

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_PRD\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
18-2-2023	71	199	58	27	1,000	727
17-2-2023	72	199	57	29	1,000	707
16-2-2023	71	199	57	29	1,000	706
15-2-2023	71	199	57	29	1,000	707
14-2-2023	72	199	56	29	1,000	710
13-2-2023	72	199	57	29	1,000	708
12-2-2023	72	199	56	30	1,000	700

Harddisk Usage CUS\_PRD\_ABSDB2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
18-2-2023	68	199	64	35	1,000	653
17-2-2023	68	199	64	35	1,000	648
16-2-2023	68	199	64	35	1,000	649
15-2-2023	68	199	64	35	1,000	649
14-2-2023	68	199	64	35	1,000	652
13-2-2023	68	199	64	35	1,000	649
12-2-2023	68	199	63	36	1,000	643

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Harddisk Usage CUS\_PRD\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-2-2023	66	299	103
17-2-2023	66	299	102
16-2-2023	66	299	102
15-2-2023	66	299	101
14-2-2023	66	299	101
13-2-2023	66	299	100
12-2-2023	67	299	100

Harddisk Usage CUS\_PRD\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-2-2023	91	299	27
17-2-2023	91	299	27
16-2-2023	91	299	26
15-2-2023	91	299	26
14-2-2023	91	299	26
13-2-2023	91	299	25
12-2-2023	91	299	25

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Harddisk Usage CUS\_PRD\_ABSWEBPROD

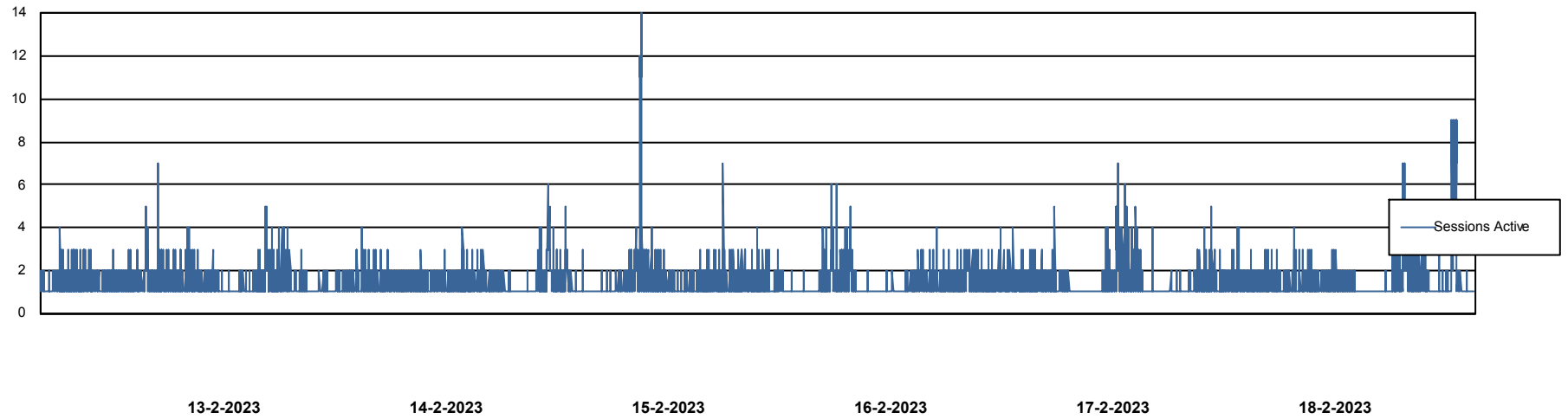
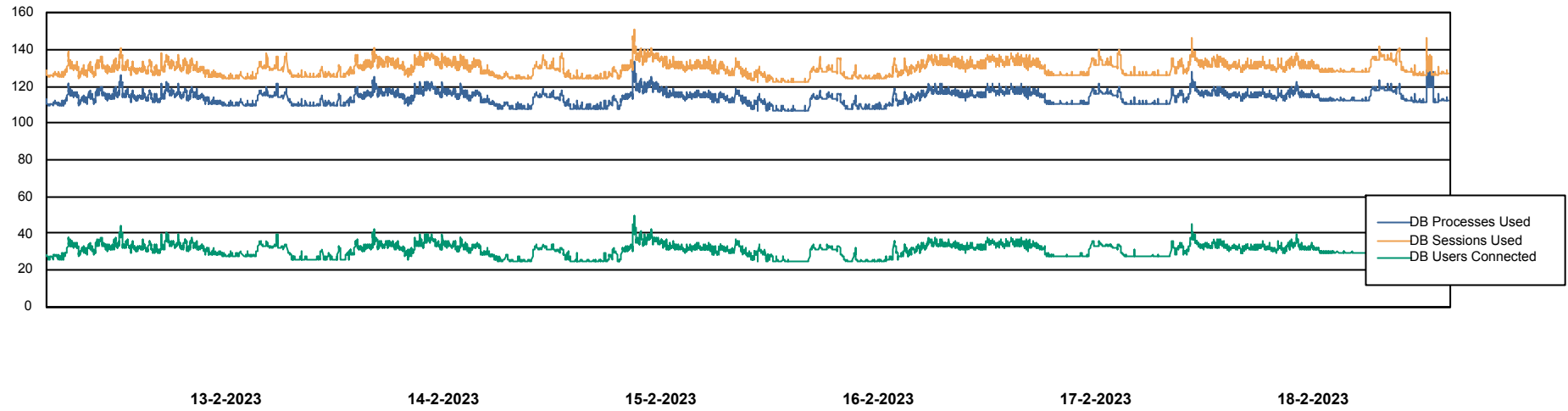
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
18-2-2023	91	199	18
17-2-2023	91	199	18
16-2-2023	91	199	18
15-2-2023	91	199	18
14-2-2023	91	199	18
13-2-2023	91	199	18
12-2-2023	91	199	18

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## Database Performance CUS\_ProdDB\_Primary



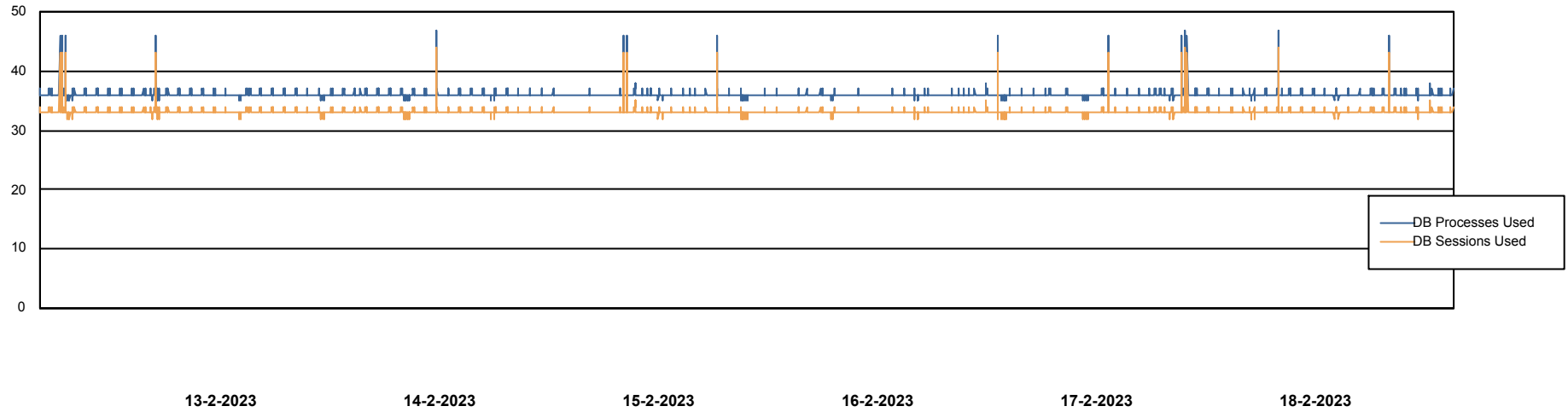
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Database Performance CUS\_ProdDB\_Standby

DB Processes Max 1,000



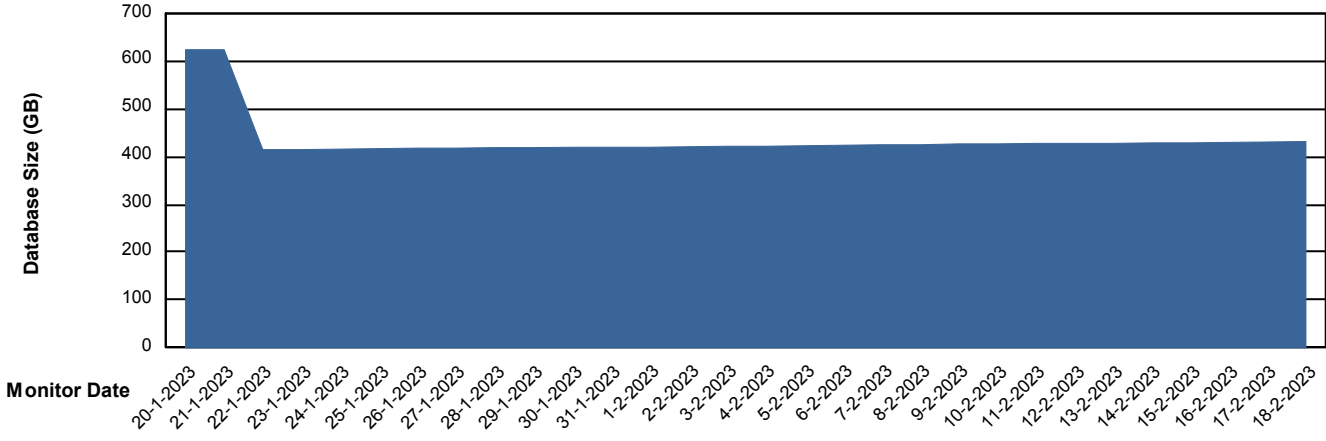
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DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-2-2023	ABSDATA	218	183	16
	INDX	286	241	16
17-2-2023	ABSDATA	218	183	16
	INDX	286	241	16
16-2-2023	ABSDATA	218	183	16
	INDX	286	240	16
15-2-2023	ABSDATA	218	182	16
	INDX	286	240	16
14-2-2023	ABSDATA	218	182	16
	INDX	286	240	16
13-2-2023	ABSDATA	218	182	16
	INDX	286	239	16
12-2-2023	ABSDATA	218	182	17
	INDX	286	239	16

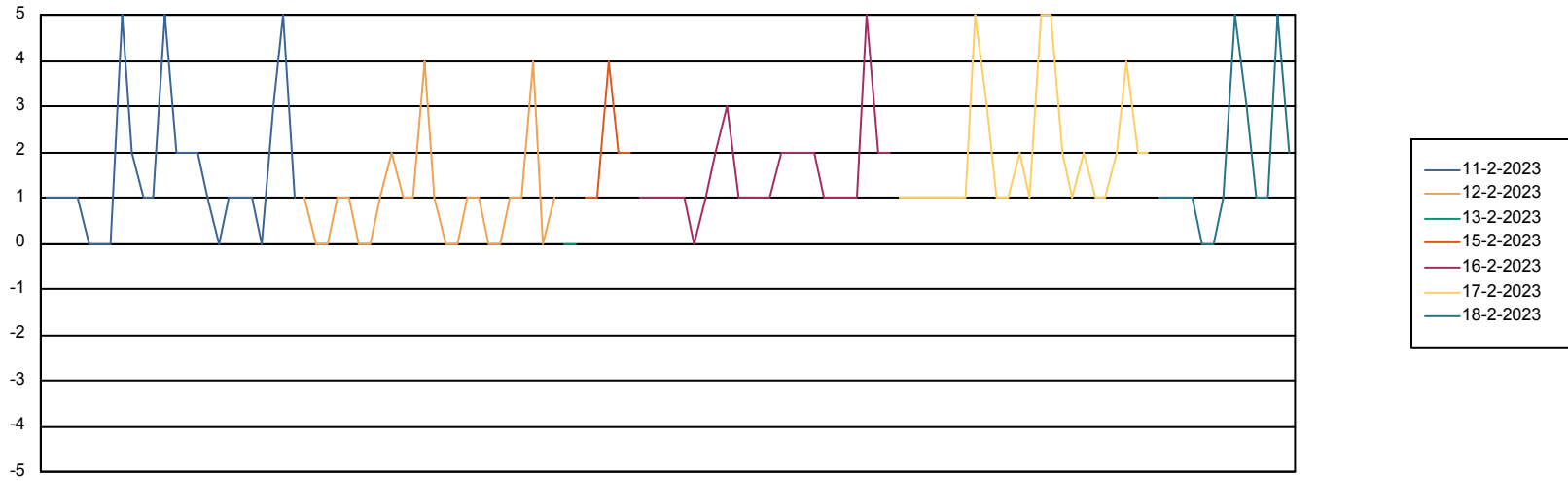
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Standby Database Health CUS\_Production (24/7)

### Recovery lag for last 7 days



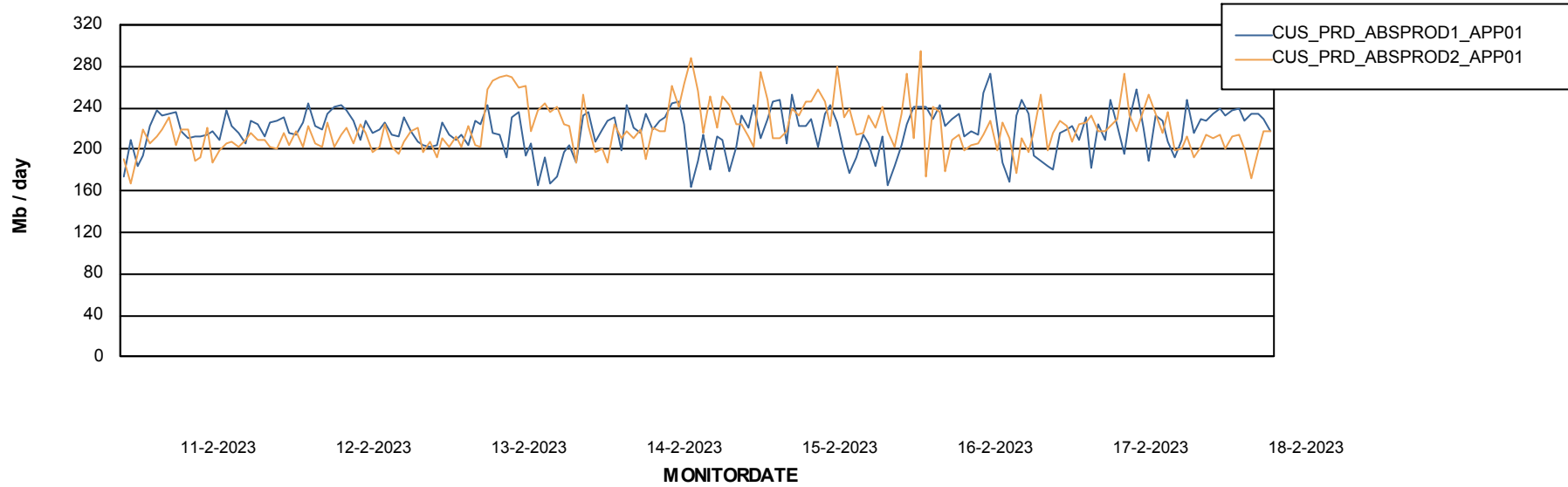
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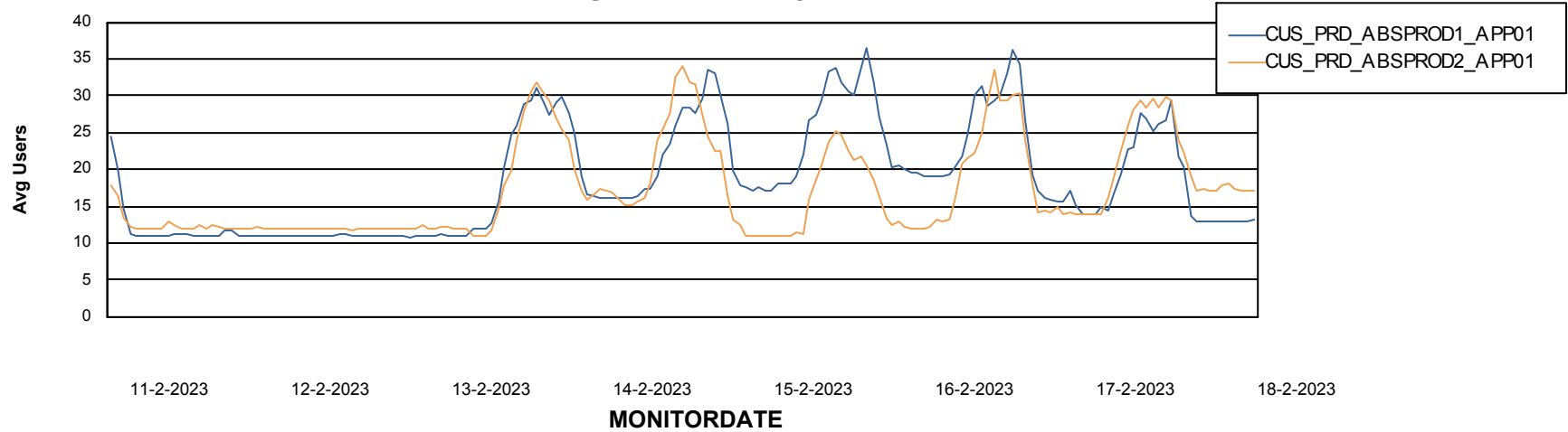


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



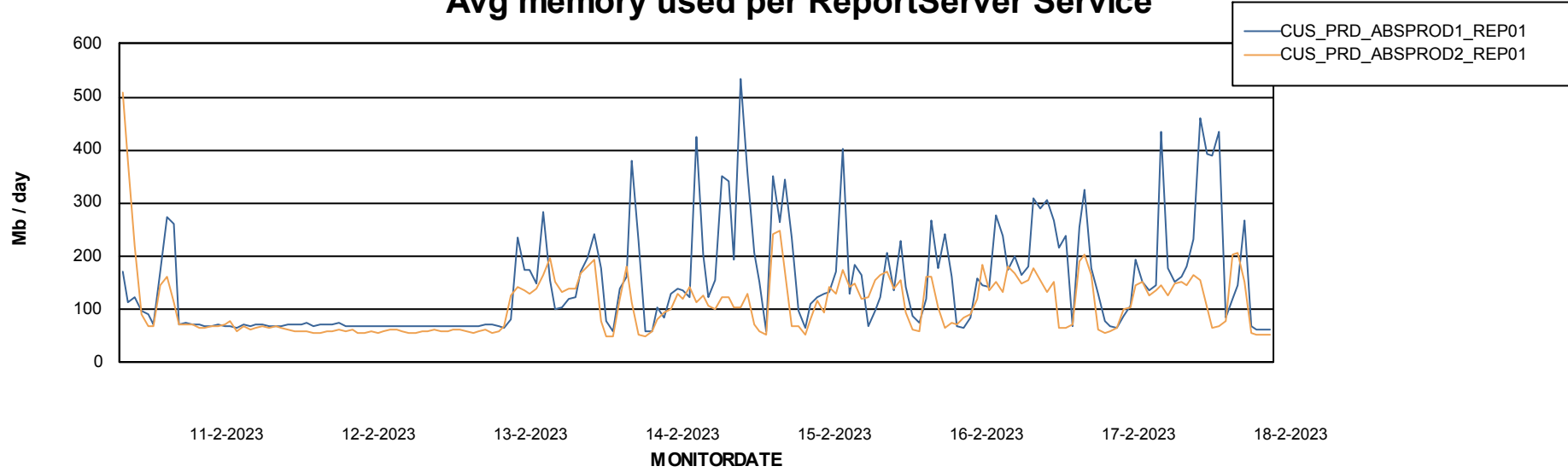
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



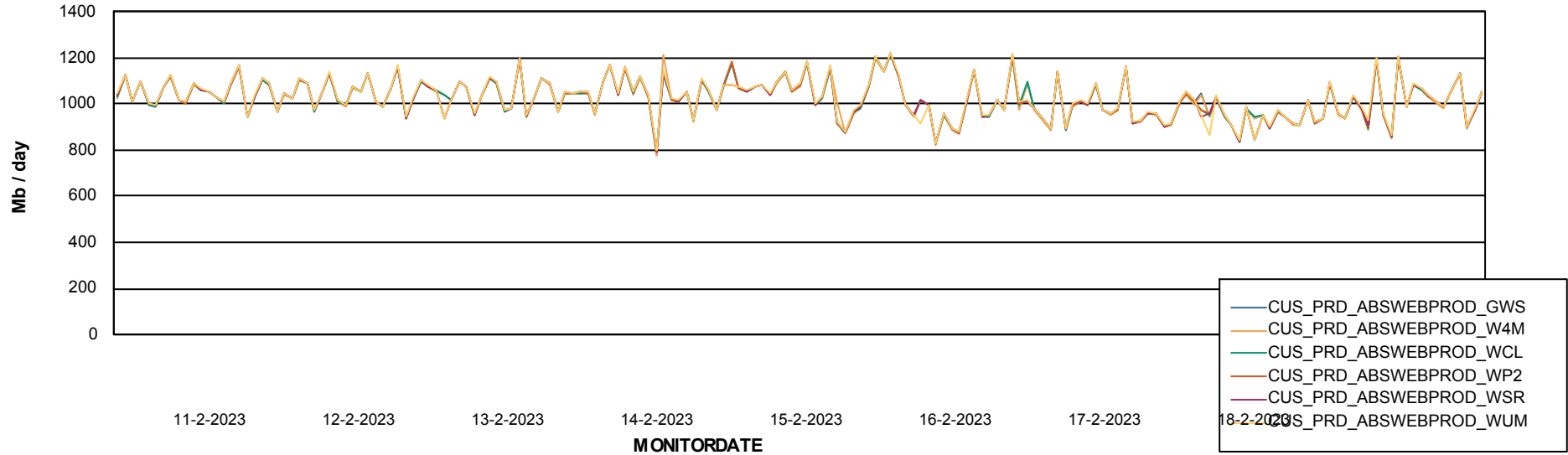
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

