

# Weekly SLA Customer Report

Customer DFD\_Production  
 Database ID 39



Harddisk Usage DFD\_PRD\_ABSAPP1

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 9-4-2022 | 26                        | 90                          | 66                         |
| 8-4-2022 | 26                        | 90                          | 66                         |
| 7-4-2022 | 26                        | 90                          | 66                         |
| 6-4-2022 | 26                        | 90                          | 66                         |
| 5-4-2022 | 26                        | 90                          | 66                         |
| 4-4-2022 | 26                        | 90                          | 66                         |
| 3-4-2022 | 26                        | 90                          | 66                         |

Harddisk Usage DFD\_PRD\_ABSAPP2

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 9-4-2022 | 42                        | 100                         | 58                         |
| 8-4-2022 | 42                        | 100                         | 58                         |
| 7-4-2022 | 42                        | 100                         | 58                         |
| 6-4-2022 | 42                        | 100                         | 58                         |
| 5-4-2022 | 42                        | 100                         | 58                         |
| 4-4-2022 | 42                        | 100                         | 58                         |
| 3-4-2022 | 42                        | 100                         | 58                         |

# Weekly SLA Customer Report

Customer DFD\_Production  
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Harddisk Usage DFD\_PRD\_ABSAPP3

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|----------|---------------------------|-----------------------------|----------------------------|
| 9-4-2022 | 39                        | 100                         | 61                         |
| 8-4-2022 | 39                        | 100                         | 61                         |
| 7-4-2022 | 39                        | 100                         | 61                         |
| 6-4-2022 | 39                        | 100                         | 61                         |
| 5-4-2022 | 39                        | 100                         | 61                         |
| 4-4-2022 | 39                        | 100                         | 61                         |
| 3-4-2022 | 39                        | 100                         | 61                         |

Harddisk Usage DFD\_PRD\_ORACLE1

|          | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 9-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 8-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 7-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 6-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 5-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 4-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |
| 3-4-2022 | 26                        | 78                          | 58                         | 75                        | 479                         | 119                        | 18                        | 550                         | 452                        | 66                        |

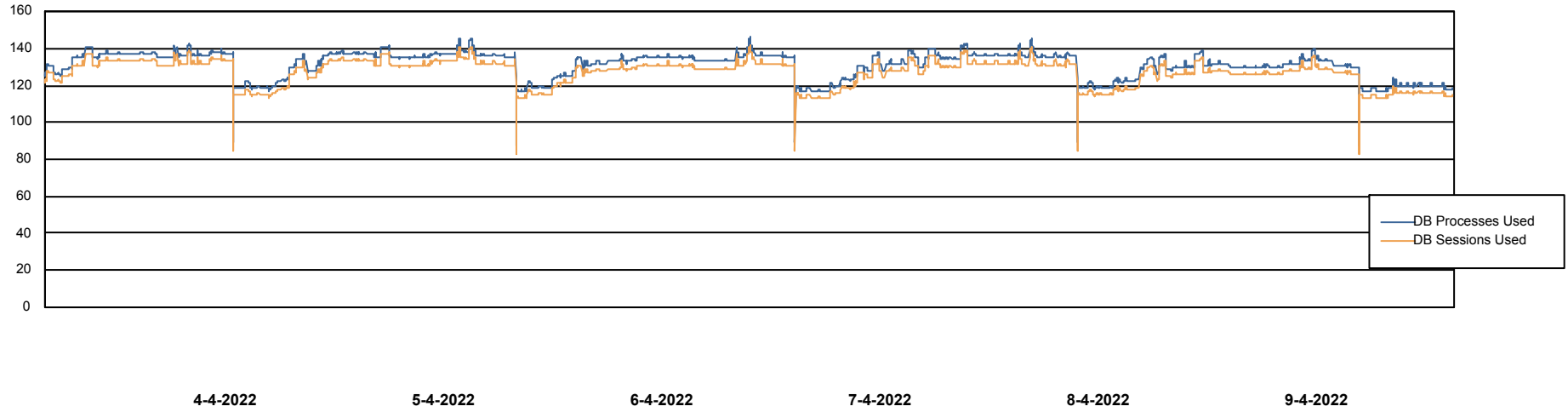
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Database ID 39



## Database Performance DFDDDB\_Production

DB Processes Max 600  
DB Processes Max 4



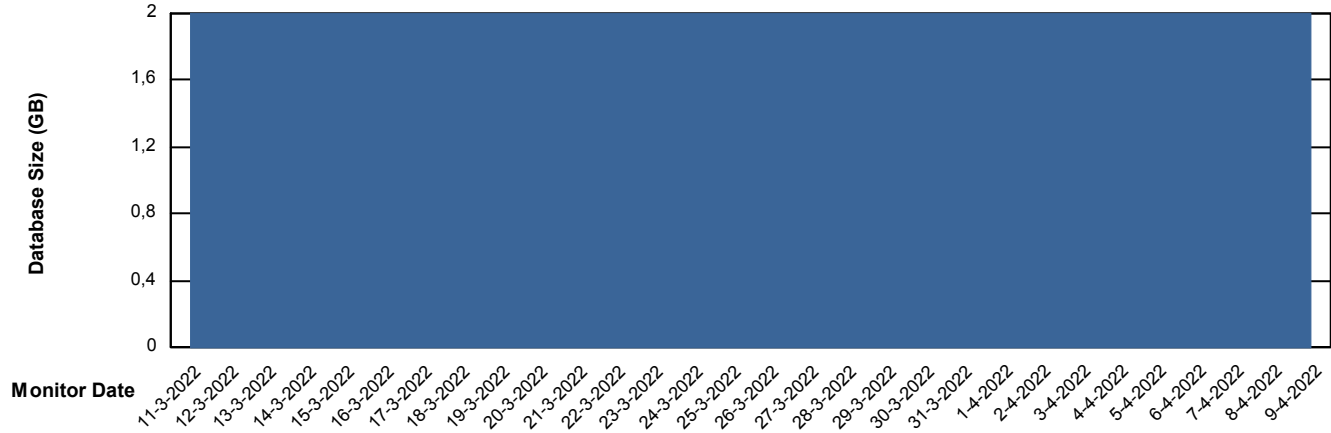
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DATABASE SIZE DFDDDB\_Production

Database growth over last month



Database Tablespace DFDDDB\_Production

| Date     | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|----------|-----------------|---------------|---------------|-----------------|
| 9-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 8-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 7-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 6-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 5-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 4-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |
| 3-4-2022 | ABSDATA         | 83            | 0             | 100             |
|          | INDX            | 161           | 0             | 100             |

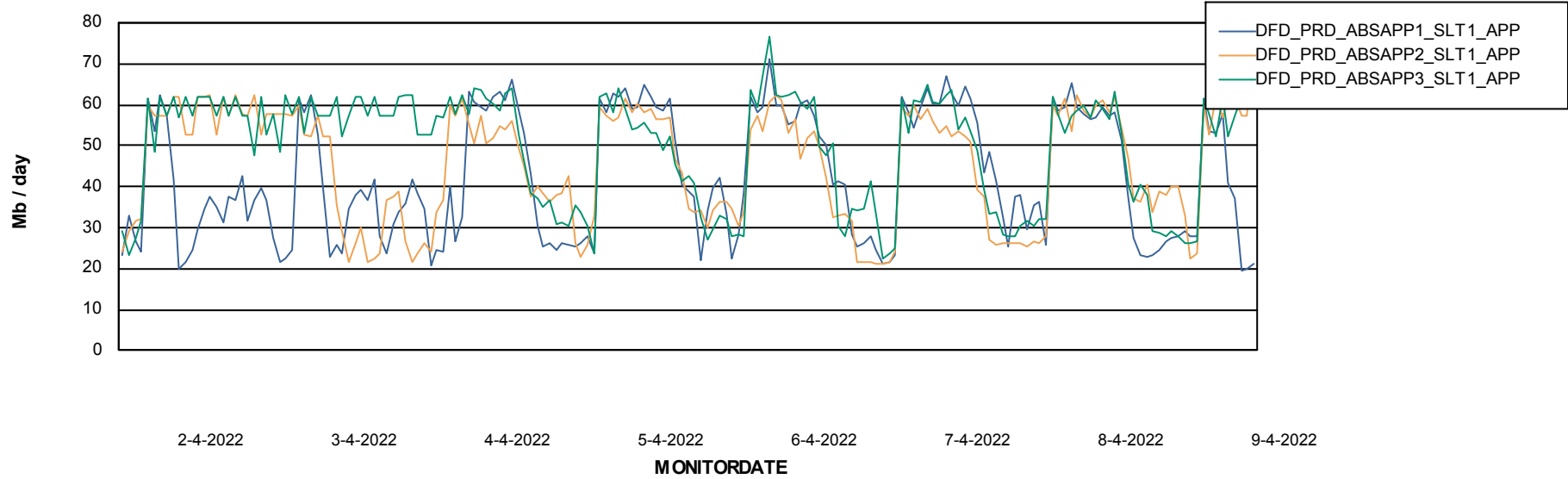
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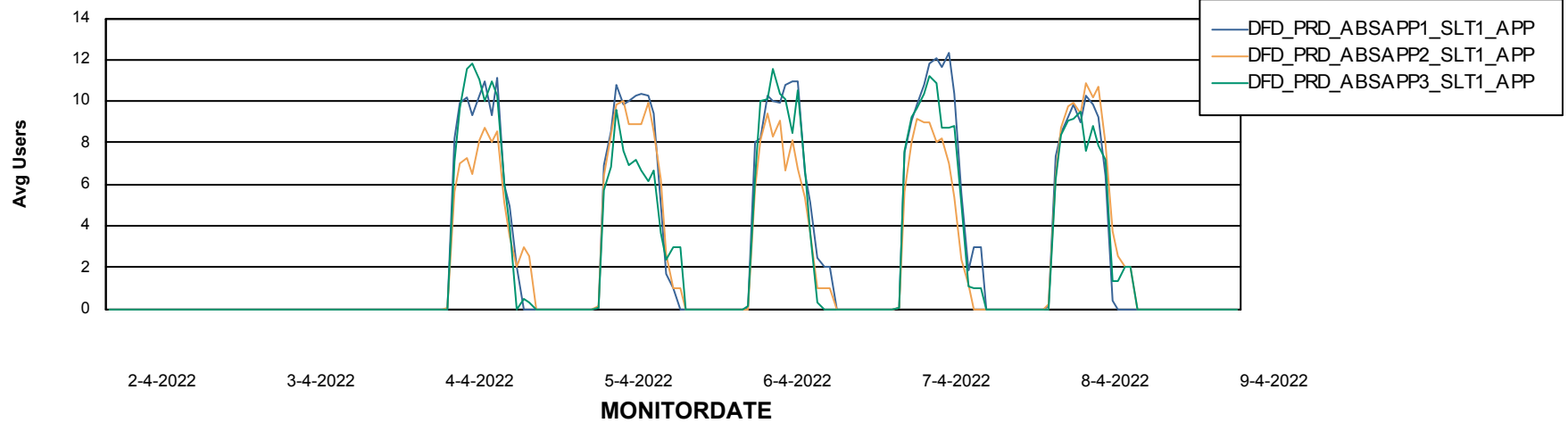


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



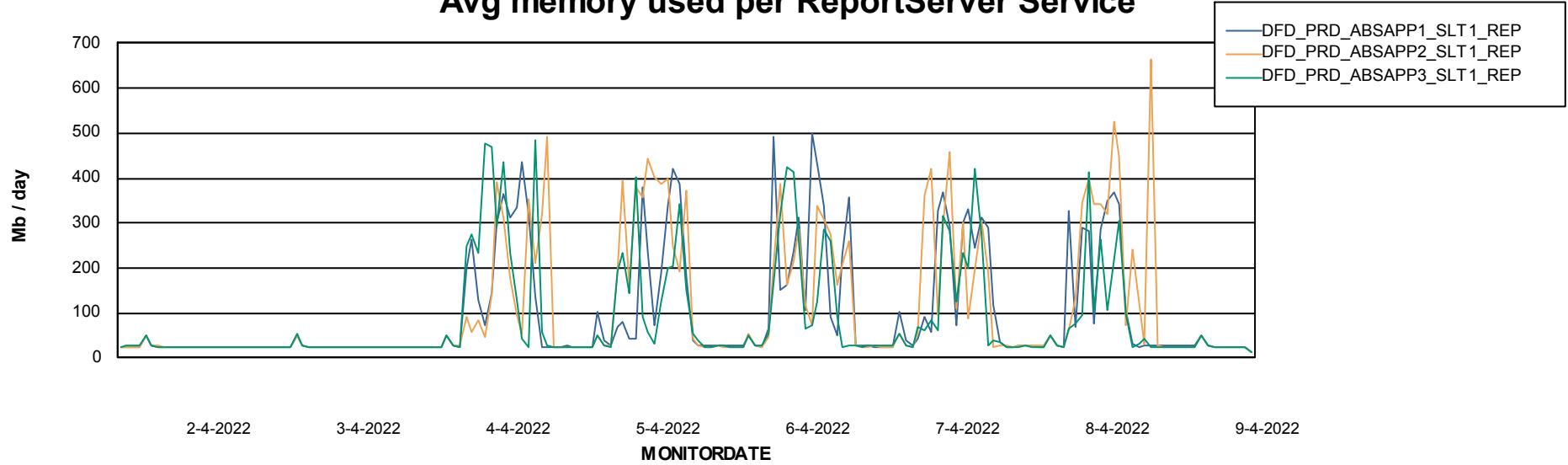
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



### Disaster per ABS component

