

# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
17-12-2022	78	50	11	57	50	22
16-12-2022	78	50	11	57	50	22
15-12-2022	78	50	11	57	50	22
14-12-2022	78	50	11	57	50	22
13-12-2022	78	50	11	58	50	21
12-12-2022	78	50	11	58	50	21
11-12-2022	78	50	11	58	50	21

## Harddisk Usage KLH\_PRD\_SRSAPP02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs (%)	Total disk space on /abs (Gb)	Used disk space on /abs (Gb)
17-12-2022	79	50	11	23	50	38
16-12-2022	79	50	11	23	50	38
15-12-2022	79	50	11	23	50	38
14-12-2022	79	50	11	23	50	38
13-12-2022	79	50	11	23	50	38
12-12-2022	79	50	11	30	50	35
11-12-2022	79	50	11	33	50	33

# Weekly SLA Customer Report

Customer KLH\_Production  
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## Harddisk Usage KLH\_PRD\_SRSBI01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
17-12-2022	45	50	27	24	400	302	64	50	18
16-12-2022	45	50	27	28	400	288	64	50	18
15-12-2022	45	50	27	25	400	298	65	50	18
14-12-2022	45	50	27	32	400	274	65	50	18
13-12-2022	45	50	27	34	400	263	65	50	18
12-12-2022	45	50	27	28	400	290	65	50	18
11-12-2022	45	50	27	24	346	261	65	50	18

## Harddisk Usage KLH\_PRD\_SRSBIDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
17-12-2022	75	100	25	24	400	302	68	400	127
16-12-2022	75	100	25	28	400	288	70	400	121
15-12-2022	75	100	25	25	400	298	74	400	104
14-12-2022	75	100	25	32	400	274	87	400	50
13-12-2022	76	100	24	34	400	263	91	400	36
12-12-2022	76	100	24	28	400	290	91	400	36
11-12-2022	76	100	24	24	346	261	91	400	36

# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSDDB01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
17-12-2022	74	100	26	24	400	302	45	400	219
16-12-2022	74	100	26	28	400	288	46	400	216
15-12-2022	74	100	26	25	400	298	45	400	222
14-12-2022	74	100	26	32	400	274	47	400	212
13-12-2022	74	100	26	34	400	263	47	400	212
12-12-2022	74	100	26	28	400	290	43	400	229
11-12-2022	74	100	26	24	350	261	44	400	226

## Harddisk Usage KLH\_PRD\_SRSDDB02

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /abs/dumpf	Total disk space on /abs/dumpf	Used disk space on /abs/dumpf	Free disk space on /u01 (%)	Total disk space on /u01 (Gb)	Used disk space on /u01 (Gb)
17-12-2022	74	100	26	24	400	302	41	400	235
16-12-2022	74	100	26	28	400	288	42	400	233
15-12-2022	74	100	26	25	400	298	42	400	230
14-12-2022	74	100	26	32	400	274	43	400	229
13-12-2022	74	100	26	34	400	263	43	400	229
12-12-2022	74	100	25	28	400	290	42	400	231
11-12-2022	74	100	25	24	346	261	40	400	239

# Weekly SLA Customer Report

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Harddisk Usage KLH\_PRD\_SRSNFS01

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /var/nfs/ex	Total disk space on /var/nfs/ex	Used disk space on /var/nfs/ex	Free disk space on /var/nfs/ora	Total disk space on /var/nfs/ora	Used disk space on /var/nfs/ora
17-12-2022	65	30	10	68	50	16	24	400	302
16-12-2022	65	30	10	68	50	16	28	400	288
15-12-2022	65	30	10	68	50	16	25	400	298
14-12-2022	65	30	10	68	50	16	32	400	274
13-12-2022	65	30	10	69	50	16	34	400	263
12-12-2022	66	30	10	69	50	16	28	400	290
11-12-2022	66	30	10	69	50	16	24	346	261

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

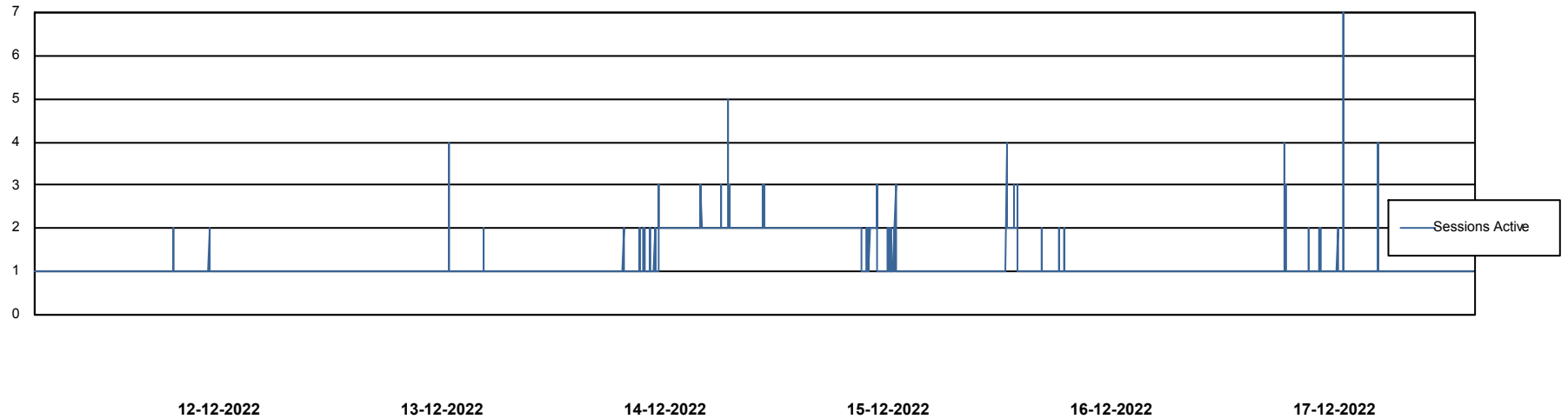
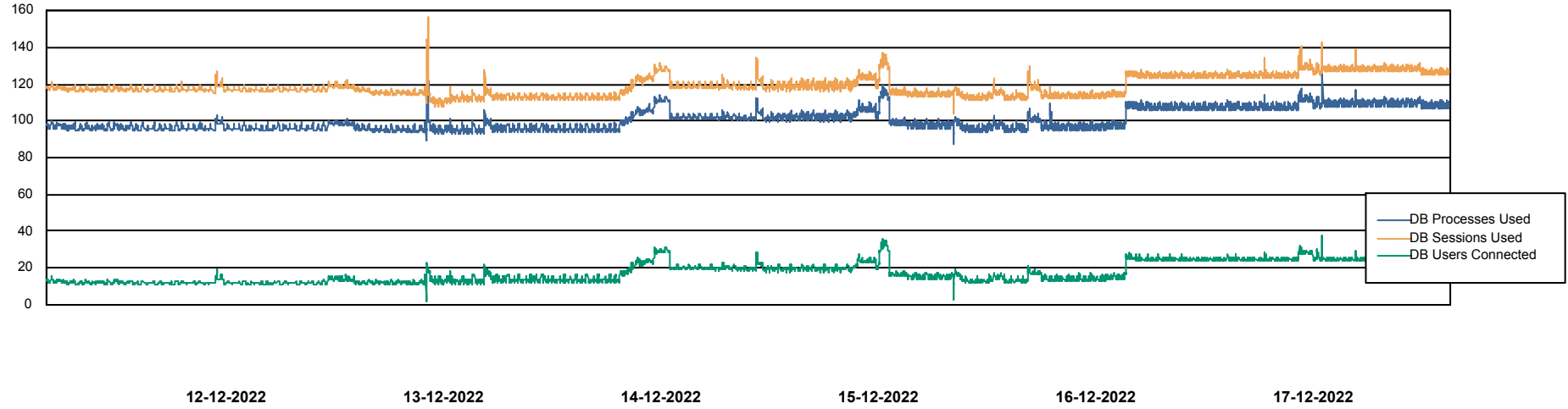
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
17-12-2022	46	100	54
16-12-2022	47	100	53
15-12-2022	47	100	53
14-12-2022	48	100	52
13-12-2022	48	100	52
12-12-2022	48	100	52
11-12-2022	49	100	51

# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Database Performance KLHDB\_BI

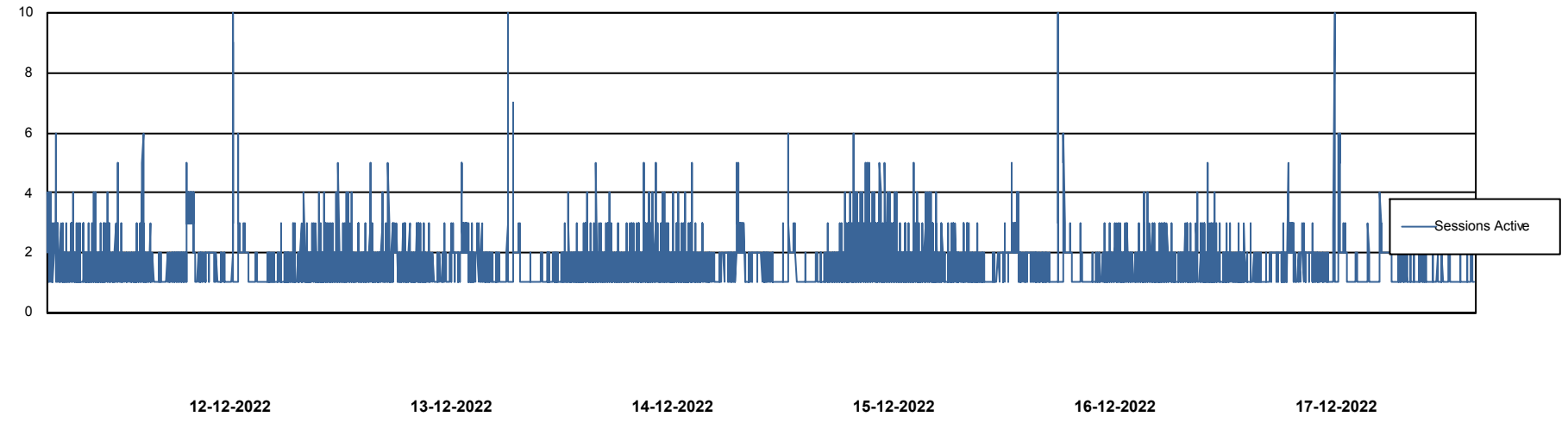
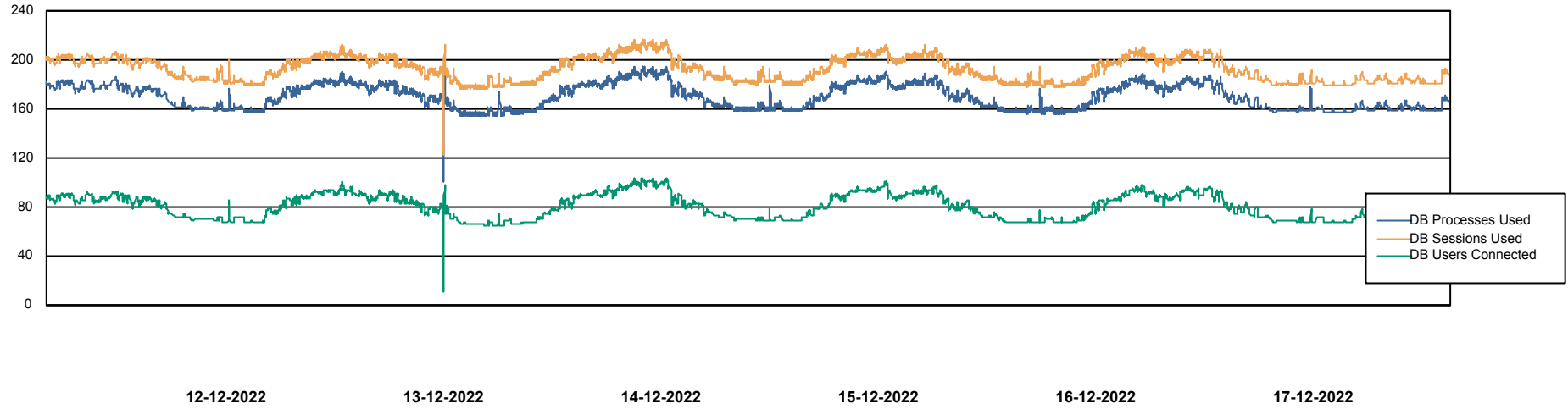


# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Database Performance KLHDB\_Production



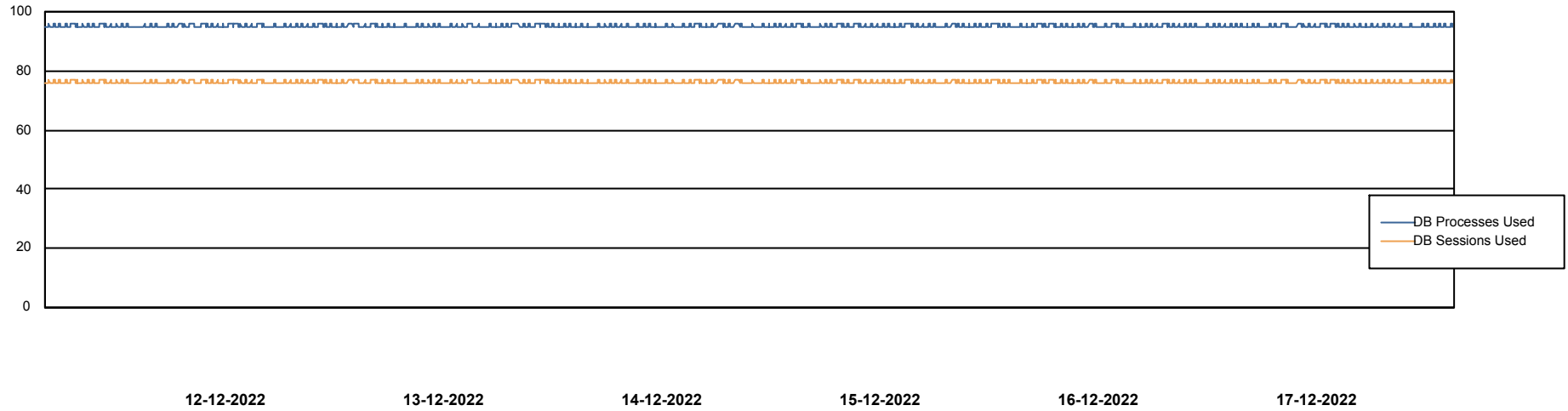
# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



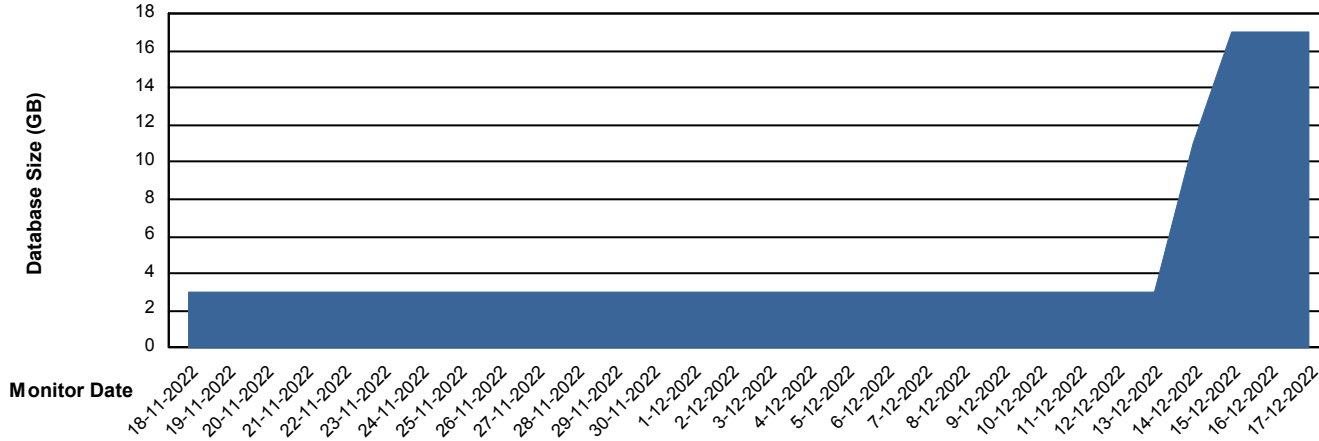
# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



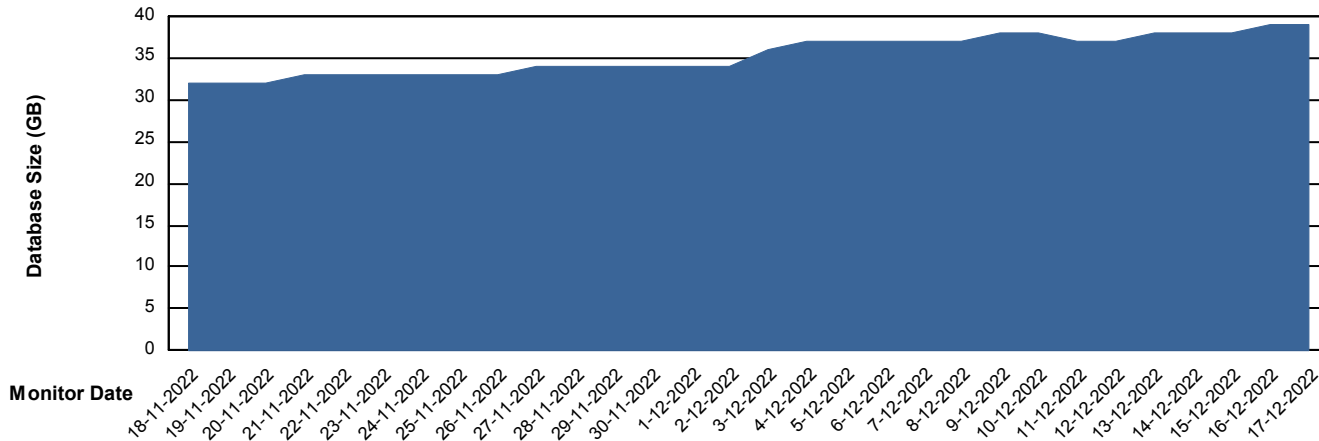
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production  
Database ID    139



Database Tablespace      KLHDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-12-2022	ABSDATA	20	7	66
	INDX	10	8	19
16-12-2022	ABSDATA	20	7	66
	INDX	10	8	20
15-12-2022	ABSDATA	20	7	66
	INDX	10	8	20
14-12-2022	ABSDATA	20	4	78
	INDX	8	4	47
13-12-2022	ABSDATA	4	0	96
	INDX	8	0	94
12-12-2022	ABSDATA	4	0	97
	INDX	8	0	94
11-12-2022	ABSDATA	4	0	97
	INDX	8	0	94

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Customer KLH\_Production  
 Database ID 139



Database Tablespace KLHDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-12-2022	ABSDATA	60	28	53
	INDX	8	0	97
16-12-2022	ABSDATA	60	28	53
	INDX	8	0	97
15-12-2022	ABSDATA	60	28	53
	INDX	8	0	97
14-12-2022	ABSDATA	60	28	54
	INDX	8	0	97
13-12-2022	ABSDATA	60	27	54
	INDX	8	0	100
12-12-2022	ABSDATA	60	27	55
	INDX	8	0	100
11-12-2022	ABSDATA	60	27	55
	INDX	8	0	100

BI Status and last ETL error for KLHDB\_BI

	wo 14/12/2022	do 15/12/2022	vr 16/12/2022	za 17/12/2022
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	Not OK
<b>ABS DWHStaging ETL Health</b>	Not OK	Not OK	OK	OK

# Weekly SLA Customer Report

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Database ID 139



BI last ETL error for	KLHDB_BI
do, 15-12-2022	None
wo, 14-12-2022	None
wo, 14-12-2022	None
do, 15-12-2022	ORA-01722: invalid numberORA-02063: preceding line from ABSSOLUTE_LOCATION ORA-19717: for non-OMF search the pattern must be specified
do, 15-12-2022	None
vr, 16-12-2022	None
za, 17-12-2022	None
wo, 14-12-2022	ORA-01722: invalid numberORA-02063: preceding line from ABSSOLUTE_LOCATION
vr, 16-12-2022	None
za, 17-12-2022	ORA-01722: invalid numberORA-02063: preceding line from ABSDWHSTAGING_LOCATION
wo, 14-12-2022	ORA-01722: invalid numberORA-02063: preceding line from ABSSOLUTE_LOCATION ORA-19717: for non-OMF search the pattern must be specified
za, 17-12-2022	None

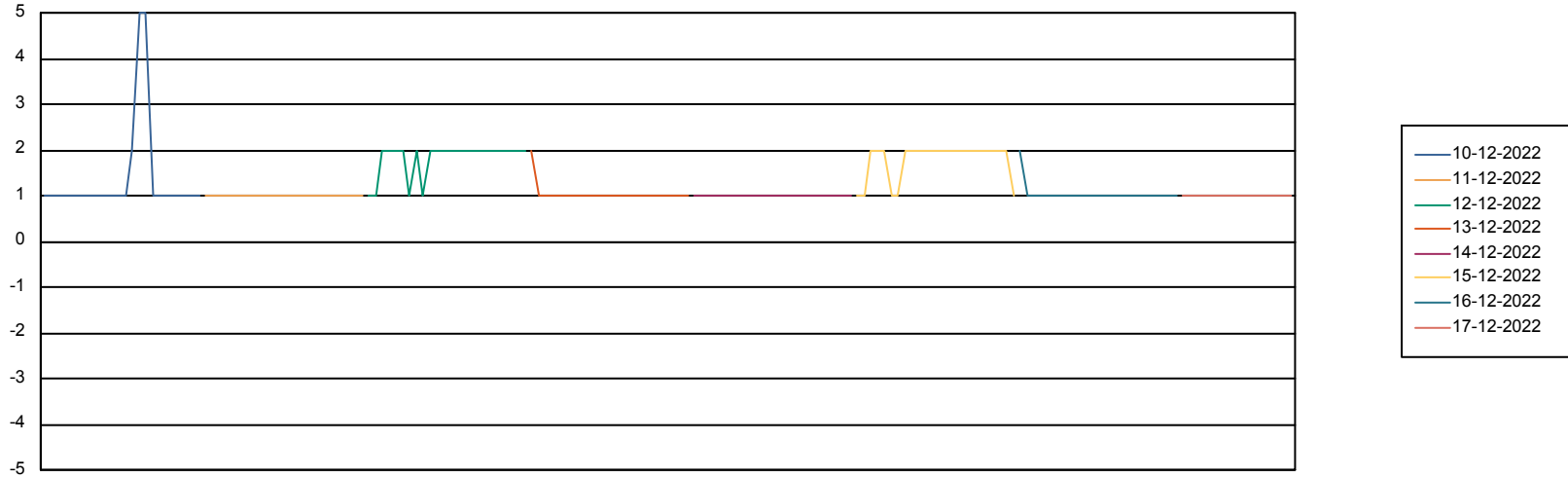
# Weekly SLA Customer Report

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Database ID 139



Standby Database Health KLH\_Production

## Recovery lag for last 7 days



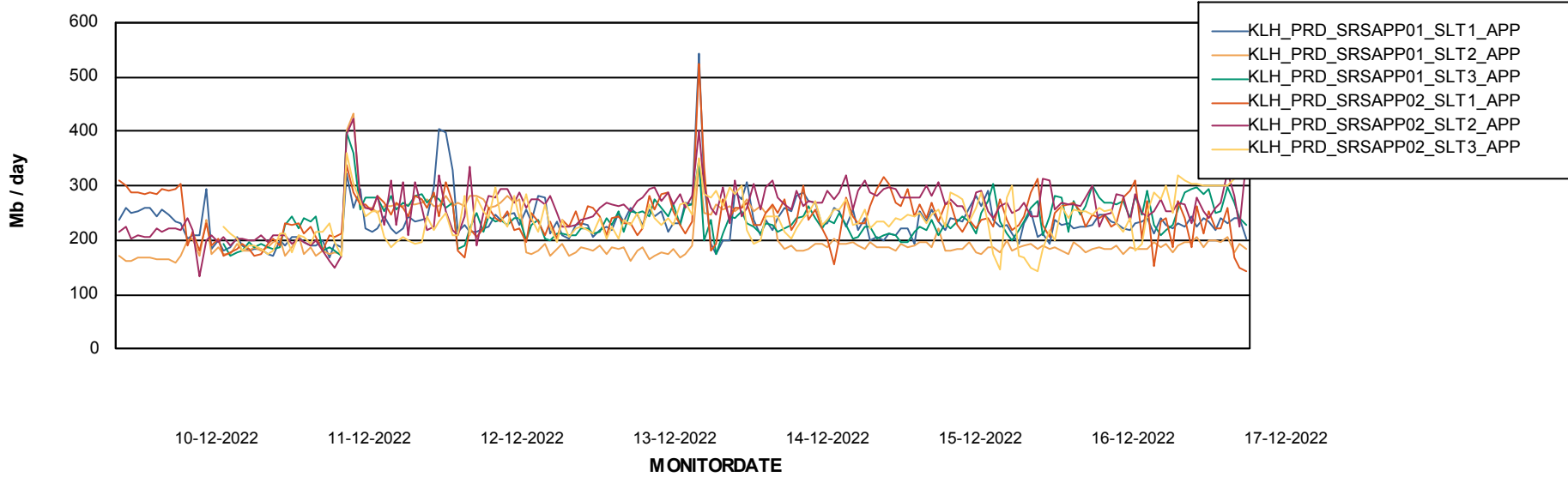
# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139

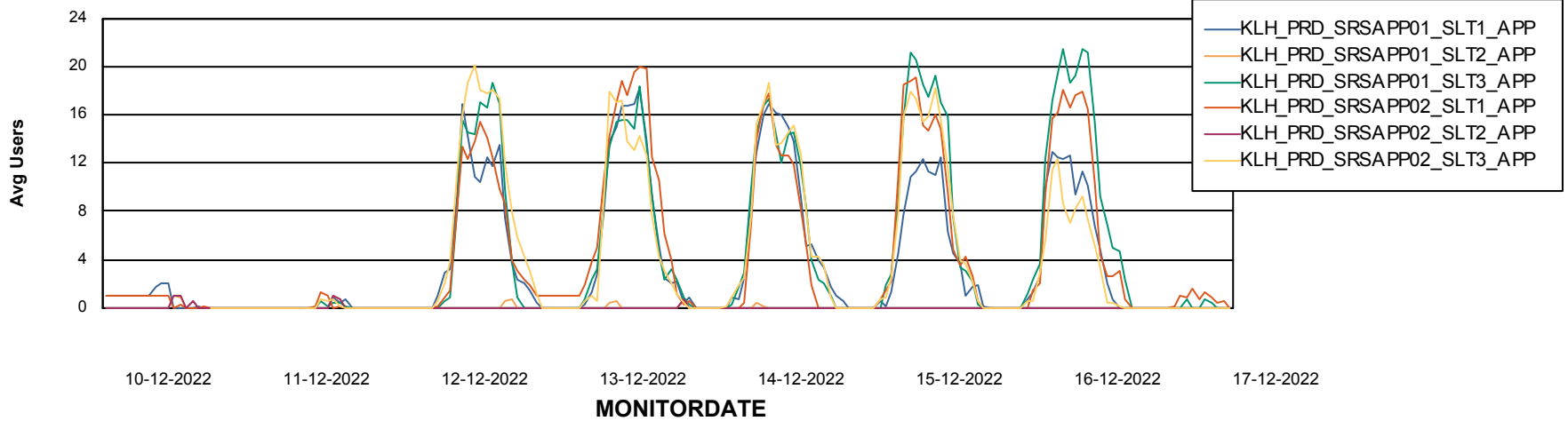


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



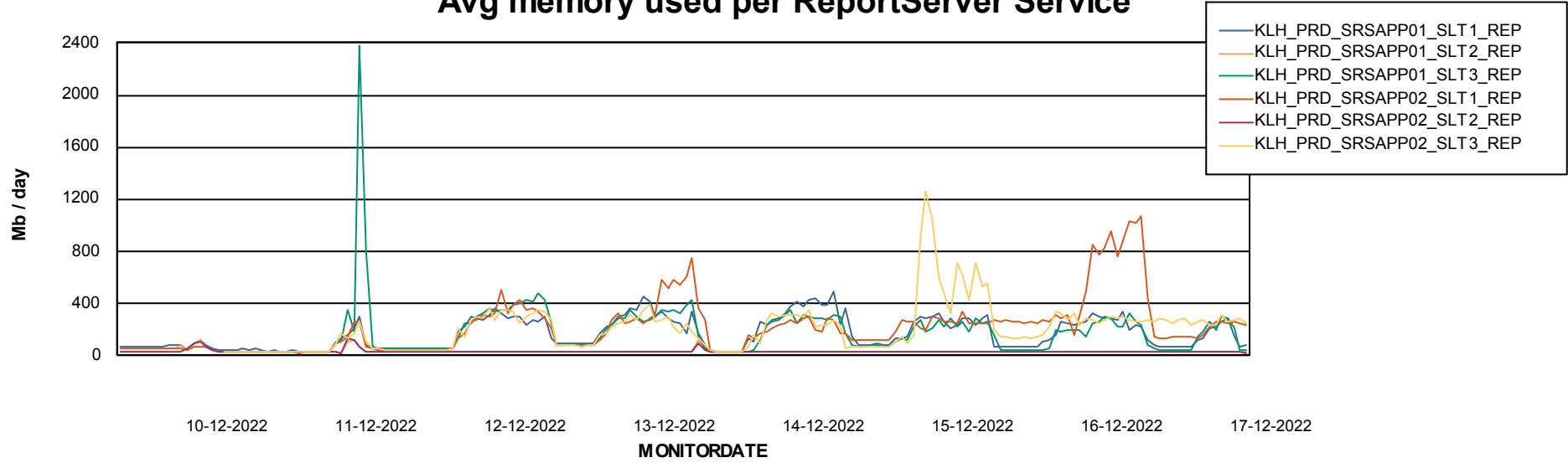
# Weekly SLA Customer Report

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Database ID 139



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



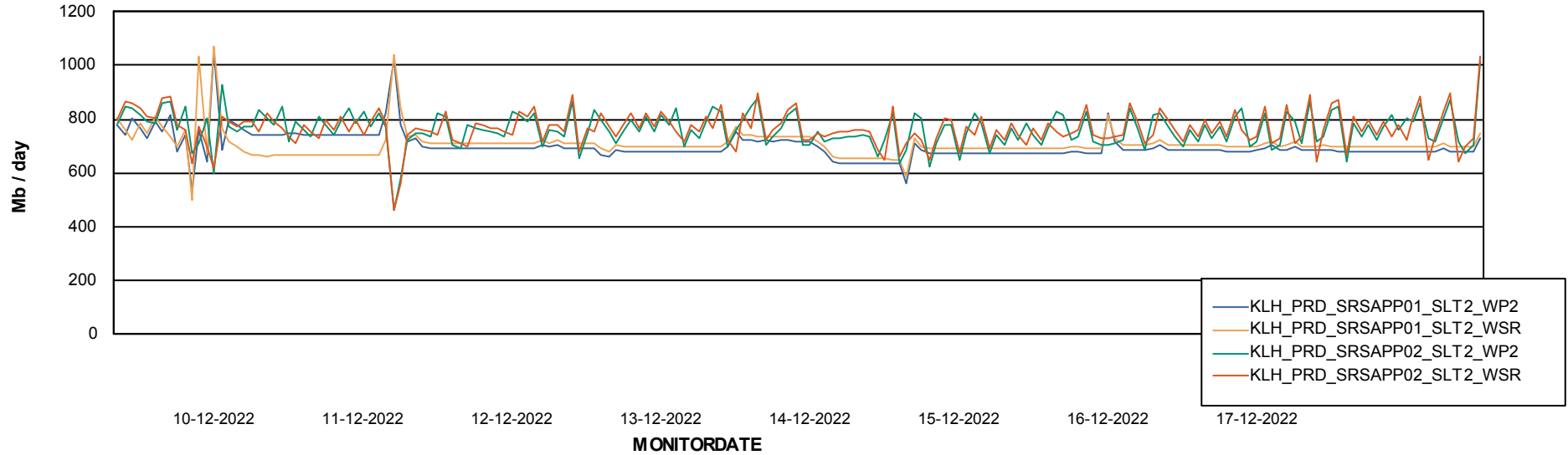
# Weekly SLA Customer Report

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Database ID 139



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Disaster per ABS component

