

# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 143



## Harddisk Usage VOS\_PRD\_ABSAPP1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 16-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 15-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 14-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 13-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 12-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 11-7-2022 | 62                       | 95                         | 36                        | 72                           | 1                              | 0                             |
| 10-7-2022 | 63                       | 95                         | 36                        | 72                           | 1                              | 0                             |

## Harddisk Usage VOS\_PRD\_ABSAPP2-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 16-7-2022 | 83                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 15-7-2022 | 83                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 14-7-2022 | 83                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 13-7-2022 | 83                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 12-7-2022 | 83                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 11-7-2022 | 84                       | 95                         | 16                        | 72                           | 1                              | 0                             |
| 10-7-2022 | 84                       | 95                         | 16                        | 72                           | 1                              | 0                             |

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## Harddisk Usage VOS\_PRD\_ABSBI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 16-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 370                          |
| 15-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |
| 14-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |
| 13-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |
| 12-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |
| 11-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |
| 10-7-2022 | 33                       | 50                         | 34                        | 34                          | 590                           | 369                          |

## Harddisk Usage VOS\_PRD\_ABSORA1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 16-7-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 622                          |
| 15-7-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 617                          |
| 14-7-2022 | 85                       | 80                         | 12                        | 56                          | 1,475                         | 610                          |
| 13-7-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 603                          |
| 12-7-2022 | 85                       | 80                         | 12                        | 57                          | 1,475                         | 597                          |
| 11-7-2022 | 85                       | 80                         | 12                        | 58                          | 1,475                         | 591                          |
| 10-7-2022 | 85                       | 80                         | 12                        | 58                          | 1,475                         | 582                          |

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## Harddisk Usage VOS\_PRD\_ABSORA2-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 16-7-2022 | 82                       | 80                         | 15                        | 16                          | 983                           | 784                          |
| 15-7-2022 | 82                       | 80                         | 15                        | 16                          | 983                           | 781                          |
| 14-7-2022 | 82                       | 80                         | 15                        | 17                          | 983                           | 775                          |
| 13-7-2022 | 82                       | 80                         | 15                        | 18                          | 983                           | 768                          |
| 12-7-2022 | 82                       | 80                         | 15                        | 18                          | 983                           | 762                          |
| 11-7-2022 | 82                       | 80                         | 15                        | 19                          | 983                           | 755                          |
| 10-7-2022 | 82                       | 80                         | 15                        | 20                          | 983                           | 747                          |

## Harddisk Usage VOS\_PRD\_ABSWEB1-2022

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 16-7-2022 | 72                       | 45                         | 13                        |
| 15-7-2022 | 72                       | 45                         | 13                        |
| 14-7-2022 | 72                       | 45                         | 13                        |
| 13-7-2022 | 72                       | 45                         | 13                        |
| 12-7-2022 | 72                       | 45                         | 13                        |
| 11-7-2022 | 72                       | 45                         | 13                        |
| 10-7-2022 | 72                       | 45                         | 13                        |

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Harddisk Usage VOS\_PRD\_ABSWEB2-2022

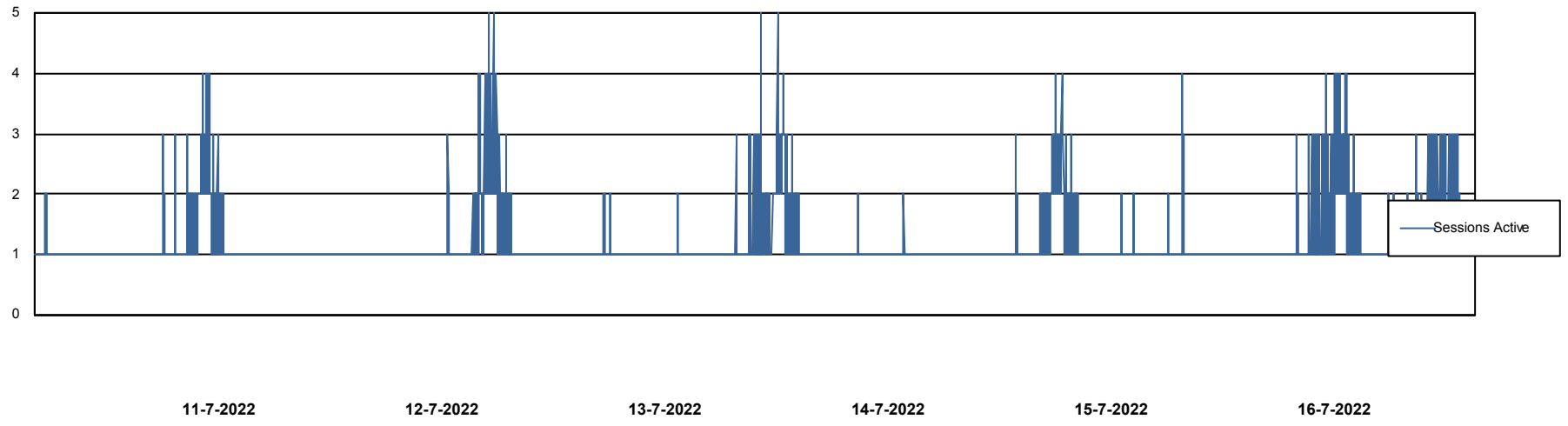
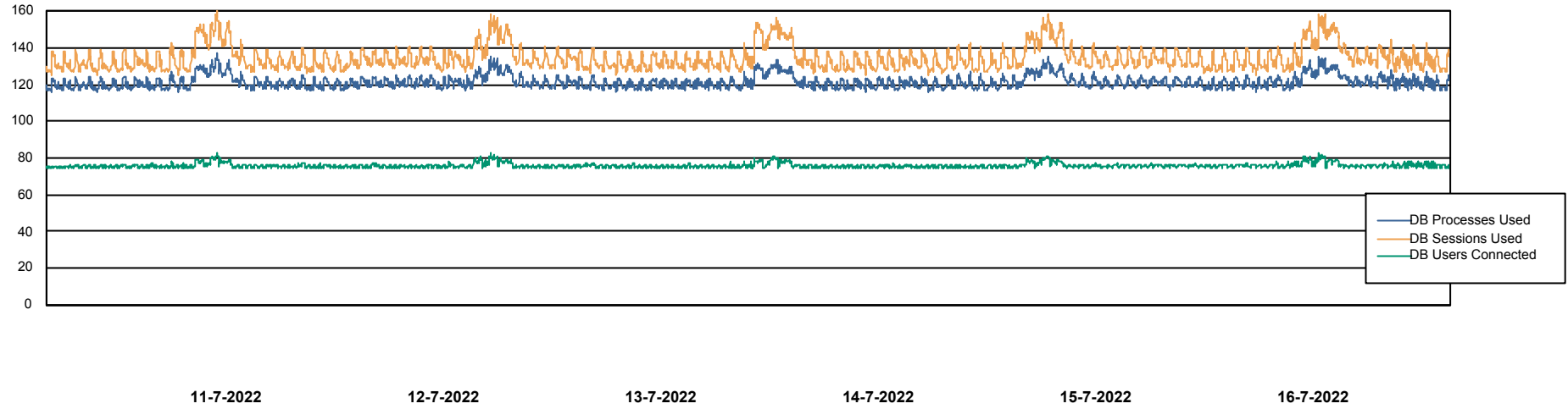
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|
| 16-7-2022 | 73                       | 45                         | 12                        |
| 15-7-2022 | 73                       | 45                         | 12                        |
| 14-7-2022 | 73                       | 45                         | 12                        |
| 13-7-2022 | 73                       | 45                         | 12                        |
| 12-7-2022 | 73                       | 45                         | 12                        |
| 11-7-2022 | 73                       | 45                         | 12                        |
| 10-7-2022 | 73                       | 45                         | 12                        |

# Weekly SLA Customer Report

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## Database Performance VOSDB\_BI

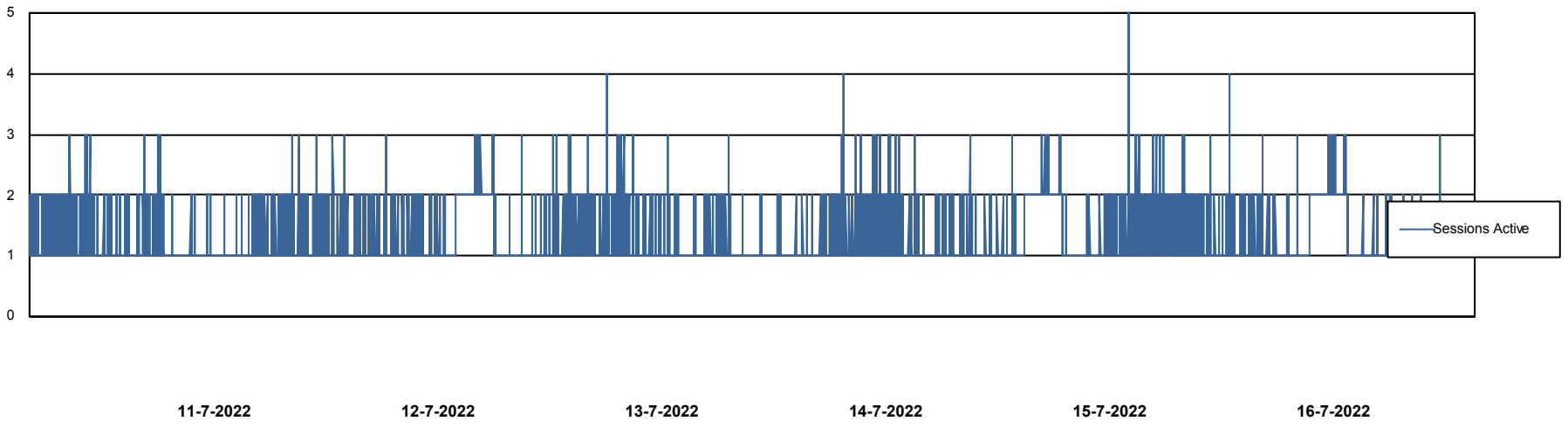
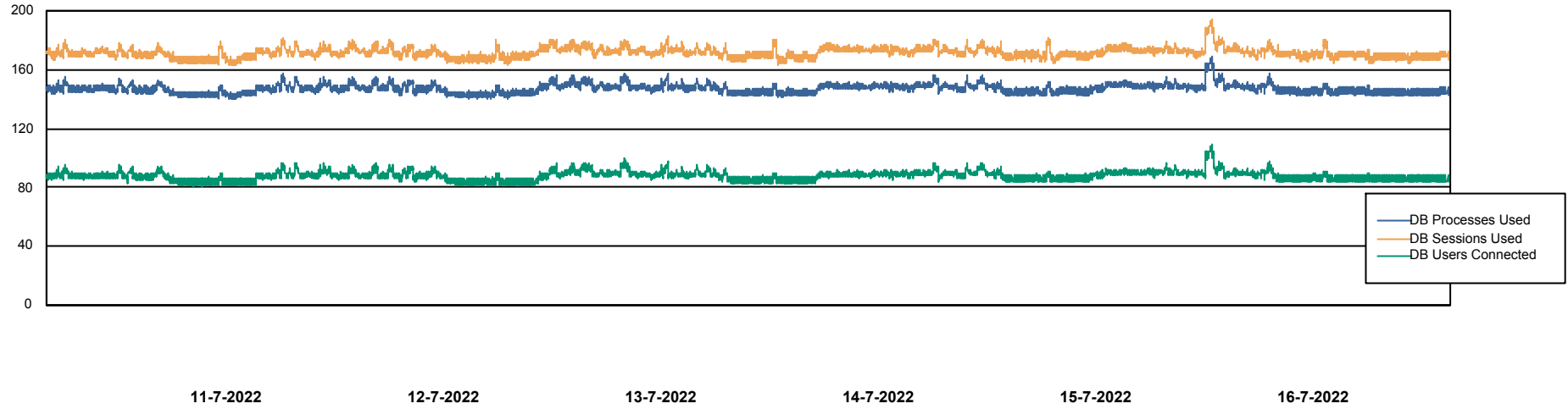


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## Database Performance VOSDB\_Production



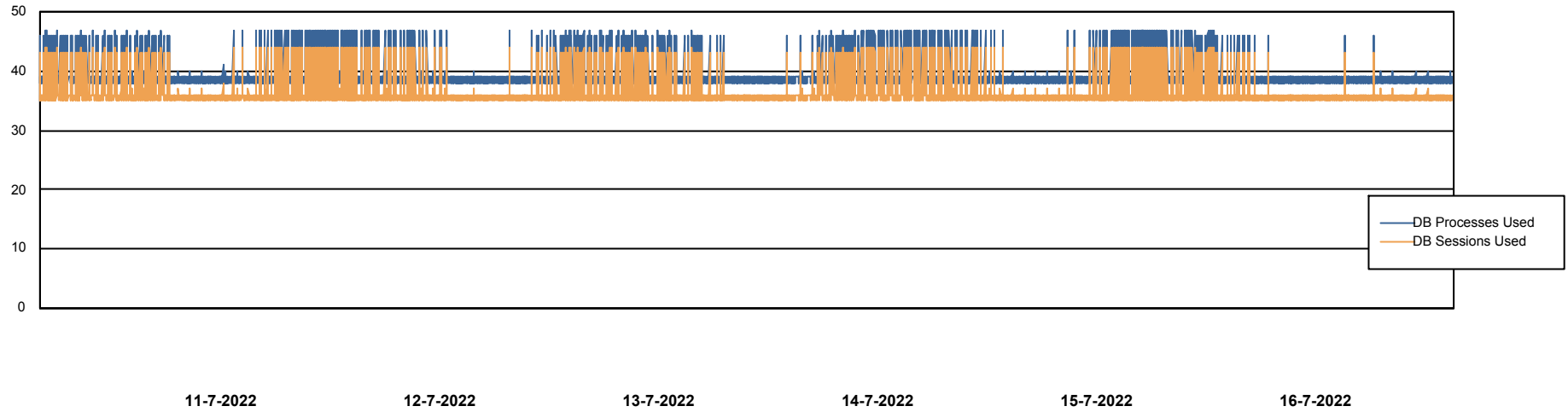
# Weekly SLA Customer Report

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Database Performance VOSDB\_Standby

DB Processes Max 1,000



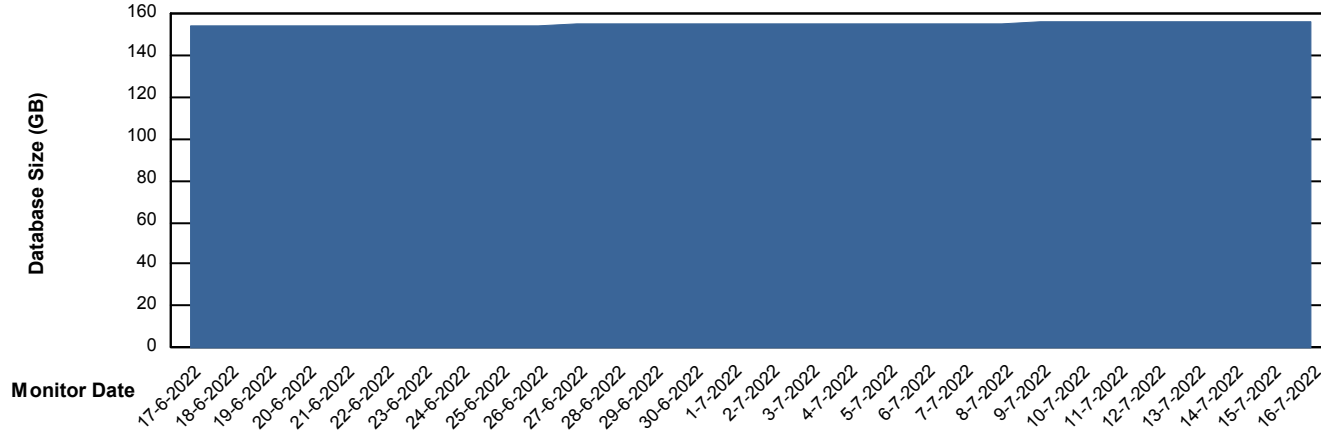
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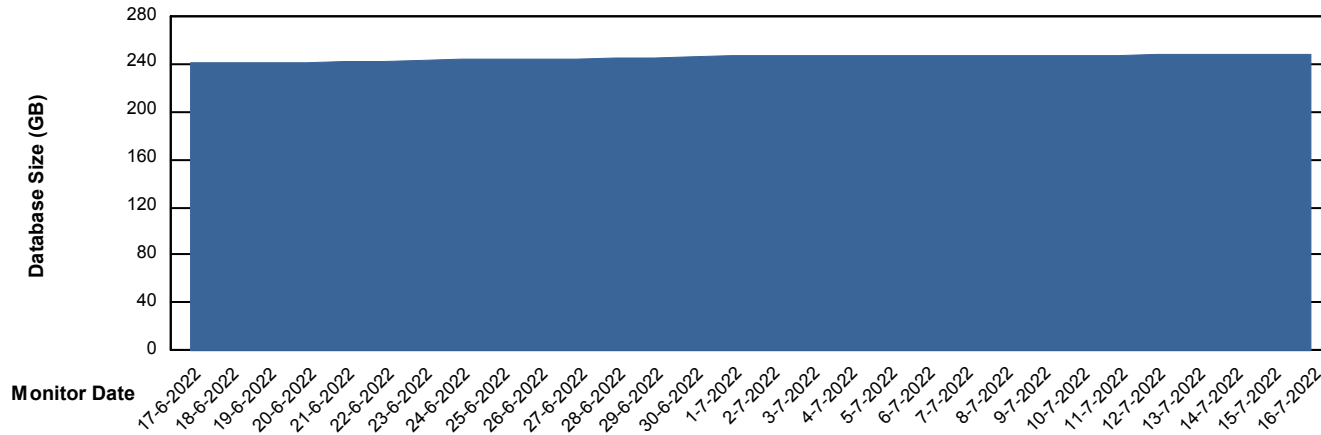
DATABASE SIZE VOSDB\_BI

### Database growth over last month



DATABASE SIZE VOSDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace VOSDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 89            | 21              |
| 15-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 89            | 21              |
| 14-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 88            | 21              |
| 13-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 88            | 21              |
| 12-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 88            | 21              |
| 11-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 88            | 21              |
| 10-7-2022 | ABSDATA         | 100           | 59            | 41              |
|           | INDX            | 112           | 88            | 21              |

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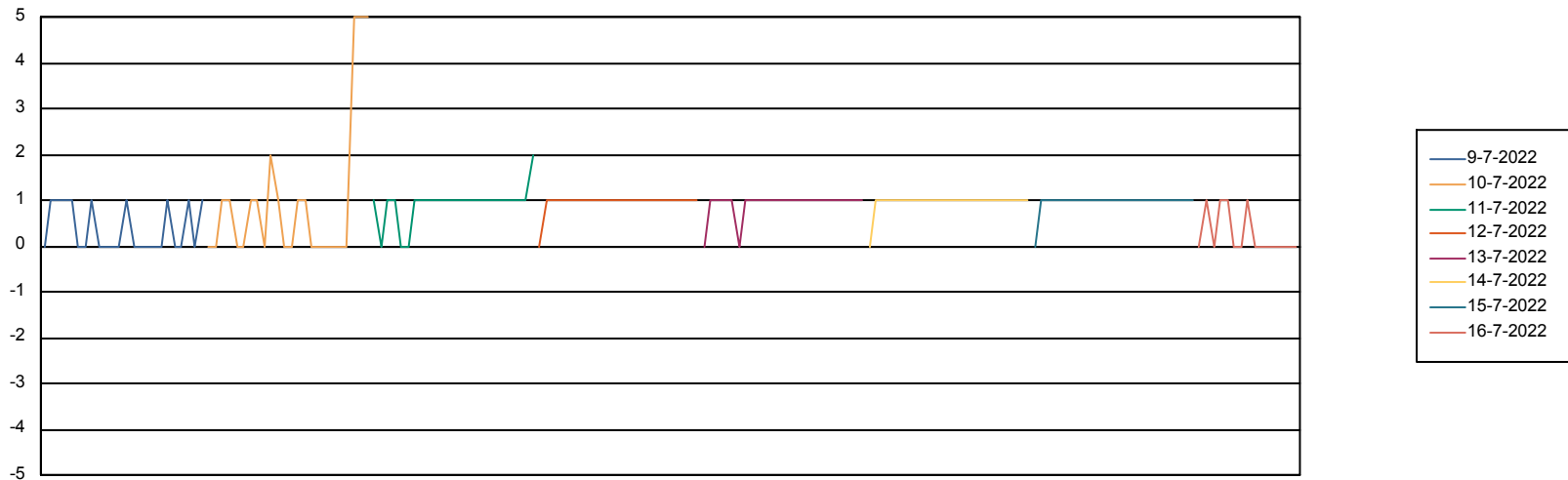


## Database Tablespace VOSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 15-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 14-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 13-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 12-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 11-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |
| 10-7-2022 | ABSDATA         | 104           | 86            | 17              |
|           | INDX            | 208           | 160           | 23              |

## Standby Database Health VOS\_Production

Recovery lag for last 7 days



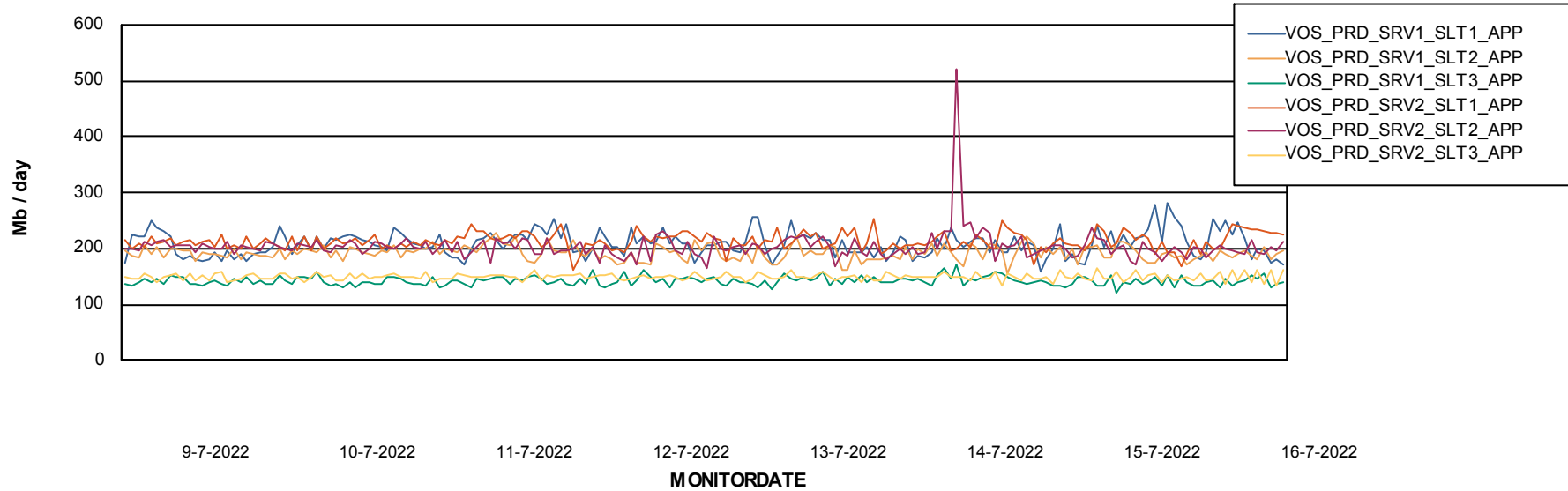
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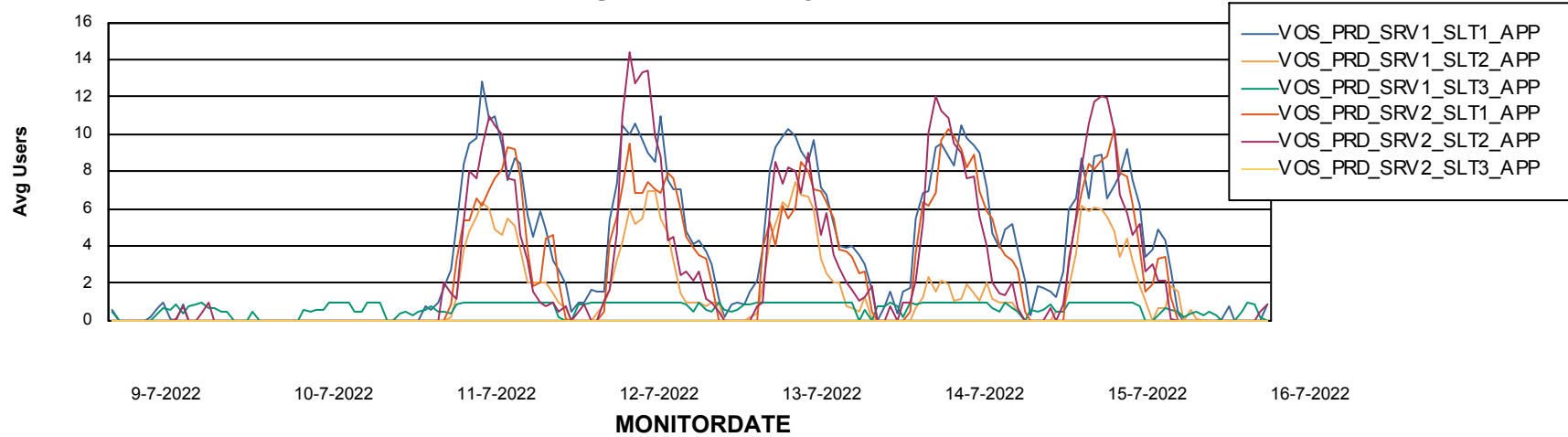


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



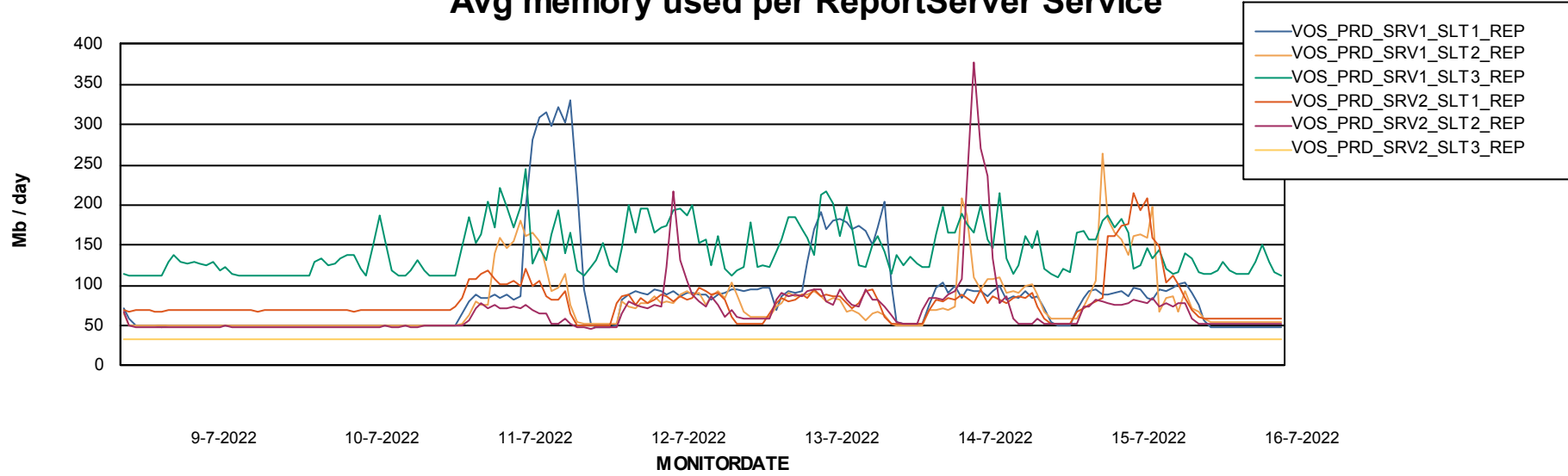
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



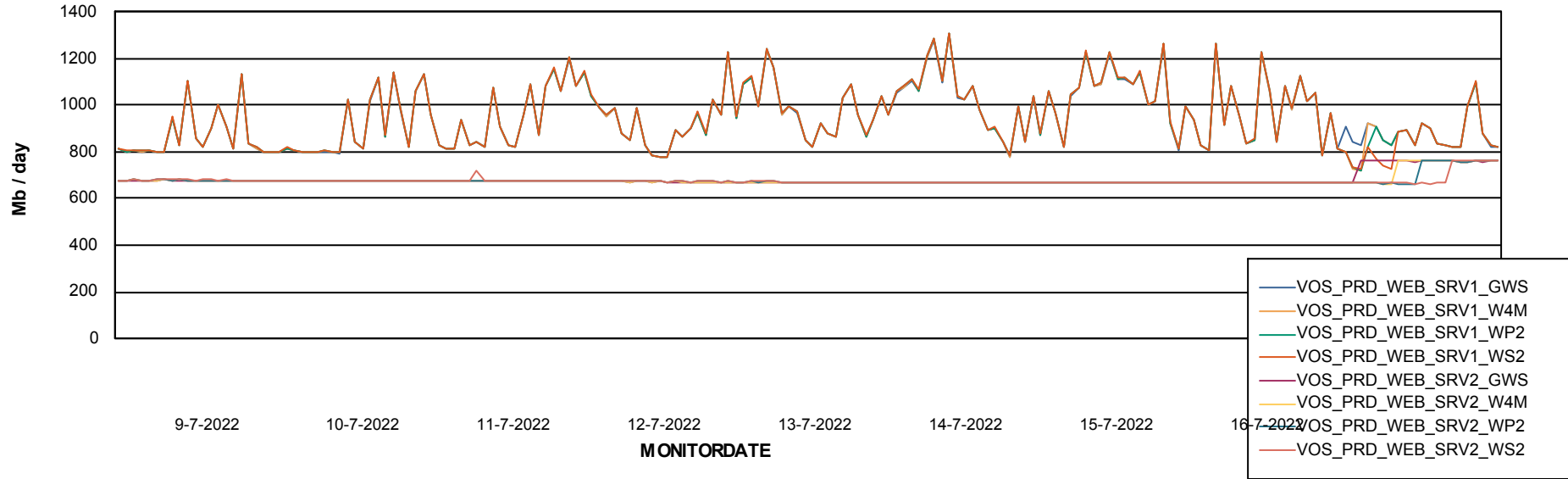
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

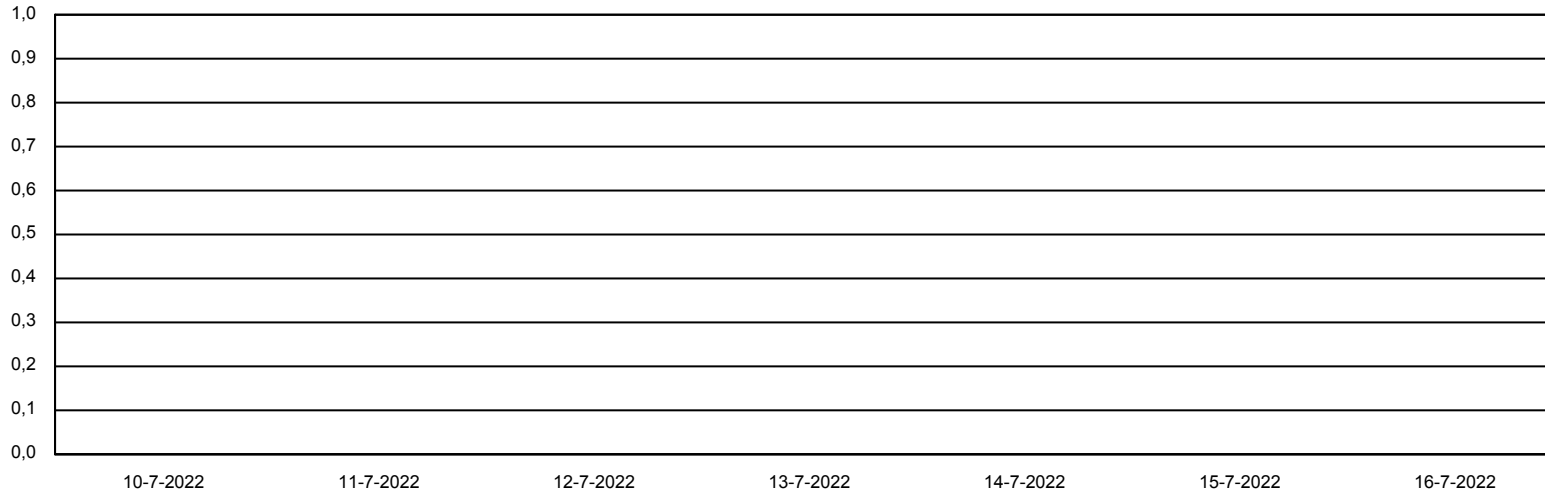


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## Disaster per ABS component



- VOS\_PRD\_SRV1\_SLT1\_APP
- VOS\_PRD\_SRV1\_SLT1\_REP
- VOS\_PRD\_SRV1\_SLT2\_APP
- VOS\_PRD\_SRV1\_SLT2\_REP
- VOS\_PRD\_SRV1\_SLT3\_APP
- VOS\_PRD\_SRV1\_SLT3\_REP
- VOS\_PRD\_SRV2\_SLT1\_APP
- VOS\_PRD\_SRV2\_SLT1\_REP
- VOS\_PRD\_SRV2\_SLT2\_APP
- VOS\_PRD\_SRV2\_SLT2\_REP
- VOS\_PRD\_SRV2\_SLT3\_APP
- VOS\_PRD\_SRV2\_SLT3\_REP
- VOS\_PRD\_WEB\_SRV1\_GWS
- VOS\_PRD\_WEB\_SRV1\_W4M
- VOS\_PRD\_WEB\_SRV1\_WP2
- VOS\_PRD\_WEB\_SRV1\_WS2
- VOS\_PRD\_WEB\_SRV2\_GWS
- VOS\_PRD\_WEB\_SRV2\_W4M
- VOS\_PRD\_WEB\_SRV2\_WP2
- VOS\_PRD\_WEB\_SRV2\_WS2