

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
 Database ID 131



Harddisk Usage CUS\_ABSPROD1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-2-2023	66	299	100
10-2-2023	68	299	94
9-2-2023	69	299	93
8-2-2023	69	299	92
7-2-2023	69	299	92
6-2-2023	70	299	91
5-2-2023	70	299	91

Harddisk Usage CUS\_ABSPROD2

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-2-2023	91	299	25
10-2-2023	92	299	25
9-2-2023	92	299	25
8-2-2023	92	299	25
7-2-2023	92	299	25
6-2-2023	92	299	24
5-2-2023	92	299	24

# Weekly SLA Customer Report

Customer CUS\_Production (24/7)  
Database ID 131



## Harddisk Usage CUS\_ABSWEBPROD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
11-2-2023	91	199	18
10-2-2023	91	199	18
9-2-2023	91	199	18
8-2-2023	91	199	18
7-2-2023	91	199	18
6-2-2023	91	199	18
5-2-2023	91	199	18

## Harddisk Usage CUS\_PrimaryDBSrv\_ABSDB1

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11-2-2023	71	199	57	28	1,000	723
10-2-2023	72	199	57	29	1,000	709
9-2-2023	72	199	57	29	1,000	710
8-2-2023	72	199	57	30	1,000	703
7-2-2023	72	199	57	31	1,000	686
6-2-2023	72	199	56	22	1,000	784
5-2-2023	72	199	57	24	1,000	757

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Harddisk Usage CUS\_StandByDBSrv\_ABSDDB2

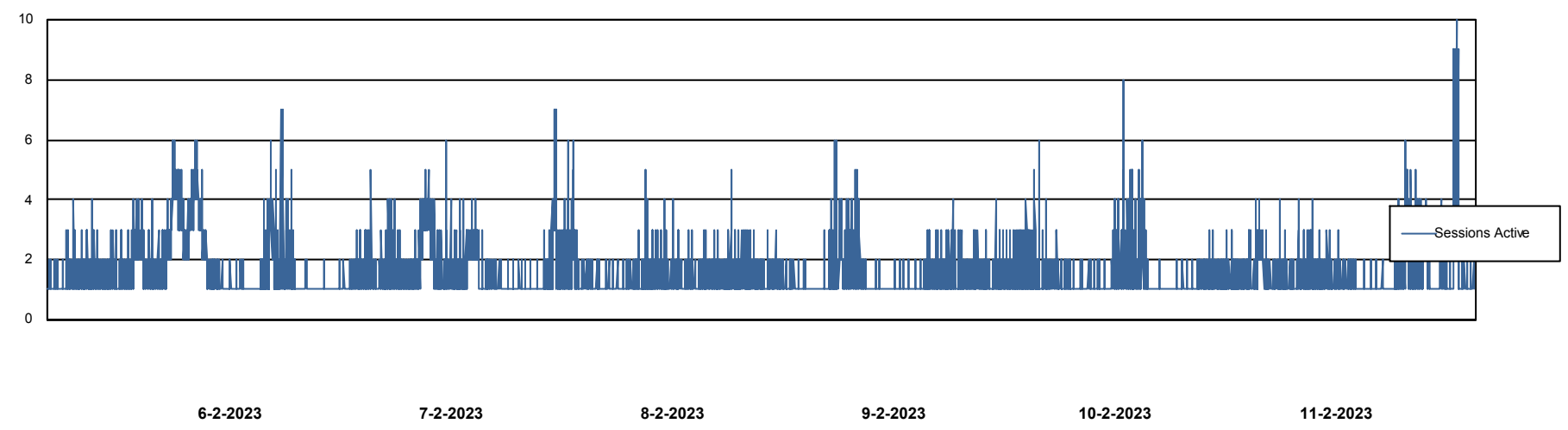
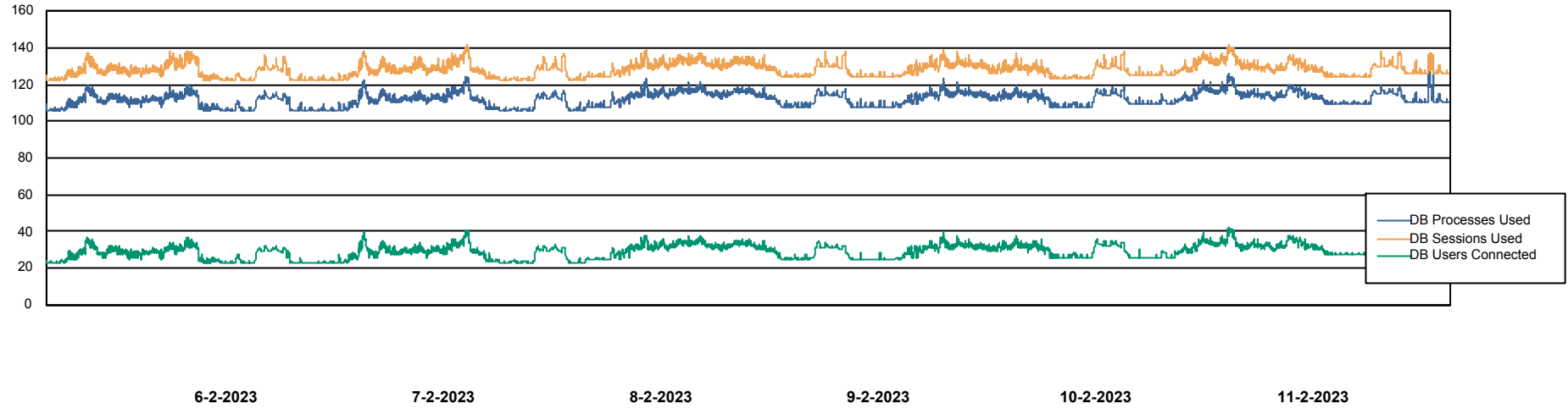
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
11-2-2023	68	199	63	35	1,000	654
10-2-2023	68	199	63	35	1,000	651
9-2-2023	68	199	63	35	1,000	652
8-2-2023	69	199	63	35	1,000	648
7-2-2023	69	199	62	35	1,000	646
6-2-2023	69	199	62	36	1,000	641
5-2-2023	69	199	62	35	1,000	651

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## Database Performance CUS\_ProdDB\_Primary



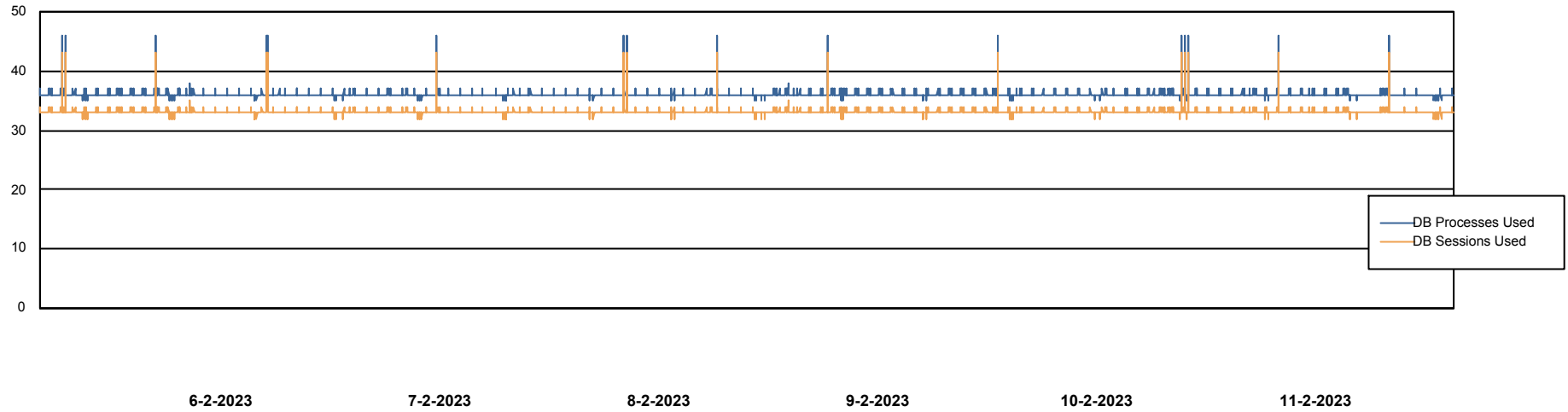
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Database Performance CUS\_ProdDB\_Standby

DB Processes Max 1,000



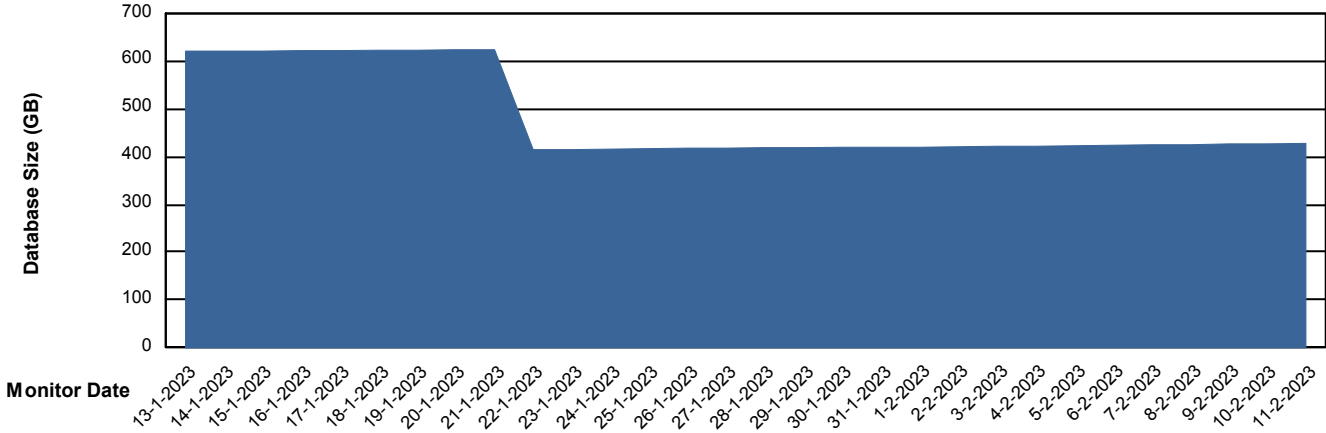
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DATABASE SIZE CUS\_ProdDB\_Primary

Database growth over last month



Database Tablespace CUS\_ProdDB\_Primary

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
11-2-2023	ABSDATA	218	182	16
	INDX	286	239	16
10-2-2023	ABSDATA	218	182	17
	INDX	286	239	16
9-2-2023	ABSDATA	218	182	17
	INDX	286	239	17
8-2-2023	ABSDATA	218	182	17
	INDX	286	238	17
7-2-2023	ABSDATA	218	182	17
	INDX	283	238	16
6-2-2023	ABSDATA	218	181	17
	INDX	283	237	16
5-2-2023	ABSDATA	218	181	17
	INDX	283	237	16

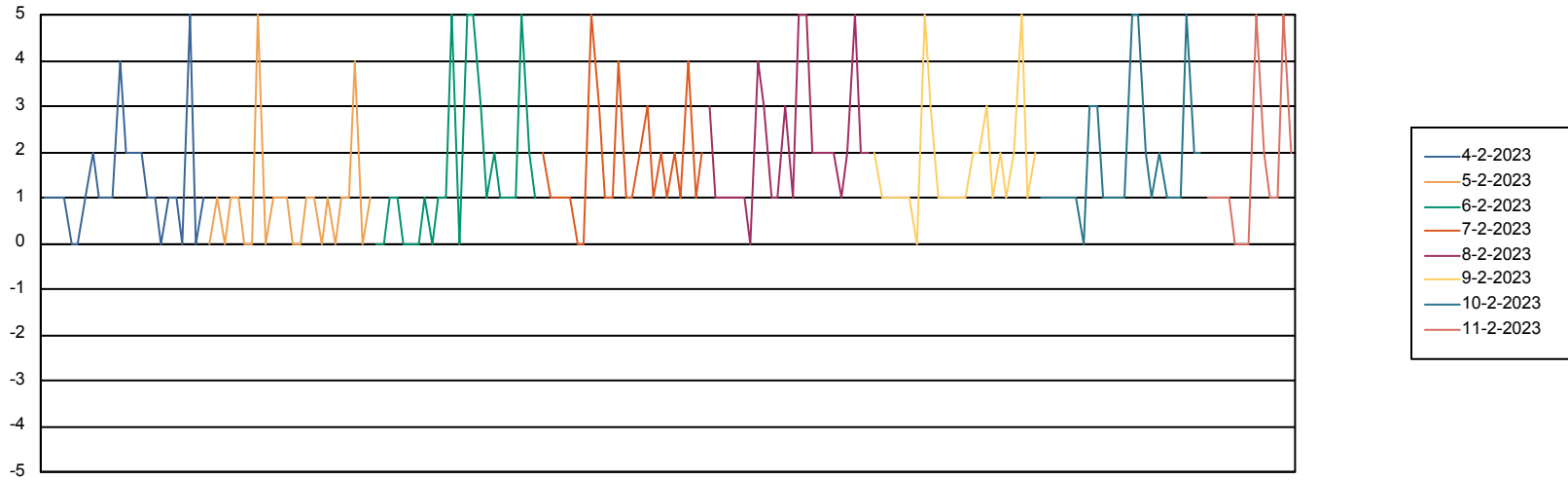
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Standby Database Health CUS\_Production (24/7)

## Recovery lag for last 7 days



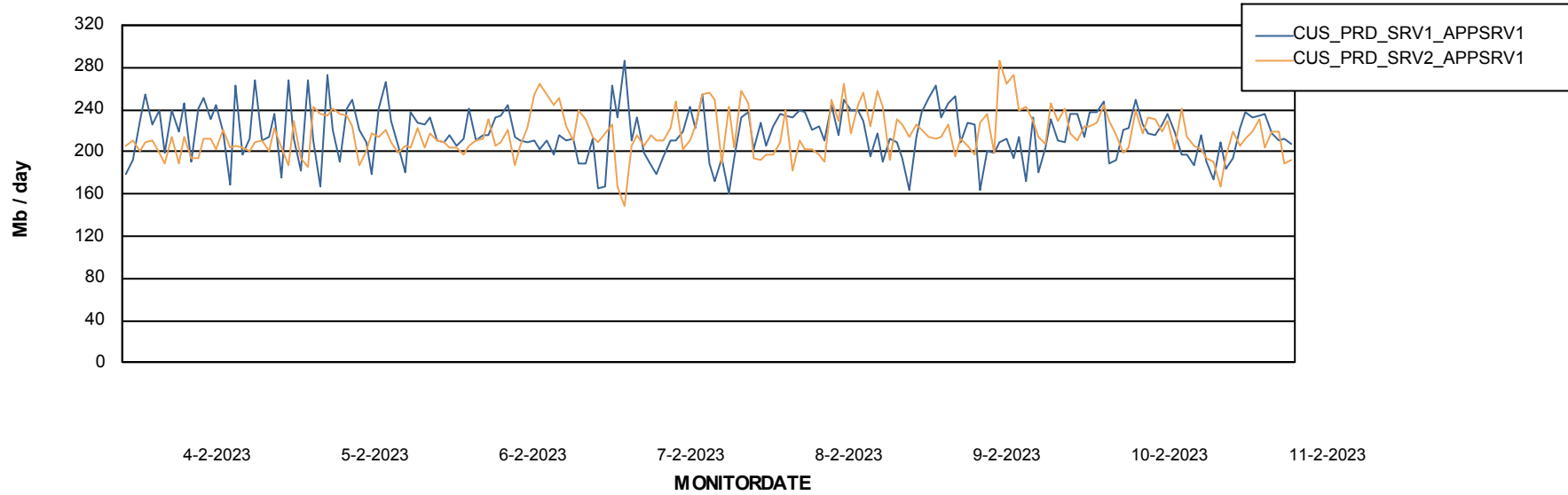
# Weekly SLA Customer Report

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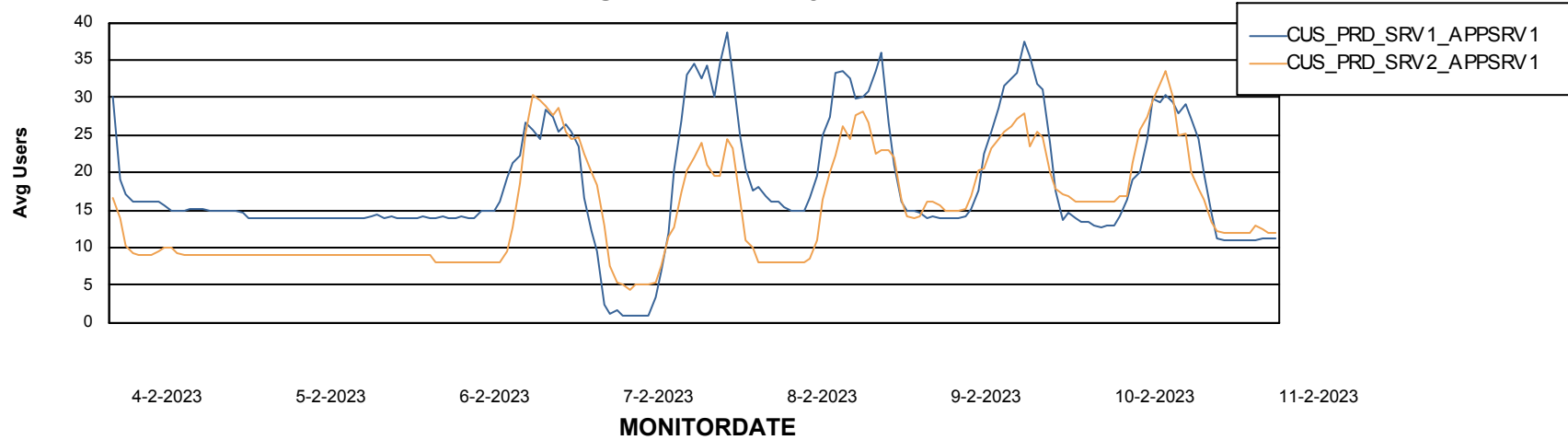


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



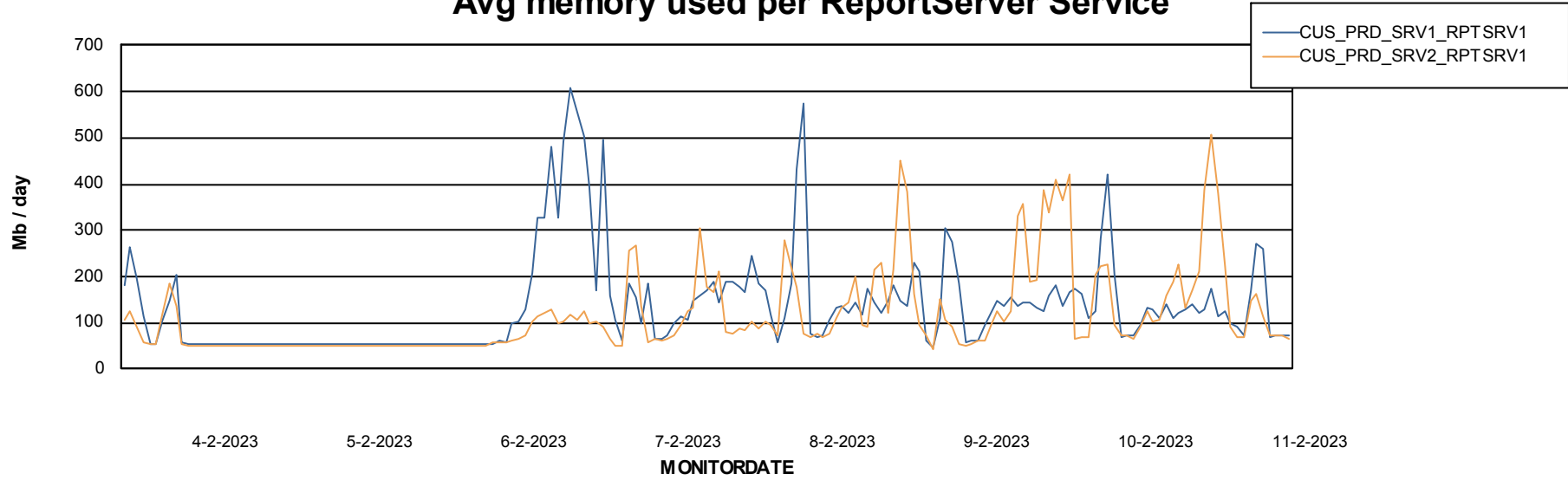
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## ABSSolute Web Component Services

### Avg memory used per ReportServer Service



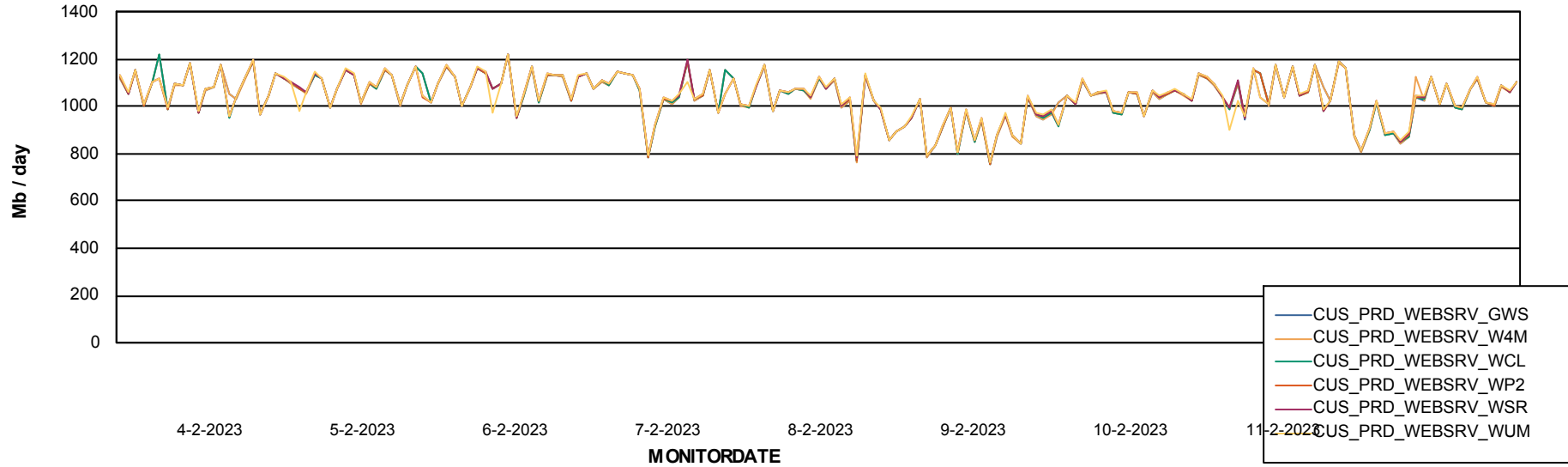
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

