

# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)	Free disk space on H: (%)
4-2-2023	41	97	58	61	488	189	81	314	58	100
3-2-2023	41	97	57	61	488	189	81	314	58	100
2-2-2023	40	97	59	61	488	189	82	314	58	100
1-2-2023	39	97	60	61	488	189	82	314	58	100
31-1-2023	37	97	62	61	488	189	82	314	58	100
30-1-2023	41	97	57	61	488	189	82	314	58	100
29-1-2023	41	97	57	61	488	189	82	314	58	100

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4-2-2023	47	100	52	31	800	555	73	400	110
3-2-2023	47	100	52	32	800	545	74	400	105
2-2-2023	47	100	52	32	800	542	76	400	97
1-2-2023	47	100	52	32	800	542	77	400	91
31-1-2023	47	100	52	32	800	541	77	400	91
30-1-2023	47	100	52	32	800	541	77	400	92
29-1-2023	48	100	52	32	800	541	77	400	91

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
4-2-2023	67	279	93	46	838	453	85	559	83
3-2-2023	67	279	93	47	838	446	86	559	79
2-2-2023	67	279	93	47	838	442	87	559	72
1-2-2023	67	279	93	47	838	442	88	559	67
31-1-2023	67	279	93	47	838	442	88	559	66
30-1-2023	67	279	92	47	838	442	88	559	68
29-1-2023	67	279	92	47	838	442	88	559	67

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-2-2023	54	100	46
3-2-2023	54	100	46
2-2-2023	54	100	46
1-2-2023	54	100	46
31-1-2023	54	100	46
30-1-2023	54	100	46
29-1-2023	54	100	46

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-2-2023	65	100	35
3-2-2023	65	100	35
2-2-2023	65	100	35
1-2-2023	65	100	35
31-1-2023	65	100	35
30-1-2023	65	100	35
29-1-2023	65	100	35

Harddisk Usage NOA\_PRD\_NovoLink

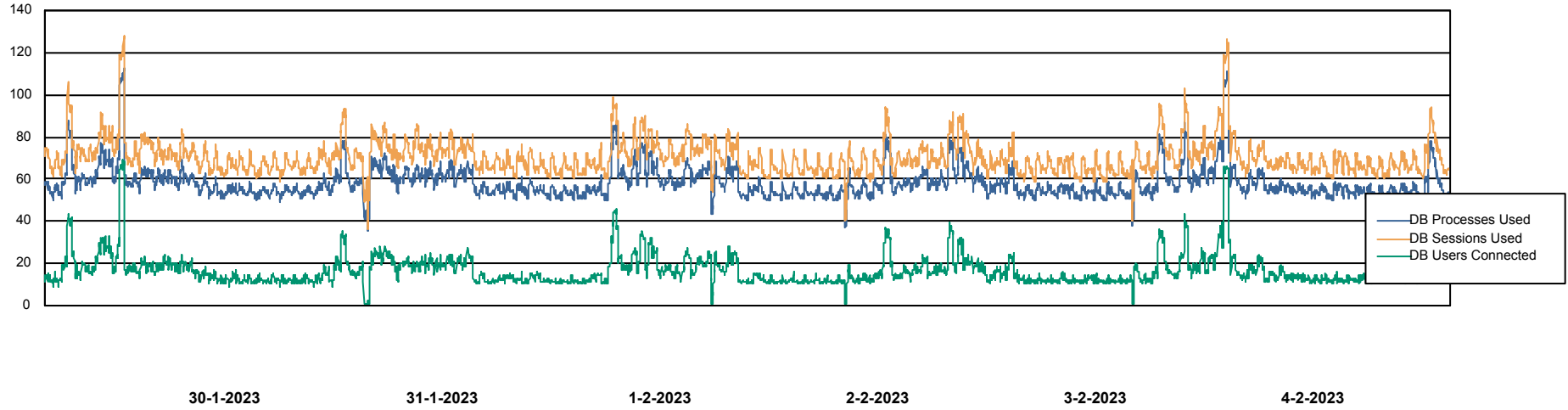
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
4-2-2023	45	100	55
3-2-2023	45	100	55
2-2-2023	45	100	55
1-2-2023	45	100	55
31-1-2023	45	100	55
30-1-2023	45	100	54
29-1-2023	45	100	55

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## Database Performance NOA\_BI\_NOVOBI\_Production

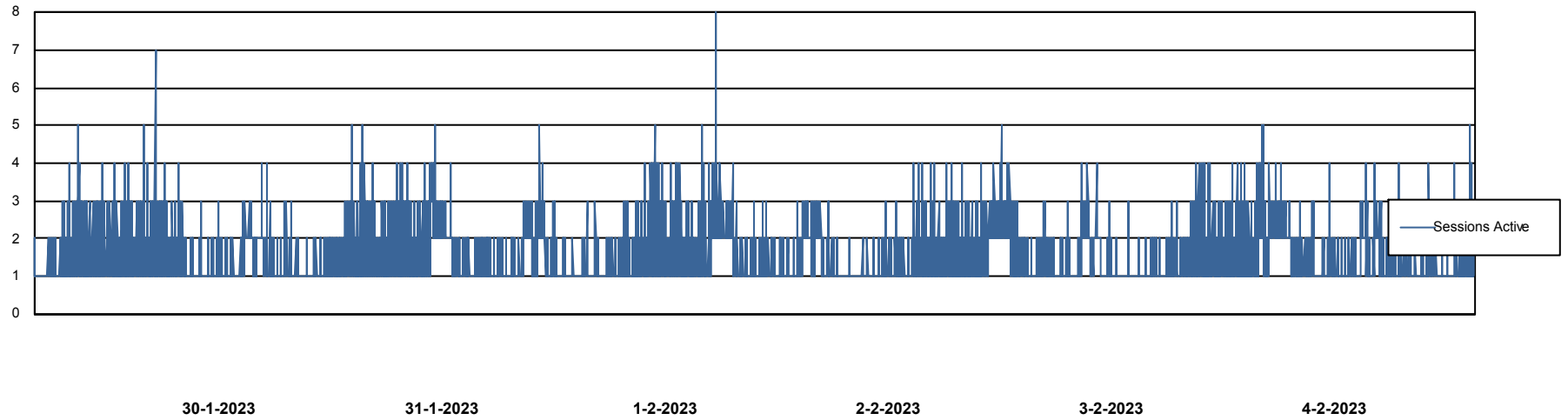
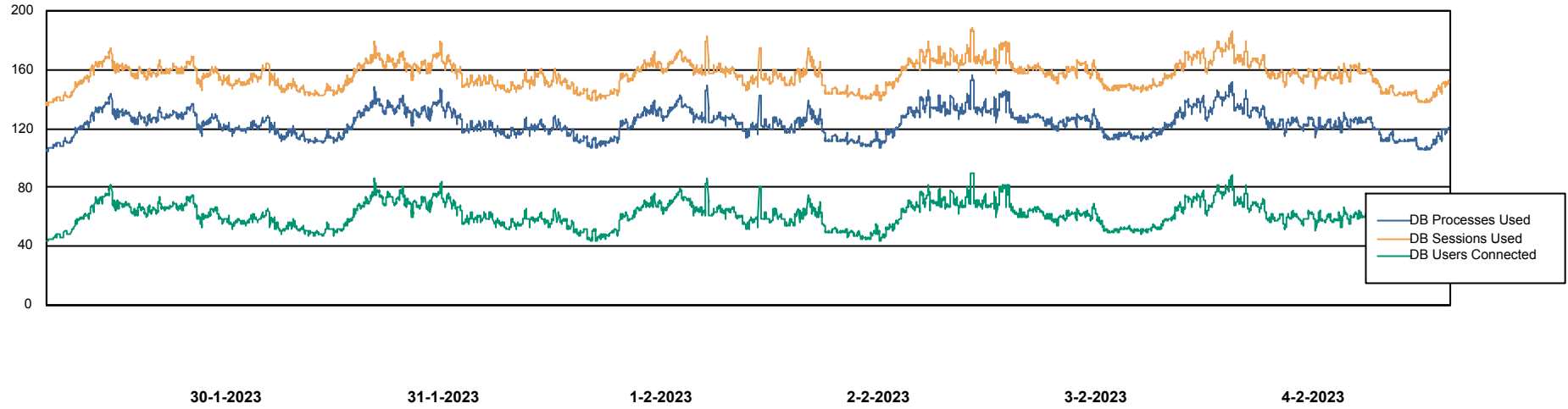


# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
Database ID 116



Database Performance NOA\_PRD\_NovoABS01\_DB



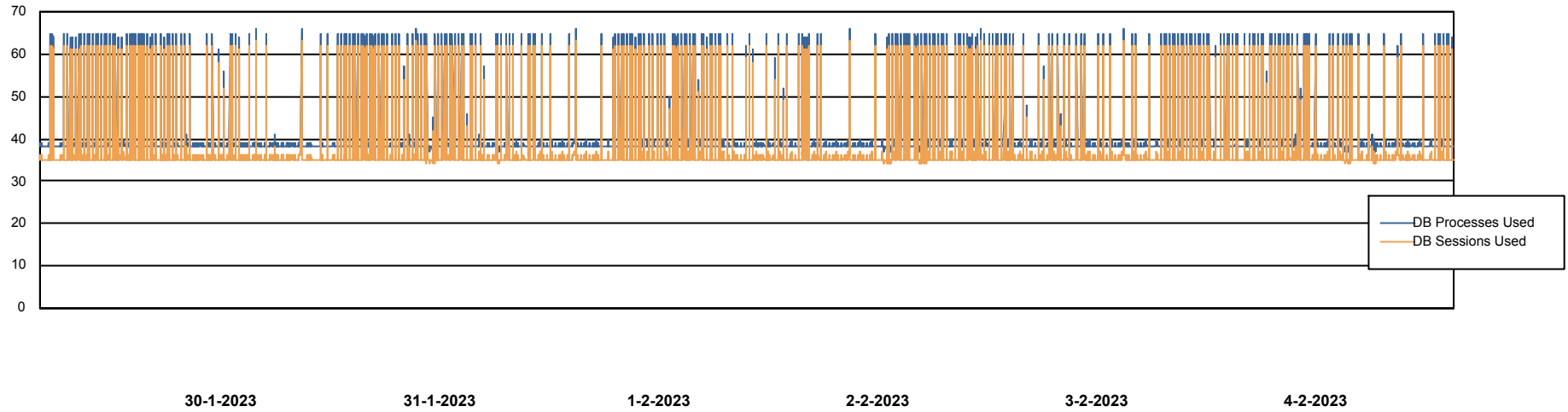
# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



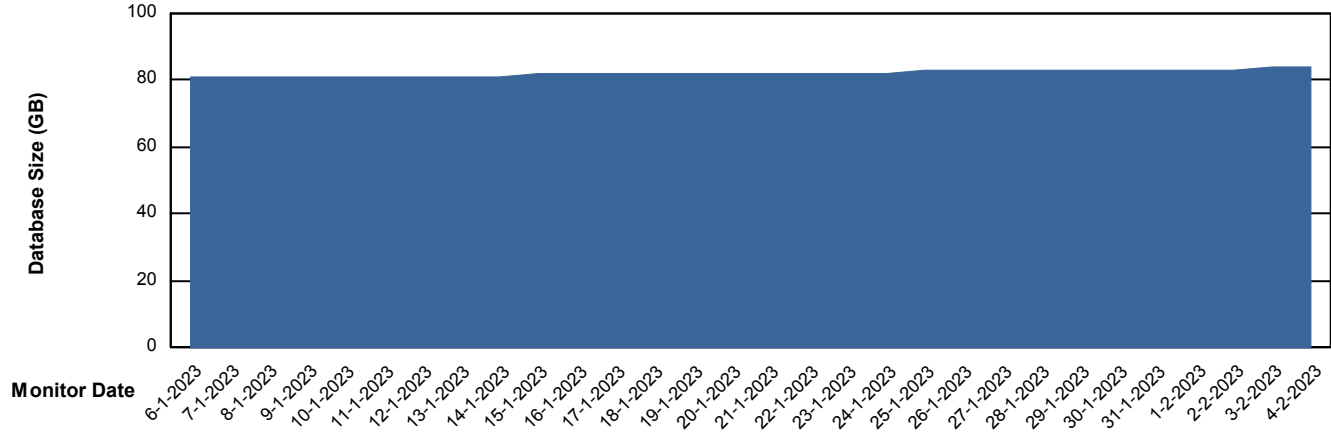
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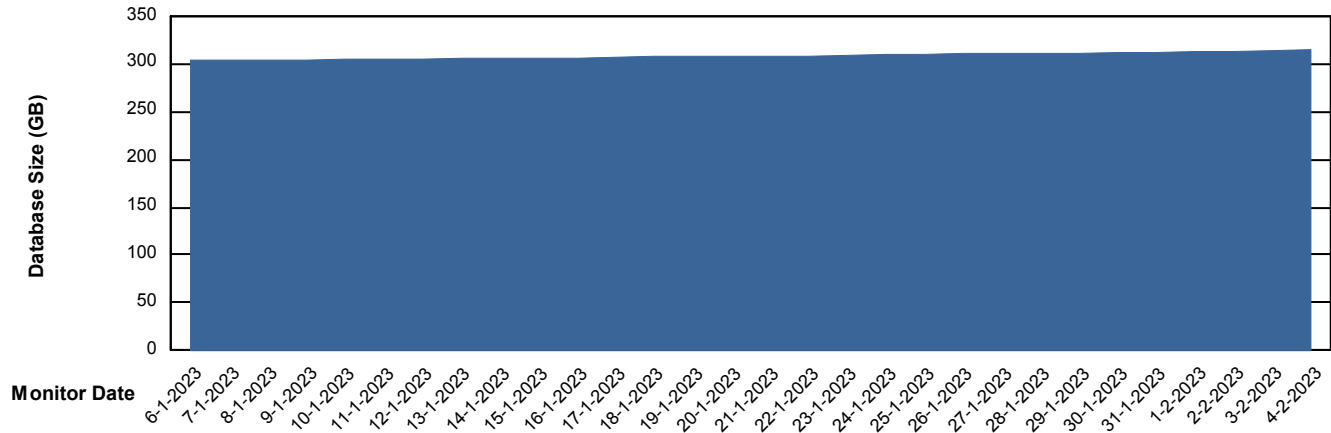
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production (24/7)  
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Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4-2-2023	ABSDATA	43	34	22
	INDX	58	47	19
3-2-2023	ABSDATA	43	34	22
	INDX	58	47	19
2-2-2023	ABSDATA	43	34	22
	INDX	58	47	19
1-2-2023	ABSDATA	43	33	22
	INDX	58	47	19
31-1-2023	ABSDATA	43	33	22
	INDX	58	47	19
30-1-2023	ABSDATA	43	33	22
	INDX	58	47	19
29-1-2023	ABSDATA	43	33	22
	INDX	58	47	19

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
4-2-2023	ABSDATA	163	117	28
	INDX	222	186	16
3-2-2023	ABSDATA	163	117	28
	INDX	222	186	16
2-2-2023	ABSDATA	163	117	28
	INDX	222	186	16
1-2-2023	ABSDATA	163	117	28
	INDX	222	185	16
31-1-2023	ABSDATA	163	117	28
	INDX	222	185	17
30-1-2023	ABSDATA	163	117	28
	INDX	222	185	17
29-1-2023	ABSDATA	163	117	29
	INDX	222	185	17

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 30/1/2023	di 31/1/2023	wo 1/2/2023	do 2/2/2023	vr 3/2/2023	za 4/2/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
do, 2-02-2023	None
zo, 29-01-2023	None
zo, 29-01-2023	None
ma, 30-01-2023	None
ma, 30-01-2023	None
di, 31-01-2023	None
di, 31-01-2023	None
wo, 1-02-2023	None
vr, 3-02-2023	None
wo, 1-02-2023	None
do, 2-02-2023	None
za, 4-02-2023	None
za, 4-02-2023	None
vr, 3-02-2023	None

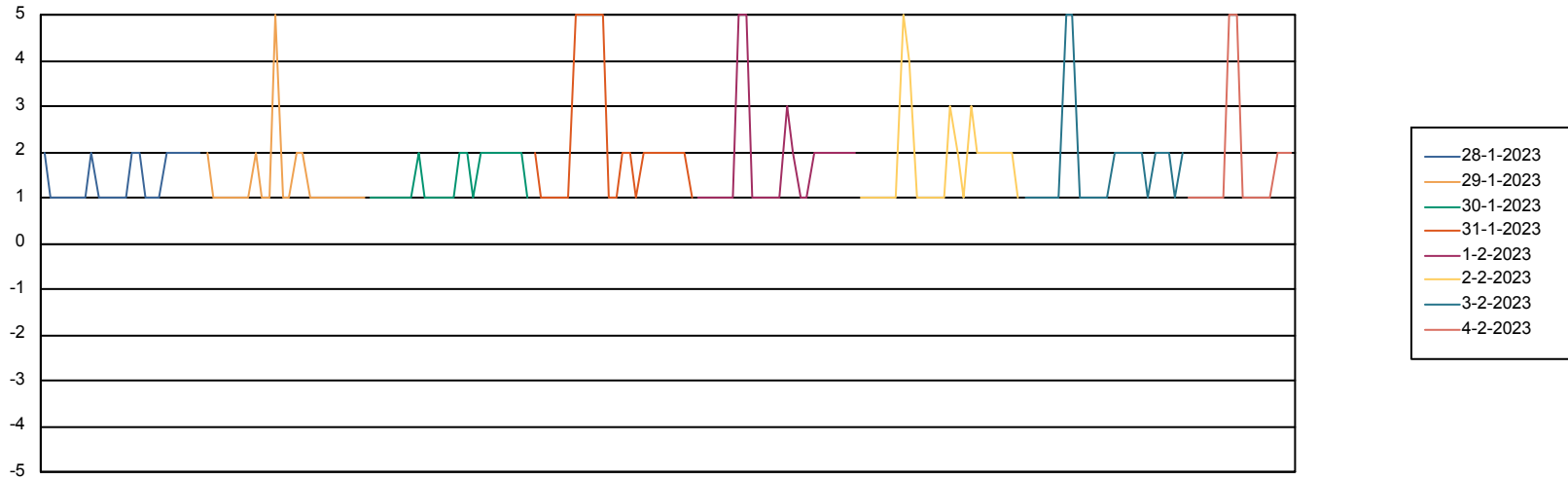
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Standby Database Health NOA\_Production (24/7)

## Recovery lag for last 7 days



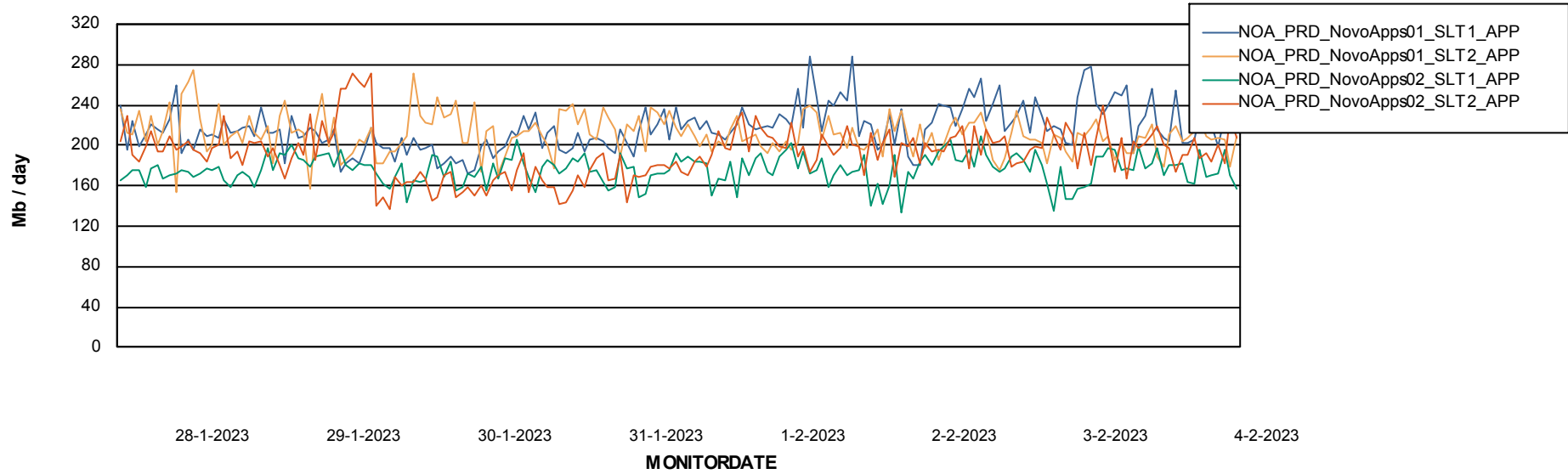
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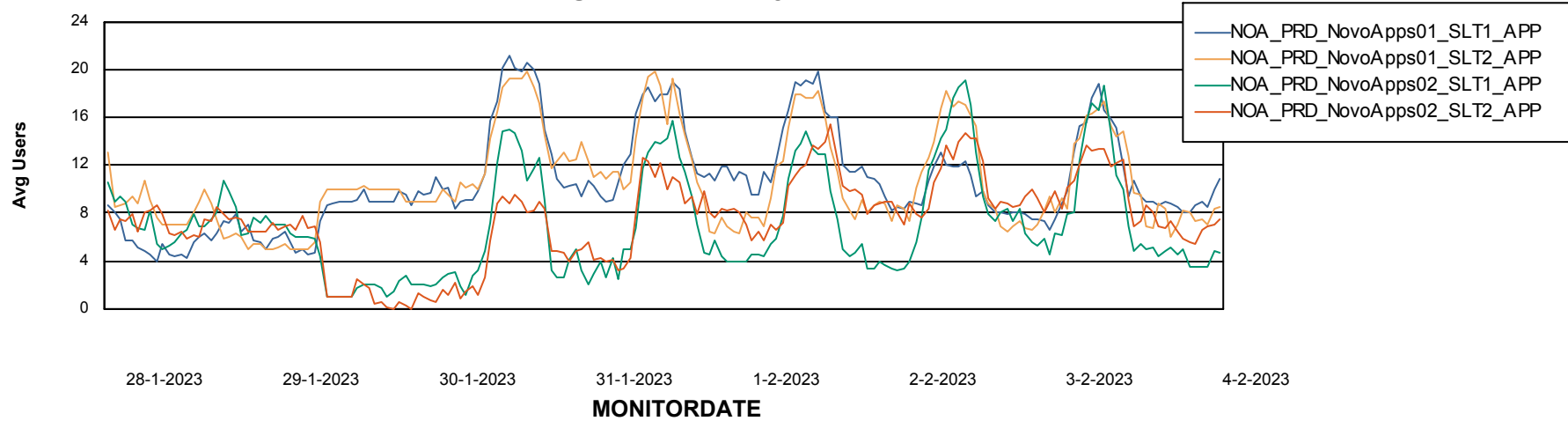


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



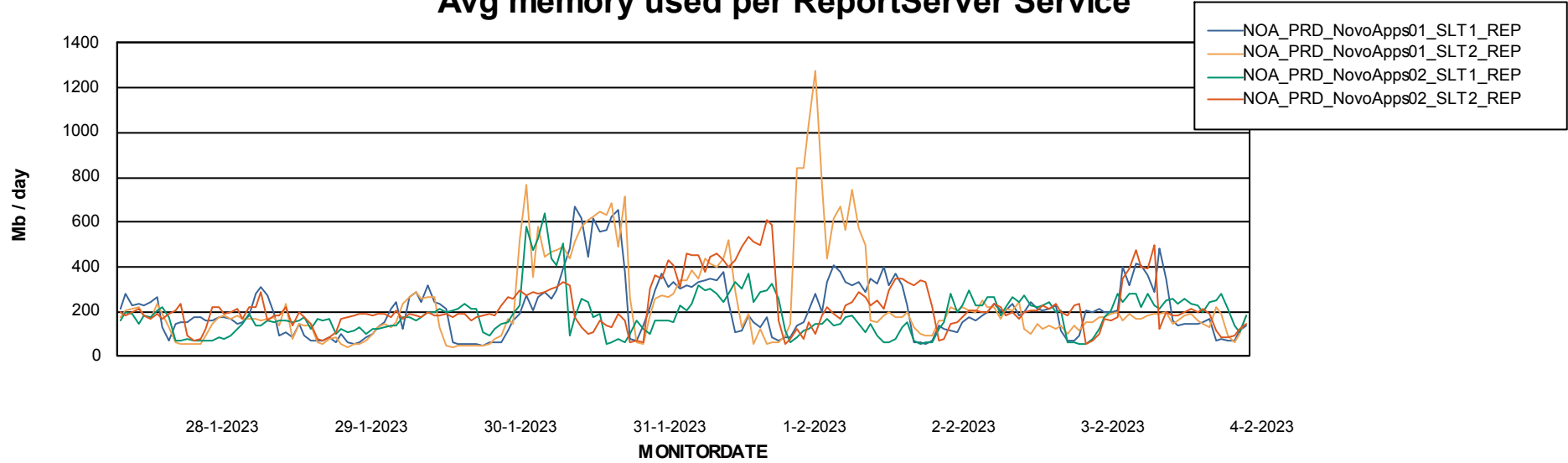
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



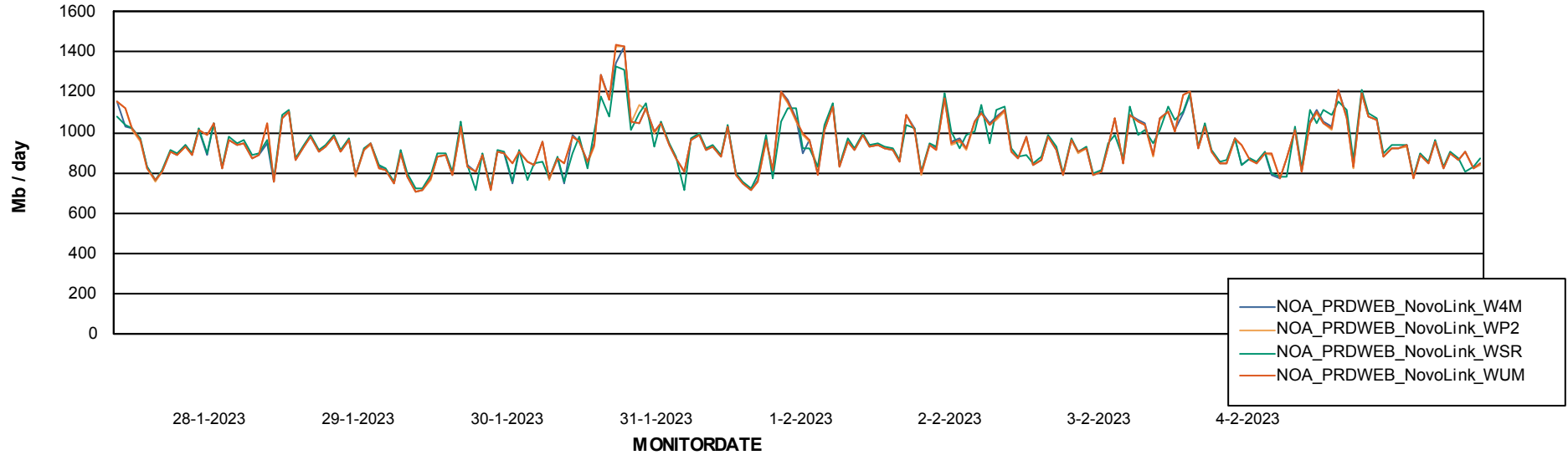
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

