

# Weekly SLA Customer Report

Customer HUE\_Production  
 Database ID 104



Harddisk Usage HUE\_PRD\_S-ORABI

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 14-5-2022 | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |
| 13-5-2022 | 47                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |
| 12-5-2022 | 47                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |
| 11-5-2022 | 47                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |
| 10-5-2022 | 47                        | 126                         | 68                         | 49                        | 100                         | 51                         | 70                        | 100                         | 30                         |
| 9-5-2022  | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 71                        | 100                         | 29                         |
| 8-5-2022  | 46                        | 126                         | 68                         | 49                        | 100                         | 51                         | 73                        | 100                         | 27                         |

Harddisk Usage HUE\_PRD\_S-ORAPROD

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 14-5-2022 | 52                        | 126                         | 61                         | 36                        | 148                         | 95                         | 61                        | 100                         | 39                         |
| 13-5-2022 | 54                        | 126                         | 59                         | 36                        | 148                         | 95                         | 62                        | 100                         | 38                         |
| 12-5-2022 | 54                        | 126                         | 58                         | 37                        | 148                         | 94                         | 63                        | 100                         | 37                         |
| 11-5-2022 | 54                        | 126                         | 58                         | 38                        | 148                         | 92                         | 63                        | 100                         | 37                         |
| 10-5-2022 | 54                        | 126                         | 58                         | 38                        | 148                         | 92                         | 64                        | 100                         | 36                         |
| 9-5-2022  | 54                        | 126                         | 58                         | 38                        | 148                         | 92                         | 67                        | 100                         | 33                         |
| 8-5-2022  | 54                        | 126                         | 58                         | 38                        | 148                         | 92                         | 71                        | 100                         | 29                         |

# Weekly SLA Customer Report

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## Harddisk Usage HUE\_PRD\_S-ORATEST

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 14-5-2022 | 34                        | 149                         | 99                         | 40                        | 300                         | 180                        | 79                        | 200                         | 41                         |
| 13-5-2022 | 34                        | 149                         | 99                         | 40                        | 300                         | 180                        | 79                        | 200                         | 41                         |
| 12-5-2022 | 34                        | 149                         | 98                         | 41                        | 300                         | 178                        | 80                        | 200                         | 40                         |
| 11-5-2022 | 34                        | 149                         | 99                         | 41                        | 300                         | 177                        | 80                        | 200                         | 40                         |
| 10-5-2022 | 34                        | 149                         | 99                         | 41                        | 300                         | 177                        | 80                        | 200                         | 39                         |
| 9-5-2022  | 34                        | 149                         | 99                         | 41                        | 300                         | 177                        | 80                        | 200                         | 39                         |
| 8-5-2022  | 33                        | 149                         | 99                         | 41                        | 300                         | 177                        | 80                        | 200                         | 40                         |

## Harddisk Usage HUE\_PRD\_S-ORAWEB

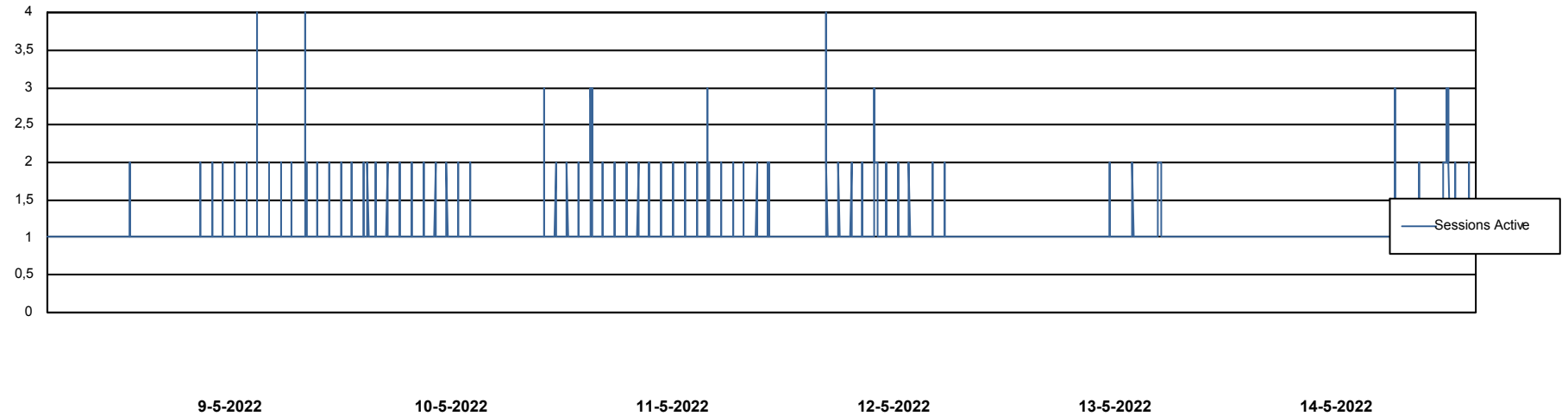
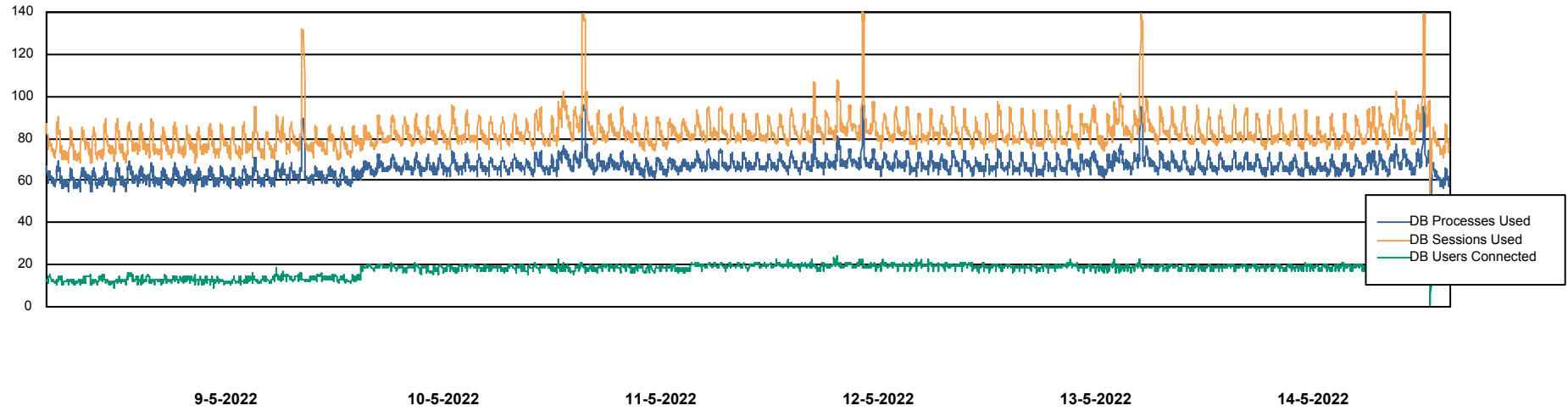
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 14-5-2022 | 89                        | 249                         | 26                         |
| 13-5-2022 | 90                        | 249                         | 26                         |
| 12-5-2022 | 90                        | 249                         | 26                         |
| 11-5-2022 | 90                        | 249                         | 26                         |
| 10-5-2022 | 90                        | 249                         | 26                         |
| 9-5-2022  | 90                        | 249                         | 26                         |
| 8-5-2022  | 89                        | 249                         | 26                         |

# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Database Performance HUE\_PRD\_S-ORABI\_DB

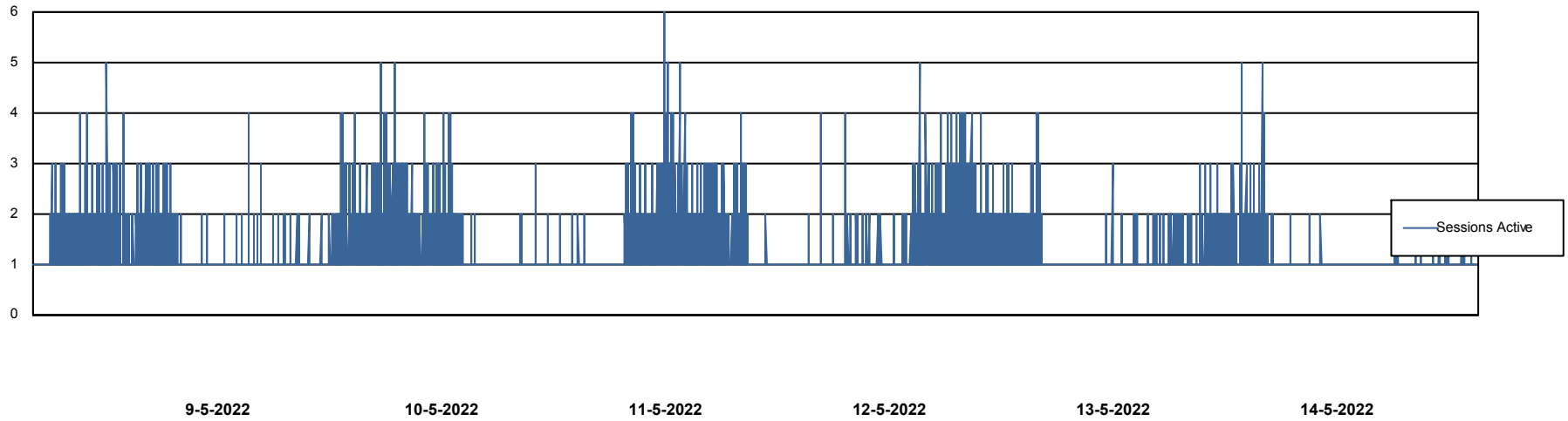
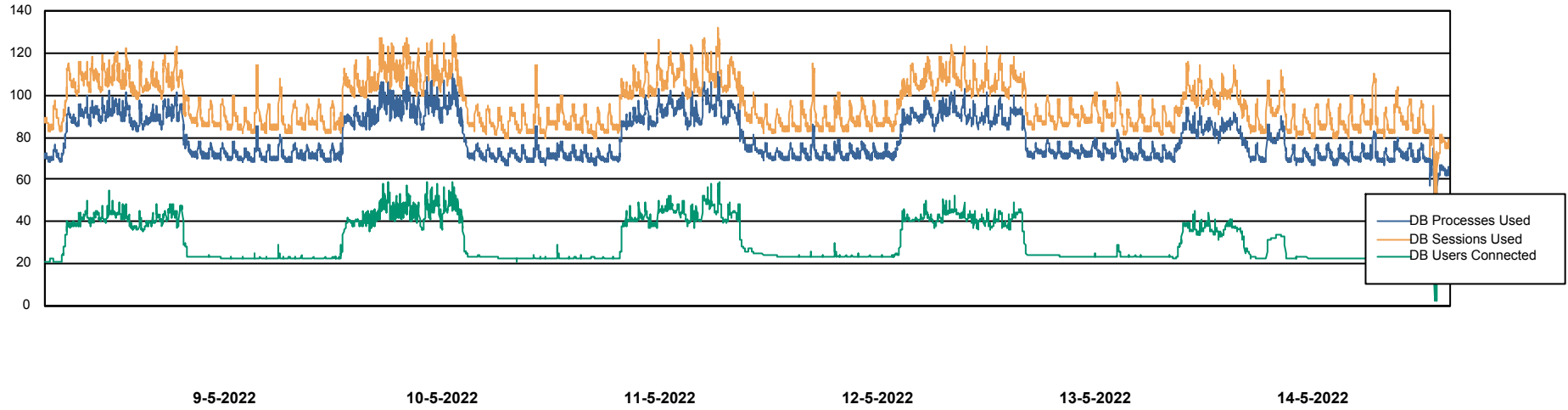


# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



## Database Performance HUE\_PRD\_S-ORAPROD\_DB



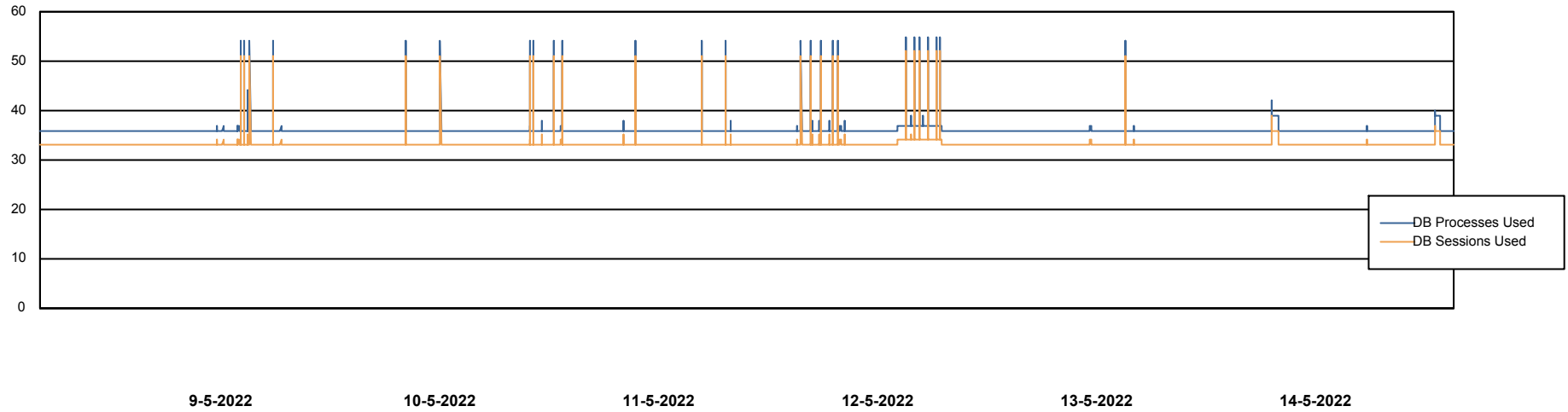
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



Database Performance HUE\_STB\_S-ORATEST\_DB

DB Processes Max 1,000



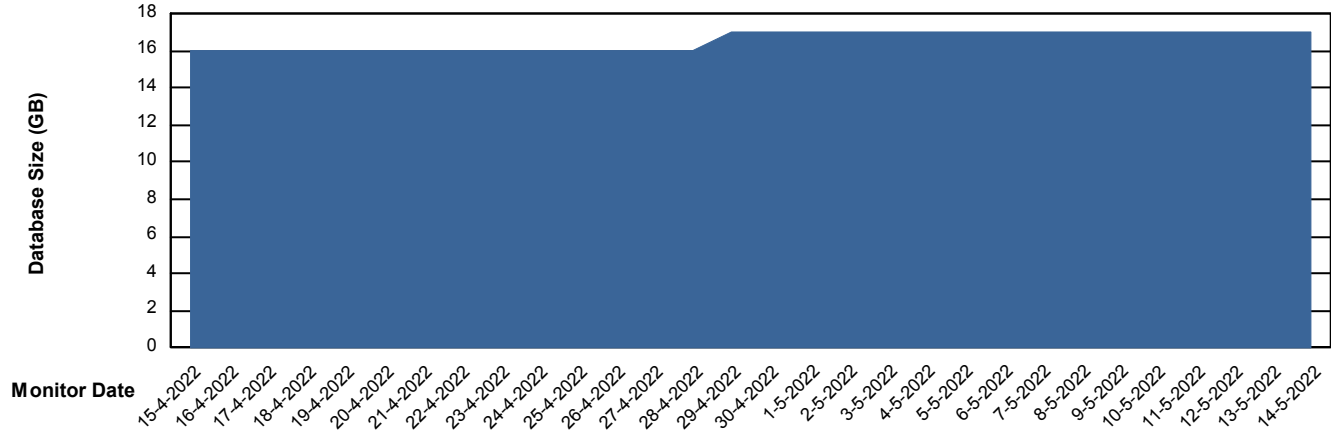
# Weekly SLA Customer Report

Customer HUE\_Production  
Database ID 104



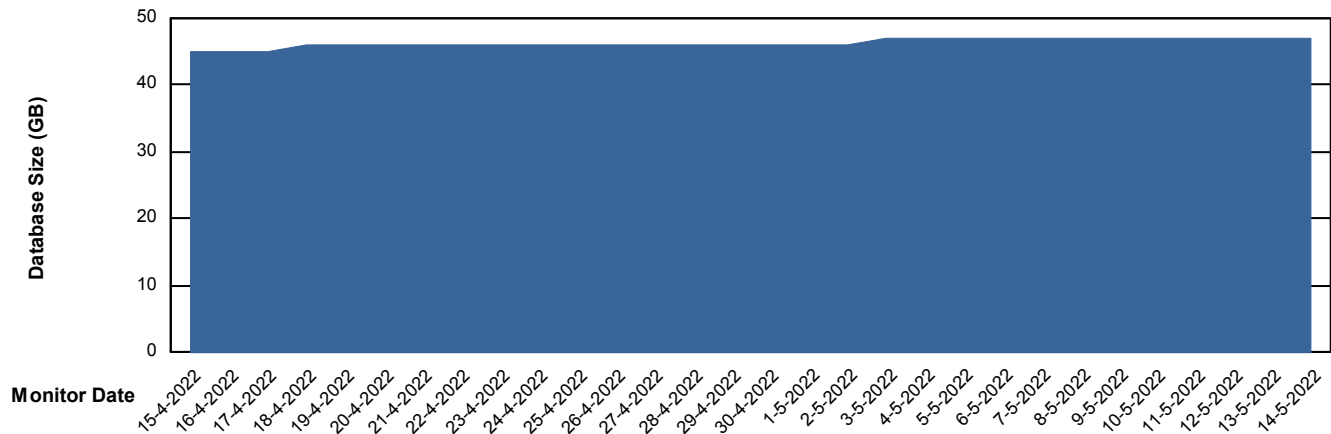
DATABASE SIZE HUE\_PRD\_S-ORABI\_DB

### Database growth over last month



DATABASE SIZE HUE\_PRD\_S-ORAPROD\_DB

### Database growth over last month



# Weekly SLA Customer Report

Customer HUE\_Production  
 Database ID 104



Database Tablespace HUE\_PRD\_S-ORABI\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 14-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 13-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 12-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 11-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 10-5-2022 | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 9-5-2022  | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |
| 8-5-2022  | ABSDATA         | 16            | 7             | 59              |
|           | INDX            | 16            | 9             | 44              |

# Weekly SLA Customer Report

Customer HUE\_Production  
 Database ID 104

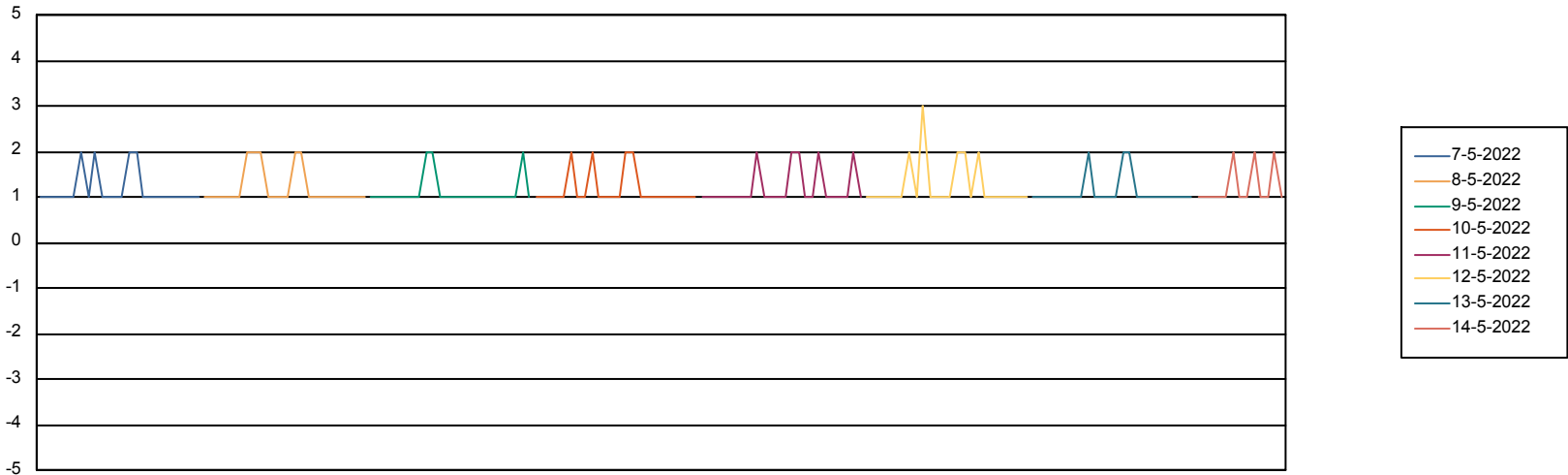


Database Tablespace HUE\_PRD\_S-ORAPROD\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 14-5-2022 | ABSDATA         | 55            | 44            | 20              |
|           | INDX            | 4             | 1             | 67              |
| 13-5-2022 | ABSDATA         | 55            | 44            | 20              |
|           | INDX            | 4             | 1             | 67              |
| 12-5-2022 | ABSDATA         | 55            | 44            | 20              |
|           | INDX            | 4             | 1             | 67              |
| 11-5-2022 | ABSDATA         | 52            | 44            | 16              |
|           | INDX            | 4             | 1             | 67              |
| 10-5-2022 | ABSDATA         | 52            | 44            | 16              |
|           | INDX            | 4             | 1             | 67              |
| 9-5-2022  | ABSDATA         | 52            | 44            | 16              |
|           | INDX            | 4             | 1             | 67              |
| 8-5-2022  | ABSDATA         | 52            | 43            | 17              |
|           | INDX            | 4             | 1             | 68              |

Standby Database Health HUE\_Production

Recovery lag for last 7 days



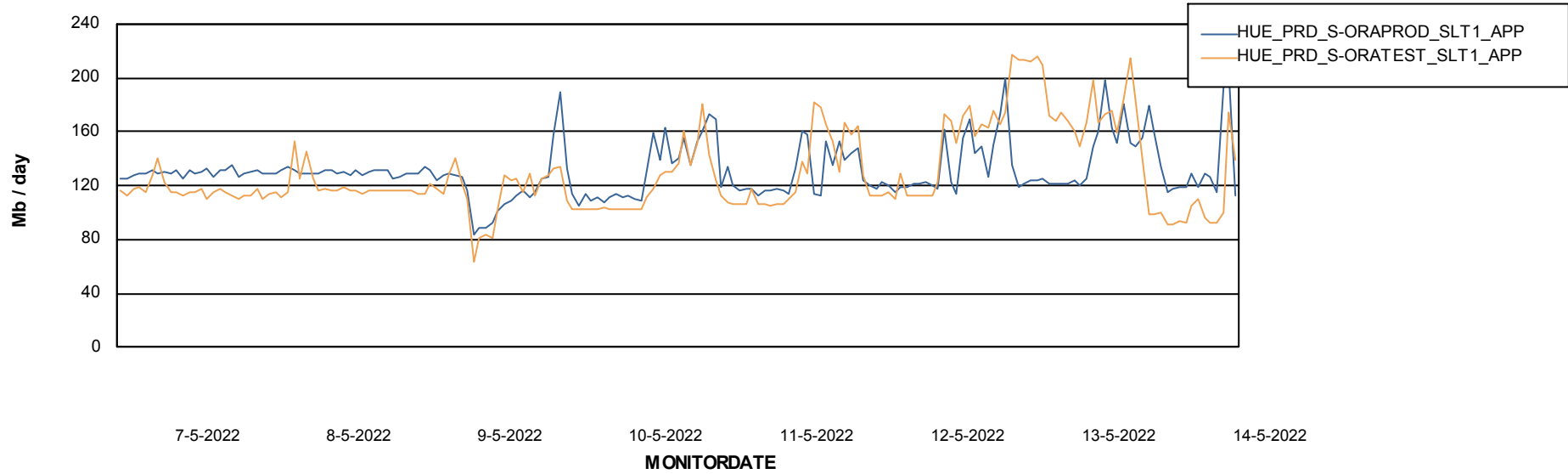
# Weekly SLA Customer Report

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Database ID 104

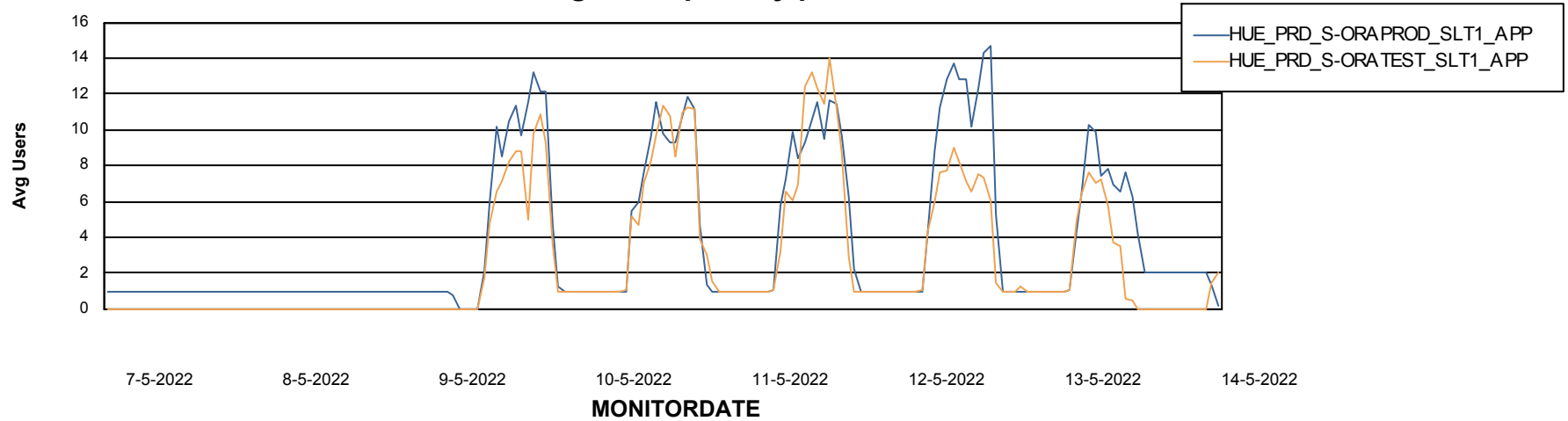


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



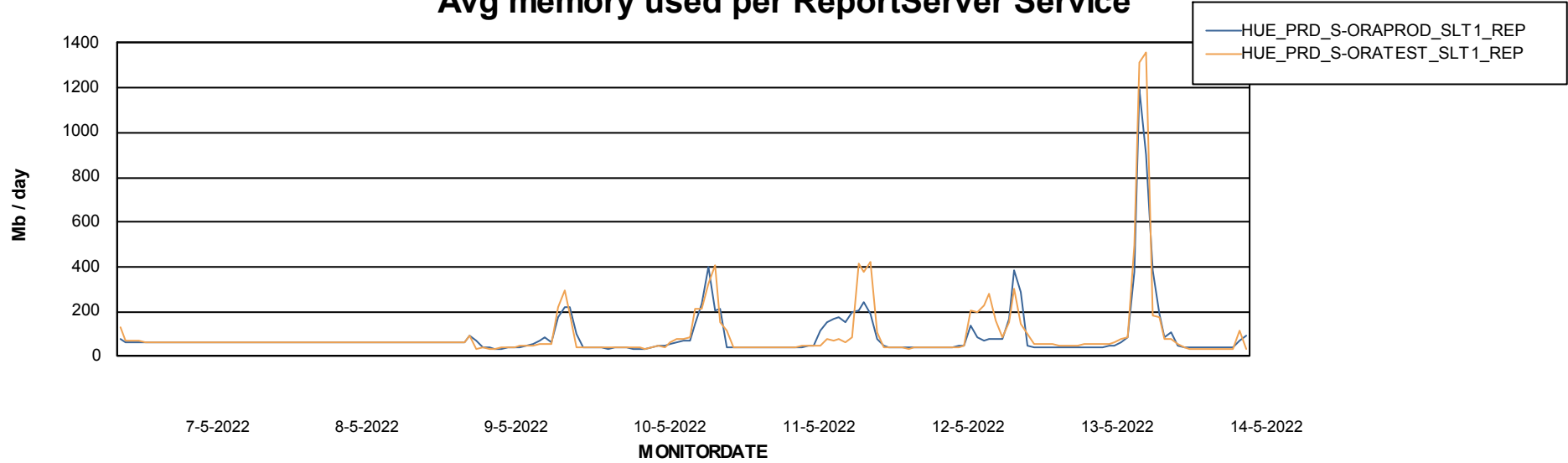
# Weekly SLA Customer Report

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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



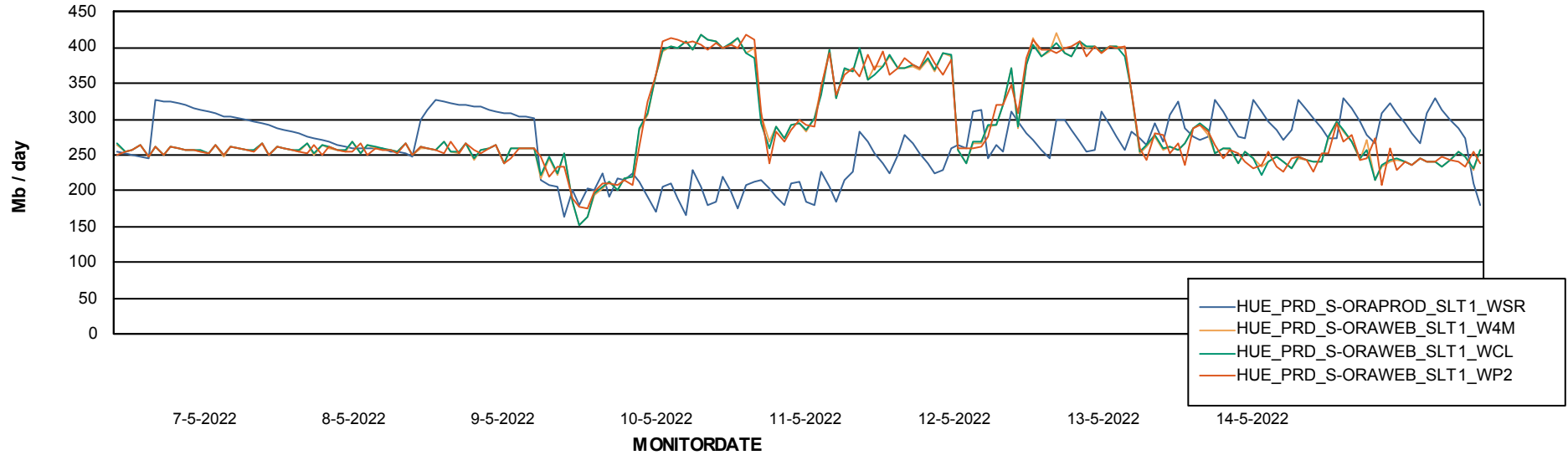
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

