

# Weekly SLA Customer Report

Customer BCM\_Production  
 Database ID 81



Harddisk Usage BCM\_ABS-DEVBD-02 Standby DB Server

|           | Free disk space on C: (%) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 4-6-2022  | 17                        | 82                         | 55                        | 200                         | 90                         | 65                        | 50                          | 18                         |
| 3-6-2022  | 17                        | 82                         | 55                        | 200                         | 90                         | 65                        | 50                          | 17                         |
| 2-6-2022  | 18                        | 82                         | 55                        | 200                         | 90                         | 64                        | 50                          | 17                         |
| 1-6-2022  | 17                        | 82                         | 55                        | 200                         | 89                         | 64                        | 50                          | 18                         |
| 31-5-2022 | 17                        | 82                         | 55                        | 200                         | 89                         | 65                        | 50                          | 18                         |
| 30-5-2022 | 18                        | 82                         | 55                        | 200                         | 90                         | 65                        | 50                          | 17                         |
| 29-5-2022 | 18                        | 82                         | 55                        | 200                         | 90                         | 67                        | 50                          | 17                         |

Harddisk Usage BCM\_ABS-PRODBD-02 Production DB Server

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 4-6-2022  | 42                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 3-6-2022  | 42                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 2-6-2022  | 42                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 1-6-2022  | 42                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 31-5-2022 | 43                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 30-5-2022 | 43                        | 100                         | 57                         | 66                        | 200                         | 68                         | 73                        | 250                         | 68                         |
| 29-5-2022 | 43                        | 100                         | 57                         | 67                        | 200                         | 67                         | 75                        | 250                         | 63                         |

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Harddisk Usage BCM\_PRD\_ABS-DEVPROD-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 4-6-2022  | 59                        | 126                         | 51                         |
| 3-6-2022  | 59                        | 126                         | 51                         |
| 2-6-2022  | 59                        | 126                         | 51                         |
| 1-6-2022  | 59                        | 126                         | 51                         |
| 31-5-2022 | 59                        | 126                         | 51                         |
| 30-5-2022 | 59                        | 126                         | 51                         |
| 29-5-2022 | 59                        | 126                         | 51                         |

Harddisk Usage BCM\_PRD\_ABS-DEVWEB-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 4-6-2022  | 61                        | 79                          | 31                         |
| 3-6-2022  | 61                        | 79                          | 31                         |
| 2-6-2022  | 61                        | 79                          | 31                         |
| 1-6-2022  | 61                        | 79                          | 31                         |
| 31-5-2022 | 61                        | 79                          | 31                         |
| 30-5-2022 | 61                        | 79                          | 31                         |
| 29-5-2022 | 61                        | 79                          | 31                         |

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Harddisk Usage BCM\_PRD\_ABS-PROD-02

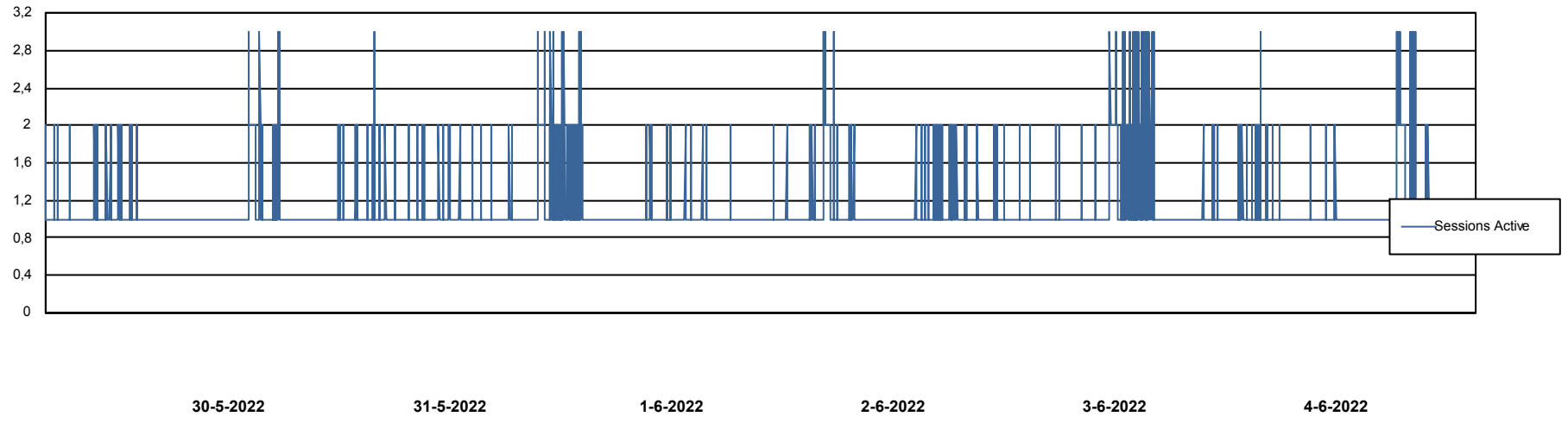
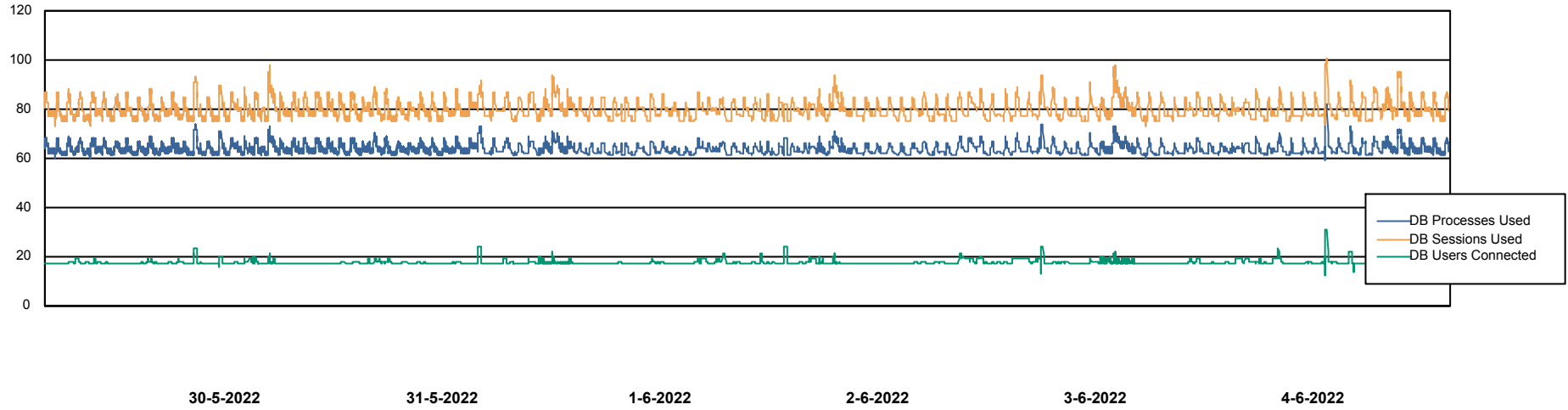
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 4-6-2022  | 48                        | 100                         | 52                         |
| 3-6-2022  | 48                        | 100                         | 52                         |
| 2-6-2022  | 48                        | 100                         | 52                         |
| 1-6-2022  | 48                        | 100                         | 52                         |
| 31-5-2022 | 48                        | 100                         | 52                         |
| 30-5-2022 | 48                        | 100                         | 52                         |
| 29-5-2022 | 48                        | 100                         | 52                         |

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## Database Performance BCMDB\_ABS1 Production Database

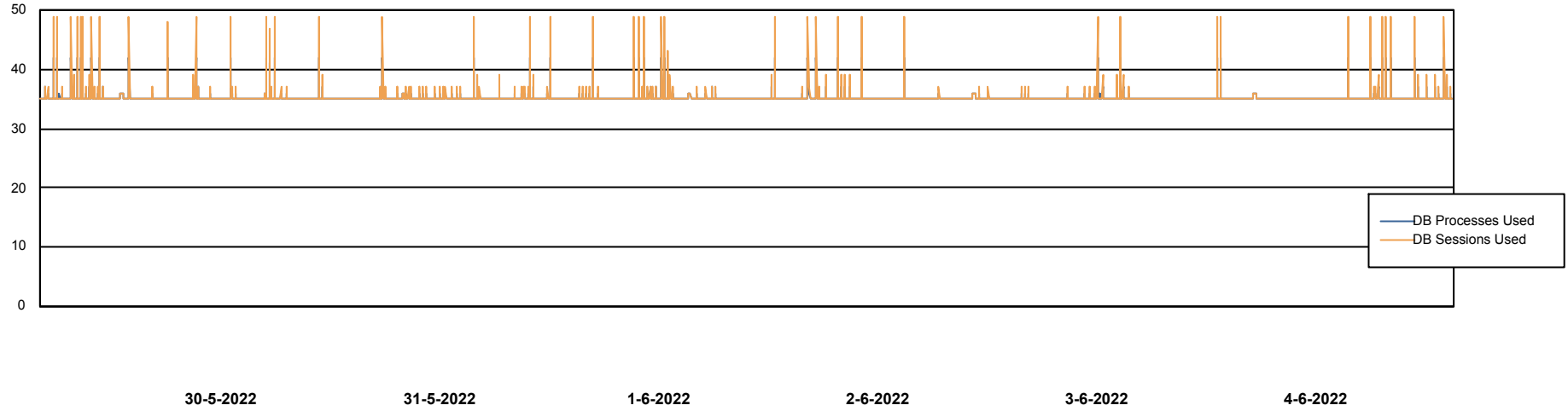


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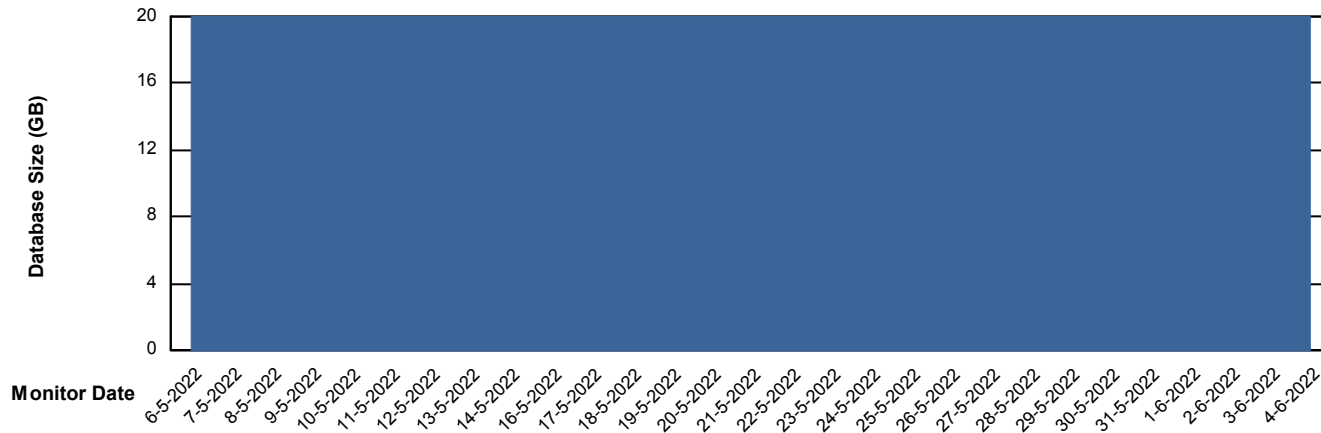


## Database Performance BCMDB\_ABS1SB Standby Database



## DATABASE SIZE BCMDB\_ABS1 Production Database

### Database growth over last month



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Database Tablespace BCMDB\_ABS1 Production Database

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 4-6-2022  | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 3-6-2022  | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 2-6-2022  | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 1-6-2022  | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 31-5-2022 | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 30-5-2022 | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |
| 29-5-2022 | ABSDATA         | 8             | 5             | 37              |
|           | INDX            | 20            | 10            | 51              |

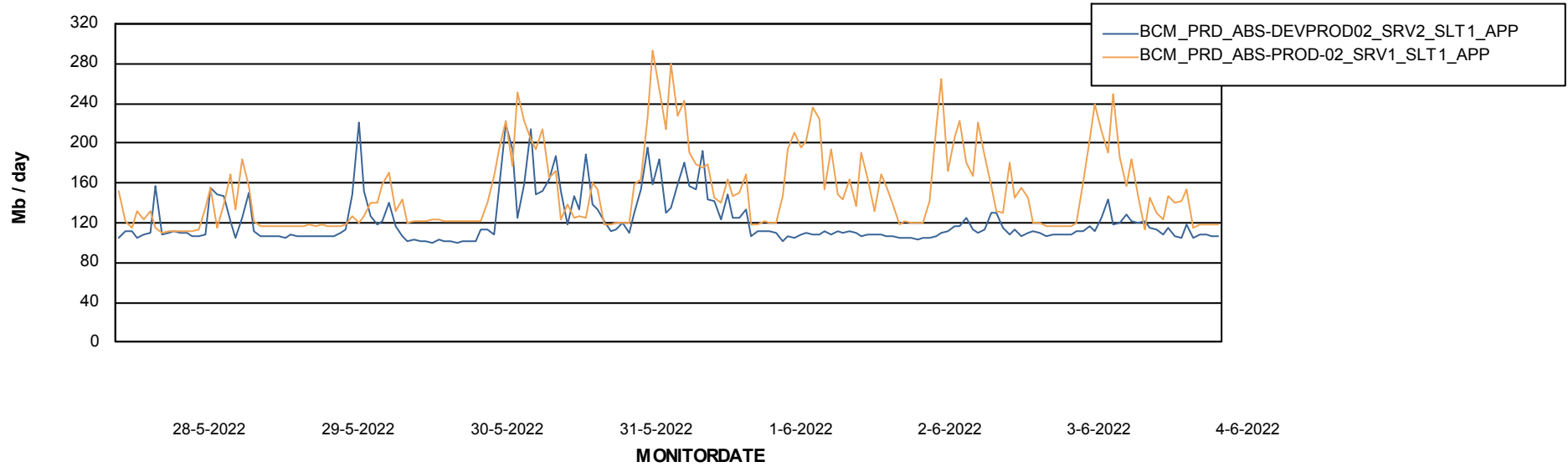
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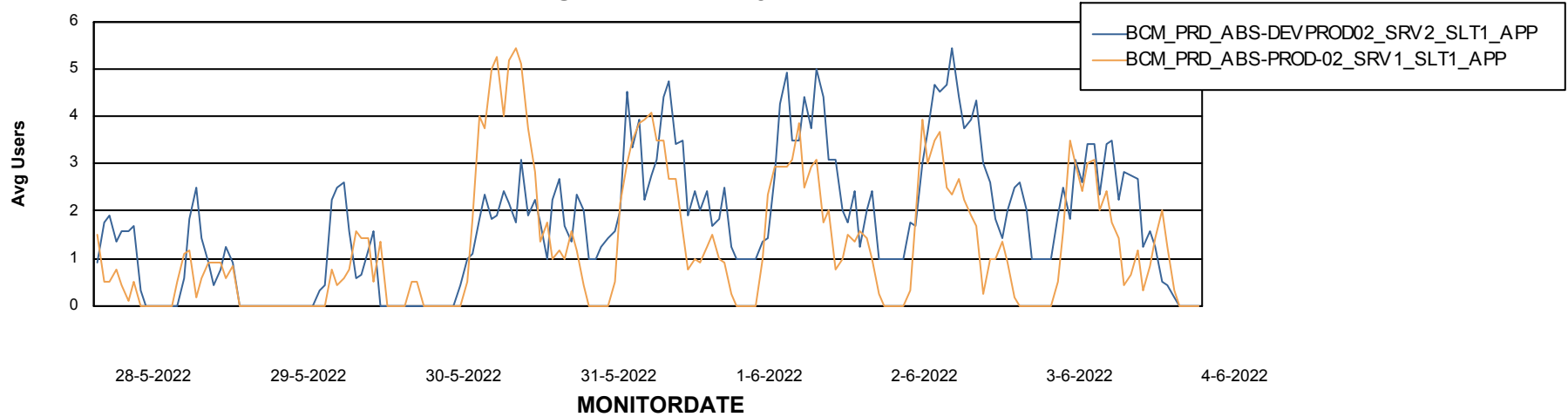


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



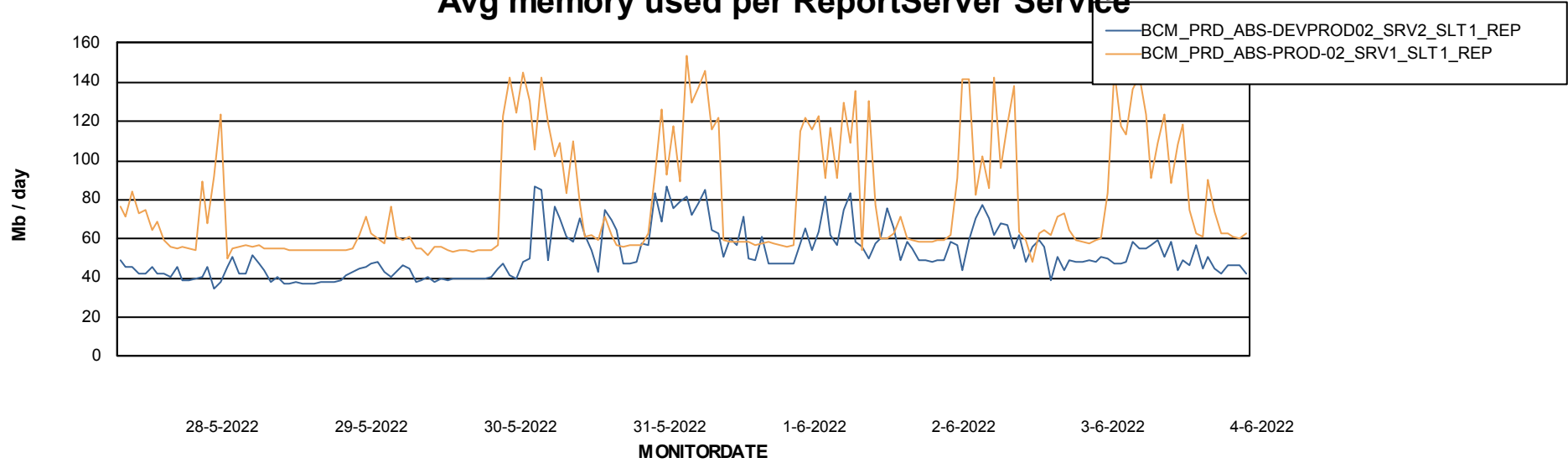
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



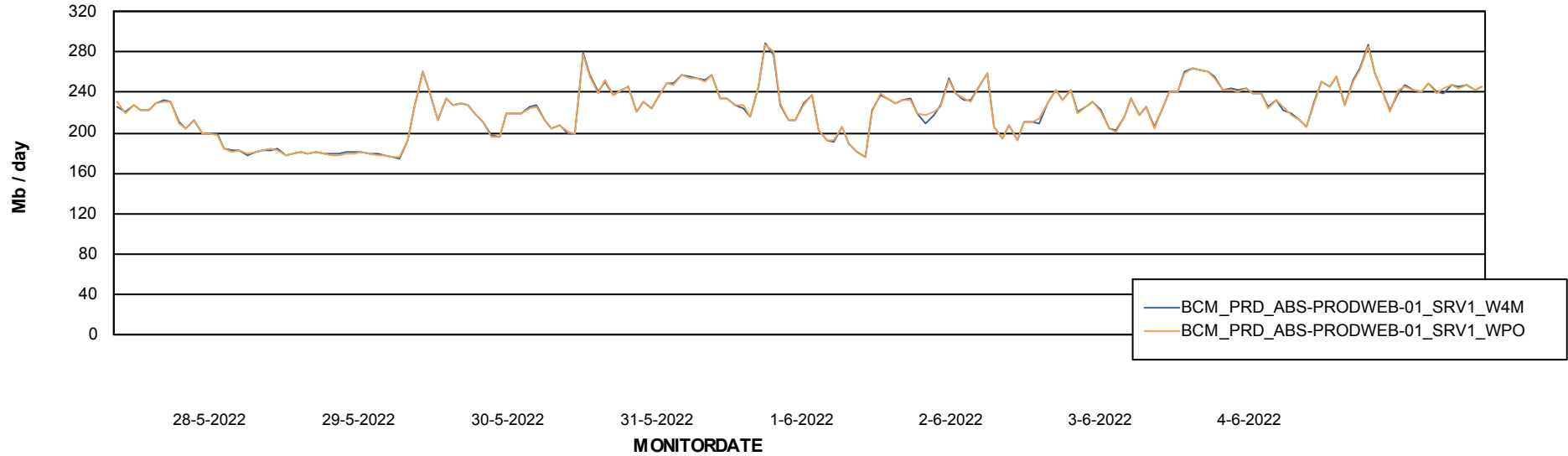
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

