

Weekly SLA Customer Report

Customer RFL_Production
 Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 9-4-2022 | 14 | 195 | 167 | 68 | 373 | 121 | 46 | 373 | 200 | 20 |
| 8-4-2022 | 13 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 19 |
| 7-4-2022 | 13 | 195 | 170 | 68 | 373 | 121 | 46 | 373 | 200 | 21 |
| 6-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 31 |
| 5-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 36 |
| 4-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 35 |
| 3-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 36 |

Harddisk Usage RFL_STB

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 9-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 8-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 7-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 6-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 79 |
| 5-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 79 |
| 4-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 79 |
| 3-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_WEB

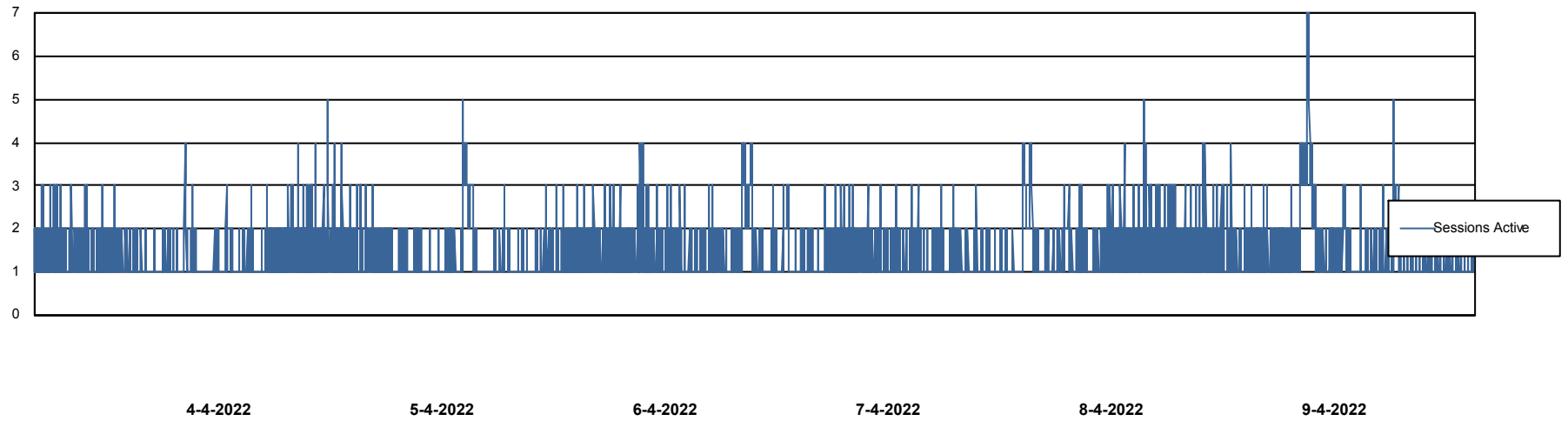
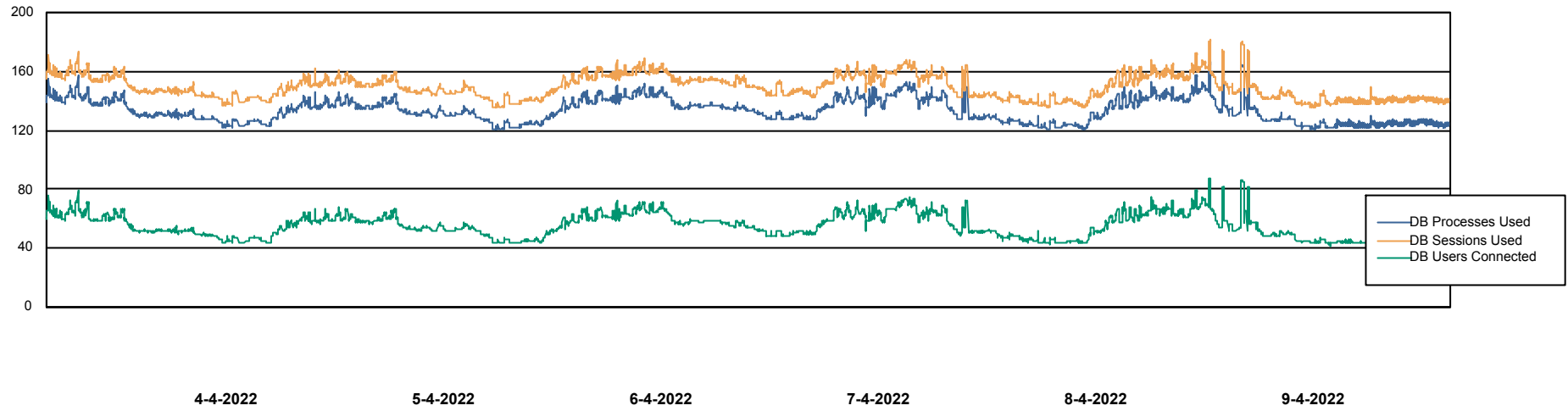
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 9-4-2022 | 46 | 40 | 21 |
| 8-4-2022 | 46 | 40 | 21 |
| 7-4-2022 | 46 | 40 | 21 |
| 6-4-2022 | 46 | 40 | 21 |
| 5-4-2022 | 46 | 40 | 21 |
| 4-4-2022 | 46 | 40 | 21 |
| 3-4-2022 | 46 | 40 | 21 |

Weekly SLA Customer Report

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Database Performance RFLDB_Production



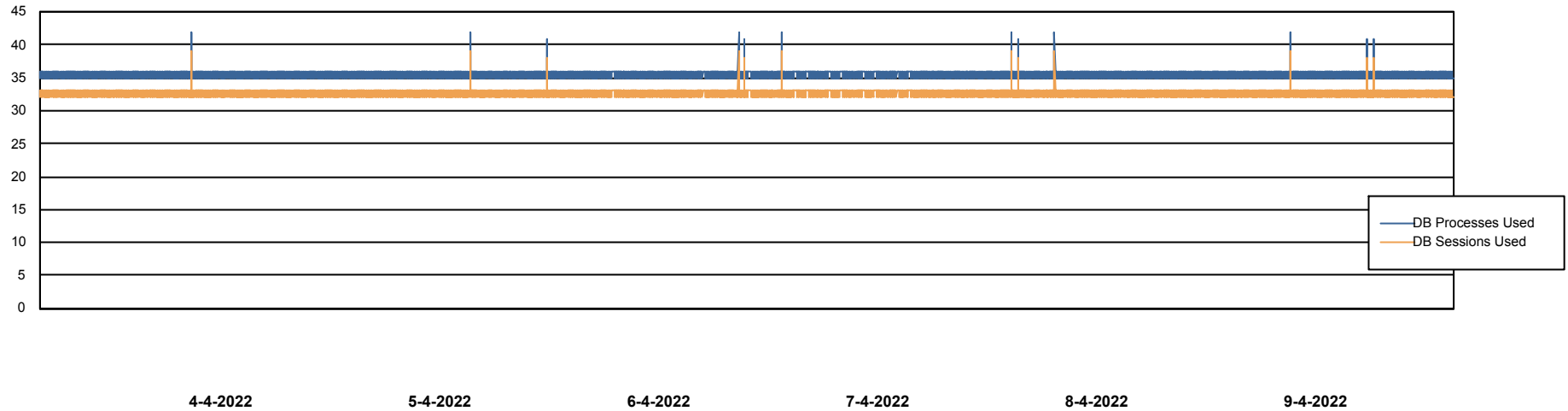
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Database Performance RFLDB_Standby

DB Processes Max 1,000



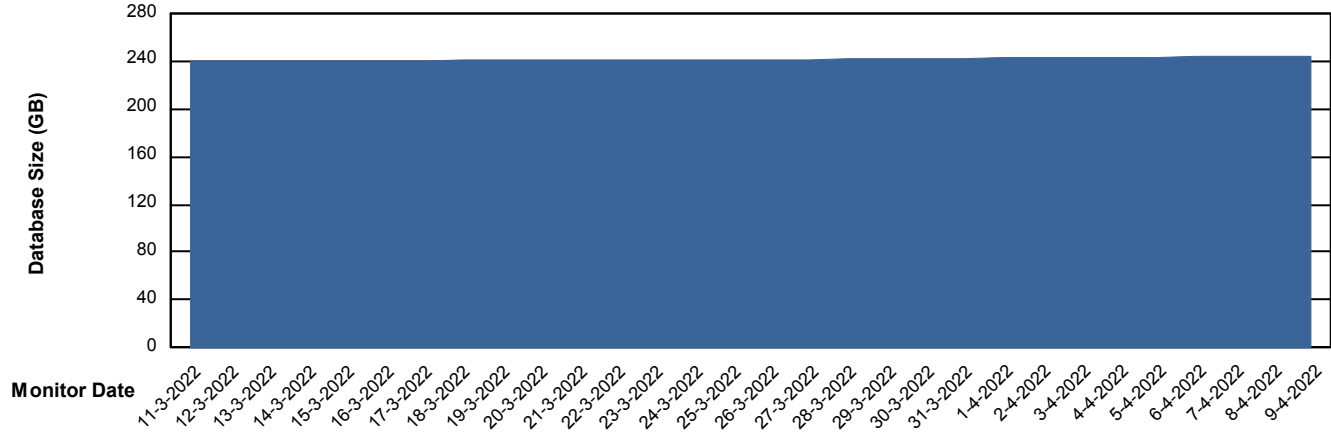
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DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 9-4-2022 | ABSDATA | 90 | 66 | 26 |
| | INDX | 200 | 168 | 16 |
| 8-4-2022 | ABSDATA | 90 | 66 | 26 |
| | INDX | 200 | 168 | 16 |
| 7-4-2022 | ABSDATA | 90 | 66 | 26 |
| | INDX | 200 | 168 | 16 |
| 6-4-2022 | ABSDATA | 90 | 66 | 26 |
| | INDX | 200 | 168 | 16 |
| 5-4-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 168 | 16 |
| 4-4-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 16 |
| 3-4-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 16 |

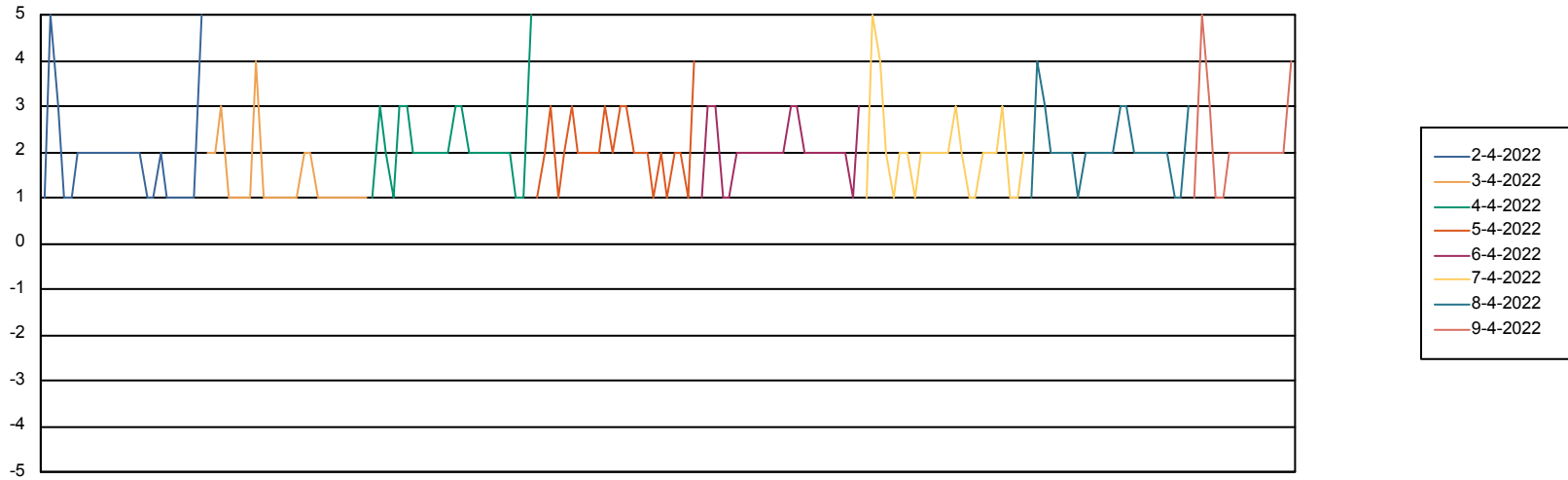
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Standby Database Health RFL_Production

Recovery lag for last 7 days



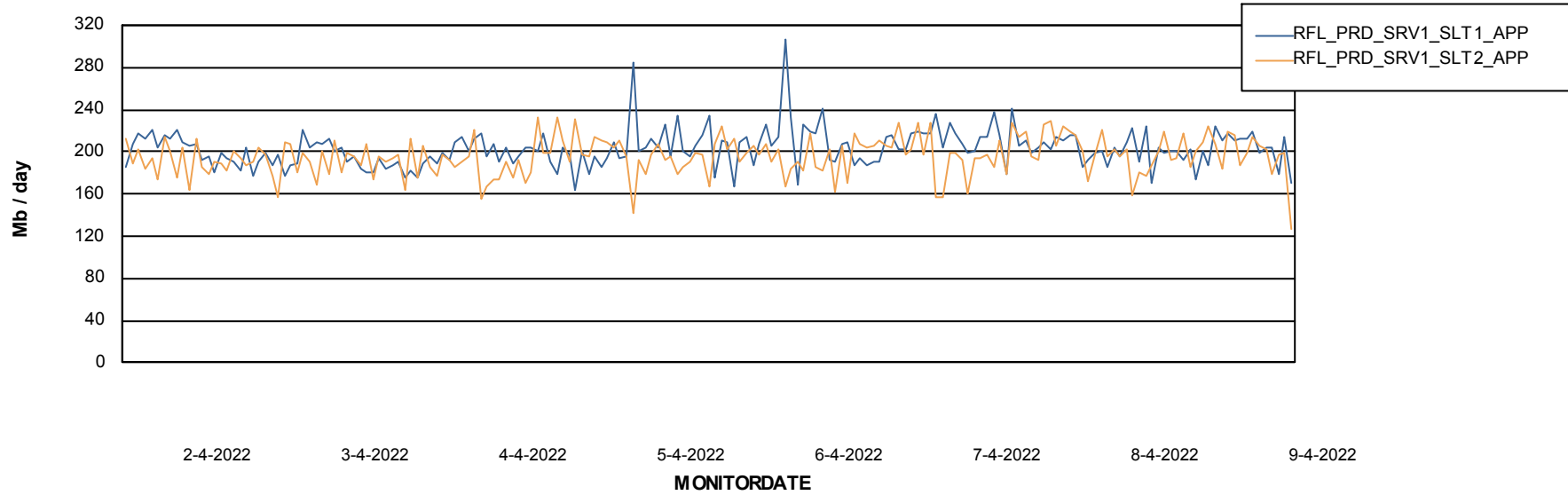
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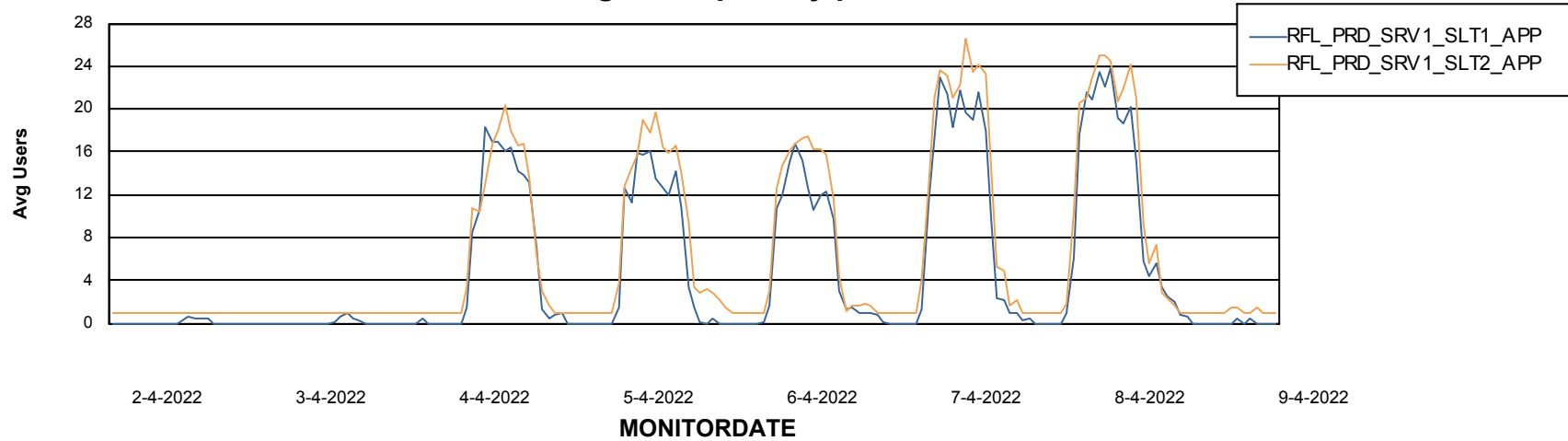


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



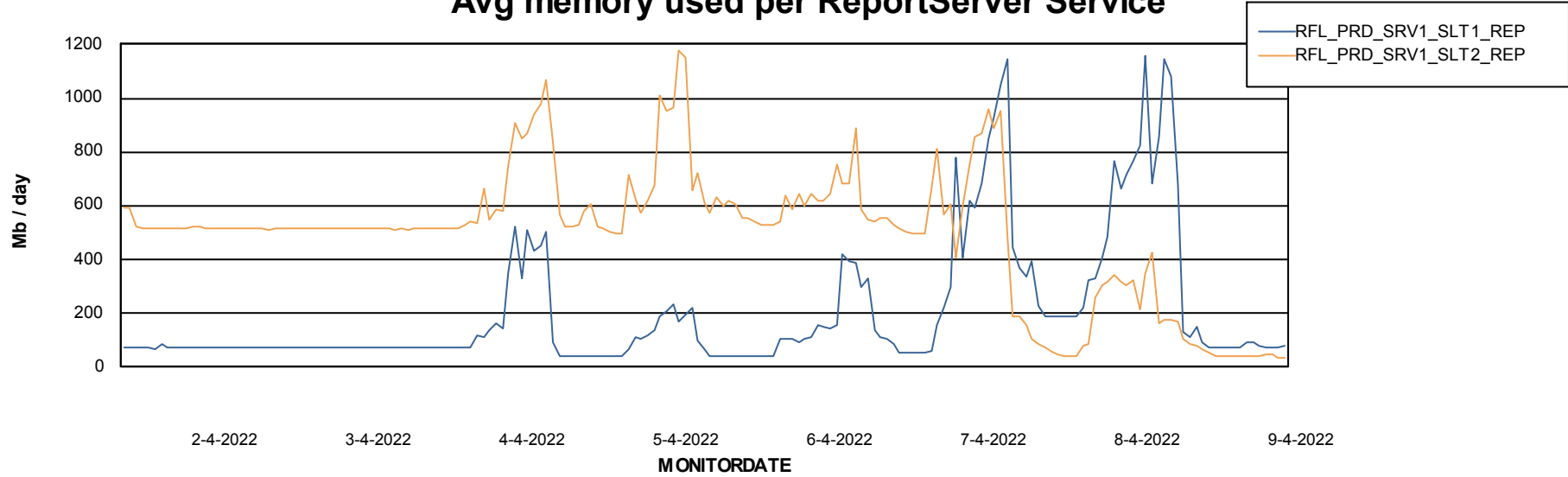
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



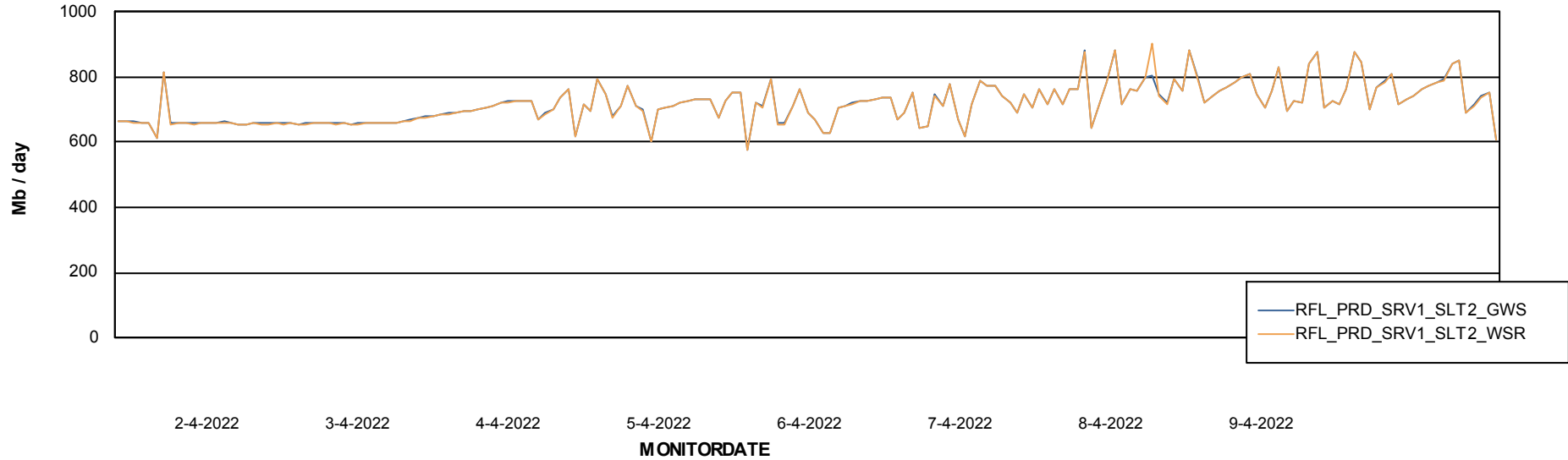
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

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Disaster per ABS component

