

# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 68



## Harddisk Usage VOS\_PRD\_ABSAPP1-2018

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 30-4-2022 | 40                       | 100                        | 60                        | 76                           | 1                              | 0                             |
| 29-4-2022 | 40                       | 100                        | 60                        | 76                           | 1                              | 0                             |
| 28-4-2022 | 41                       | 100                        | 59                        | 76                           | 1                              | 0                             |
| 27-4-2022 | 43                       | 100                        | 57                        | 76                           | 1                              | 0                             |
| 26-4-2022 | 43                       | 100                        | 57                        | 76                           | 1                              | 0                             |
| 25-4-2022 | 43                       | 100                        | 57                        | 76                           | 1                              | 0                             |
| 24-4-2022 | 43                       | 100                        | 57                        | 76                           | 1                              | 0                             |

## Harddisk Usage VOS\_PRD\_ABSAPP2-2018

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 30-4-2022 | 53                       | 100                        | 47                        | 76                           | 1                              | 0                             |
| 29-4-2022 | 53                       | 100                        | 47                        | 76                           | 1                              | 0                             |
| 28-4-2022 | 53                       | 100                        | 47                        | 76                           | 1                              | 0                             |
| 27-4-2022 | 53                       | 100                        | 47                        | 76                           | 1                              | 0                             |
| 26-4-2022 | 55                       | 100                        | 45                        | 76                           | 1                              | 0                             |
| 25-4-2022 | 55                       | 100                        | 45                        | 76                           | 1                              | 0                             |
| 24-4-2022 | 55                       | 100                        | 45                        | 76                           | 1                              | 0                             |

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## Harddisk Usage VOS\_PRD\_ABSBI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 30-4-2022 | 33                       | 50                         | 34                        | 73                           | 1                              | 0                             | 35                          | 590                           | 366                          |
| 29-4-2022 | 33                       | 50                         | 34                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |
| 28-4-2022 | 33                       | 50                         | 34                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |
| 27-4-2022 | 33                       | 50                         | 34                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |
| 26-4-2022 | 33                       | 50                         | 33                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |
| 25-4-2022 | 33                       | 50                         | 33                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |
| 24-4-2022 | 33                       | 50                         | 33                        | 73                           | 1                              | 0                             | 35                          | 590                           | 365                          |

## Harddisk Usage VOS\_PRD\_ABSORA1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02/oradat |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|--------------------------------|
| 30-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 13                          | 984                           | 820                          | 46                             |
| 29-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 12                          | 984                           | 821                          | 46                             |
| 28-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 13                          | 984                           | 816                          | 46                             |
| 27-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 13                          | 984                           | 816                          | 46                             |
| 26-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 13                          | 984                           | 814                          | 46                             |
| 25-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 14                          | 984                           | 808                          | 46                             |
| 24-4-2022 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 14                          | 984                           | 806                          | 46                             |

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## Harddisk Usage VOS\_PRD\_ABSORA2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 30-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 26                          | 915                           | 643                          |
| 29-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 26                          | 915                           | 643                          |
| 28-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 27                          | 915                           | 638                          |
| 27-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 27                          | 915                           | 638                          |
| 26-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 27                          | 915                           | 635                          |
| 25-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 28                          | 915                           | 629                          |
| 24-4-2022 | 50                       | 50                         | 25                        | 76                           | 1                              | 0                             | 28                          | 915                           | 628                          |

## Harddisk Usage VOS\_PRD\_ABSWEB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 30-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 29-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 28-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 27-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 26-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 25-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |
| 24-4-2022 | 56                       | 50                         | 22                        | 76                           | 1                              | 0                             |

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Harddisk Usage VOS\_PRD\_ABSWEB2

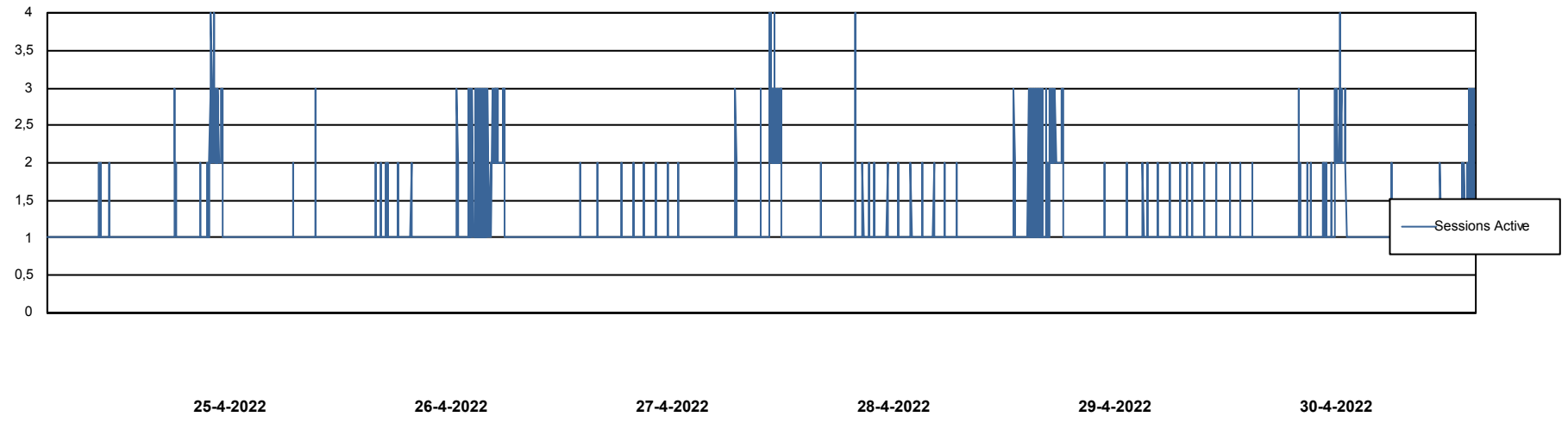
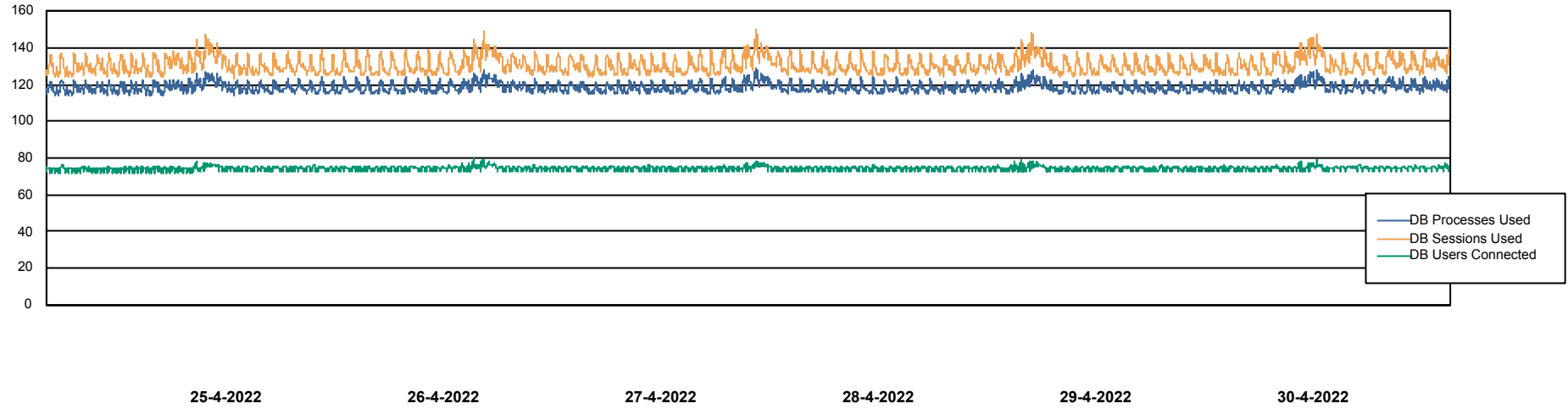
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 30-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 29-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 28-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 27-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 26-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 25-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |
| 24-4-2022 | 58                       | 50                         | 21                        | 76                           | 1                              | 0                             |

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## Database Performance VOSDB\_BI

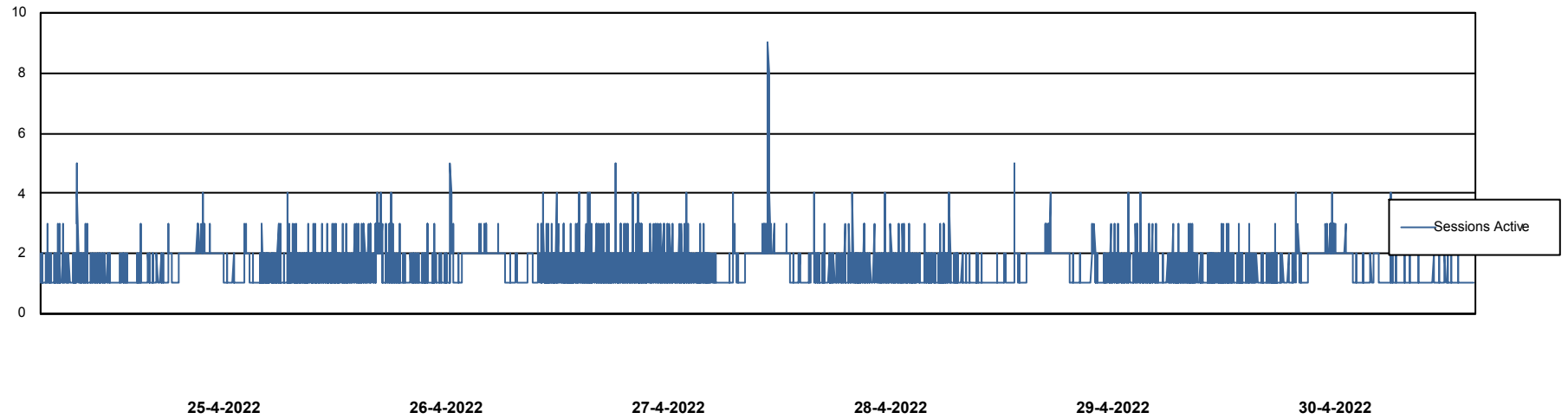
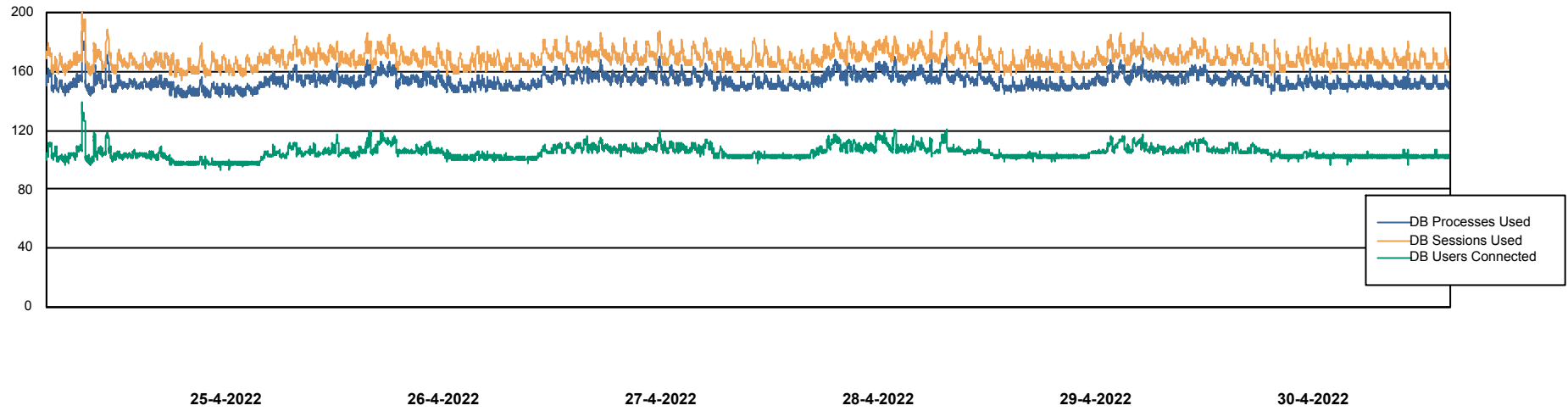


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## Database Performance VOSDB\_Production



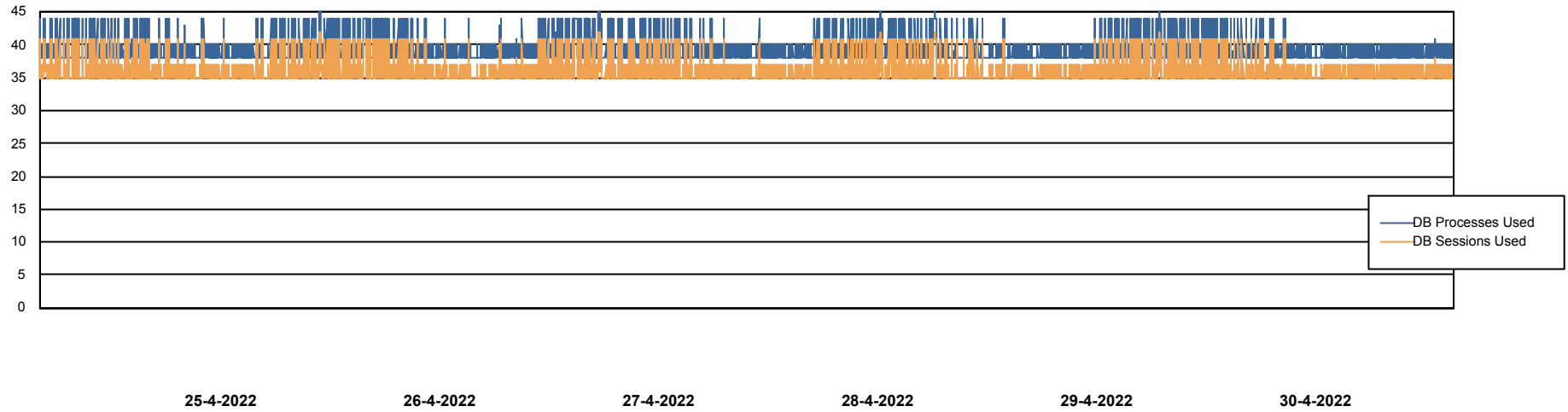
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Database Performance VOSDB\_Standby

DB Processes Max 500



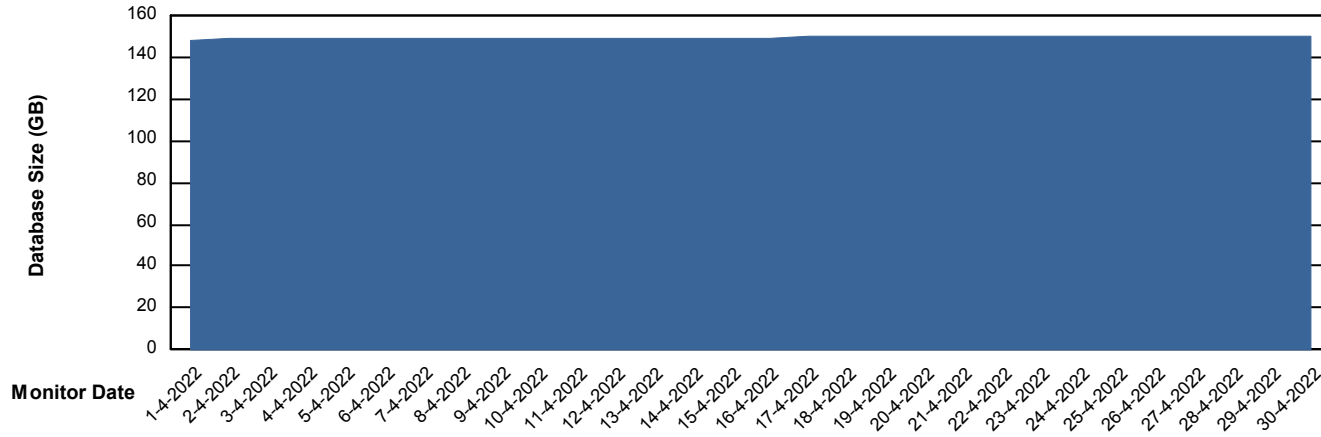
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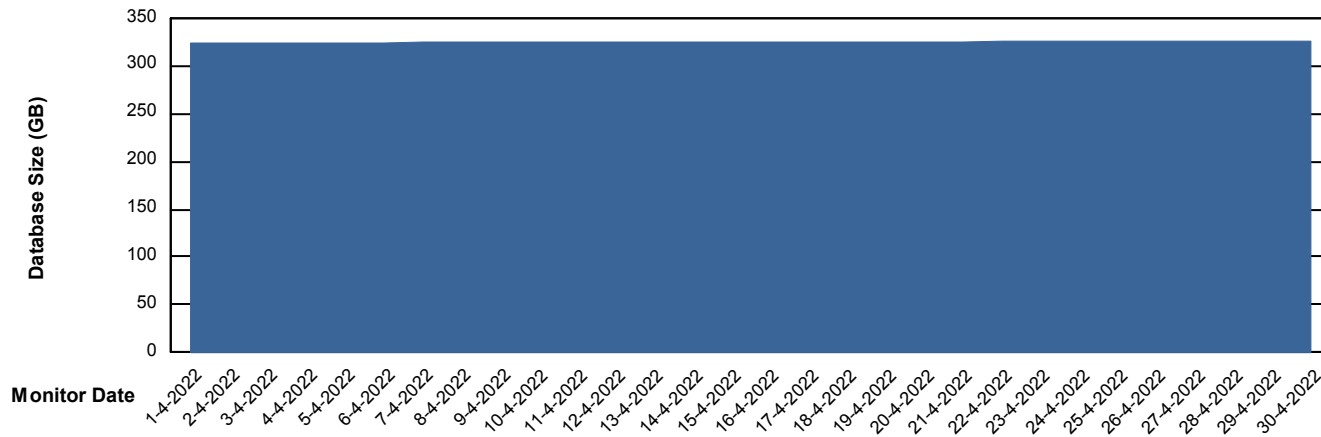
DATABASE SIZE VOSDB\_BI

### Database growth over last month



DATABASE SIZE VOSDB\_Production

### Database growth over last month



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## Database Tablespace VOSDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 30-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 29-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 28-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 27-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 26-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 25-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |
| 24-4-2022 | ABSDATA         | 100           | 57            | 43              |
|           | INDX            | 112           | 85            | 24              |

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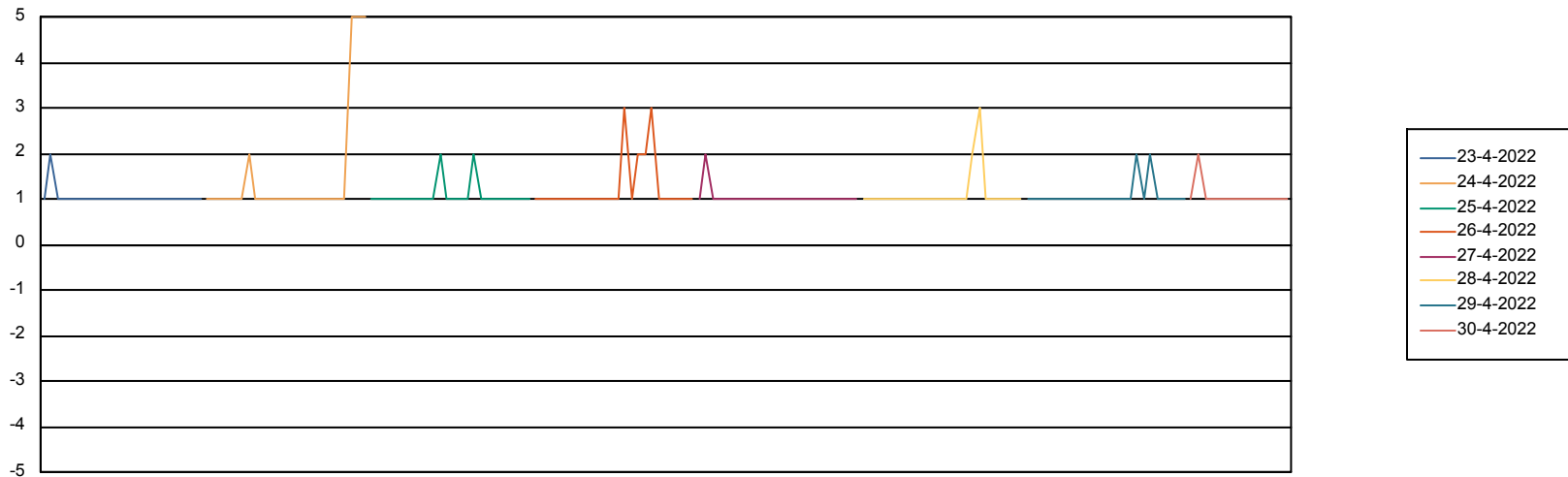


## Database Tablespace VOSDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 30-4-2022 | ABSDATA         | 116           | 97            | 16              |
|           | INDX            | 254           | 212           | 16              |
| 29-4-2022 | ABSDATA         | 116           | 97            | 16              |
|           | INDX            | 254           | 212           | 16              |
| 28-4-2022 | ABSDATA         | 116           | 97            | 16              |
|           | INDX            | 254           | 212           | 16              |
| 27-4-2022 | ABSDATA         | 116           | 97            | 17              |
|           | INDX            | 254           | 212           | 16              |
| 26-4-2022 | ABSDATA         | 116           | 97            | 17              |
|           | INDX            | 254           | 212           | 16              |
| 25-4-2022 | ABSDATA         | 116           | 97            | 17              |
|           | INDX            | 254           | 212           | 17              |
| 24-4-2022 | ABSDATA         | 116           | 97            | 17              |
|           | INDX            | 254           | 212           | 17              |

## Standby Database Health VOS\_Production

Recovery lag for last 7 days



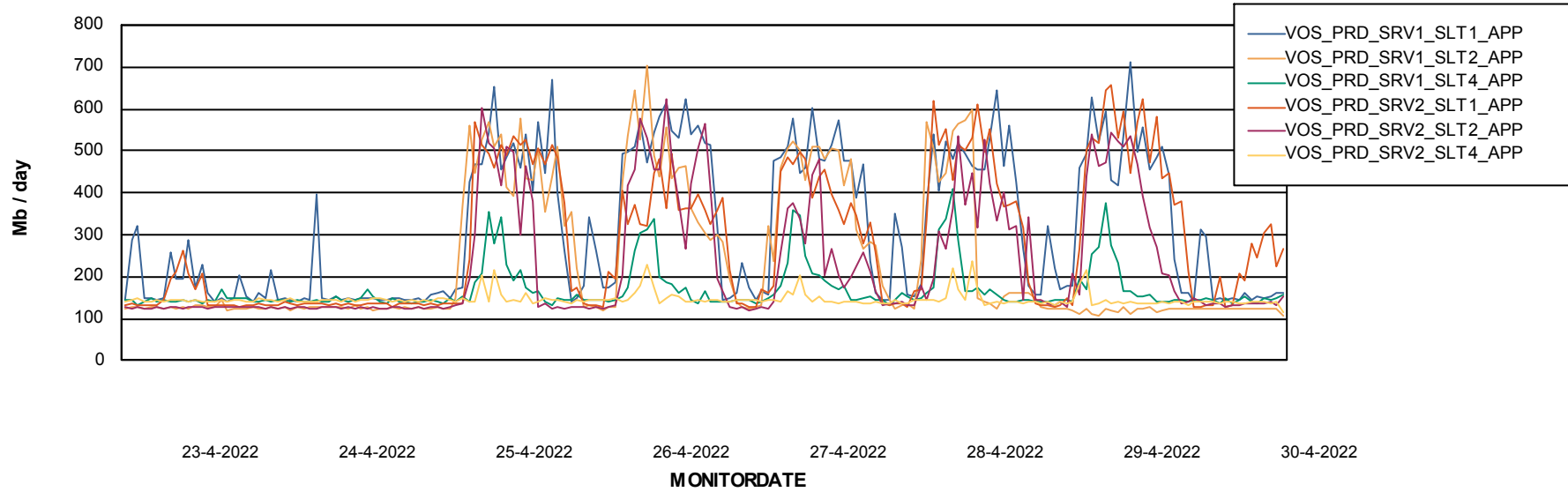
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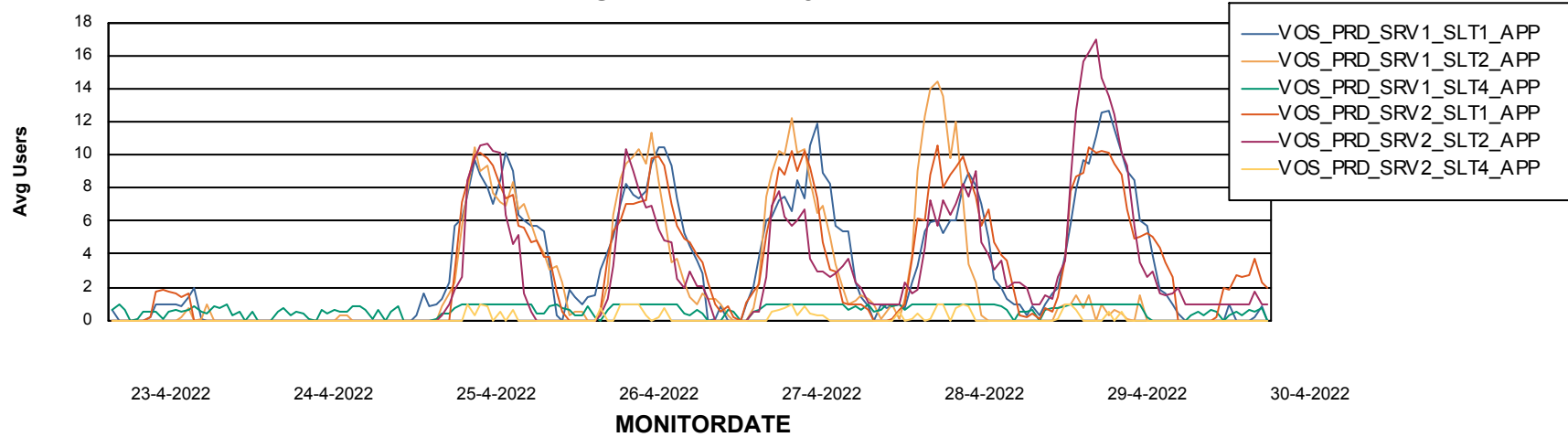


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



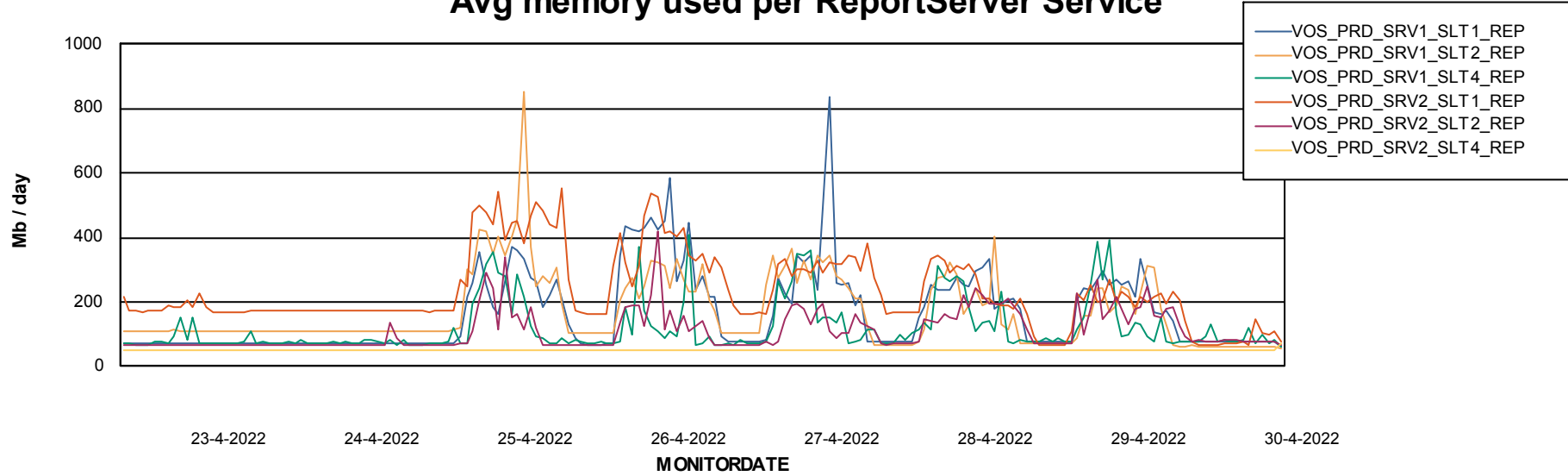
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



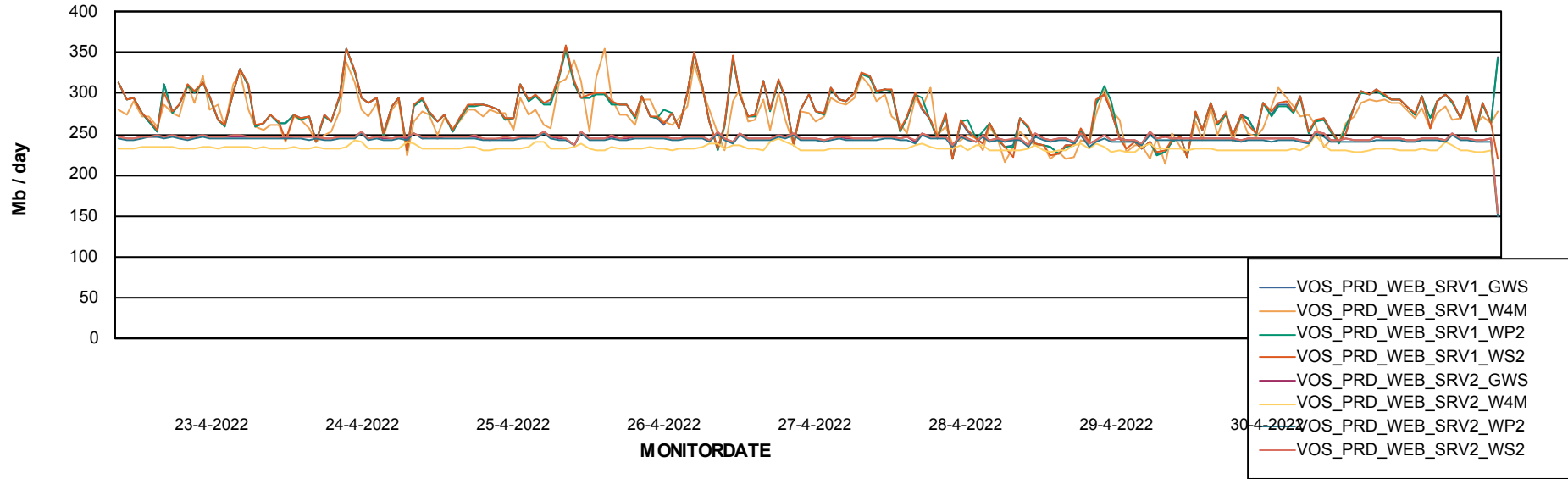
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component

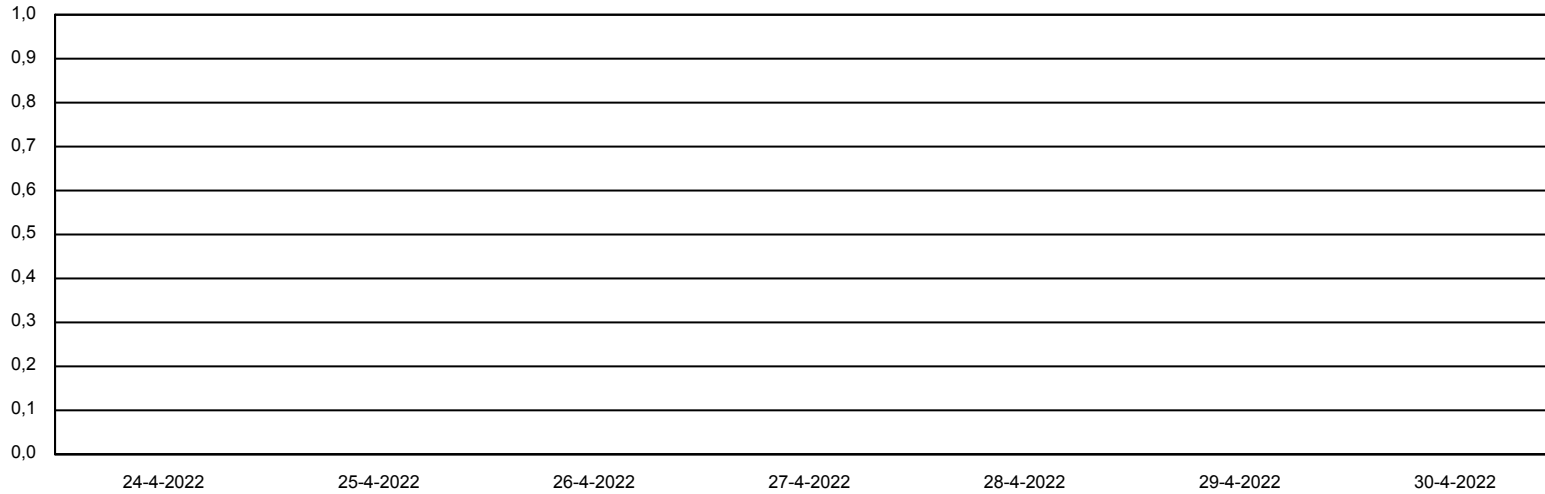


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## Disaster per ABS component



- VOS\_PRD\_SRV1\_SLT1\_APP
- VOS\_PRD\_SRV1\_SLT1\_REP
- VOS\_PRD\_SRV1\_SLT2\_APP
- VOS\_PRD\_SRV1\_SLT2\_REP
- VOS\_PRD\_SRV1\_SLT4\_APP
- VOS\_PRD\_SRV1\_SLT4\_REP
- VOS\_PRD\_SRV2\_SLT1\_APP
- VOS\_PRD\_SRV2\_SLT1\_REP
- VOS\_PRD\_SRV2\_SLT2\_APP
- VOS\_PRD\_SRV2\_SLT2\_REP
- VOS\_PRD\_SRV2\_SLT4\_APP
- VOS\_PRD\_SRV2\_SLT4\_REP
- VOS\_PRD\_WEB\_SRV1\_GWS
- VOS\_PRD\_WEB\_SRV1\_W4M
- VOS\_PRD\_WEB\_SRV1\_WP2
- VOS\_PRD\_WEB\_SRV1\_WS2
- VOS\_PRD\_WEB\_SRV2\_GWS
- VOS\_PRD\_WEB\_SRV2\_W4M
- VOS\_PRD\_WEB\_SRV2\_WP2
- VOS\_PRD\_WEB\_SRV2\_WS2