

# Weekly SLA Customer Report

Customer KBR\_Production  
Database ID 117



## Harddisk Usage BI-DBSRV

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 16-4-2022 | 35                        | 100                         | 64                         | 91                        | 500                         | 43                         | 55                        | 310                         | 139                        |
| 15-4-2022 | 35                        | 100                         | 64                         | 91                        | 500                         | 43                         | 55                        | 310                         | 138                        |
| 14-4-2022 | 35                        | 100                         | 64                         | 91                        | 500                         | 43                         | 55                        | 310                         | 139                        |
| 13-4-2022 | 33                        | 100                         | 67                         | 91                        | 500                         | 43                         | 55                        | 310                         | 140                        |
| 12-4-2022 | 34                        | 100                         | 66                         | 91                        | 500                         | 43                         | 55                        | 310                         | 140                        |
| 11-4-2022 | 34                        | 100                         | 66                         | 91                        | 500                         | 43                         | 56                        | 310                         | 138                        |
| 10-4-2022 | 34                        | 100                         | 66                         | 91                        | 500                         | 43                         | 55                        | 310                         | 139                        |

## Harddisk Usage KBR\_PRD\_APPSRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 16-4-2022 | 53                        | 149                         | 70                         |
| 15-4-2022 | 53                        | 149                         | 70                         |
| 14-4-2022 | 54                        | 149                         | 69                         |
| 13-4-2022 | 54                        | 149                         | 69                         |
| 12-4-2022 | 54                        | 149                         | 69                         |
| 11-4-2022 | 54                        | 149                         | 69                         |
| 10-4-2022 | 54                        | 149                         | 69                         |

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## Harddisk Usage KBR\_PRD\_APPSRV2

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 16-4-2022 | 32                        | 99                          | 68                         |
| 15-4-2022 | 32                        | 99                          | 68                         |
| 14-4-2022 | 32                        | 99                          | 67                         |
| 13-4-2022 | 32                        | 99                          | 67                         |
| 12-4-2022 | 32                        | 99                          | 67                         |
| 11-4-2022 | 32                        | 99                          | 67                         |
| 10-4-2022 | 32                        | 99                          | 68                         |

## Harddisk Usage KBR\_PRD\_DB-SRV1

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 16-4-2022 | 38                        | 99                          | 61                         | 96                        | 800                         | 34                         | 88                        | 400                         | 50                         |
| 15-4-2022 | 37                        | 99                          | 63                         | 96                        | 800                         | 34                         | 87                        | 400                         | 50                         |
| 14-4-2022 | 37                        | 99                          | 63                         | 96                        | 800                         | 34                         | 87                        | 400                         | 50                         |
| 13-4-2022 | 39                        | 99                          | 61                         | 96                        | 800                         | 34                         | 88                        | 400                         | 50                         |
| 12-4-2022 | 40                        | 99                          | 60                         | 96                        | 800                         | 34                         | 88                        | 400                         | 49                         |
| 11-4-2022 | 40                        | 99                          | 60                         | 96                        | 800                         | 32                         | 88                        | 400                         | 48                         |
| 10-4-2022 | 40                        | 99                          | 60                         | 96                        | 800                         | 30                         | 88                        | 400                         | 48                         |

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### Harddisk Usage      KBR\_PRD\_WEBSRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 16-4-2022 | 55                       | 55                         | 25                        | 60                           | 1                              | 0                             |
| 15-4-2022 | 57                       | 55                         | 24                        | 60                           | 1                              | 0                             |
| 14-4-2022 | 61                       | 55                         | 22                        | 60                           | 1                              | 0                             |
| 13-4-2022 | 64                       | 55                         | 20                        | 60                           | 1                              | 0                             |
| 12-4-2022 | 67                       | 55                         | 18                        | 60                           | 1                              | 0                             |
| 11-4-2022 | 71                       | 55                         | 16                        | 60                           | 1                              | 0                             |
| 10-4-2022 | 71                       | 55                         | 16                        | 60                           | 1                              | 0                             |

### Harddisk Usage      KBR\_PRD\_WEBSRV2

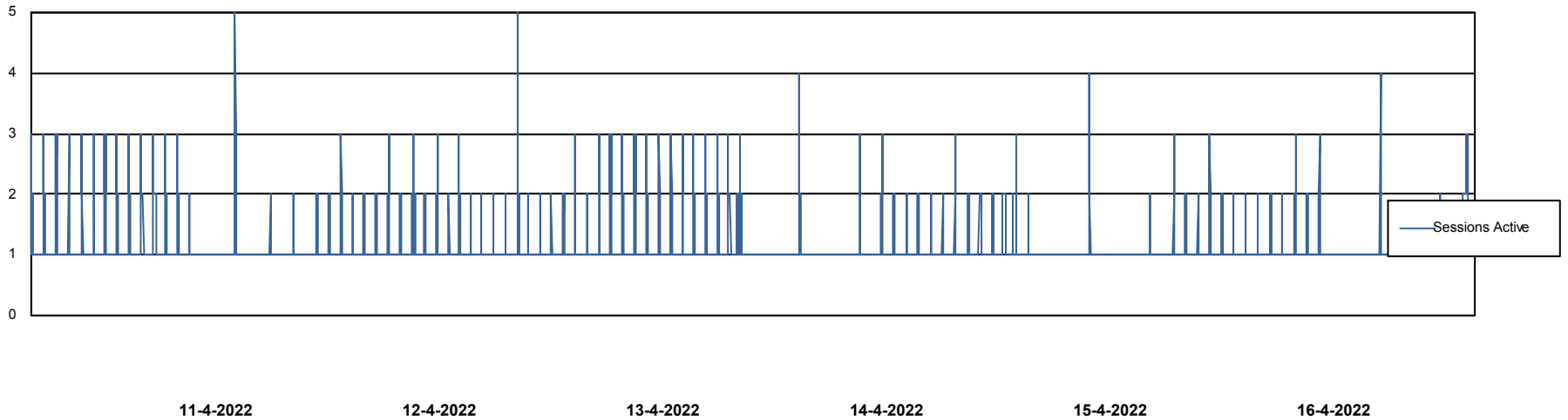
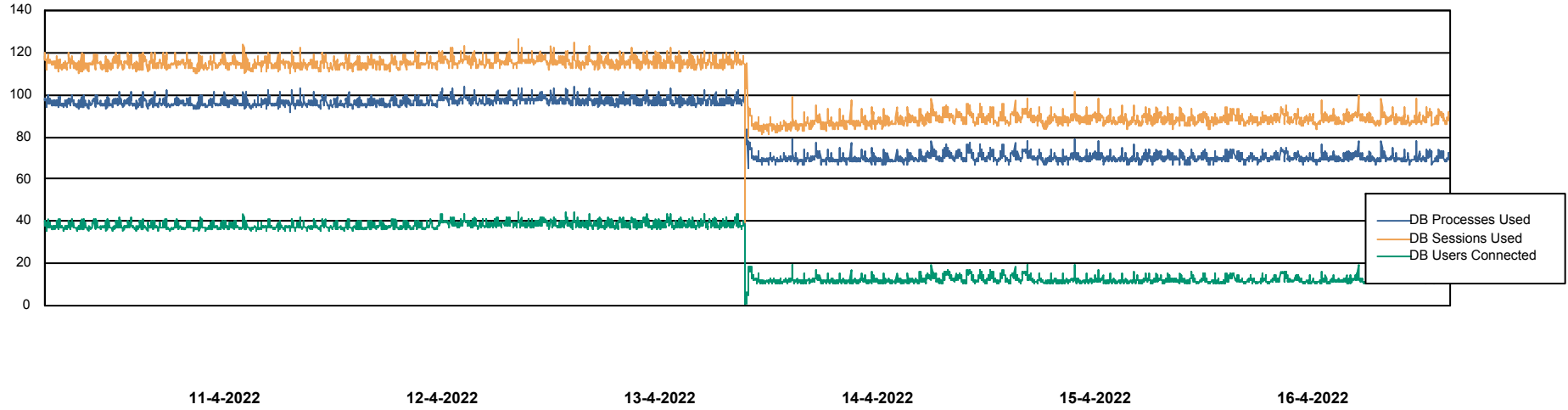
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 16-4-2022 | 73                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 15-4-2022 | 73                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 14-4-2022 | 73                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 13-4-2022 | 73                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 12-4-2022 | 73                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 11-4-2022 | 74                       | 55                         | 15                        | 62                           | 1                              | 0                             |
| 10-4-2022 | 74                       | 55                         | 15                        | 62                           | 1                              | 0                             |

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## Database Performance BI-DBSRV\_DB

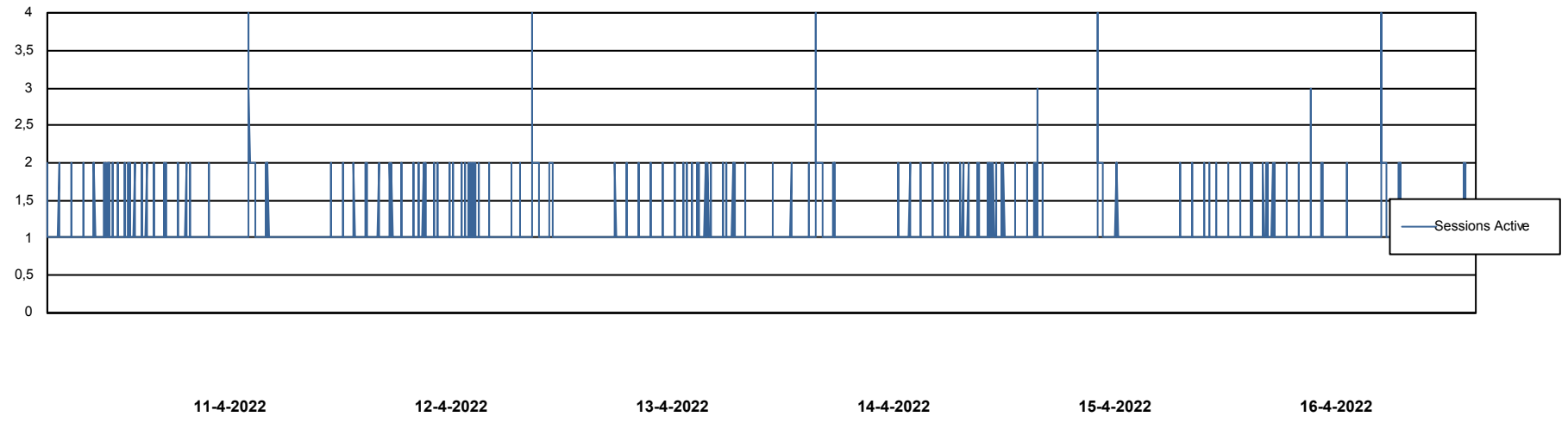
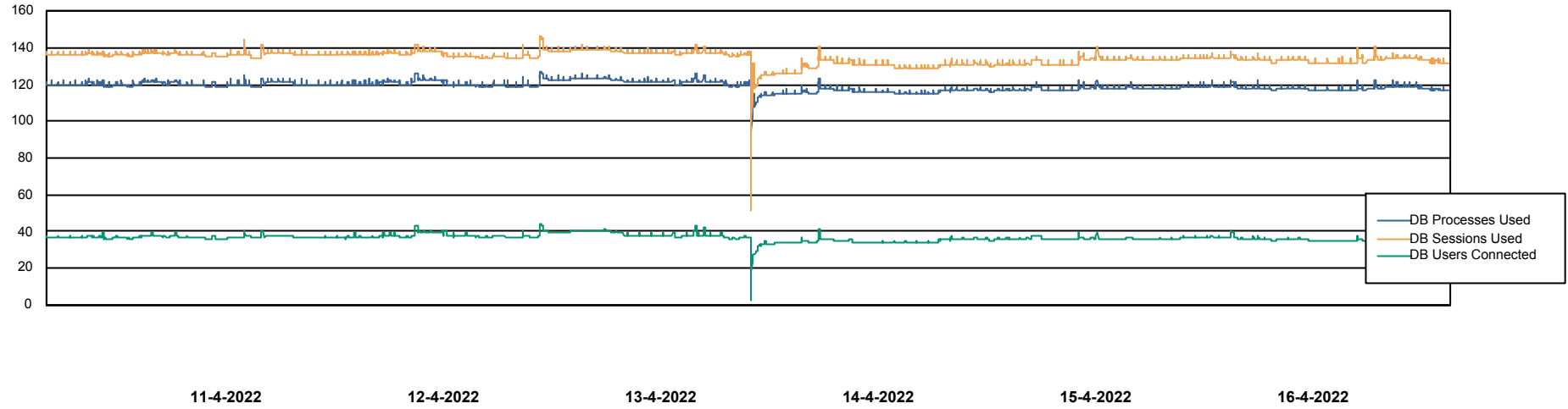


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## Database Performance KBR\_PRD\_DB-SRV1\_DB



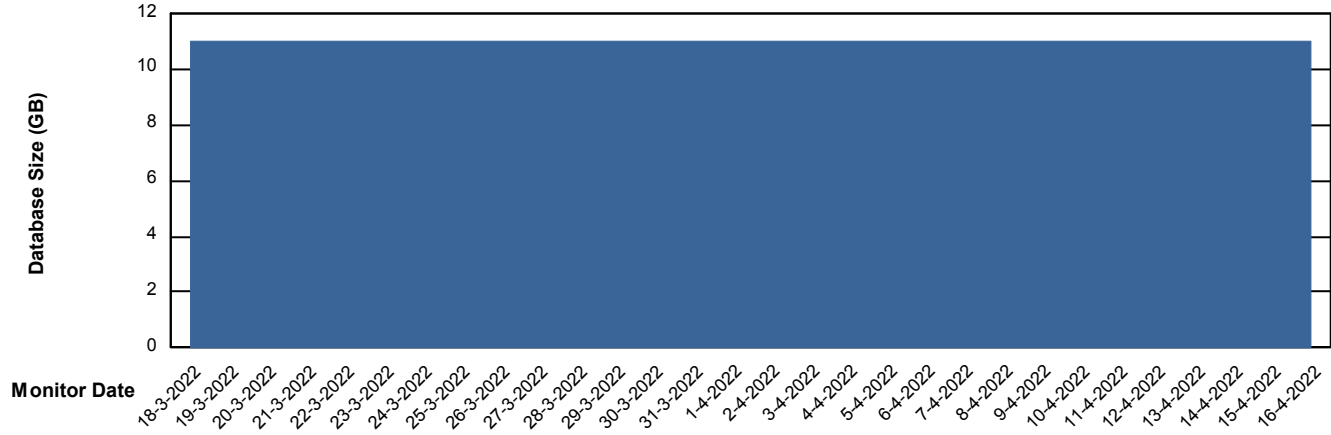
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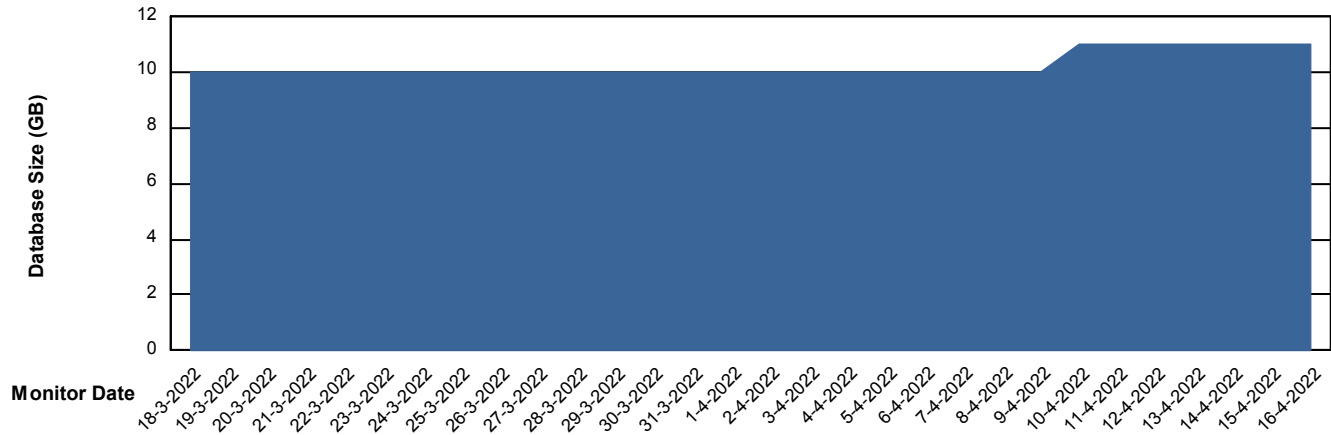
DATABASE SIZE BI-DBSRV\_DB

### Database growth over last month



DATABASE SIZE KBR\_PRD\_DB-SRV1\_DB

### Database growth over last month



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Database Tablespace BI-DBSRV\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 15-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 14-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 13-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 12-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 11-4-2022 | ABSDATA         | 6             | 4             | 29              |
|           | INDX            | 8             | 4             | 45              |
| 10-4-2022 | ABSDATA         | 6             | 4             | 30              |
|           | INDX            | 8             | 4             | 46              |

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Database Tablespace KBR\_PRD\_DB-SRV1\_DB

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 16-4-2022 | ABSDATA         | 8             | 3             | 57              |
|           | INDX            | 8             | 1             | 90              |
| 15-4-2022 | ABSDATA         | 8             | 3             | 57              |
|           | INDX            | 8             | 1             | 90              |
| 14-4-2022 | ABSDATA         | 8             | 3             | 57              |
|           | INDX            | 8             | 1             | 90              |
| 13-4-2022 | ABSDATA         | 8             | 3             | 58              |
|           | INDX            | 8             | 1             | 90              |
| 12-4-2022 | ABSDATA         | 8             | 3             | 58              |
|           | INDX            | 8             | 1             | 90              |
| 11-4-2022 | ABSDATA         | 8             | 3             | 58              |
|           | INDX            | 8             | 1             | 90              |
| 10-4-2022 | ABSDATA         | 4             | 3             | 16              |
|           | INDX            | 8             | 1             | 90              |

BI Status and last ETL error for BI-DBSRV\_DB

|                                     | ma 11/4/2022 | di 12/4/2022 | wo 13/4/2022 | do 14/4/2022 | vr 15/4/2022 | za 16/4/2022 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           |

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| BI last ETL error for | BI-DBSRV_DB |
|-----------------------|-------------|
| ma, 11-04-2022        | None        |
| za, 16-04-2022        | None        |
| wo, 13-04-2022        | None        |
| do, 14-04-2022        | None        |
| vr, 15-04-2022        | None        |
| ma, 11-04-2022        | None        |
| di, 12-04-2022        | None        |
| wo, 13-04-2022        | None        |
| vr, 15-04-2022        | None        |
| do, 14-04-2022        | None        |
| zo, 10-04-2022        | None        |
| di, 12-04-2022        | None        |
| za, 16-04-2022        | None        |
| zo, 10-04-2022        | None        |

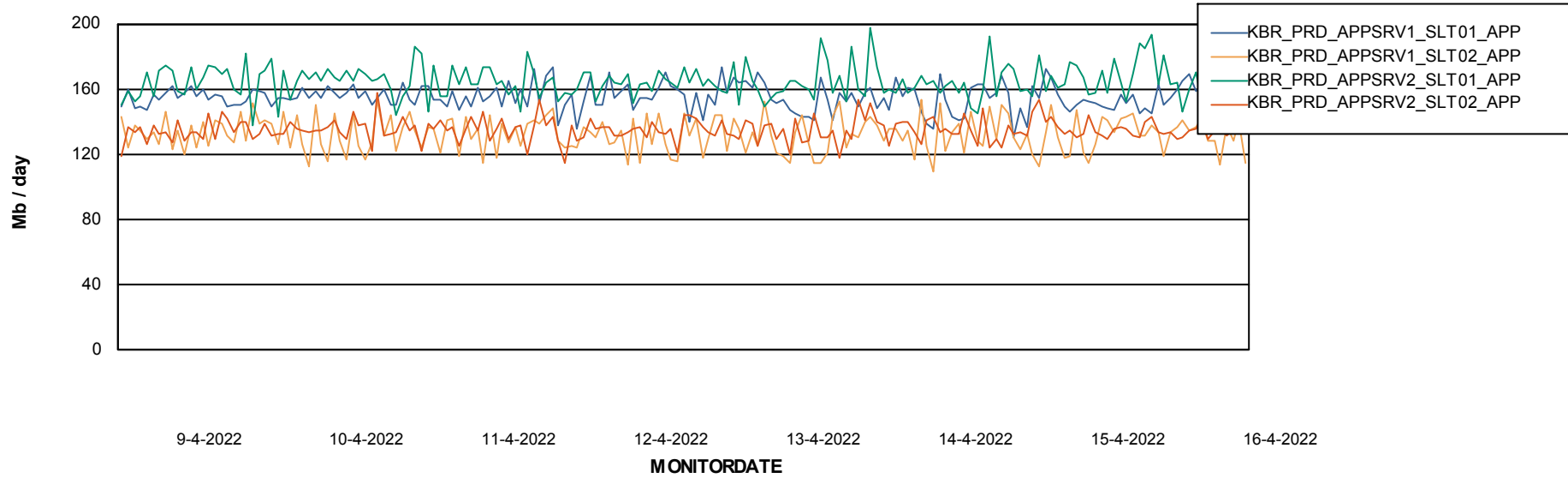
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## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



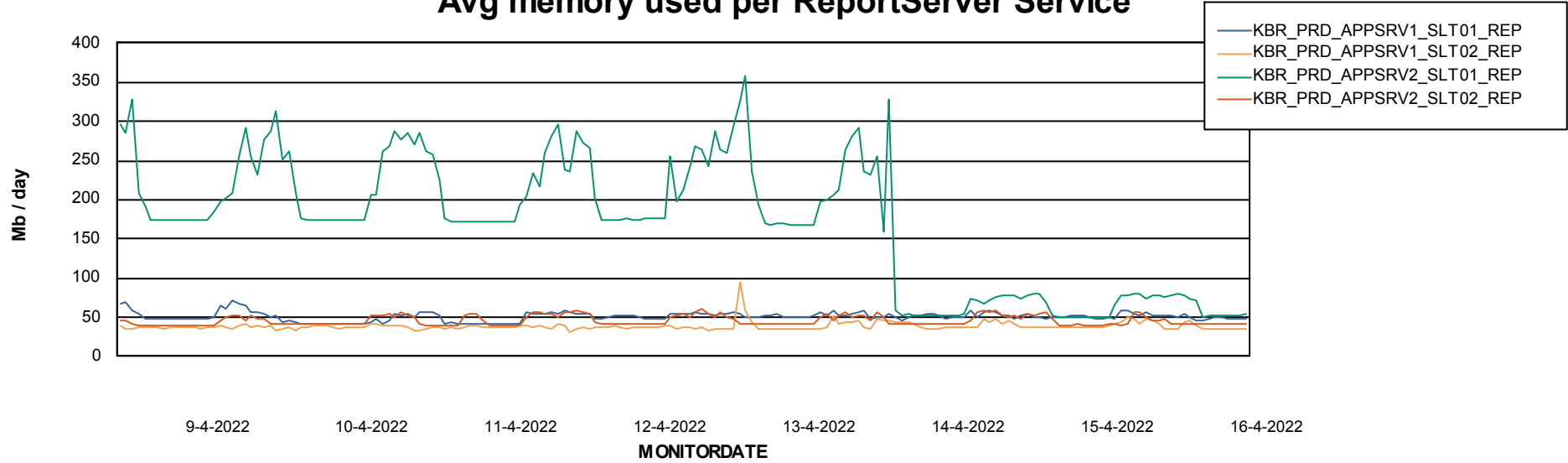
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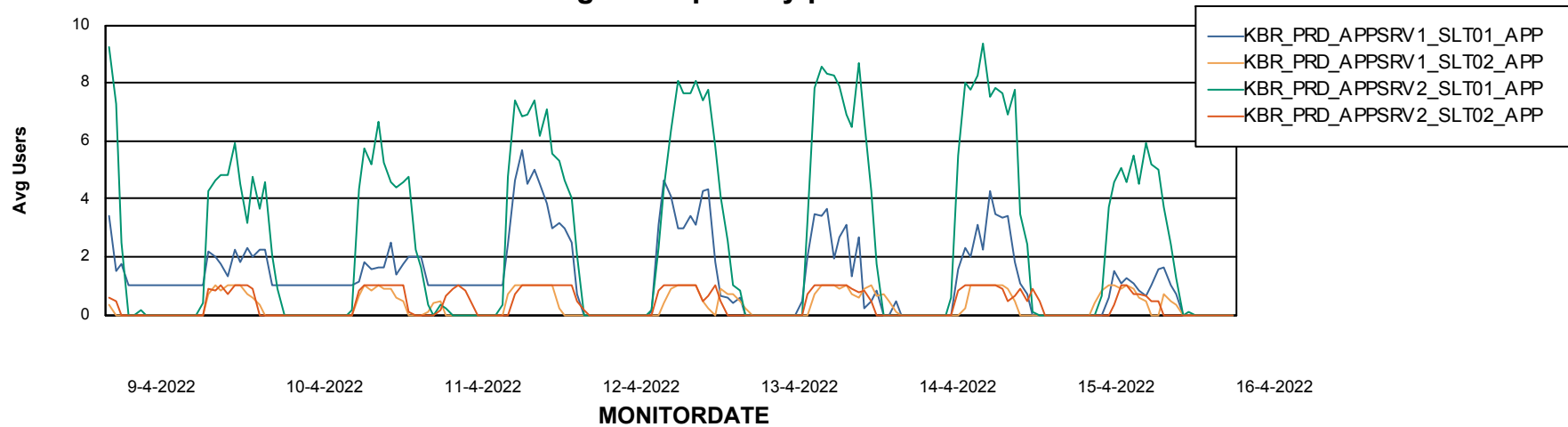


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



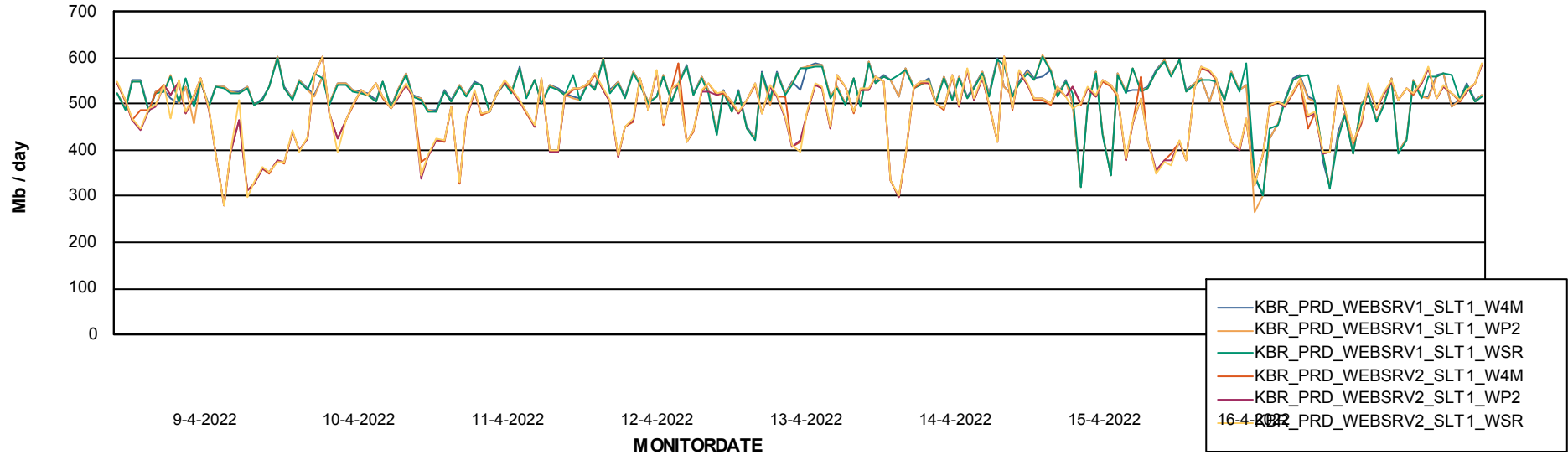
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

