

# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## Harddisk Usage BCM\_ABS-DEVBD-02 Standby DB Server

|           | Free disk space on C: (%) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-3-2022 | 26                        | 73                         | 55                        | 200                         | 90                         | 69                        | 50                          | 16                         |
| 11-3-2022 | 27                        | 73                         | 55                        | 200                         | 90                         | 71                        | 50                          | 15                         |
| 10-3-2022 | 27                        | 73                         | 56                        | 200                         | 88                         | 70                        | 50                          | 15                         |
| 9-3-2022  | 27                        | 72                         | 56                        | 200                         | 87                         | 70                        | 50                          | 15                         |
| 8-3-2022  | 28                        | 72                         | 56                        | 200                         | 87                         | 69                        | 50                          | 16                         |
| 7-3-2022  | 28                        | 71                         | 56                        | 200                         | 88                         | 72                        | 50                          | 14                         |
| 6-3-2022  | 29                        | 71                         | 56                        | 200                         | 88                         | 71                        | 50                          | 15                         |

## Harddisk Usage BCM\_ABS-PRODBD-02 Production DB Server

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-3-2022 | 44                        | 100                         | 56                         | 67                        | 200                         | 66                         | 78                        | 250                         | 55                         |
| 11-3-2022 | 43                        | 100                         | 57                         | 68                        | 200                         | 65                         | 78                        | 250                         | 55                         |
| 10-3-2022 | 43                        | 100                         | 56                         | 68                        | 200                         | 63                         | 78                        | 250                         | 55                         |
| 9-3-2022  | 45                        | 100                         | 55                         | 69                        | 200                         | 62                         | 78                        | 250                         | 55                         |
| 8-3-2022  | 45                        | 100                         | 55                         | 69                        | 200                         | 62                         | 78                        | 250                         | 55                         |
| 7-3-2022  | 45                        | 100                         | 55                         | 69                        | 200                         | 61                         | 78                        | 250                         | 55                         |
| 6-3-2022  | 45                        | 100                         | 55                         | 69                        | 200                         | 63                         | 78                        | 250                         | 55                         |

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Harddisk Usage BCM\_PRD\_ABS-DEVPROD-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-3-2022 | 57                        | 126                         | 55                         |
| 11-3-2022 | 57                        | 126                         | 55                         |
| 10-3-2022 | 57                        | 126                         | 55                         |
| 9-3-2022  | 57                        | 126                         | 55                         |
| 8-3-2022  | 57                        | 126                         | 54                         |
| 7-3-2022  | 57                        | 126                         | 55                         |
| 6-3-2022  | 57                        | 126                         | 55                         |

Harddisk Usage BCM\_PRD\_ABS-DEVWEB-02

|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-3-2022 | 57                        | 79                          | 34                         |
| 11-3-2022 | 57                        | 79                          | 34                         |
| 10-3-2022 | 56                        | 79                          | 35                         |
| 9-3-2022  | 56                        | 79                          | 35                         |
| 8-3-2022  | 56                        | 79                          | 35                         |
| 7-3-2022  | 57                        | 79                          | 34                         |
| 6-3-2022  | 57                        | 79                          | 34                         |

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Harddisk Usage BCM\_PRD\_ABS-PROD-02

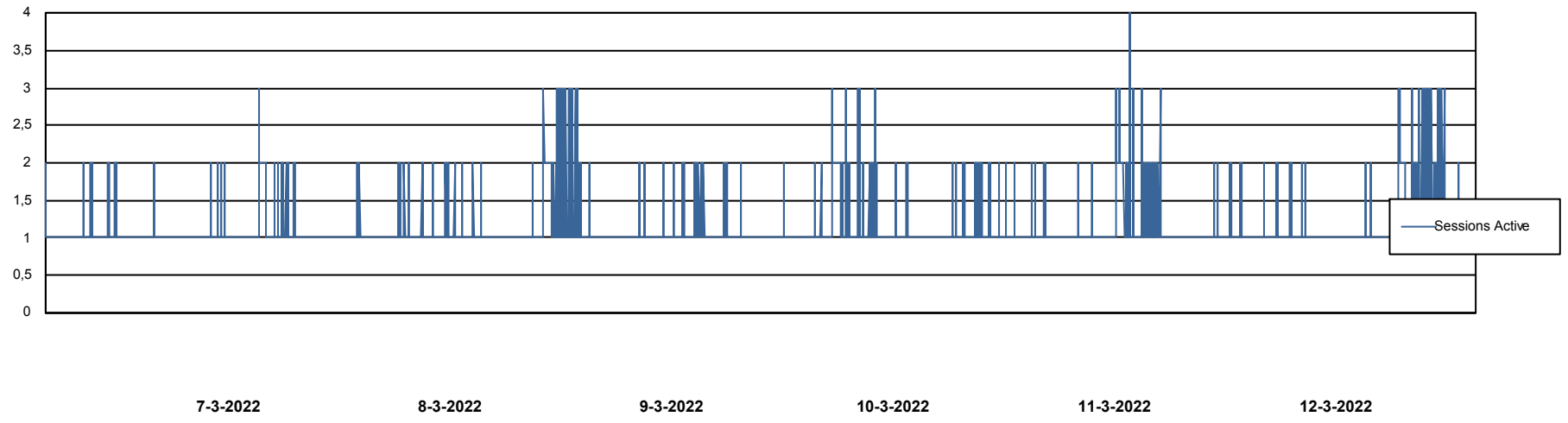
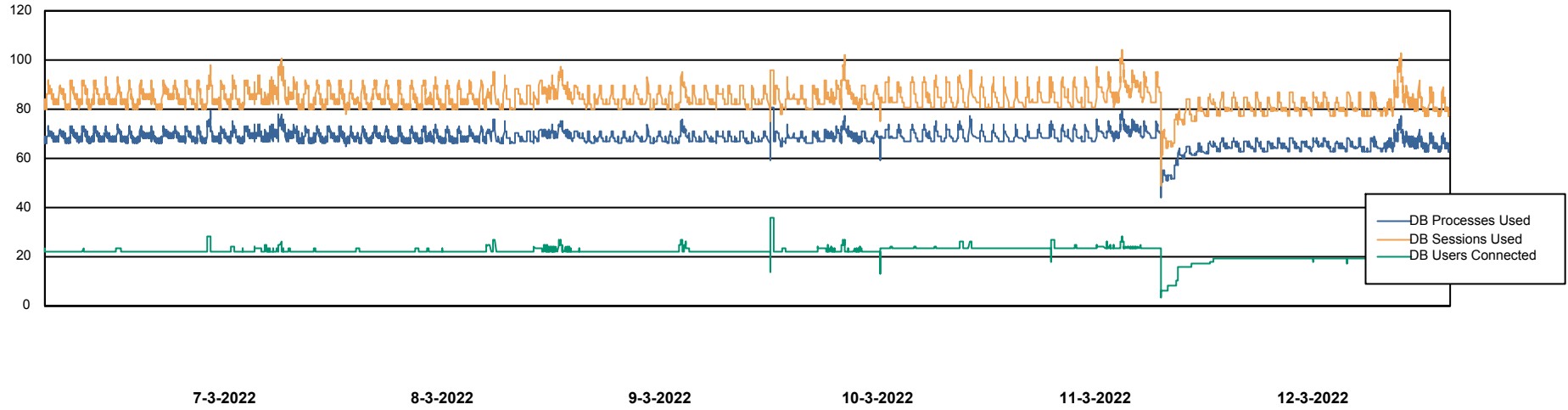
|           | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-3-2022 | 51                        | 100                         | 48                         |
| 11-3-2022 | 51                        | 100                         | 48                         |
| 10-3-2022 | 51                        | 100                         | 49                         |
| 9-3-2022  | 52                        | 100                         | 48                         |
| 8-3-2022  | 52                        | 100                         | 48                         |
| 7-3-2022  | 52                        | 100                         | 48                         |
| 6-3-2022  | 52                        | 100                         | 47                         |

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## Database Performance BCMDB\_ABS1 Production Database

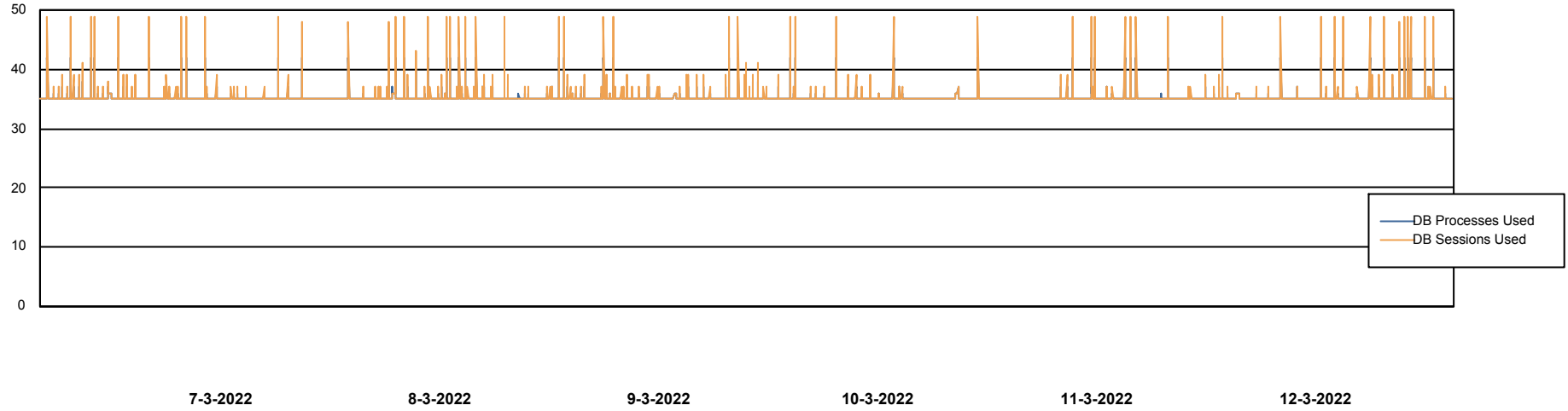


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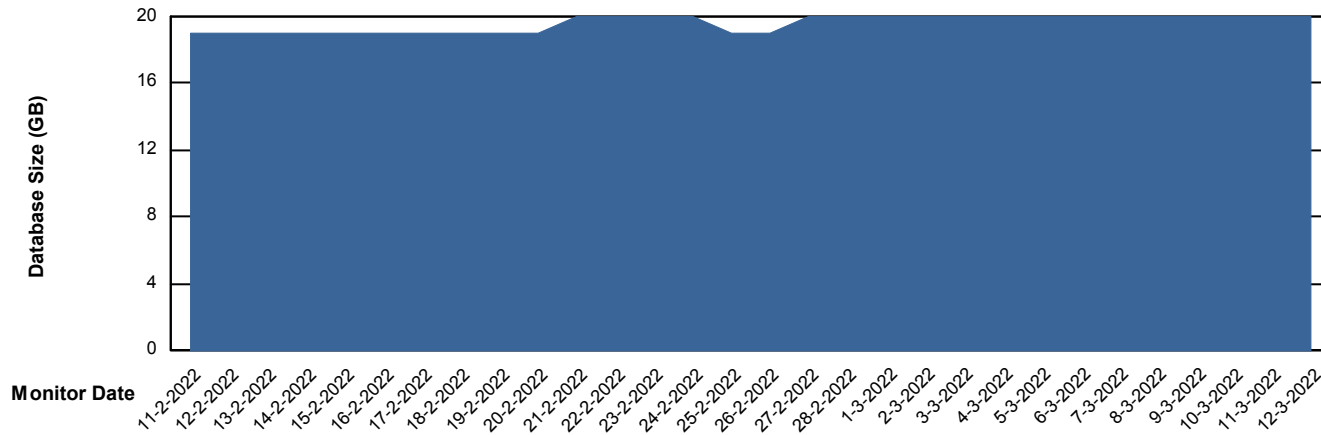


## Database Performance BCMDB\_ABS1SB Standby Database



## DATABASE SIZE BCMDB\_ABS1 Production Database

### Database growth over last month



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Database Tablespace BCMDB\_ABS1 Production Database

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-3-2022 | ABSDATA         | 8             | 5             | 38              |
|           | INDX            | 20            | 9             | 53              |
| 11-3-2022 | ABSDATA         | 8             | 5             | 38              |
|           | INDX            | 20            | 9             | 53              |
| 10-3-2022 | ABSDATA         | 8             | 5             | 38              |
|           | INDX            | 20            | 9             | 53              |
| 9-3-2022  | ABSDATA         | 6             | 5             | 16              |
|           | INDX            | 20            | 9             | 53              |
| 8-3-2022  | ABSDATA         | 6             | 5             | 16              |
|           | INDX            | 20            | 9             | 53              |
| 7-3-2022  | ABSDATA         | 6             | 5             | 16              |
|           | INDX            | 20            | 9             | 53              |
| 6-3-2022  | ABSDATA         | 6             | 5             | 16              |
|           | INDX            | 20            | 9             | 53              |

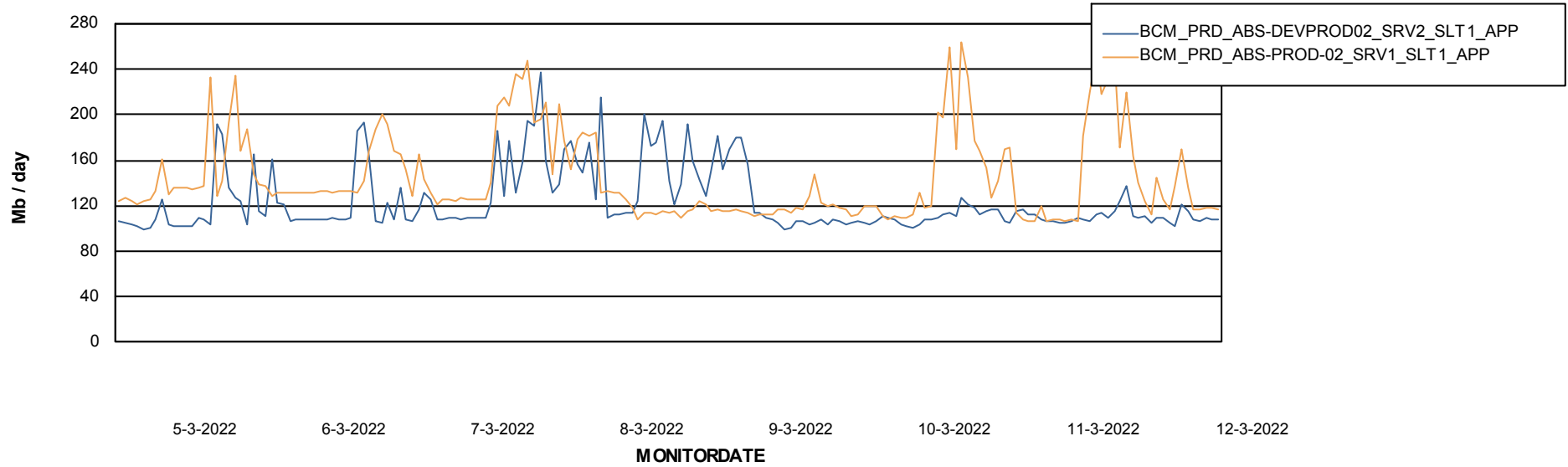
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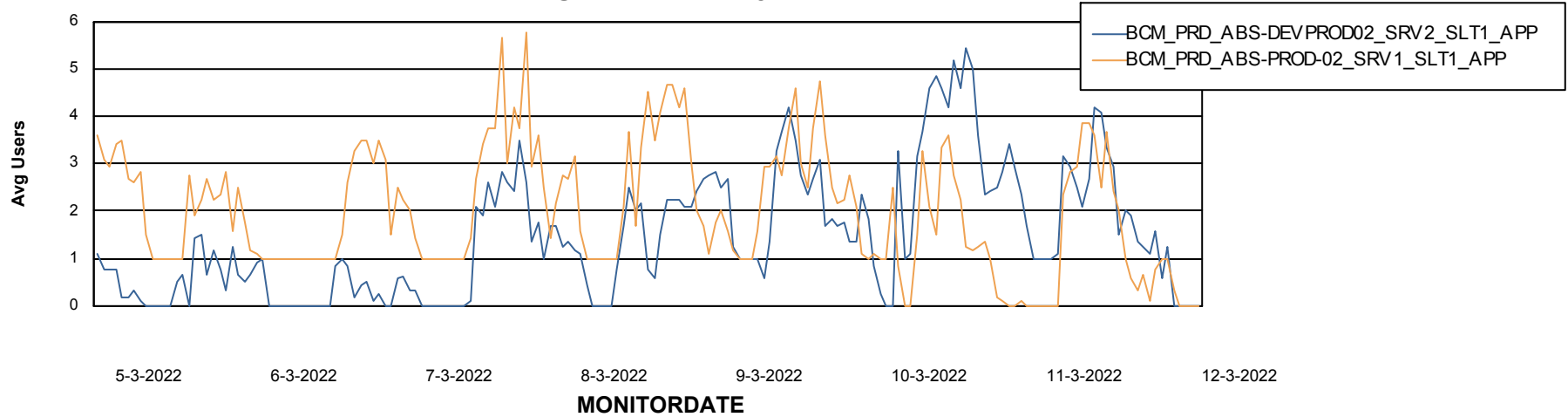


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



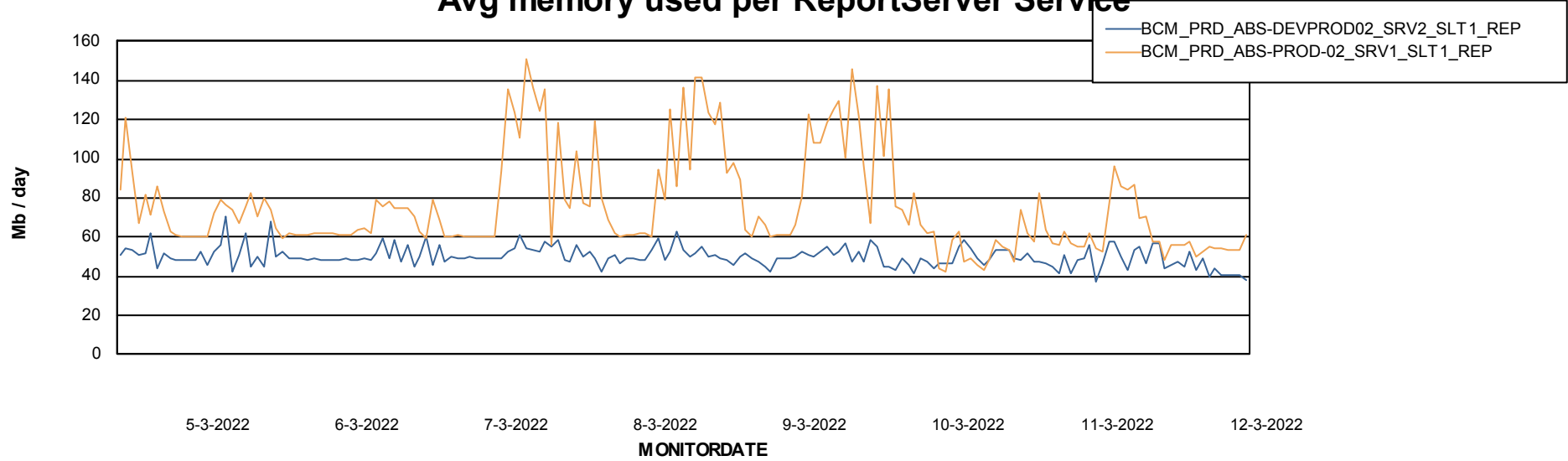
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



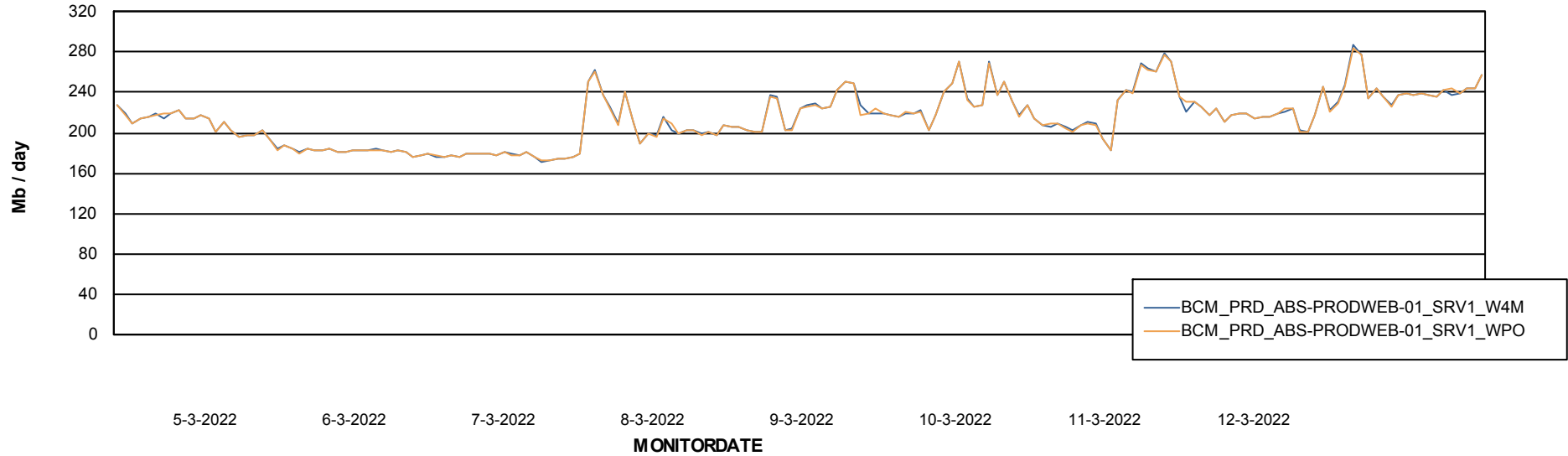
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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### Disaster per ABS component

