

# Weekly SLA Customer Report

Customer BCM\_Production  
 Database ID 81



**Harddisk Usage** BCM\_ABS-DEVBD-02 Standby DB Server

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
13-11-2021	25	100	75	61	200	79	69	50	16
12-11-2021	26	100	74	61	200	79	70	50	15
11-11-2021	27	100	72	61	200	79	69	50	15
10-11-2021	27	100	72	61	200	78	70	50	15
9-11-2021	27	100	72	61	200	78	70	50	15
8-11-2021	27	100	72	61	200	79	70	50	15
7-11-2021	27	100	72	61	200	79	69	50	16

**Harddisk Usage** BCM\_ABS-PRODBD-02 Production DB Server

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)	Free disk space on D: (%)	Total disk space on D: (Gb)	Used disk space on D: (Gb)	Free disk space on E: (%)	Total disk space on E: (Gb)	Used disk space on E: (Gb)
13-11-2021	47	100	53	73	200	54	79	250	53
12-11-2021	47	100	53	73	200	53	79	250	53
11-11-2021	47	100	53	73	200	53	79	250	53
10-11-2021	47	100	53	73	200	53	79	250	53
9-11-2021	48	100	52	73	200	53	79	250	53
8-11-2021	48	100	52	74	200	53	79	250	53
7-11-2021	48	100	52	73	200	54	77	250	59

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## Harddisk Usage BCM\_PRD\_ABS-DEVPROD-02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-11-2021	53	126	59
12-11-2021	53	126	59
11-11-2021	53	126	59
10-11-2021	54	126	59
9-11-2021	54	126	59
8-11-2021	54	126	59
7-11-2021	54	126	59

## Harddisk Usage BCM\_PRD\_ABS-DEVWEB-02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-11-2021	67	79	26
12-11-2021	67	79	26
11-11-2021	67	79	26
10-11-2021	67	79	26
9-11-2021	67	79	26
8-11-2021	67	79	26
7-11-2021	67	79	26

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Harddisk Usage BCM\_PRD\_ABS-PROD-02

	Free disk space on C: (%)	Total disk space on C: (Gb)	Used disk space on C: (Gb)
13-11-2021	43	100	56
12-11-2021	43	100	56
11-11-2021	43	100	57
10-11-2021	44	100	56
9-11-2021	44	100	55
8-11-2021	44	100	55
7-11-2021	45	100	55

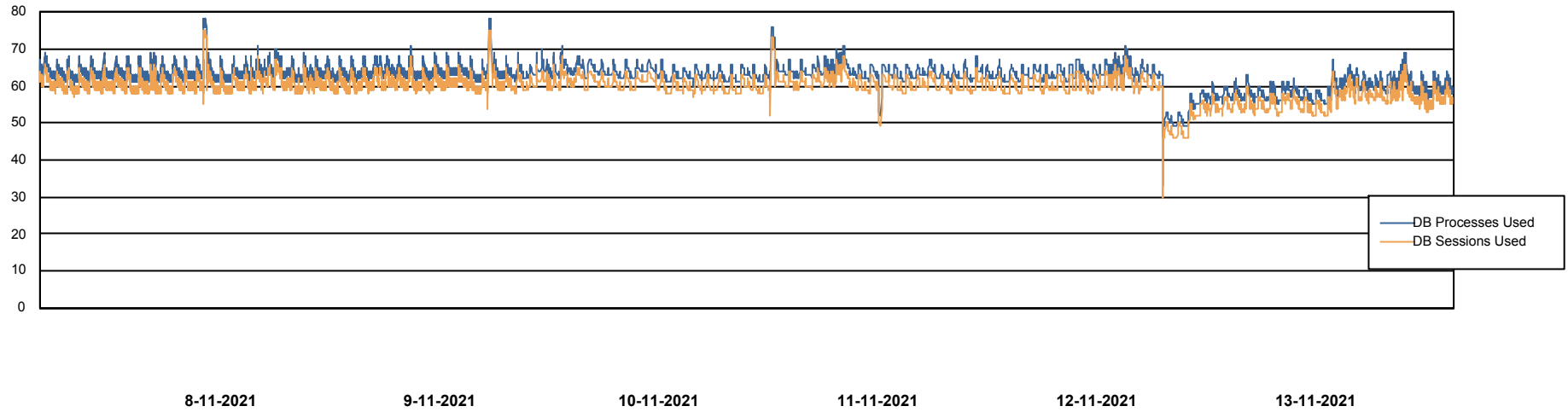
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Database Performance BCMDB\_ABS1 Production Database

DB Processes Max 500



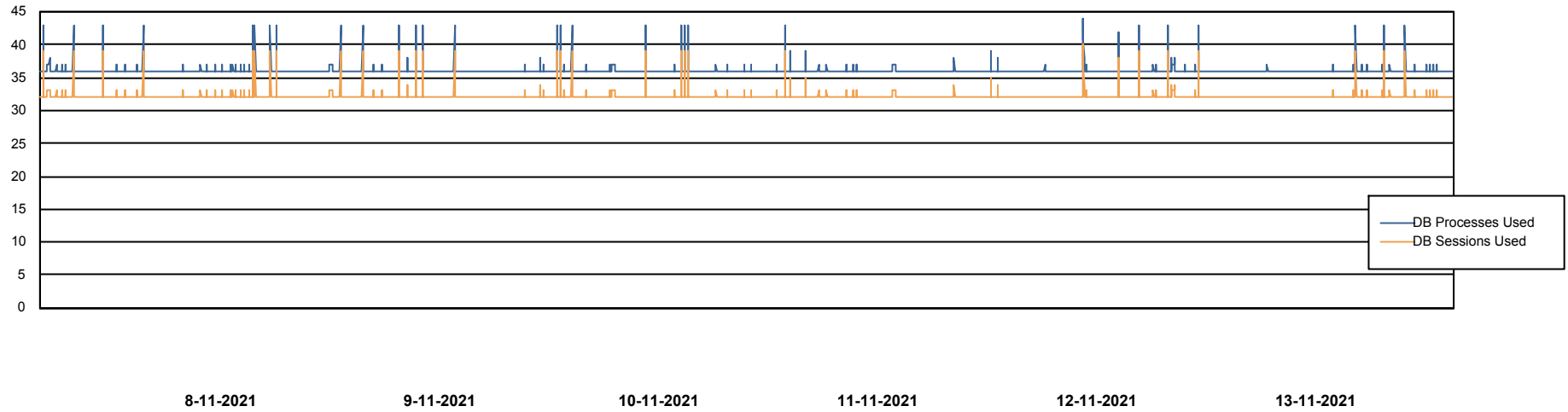
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Database Performance BCMDB\_ABS1SB Standby Database

DB Processes Max 500



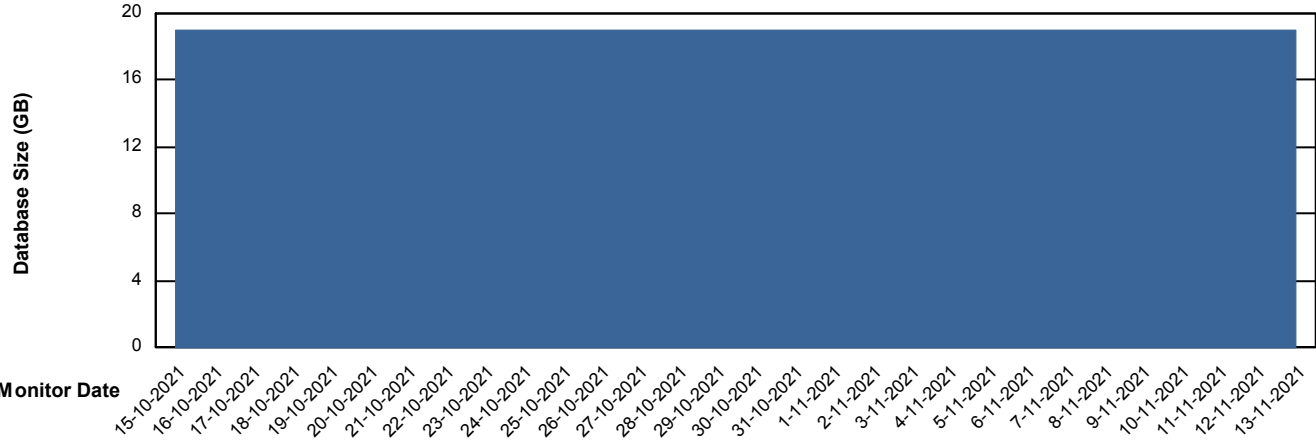
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DATABASE SIZE BCMDB\_ABS1 Production Database

Database growth over last month



Database Tablespace BCMDB\_ABS1 Production Database

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
13-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
12-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
11-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
10-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
9-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
8-11-2021	ABSDATA	6	4	19
	INDX	11	9	18
7-11-2021	ABSDATA	6	4	19
	INDX	11	9	18

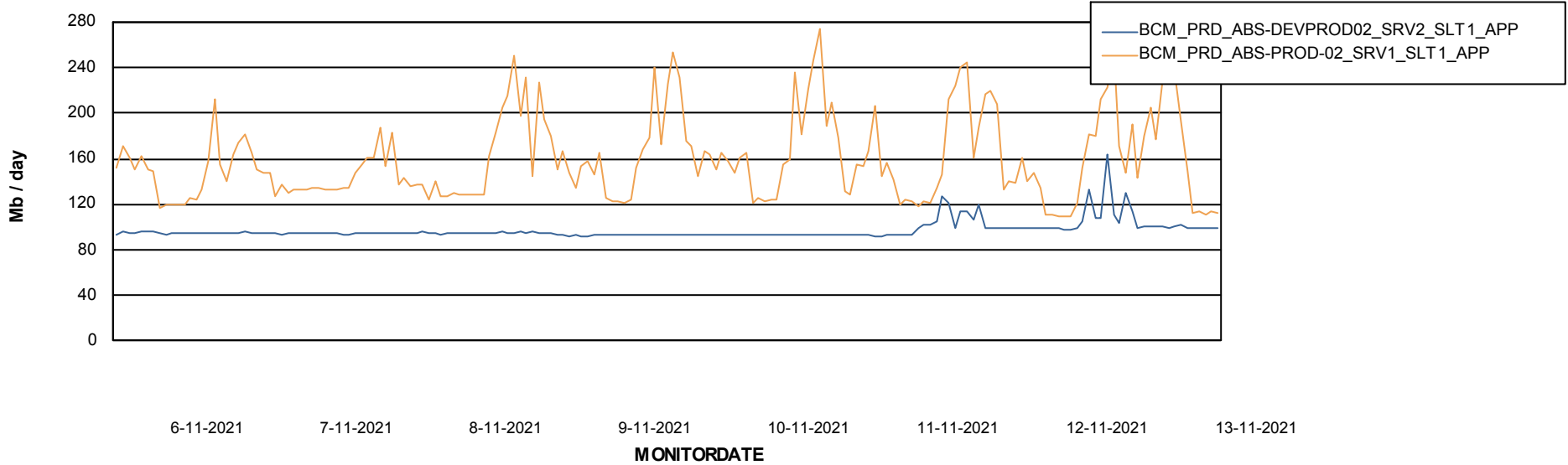
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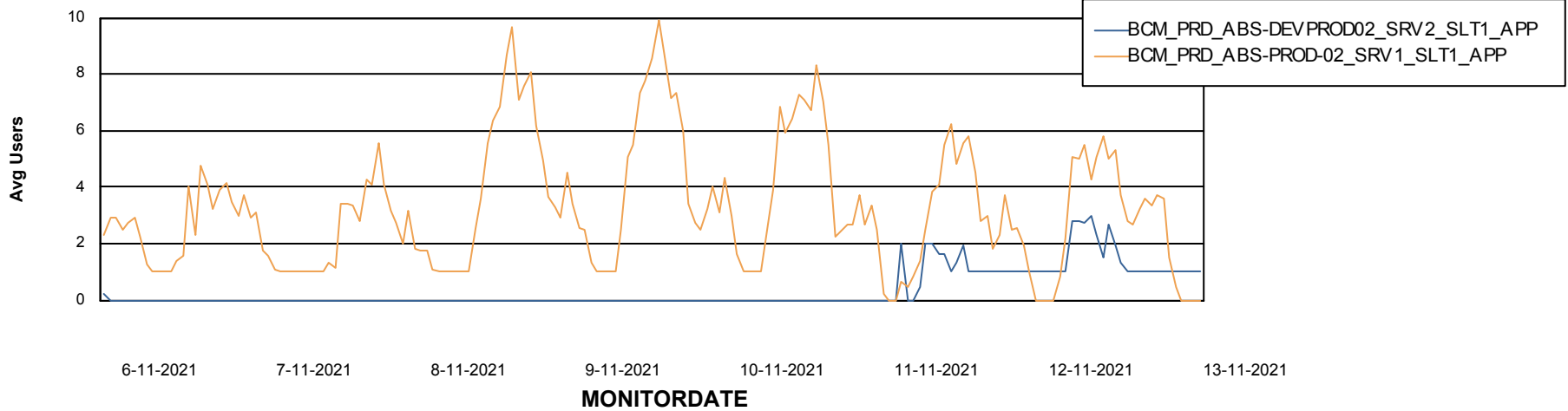


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



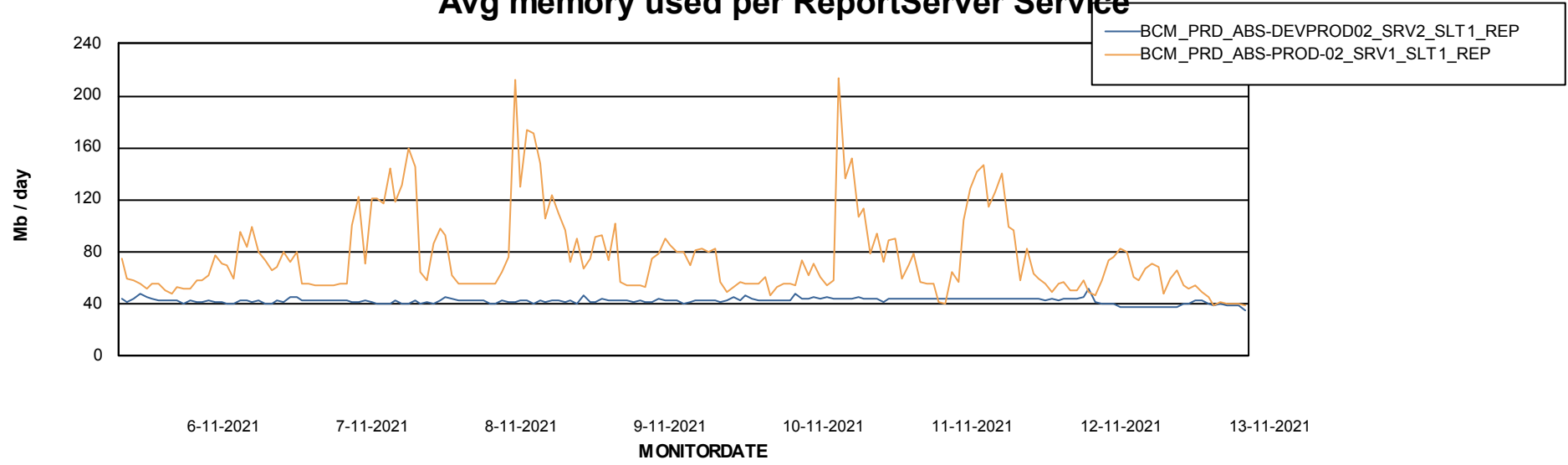
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



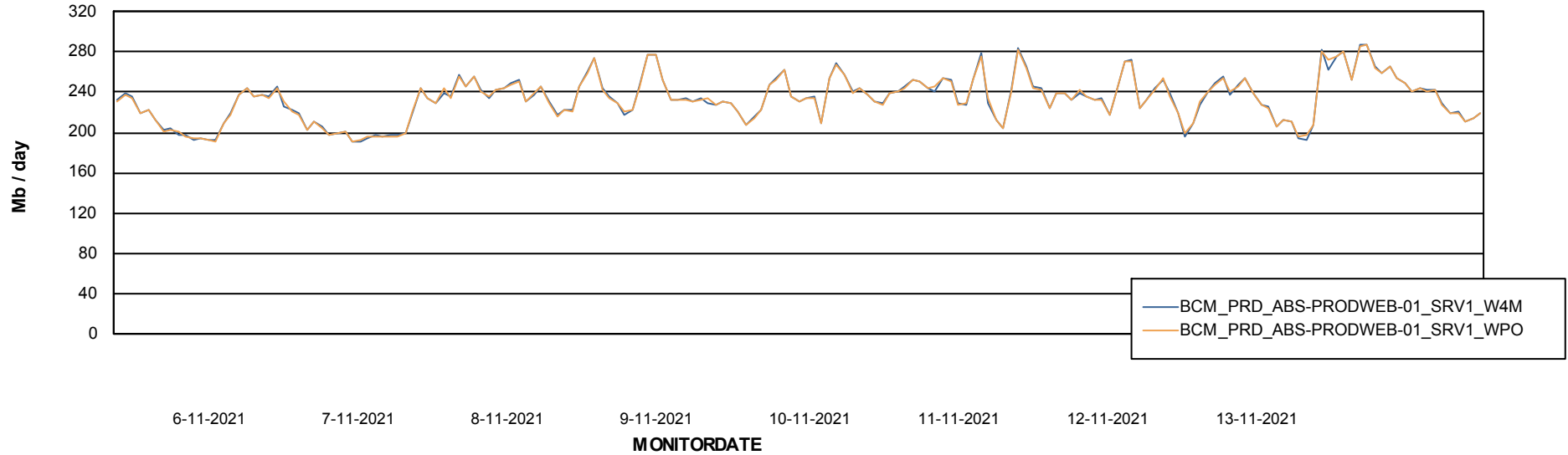
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

