

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_BASHIR

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-8-2022	67	149	49	32	750	509
12-8-2022	67	149	49	38	750	467
11-8-2022	67	149	49	58	750	315
10-8-2022	68	149	48	74	750	197

## Harddisk Usage JSG\_PRD\_CRUSHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	27	79	58
12-8-2022	25	79	59
11-8-2022	25	79	59
10-8-2022	30	79	56
9-8-2022	31	79	55
8-8-2022	31	79	55
7-8-2022	31	79	55

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_CYPHER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	46	79	43
12-8-2022	46	79	43
11-8-2022	46	79	43
10-8-2022	48	79	41
9-8-2022	49	79	40
8-8-2022	49	79	40
7-8-2022	49	79	40

## Harddisk Usage JSG\_PRD\_GUINAN

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	56	79	35
12-8-2022	55	79	35
11-8-2022	54	79	37
10-8-2022	58	79	33
9-8-2022	59	79	32
8-8-2022	59	79	32
7-8-2022	59	79	32

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_LAFORGE

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	30	149	105
12-8-2022	29	149	106
11-8-2022	30	149	104
10-8-2022	31	149	103
9-8-2022	31	149	103
8-8-2022	31	149	103
7-8-2022	31	149	103

## Harddisk Usage JSG\_PRD\_PICARD

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-8-2022	47	149	80	32	1,024	700
12-8-2022	47	149	80	33	1,024	691
11-8-2022	47	149	80	27	1,024	749
10-8-2022	47	149	79	25	1,024	769
9-8-2022	47	149	79	29	1,024	724
8-8-2022	47	149	79	29	1,024	726
7-8-2022	47	149	79	25	1,024	764

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Harddisk Usage JSG\_PRD\_RIKER

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-8-2022	70	199	59	41	1,024	603
12-8-2022	70	199	59	41	1,024	604
11-8-2022	70	199	59	41	1,024	604
10-8-2022	70	199	59	41	1,024	606
9-8-2022	70	199	59	41	1,024	606
8-8-2022	70	199	59	42	1,024	598
7-8-2022	70	199	59	43	1,024	588

## Harddisk Usage JSG\_PRD\_SAREK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)
13-8-2022	58	149	63	24	750	572
12-8-2022	58	149	63	23	750	580
11-8-2022	58	149	63	22	750	582
10-8-2022	58	149	63	22	750	589
9-8-2022	58	149	62	21	750	590
8-8-2022	58	149	62	23	750	578
7-8-2022	59	149	62	24	750	569

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_TEBOK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	50	79	39
12-8-2022	49	79	41
11-8-2022	49	79	41
10-8-2022	52	79	38
9-8-2022	54	79	37
8-8-2022	54	79	37
7-8-2022	54	79	37

Harddisk Usage JSG\_PRD\_TOMALAK

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	46	79	43
12-8-2022	46	79	43
11-8-2022	44	79	44
10-8-2022	47	79	42
9-8-2022	49	79	41
8-8-2022	49	79	41
7-8-2022	49	79	41

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Harddisk Usage JSG\_PRD\_TROI

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	44	149	83
12-8-2022	44	149	83
11-8-2022	44	149	83
10-8-2022	44	149	83
9-8-2022	44	149	83
8-8-2022	44	149	83
7-8-2022	44	149	83

Harddisk Usage JSG\_PRD\_WORF

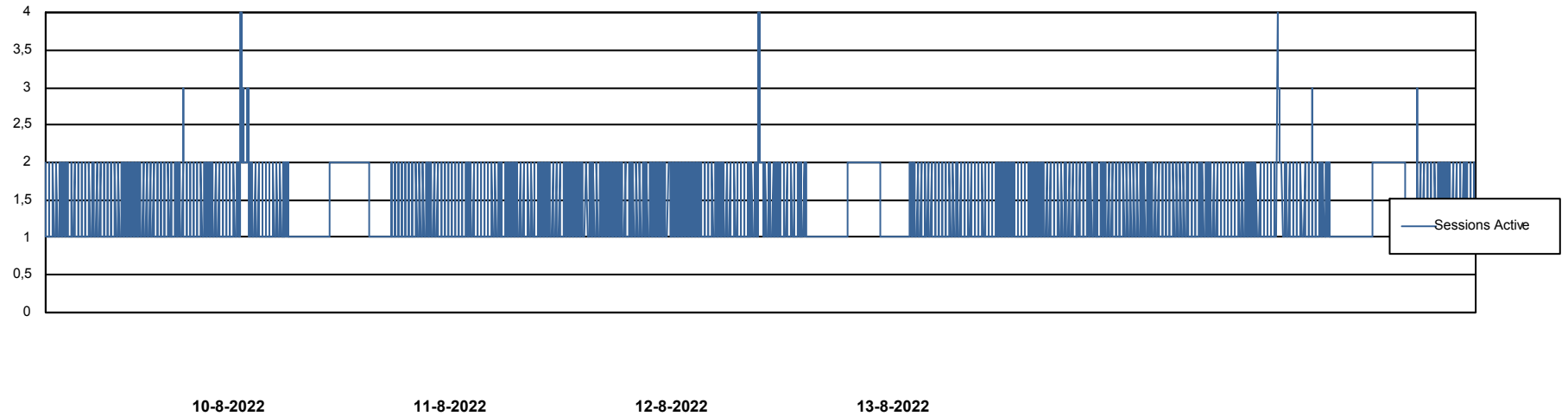
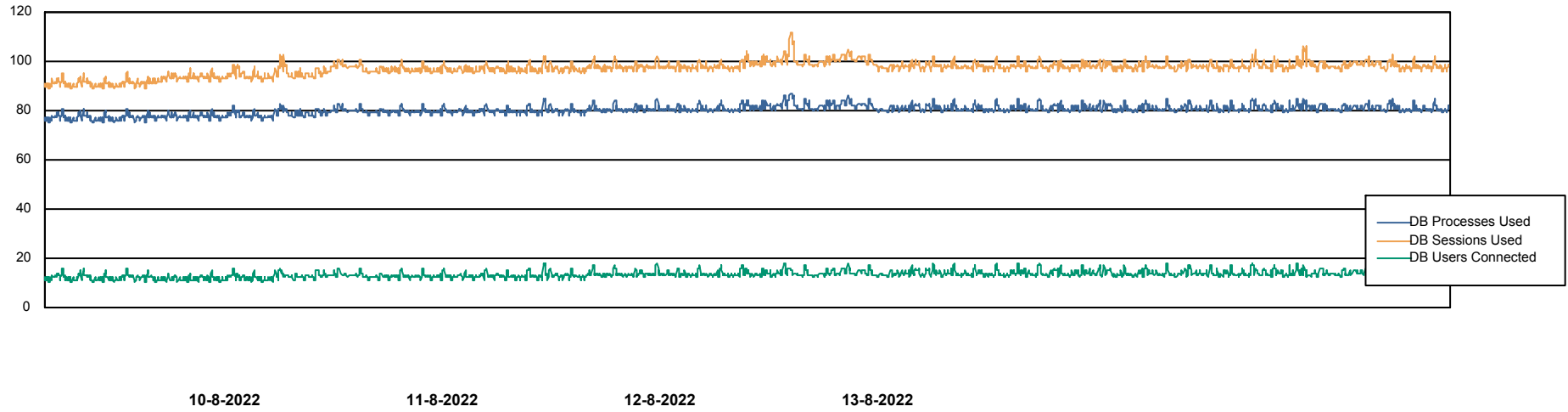
	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-8-2022	62	149	57
12-8-2022	62	149	57
11-8-2022	62	149	57
10-8-2022	62	149	57
9-8-2022	62	149	57
8-8-2022	62	149	57
7-8-2022	62	149	57

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Performance JSG\_PRD\_BASHIR\_DB

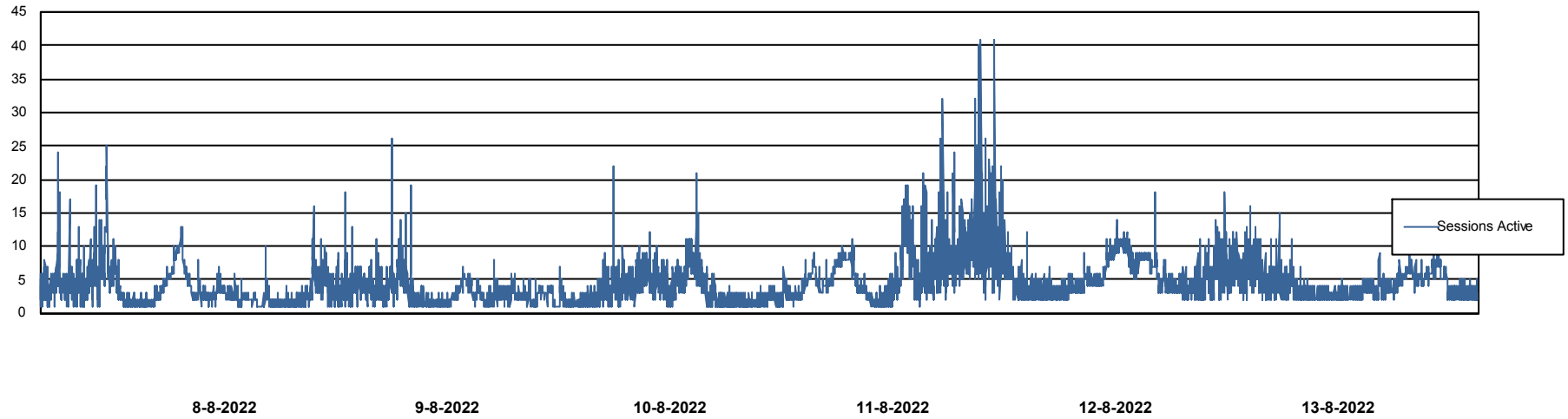
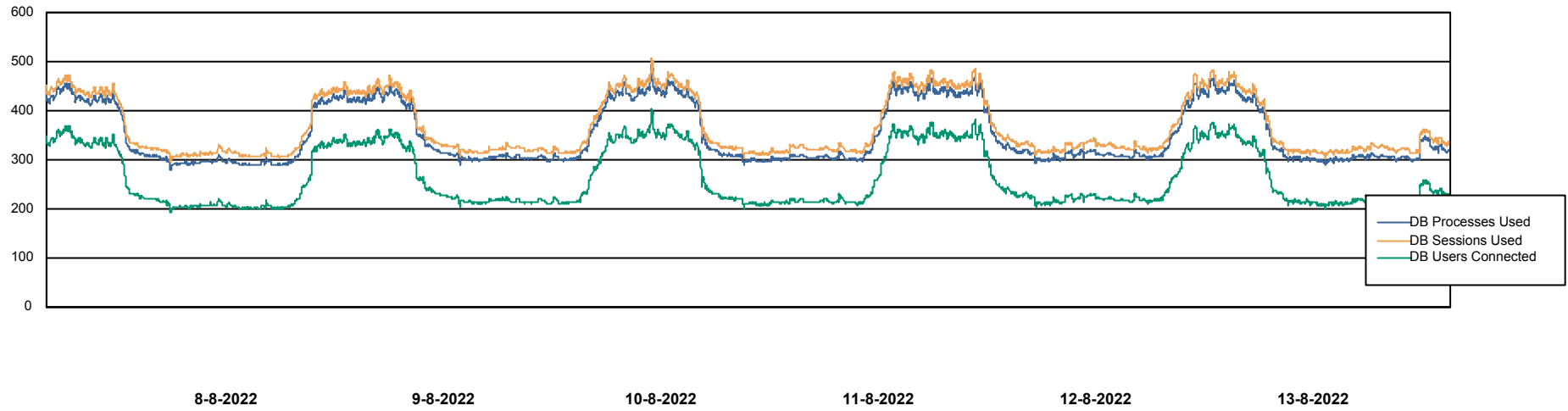


# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Performance JSG\_PRD\_PICARD\_DB



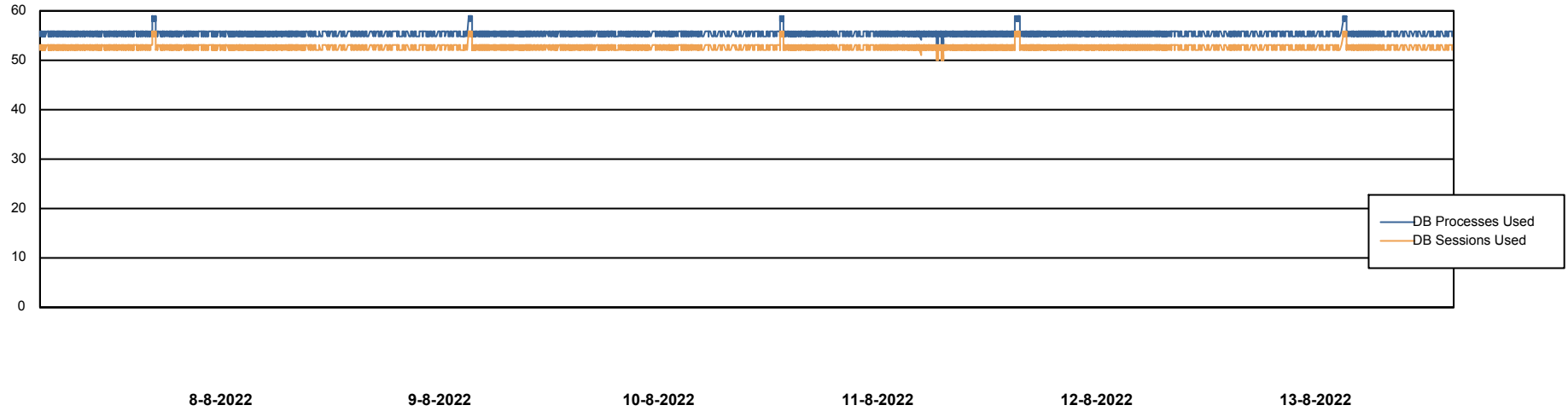
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Performance JSG\_PRD\_RIKER\_DB

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0

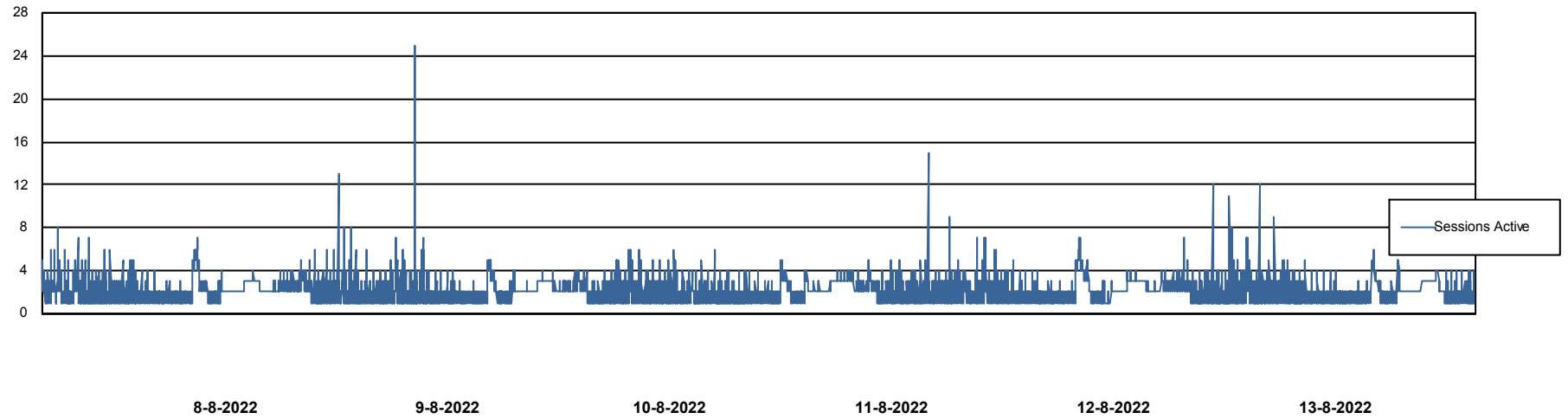
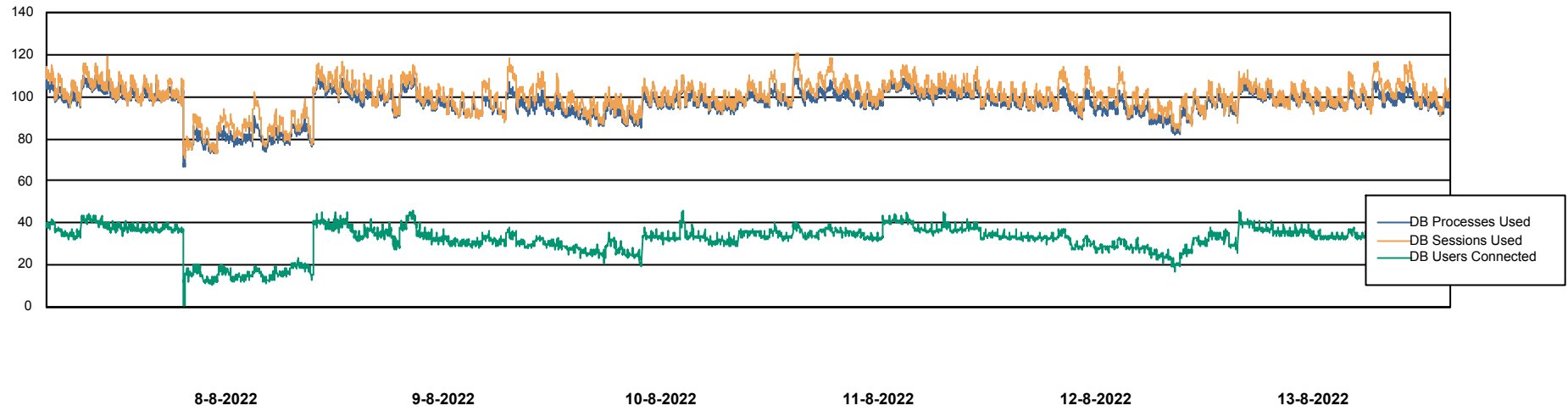


# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Database Performance JSG\_PRD\_SAREK\_DB



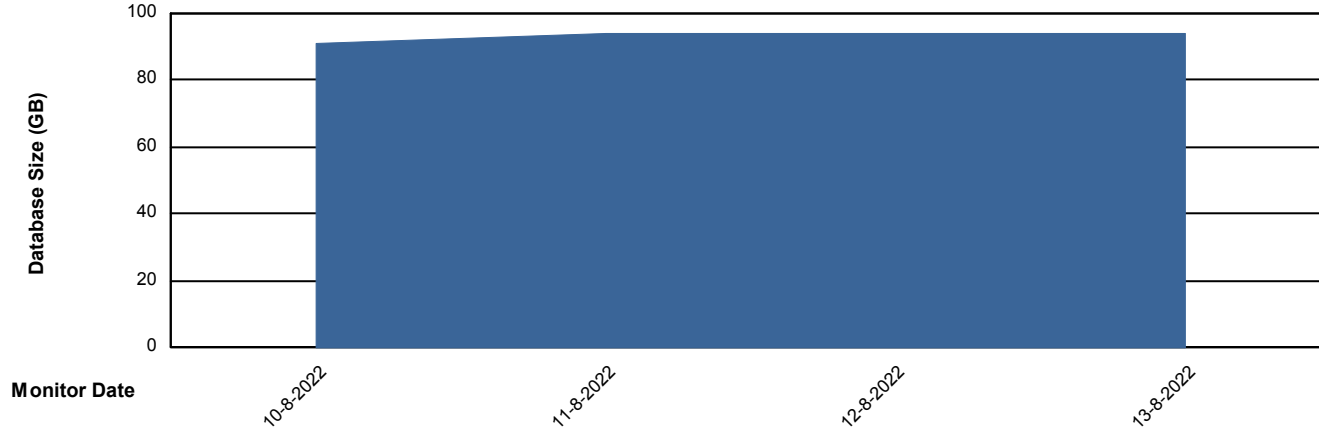
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



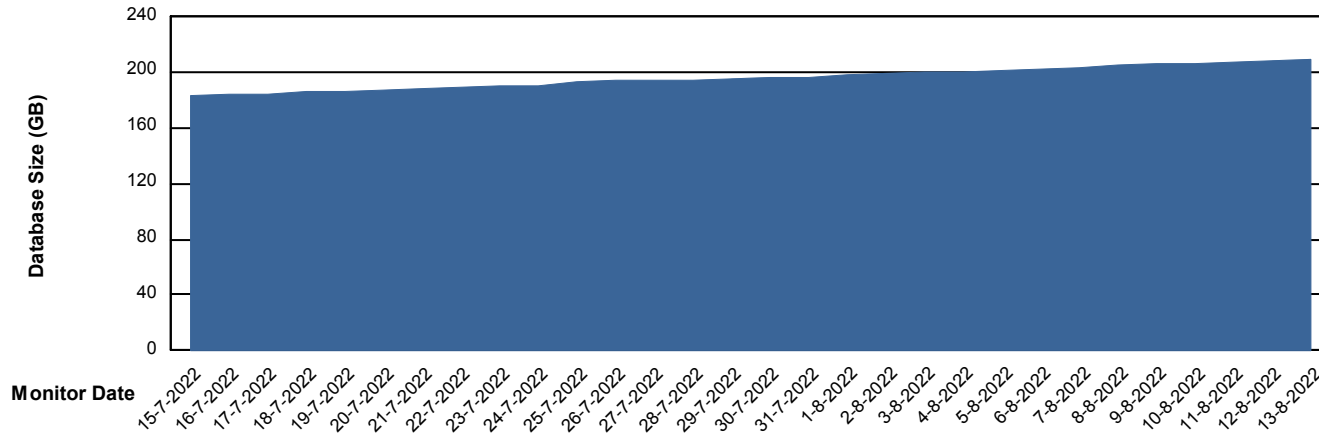
DATABASE SIZE JSG\_PRD\_BASHIR\_DB

### Database growth over last month



DATABASE SIZE JSG\_PRD\_PICARD\_DB

### Database growth over last month



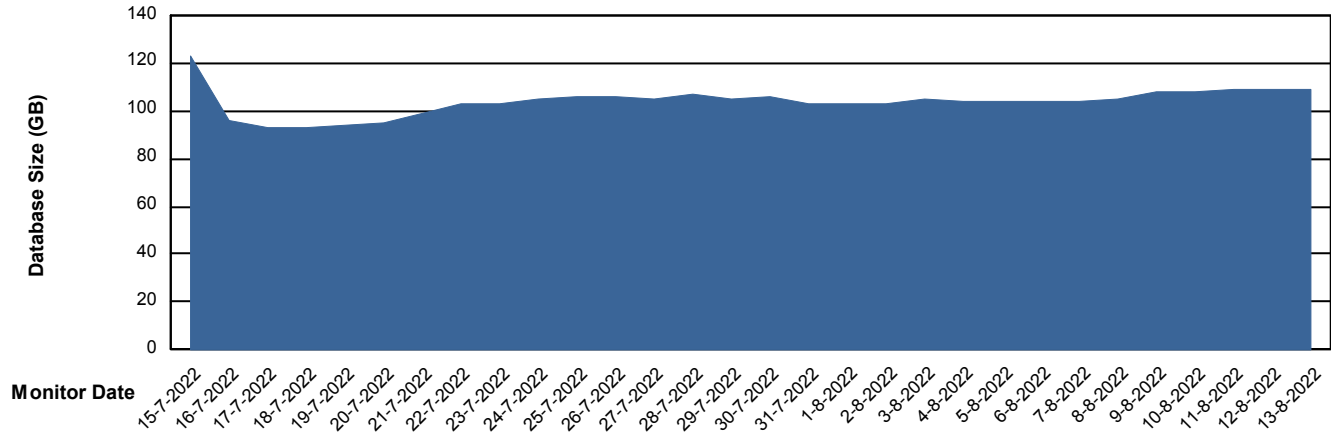
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



DATABASE SIZE JSG\_PRD\_SAREK\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Tablespace JSG\_PRD\_BASHIR\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-8-2022	ABSDATA	67	64	5
	INDX	38	29	23
12-8-2022	ABSDATA	67	64	5
	INDX	38	29	23
11-8-2022	ABSDATA	67	64	5
	INDX	38	29	23
10-8-2022	ABSDATA	64	61	5
	INDX	31	29	6

# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



Database Tablespace JSG\_PRD\_PICARD\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-8-2022	ABSDATA	218	180	18
	INDX	56	9	84
12-8-2022	ABSDATA	218	179	18
	INDX	56	9	84
11-8-2022	ABSDATA	218	178	18
	INDX	56	9	84
10-8-2022	ABSDATA	218	178	19
	INDX	56	9	84
9-8-2022	ABSDATA	218	177	19
	INDX	56	9	84
8-8-2022	ABSDATA	218	177	19
	INDX	56	9	84
7-8-2022	ABSDATA	206	174	16
	INDX	56	9	84

# Weekly SLA Customer Report

Customer JSG\_Production  
 Database ID 102



Database Tablespace JSG\_PRD\_SAREK\_DB

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-8-2022	ABSDATA	88	63	28
	INDX	52	42	19
12-8-2022	ABSDATA	88	63	28
	INDX	52	42	19
11-8-2022	ABSDATA	88	63	28
	INDX	50	42	16
10-8-2022	ABSDATA	88	63	28
	INDX	50	42	17
9-8-2022	ABSDATA	88	62	29
	INDX	50	42	17
8-8-2022	ABSDATA	88	62	30
	INDX	50	41	19
7-8-2022	ABSDATA	88	60	31
	INDX	50	40	20

BI Status and last ETL error for JSG\_PRD\_BASHIR\_DB

	wo 10/8/2022	do 11/8/2022	vr 12/8/2022	za 13/8/2022
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK

BI Status and last ETL error for JSG\_PRD\_SAREK\_DB

	ma 8/8/2022	di 9/8/2022	wo 10/8/2022	do 11/8/2022	vr 12/8/2022	za 13/8/2022
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	Not OK	Not OK	Not OK	Not OK	Not OK	Not OK

## Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



BI last ETL error for	JSG_PRD_BASHIR_DB
wo, 10-08-2022	None
vr, 12-08-2022	None
do, 11-08-2022	None
wo, 10-08-2022	None
do, 11-08-2022	None
vr, 12-08-2022	None
za, 13-08-2022	None
za, 13-08-2022	None

BI last ETL error for	JSG_PRD_SAREK_DB
do, 11-08-2022	None
di, 9-08-2022	None
do, 11-08-2022	during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link
vr, 12-08-2022	None
wo, 10-08-2022	None
vr, 12-08-2022	None
ma, 8-08-2022	None
wo, 10-08-2022	during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link
zo, 7-08-2022	None
di, 9-08-2022	during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link
za, 13-08-2022	during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link
zo, 7-08-2022	during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link
zo, 7-08-2022	None
ma, 8-08-2022	None

# Weekly SLA Customer Report

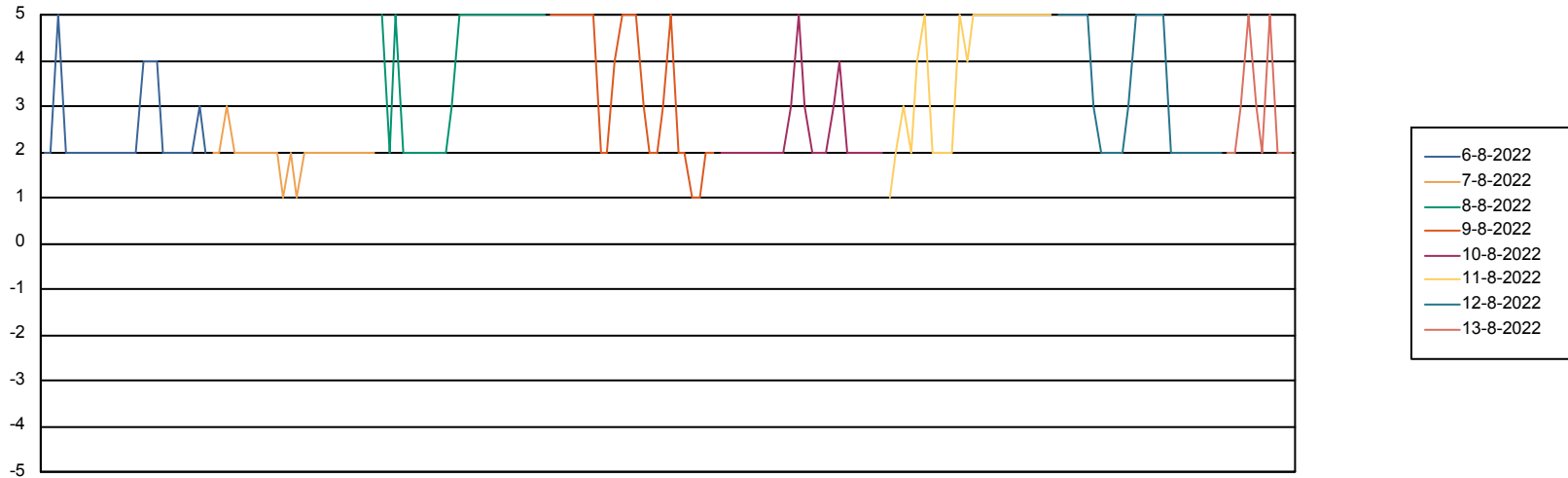
Customer JSG\_Production  
Database ID 102



za, 13-08-2022 None  
wo, 10-08-2022 None  
za, 13-08-2022 None  
ma, 8-08-2022 during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link  
di, 9-08-2022 None  
do, 11-08-2022 None  
vr, 12-08-2022 during Update Customer Report Period Day ORA-03150: end-of-file on communication channel for database link

Standby Database Health JSG\_Production

### Recovery lag for last 7 days



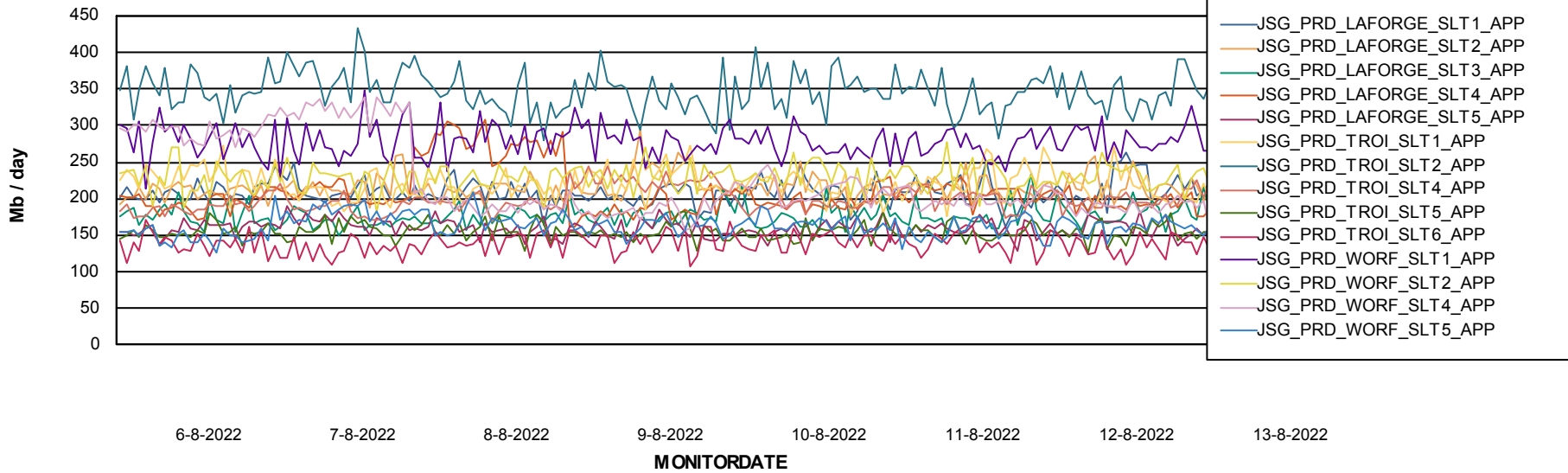
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102

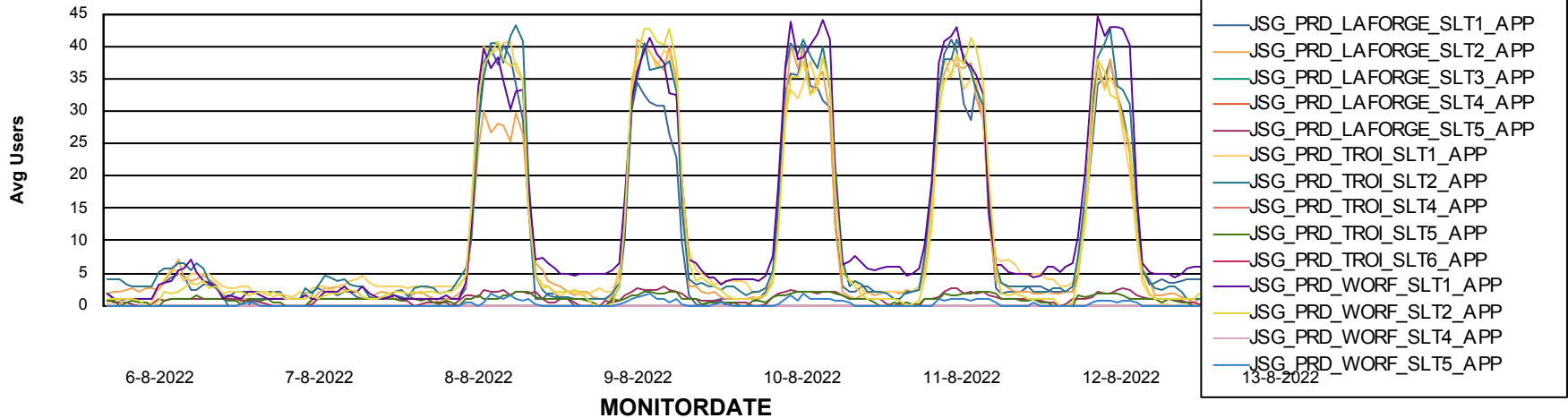


## ABSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



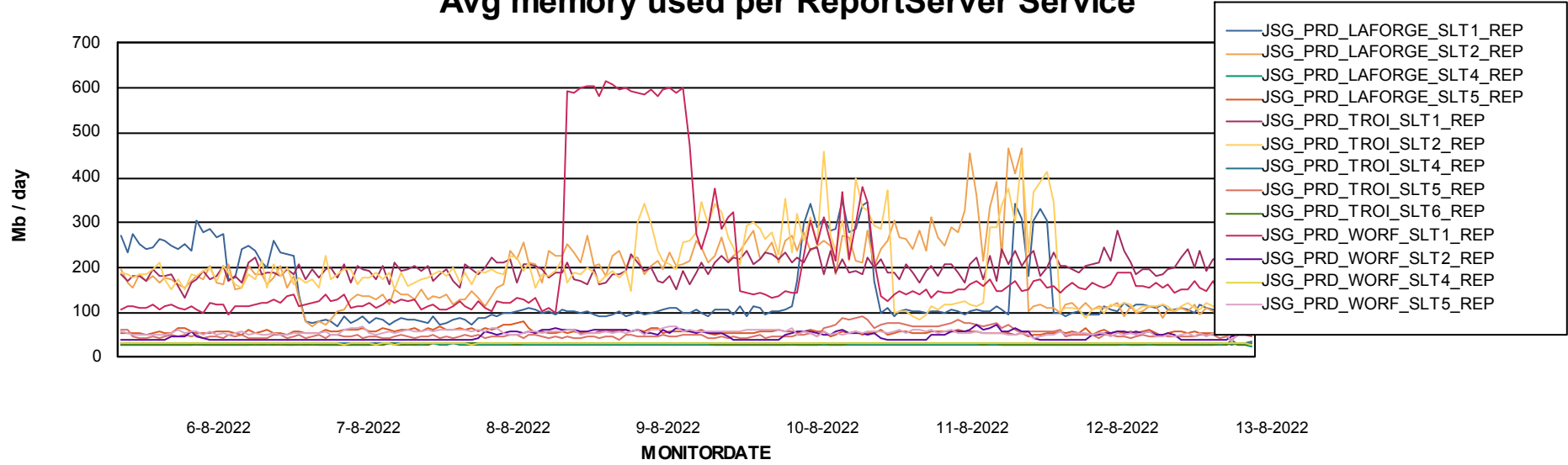
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



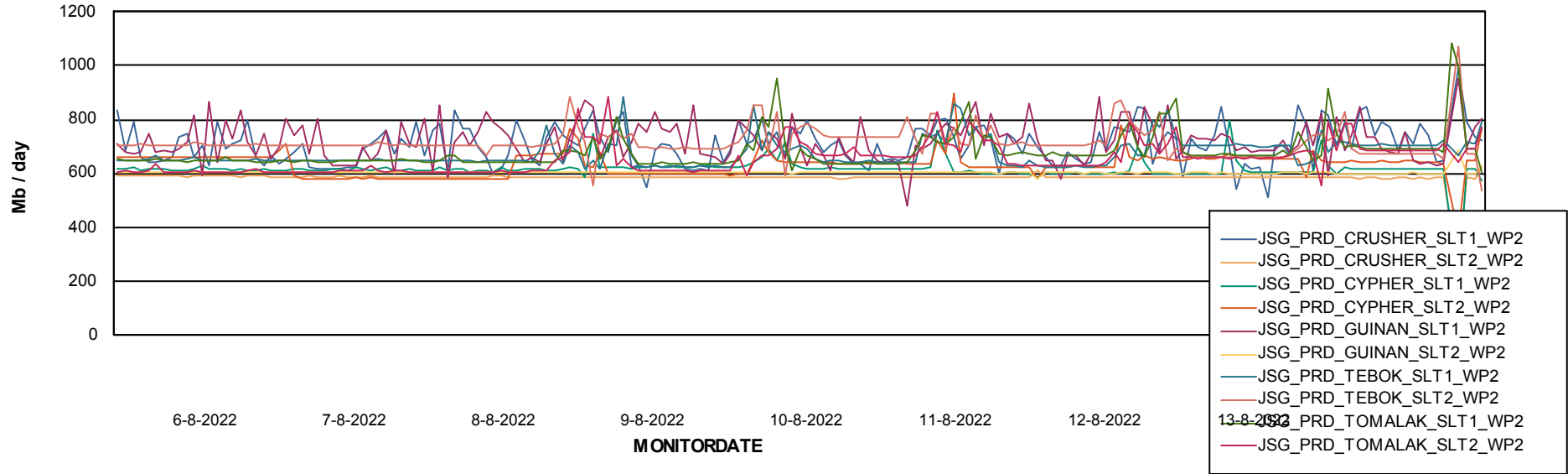
# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer JSG\_Production  
Database ID 102



## Disaster per ABS component

