

# Weekly SLA Customer Report

Customer PHS\_Production  
 Database ID 47



Harddisk Usage PHS\_PRD\_GCAB992b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-9-2022 | 35                        | 99                          | 64                         | 22                        | 600                         | 469                        | 75                        | 200                         | 50                         |
| 9-9-2022  | 35                        | 99                          | 64                         | 21                        | 600                         | 473                        | 79                        | 200                         | 43                         |
| 8-9-2022  | 35                        | 99                          | 64                         | 21                        | 600                         | 472                        | 77                        | 200                         | 45                         |
| 7-9-2022  | 35                        | 99                          | 64                         | 21                        | 600                         | 472                        | 78                        | 200                         | 45                         |
| 6-9-2022  | 35                        | 99                          | 64                         | 29                        | 600                         | 426                        | 78                        | 200                         | 44                         |
| 5-9-2022  | 35                        | 99                          | 64                         | 29                        | 600                         | 425                        | 79                        | 200                         | 43                         |
| 4-9-2022  | 35                        | 99                          | 64                         | 22                        | 600                         | 470                        | 80                        | 200                         | 41                         |

Harddisk Usage PHS\_PRD\_GCAB993b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-9-2022 | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 80                        | 100                         | 20                         |
| 9-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 80                        | 100                         | 20                         |
| 8-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 76                        | 100                         | 24                         |
| 7-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 77                        | 100                         | 23                         |
| 6-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 78                        | 100                         | 22                         |
| 5-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 79                        | 100                         | 21                         |
| 4-9-2022  | 46                        | 99                          | 54                         | 34                        | 550                         | 360                        | 81                        | 100                         | 19                         |

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Harddisk Usage PHS\_PRD\_GCAB994b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 10-9-2022 | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 9-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 8-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 7-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 6-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 5-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |
| 4-9-2022  | 29                        | 99                          | 70                         | 28                        | 600                         | 433                        | 34                        | 150                         | 99                         |

Harddisk Usage PHS\_PRD\_GCAB995b

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 10-9-2022 | 39                        | 49                          | 30                         |
| 9-9-2022  | 39                        | 49                          | 30                         |
| 8-9-2022  | 39                        | 49                          | 30                         |
| 7-9-2022  | 39                        | 49                          | 30                         |
| 6-9-2022  | 39                        | 49                          | 30                         |
| 5-9-2022  | 39                        | 49                          | 30                         |
| 4-9-2022  | 39                        | 49                          | 30                         |

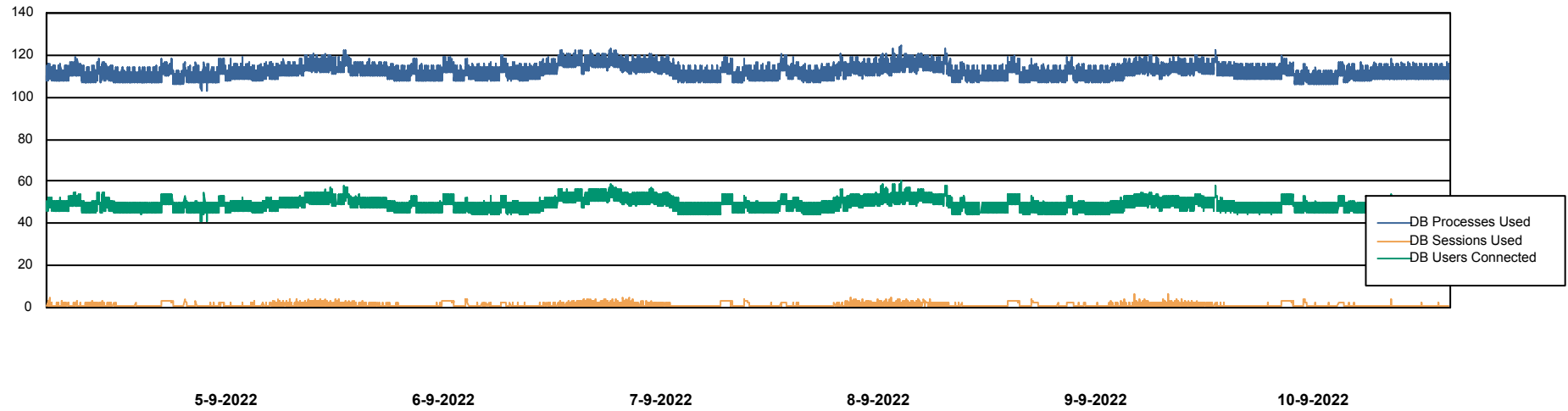
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Database Performance PHSDB\_Production

DB Processes Max 1,000



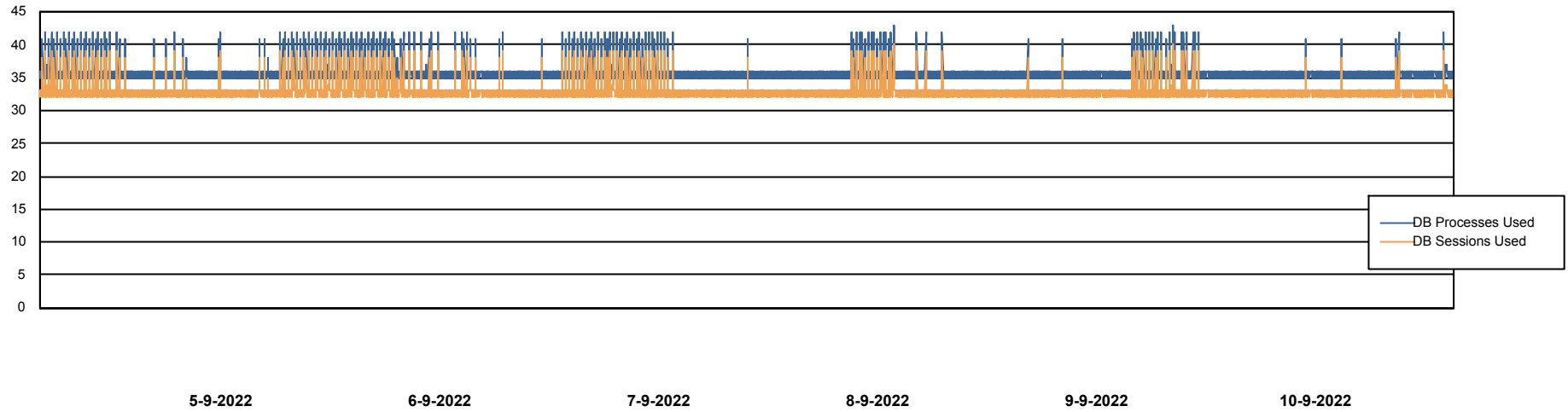
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Database Performance PHSDB\_Standby

DB Processes Max 1,000



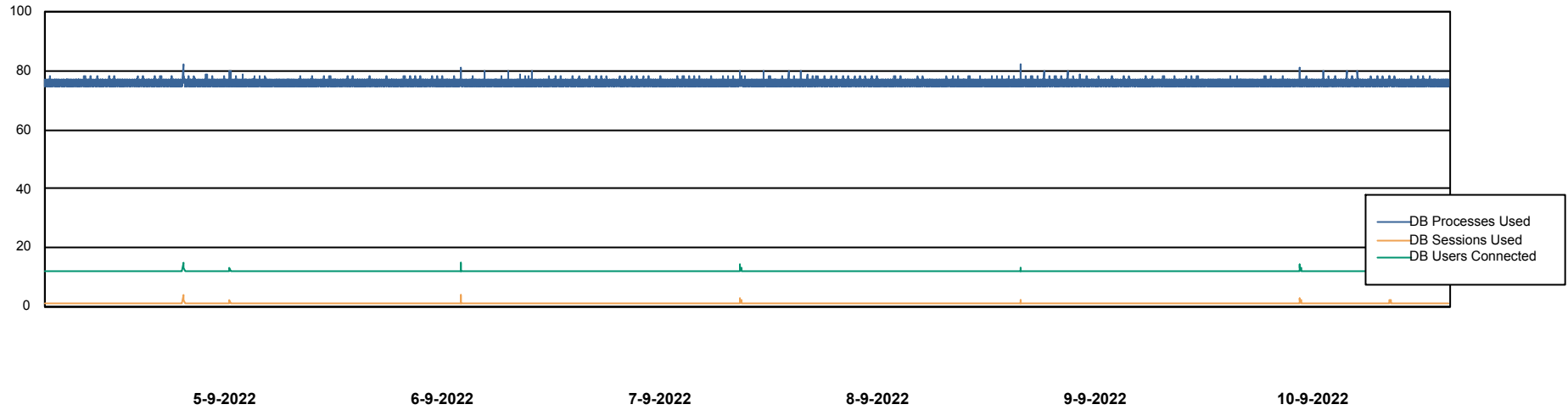
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



Database Performance PHSDB\_Test

DB Processes Max 1,000



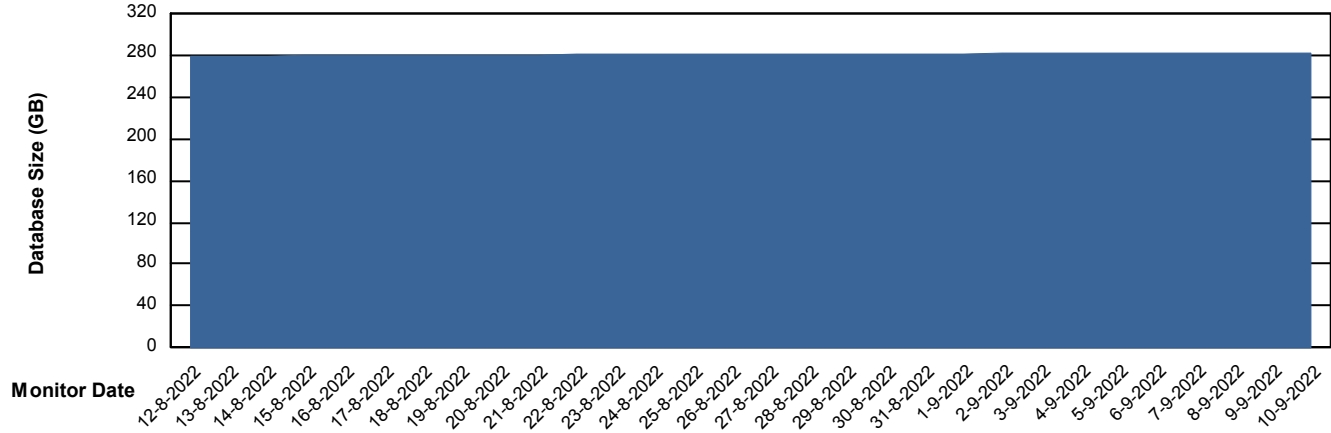
# Weekly SLA Customer Report

Customer PHS\_Production  
Database ID 47



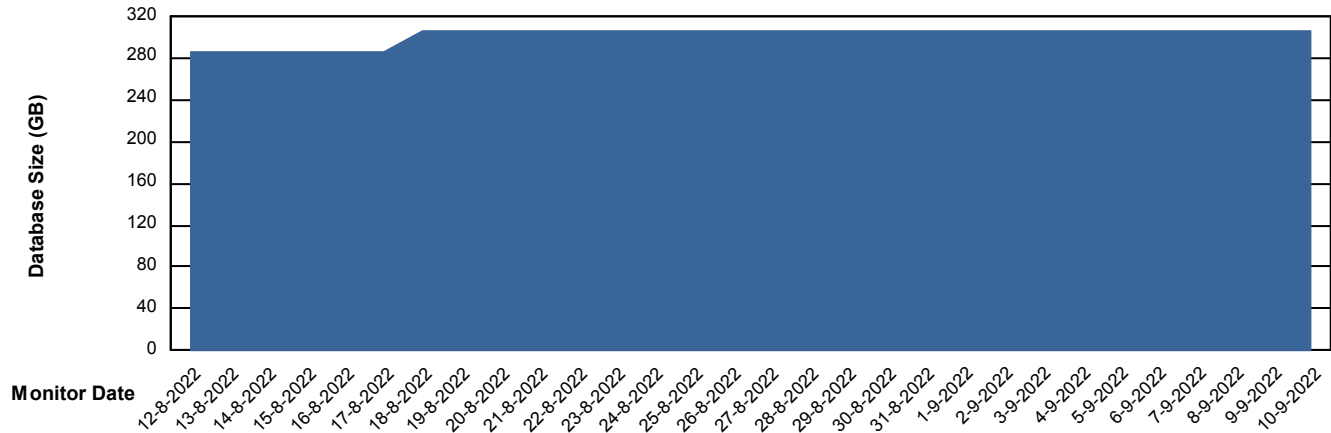
DATABASE SIZE PHSDB\_Production

### Database growth over last month



DATABASE SIZE PHSDB\_Test

### Database growth over last month



# Weekly SLA Customer Report

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Database ID 47



## Database Tablespace PHSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10-9-2022 | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 9-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 8-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 7-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 6-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 5-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 164           | 19              |
| 4-9-2022  | ABSDATA         | 132           | 110           | 17              |
|           | INDX            | 203           | 163           | 19              |

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Database Tablespace PHSDB\_Test

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 10-9-2022 | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 9-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 8-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 7-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 6-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 5-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |
| 4-9-2022  | ABSDATA         | 144           | 110           | 24              |
|           | INDX            | 192           | 146           | 24              |

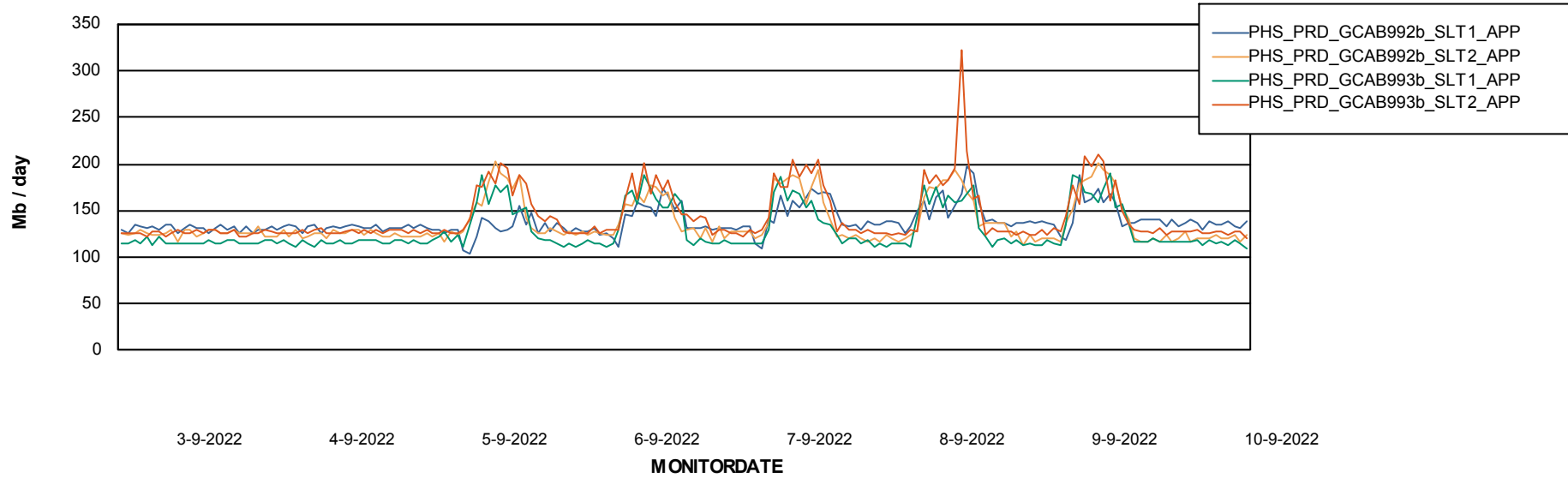
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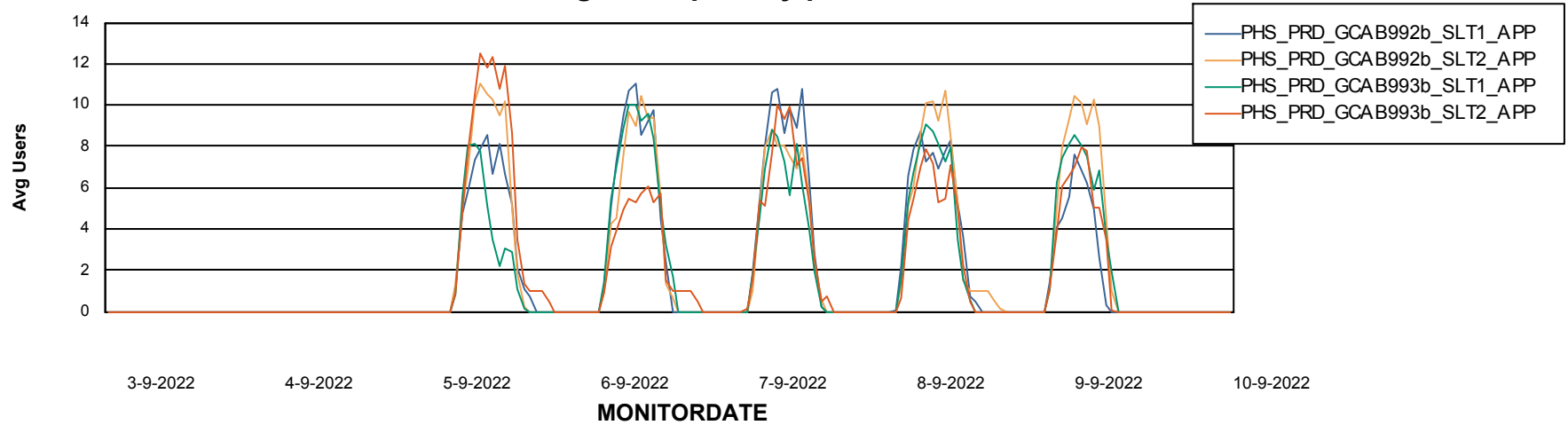


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



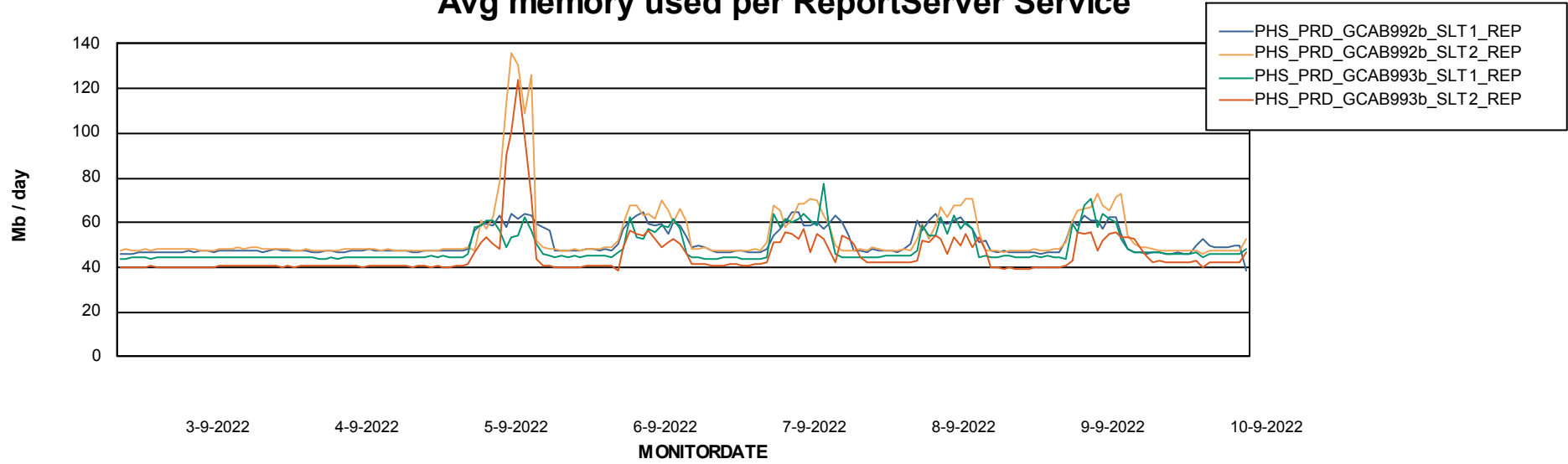
# Weekly SLA Customer Report

Customer PHS\_Production  
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



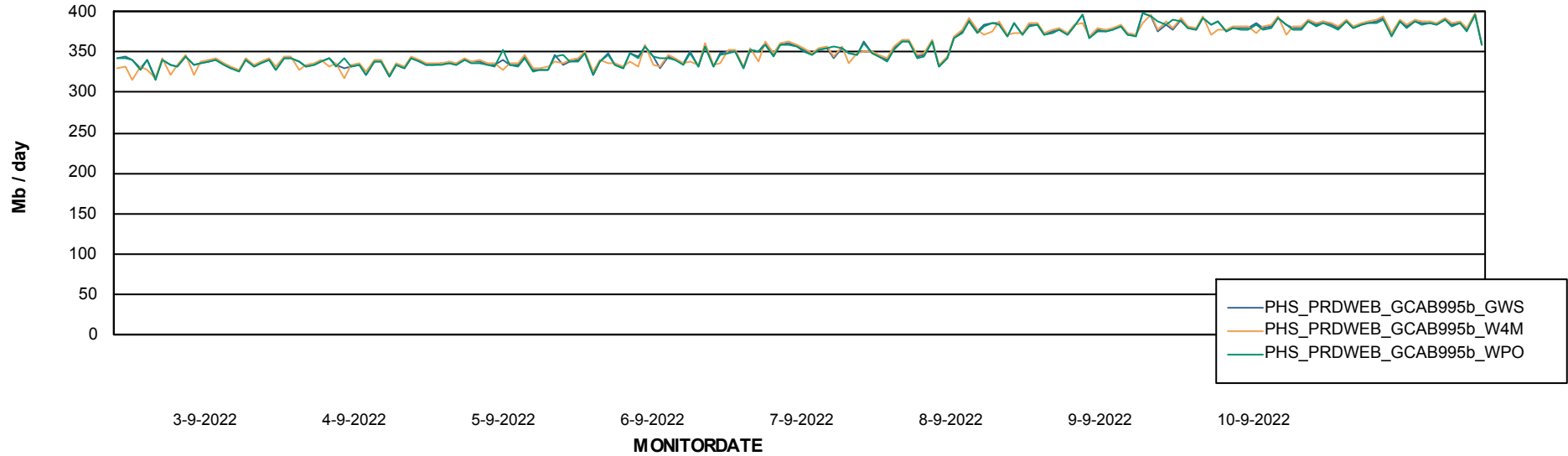
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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Database ID 47



## Disaster per ABS component

