

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## Harddisk Usage HUE\_PRD\_S-ORABI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-2-2023 | 43                        | 126                         | 72                         | 47                        | 100                         | 53                         | 53                        | 100                         | 47                         |
| 17-2-2023 | 43                        | 126                         | 72                         | 47                        | 100                         | 53                         | 53                        | 100                         | 47                         |
| 16-2-2023 | 43                        | 126                         | 72                         | 47                        | 100                         | 53                         | 53                        | 100                         | 47                         |
| 15-2-2023 | 43                        | 126                         | 72                         | 47                        | 100                         | 53                         | 53                        | 100                         | 47                         |
| 14-2-2023 | 43                        | 126                         | 71                         | 47                        | 100                         | 53                         | 53                        | 100                         | 47                         |
| 13-2-2023 | 43                        | 126                         | 71                         | 47                        | 100                         | 53                         | 56                        | 100                         | 44                         |
| 12-2-2023 | 43                        | 126                         | 72                         | 47                        | 100                         | 53                         | 59                        | 100                         | 41                         |

## Harddisk Usage HUE\_PRD\_S-ORAPROD2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 84                        | 150                         | 23                         |
| 17-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 84                        | 150                         | 24                         |
| 16-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 84                        | 150                         | 23                         |
| 15-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 84                        | 150                         | 24                         |
| 14-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 85                        | 150                         | 23                         |
| 13-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 83                        | 150                         | 25                         |
| 12-2-2023 | 38                        | 126                         | 78                         | 32                        | 150                         | 101                        | 81                        | 150                         | 29                         |

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Harddisk Usage HUE\_PRD\_S-ORATEST2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-2-2023 | 32                        | 126                         | 85                         | 16                        | 300                         | 252                        | 69                        | 200                         | 61                         |
| 17-2-2023 | 32                        | 126                         | 85                         | 16                        | 300                         | 252                        | 69                        | 200                         | 62                         |
| 16-2-2023 | 32                        | 126                         | 86                         | 16                        | 300                         | 252                        | 69                        | 200                         | 62                         |
| 15-2-2023 | 32                        | 126                         | 86                         | 16                        | 300                         | 252                        | 69                        | 200                         | 62                         |
| 14-2-2023 | 32                        | 126                         | 86                         | 16                        | 300                         | 252                        | 69                        | 200                         | 61                         |
| 13-2-2023 | 32                        | 126                         | 86                         | 16                        | 300                         | 252                        | 68                        | 200                         | 63                         |
| 12-2-2023 | 32                        | 126                         | 86                         | 16                        | 300                         | 252                        | 66                        | 200                         | 67                         |

Harddisk Usage HUE\_PRD\_S-ORAWEB2

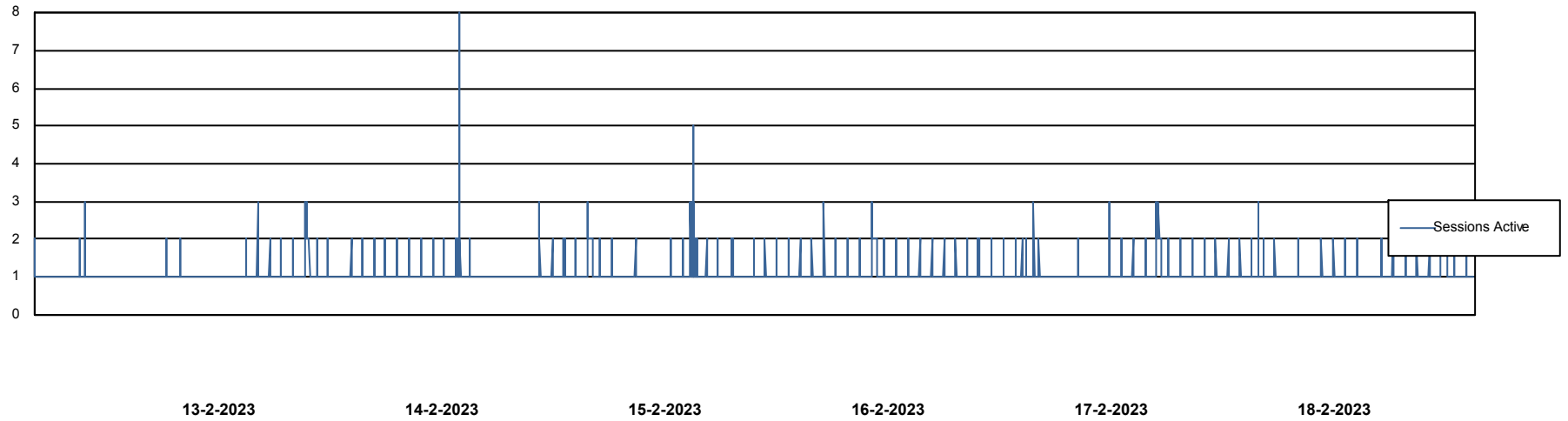
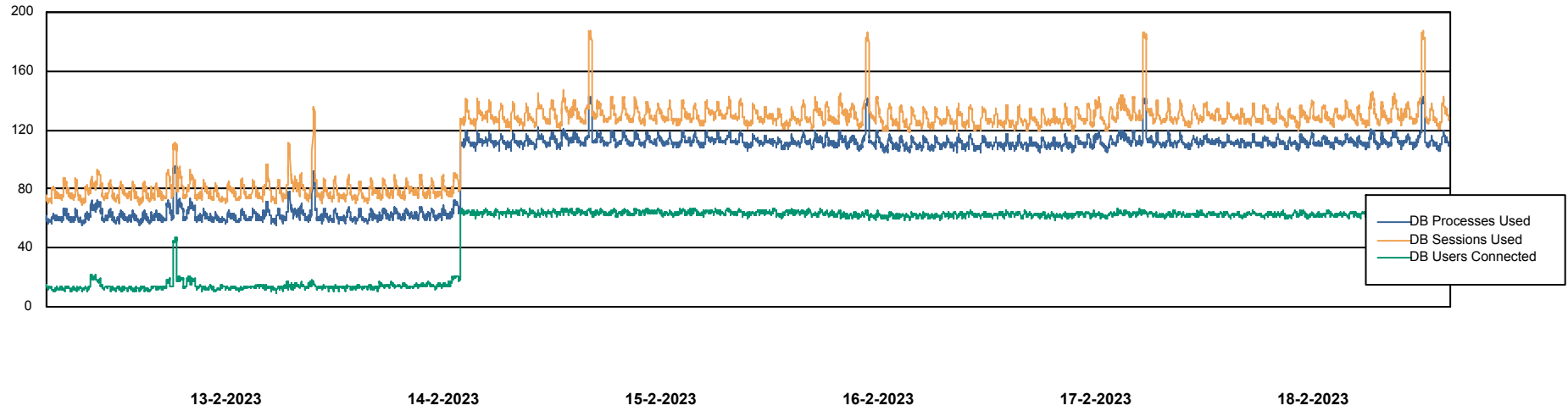
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-2-2023 | 68                        | 99                          | 32                         |
| 17-2-2023 | 68                        | 99                          | 32                         |
| 16-2-2023 | 68                        | 99                          | 32                         |
| 15-2-2023 | 67                        | 99                          | 32                         |
| 14-2-2023 | 68                        | 99                          | 32                         |
| 13-2-2023 | 68                        | 99                          | 32                         |
| 12-2-2023 | 68                        | 99                          | 32                         |

# Weekly SLA Customer Report

Customer HUE\_Production  
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## Database Performance HUE\_PRD\_S-ORABI\_DB

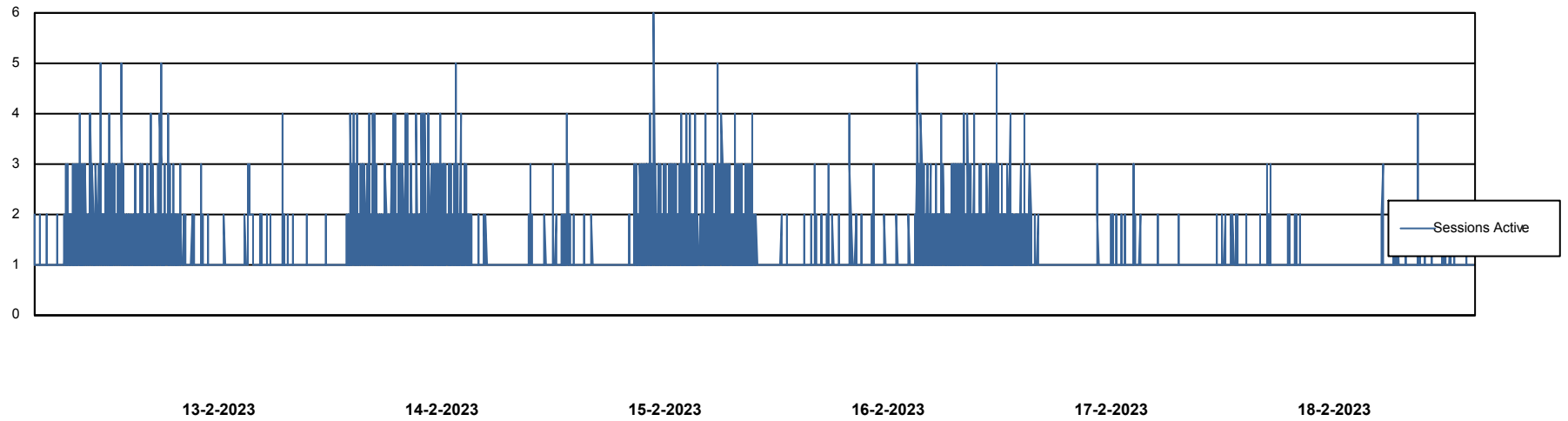
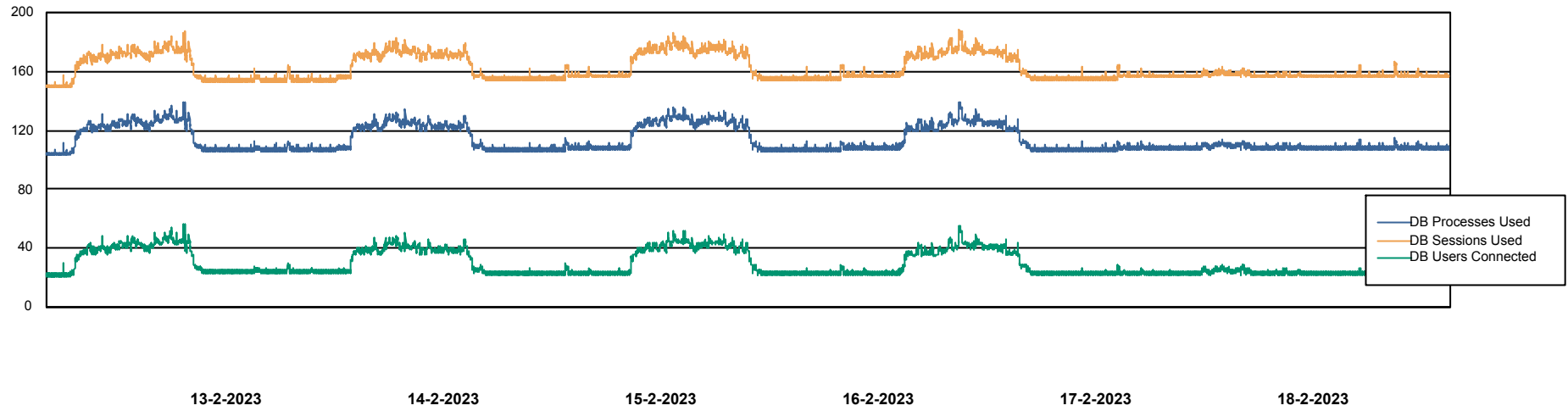


# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



## Database Performance HUE\_PRD\_S-ORAPROD2\_DB



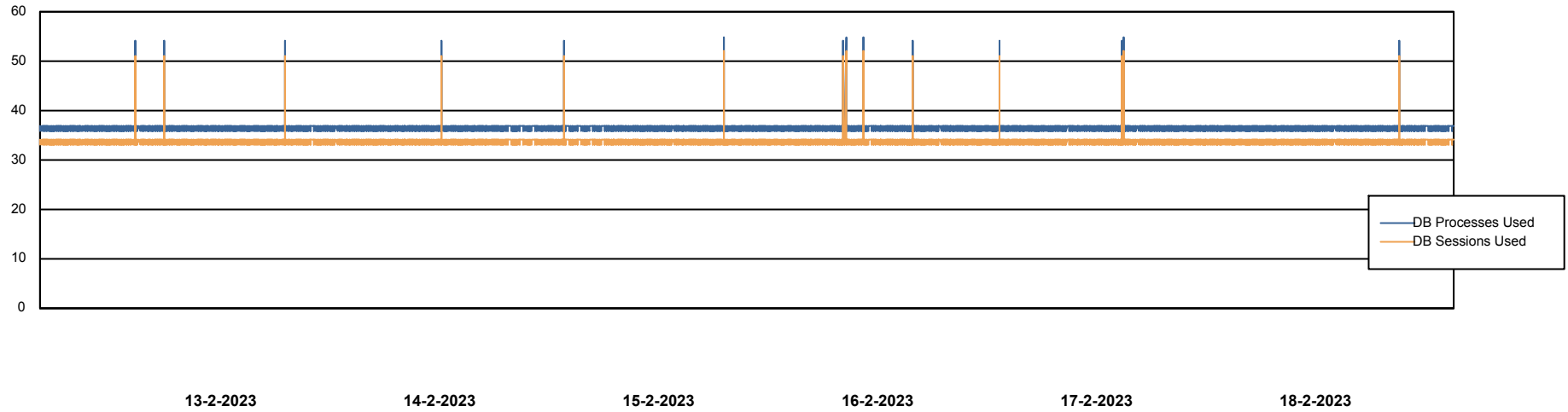
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



Database Performance HUE\_STB\_S-ORATEST2\_DB

DB Processes Max 1,000



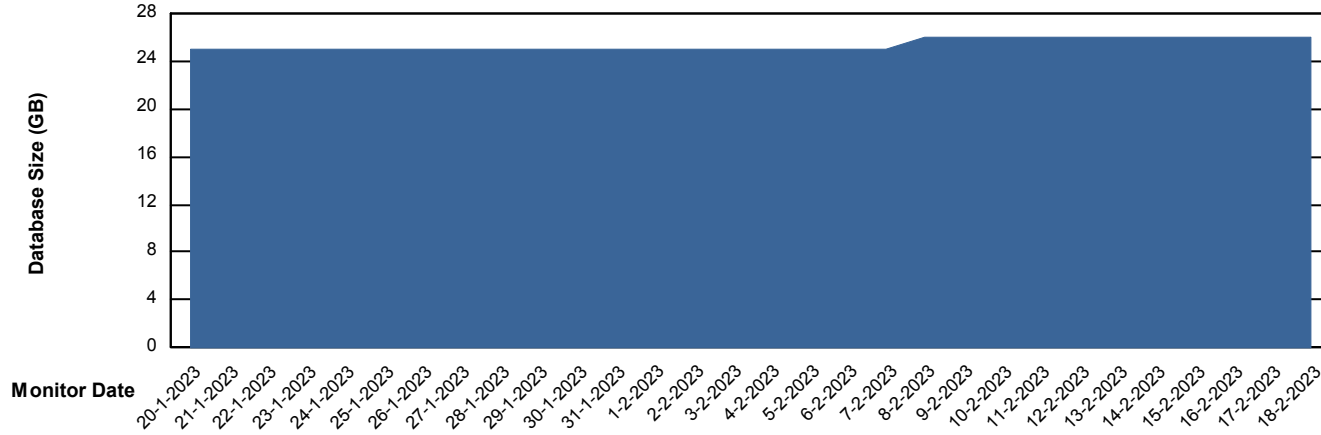
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 154



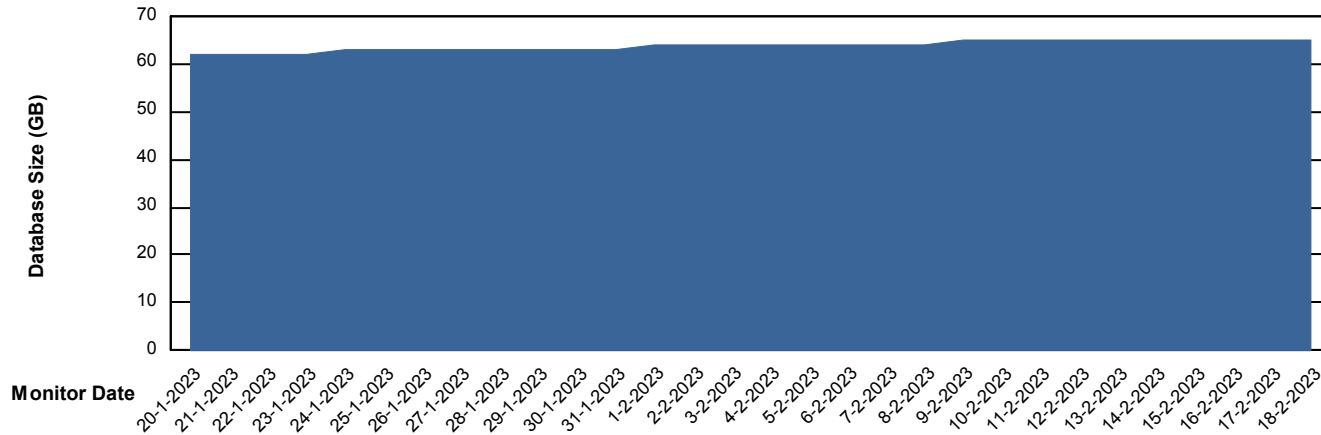
DATABASE SIZE HUE\_PRD\_S-ORABI\_DB

### Database growth over last month



DATABASE SIZE HUE\_PRD\_S-ORAPROD2\_DB

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace HUE\_PRD\_S-ORABI\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 18-2-2023 | ABSDATA         | 16            | 11            | 34              |
|           | INDX            | 18            | 14            | 22              |
| 17-2-2023 | ABSDATA         | 16            | 11            | 34              |
|           | INDX            | 18            | 14            | 22              |
| 16-2-2023 | ABSDATA         | 16            | 11            | 34              |
|           | INDX            | 18            | 14            | 22              |
| 15-2-2023 | ABSDATA         | 16            | 10            | 34              |
|           | INDX            | 18            | 14            | 22              |
| 14-2-2023 | ABSDATA         | 16            | 10            | 35              |
|           | INDX            | 18            | 14            | 22              |
| 13-2-2023 | ABSDATA         | 16            | 10            | 35              |
|           | INDX            | 18            | 14            | 22              |
| 12-2-2023 | ABSDATA         | 16            | 10            | 35              |
|           | INDX            | 18            | 14            | 22              |

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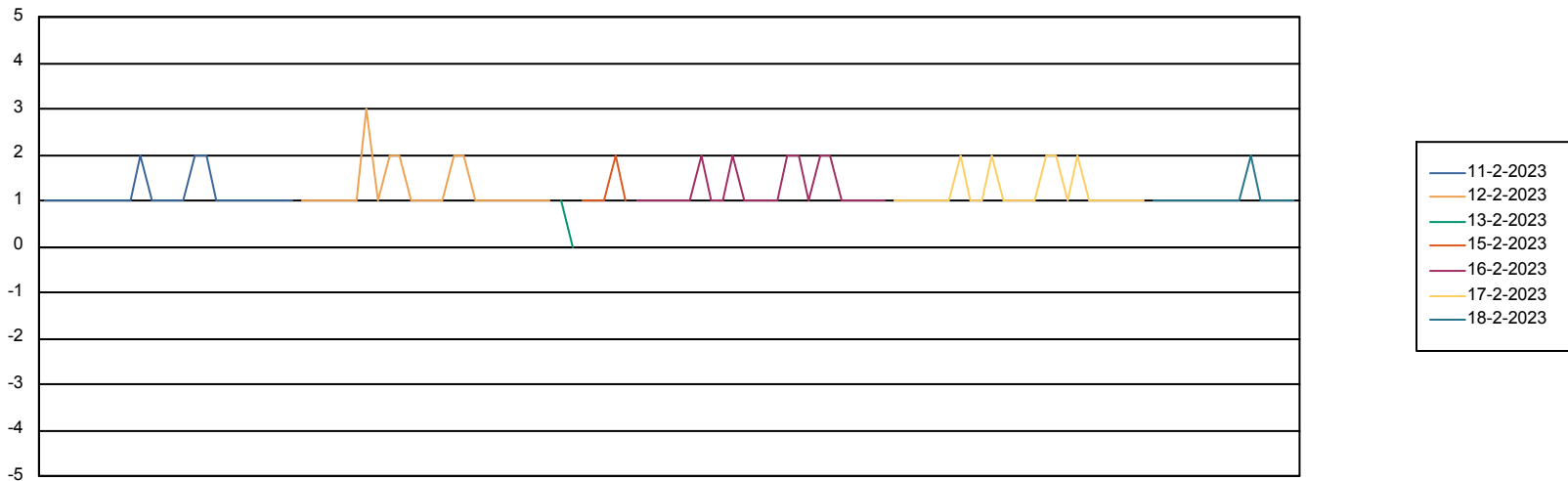


Database Tablespace HUE\_PRD\_S-ORAPROD2\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 18-2-2023 | ABSDATA         | 80            | 59            | 26              |
|           | INDX            | 8             | 3             | 65              |
| 17-2-2023 | ABSDATA         | 80            | 59            | 26              |
|           | INDX            | 8             | 3             | 65              |
| 16-2-2023 | ABSDATA         | 80            | 59            | 26              |
|           | INDX            | 8             | 3             | 65              |
| 15-2-2023 | ABSDATA         | 80            | 59            | 26              |
|           | INDX            | 8             | 3             | 65              |
| 14-2-2023 | ABSDATA         | 80            | 59            | 27              |
|           | INDX            | 8             | 3             | 66              |
| 13-2-2023 | ABSDATA         | 80            | 59            | 27              |
|           | INDX            | 8             | 3             | 66              |
| 12-2-2023 | ABSDATA         | 80            | 58            | 27              |
|           | INDX            | 8             | 3             | 66              |

Standby Database Health HUE\_Production

Recovery lag for last 7 days



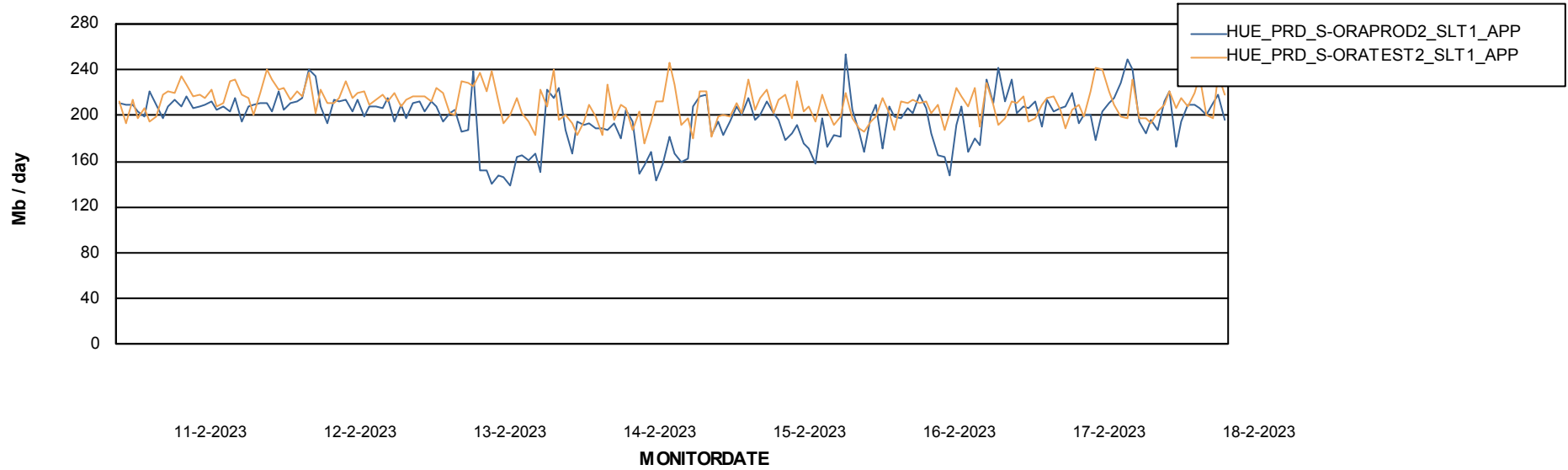
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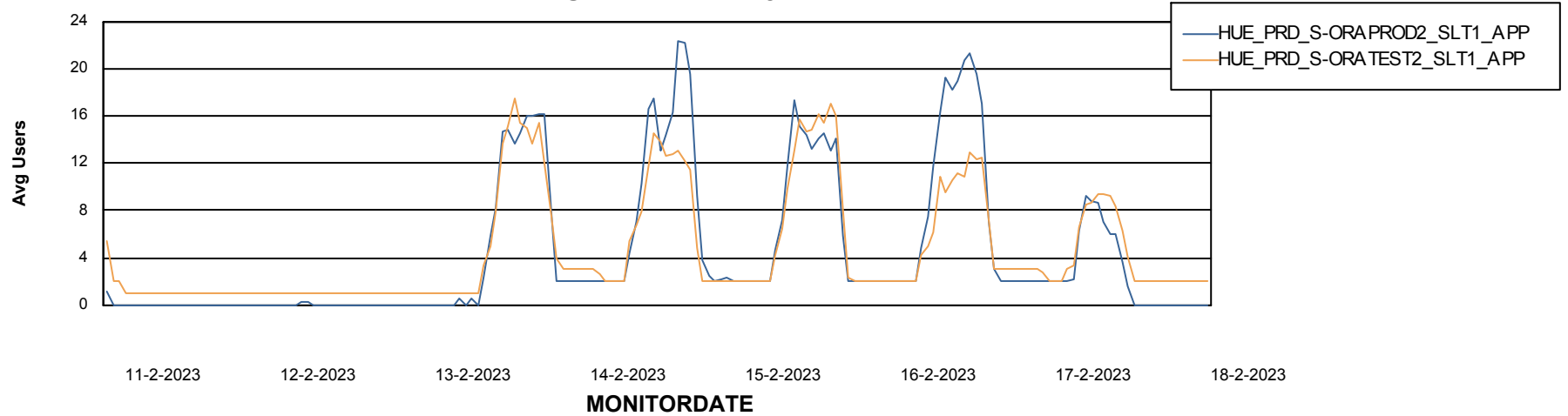


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



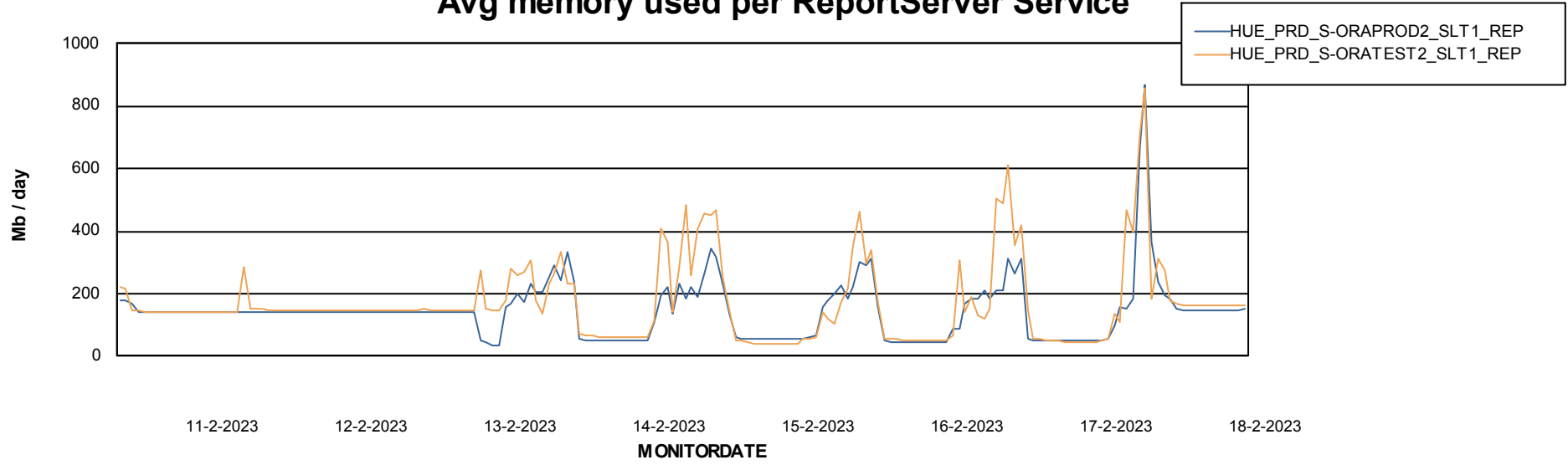
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



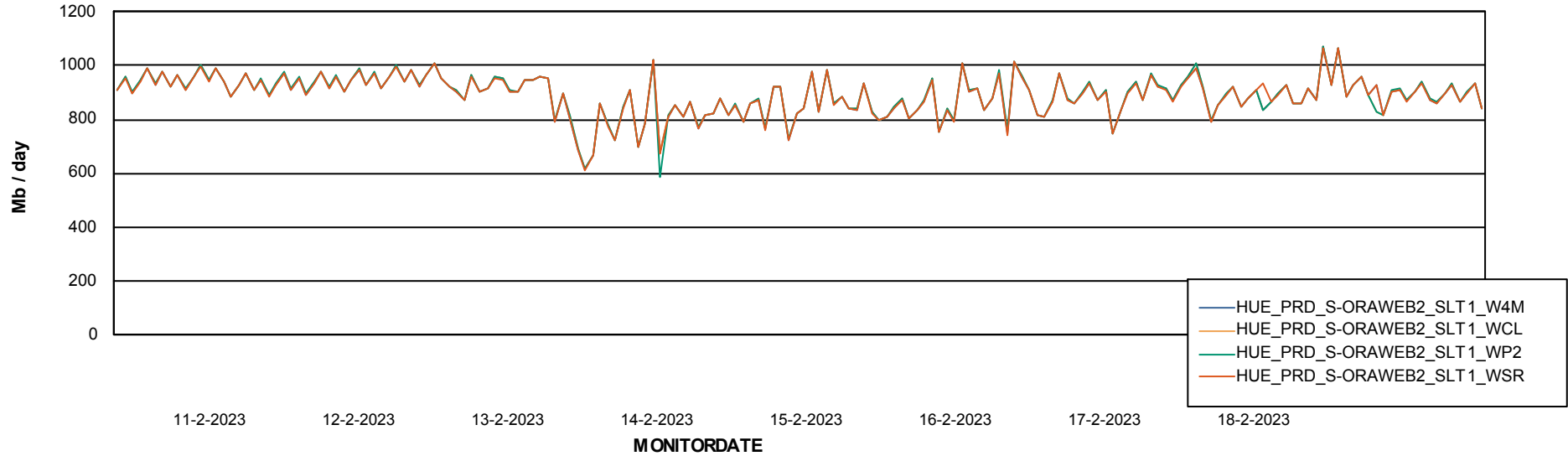
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

