

# Weekly SLA Customer Report

Customer NOA\_Production  
 Database ID 116



Harddisk Usage NOA\_BI\_NOVOBI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
7-1-2023	18	97	80	61	488	189	82	314	56
6-1-2023	17	97	80	61	488	189	82	314	56
5-1-2023	17	97	81	61	488	189	82	314	56
4-1-2023	17	97	81	61	488	189	82	314	56
3-1-2023	18	97	80	61	488	189	82	314	56
2-1-2023	18	97	80	61	488	189	82	314	56
1-1-2023	18	97	79	61	488	189	82	314	56

Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7-1-2023	49	100	51	32	800	542	80	400	78
6-1-2023	49	100	51	30	800	560	80	400	79
5-1-2023	49	100	51	28	800	575	80	400	80
4-1-2023	49	100	51	33	800	539	80	400	79
3-1-2023	49	100	51	33	800	539	81	400	74
2-1-2023	49	100	50	33	800	538	82	400	70
1-1-2023	49	100	50	33	800	539	82	400	71

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Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
7-1-2023	69	279	87	47	838	442	90	559	56
6-1-2023	69	279	86	47	838	442	90	559	57
5-1-2023	69	279	86	47	838	442	90	559	58
4-1-2023	69	279	86	47	838	442	90	559	57
3-1-2023	69	279	86	47	838	442	91	559	52
2-1-2023	69	279	86	47	838	442	91	559	48
1-1-2023	69	279	85	47	838	442	91	559	49

Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-1-2023	55	100	45
6-1-2023	55	100	45
5-1-2023	55	100	45
4-1-2023	55	100	45
3-1-2023	55	100	45
2-1-2023	55	100	45
1-1-2023	55	100	45

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Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-1-2023	65	100	35
6-1-2023	65	100	35
5-1-2023	65	100	35
4-1-2023	65	100	35
3-1-2023	65	100	34
2-1-2023	65	100	34
1-1-2023	65	100	34

Harddisk Usage NOA\_PRD\_NovoLink

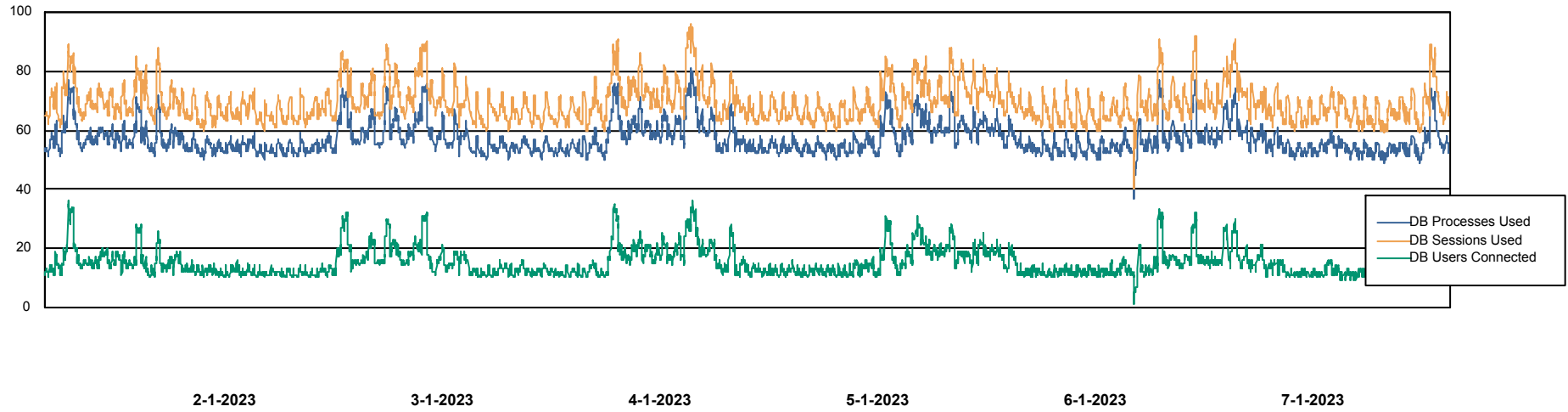
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
7-1-2023	46	100	54
6-1-2023	46	100	54
5-1-2023	46	100	54
4-1-2023	46	100	54
3-1-2023	46	100	54
2-1-2023	46	100	54
1-1-2023	46	100	54

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## Database Performance NOA\_BI\_NOVOBI\_Production

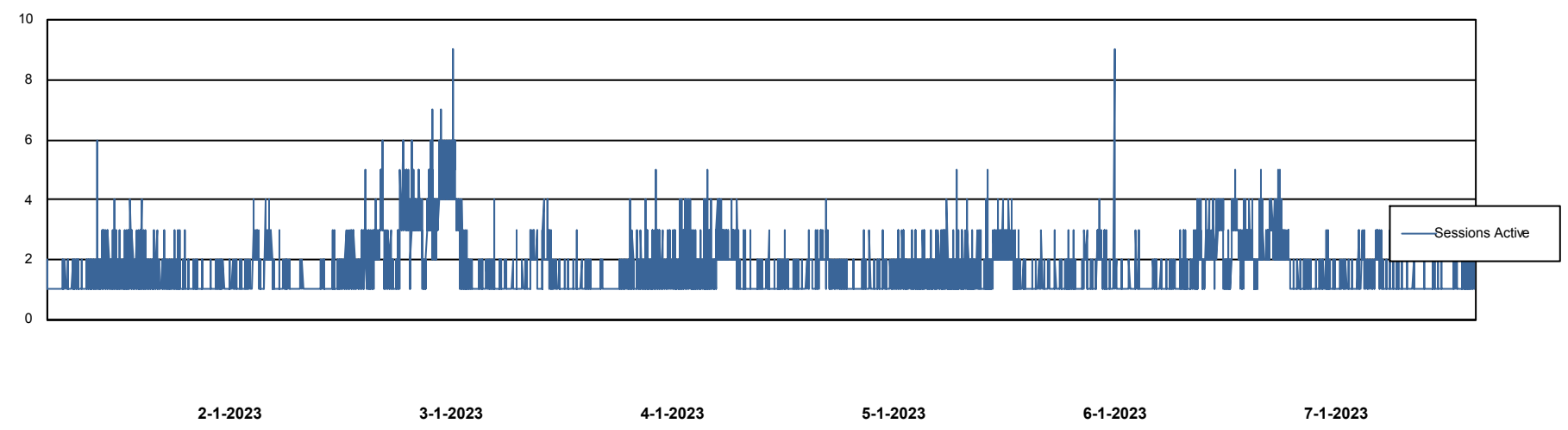
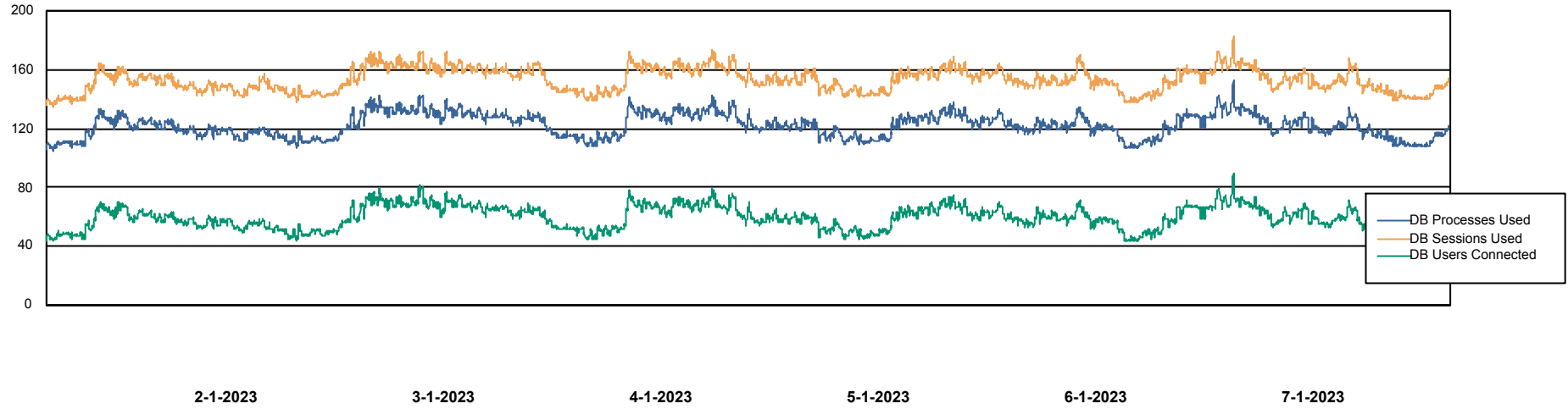


# Weekly SLA Customer Report

Customer NOA\_Production  
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## Database Performance NOA\_PRD\_NovoABS01\_DB



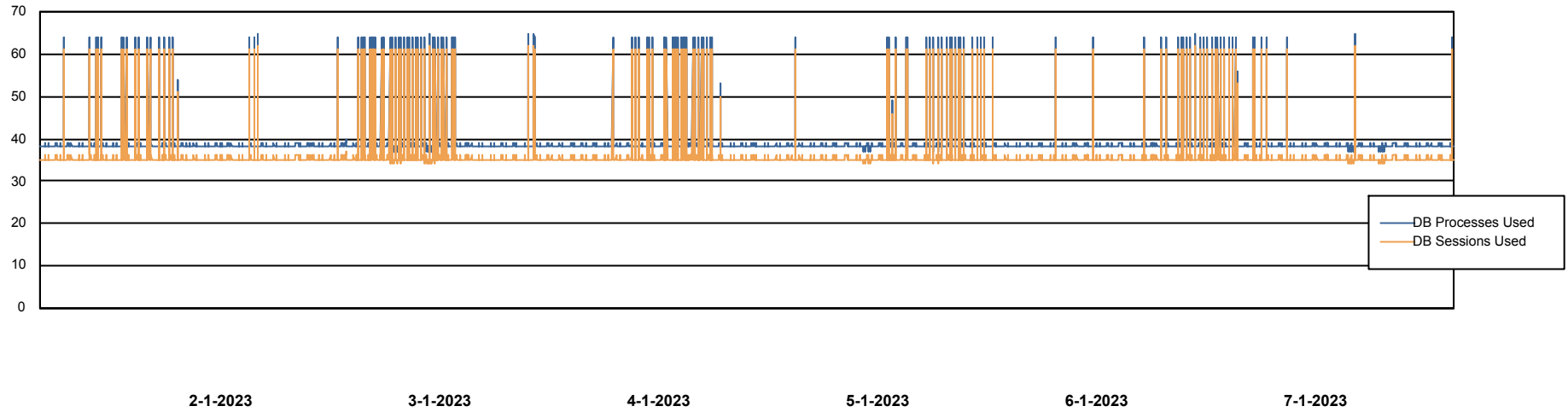
# Weekly SLA Customer Report

Customer NOA\_Production  
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



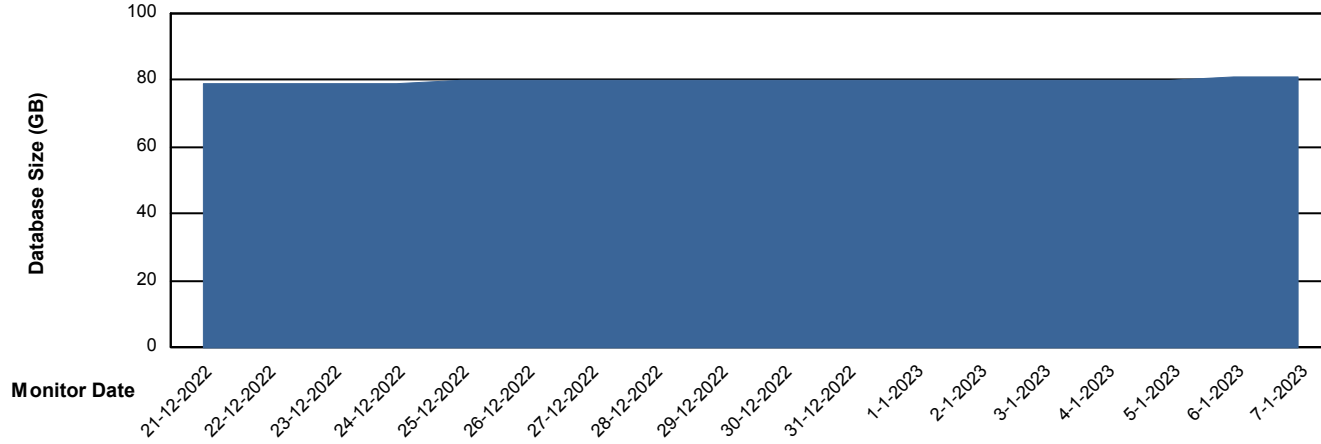
# Weekly SLA Customer Report

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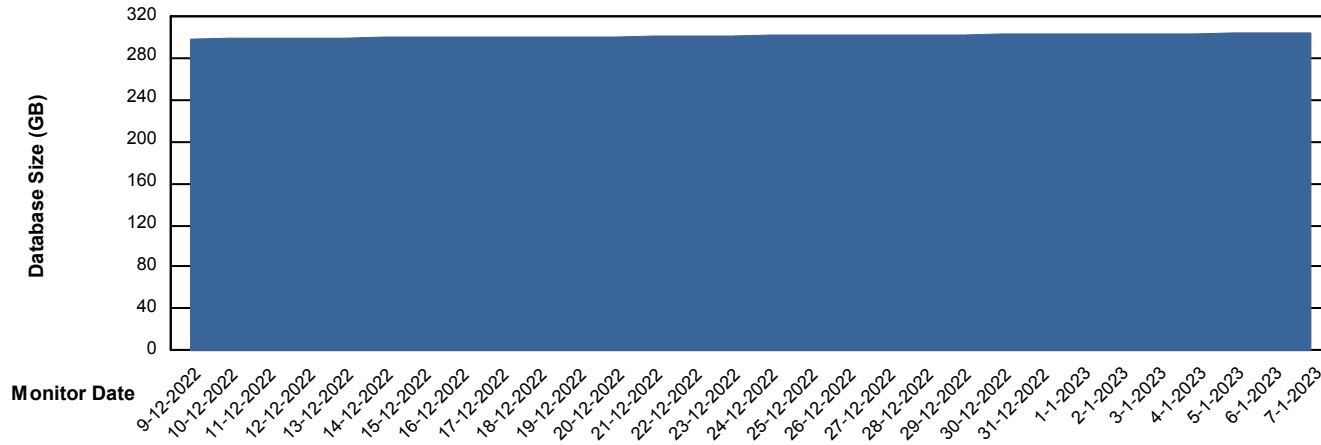
DATABASE SIZE NOA\_BI\_NOVOBI\_Production

### Database growth over last month



DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer NOA\_Production  
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Database Tablespace NOA\_BI\_NOVOBI\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-1-2023	ABSDATA	43	32	25
	INDX	58	46	21
6-1-2023	ABSDATA	43	32	25
	INDX	58	46	21
5-1-2023	ABSDATA	43	32	25
	INDX	58	45	22
4-1-2023	ABSDATA	43	32	25
	INDX	58	45	22
3-1-2023	ABSDATA	43	32	25
	INDX	58	45	22
2-1-2023	ABSDATA	43	32	25
	INDX	58	45	22
1-1-2023	ABSDATA	43	32	25
	INDX	58	45	22

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Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-1-2023	ABSDATA	163	115	30
	INDX	222	181	18
6-1-2023	ABSDATA	163	115	30
	INDX	222	181	18
5-1-2023	ABSDATA	163	115	30
	INDX	222	181	18
4-1-2023	ABSDATA	163	115	30
	INDX	222	181	18
3-1-2023	ABSDATA	163	115	30
	INDX	222	181	18
2-1-2023	ABSDATA	163	115	30
	INDX	222	181	19
1-1-2023	ABSDATA	163	115	30
	INDX	222	181	19

BI Status and last ETL error for NOA\_BI\_NOVOBI\_Production

	ma 2/1/2023	di 3/1/2023	wo 4/1/2023	do 5/1/2023	vr 6/1/2023	za 7/1/2023
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK

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BI last ETL error for	NOA_BI_NOVOBI_Production
do, 5-01-2023	None
za, 7-01-2023	None
ma, 2-01-2023	None
zo, 1-01-2023	None
do, 5-01-2023	None
wo, 4-01-2023	None
ma, 2-01-2023	None
di, 3-01-2023	None
vr, 6-01-2023	None
zo, 1-01-2023	None
za, 7-01-2023	None
di, 3-01-2023	None
vr, 6-01-2023	None
wo, 4-01-2023	None

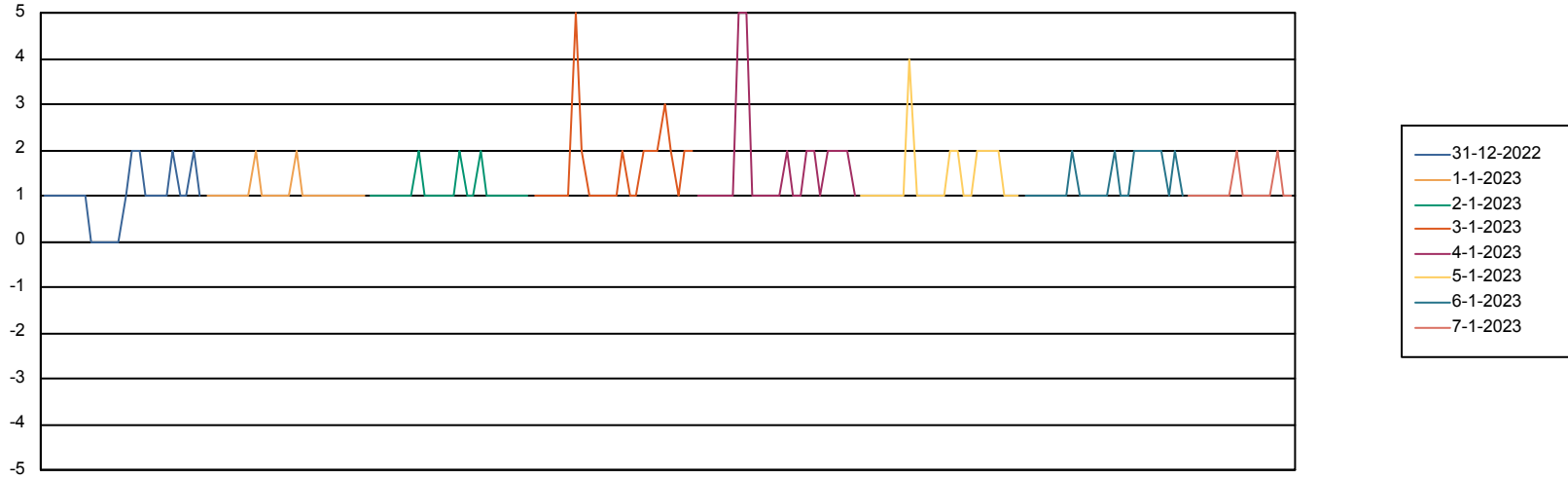
# Weekly SLA Customer Report

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Standby Database Health NOA\_Production

### Recovery lag for last 7 days



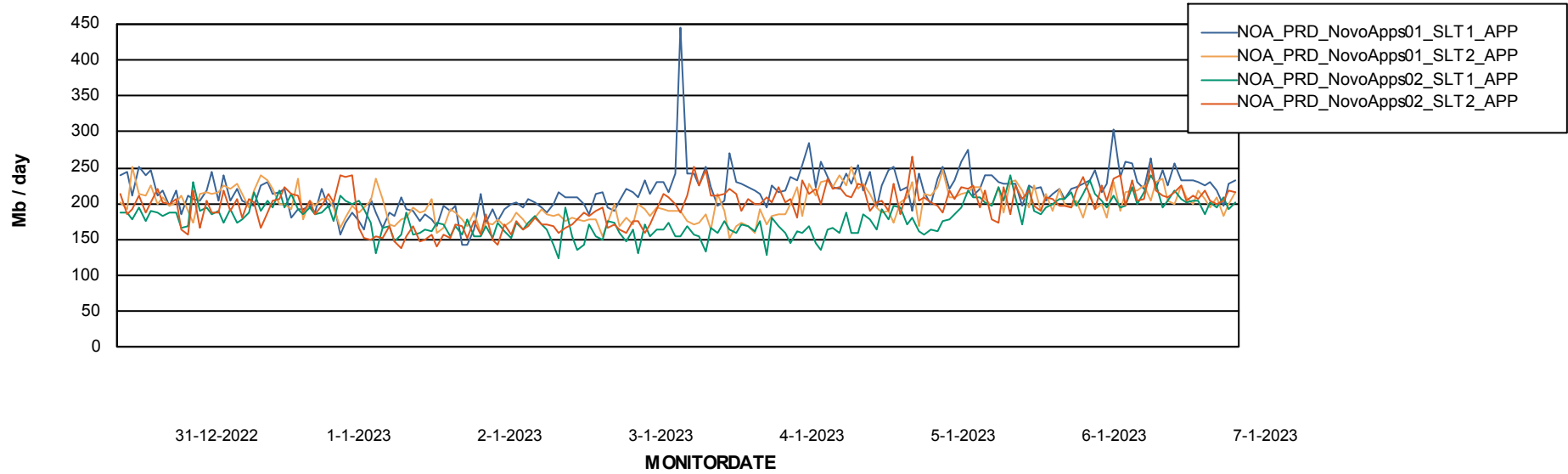
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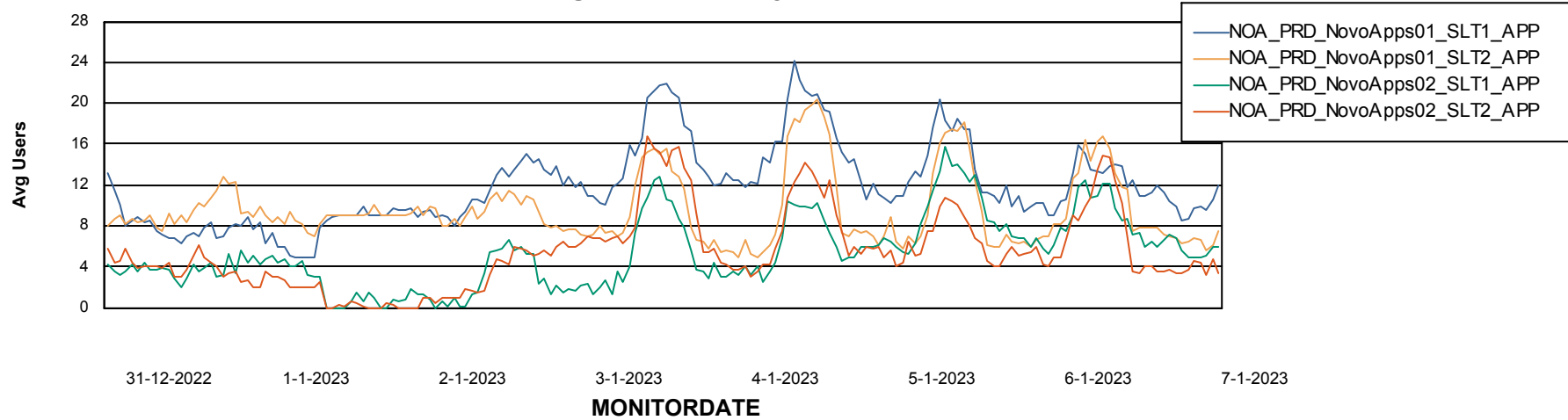


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



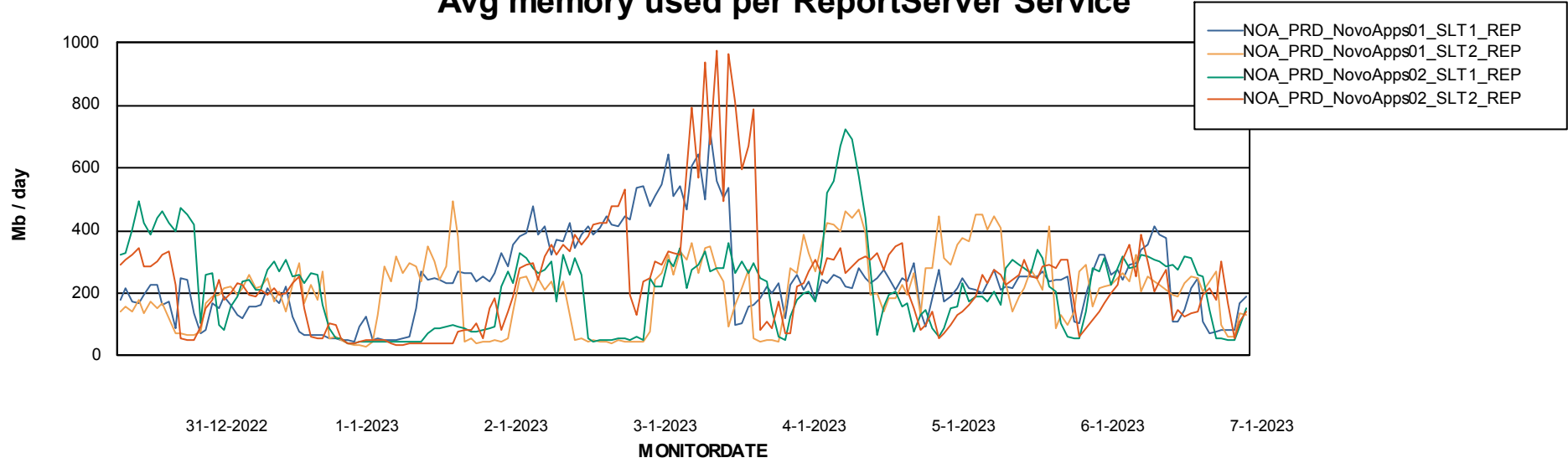
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



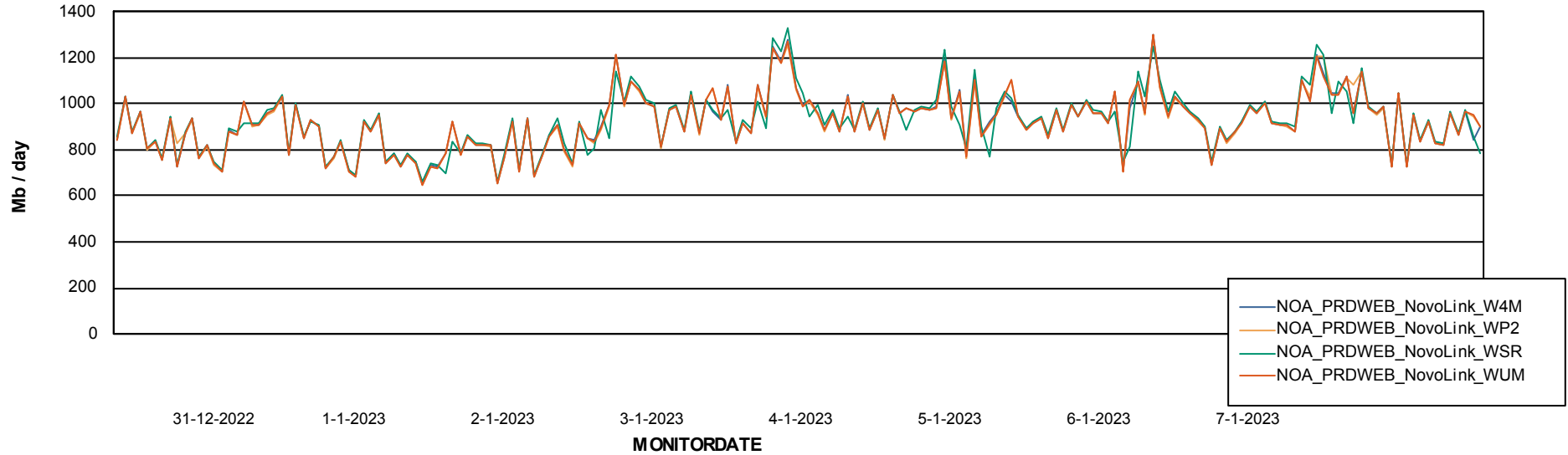
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

