

# Weekly SLA Customer Report

Customer VOS\_Production  
Database ID 68



## Harddisk Usage VOS\_PRD\_ABSAPP1-2018

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 2-10-2021 | 56                       | 100                        | 44                        | 76                           | 1                              | 0                             |
| 1-10-2021 | 57                       | 100                        | 43                        | 76                           | 1                              | 0                             |
| 30-9-2021 | 57                       | 100                        | 43                        | 76                           | 1                              | 0                             |
| 29-9-2021 | 57                       | 100                        | 43                        | 76                           | 1                              | 0                             |
| 28-9-2021 | 57                       | 100                        | 43                        | 76                           | 1                              | 0                             |
| 26-9-2021 | 57                       | 100                        | 43                        | 76                           | 1                              | 0                             |

## Harddisk Usage VOS\_PRD\_ABSAPP2-2018

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 2-10-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |
| 1-10-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |
| 30-9-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |
| 29-9-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |
| 28-9-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |
| 27-9-2021 | 61                       | 0                          | 39                        | 0                            | 0                              | 0                             |
| 26-9-2021 | 60                       | 100                        | 40                        | 76                           | 1                              | 0                             |

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## Harddisk Usage VOS\_PRD\_ABSBI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-10-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 42                          | 590                           | 323                          |
| 1-10-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 43                          | 590                           | 322                          |
| 30-9-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 43                          | 590                           | 322                          |
| 29-9-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 43                          | 590                           | 322                          |
| 28-9-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 43                          | 590                           | 320                          |
| 27-9-2021 | 39                       | 0                          | 31                        | 73                           | 0                              | 0                             | 41                          | 0                             | 320                          |
| 26-9-2021 | 39                       | 50                         | 31                        | 73                           | 1                              | 0                             | 42                          | 590                           | 325                          |

## Harddisk Usage VOS\_PRD\_ABSORA1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) | Free disk space on /u02/oradat |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|--------------------------------|
| 2-10-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 10                          | 886                           | 755                          | 46                             |
| 1-10-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 10                          | 886                           | 756                          | 46                             |
| 30-9-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 8                           | 886                           | 778                          | 46                             |
| 29-9-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 5                           | 886                           | 800                          | 46                             |
| 28-9-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 6                           | 886                           | 795                          | 46                             |
| 27-9-2021 | 46                       | 0                          | 0                         | 76                           | 0                              | 0                             | 0                           | 0                             | 0                            | 46                             |
| 26-9-2021 | 46                       | 50                         | 27                        | 76                           | 1                              | 0                             | 7                           | 886                           | 782                          | 46                             |

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## Harddisk Usage VOS\_PRD\_ABSORA2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) | Free disk space on /u01 (%) | Total disk space on /u01 (Gb) | Used disk space on /u01 (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|-----------------------------|-------------------------------|------------------------------|
| 2-10-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 37                          | 915                           | 548                          |
| 1-10-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 37                          | 915                           | 546                          |
| 30-9-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 38                          | 915                           | 543                          |
| 29-9-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 38                          | 915                           | 543                          |
| 28-9-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 38                          | 915                           | 539                          |
| 26-9-2021 | 48                       | 50                         | 26                        | 76                           | 1                              | 0                             | 37                          | 915                           | 552                          |

## Harddisk Usage VOS\_PRD\_ABSWEB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 2-10-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 1-10-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 30-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 29-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 28-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 27-9-2021 | 0                        | 0                          | 0                         | 76                           | 0                              | 0                             |
| 26-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |

# Weekly SLA Customer Report

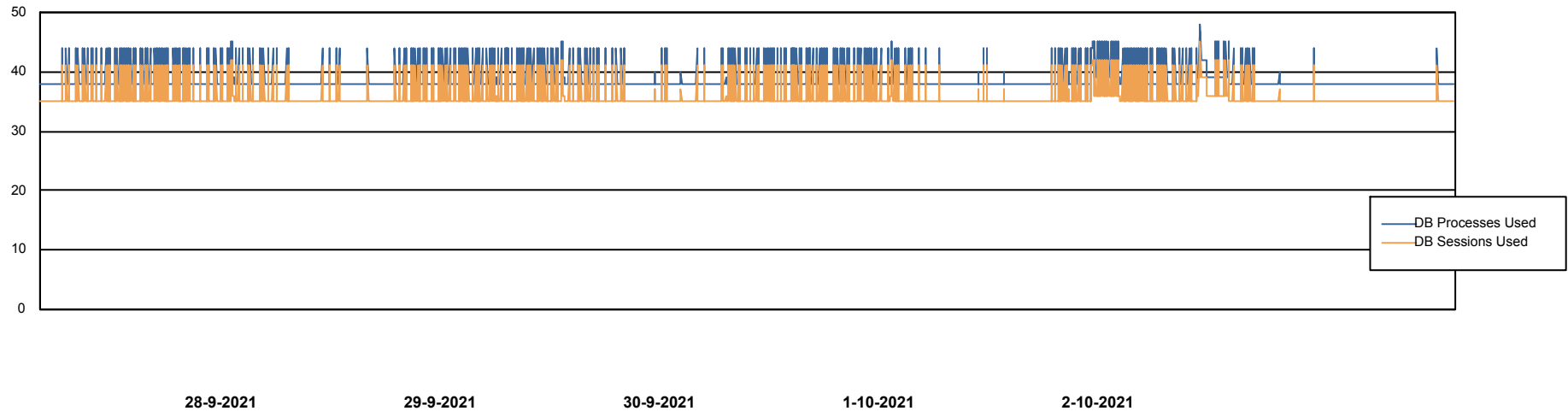
Customer VOS\_Production  
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Harddisk Usage VOS\_PRD\_ABSWEB2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /boot (%) | Total disk space on /boot (Gb) | Used disk space on /boot (Gb) |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|--------------------------------|-------------------------------|
| 2-10-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 1-10-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 30-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 29-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 28-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |
| 27-9-2021 | 0                        | 0                          | 19                        | 0                            | 0                              | 0                             |
| 26-9-2021 | 62                       | 50                         | 19                        | 76                           | 1                              | 0                             |

Database Performance VOSDB\_Standby



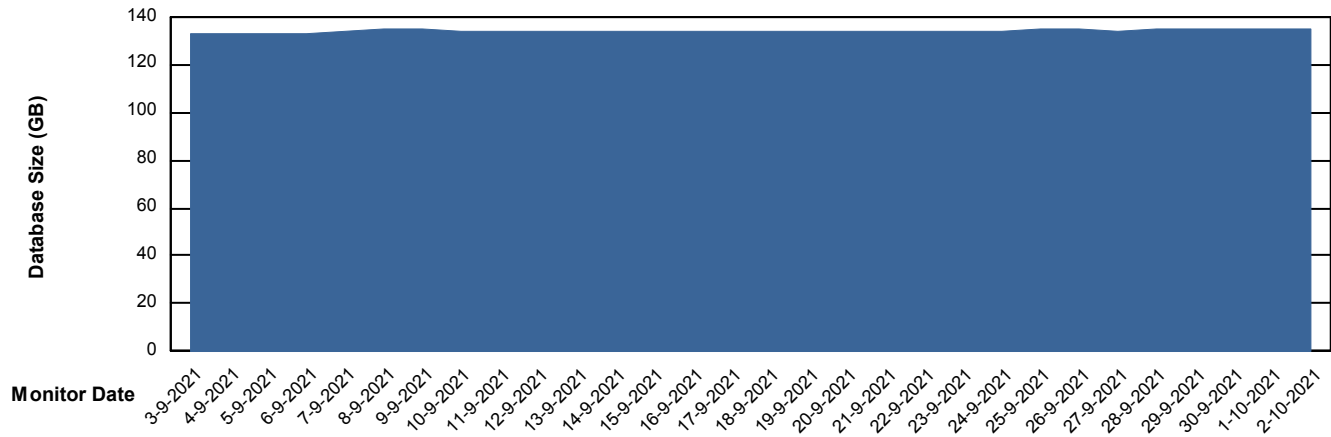
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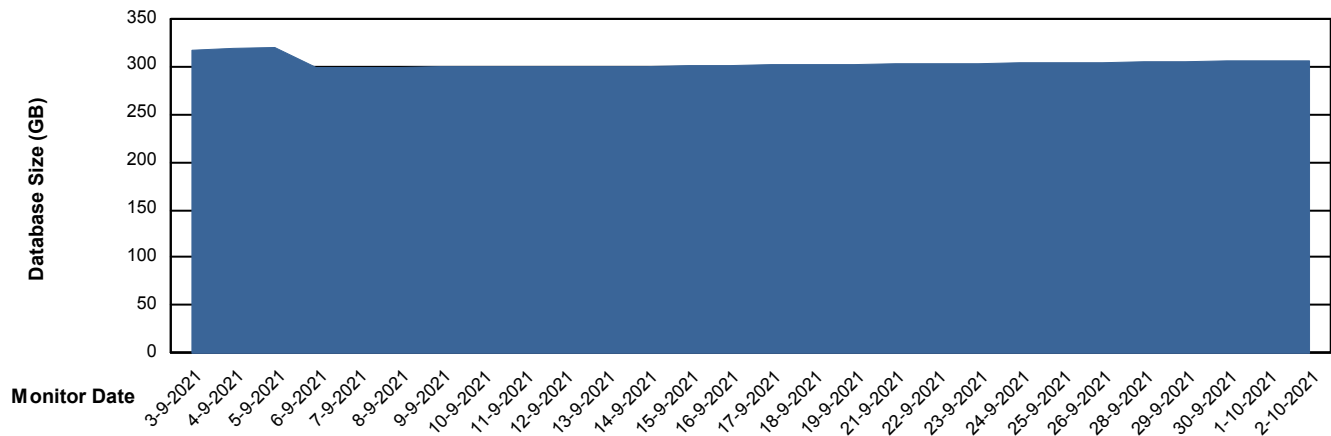
DATABASE SIZE VOSDB\_BI

### Database growth over last month



DATABASE SIZE VOSDB\_Production

### Database growth over last month



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## Database Tablespace VOSDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 2-10-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 76            | 21              |
| 1-10-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 76            | 21              |
| 30-9-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 76            | 21              |
| 29-9-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 76            | 21              |
| 28-9-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 76            | 21              |
| 27-9-2021 | ABSDATA         | 100           | 51            | 49              |
|           | INDX            | 96            | 75            | 21              |
| 26-9-2021 | ABSDATA         | 100           | 52            | 48              |
|           | INDX            | 96            | 75            | 21              |

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| Database Tablespace |                 | VOSDB_Production |               |                 |
|---------------------|-----------------|------------------|---------------|-----------------|
| Date                | Tablespace Name | Filesize (Gb)    | Usedsize (Gb) | Percentage free |
| 2-10-2021           | ABSDATA         | 109              | 93            | 15              |
|                     | INDX            | 244              | 198           | 19              |
| 1-10-2021           | ABSDATA         | 109              | 92            | 15              |
|                     | INDX            | 244              | 198           | 19              |
| 30-9-2021           | ABSDATA         | 109              | 92            | 15              |
|                     | INDX            | 244              | 197           | 19              |
| 29-9-2021           | ABSDATA         | 109              | 92            | 16              |
|                     | INDX            | 244              | 197           | 19              |
| 28-9-2021           | ABSDATA         | 109              | 91            | 16              |
|                     | INDX            | 244              | 197           | 19              |
| 26-9-2021           | ABSDATA         | 109              | 91            | 16              |
|                     | INDX            | 244              | 197           | 19              |

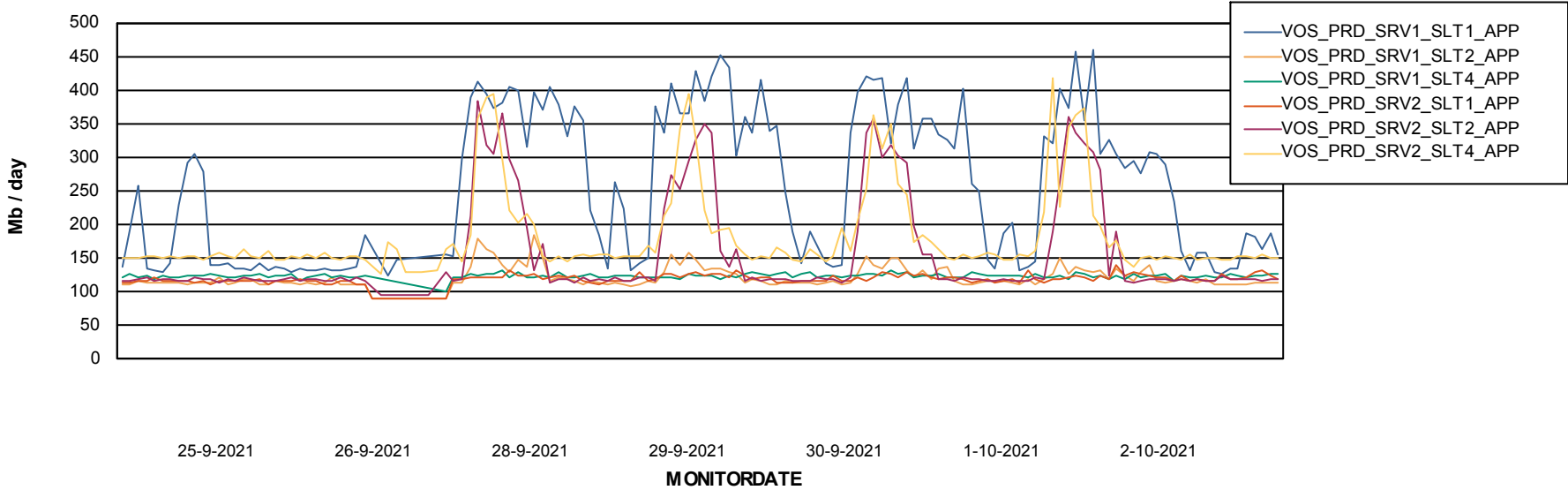
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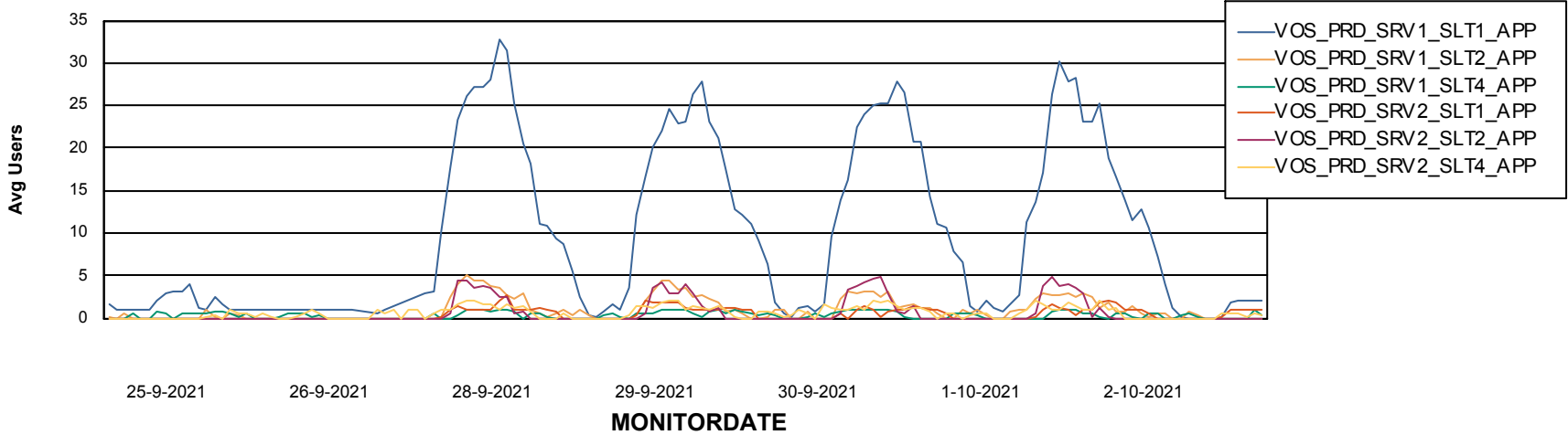


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



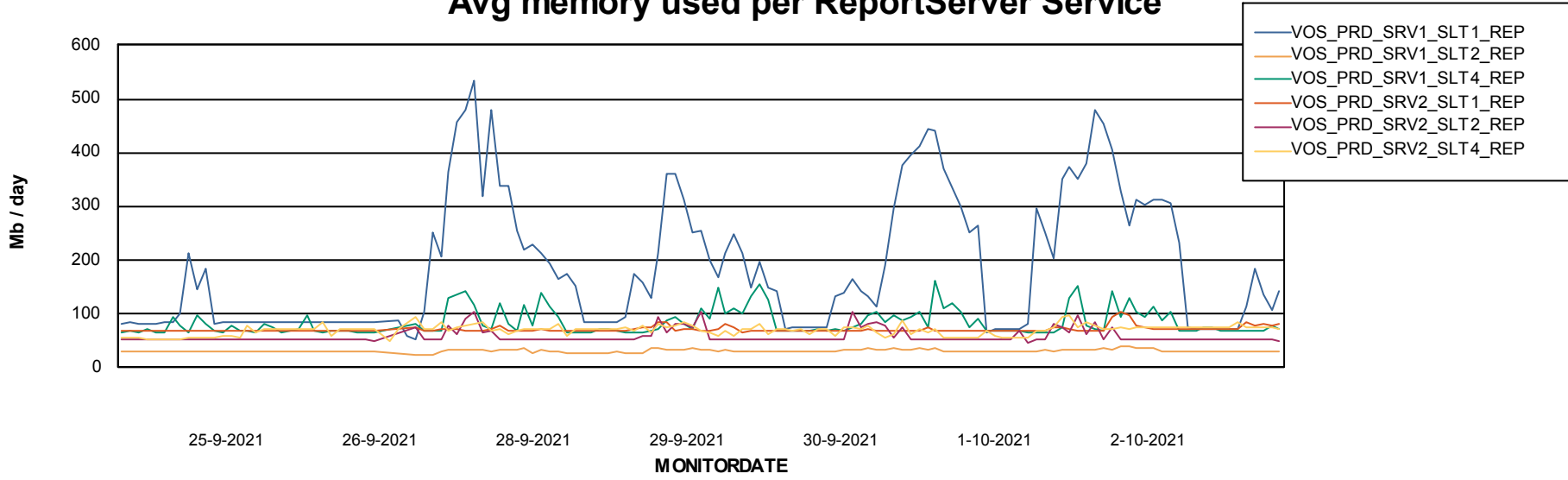
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



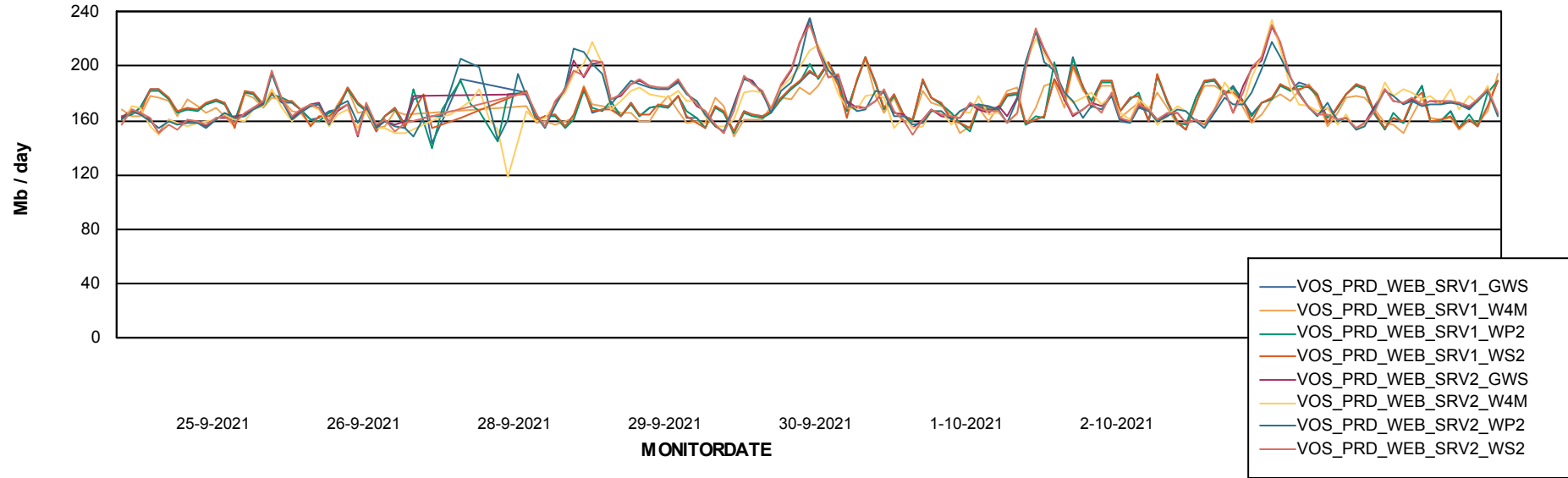
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## ABSolute Web Component Services

### Avg memory used per ABS Web component

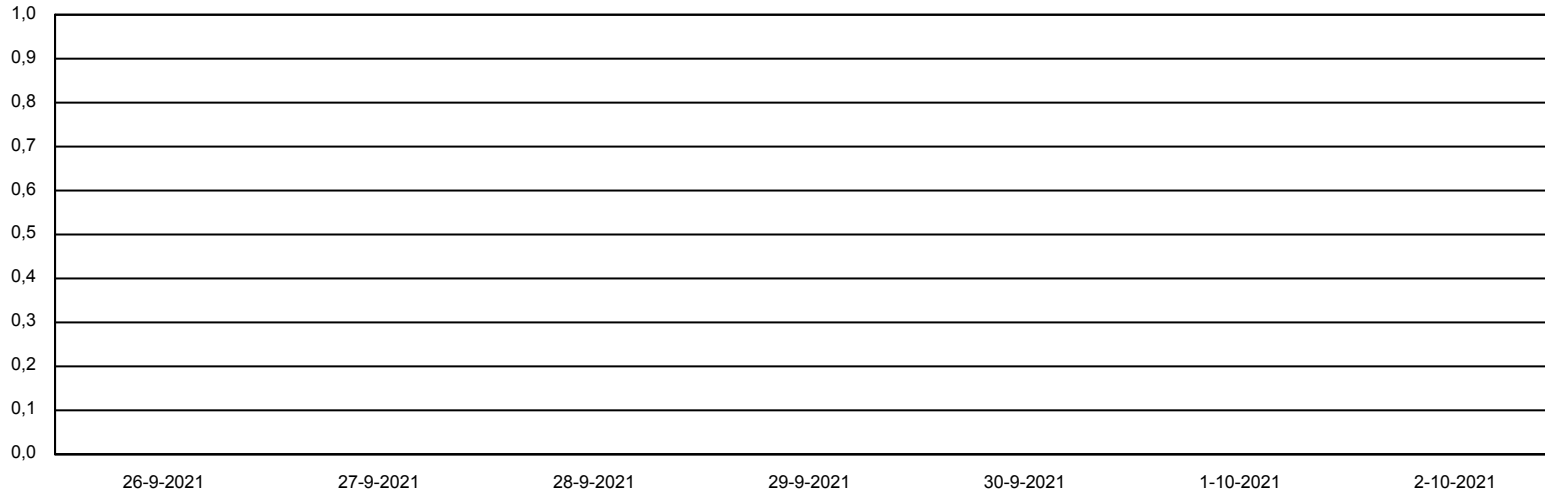


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## Disaster per ABS component



- VOS\_PRD\_SRV1\_SLT1\_APP
- VOS\_PRD\_SRV1\_SLT1\_REP
- VOS\_PRD\_SRV1\_SLT2\_APP
- VOS\_PRD\_SRV1\_SLT2\_REP
- VOS\_PRD\_SRV1\_SLT4\_APP
- VOS\_PRD\_SRV1\_SLT4\_REP
- VOS\_PRD\_SRV2\_SLT1\_APP
- VOS\_PRD\_SRV2\_SLT1\_REP
- VOS\_PRD\_SRV2\_SLT2\_APP
- VOS\_PRD\_SRV2\_SLT2\_REP
- VOS\_PRD\_SRV2\_SLT4\_APP
- VOS\_PRD\_SRV2\_SLT4\_REP
- VOS\_PRD\_WEB\_SRV1\_GWS
- VOS\_PRD\_WEB\_SRV1\_W4M
- VOS\_PRD\_WEB\_SRV1\_WP2
- VOS\_PRD\_WEB\_SRV1\_WS2
- VOS\_PRD\_WEB\_SRV2\_GWS
- VOS\_PRD\_WEB\_SRV2\_W4M
- VOS\_PRD\_WEB\_SRV2\_WP2
- VOS\_PRD\_WEB\_SRV2\_WS2