

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Harddisk Usage HUE\_PRD\_S-ORABI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 21-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 66                        | 100                         | 34                         |
| 20-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 66                        | 100                         | 34                         |
| 19-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 66                        | 100                         | 33                         |
| 18-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 67                        | 100                         | 33                         |
| 17-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 67                        | 100                         | 33                         |
| 16-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 68                        | 100                         | 32                         |
| 15-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |

## Harddisk Usage HUE\_PRD\_S-ORAPROD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 21-5-2022 | 51                        | 126                         | 62                         | 36                        | 148                         | 95                         | 52                        | 100                         | 48                         |
| 20-5-2022 | 51                        | 126                         | 62                         | 36                        | 148                         | 95                         | 51                        | 100                         | 49                         |
| 19-5-2022 | 51                        | 126                         | 62                         | 36                        | 148                         | 95                         | 52                        | 100                         | 48                         |
| 18-5-2022 | 51                        | 126                         | 62                         | 36                        | 148                         | 95                         | 53                        | 100                         | 47                         |
| 17-5-2022 | 51                        | 126                         | 61                         | 36                        | 148                         | 95                         | 53                        | 100                         | 47                         |
| 16-5-2022 | 51                        | 126                         | 61                         | 36                        | 148                         | 95                         | 58                        | 100                         | 42                         |
| 15-5-2022 | 51                        | 126                         | 62                         | 36                        | 148                         | 95                         | 63                        | 100                         | 37                         |

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## Harddisk Usage HUE\_PRD\_S-ORATEST

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 21-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 79                        | 200                         | 41                         |
| 20-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 79                        | 200                         | 41                         |
| 19-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 80                        | 200                         | 40                         |
| 18-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 80                        | 200                         | 40                         |
| 17-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 80                        | 200                         | 39                         |
| 16-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 80                        | 200                         | 39                         |
| 15-5-2022 | 33                        | 149                         | 100                        | 40                        | 300                         | 180                        | 80                        | 200                         | 40                         |

## Harddisk Usage HUE\_PRD\_S-ORAWEB

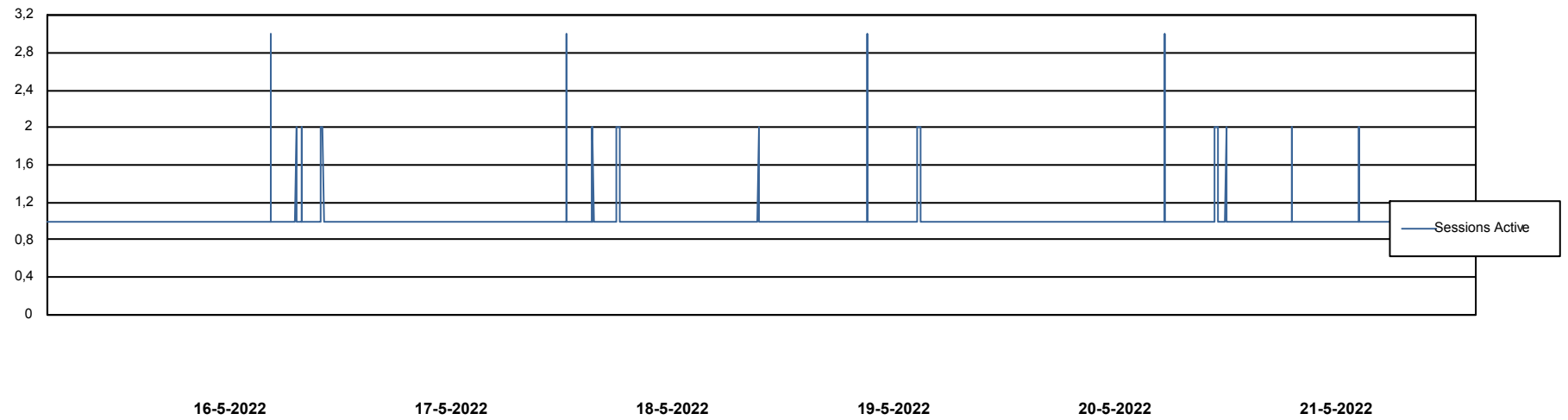
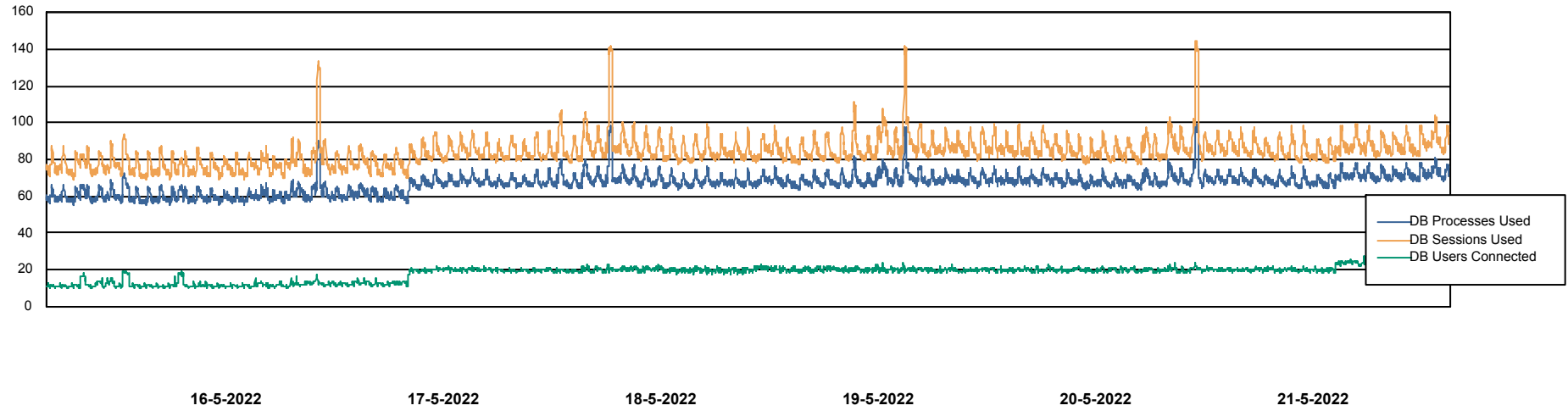
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 21-5-2022 | 89                        | 249                         | 27                         |
| 20-5-2022 | 89                        | 249                         | 27                         |
| 19-5-2022 | 89                        | 249                         | 27                         |
| 18-5-2022 | 89                        | 249                         | 27                         |
| 17-5-2022 | 89                        | 249                         | 27                         |
| 16-5-2022 | 89                        | 249                         | 27                         |
| 15-5-2022 | 89                        | 249                         | 27                         |

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Database Performance HUE\_PRD\_S-ORABI\_DB

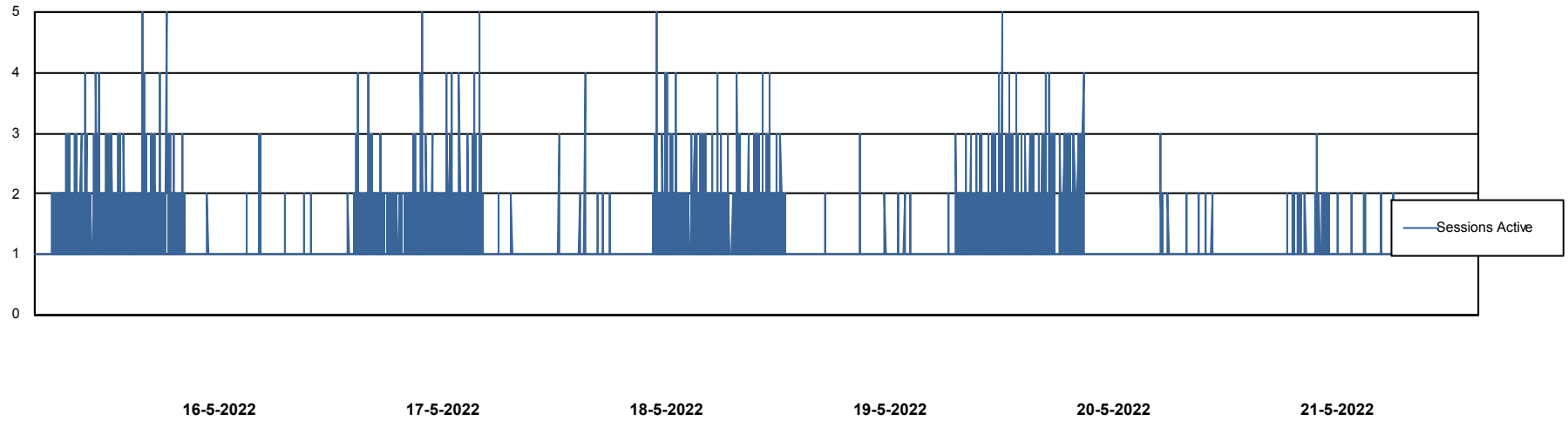
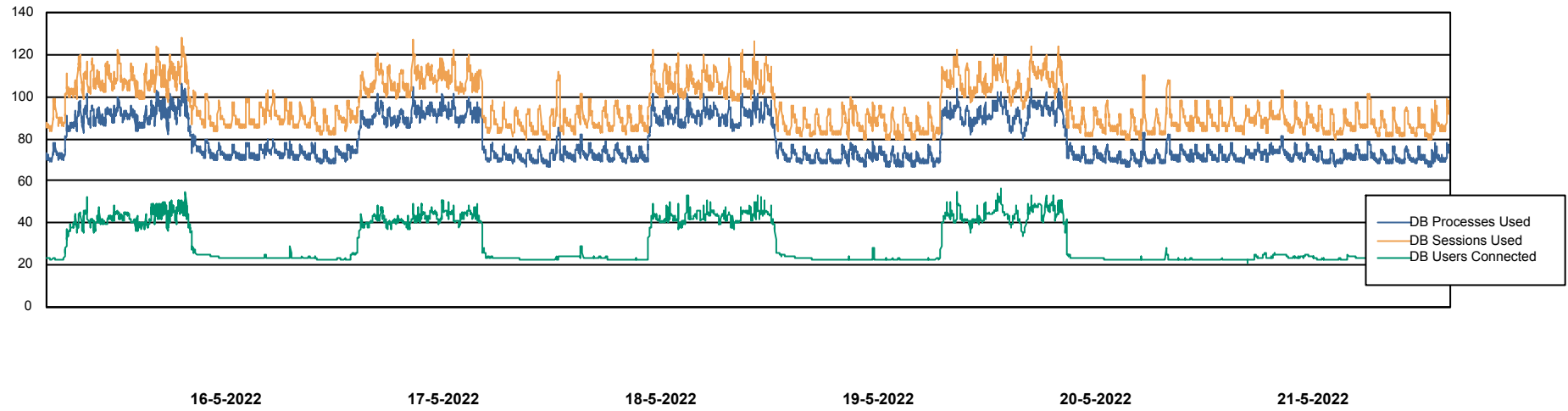


# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Database Performance HUE\_PRD\_S-ORAPROD\_DB



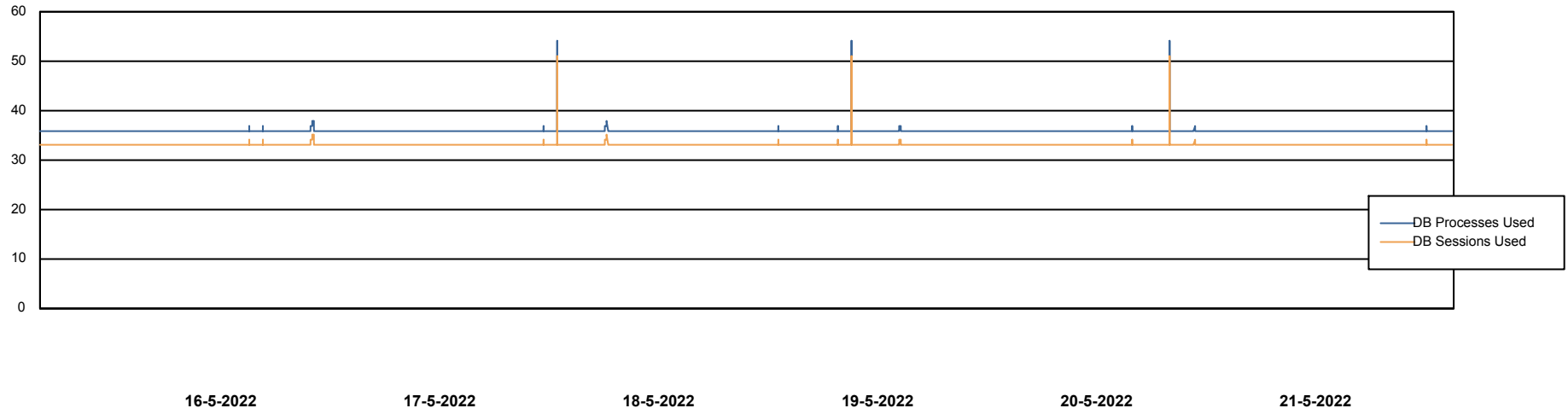
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



Database Performance HUE\_STB\_S-ORATEST\_DB

DB Processes Max 1,000



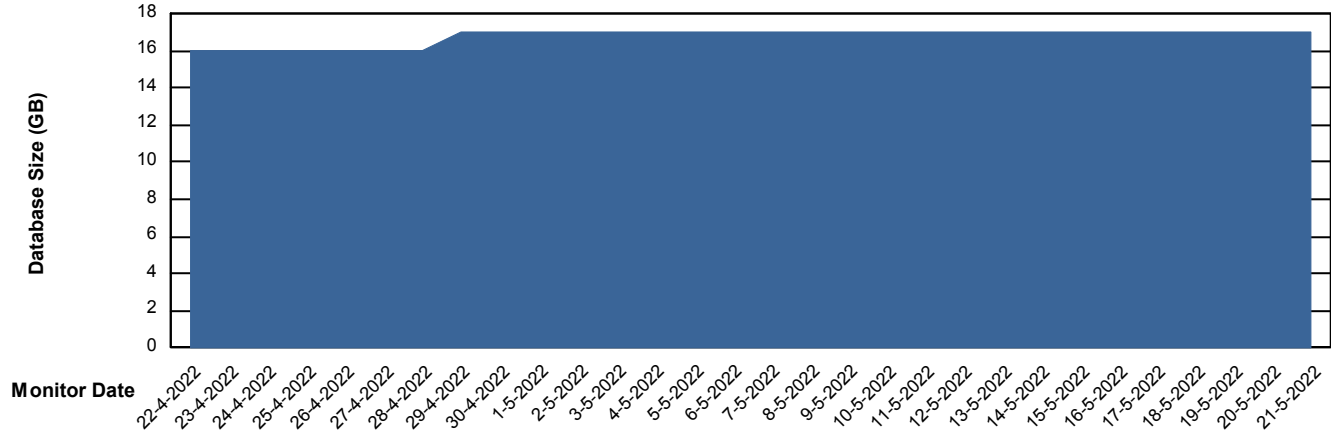
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



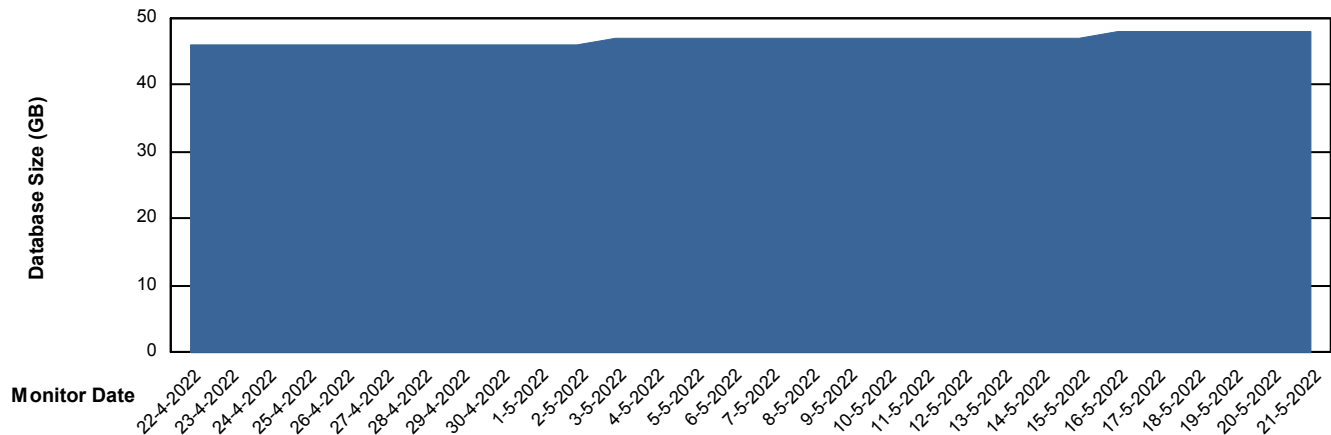
DATABASE SIZE HUE\_PRD\_S-ORABI\_DB

### Database growth over last month



DATABASE SIZE HUE\_PRD\_S-ORAPROD\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Database Tablespace HUE\_PRD\_S-ORABI\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-5-2022 | ABSDATA         | 16            | 7             | 58              |
|           | INDX            | 16            | 9             | 43              |
| 20-5-2022 | ABSDATA         | 16            | 7             | 58              |
|           | INDX            | 16            | 9             | 43              |
| 19-5-2022 | ABSDATA         | 16            | 7             | 58              |
|           | INDX            | 16            | 9             | 43              |
| 18-5-2022 | ABSDATA         | 16            | 7             | 58              |
|           | INDX            | 16            | 9             | 43              |
| 17-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 43              |
| 16-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 43              |
| 15-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 43              |

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 Database ID 104

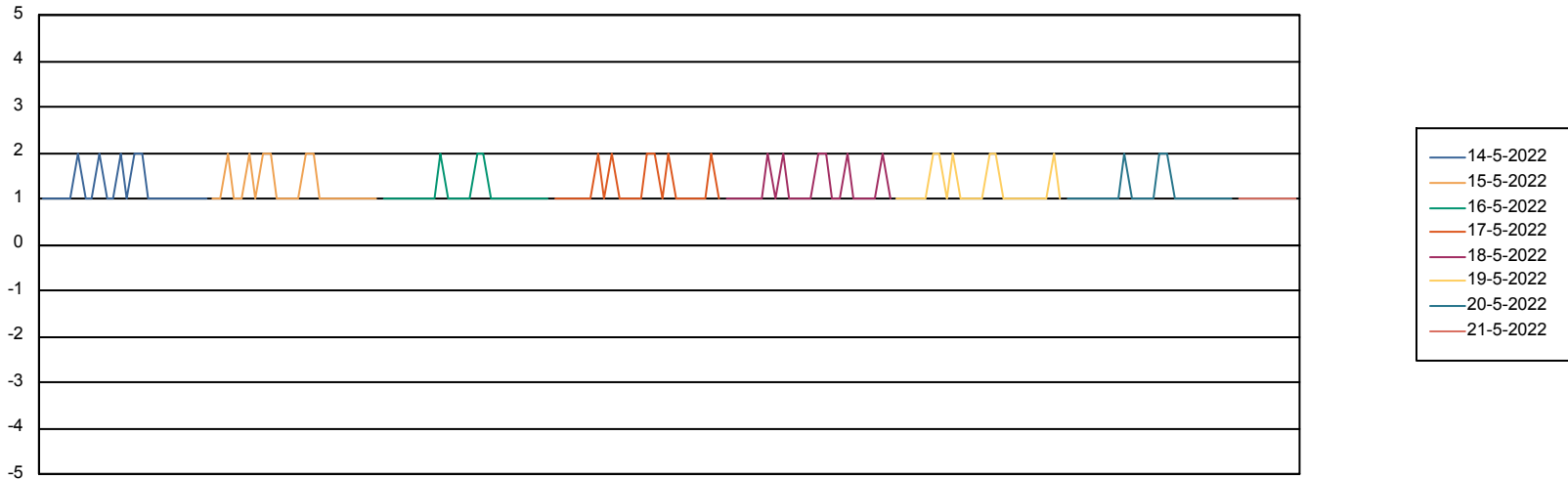


Database Tablespace HUE\_PRD\_S-ORAPROD\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 21-5-2022 | ABSDATA         | 55            | 44            | 19              |
|           | INDX            | 4             | 1             | 67              |
| 20-5-2022 | ABSDATA         | 55            | 44            | 19              |
|           | INDX            | 4             | 1             | 67              |
| 19-5-2022 | ABSDATA         | 55            | 44            | 19              |
|           | INDX            | 4             | 1             | 67              |
| 18-5-2022 | ABSDATA         | 55            | 44            | 19              |
|           | INDX            | 4             | 1             | 67              |
| 17-5-2022 | ABSDATA         | 55            | 44            | 19              |
|           | INDX            | 4             | 1             | 67              |
| 16-5-2022 | ABSDATA         | 55            | 44            | 20              |
|           | INDX            | 4             | 1             | 67              |
| 15-5-2022 | ABSDATA         | 55            | 44            | 20              |
|           | INDX            | 4             | 1             | 67              |

Standby Database Health HUE\_Production

Recovery lag for last 7 days



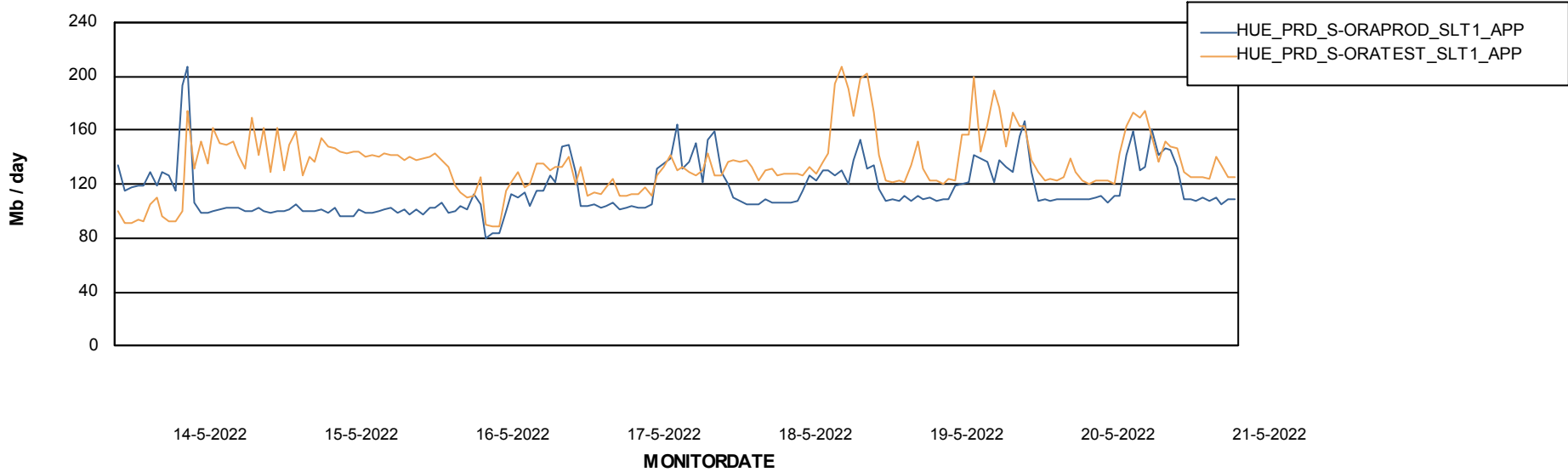
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104

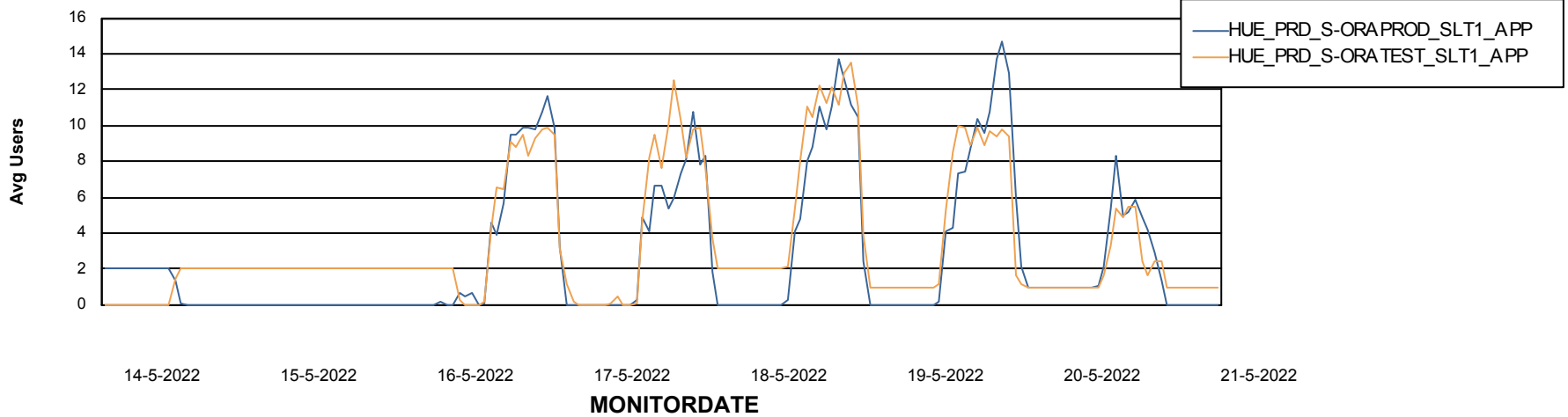


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



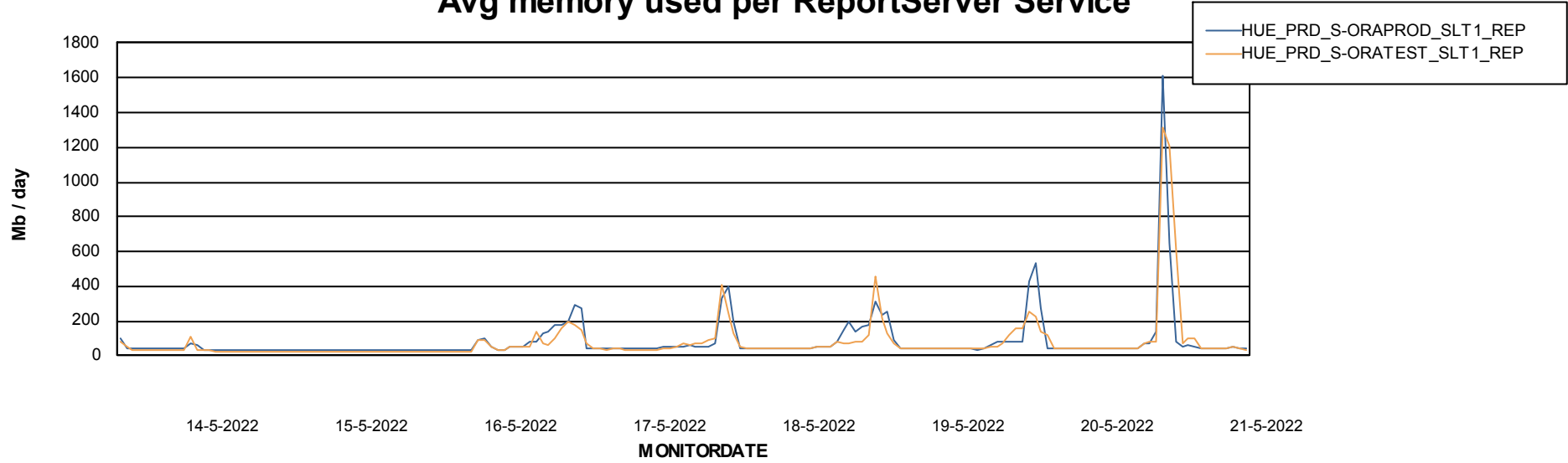
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



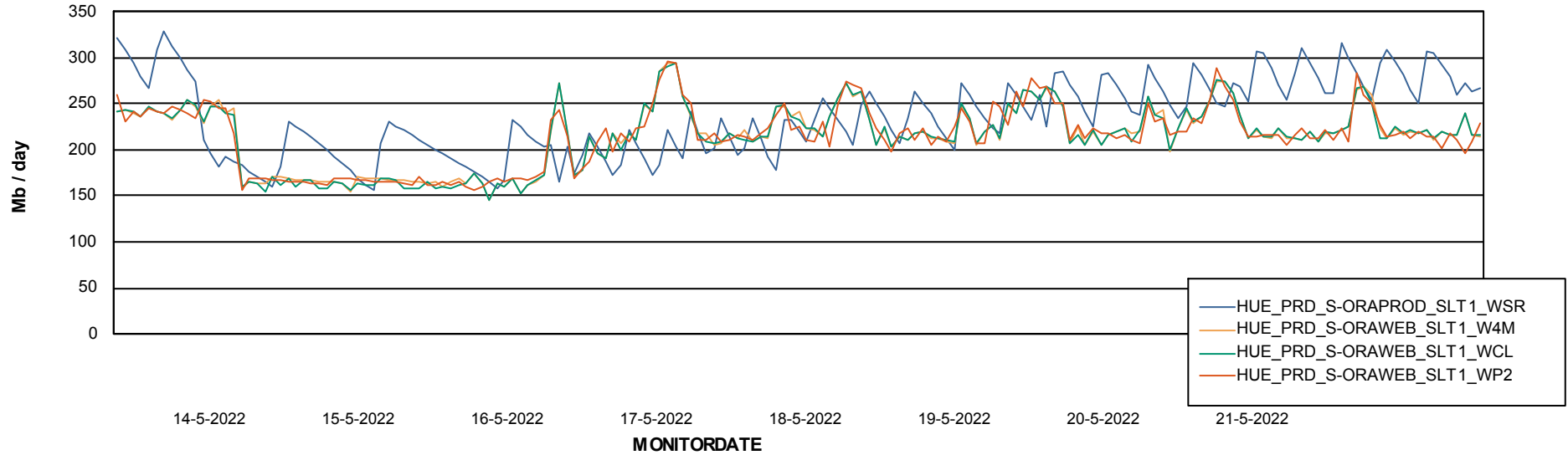
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Customer HUE\_Production  
Database ID 104



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



### Disaster per ABS component

