

# Weekly SLA Customer Report

Customer VOS\_Production  
 Database ID 143



Harddisk Usage VOS\_PRD\_ABSAPP1-2022

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 24-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 23-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 22-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 21-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 20-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 19-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |
| 18-12-2022 | 40                       | 95                         | 57                        | 72                           | 1                              | 0                             |

Harddisk Usage VOS\_PRD\_ABSAPP2-2022

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|------------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 24-12-2022 | 74                       | 95                         | 25                        | 72                           | 1                              | 0                             |
| 23-12-2022 | 74                       | 95                         | 25                        | 72                           | 1                              | 0                             |
| 22-12-2022 | 74                       | 95                         | 25                        | 72                           | 1                              | 0                             |
| 21-12-2022 | 74                       | 95                         | 25                        | 72                           | 1                              | 0                             |
| 20-12-2022 | 74                       | 95                         | 24                        | 72                           | 1                              | 0                             |
| 19-12-2022 | 74                       | 95                         | 24                        | 72                           | 1                              | 0                             |
| 18-12-2022 | 74                       | 95                         | 24                        | 72                           | 1                              | 0                             |

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## Harddisk Usage VOS\_PRD\_ABSBI

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 24-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 383                          |
| 23-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |
| 22-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |
| 21-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |
| 20-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |
| 19-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |
| 18-12-2022 | 41                       | 50                         | 29                        | 32                          | 590                           | 382                          |

## Harddisk Usage VOS\_PRD\_ABSORA1-2022

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 24-12-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 617                          |
| 23-12-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 613                          |
| 22-12-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 609                          |
| 21-12-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 609                          |
| 20-12-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 609                          |
| 19-12-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 601                          |
| 18-12-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 598                          |

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## Harddisk Usage VOS\_PRD\_ABSORA2-2022

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|------------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 24-12-2022 | 81                       | 80                         | 15                        | 22                          | 983                           | 732                          |
| 23-12-2022 | 81                       | 80                         | 15                        | 22                          | 983                           | 729                          |
| 22-12-2022 | 81                       | 80                         | 15                        | 22                          | 983                           | 724                          |
| 21-12-2022 | 81                       | 80                         | 15                        | 22                          | 983                           | 724                          |
| 20-12-2022 | 81                       | 80                         | 15                        | 23                          | 983                           | 723                          |
| 19-12-2022 | 81                       | 80                         | 15                        | 23                          | 983                           | 715                          |
| 18-12-2022 | 81                       | 80                         | 15                        | 24                          | 983                           | 712                          |

## Harddisk Usage VOS\_PRD\_ABSWEB1-2022

|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 24-12-2022 | 71                       | 45                         | 13                        |
| 23-12-2022 | 71                       | 45                         | 13                        |
| 22-12-2022 | 71                       | 45                         | 13                        |
| 21-12-2022 | 71                       | 45                         | 13                        |
| 20-12-2022 | 71                       | 45                         | 13                        |
| 19-12-2022 | 71                       | 45                         | 13                        |
| 18-12-2022 | 71                       | 45                         | 13                        |

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Harddisk Usage VOS\_PRD\_ABSWEB2-2022

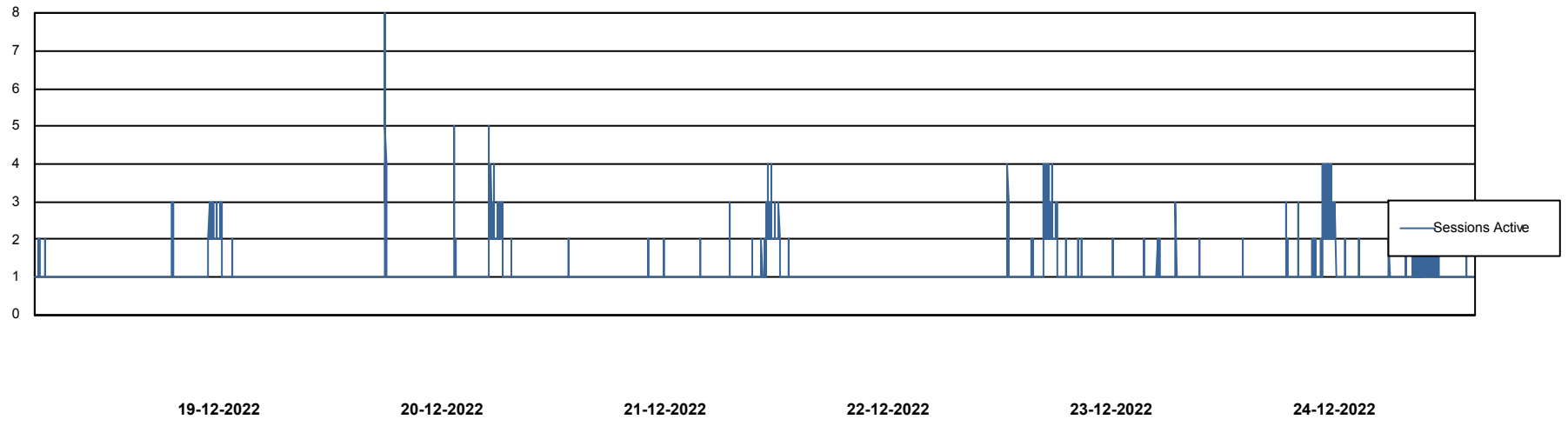
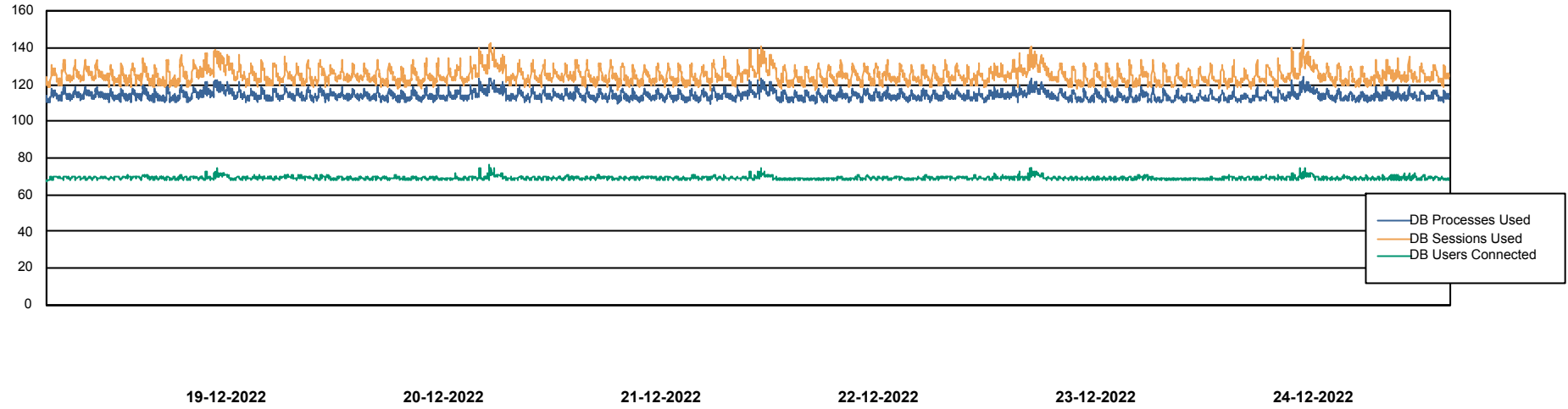
|            | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|------------|--------------------------|----------------------------|---------------------------|
| 24-12-2022 | 73                       | 45                         | 12                        |
| 23-12-2022 | 73                       | 45                         | 12                        |
| 22-12-2022 | 73                       | 45                         | 12                        |
| 21-12-2022 | 73                       | 45                         | 12                        |
| 20-12-2022 | 73                       | 45                         | 12                        |
| 19-12-2022 | 73                       | 45                         | 12                        |
| 18-12-2022 | 73                       | 45                         | 12                        |

# Weekly SLA Customer Report

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## Database Performance VOSDB\_BI

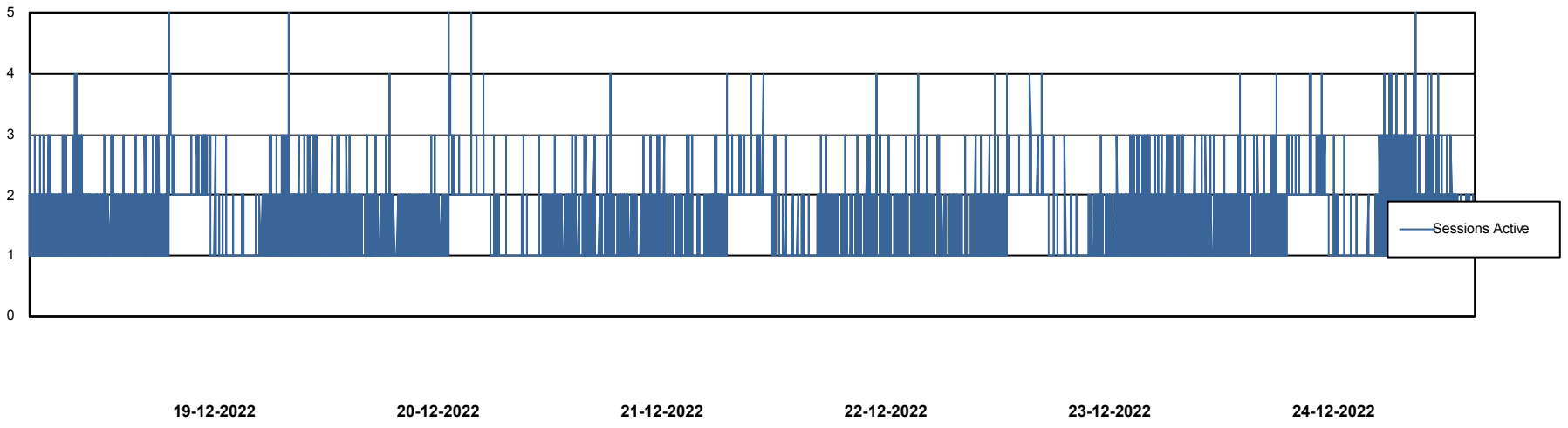
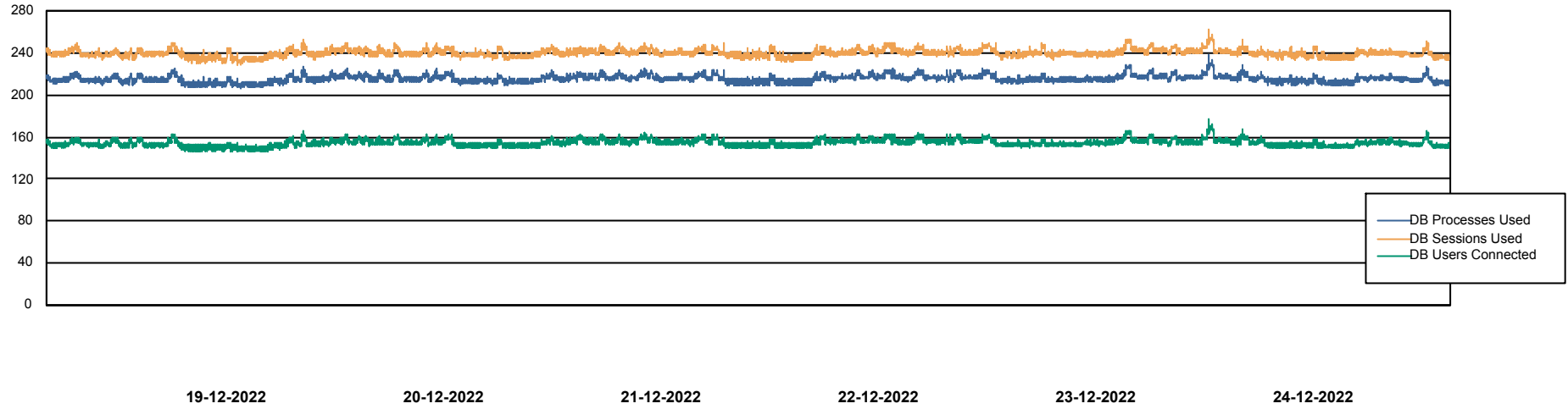


# Weekly SLA Customer Report

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## Database Performance VOSDB\_Production



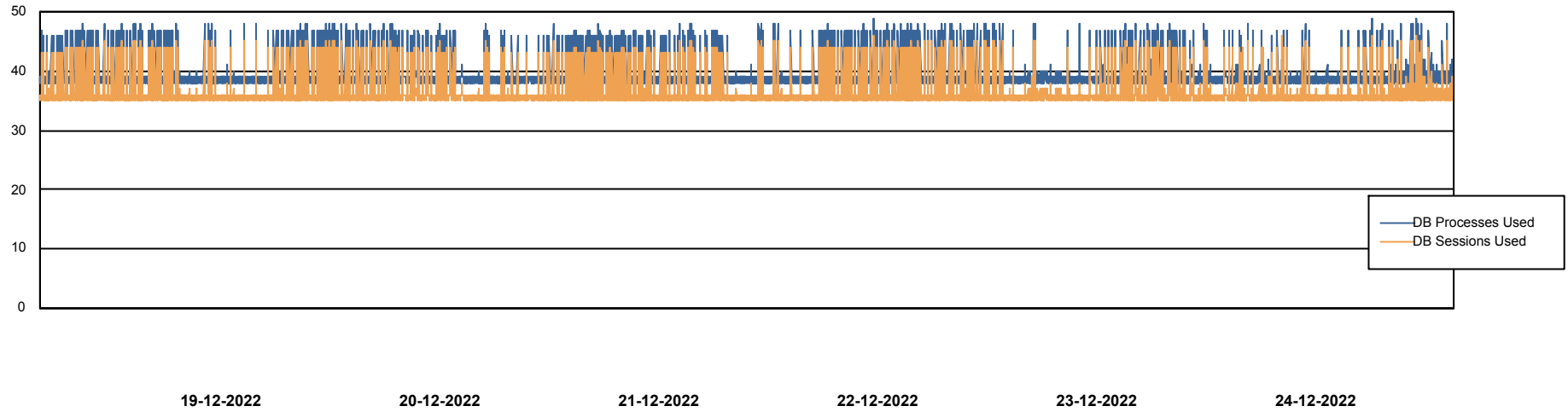
# Weekly SLA Customer Report

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Database Performance VOSDB\_Standby

DB Processes Max 1,000



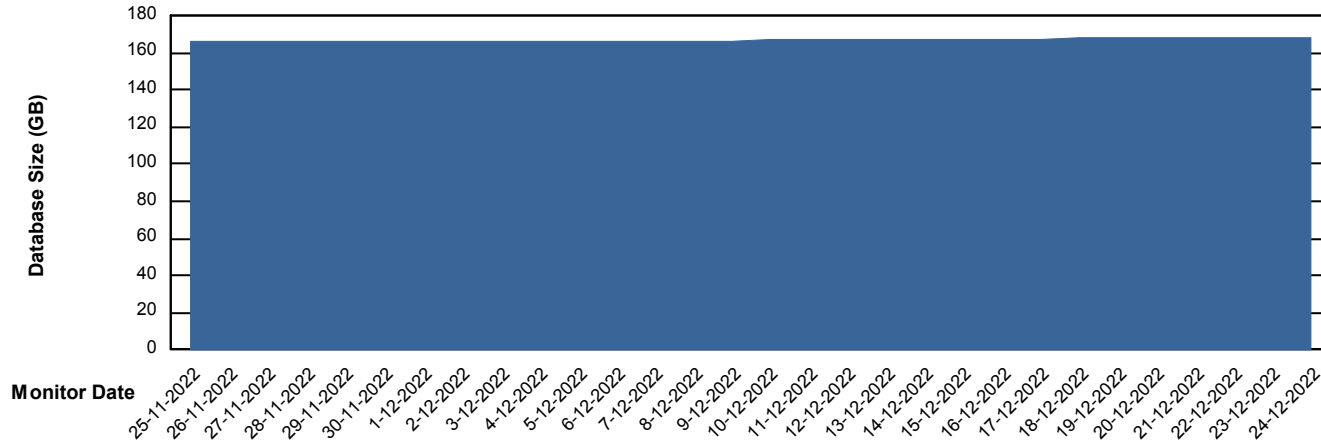
# Weekly SLA Customer Report

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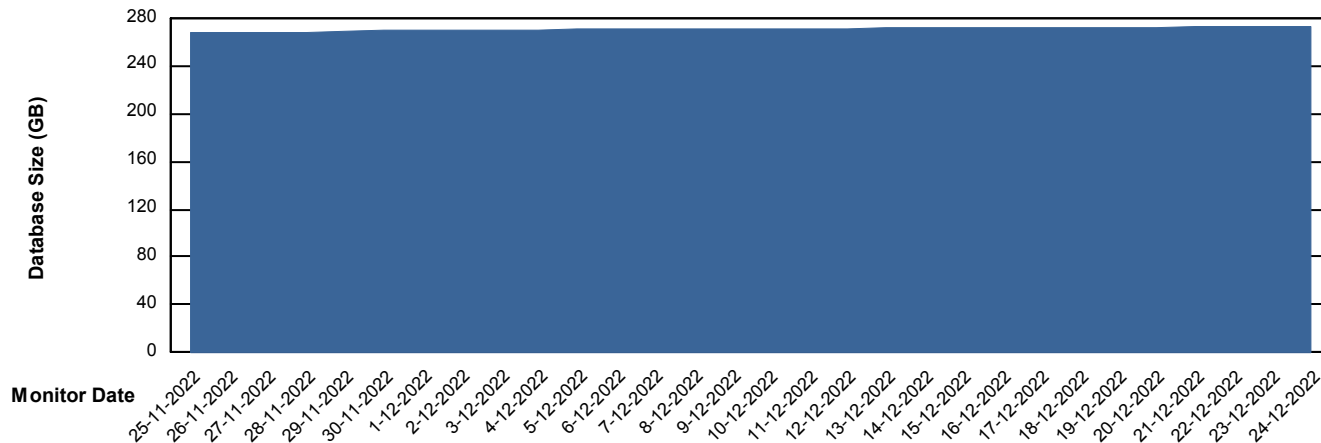
DATABASE SIZE VOSDB\_BI

### Database growth over last month



DATABASE SIZE VOSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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## Database Tablespace VOSDB\_BI

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 24-12-2022 | ABSDATA         | 100           | 64            | 36              |
|            | INDX            | 116           | 96            | 18              |
| 23-12-2022 | ABSDATA         | 100           | 64            | 36              |
|            | INDX            | 116           | 96            | 18              |
| 22-12-2022 | ABSDATA         | 100           | 64            | 36              |
|            | INDX            | 116           | 95            | 18              |
| 21-12-2022 | ABSDATA         | 100           | 64            | 36              |
|            | INDX            | 116           | 95            | 18              |
| 20-12-2022 | ABSDATA         | 100           | 63            | 37              |
|            | INDX            | 116           | 95            | 18              |
| 19-12-2022 | ABSDATA         | 100           | 63            | 37              |
|            | INDX            | 116           | 95            | 18              |
| 18-12-2022 | ABSDATA         | 100           | 63            | 37              |
|            | INDX            | 116           | 95            | 18              |

# Weekly SLA Customer Report

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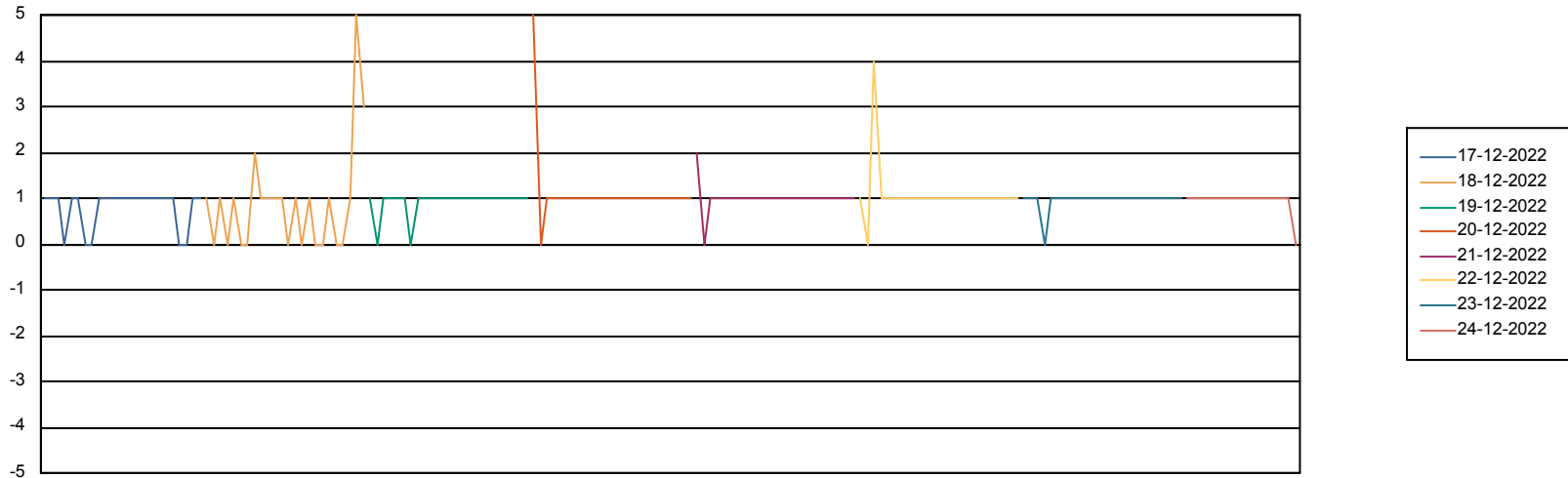


## Database Tablespace VOSDB\_Production

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 24-12-2022 | ABSDATA         | 112           | 92            | 18              |
|            | INDX            | 214           | 175           | 18              |
| 23-12-2022 | ABSDATA         | 112           | 92            | 18              |
|            | INDX            | 214           | 175           | 18              |
| 22-12-2022 | ABSDATA         | 110           | 92            | 17              |
|            | INDX            | 208           | 175           | 16              |
| 21-12-2022 | ABSDATA         | 110           | 92            | 17              |
|            | INDX            | 208           | 175           | 16              |
| 20-12-2022 | ABSDATA         | 110           | 92            | 17              |
|            | INDX            | 208           | 175           | 16              |
| 19-12-2022 | ABSDATA         | 110           | 92            | 17              |
|            | INDX            | 208           | 174           | 16              |
| 18-12-2022 | ABSDATA         | 110           | 92            | 17              |
|            | INDX            | 208           | 174           | 16              |

## Standby Database Health VOS\_Production

Recovery lag for last 7 days



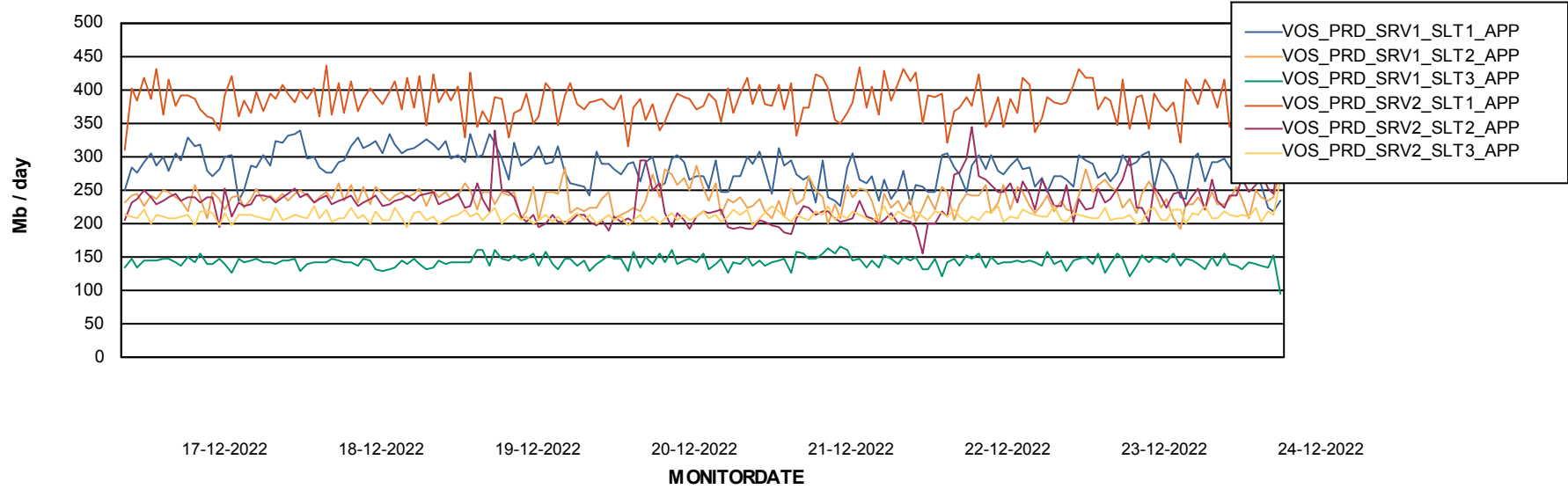
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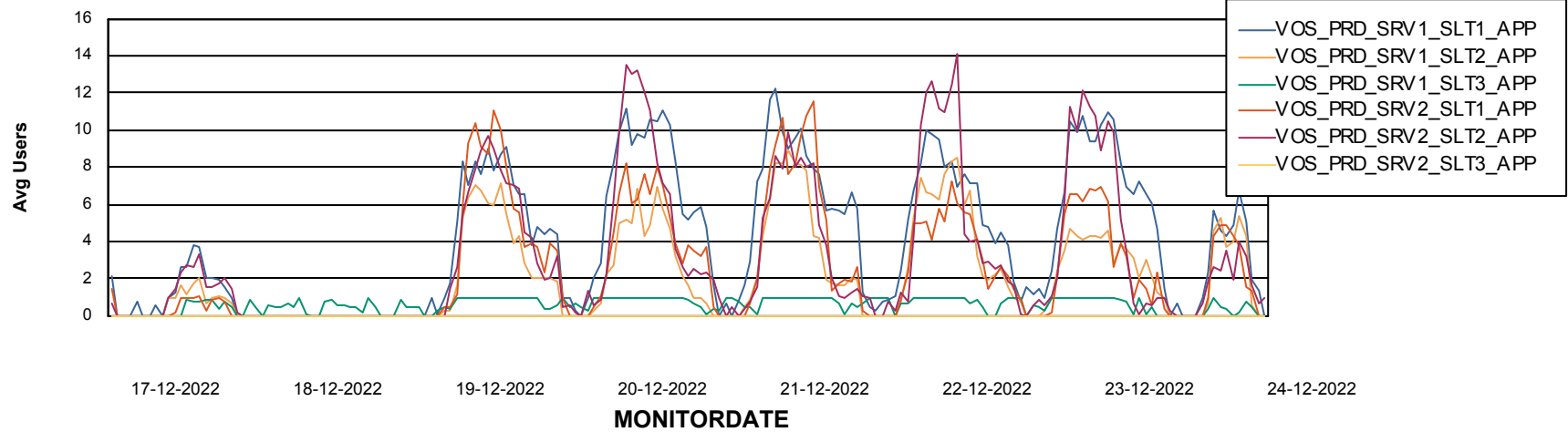


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



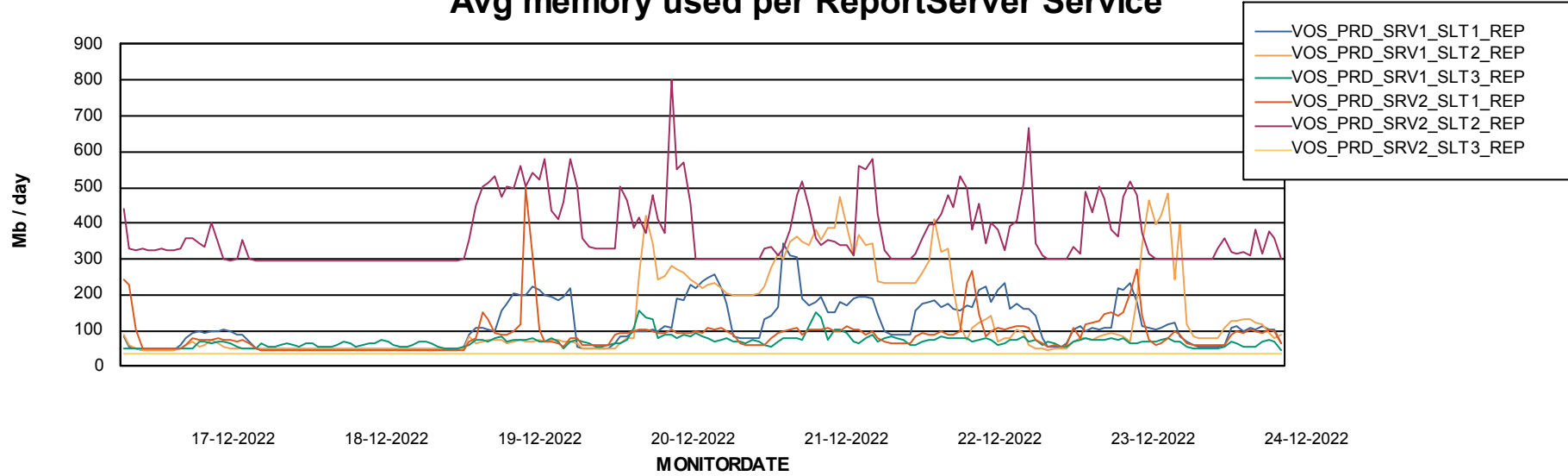
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



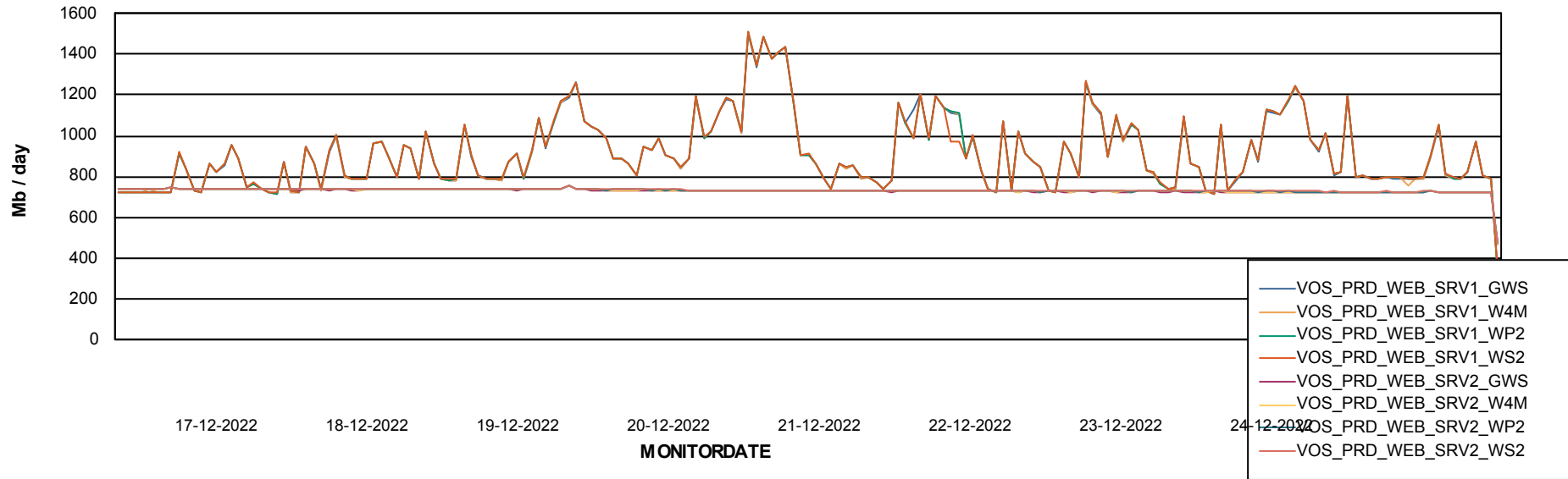
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

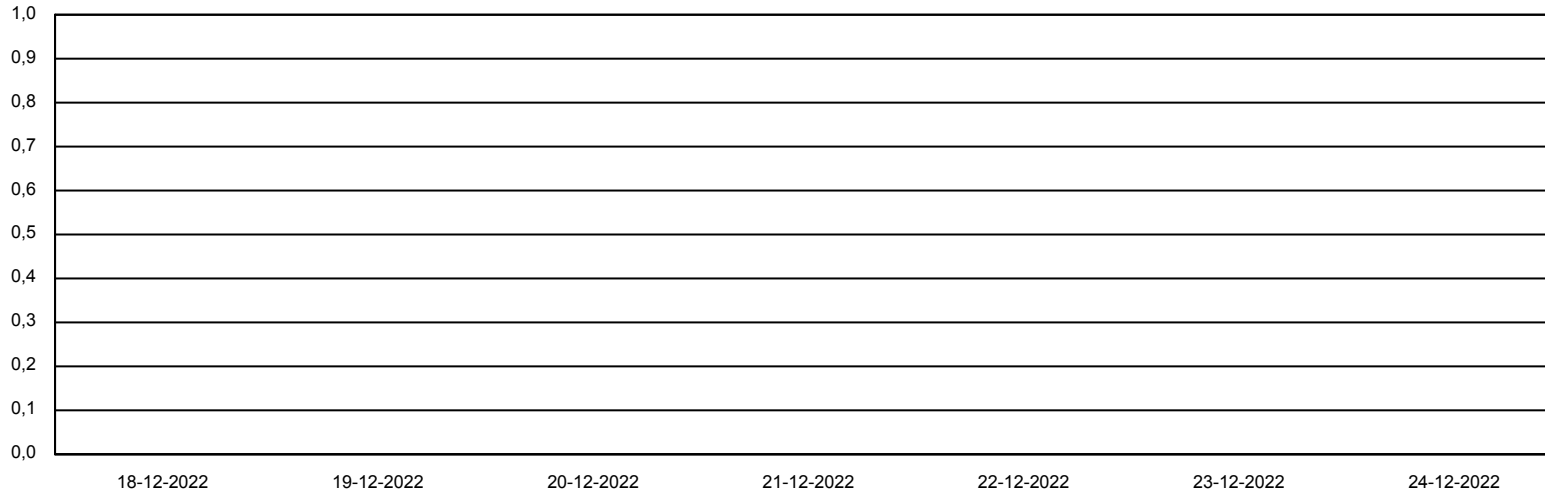


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## Disaster per ABS component



- VOS\_PRD\_SRV1\_SLT1\_APP
- VOS\_PRD\_SRV1\_SLT1\_REP
- VOS\_PRD\_SRV1\_SLT2\_APP
- VOS\_PRD\_SRV1\_SLT2\_REP
- VOS\_PRD\_SRV1\_SLT3\_APP
- VOS\_PRD\_SRV1\_SLT3\_REP
- VOS\_PRD\_SRV2\_SLT1\_APP
- VOS\_PRD\_SRV2\_SLT1\_REP
- VOS\_PRD\_SRV2\_SLT2\_APP
- VOS\_PRD\_SRV2\_SLT2\_REP
- VOS\_PRD\_SRV2\_SLT3\_APP
- VOS\_PRD\_SRV2\_SLT3\_REP
- VOS\_PRD\_WEB\_SRV1\_GWS
- VOS\_PRD\_WEB\_SRV1\_W4M
- VOS\_PRD\_WEB\_SRV1\_WP2
- VOS\_PRD\_WEB\_SRV1\_WS2
- VOS\_PRD\_WEB\_SRV2\_GWS
- VOS\_PRD\_WEB\_SRV2\_W4M
- VOS\_PRD\_WEB\_SRV2\_WP2
- VOS\_PRD\_WEB\_SRV2\_WS2