

Weekly SLA Customer Report

Customer NOA_Production
Database ID 116



Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 66 | 100 | 34 | 39 | 800 | 488 | 88 | 400 | 48 |
| 23-9-2022 | 66 | 100 | 34 | 39 | 800 | 492 | 88 | 400 | 48 |
| 22-9-2022 | 66 | 100 | 34 | 39 | 800 | 491 | 88 | 400 | 49 |
| 21-9-2022 | 66 | 100 | 34 | 39 | 800 | 489 | 88 | 400 | 49 |
| 20-9-2022 | 66 | 100 | 34 | 39 | 800 | 490 | 88 | 400 | 50 |
| 19-9-2022 | 66 | 100 | 34 | 39 | 800 | 489 | 88 | 400 | 49 |
| 18-9-2022 | 66 | 100 | 34 | 39 | 800 | 489 | 88 | 400 | 49 |

Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 74 | 279 | 74 | 52 | 838 | 405 | 94 | 559 | 31 |
| 23-9-2022 | 74 | 279 | 74 | 52 | 838 | 405 | 94 | 559 | 31 |
| 22-9-2022 | 74 | 279 | 73 | 52 | 838 | 405 | 94 | 559 | 32 |
| 21-9-2022 | 74 | 279 | 73 | 52 | 838 | 403 | 94 | 559 | 32 |
| 20-9-2022 | 74 | 279 | 73 | 52 | 838 | 403 | 94 | 559 | 33 |
| 19-9-2022 | 74 | 279 | 72 | 52 | 838 | 403 | 94 | 559 | 32 |
| 18-9-2022 | 74 | 279 | 72 | 52 | 838 | 403 | 94 | 559 | 32 |

Weekly SLA Customer Report

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Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 68 | 100 | 32 |
| 23-9-2022 | 68 | 100 | 32 |
| 22-9-2022 | 68 | 100 | 32 |
| 21-9-2022 | 68 | 100 | 32 |
| 20-9-2022 | 68 | 100 | 32 |
| 19-9-2022 | 68 | 100 | 32 |
| 18-9-2022 | 68 | 100 | 32 |

Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 70 | 100 | 30 |
| 23-9-2022 | 70 | 100 | 30 |
| 22-9-2022 | 70 | 100 | 30 |
| 21-9-2022 | 70 | 100 | 29 |
| 20-9-2022 | 70 | 100 | 30 |
| 19-9-2022 | 70 | 100 | 30 |
| 18-9-2022 | 70 | 100 | 29 |

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Harddisk Usage NOA_PRD_NovoLink

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 62 | 100 | 38 |
| 23-9-2022 | 62 | 100 | 38 |
| 22-9-2022 | 62 | 100 | 38 |
| 21-9-2022 | 62 | 100 | 38 |
| 20-9-2022 | 62 | 100 | 38 |
| 19-9-2022 | 62 | 100 | 38 |
| 18-9-2022 | 62 | 100 | 38 |

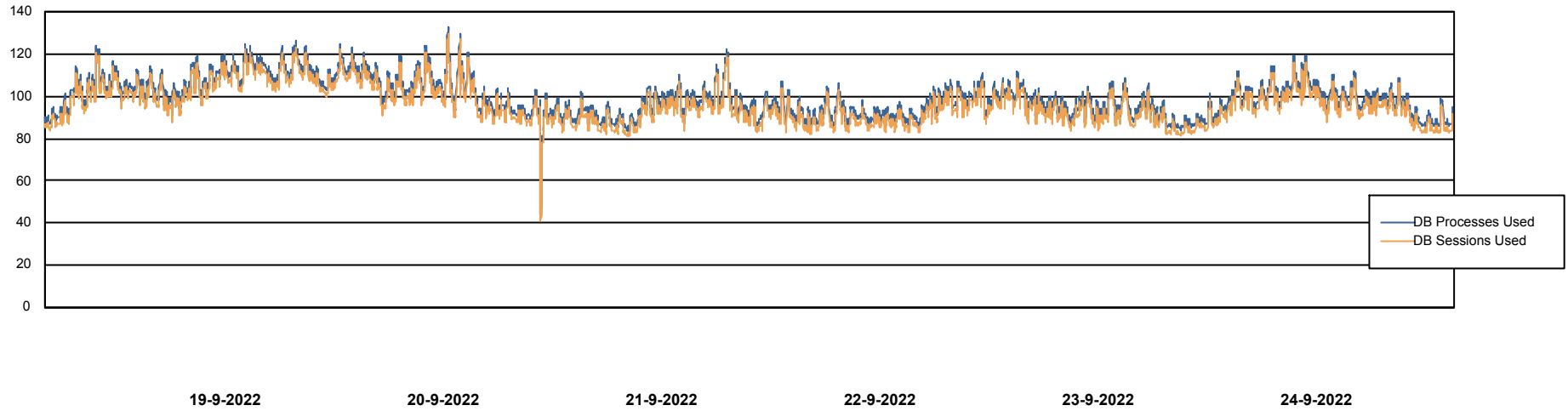
Weekly SLA Customer Report

Customer NOA_Production
Database ID 116



Database Performance NOA_PRD_NovoABS01_DB

DB Processes Max 300



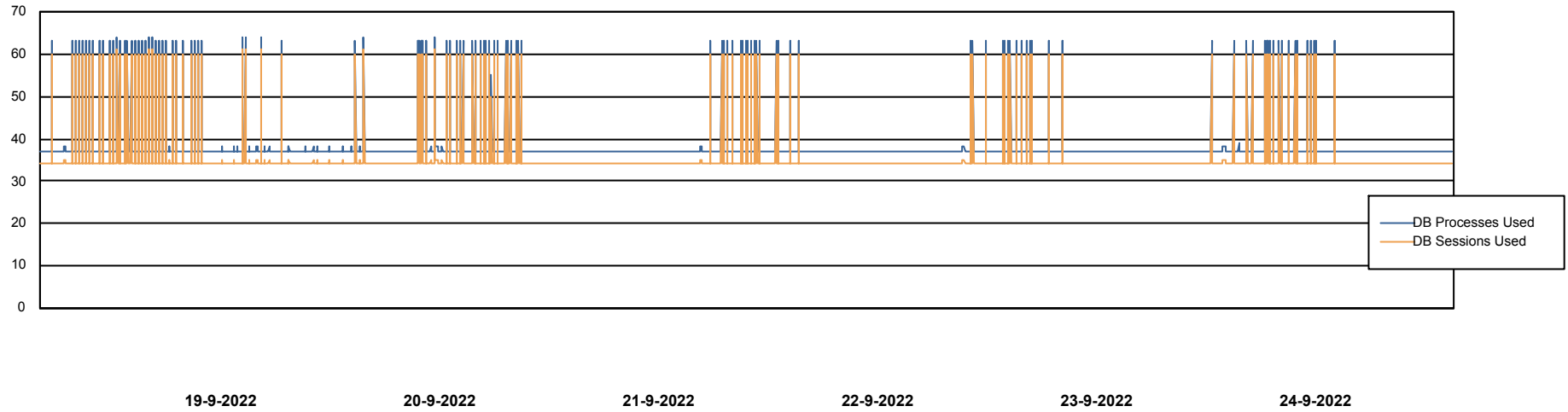
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Customer NOA_Production
Database ID 116



Database Performance NOA_STB_NovoABS03_DB

DB Processes Max 300



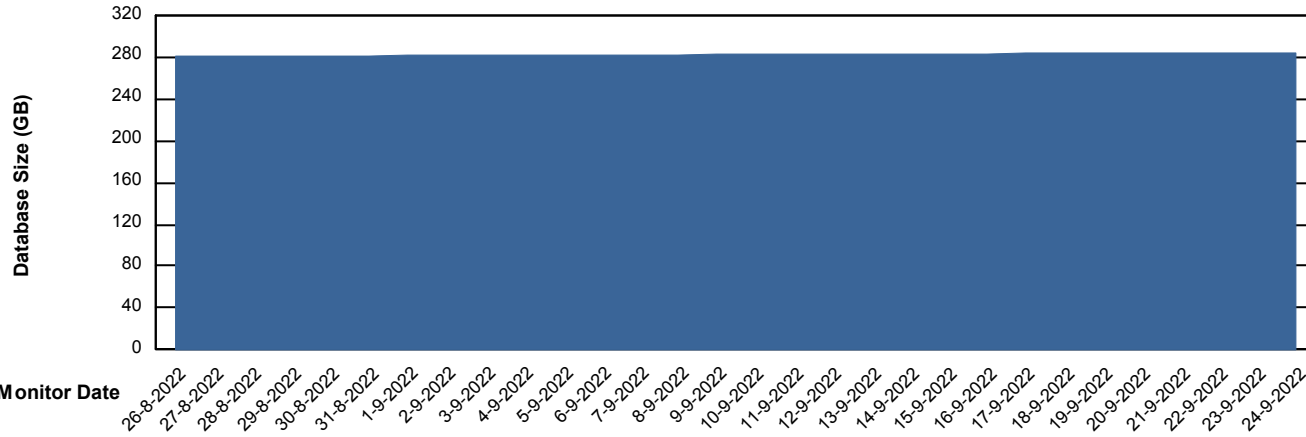
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DATABASE SIZE NOA_PRD_NovoABS01_DB

Database growth over last month



Database Tablespace NOA_PRD_NovoABS01_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 24-9-2022 | ABSDATA | 158 | 116 | 26 |
| | INDX | 198 | 165 | 17 |
| 23-9-2022 | ABSDATA | 158 | 117 | 26 |
| | INDX | 198 | 165 | 17 |
| 22-9-2022 | ABSDATA | 158 | 116 | 26 |
| | INDX | 198 | 165 | 17 |
| 21-9-2022 | ABSDATA | 158 | 116 | 26 |
| | INDX | 196 | 165 | 16 |
| 20-9-2022 | ABSDATA | 158 | 116 | 27 |
| | INDX | 196 | 164 | 16 |
| 19-9-2022 | ABSDATA | 158 | 116 | 27 |
| | INDX | 196 | 164 | 16 |
| 18-9-2022 | ABSDATA | 158 | 116 | 27 |
| | INDX | 196 | 164 | 16 |

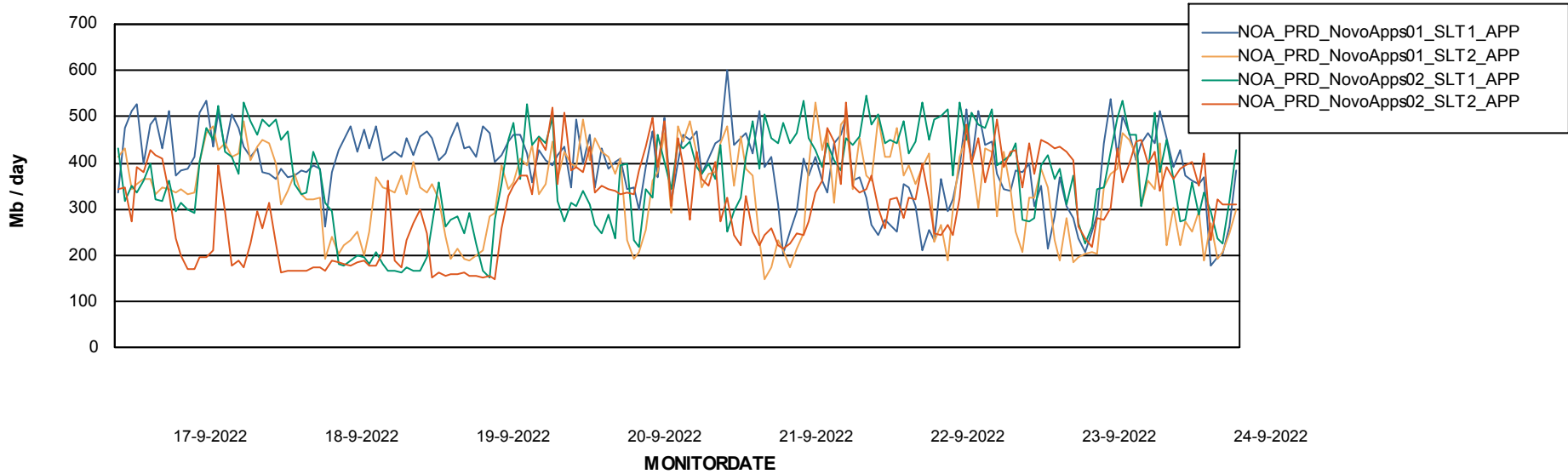
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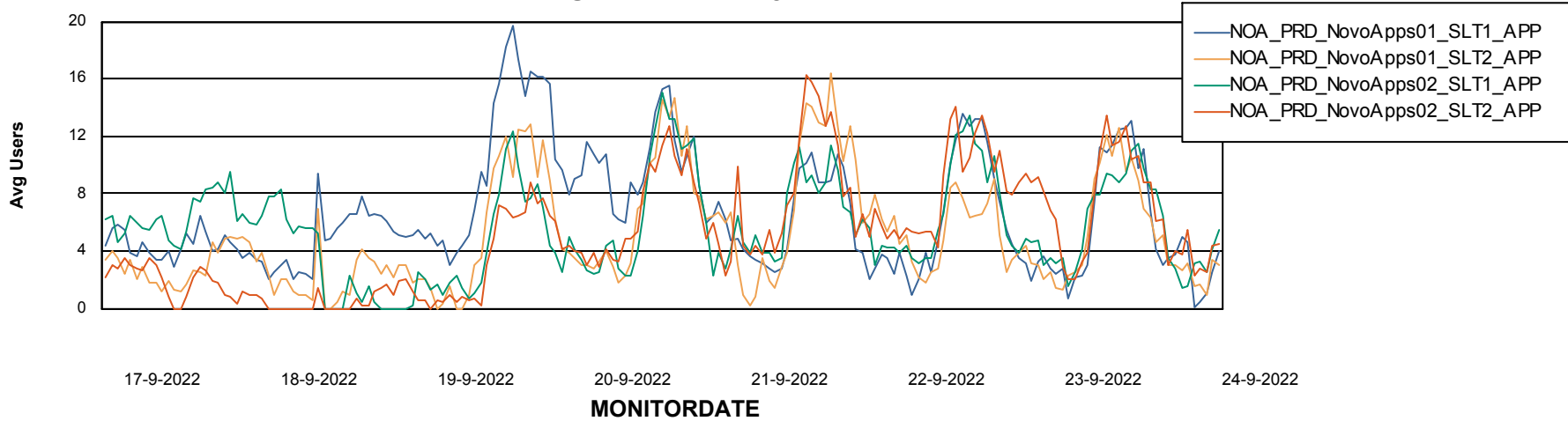


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



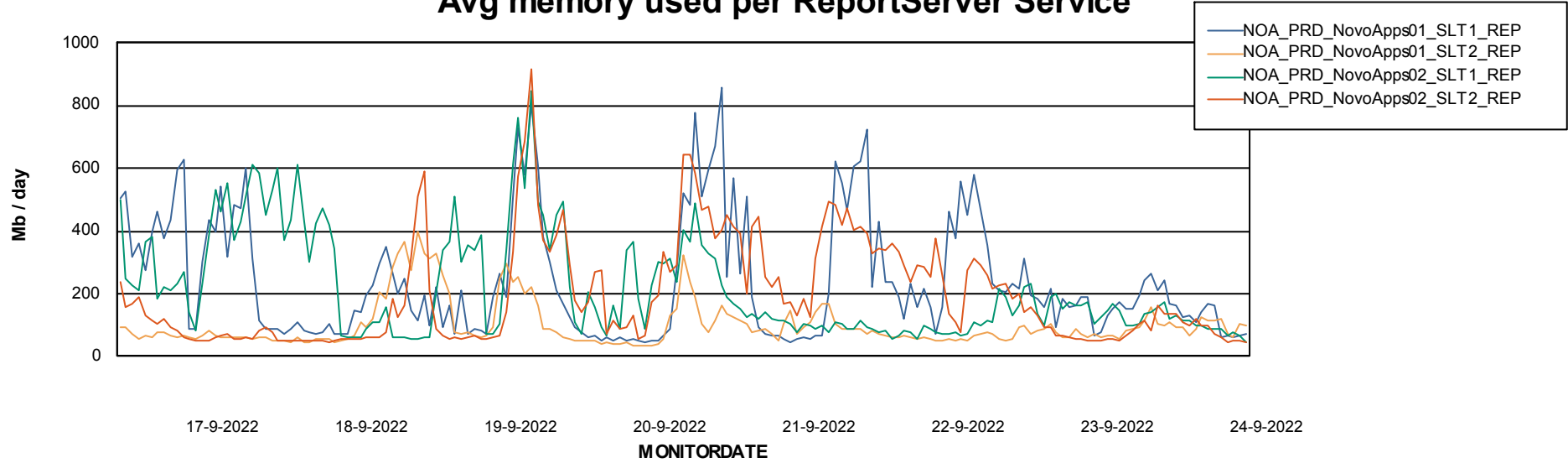
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



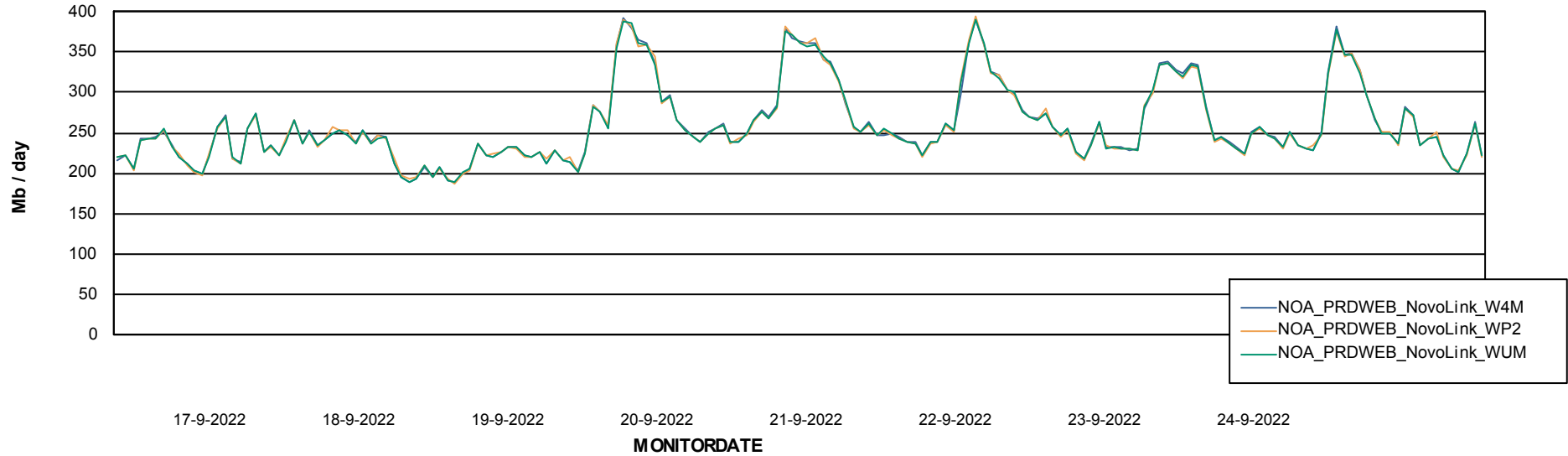
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

