

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage BI-DBSRV

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 27                        | 100                         | 72                         | 90                        | 500                         | 48                         | 57                        | 310                         | 133                        |
| 23-9-2022 | 27                        | 100                         | 72                         | 90                        | 500                         | 48                         | 57                        | 310                         | 133                        |
| 22-9-2022 | 29                        | 100                         | 71                         | 90                        | 500                         | 48                         | 57                        | 310                         | 134                        |
| 21-9-2022 | 28                        | 100                         | 72                         | 90                        | 500                         | 48                         | 56                        | 310                         | 135                        |
| 20-9-2022 | 26                        | 100                         | 74                         | 90                        | 500                         | 48                         | 56                        | 310                         | 136                        |
| 19-9-2022 | 26                        | 100                         | 73                         | 90                        | 500                         | 48                         | 57                        | 310                         | 134                        |
| 18-9-2022 | 27                        | 100                         | 73                         | 90                        | 500                         | 48                         | 56                        | 310                         | 135                        |

Harddisk Usage KBR\_PRD\_APPSRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 25                        | 149                         | 113                        |
| 23-9-2022 | 25                        | 149                         | 112                        |
| 22-9-2022 | 25                        | 149                         | 113                        |
| 21-9-2022 | 33                        | 149                         | 100                        |
| 20-9-2022 | 36                        | 149                         | 96                         |
| 19-9-2022 | 36                        | 149                         | 96                         |
| 18-9-2022 | 36                        | 149                         | 96                         |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage KBR\_PRD\_APPSRV2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 50                        | 99                          | 49                         |
| 23-9-2022 | 50                        | 99                          | 49                         |
| 22-9-2022 | 50                        | 99                          | 50                         |
| 21-9-2022 | 51                        | 99                          | 49                         |
| 20-9-2022 | 12                        | 99                          | 87                         |
| 19-9-2022 | 10                        | 99                          | 90                         |
| 18-9-2022 | 11                        | 99                          | 88                         |

Harddisk Usage KBR\_PRD\_DB-SRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 24-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 88                        | 400                         | 47                         |
| 23-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 88                        | 400                         | 47                         |
| 22-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 88                        | 400                         | 48                         |
| 21-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 88                        | 400                         | 48                         |
| 20-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 88                        | 400                         | 47                         |
| 19-9-2022 | 40                        | 99                          | 60                         | 94                        | 800                         | 49                         | 89                        | 400                         | 45                         |
| 18-9-2022 | 37                        | 99                          | 63                         | 94                        | 800                         | 49                         | 89                        | 400                         | 45                         |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Harddisk Usage KBR\_PRD\_WEBSRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 24-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 23-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 22-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 21-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 20-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 19-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |
| 18-9-2022 | 79                       | 55                         | 12                        | 60                           | 1                              | 0                             |

Harddisk Usage KBR\_PRD\_WEBSRV2

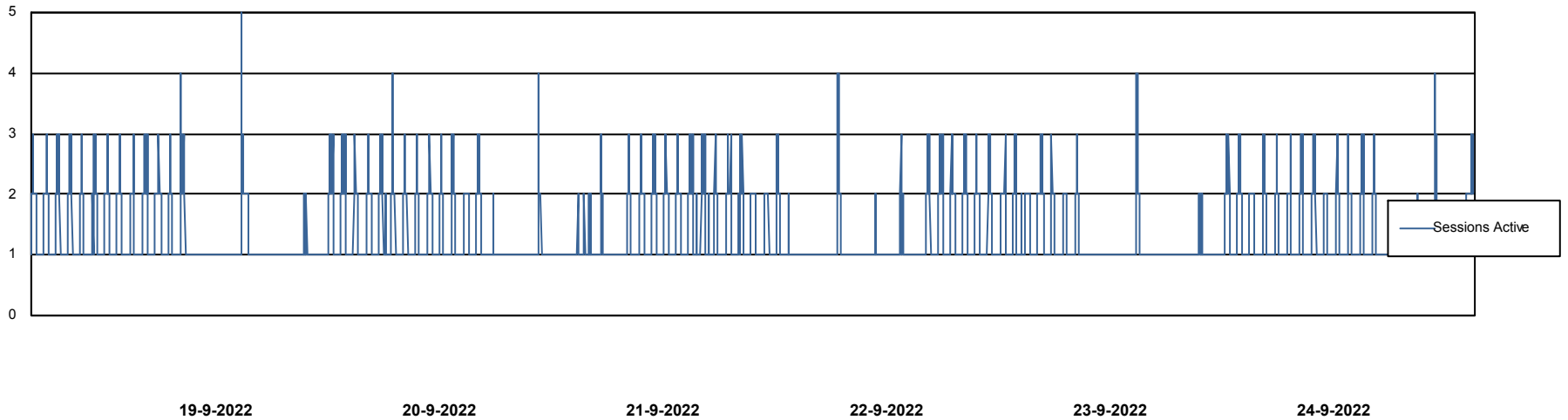
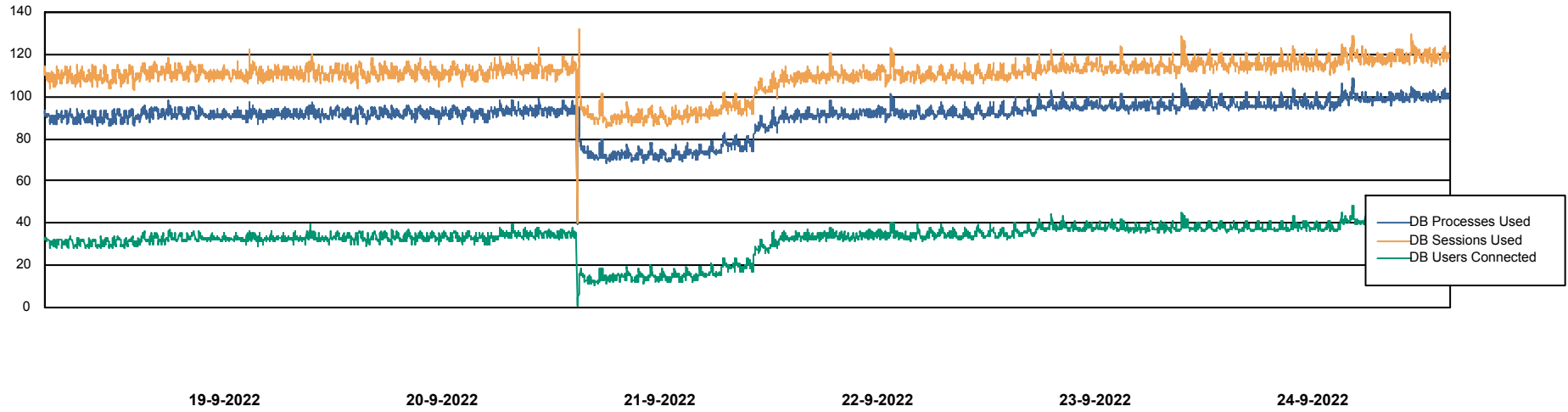
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 24-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 23-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 22-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 21-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 20-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 19-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |
| 18-9-2022 | 82                       | 55                         | 10                        | 62                           | 1                              | 0                             |

# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Database Performance BI-DBSRV\_DB

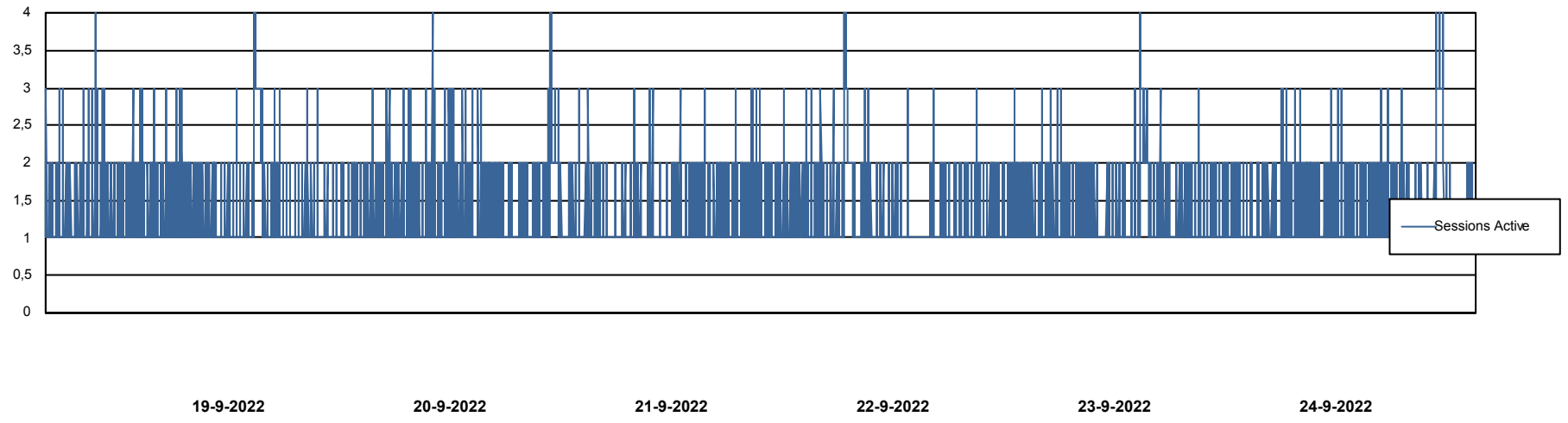
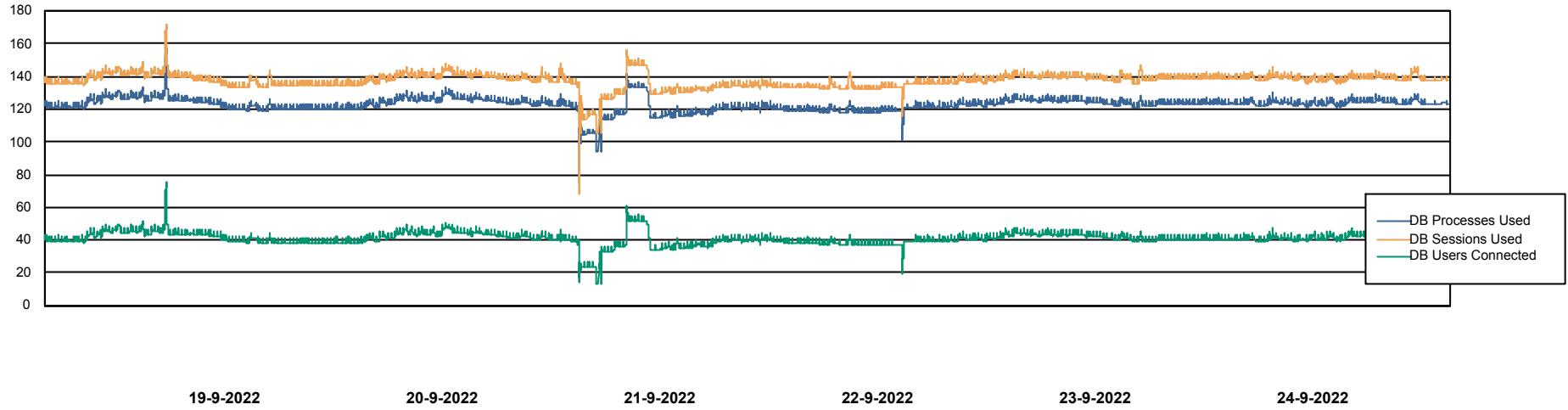


# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Database Performance KBR\_PRD\_DB-SRV1\_DB



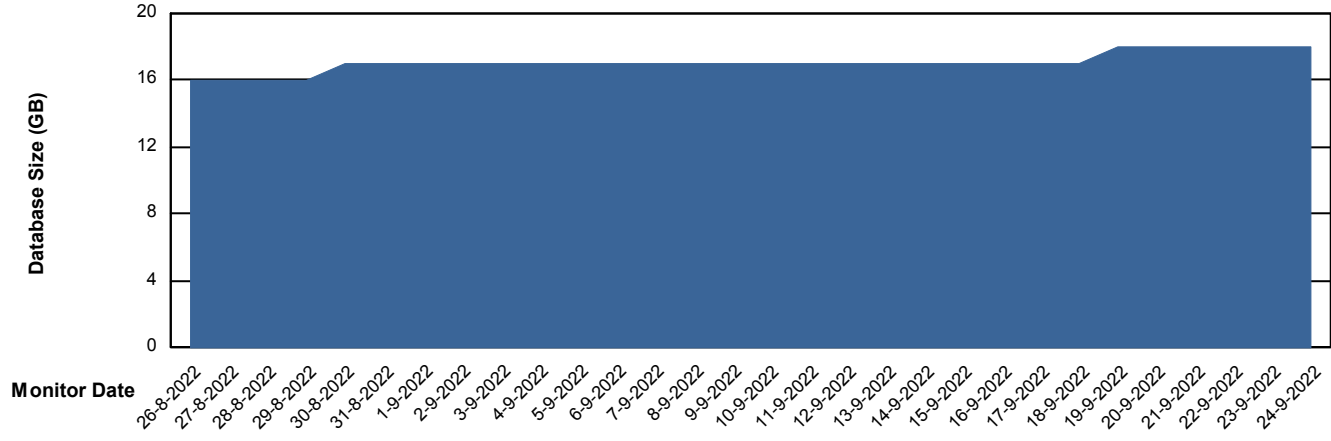
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



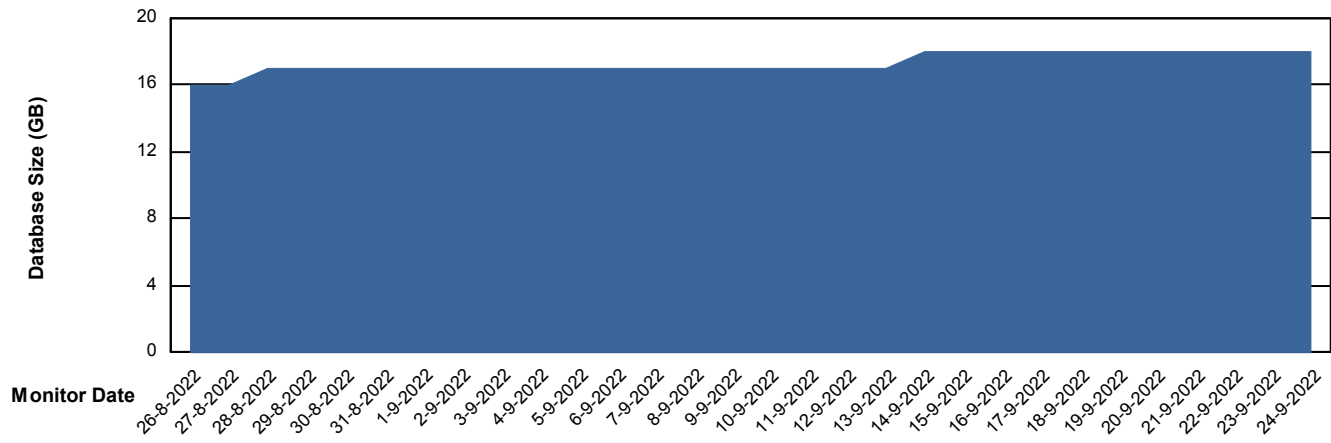
DATABASE SIZE BI-DBSRV\_DB

### Database growth over last month



DATABASE SIZE KBR\_PRD\_DB-SRV1\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



Database Tablespace BI-DBSRV\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 24-9-2022 | ABSDATA         | 9             | 7             | 21              |
|           | INDX            | 10            | 8             | 22              |
| 23-9-2022 | ABSDATA         | 9             | 7             | 21              |
|           | INDX            | 10            | 8             | 22              |
| 22-9-2022 | ABSDATA         | 9             | 7             | 21              |
|           | INDX            | 10            | 8             | 22              |
| 21-9-2022 | ABSDATA         | 9             | 7             | 22              |
|           | INDX            | 10            | 8             | 22              |
| 20-9-2022 | ABSDATA         | 9             | 7             | 22              |
|           | INDX            | 10            | 8             | 22              |
| 19-9-2022 | ABSDATA         | 9             | 7             | 22              |
|           | INDX            | 10            | 8             | 23              |
| 18-9-2022 | ABSDATA         | 9             | 7             | 22              |
|           | INDX            | 10            | 8             | 23              |

# Weekly SLA Customer Report

Customer KBR\_Production  
 Database ID 117



Database Tablespace KBR\_PRD\_DB-SRV1\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 24-9-2022 | ABSDATA         | 12            | 10            | 18              |
|           | INDX            | 8             | 2             | 79              |
| 23-9-2022 | ABSDATA         | 12            | 10            | 18              |
|           | INDX            | 8             | 2             | 79              |
| 22-9-2022 | ABSDATA         | 12            | 10            | 19              |
|           | INDX            | 8             | 2             | 79              |
| 21-9-2022 | ABSDATA         | 12            | 10            | 19              |
|           | INDX            | 8             | 2             | 79              |
| 20-9-2022 | ABSDATA         | 12            | 10            | 19              |
|           | INDX            | 8             | 2             | 79              |
| 19-9-2022 | ABSDATA         | 12            | 10            | 20              |
|           | INDX            | 8             | 2             | 79              |
| 18-9-2022 | ABSDATA         | 12            | 9             | 21              |
|           | INDX            | 8             | 2             | 80              |

BI Status and last ETL error for BI-DBSRV\_DB

|                                     | ma 19/9/2022 | di 20/9/2022 | wo 21/9/2022 | do 22/9/2022 | vr 23/9/2022 | za 24/9/2022 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



| BI last ETL error for | BI-DBSRV_DB |
|-----------------------|-------------|
| za, 24-09-2022        | None        |
| zo, 18-09-2022        | None        |
| vr, 23-09-2022        | None        |
| ma, 19-09-2022        | None        |
| di, 20-09-2022        | None        |
| do, 22-09-2022        | None        |
| di, 20-09-2022        | None        |
| do, 22-09-2022        | None        |
| wo, 21-09-2022        | None        |
| zo, 18-09-2022        | None        |
| ma, 19-09-2022        | None        |
| za, 24-09-2022        | None        |
| wo, 21-09-2022        | None        |
| vr, 23-09-2022        | None        |

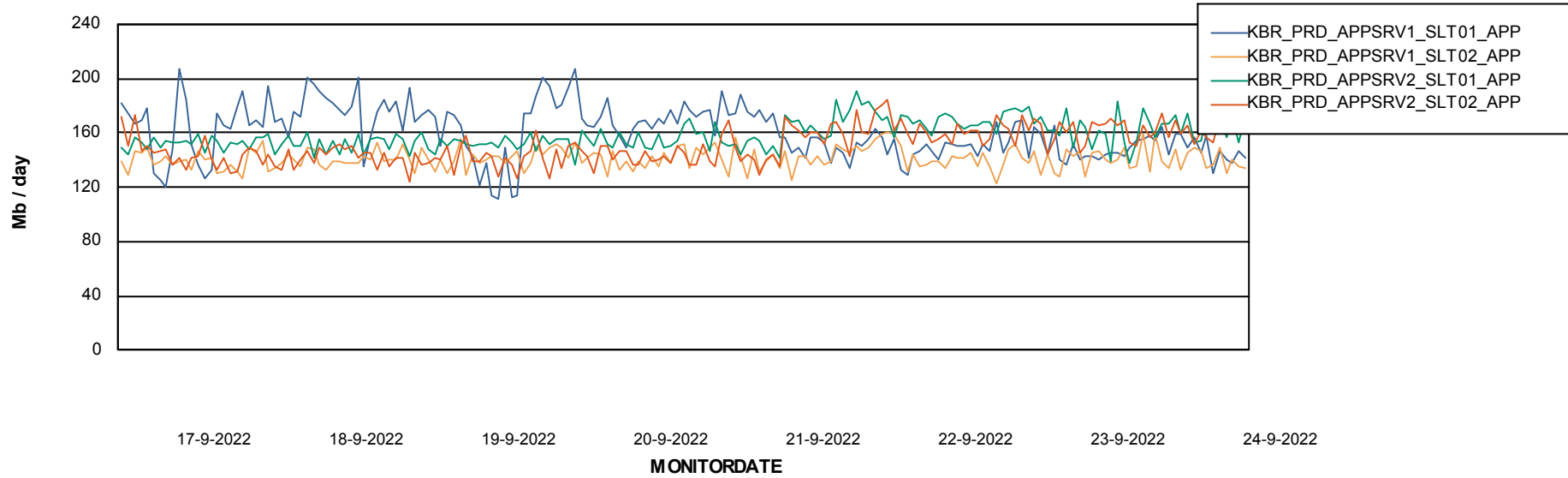
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



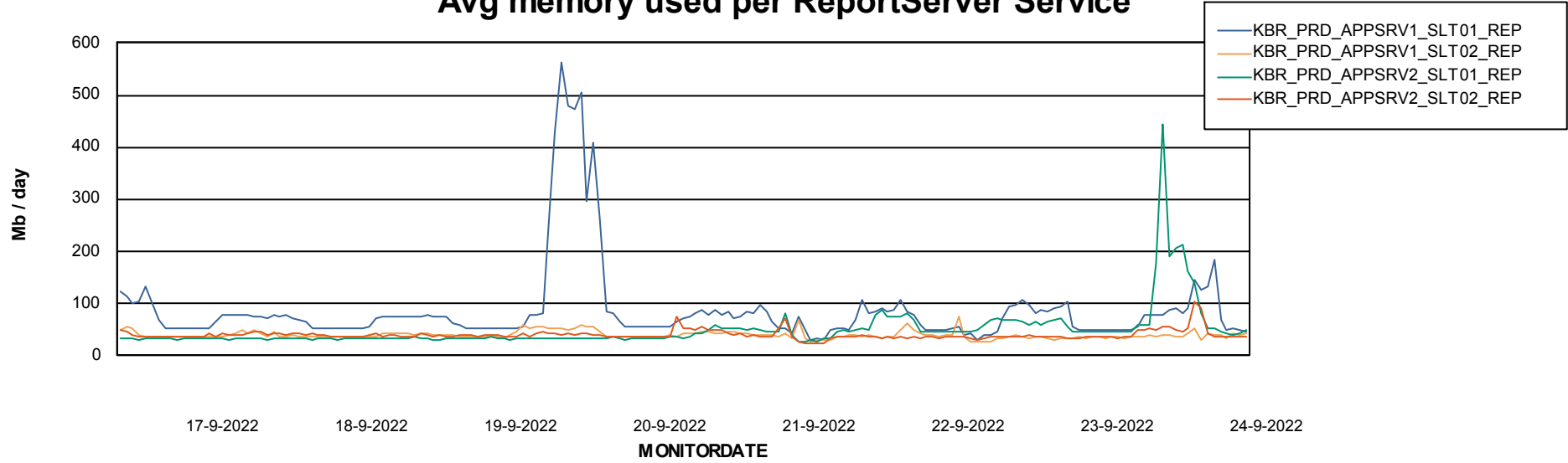
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117

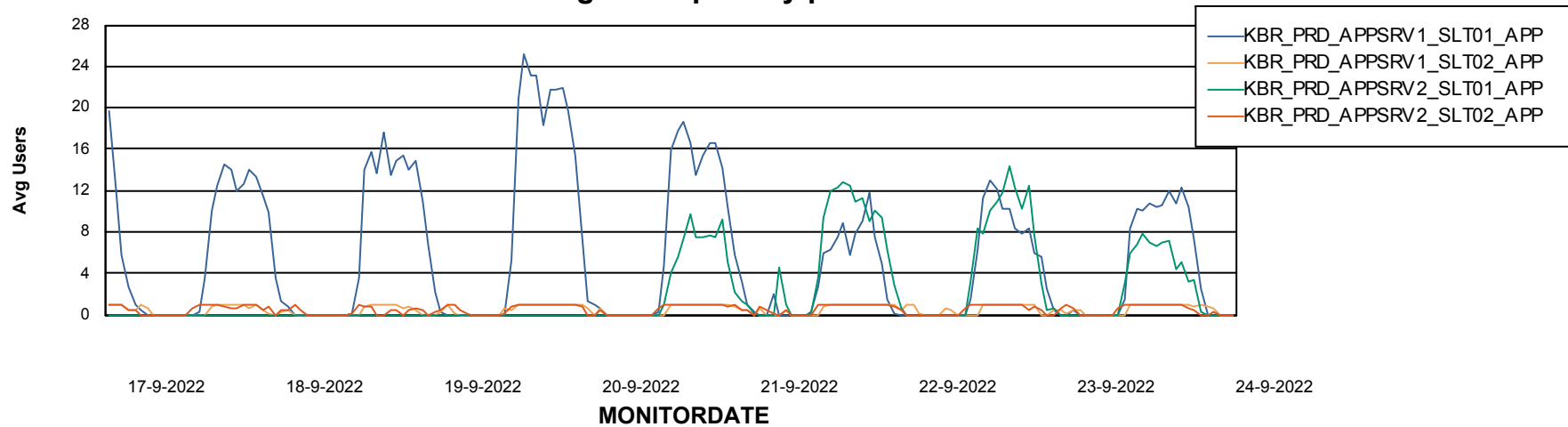


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



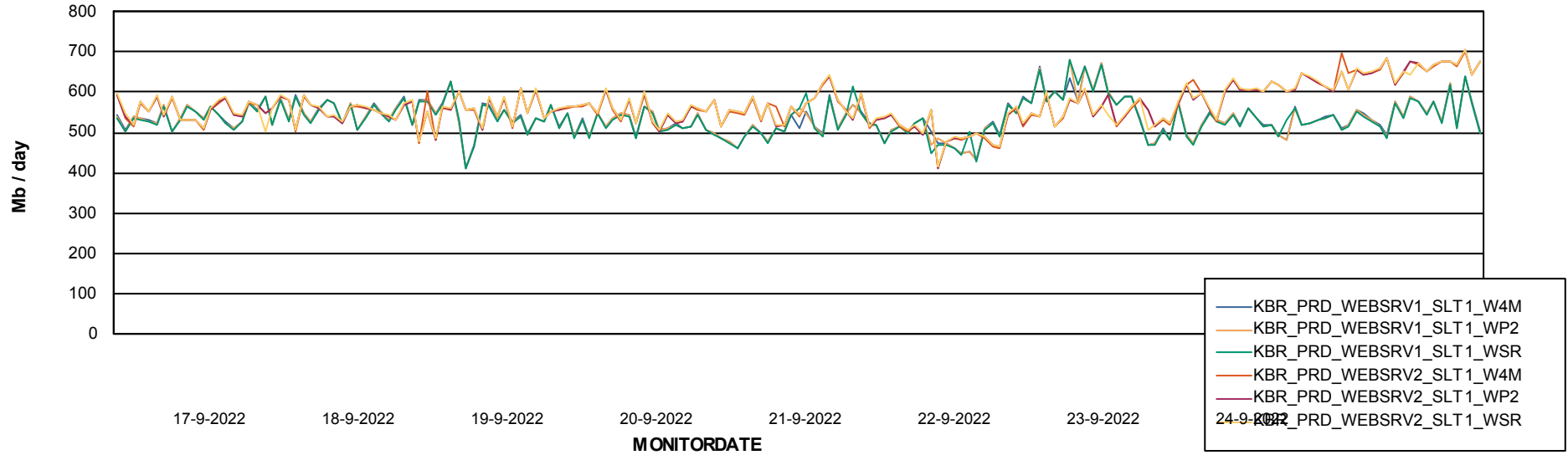
# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



### Disaster per ABS component

