

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 2-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 39 |
| 1-4-2022 | 14 | 195 | 169 | 68 | 373 | 121 | 46 | 373 | 200 | 41 |
| 31-3-2022 | 14 | 195 | 168 | 68 | 373 | 121 | 46 | 373 | 200 | 44 |
| 30-3-2022 | 14 | 195 | 167 | 68 | 373 | 121 | 46 | 373 | 200 | 46 |
| 29-3-2022 | 15 | 195 | 166 | 68 | 373 | 121 | 46 | 373 | 200 | 51 |
| 28-3-2022 | 15 | 195 | 165 | 68 | 373 | 121 | 46 | 373 | 200 | 45 |
| 27-3-2022 | 16 | 195 | 165 | 68 | 373 | 121 | 46 | 373 | 200 | 25 |

Harddisk Usage RFL_STB

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 2-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 1-4-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 31-3-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 30-3-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 29-3-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 28-3-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 80 |
| 27-3-2022 | 26 | 195 | 145 | 72 | 559 | 156 | 39 | 559 | 341 | 81 |

Weekly SLA Customer Report

Customer RFL_Production
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Harddisk Usage RFL_WEB

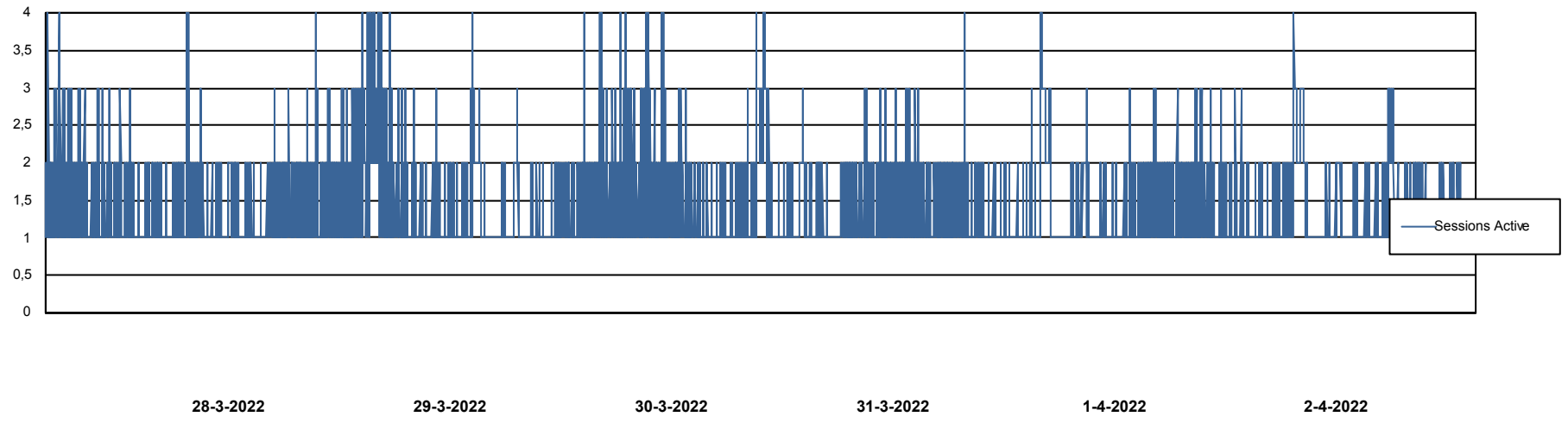
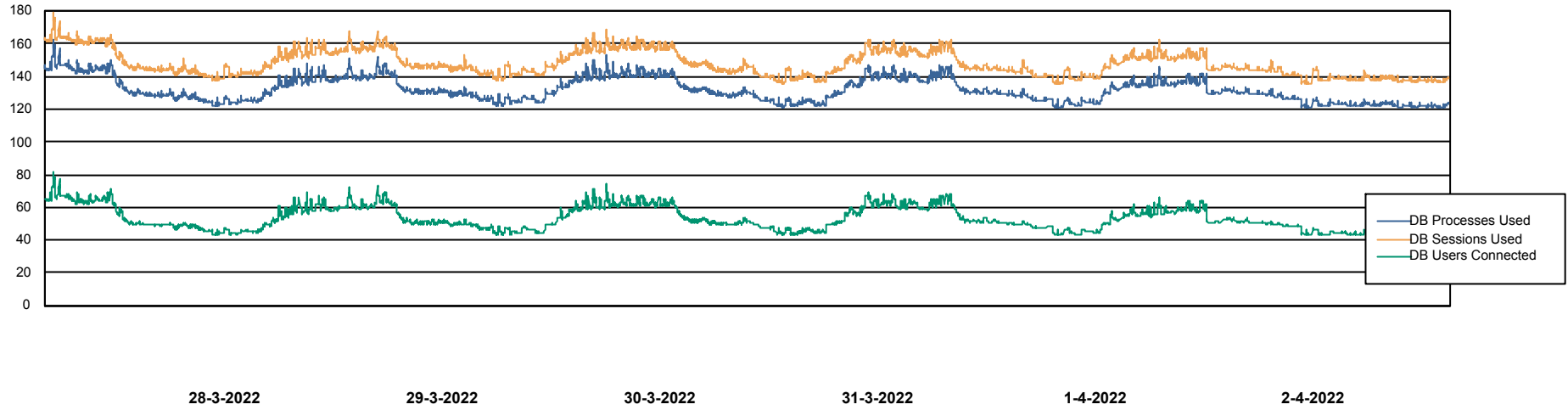
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 2-4-2022 | 46 | 40 | 21 |
| 1-4-2022 | 46 | 40 | 21 |
| 31-3-2022 | 46 | 40 | 21 |
| 30-3-2022 | 46 | 40 | 21 |
| 29-3-2022 | 46 | 40 | 21 |
| 28-3-2022 | 46 | 40 | 21 |
| 27-3-2022 | 46 | 40 | 21 |

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Database Performance RFLDB_Production



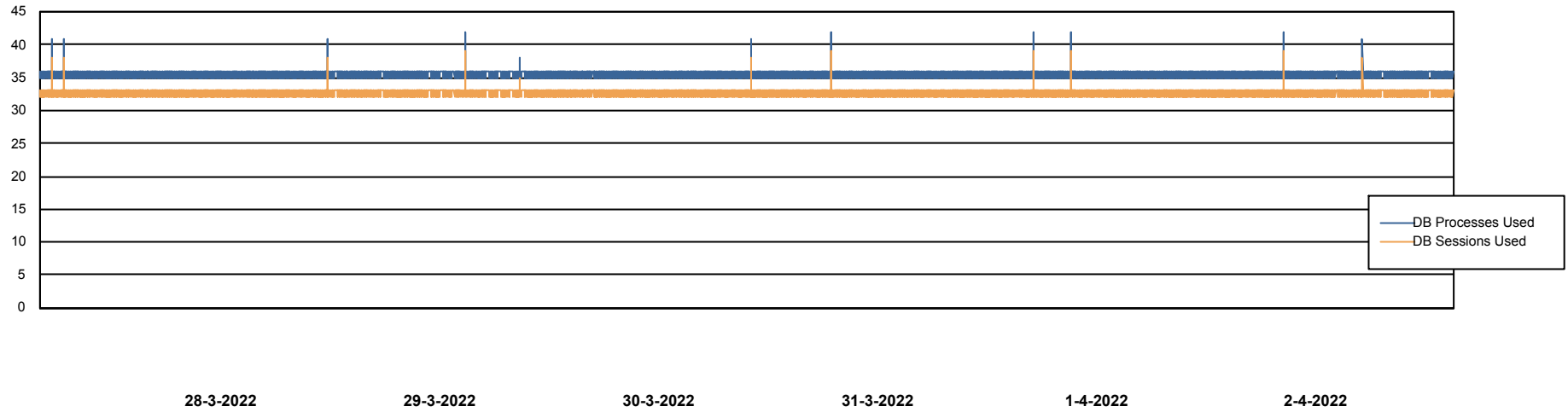
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Database Performance RFLDB_Standby

DB Processes Max 1,000



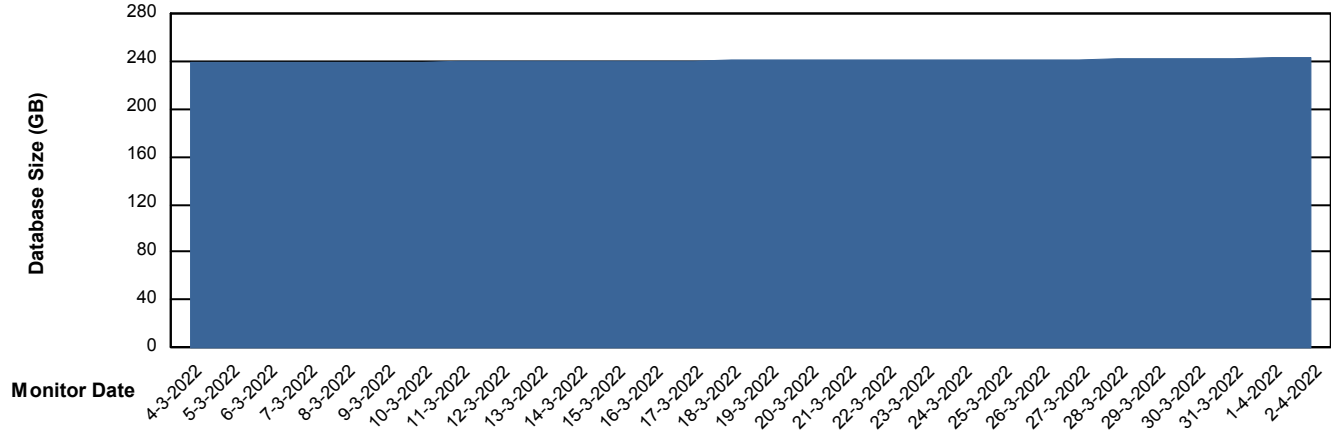
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DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 2-4-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 16 |
| 1-4-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 16 |
| 31-3-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 17 |
| 30-3-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 17 |
| 29-3-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 17 |
| 28-3-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 167 | 17 |
| 27-3-2022 | ABSDATA | 90 | 66 | 27 |
| | INDX | 200 | 166 | 17 |

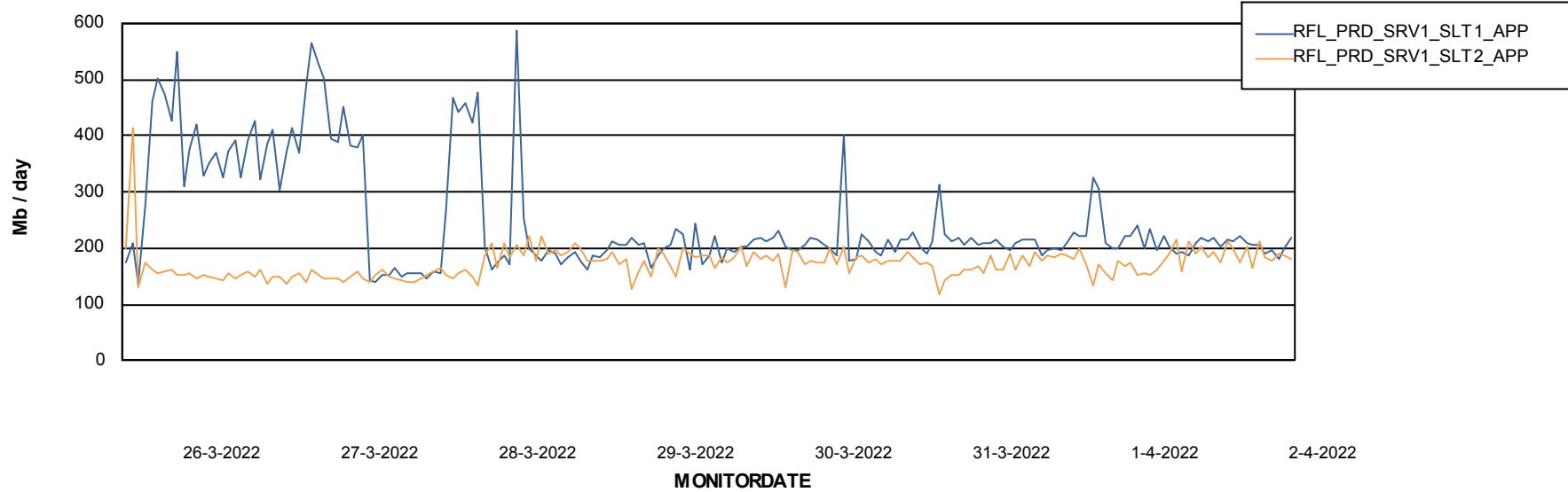
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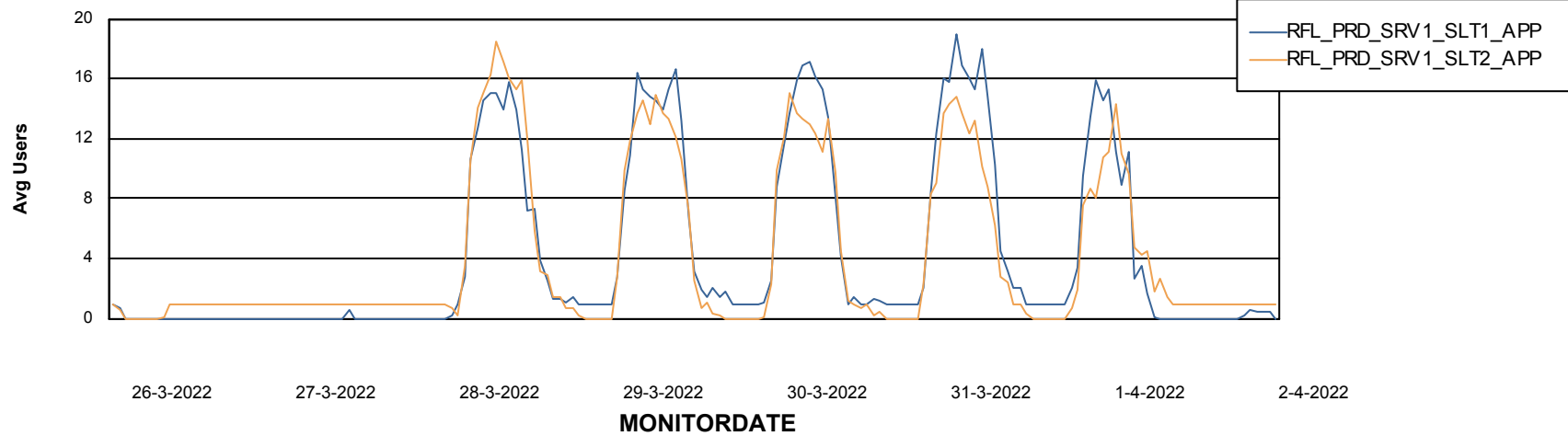


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



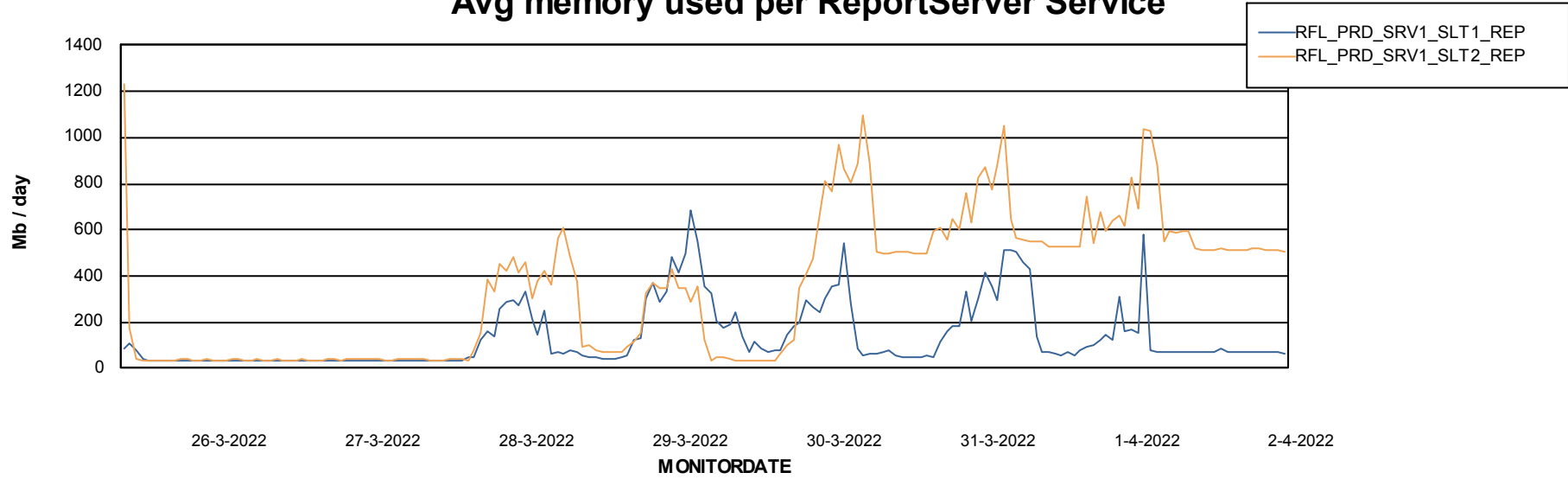
Weekly SLA Customer Report

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Database ID 36



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



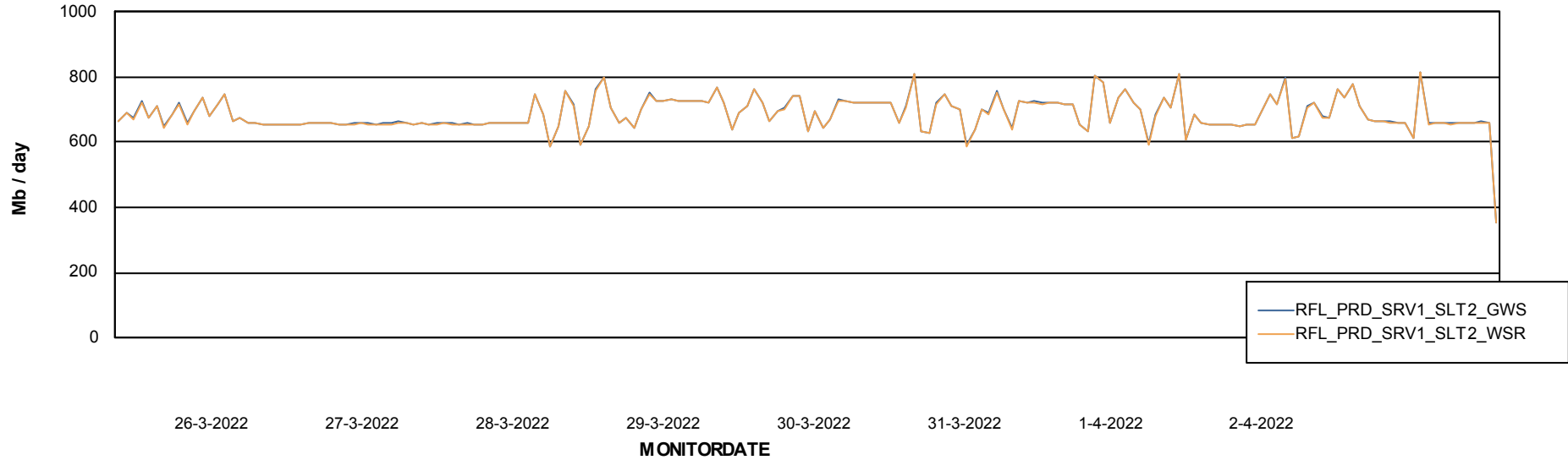
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
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Disaster per ABS component

