

# Weekly SLA Customer Report

Customer BCM\_Production  
Database ID 81



## Harddisk Usage BCM\_ABS-DEVBD-02 Standby DB Server

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 27-11-2021 | 25                        | 100                         | 75                         | 60                        | 200                         | 79                         | 70                        | 50                          | 15                         |
| 26-11-2021 | 24                        | 100                         | 75                         | 61                        | 200                         | 79                         | 70                        | 50                          | 15                         |
| 25-11-2021 | 24                        | 100                         | 75                         | 61                        | 200                         | 78                         | 69                        | 50                          | 15                         |
| 24-11-2021 | 25                        | 100                         | 75                         | 61                        | 200                         | 78                         | 66                        | 50                          | 17                         |
| 23-11-2021 | 25                        | 100                         | 75                         | 61                        | 200                         | 78                         | 65                        | 50                          | 17                         |

## Harddisk Usage BCM\_ABS-PRODBD-02 Production DB Server

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 27-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 54                         | 79                        | 250                         | 53                         |
| 26-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 54                         | 79                        | 250                         | 53                         |
| 25-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 53                         | 79                        | 250                         | 53                         |
| 24-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 53                         | 79                        | 250                         | 53                         |
| 23-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 53                         | 79                        | 250                         | 53                         |
| 22-11-2021 | 47                        | 100                         | 53                         | 74                        | 200                         | 53                         | 79                        | 250                         | 53                         |
| 21-11-2021 | 47                        | 100                         | 53                         | 73                        | 200                         | 54                         | 79                        | 250                         | 53                         |

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Harddisk Usage BCM\_PRD\_ABS-DEVPROD-02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 27-11-2021 | 54                        | 126                         | 58                         |
| 26-11-2021 | 54                        | 126                         | 58                         |
| 25-11-2021 | 54                        | 126                         | 58                         |
| 24-11-2021 | 54                        | 126                         | 58                         |
| 23-11-2021 | 54                        | 126                         | 59                         |
| 22-11-2021 | 54                        | 126                         | 59                         |
| 21-11-2021 | 54                        | 126                         | 59                         |

Harddisk Usage BCM\_PRD\_ABS-DEVWEB-02

|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 27-11-2021 | 68                        | 79                          | 25                         |
| 26-11-2021 | 68                        | 79                          | 25                         |
| 25-11-2021 | 67                        | 79                          | 26                         |
| 24-11-2021 | 67                        | 79                          | 26                         |
| 23-11-2021 | 67                        | 79                          | 26                         |
| 22-11-2021 | 67                        | 79                          | 26                         |
| 21-11-2021 | 67                        | 79                          | 26                         |

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Harddisk Usage BCM\_PRD\_ABS-PROD-02

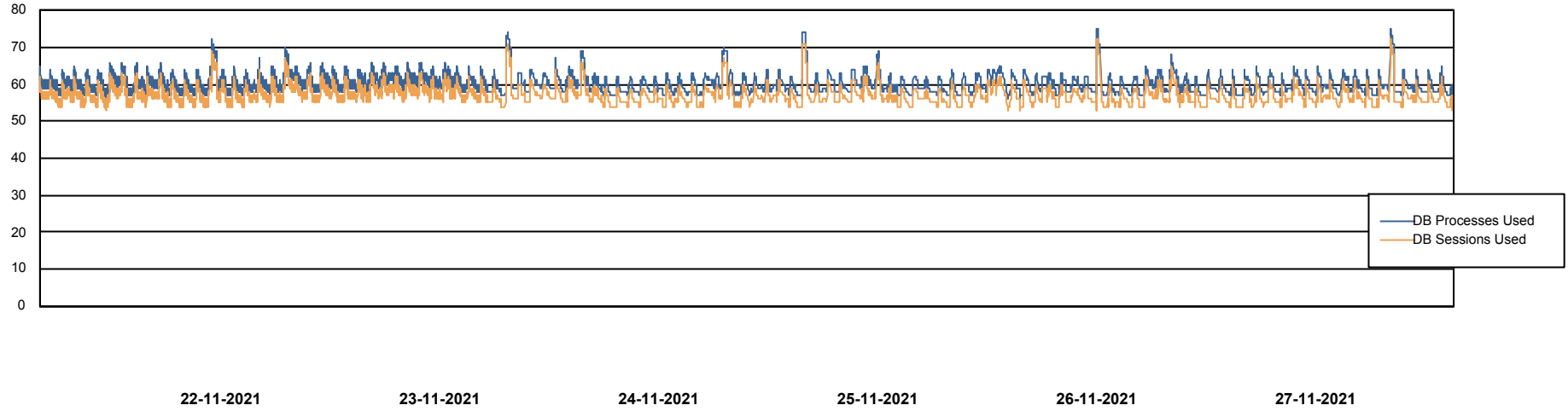
|            | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|------------|---------------------------|-----------------------------|----------------------------|
| 27-11-2021 | 43                        | 100                         | 57                         |
| 26-11-2021 | 43                        | 100                         | 57                         |
| 25-11-2021 | 43                        | 100                         | 57                         |
| 24-11-2021 | 43                        | 100                         | 57                         |
| 23-11-2021 | 43                        | 100                         | 57                         |
| 22-11-2021 | 43                        | 100                         | 57                         |
| 21-11-2021 | 43                        | 100                         | 57                         |

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Database Performance BCMDB\_ABS1 Production Database

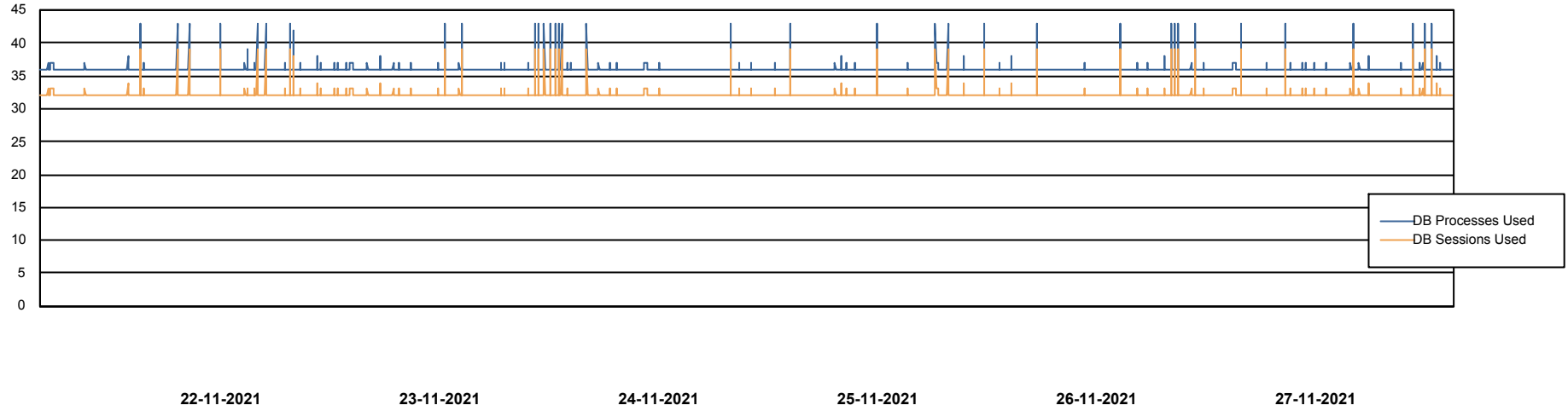


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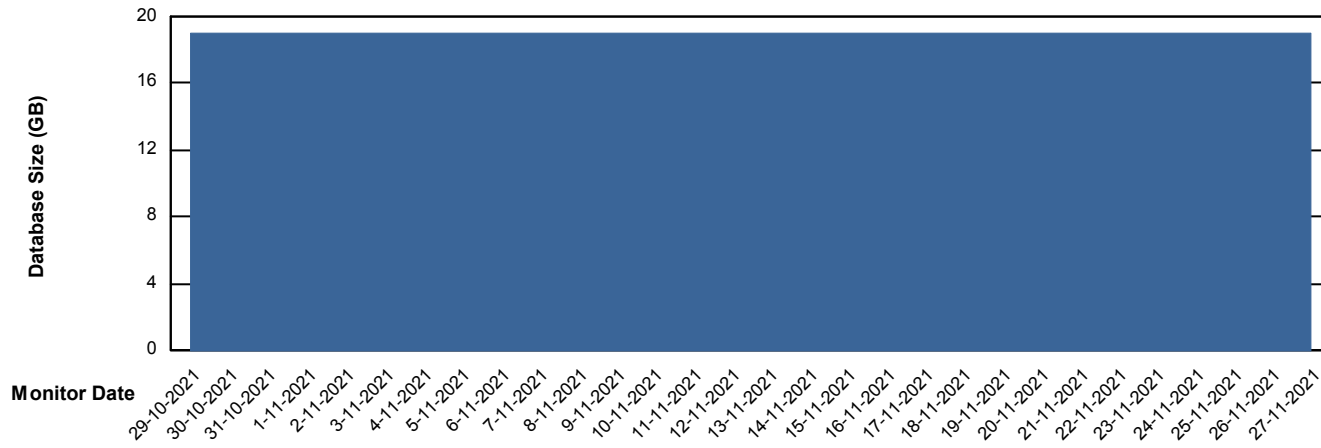


## Database Performance BCMDB\_ABS1SB Standby Database



## DATABASE SIZE BCMDB\_ABS1 Production Database

### Database growth over last month



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## Database Tablespace BCMDB\_ABS1 Production Database

| Date       | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|------------|-----------------|---------------|---------------|-----------------|
| 27-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 26-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 25-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 24-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 23-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 22-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |
| 21-11-2021 | ABSDATA         | 6             | 4             | 18              |
|            | INDX            | 11            | 9             | 18              |

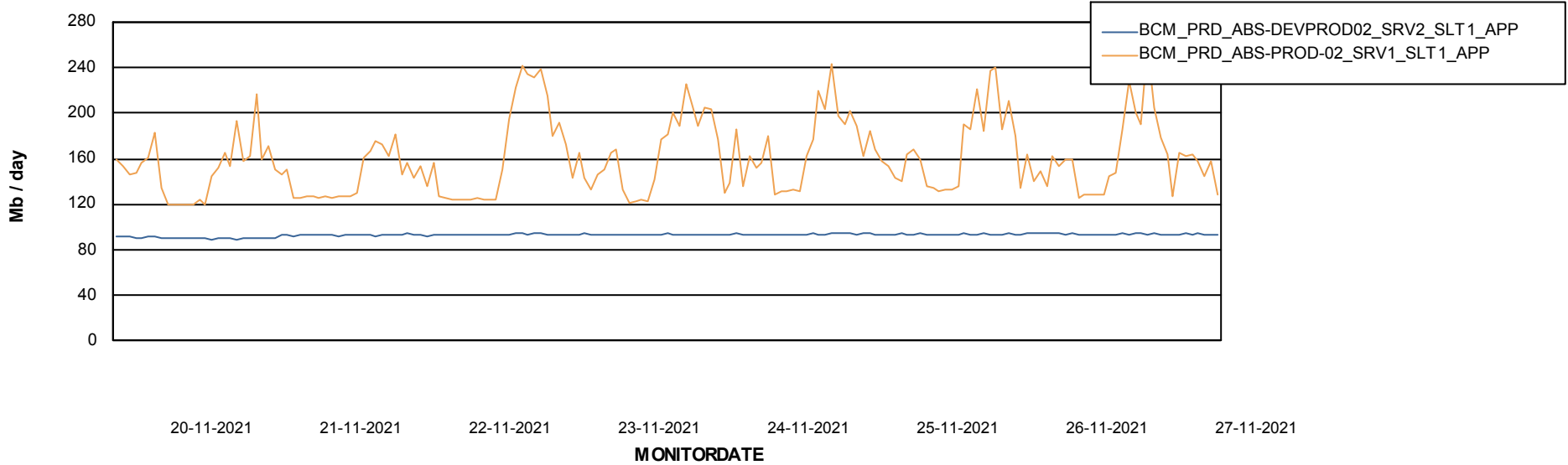
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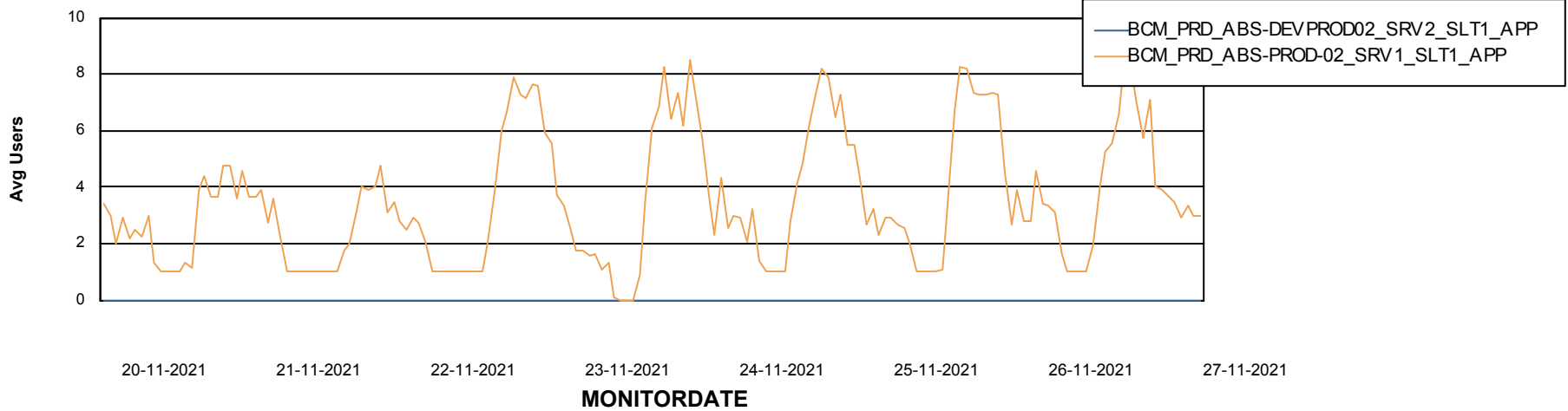


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



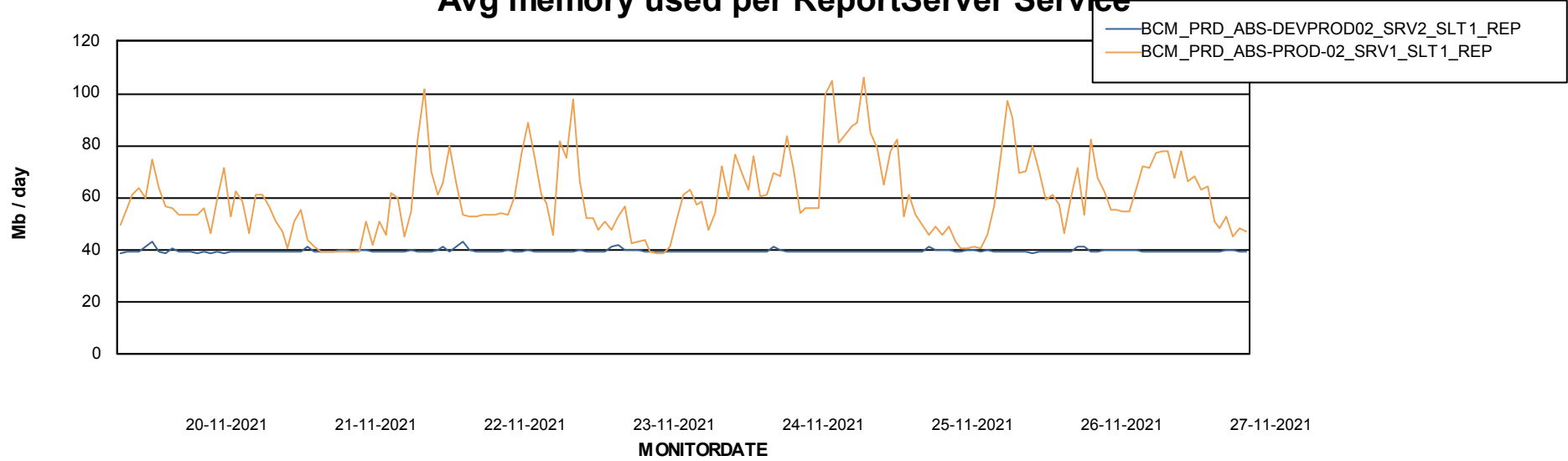
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



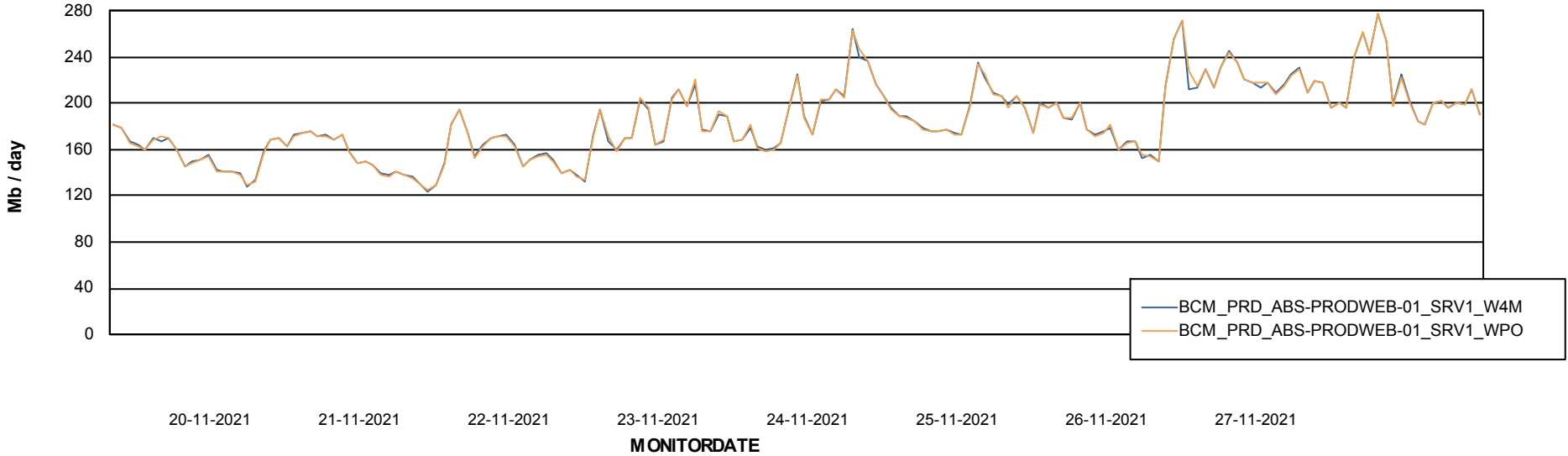
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

