

# Weekly SLA Customer Report

Customer NOA\_Production  
Database ID 116



## Harddisk Usage NOA\_PRD\_NovoABS01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10-12-2022	50	100	50	33	800	533	82	400	72
9-12-2022	50	100	50	34	800	529	82	400	72
8-12-2022	50	100	50	34	800	528	82	400	74
7-12-2022	50	100	50	34	800	528	82	400	74
6-12-2022	50	100	50	34	800	528	81	400	74
5-12-2022	50	100	49	34	800	528	82	400	73
4-12-2022	50	100	50	34	800	528	82	400	72

## Harddisk Usage NOA\_PRD\_NovoABS03

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on F: (%)	Total disk space on F: (Gb)	Used disk space on F: (Gb)	Free disk space on G: (%)	Total disk space on G: (Gb)	Used disk space on G: (Gb)
10-12-2022	71	279	80	48	838	433	91	559	51
9-12-2022	71	279	80	48	838	433	91	559	51
8-12-2022	72	279	80	48	838	433	91	559	52
7-12-2022	72	279	79	48	838	433	91	559	53
6-12-2022	72	279	79	48	838	433	91	559	53
5-12-2022	72	279	79	48	838	433	91	559	51
4-12-2022	72	279	79	48	838	433	91	559	51

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Harddisk Usage NOA\_PRD\_NovoApps01

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-12-2022	57	100	43
9-12-2022	57	100	43
8-12-2022	57	100	43
7-12-2022	57	100	43
6-12-2022	57	100	43
5-12-2022	57	100	43
4-12-2022	57	100	43

Harddisk Usage NOA\_PRD\_NovoApps02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-12-2022	65	100	34
9-12-2022	65	100	34
8-12-2022	66	100	34
7-12-2022	66	100	34
6-12-2022	65	100	34
5-12-2022	65	100	34
4-12-2022	66	100	34

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Harddisk Usage NOA\_PRD\_NovoLink

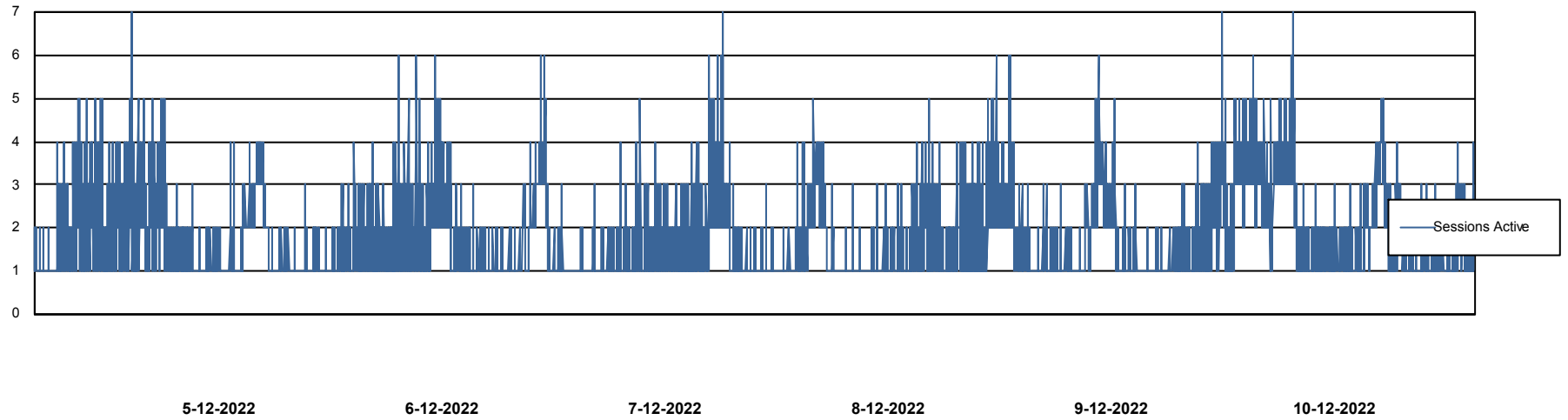
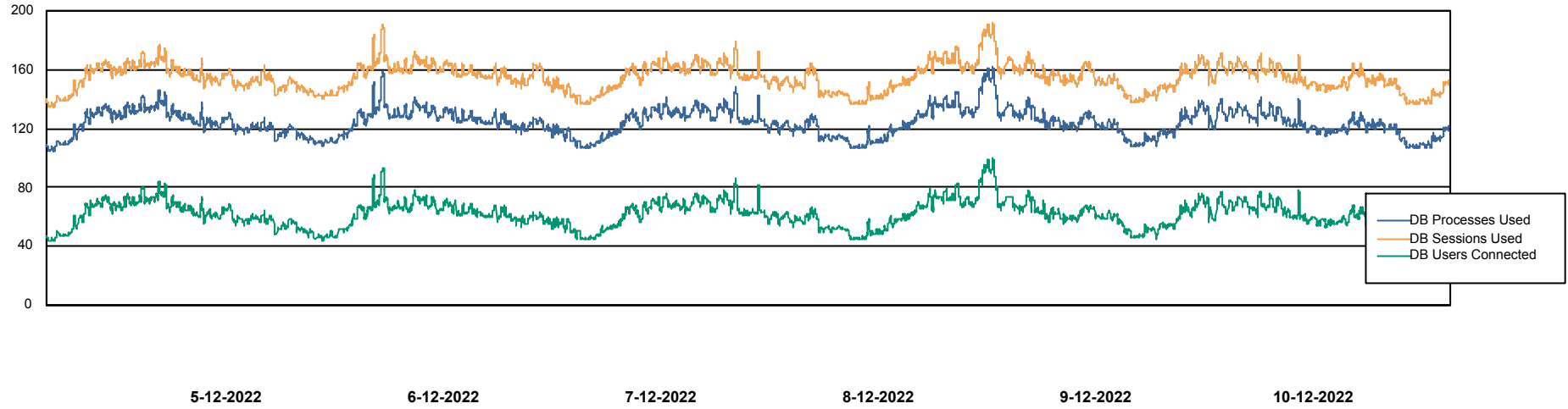
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
10-12-2022	47	100	53
9-12-2022	47	100	53
8-12-2022	47	100	53
7-12-2022	47	100	53
6-12-2022	47	100	53
5-12-2022	47	100	53
4-12-2022	47	100	53

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## Database Performance NOA\_PRD\_NovoABS01\_DB



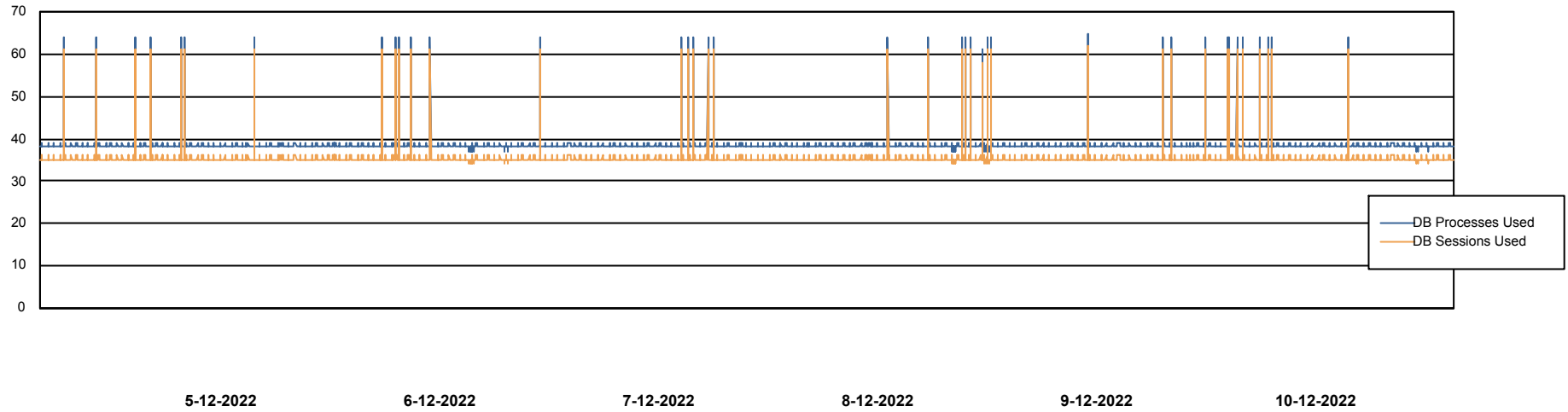
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Database Performance NOA\_STB\_NovoABS03\_DB

DB Processes Max 300



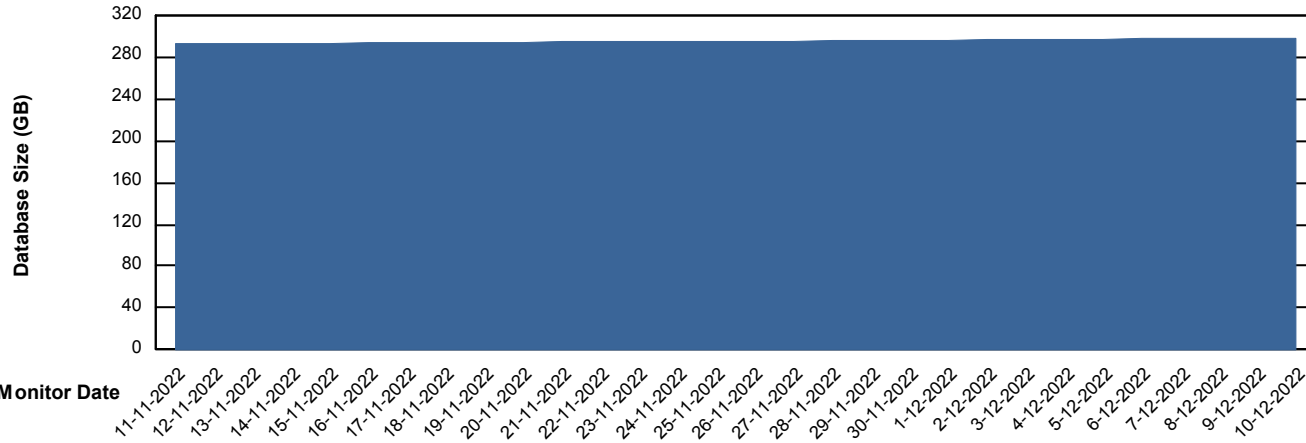
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DATABASE SIZE NOA\_PRD\_NovoABS01\_DB

## Database growth over last month



Database Tablespace NOA\_PRD\_NovoABS01\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-12-2022	ABSDATA	163	113	31
	INDX	213	179	16
9-12-2022	ABSDATA	163	113	31
	INDX	213	179	16
8-12-2022	ABSDATA	163	113	31
	INDX	213	178	16
7-12-2022	ABSDATA	163	113	31
	INDX	213	178	16
6-12-2022	ABSDATA	163	113	31
	INDX	213	178	16
5-12-2022	ABSDATA	163	113	31
	INDX	213	178	16
4-12-2022	ABSDATA	163	113	31
	INDX	213	178	17

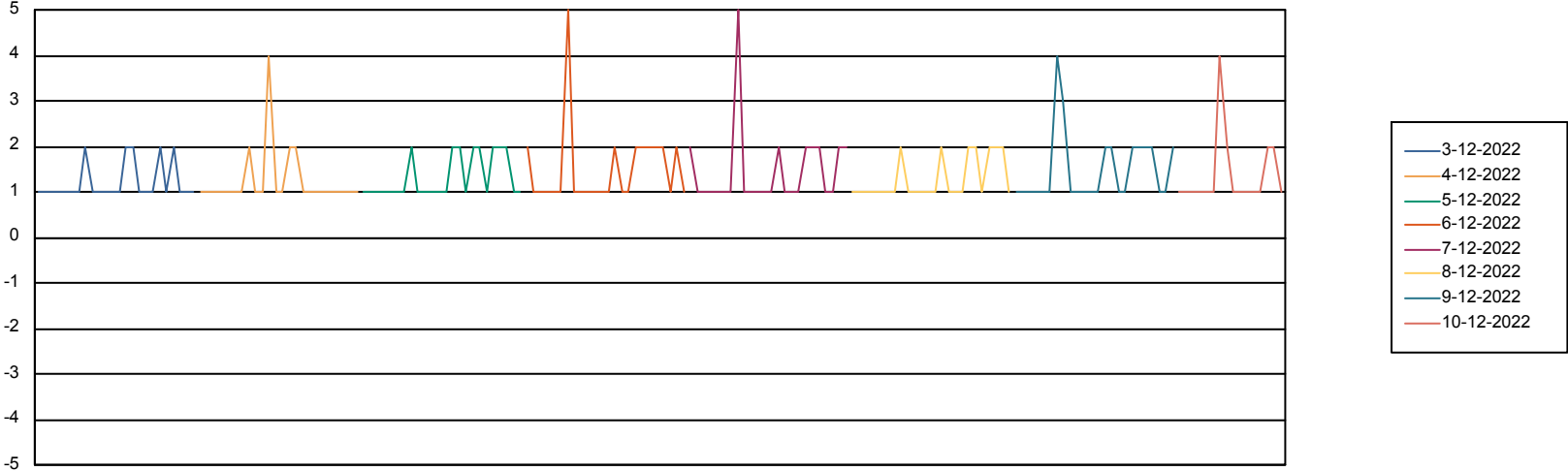
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Standby Database Health NOA\_Production

### Recovery lag for last 7 days



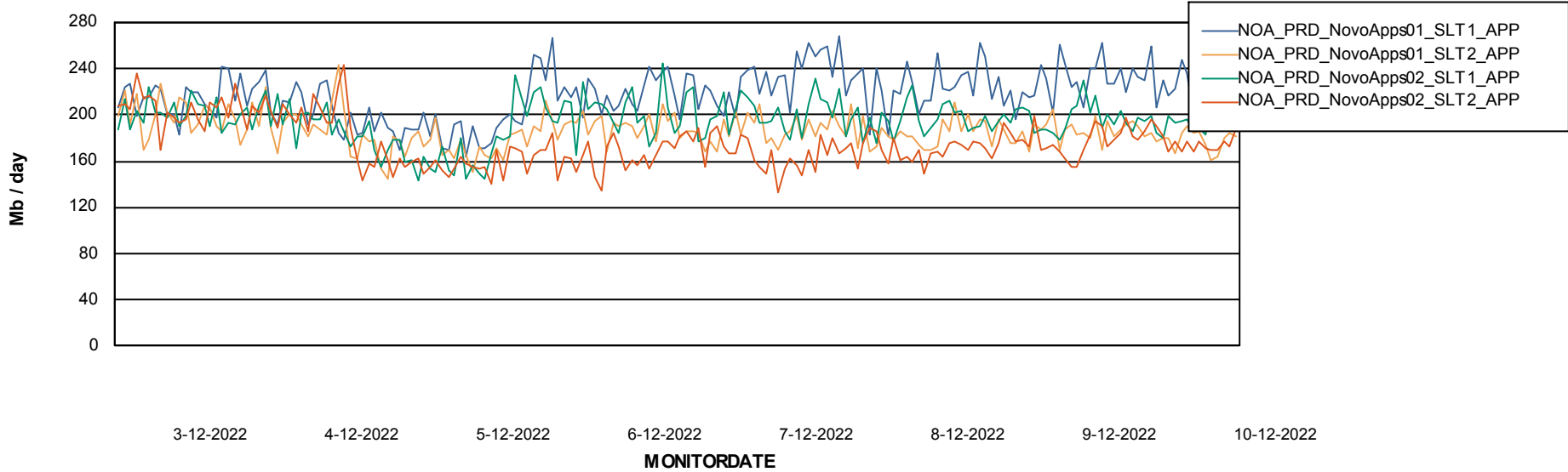
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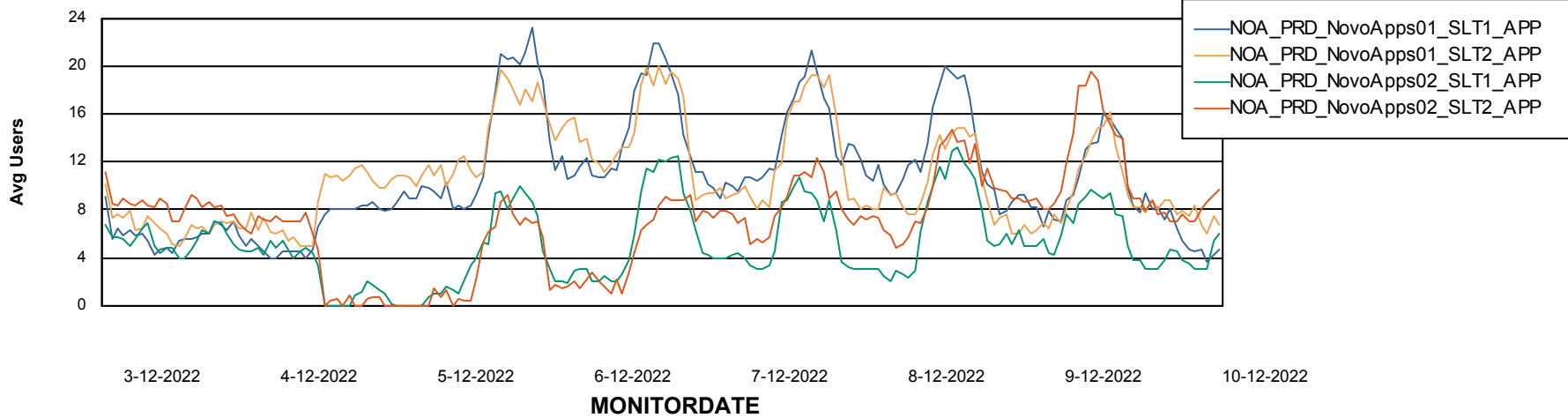


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



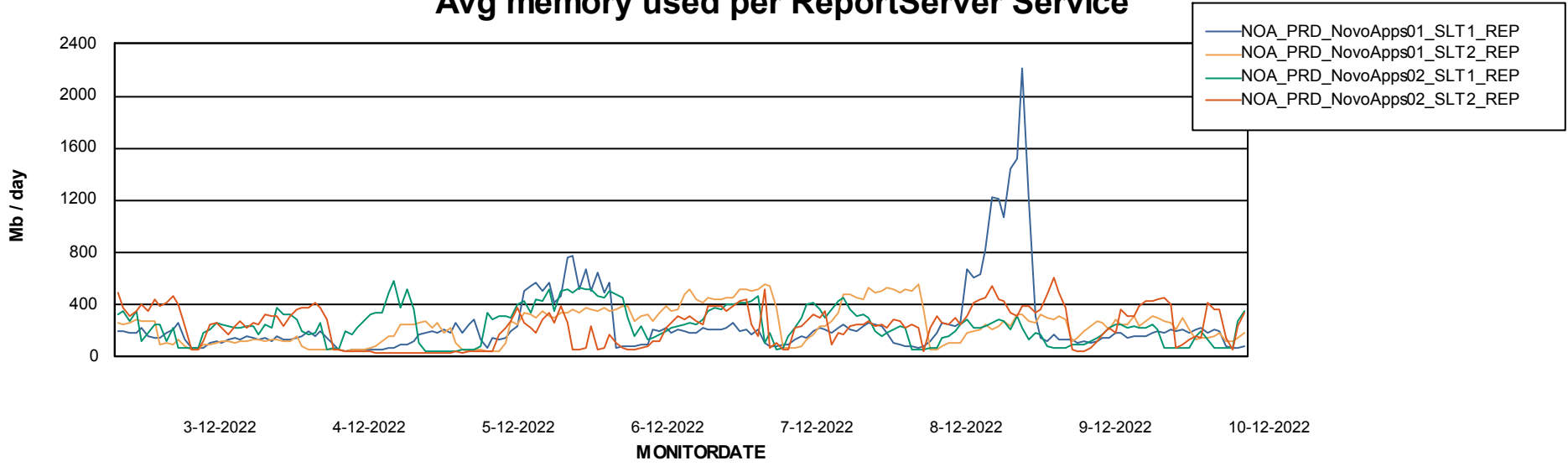
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



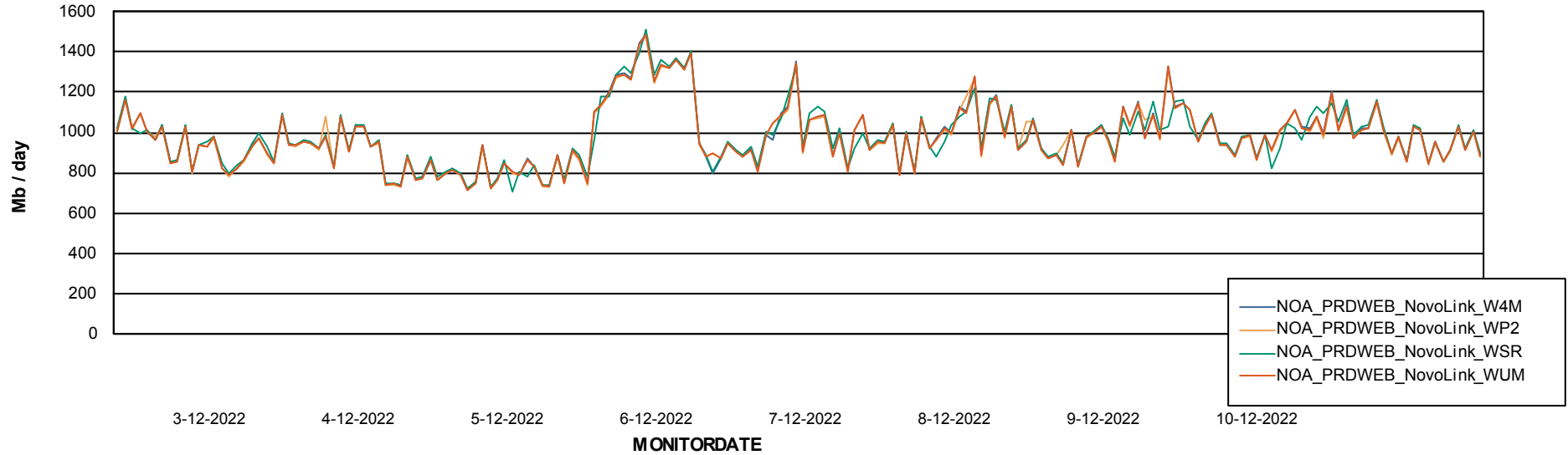
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

