

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Harddisk Usage RSS\_PRD\_SV1364 (2020)

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 25-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 24-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 23-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 22-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 21-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |
| 20-11-2022 | 54                        | 150                         | 61                        | 300                         | 19                        | 300                         |

## Harddisk Usage RSS\_PRD\_SV1365 (2020)

|            | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 26-11-2022 | 38                        | 150                         | 67                        | 800                         | 93                        | 800                         |
| 25-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |
| 24-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |
| 23-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |
| 22-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |
| 21-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |
| 20-11-2022 | 38                        | 150                         | 67                        | 800                         | 92                        | 800                         |

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Harddisk Usage RSS\_PRD\_SV1366 (2020)

|            | Free disk space on c: (%) | Total disk space on c: (Gb) |
|------------|---------------------------|-----------------------------|
| 26-11-2022 | 71                        | 150                         |
| 25-11-2022 | 71                        | 150                         |
| 24-11-2022 | 71                        | 150                         |
| 23-11-2022 | 71                        | 150                         |
| 22-11-2022 | 71                        | 150                         |
| 21-11-2022 | 71                        | 150                         |
| 20-11-2022 | 71                        | 150                         |

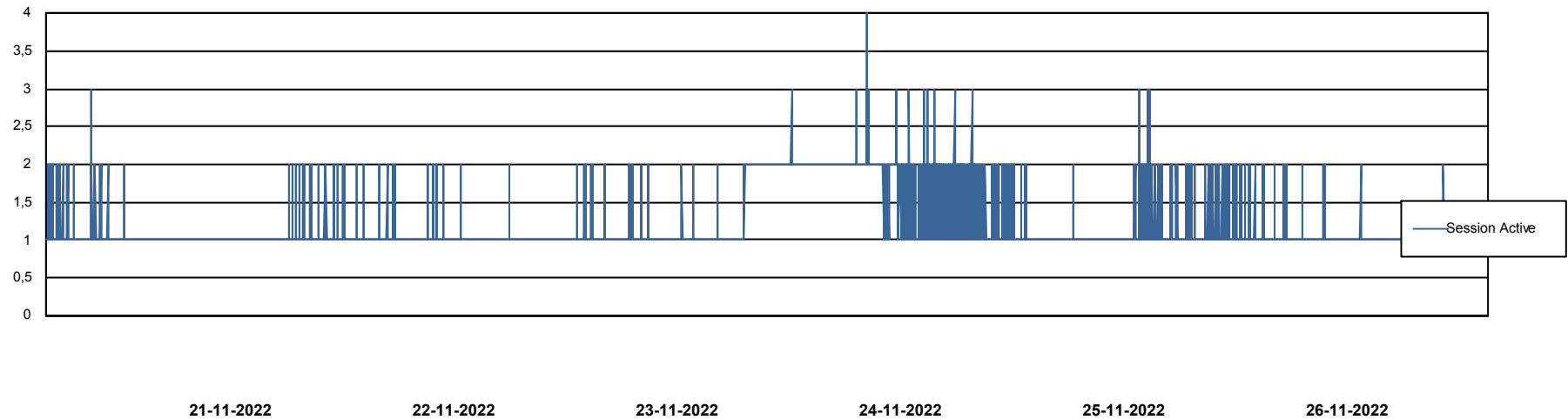
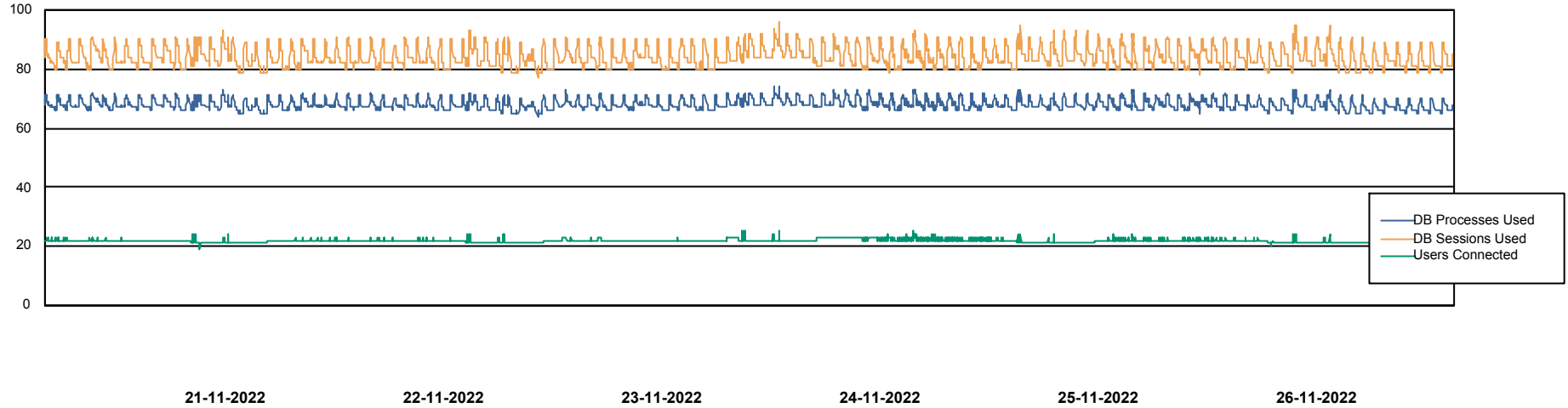
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## Database Performance RSS\_DB\_Primary (2020)

DB Processes Max 300  
DB Sessions Max 472



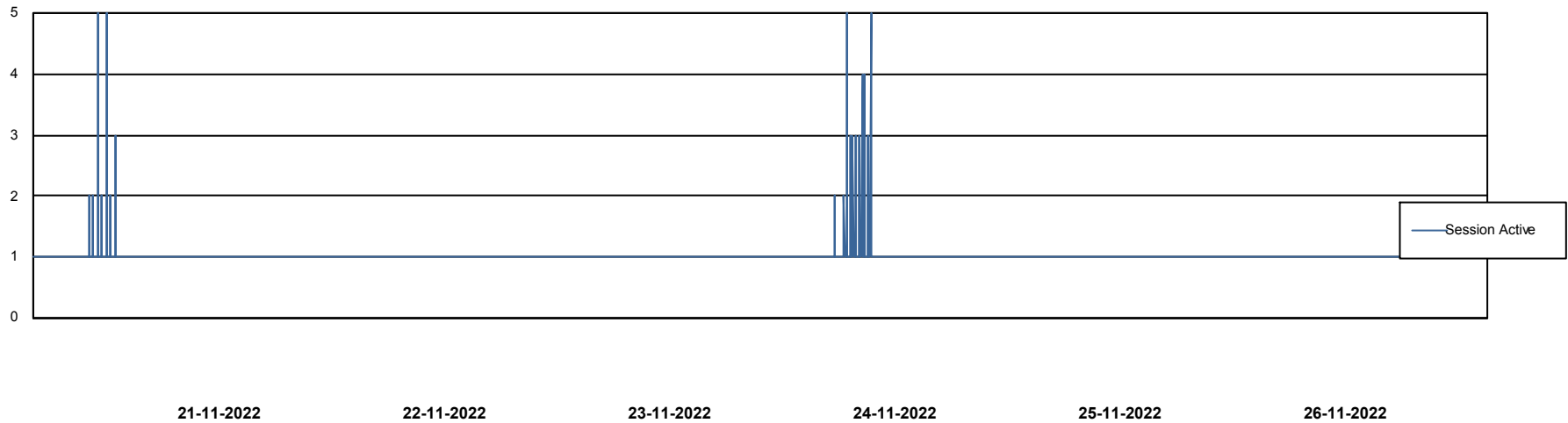
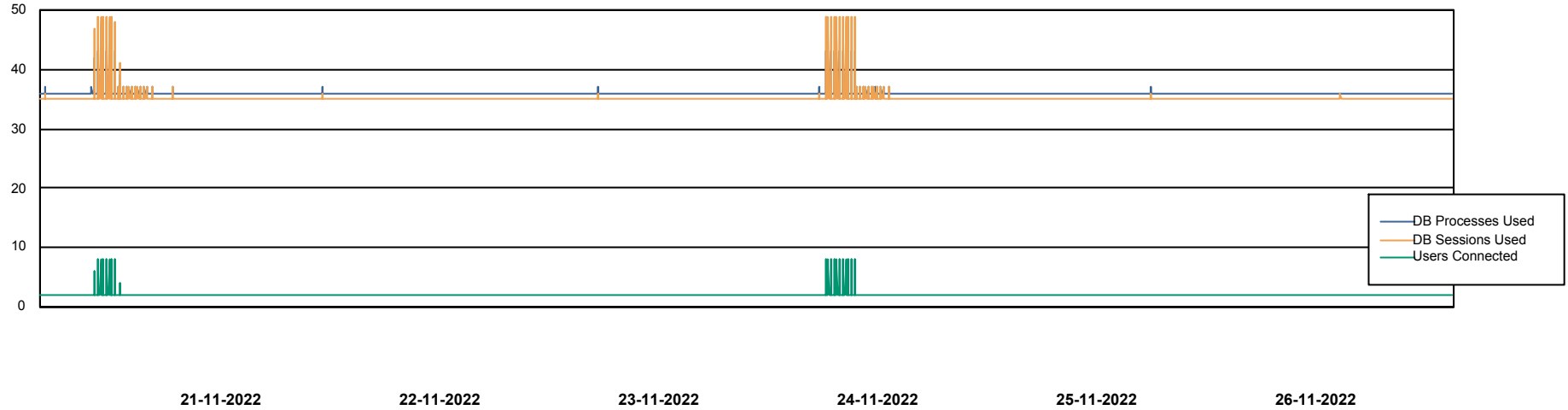
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## Database Performance RSS\_DB\_Standby (2020)

DB Processes Max 300  
DB Sessions Max 472



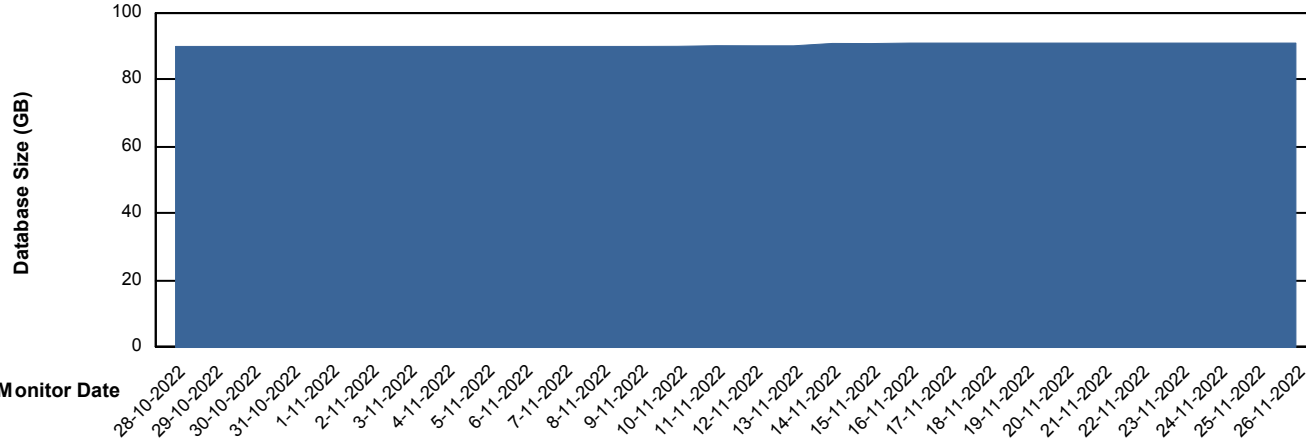
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DATABASE SIZE RSS\_DB\_Primary (2020)

Database growth over last month



Database Tablespace RSS\_DB\_Primary (2020)

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 26-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 25-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 24-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 23-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 22-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 21-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |
| 20-11-2022 | ABSDATA         | 49            | 40            | 18              |
|            | INDX            | 58            | 48            | 17              |

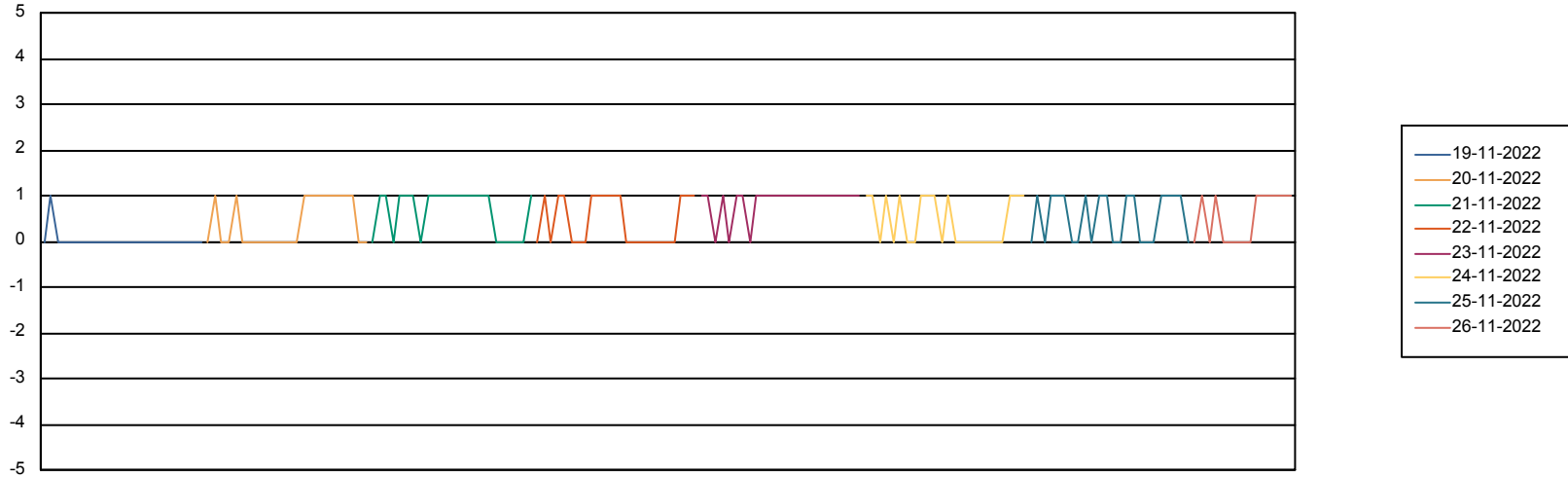
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Standby Database Health      RSS Production

## Recovery lag for last 7 days



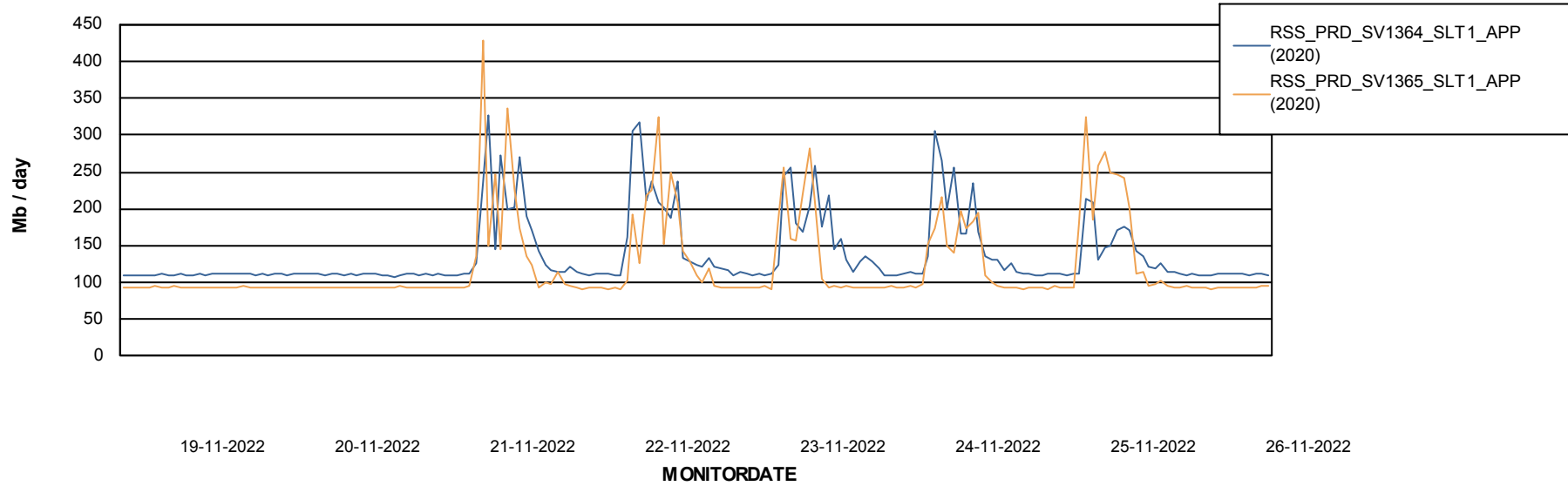
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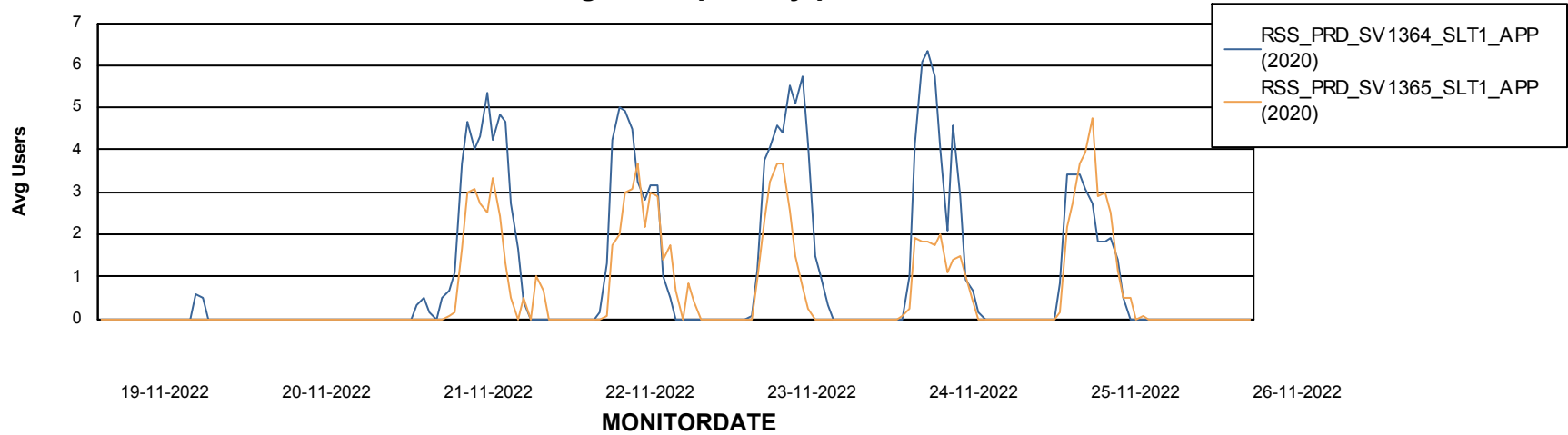


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



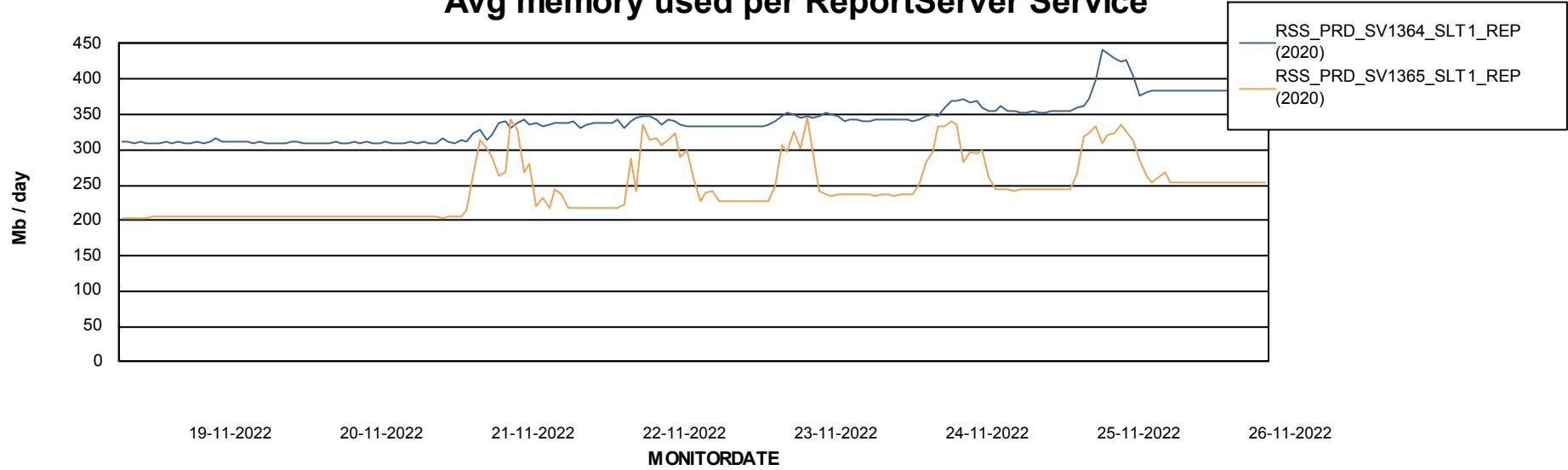
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



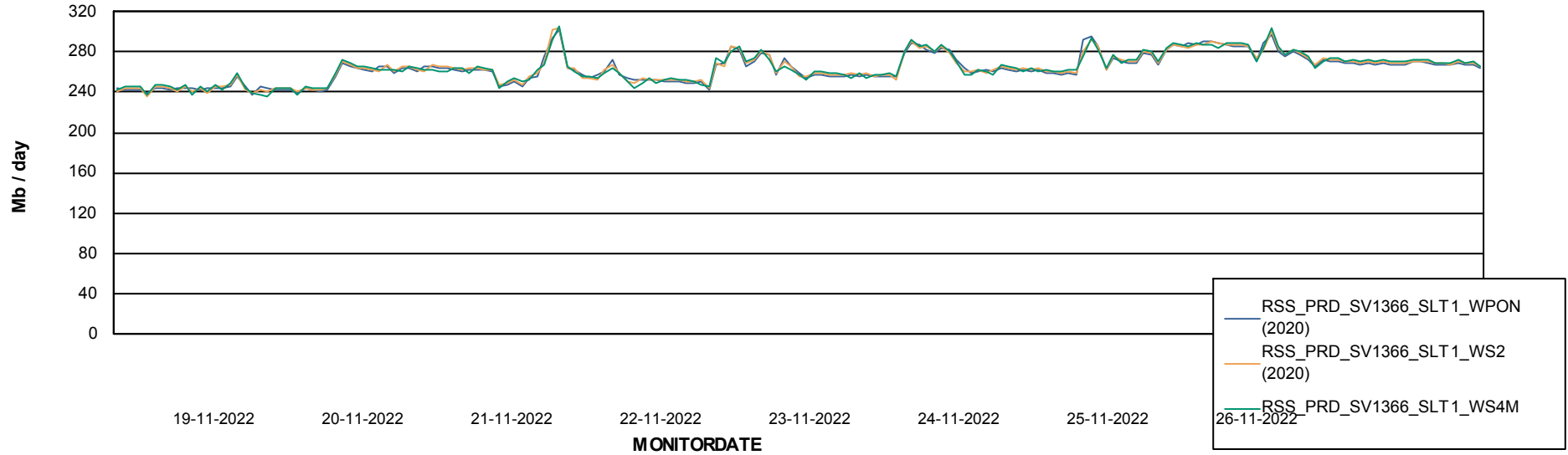
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

