

Weekly SLA Customer Report

Customer NOA_Production
Database ID 116



Harddisk Usage NOA_PRD_NovoABS01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 20-8-2022 | 66 | 100 | 34 | 40 | 800 | 483 | 87 | 400 | 52 |
| 19-8-2022 | 66 | 100 | 34 | 39 | 800 | 487 | 88 | 400 | 50 |
| 18-8-2022 | 66 | 100 | 34 | 39 | 800 | 487 | 88 | 400 | 49 |
| 17-8-2022 | 66 | 100 | 34 | 39 | 800 | 487 | 88 | 400 | 48 |
| 16-8-2022 | 66 | 100 | 34 | 40 | 800 | 480 | 88 | 400 | 48 |
| 15-8-2022 | 66 | 100 | 34 | 41 | 800 | 472 | 88 | 400 | 48 |
| 14-8-2022 | 66 | 100 | 34 | 41 | 800 | 472 | 88 | 400 | 47 |

Harddisk Usage NOA_PRD_NovoABS03

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on F: (%) | Total disk space on F: (Gb) | Used disk space on F: (Gb) | Free disk space on G: (%) | Total disk space on G: (Gb) | Used disk space on G: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 20-8-2022 | 75 | 279 | 71 | 52 | 838 | 403 | 94 | 559 | 36 |
| 19-8-2022 | 75 | 279 | 71 | 52 | 838 | 403 | 94 | 559 | 34 |
| 18-8-2022 | 75 | 279 | 71 | 52 | 838 | 403 | 94 | 559 | 33 |
| 17-8-2022 | 75 | 279 | 71 | 52 | 838 | 403 | 94 | 559 | 32 |
| 16-8-2022 | 75 | 279 | 70 | 53 | 838 | 395 | 94 | 559 | 32 |
| 15-8-2022 | 75 | 279 | 70 | 54 | 838 | 389 | 94 | 559 | 32 |
| 14-8-2022 | 75 | 279 | 70 | 54 | 838 | 389 | 94 | 559 | 31 |

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Harddisk Usage NOA_PRD_NovoApps01

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 20-8-2022 | 68 | 100 | 32 |
| 19-8-2022 | 68 | 100 | 32 |
| 18-8-2022 | 68 | 100 | 31 |
| 17-8-2022 | 69 | 100 | 31 |
| 16-8-2022 | 68 | 100 | 32 |
| 15-8-2022 | 68 | 100 | 32 |
| 14-8-2022 | 68 | 100 | 32 |

Harddisk Usage NOA_PRD_NovoApps02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 20-8-2022 | 71 | 100 | 29 |
| 19-8-2022 | 71 | 100 | 29 |
| 18-8-2022 | 71 | 100 | 29 |
| 17-8-2022 | 71 | 100 | 29 |
| 16-8-2022 | 71 | 100 | 29 |
| 15-8-2022 | 71 | 100 | 29 |
| 14-8-2022 | 71 | 100 | 29 |

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Harddisk Usage NOA_PRD_NovoLink

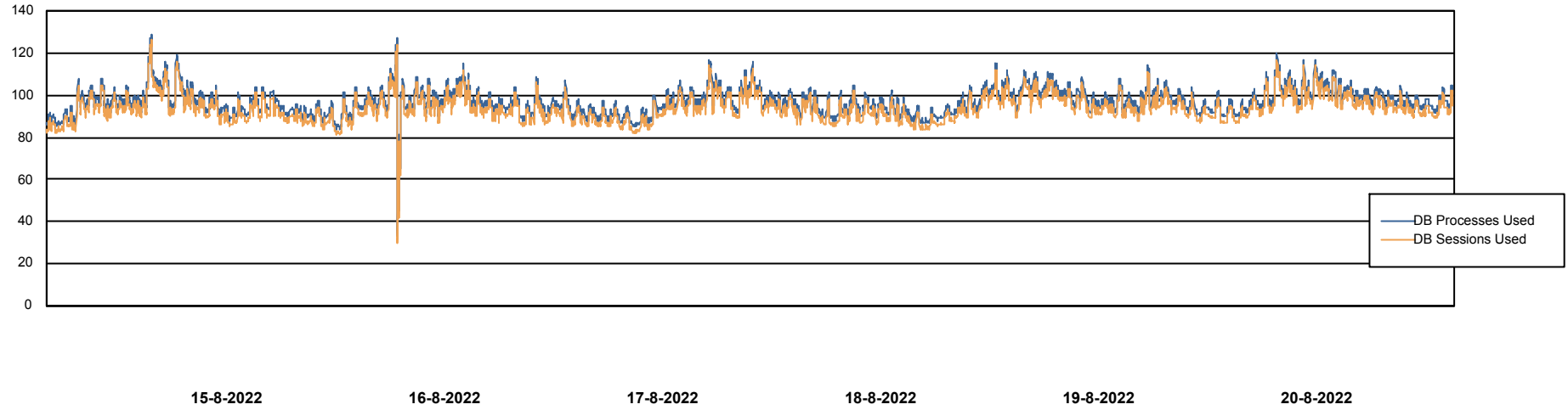
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 20-8-2022 | 63 | 100 | 37 |
| 19-8-2022 | 63 | 100 | 36 |
| 18-8-2022 | 63 | 100 | 36 |
| 17-8-2022 | 64 | 100 | 36 |
| 16-8-2022 | 63 | 100 | 37 |
| 15-8-2022 | 63 | 100 | 37 |
| 14-8-2022 | 63 | 100 | 37 |

Weekly SLA Customer Report

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Database Performance NOA_PRD_NovoABS01_DB

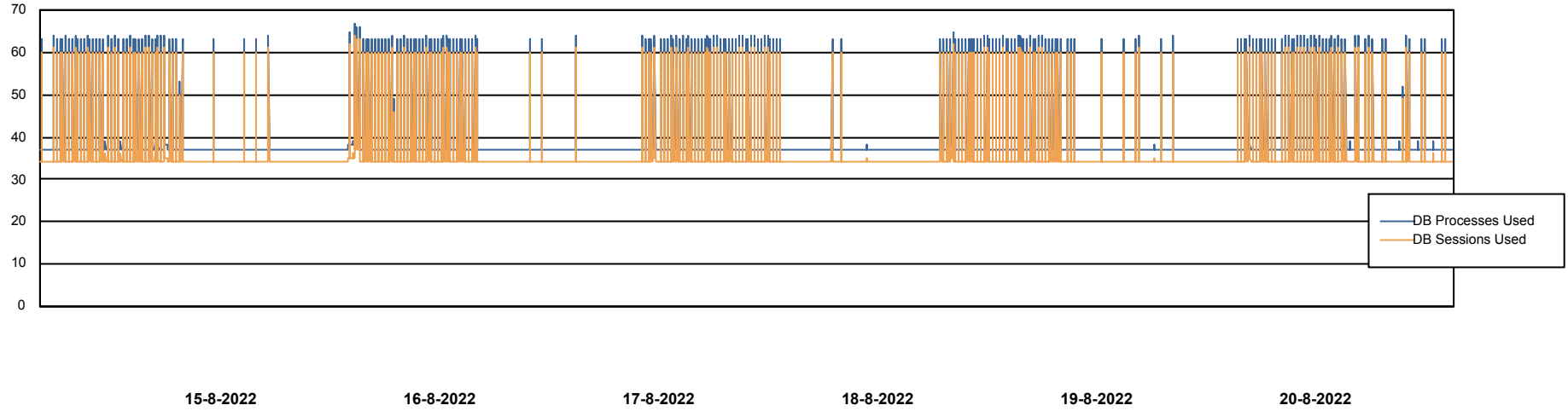


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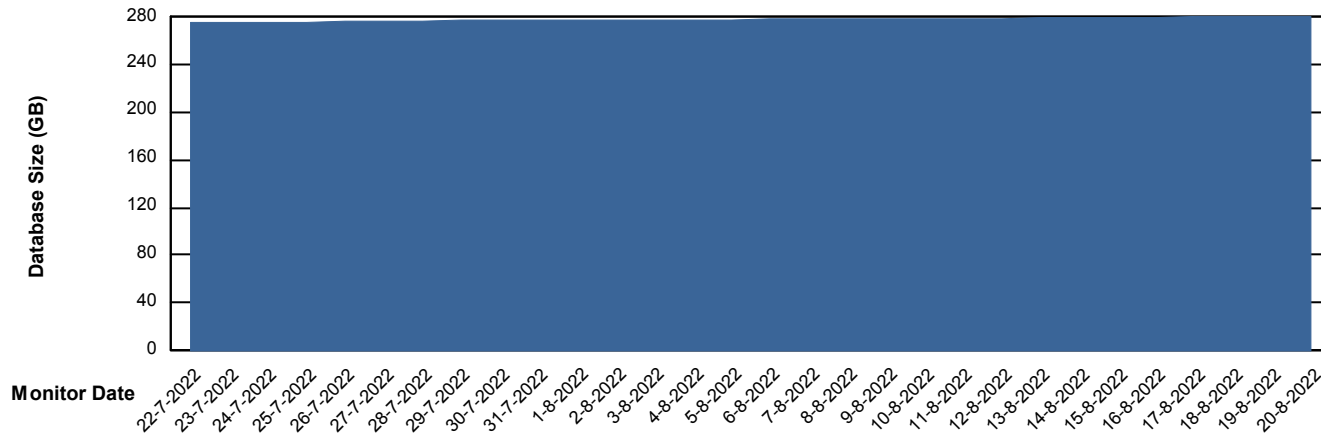


Database Performance NOA_STB_NovoABS03_DB



DATABASE SIZE NOA_PRD_NovoABS01_DB

Database growth over last month



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Database Tablespace NOA_PRD_NovoABS01_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 20-8-2022 | ABSDATA | 158 | 115 | 27 |
| | INDX | 196 | 162 | 17 |
| 19-8-2022 | ABSDATA | 158 | 115 | 27 |
| | INDX | 196 | 162 | 17 |
| 18-8-2022 | ABSDATA | 158 | 115 | 27 |
| | INDX | 196 | 162 | 17 |
| 17-8-2022 | ABSDATA | 158 | 115 | 27 |
| | INDX | 196 | 162 | 18 |
| 16-8-2022 | ABSDATA | 158 | 115 | 28 |
| | INDX | 196 | 161 | 18 |
| 15-8-2022 | ABSDATA | 148 | 115 | 23 |
| | INDX | 192 | 161 | 16 |
| 14-8-2022 | ABSDATA | 148 | 114 | 23 |
| | INDX | 192 | 161 | 16 |

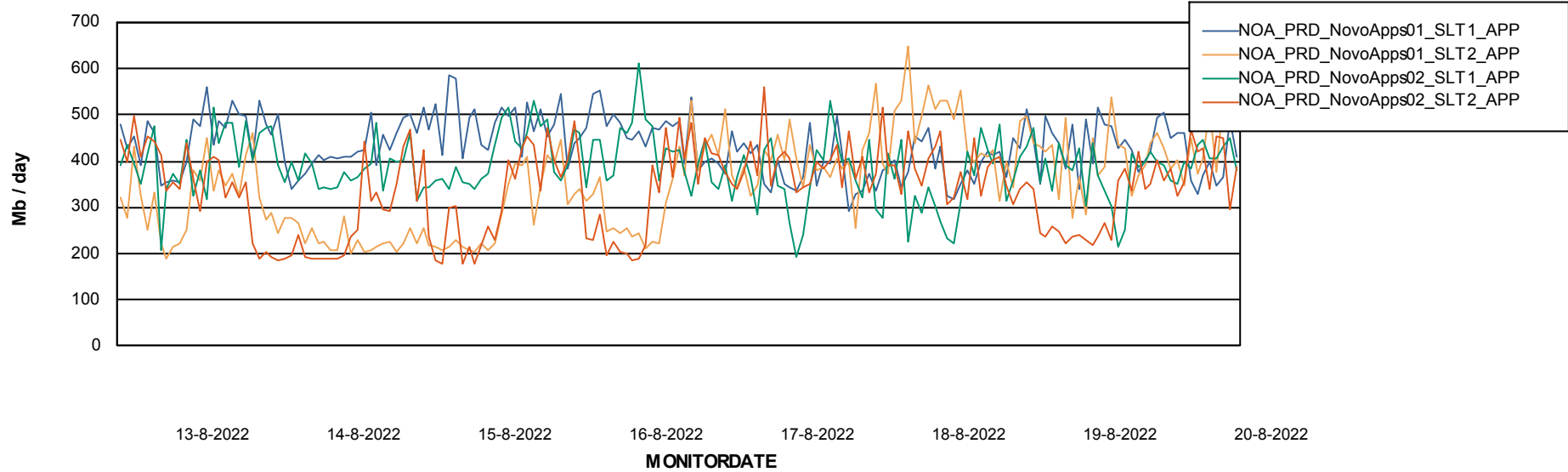
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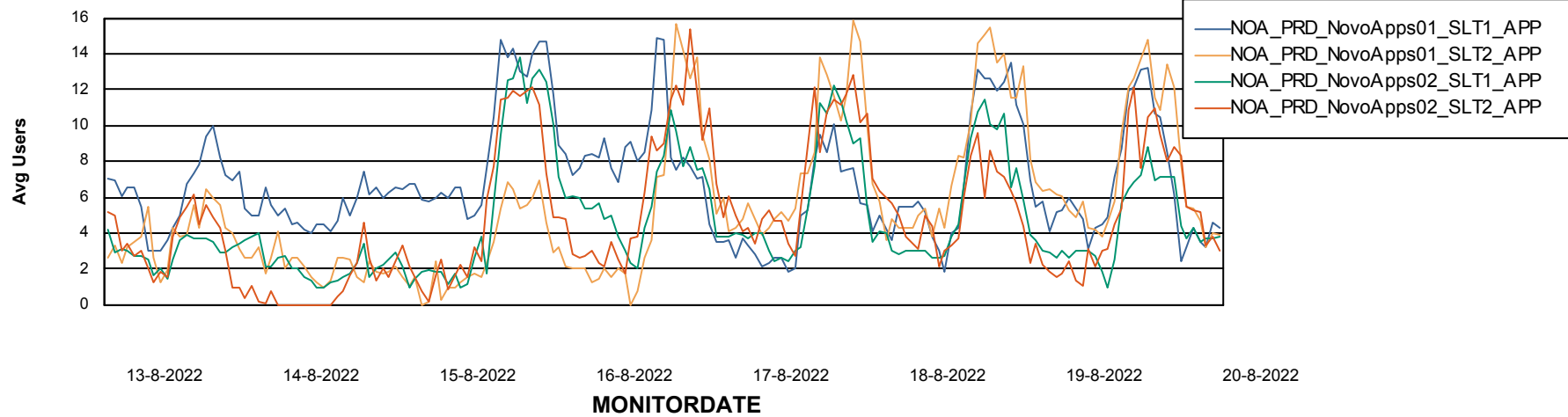


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



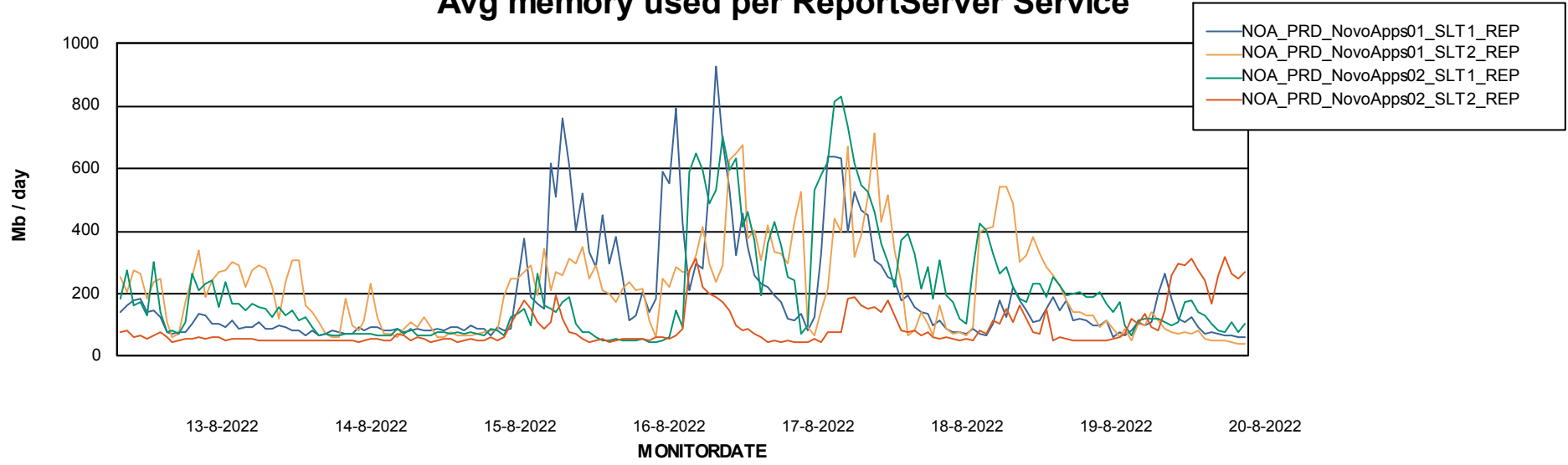
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



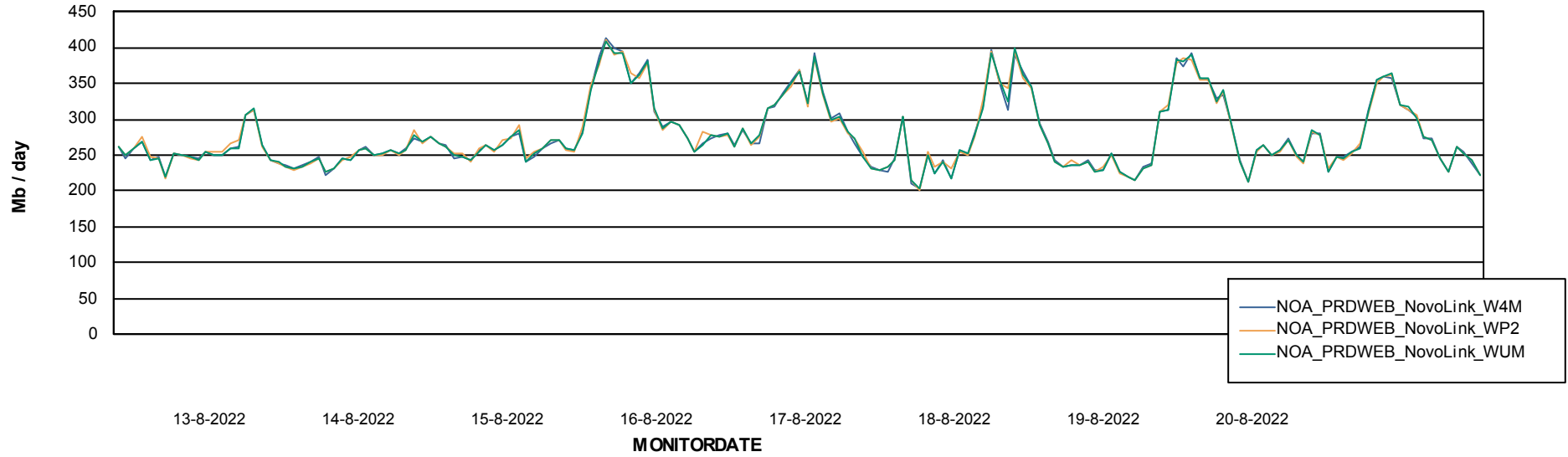
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ABSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

