

# Weekly SLA Customer Report

Customer KLA\_Production  
 Database ID 65



Harddisk Usage KLA\_PRD\_KLAHQORA03

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 29                        | 150                         | 106                        | 53                        | 250                         | 117                        |
| 23-9-2022 | 31                        | 150                         | 103                        | 53                        | 250                         | 118                        |
| 22-9-2022 | 17                        | 150                         | 124                        | 53                        | 250                         | 118                        |
| 21-9-2022 | 15                        | 150                         | 127                        | 54                        | 250                         | 115                        |
| 20-9-2022 | 24                        | 150                         | 114                        | 56                        | 250                         | 110                        |
| 19-9-2022 | 24                        | 150                         | 114                        | 56                        | 250                         | 110                        |
| 18-9-2022 | 24                        | 150                         | 114                        | 56                        | 250                         | 110                        |

Harddisk Usage KLA\_PRD\_KLAHQWEB02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 38                        | 39                          | 25                         |
| 23-9-2022 | 38                        | 39                          | 25                         |
| 22-9-2022 | 37                        | 39                          | 25                         |
| 21-9-2022 | 38                        | 39                          | 24                         |
| 20-9-2022 | 46                        | 39                          | 21                         |
| 19-9-2022 | 45                        | 39                          | 22                         |
| 18-9-2022 | 45                        | 39                          | 22                         |

# Weekly SLA Customer Report

Customer KLA\_Production  
Database ID 65



Harddisk Usage KLA\_STB\_KLAHQORA04

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 46                        | 250                         | 135                        | 28                        | 200                         | 144                        |
| 23-9-2022 | 46                        | 250                         | 135                        | 27                        | 200                         | 145                        |
| 22-9-2022 | 46                        | 250                         | 135                        | 27                        | 200                         | 145                        |
| 21-9-2022 | 46                        | 250                         | 135                        | 27                        | 200                         | 145                        |
| 20-9-2022 | 46                        | 250                         | 134                        | 28                        | 200                         | 145                        |
| 19-9-2022 | 46                        | 250                         | 134                        | 28                        | 200                         | 144                        |
| 18-9-2022 | 46                        | 250                         | 134                        | 28                        | 200                         | 145                        |

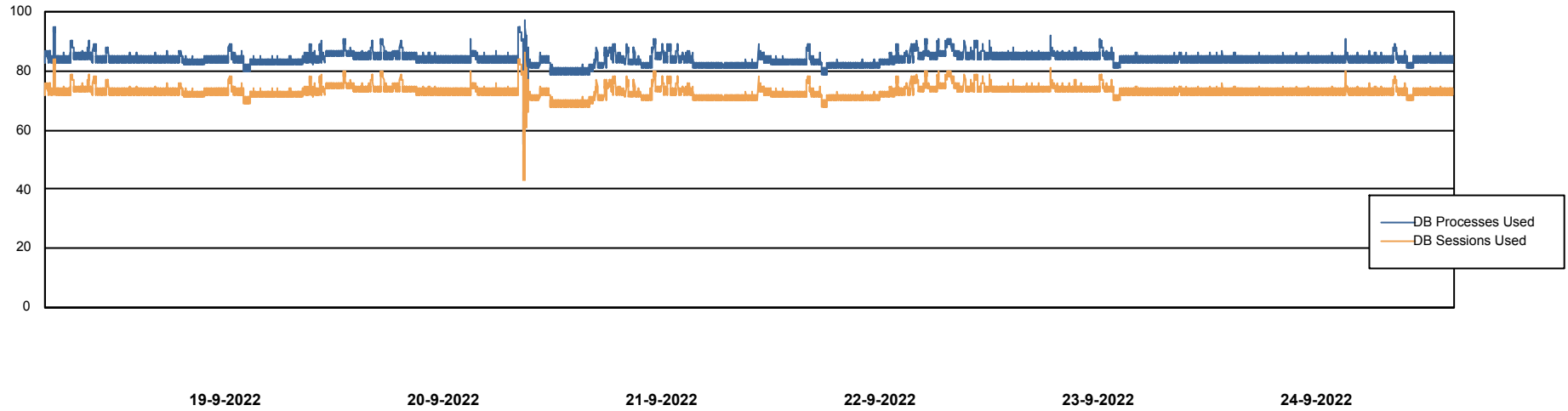
# Weekly SLA Customer Report

Customer KLA\_Production  
Database ID 65



Database Performance KLA\_PRD\_KLAHQORA03\_DB

DB Processes Max 1,000



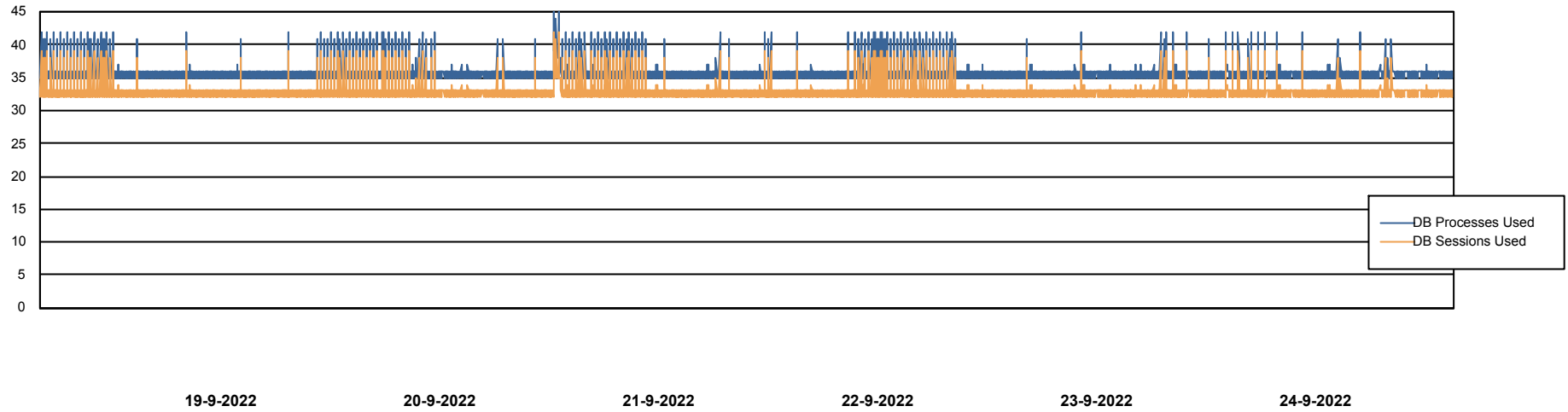
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Customer KLA\_Production  
Database ID 65



Database Performance KLA\_STB\_KLAHQORA04\_DB

DB Processes Max 1,000



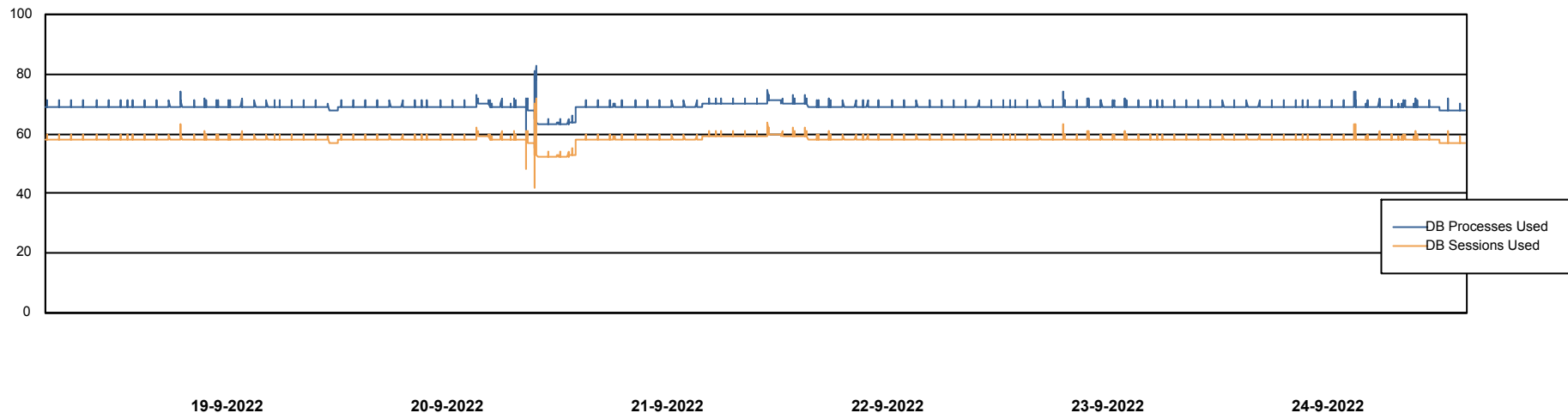
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Customer KLA\_Production  
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Database Performance KLA\_TST\_KLAHQORA04\_DB

DB Processes Max 1,000



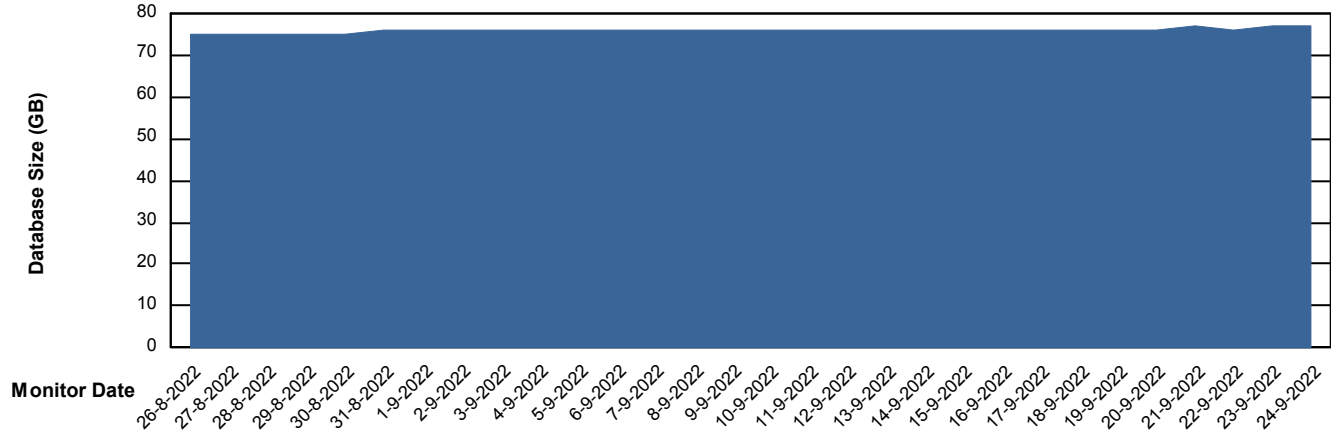
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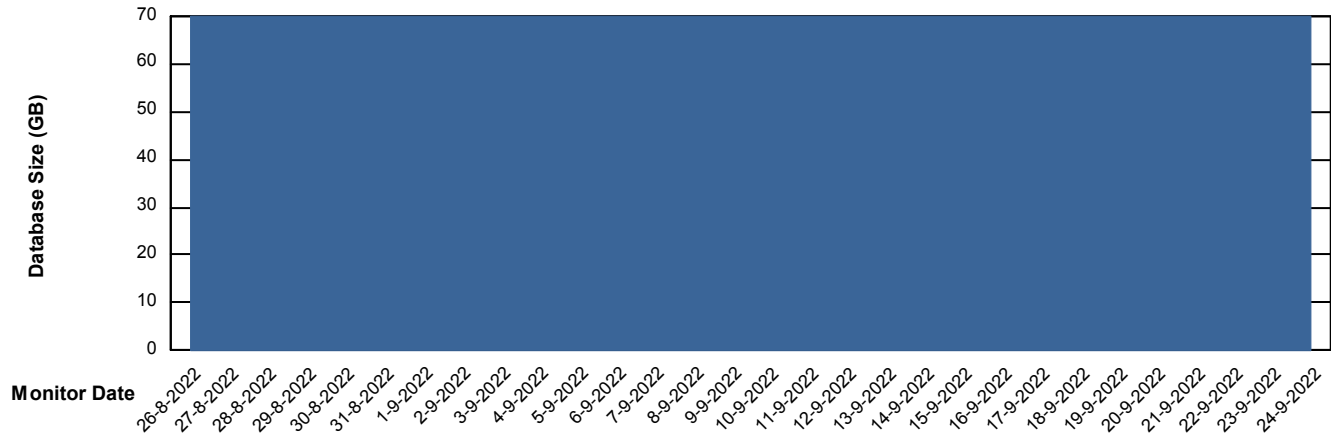
DATABASE SIZE KLA\_PRD\_KLAHQORA03\_DB

### Database growth over last month



DATABASE SIZE KLA\_TST\_KLAHQORA04\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer KLA\_Production  
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Database Tablespace KLA\_PRD\_KLAHQORA03\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 24-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 23-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 22-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 21-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 20-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 19-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |
| 18-9-2022 | ABSDATA         | 48            | 39            | 19              |
|           | INDX            | 44            | 34            | 22              |

# Weekly SLA Customer Report

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Database Tablespace KLA\_TST\_KLAHQORA04\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 24-9-2022 | ABSDATA         | 39            | 31            | 20              |
|           | INDX            | 31            | 24            | 22              |
| 23-9-2022 | ABSDATA         | 39            | 31            | 20              |
|           | INDX            | 31            | 24            | 22              |
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|           | INDX            | 31            | 24            | 22              |
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|           | INDX            | 31            | 24            | 22              |
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|           | INDX            | 31            | 24            | 22              |

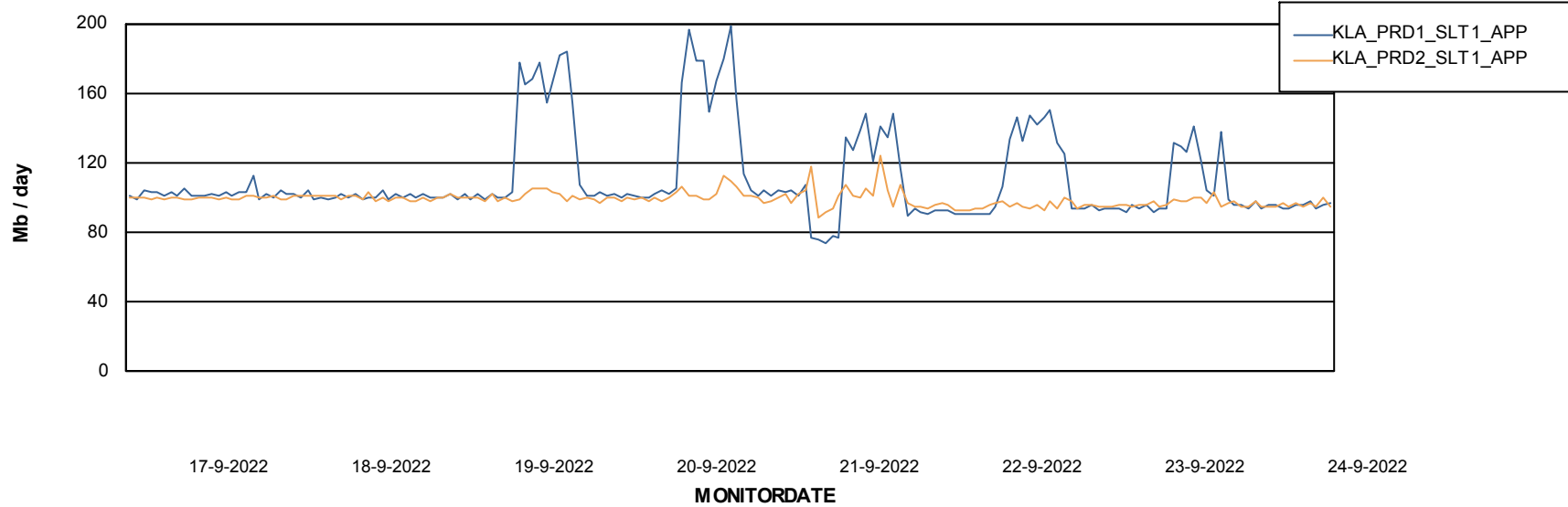
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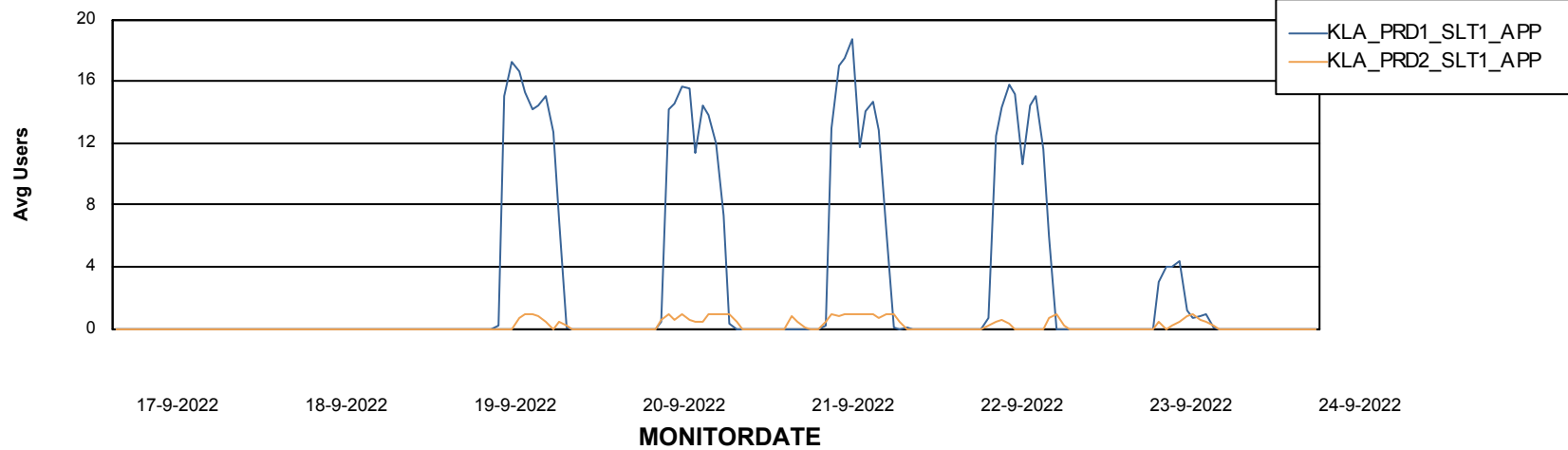


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



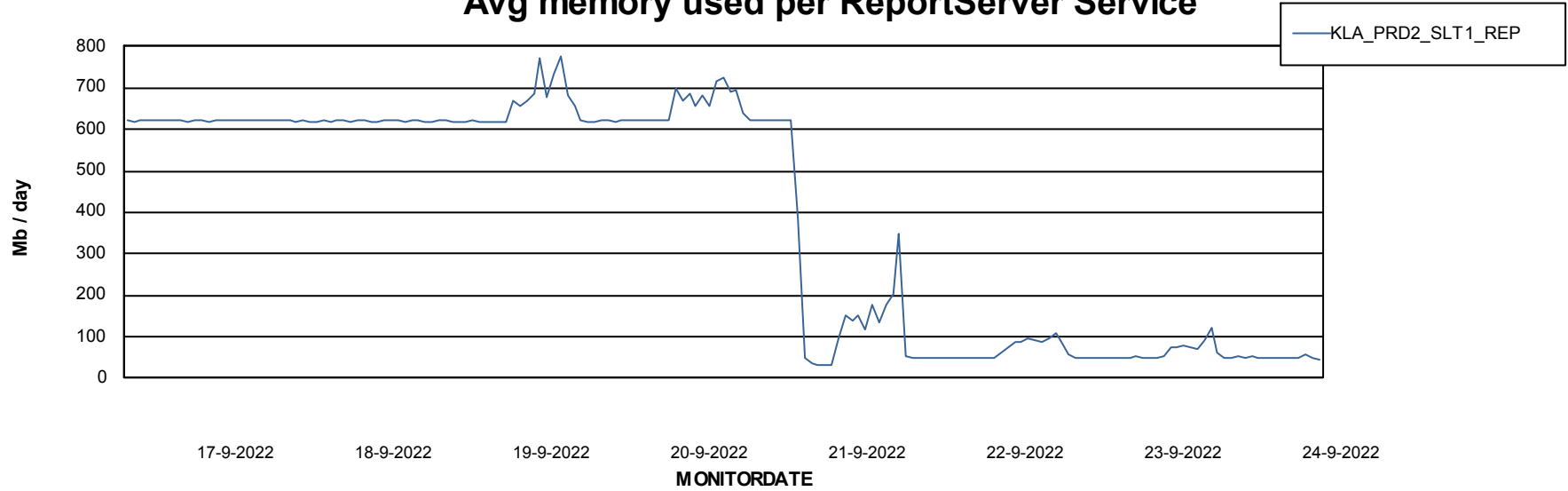
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Database ID 65



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



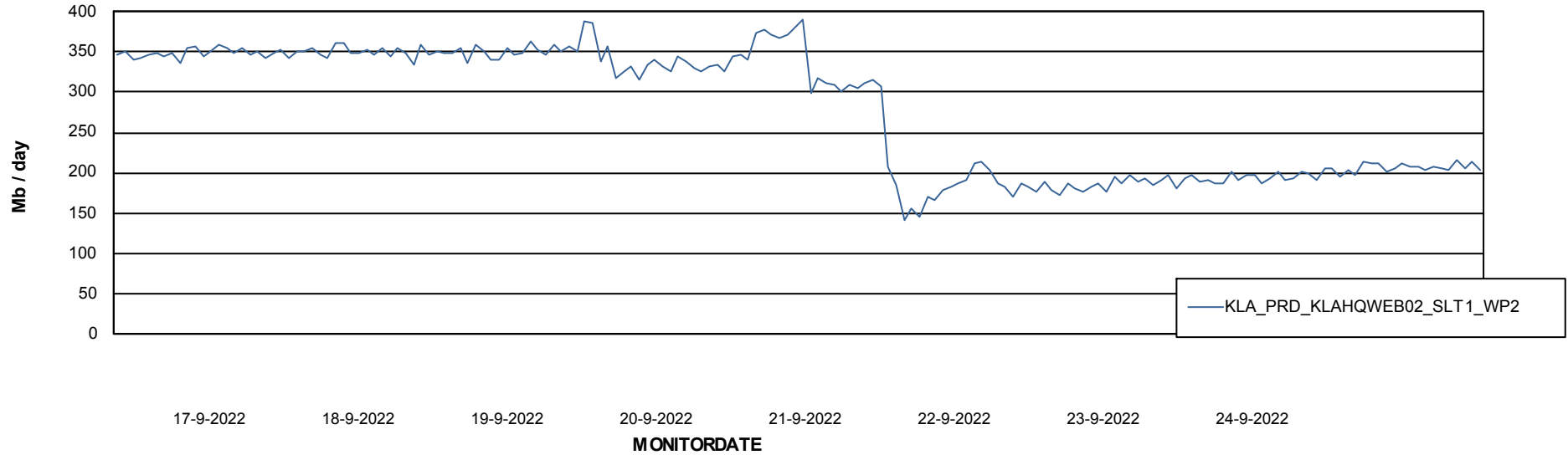
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLA\_Production  
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### Disaster per ABS component

