

# Weekly SLA Customer Report

Customer KLH\_Production  
Database ID 139



## Harddisk Usage KLH\_PRD\_SRSAPP01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 13-5-2022 | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 12-5-2022 | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 11-5-2022 | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 10-5-2022 | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 9-5-2022  | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |
| 8-5-2022  | 78                       | 50                         | 11                        | 85                          | 50                            | 7                            |

## Harddisk Usage KLH\_PRD\_SRSAPP02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs (%) | Total disk space on /abs (Gb) | Used disk space on /abs (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 79                       | 50                         | 11                        | 89                          | 50                            | 5                            |
| 13-5-2022 | 79                       | 50                         | 10                        | 89                          | 50                            | 5                            |
| 12-5-2022 | 79                       | 50                         | 10                        | 89                          | 50                            | 5                            |
| 11-5-2022 | 79                       | 50                         | 10                        | 89                          | 50                            | 5                            |
| 10-5-2022 | 79                       | 50                         | 10                        | 89                          | 50                            | 5                            |
| 9-5-2022  | 79                       | 50                         | 10                        | 88                          | 50                            | 6                            |
| 8-5-2022  | 79                       | 50                         | 10                        | 88                          | 50                            | 6                            |

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## Harddisk Usage KLH\_PRD\_SRSBI01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 47                       | 50                         | 27                        | 81                            | 100                            | 19                            | 65                          | 50                            | 17                           |
| 13-5-2022 | 47                       | 50                         | 26                        | 72                            | 100                            | 28                            | 65                          | 50                            | 17                           |
| 12-5-2022 | 47                       | 50                         | 26                        | 77                            | 100                            | 23                            | 65                          | 50                            | 17                           |
| 11-5-2022 | 47                       | 50                         | 26                        | 81                            | 100                            | 18                            | 65                          | 50                            | 17                           |
| 10-5-2022 | 47                       | 50                         | 26                        | 84                            | 100                            | 16                            | 65                          | 50                            | 17                           |
| 9-5-2022  | 47                       | 50                         | 26                        | 84                            | 100                            | 16                            | 65                          | 50                            | 17                           |
| 8-5-2022  | 47                       | 50                         | 26                        | 83                            | 100                            | 17                            | 65                          | 50                            | 17                           |

## Harddisk Usage KLH\_PRD\_SRSBIDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 77                       | 100                        | 23                        | 81                            | 100                            | 19                            | 91                          | 400                           | 35                           |
| 13-5-2022 | 77                       | 100                        | 23                        | 72                            | 100                            | 28                            | 91                          | 400                           | 35                           |
| 12-5-2022 | 77                       | 100                        | 23                        | 77                            | 100                            | 23                            | 91                          | 400                           | 35                           |
| 11-5-2022 | 77                       | 100                        | 23                        | 81                            | 100                            | 18                            | 91                          | 400                           | 35                           |
| 10-5-2022 | 77                       | 100                        | 23                        | 84                            | 100                            | 16                            | 91                          | 400                           | 35                           |
| 9-5-2022  | 77                       | 100                        | 23                        | 84                            | 100                            | 16                            | 91                          | 400                           | 35                           |
| 8-5-2022  | 77                       | 100                        | 23                        | 83                            | 100                            | 17                            | 91                          | 400                           | 35                           |

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## Harddisk Usage KLH\_PRD\_SRSDDB01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 76                       | 100                        | 24                        | 81                            | 100                            | 19                            | 78                          | 400                           | 87                           |
| 13-5-2022 | 76                       | 100                        | 24                        | 72                            | 100                            | 28                            | 75                          | 400                           | 98                           |
| 12-5-2022 | 76                       | 100                        | 24                        | 77                            | 100                            | 23                            | 75                          | 400                           | 98                           |
| 11-5-2022 | 76                       | 100                        | 24                        | 81                            | 100                            | 18                            | 76                          | 400                           | 96                           |
| 10-5-2022 | 76                       | 100                        | 24                        | 84                            | 100                            | 16                            | 79                          | 400                           | 83                           |
| 9-5-2022  | 76                       | 100                        | 24                        | 84                            | 100                            | 16                            | 79                          | 400                           | 83                           |
| 8-5-2022  | 76                       | 100                        | 24                        | 83                            | 100                            | 17                            | 79                          | 400                           | 84                           |

## Harddisk Usage KLH\_PRD\_SRSDDB02

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /abs/dumpf | Total disk space on /abs/dumpf | Used disk space on /abs/dumpf | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|-------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 14-5-2022 | 76                       | 100                        | 24                        | 81                            | 100                            | 19                            | 67                          | 400                           | 131                          |
| 13-5-2022 | 76                       | 100                        | 24                        | 72                            | 100                            | 28                            | 67                          | 400                           | 132                          |
| 12-5-2022 | 76                       | 100                        | 24                        | 77                            | 100                            | 23                            | 67                          | 400                           | 133                          |
| 11-5-2022 | 76                       | 100                        | 24                        | 81                            | 100                            | 18                            | 67                          | 400                           | 132                          |
| 10-5-2022 | 76                       | 100                        | 24                        | 84                            | 100                            | 16                            | 70                          | 400                           | 119                          |
| 9-5-2022  | 76                       | 100                        | 24                        | 84                            | 100                            | 16                            | 70                          | 400                           | 118                          |
| 8-5-2022  | 76                       | 100                        | 24                        | 83                            | 100                            | 17                            | 70                          | 400                           | 118                          |

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Harddisk Usage KLH\_PRD\_SRSNFS01

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /var/nfs/ex | Total disk space on /var/nfs/ex | Used disk space on /var/nfs/ex | Free disk space on /var/nfs/ora | Total disk space on /var/nfs/ora | Used disk space on /var/nfs/ora |
|-----------|--------------------------|----------------------------|---------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|----------------------------------|---------------------------------|
| 14-5-2022 | 66                       | 30                         | 10                        | 98                             | 50                              | 1                              | 81                              | 100                              | 19                              |
| 13-5-2022 | 66                       | 30                         | 10                        | 98                             | 50                              | 1                              | 72                              | 100                              | 28                              |
| 12-5-2022 | 66                       | 30                         | 10                        | 98                             | 50                              | 1                              | 77                              | 100                              | 23                              |
| 11-5-2022 | 66                       | 30                         | 10                        | 99                             | 50                              | 1                              | 81                              | 100                              | 18                              |
| 10-5-2022 | 66                       | 30                         | 10                        | 99                             | 50                              | 1                              | 84                              | 100                              | 16                              |
| 9-5-2022  | 66                       | 30                         | 10                        | 99                             | 50                              | 1                              | 84                              | 100                              | 16                              |
| 8-5-2022  | 66                       | 30                         | 10                        | 99                             | 50                              | 1                              | 83                              | 100                              | 17                              |

Harddisk Usage KLH\_PRD\_SRSSUPPORT01\_DISTRIB

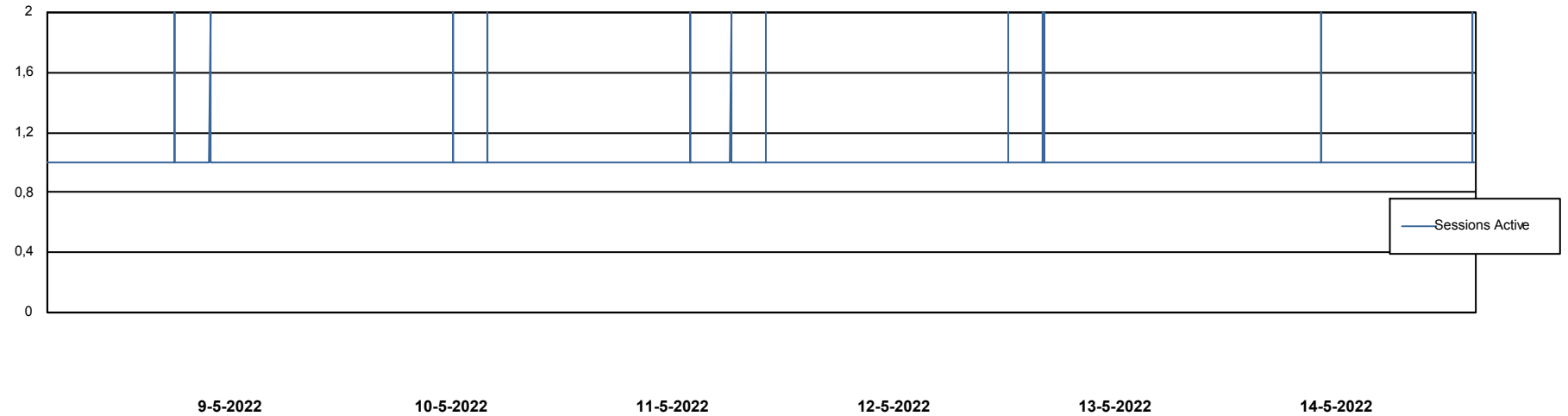
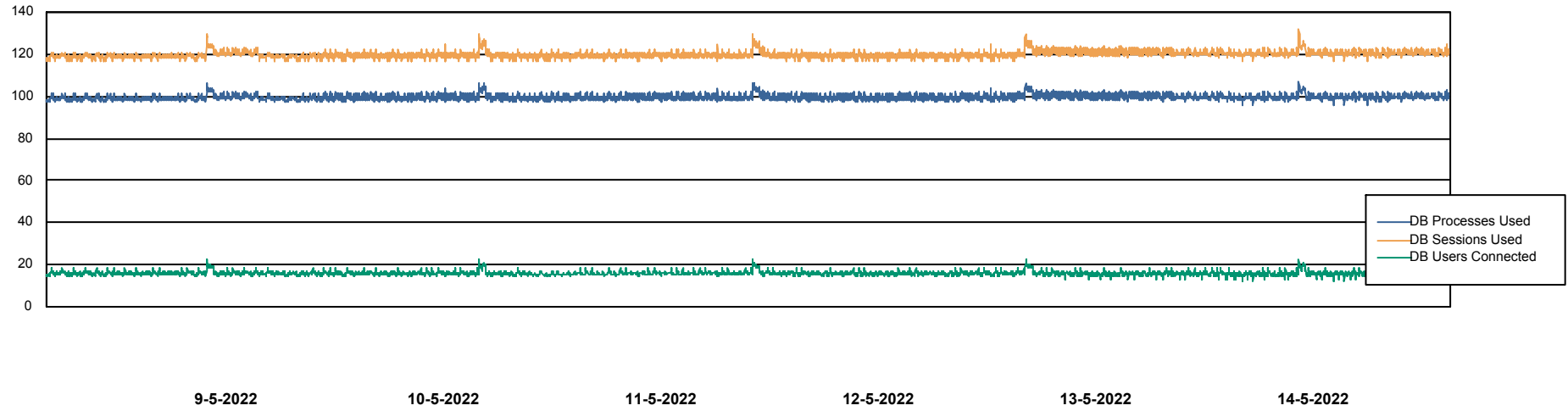
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 14-5-2022 | 35                        | 100                         | 65                         |
| 13-5-2022 | 35                        | 100                         | 65                         |
| 12-5-2022 | 35                        | 100                         | 65                         |
| 11-5-2022 | 36                        | 100                         | 64                         |
| 10-5-2022 | 37                        | 100                         | 63                         |
| 9-5-2022  | 38                        | 100                         | 62                         |
| 8-5-2022  | 38                        | 100                         | 62                         |

# Weekly SLA Customer Report

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## Database Performance KLHDB\_BI

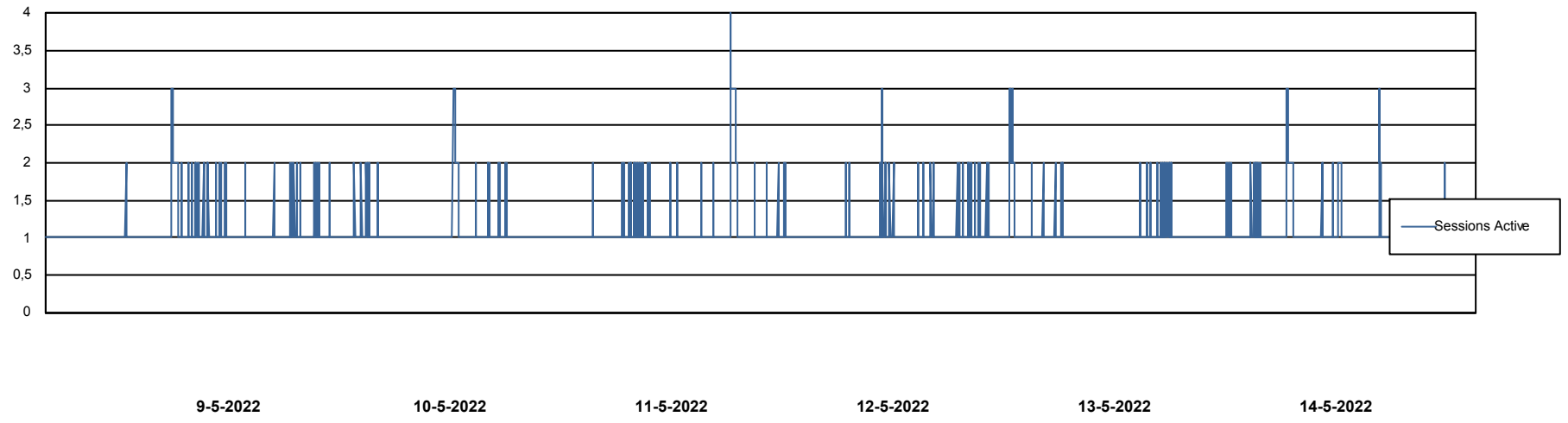
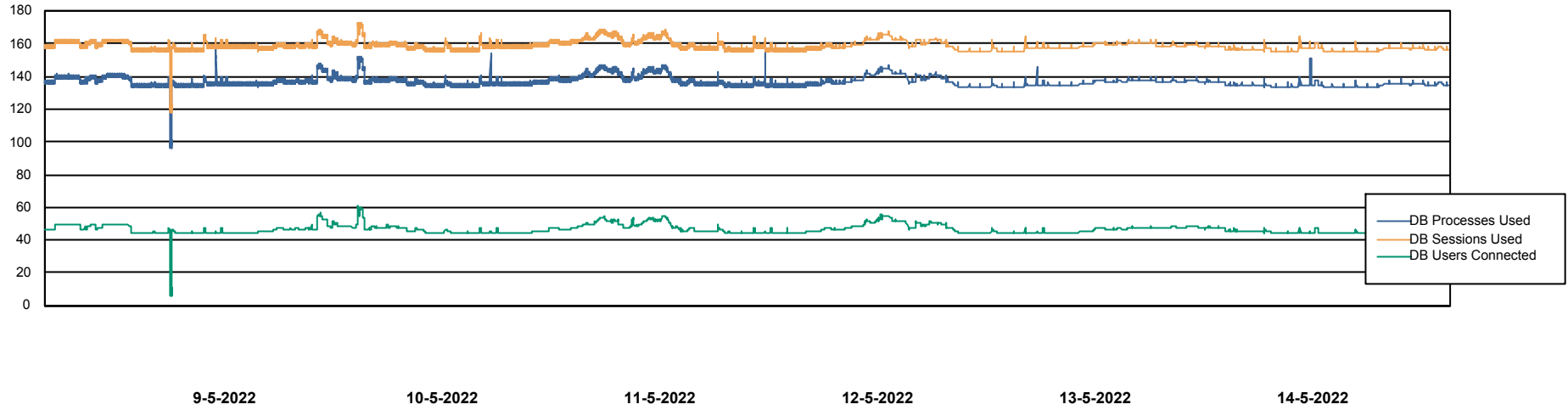


# Weekly SLA Customer Report

Customer KLH\_Production  
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## Database Performance KLHDB\_Production



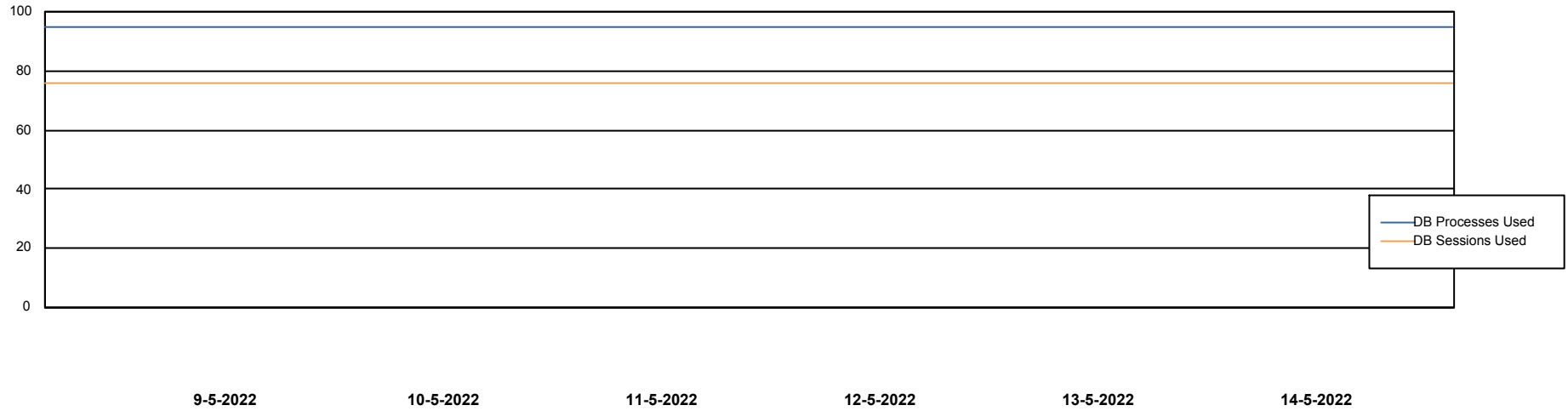
# Weekly SLA Customer Report

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## Database Performance KLHDB\_Standby

DB Processes Max 4  
DB Processes Max 1,000  
DB Processes Max 0



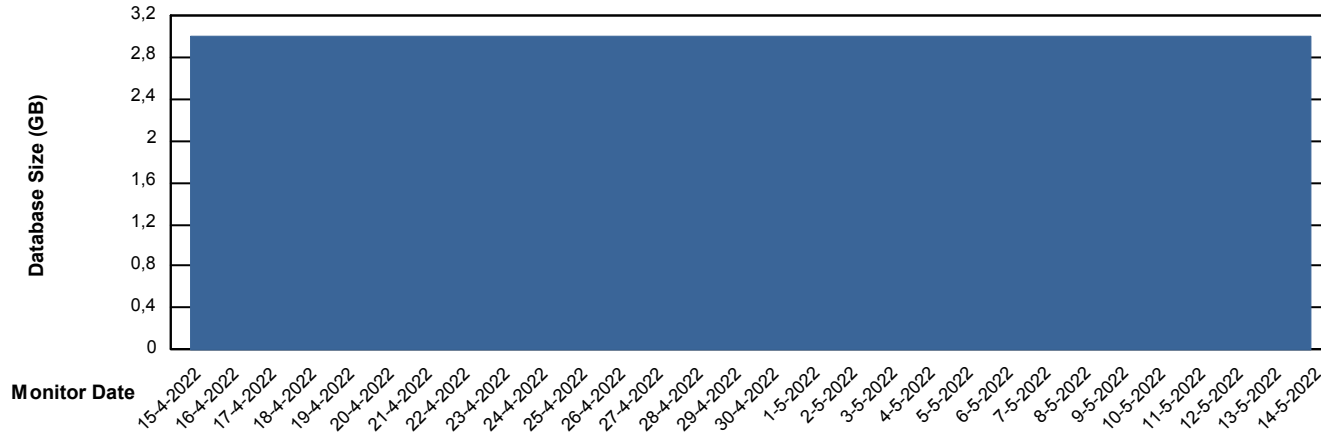
# Weekly SLA Customer Report

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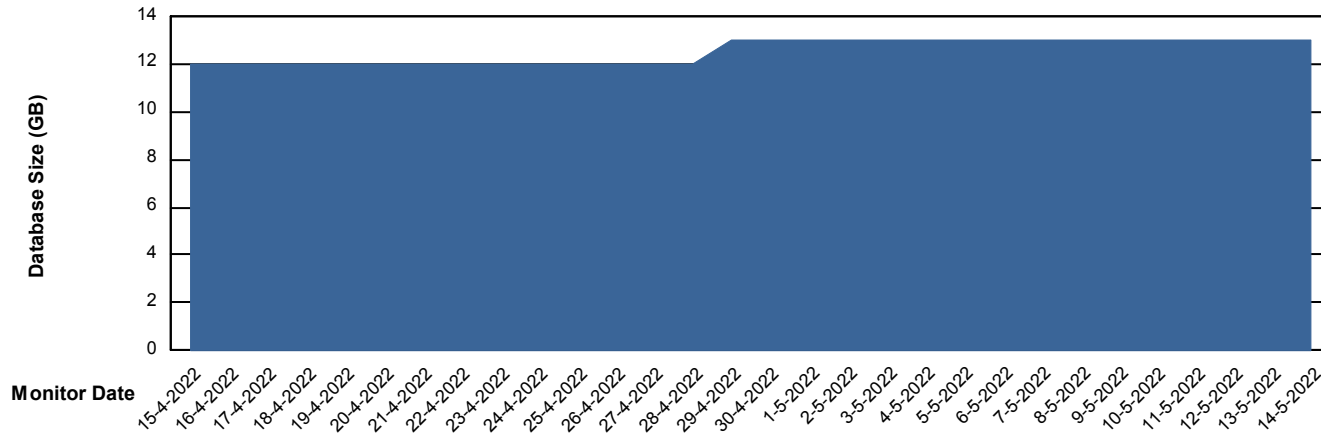
DATABASE SIZE KLHDB\_BI

### Database growth over last month



DATABASE SIZE KLHDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer      KLH\_Production  
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Database Tablespace      KLHDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 14-5-2022 | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 13-5-2022 | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 12-5-2022 | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 11-5-2022 | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 10-5-2022 | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 9-5-2022  | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |
| 8-5-2022  | ABSDATA         | 4             | 0             | 97              |
|           | INDX            | 8             | 0             | 94              |

# Weekly SLA Customer Report

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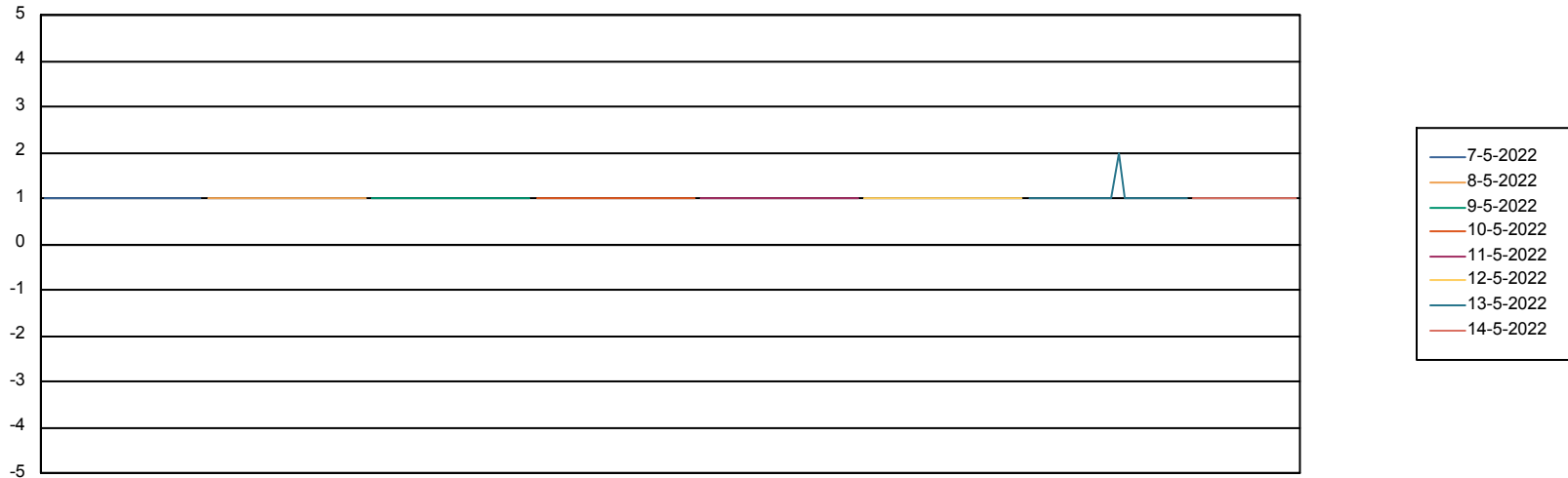


## Database Tablespace KLHDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 14-5-2022 | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 13-5-2022 | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 12-5-2022 | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 11-5-2022 | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 10-5-2022 | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 9-5-2022  | ABSDATA         | 20            | 4             | 81              |
|           | INDX            | 8             | 0             | 100             |
| 8-5-2022  | ABSDATA         | 20            | 4             | 82              |
|           | INDX            | 8             | 0             | 100             |

## Standby Database Health KLH\_Production

Recovery lag for last 7 days



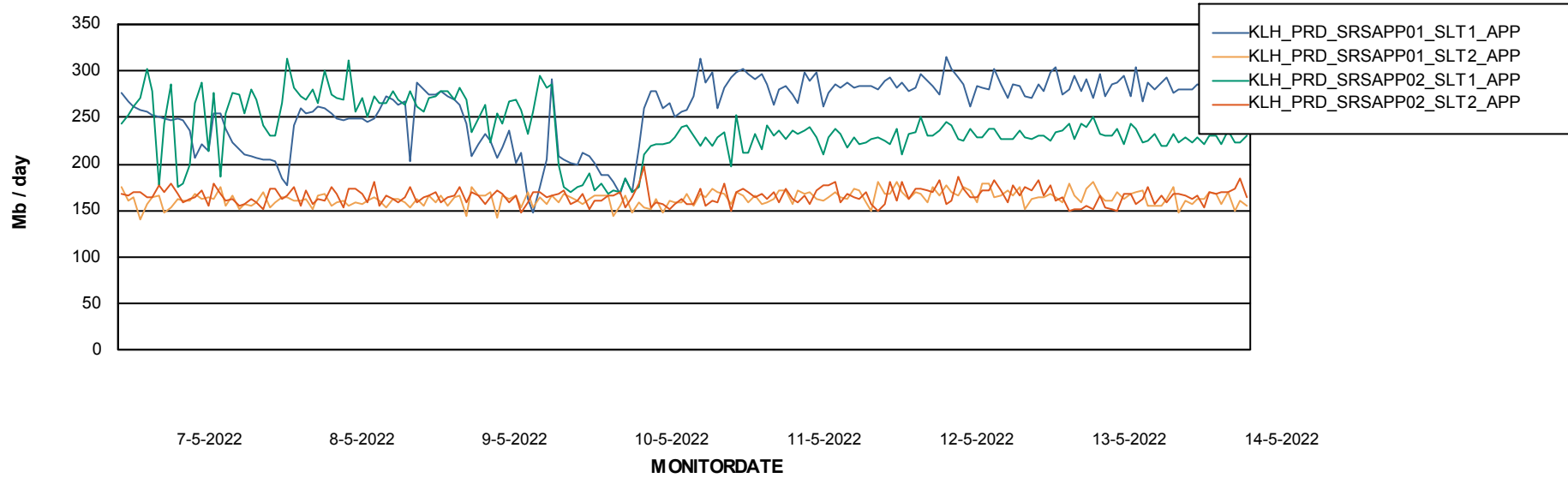
# Weekly SLA Customer Report

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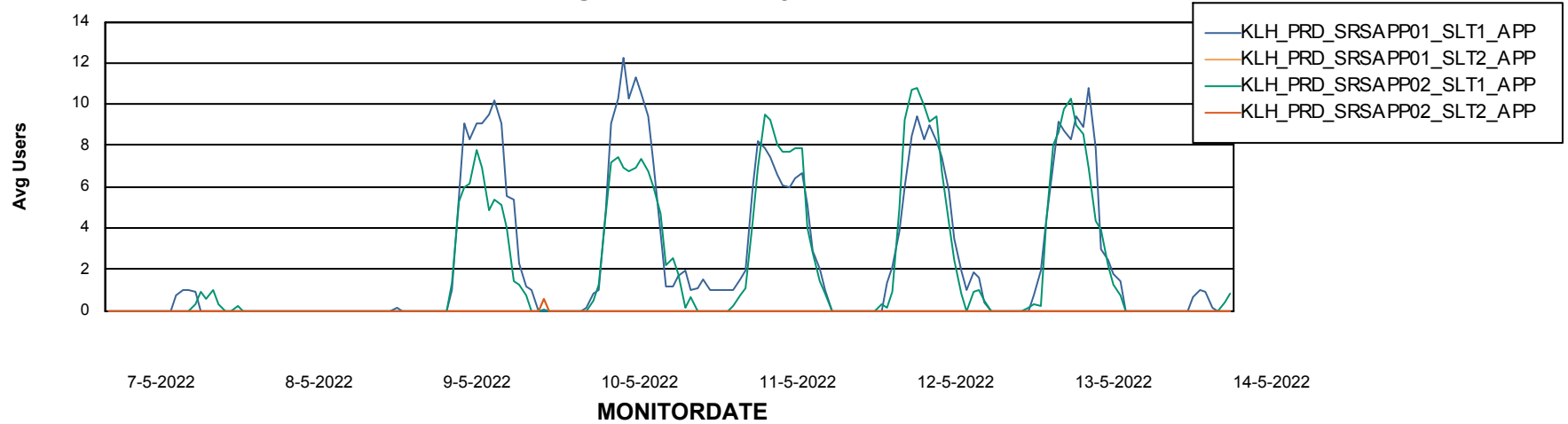


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



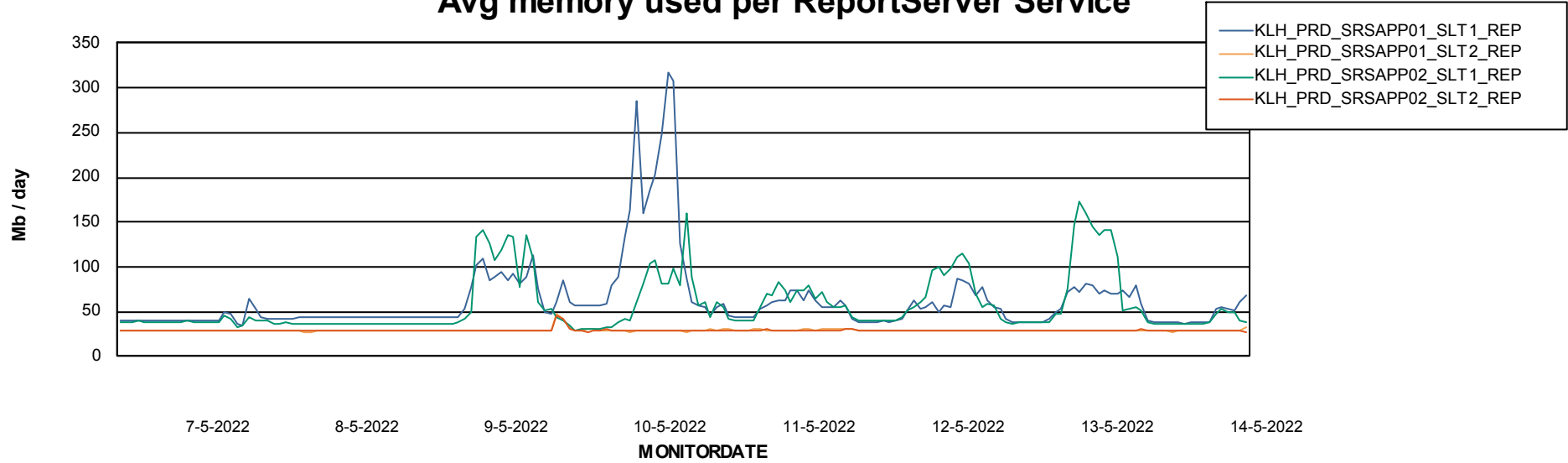
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



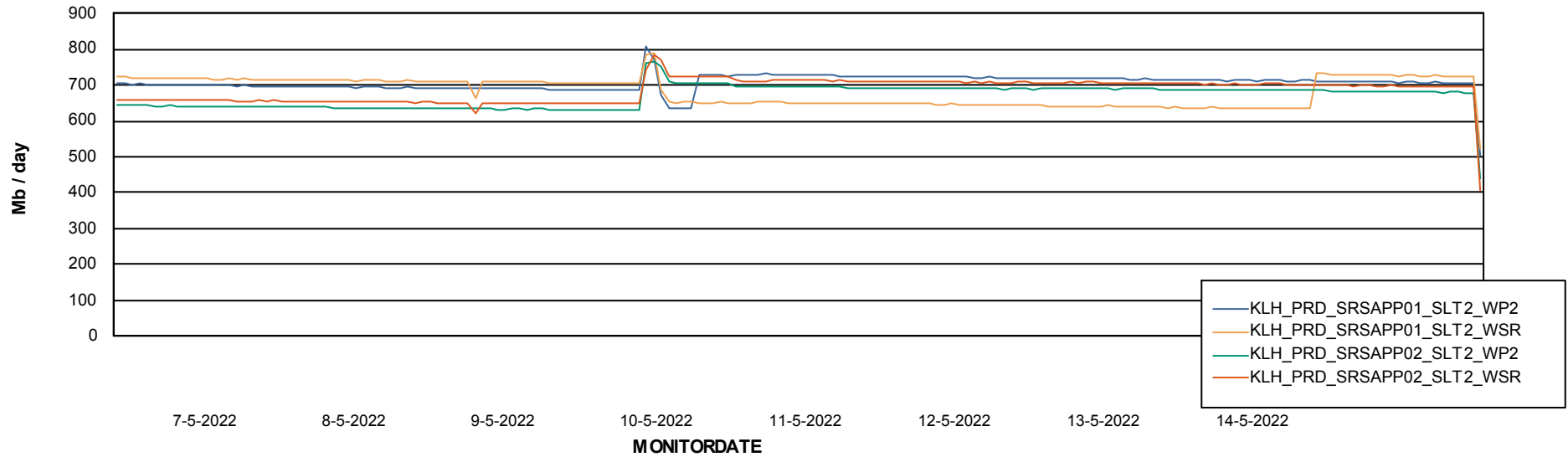
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer KLH\_Production  
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## Disaster per ABS component

