

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-9-2021	23	80	52	100
17-9-2021	23	80	52	100
16-9-2021	23	80	52	100
15-9-2021	24	80	52	100
14-9-2021	23	80	52	100
13-9-2021	23	80	52	100
12-9-2021	23	80	52	100

## Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-9-2021	29	80	94	100
17-9-2021	29	80	94	100
16-9-2021	28	80	94	100
15-9-2021	29	80	94	100
14-9-2021	29	80	94	100
13-9-2021	28	80	94	100
12-9-2021	28	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-9-2021	42	80	98	100
17-9-2021	42	80	98	100
16-9-2021	42	80	98	100
15-9-2021	42	80	98	100
14-9-2021	42	80	98	100
13-9-2021	42	80	98	100
12-9-2021	42	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
18-9-2021	58	80	95	100
17-9-2021	58	80	95	100
16-9-2021	58	80	95	100
15-9-2021	58	80	95	100
14-9-2021	58	80	95	100
13-9-2021	58	80	95	100
12-9-2021	58	80	95	100

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## Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
18-9-2021	44	100	40	250	51	200	60	75	98	1,863
17-9-2021	44	100	40	250	51	200	57	75	98	1,863
16-9-2021	44	100	40	250	52	200	57	75	98	1,863
15-9-2021	44	100	40	250	52	200	57	75	98	1,863
14-9-2021	44	100	40	250	52	200	57	75	98	1,863
13-9-2021	44	100	40	250	51	200	57	75	98	1,863
12-9-2021	44	100	40	250	51	200	57	75	98	1,863

## Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-9-2021	68	100	43	250	52	200	31	80
17-9-2021	68	100	43	250	52	200	31	80
16-9-2021	68	100	43	250	52	200	31	80
15-9-2021	68	100	43	250	52	200	32	80
14-9-2021	68	100	43	250	52	200	32	80
13-9-2021	68	100	43	250	52	200	32	80
12-9-2021	68	100	43	250	51	200	32	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

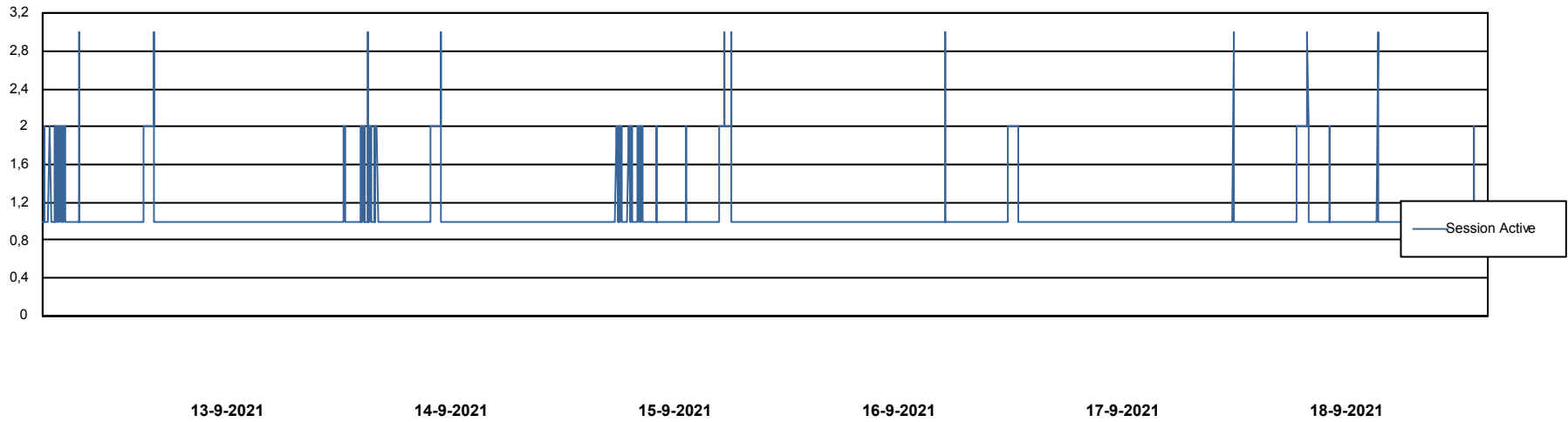
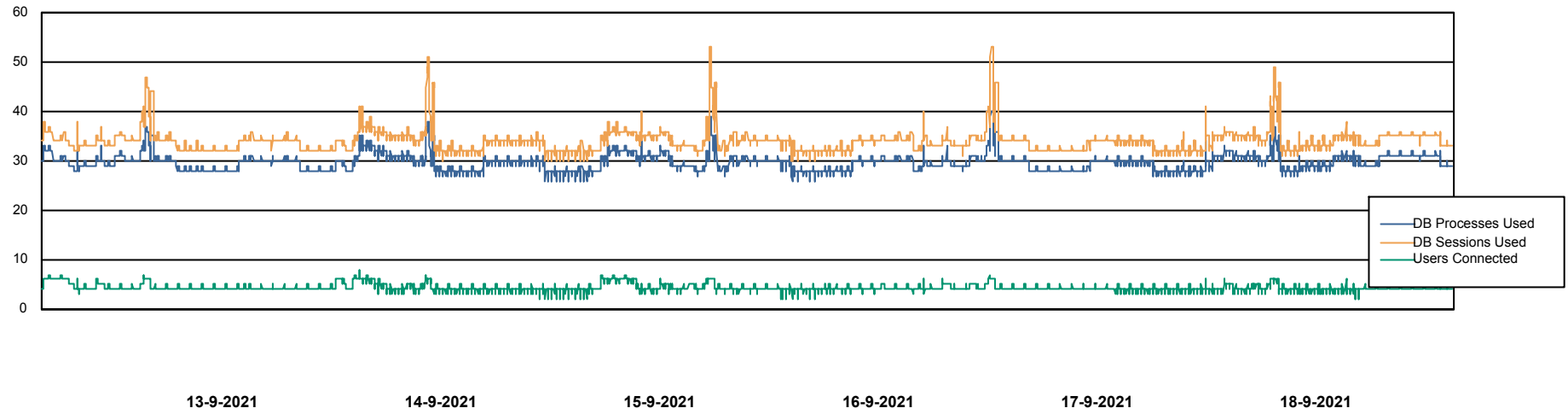
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
18-9-2021	12	80	31	200	100	100	100	50
17-9-2021	12	80	31	200	100	100	100	50
16-9-2021	12	80	31	200	100	100	100	50
15-9-2021	12	80	31	200	100	100	100	50
14-9-2021	12	80	31	200	100	100	100	50
13-9-2021	12	80	31	200	100	100	100	50
12-9-2021	13	80	31	200	100	100	100	50

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## Database Performance SPODB\_BI

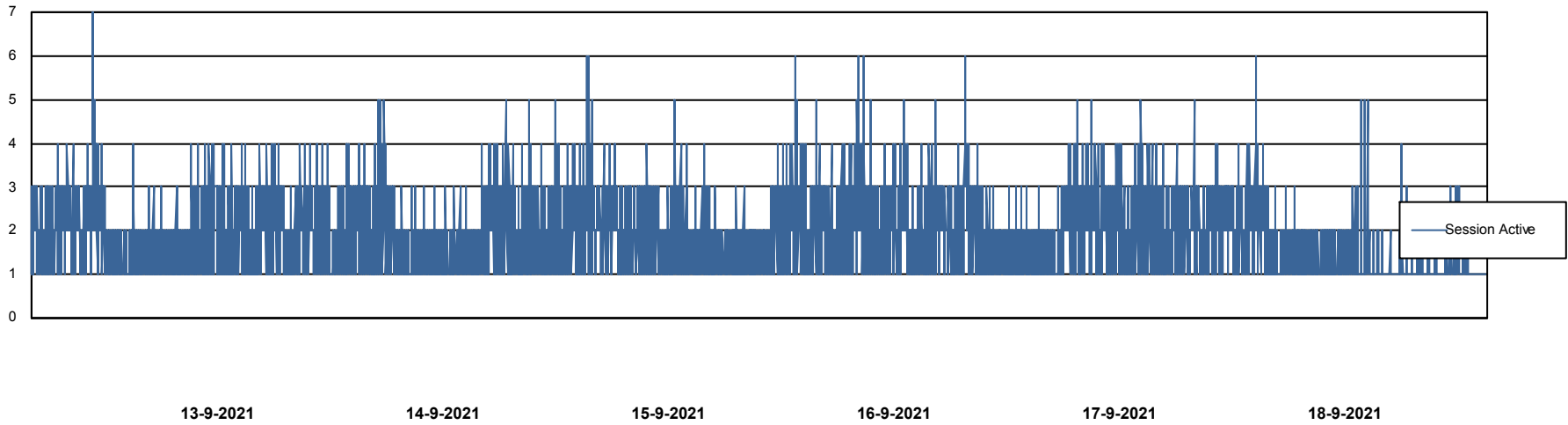
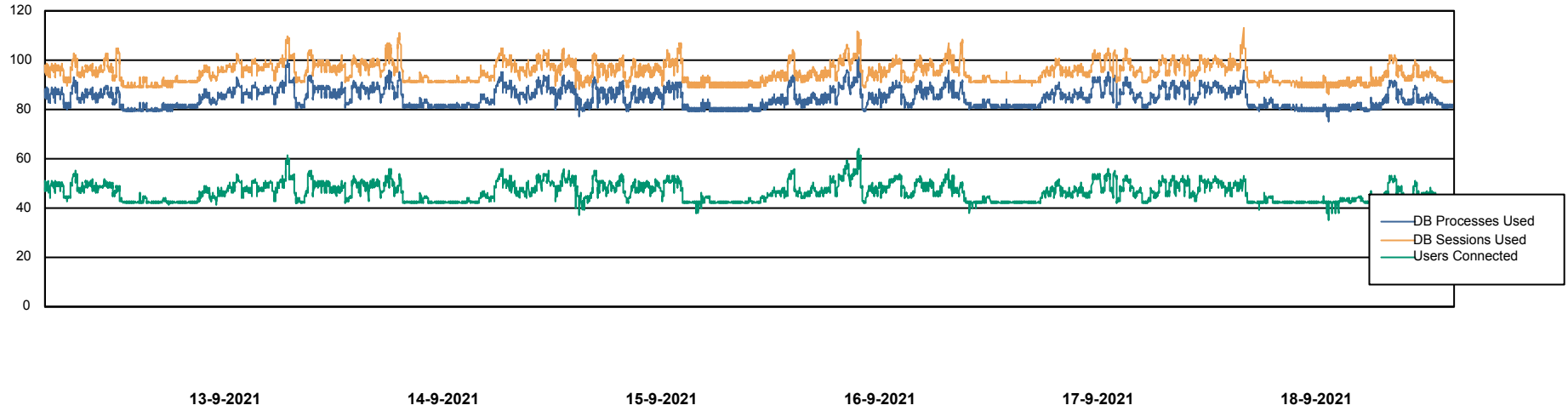


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## Database Performance SPODB\_Production

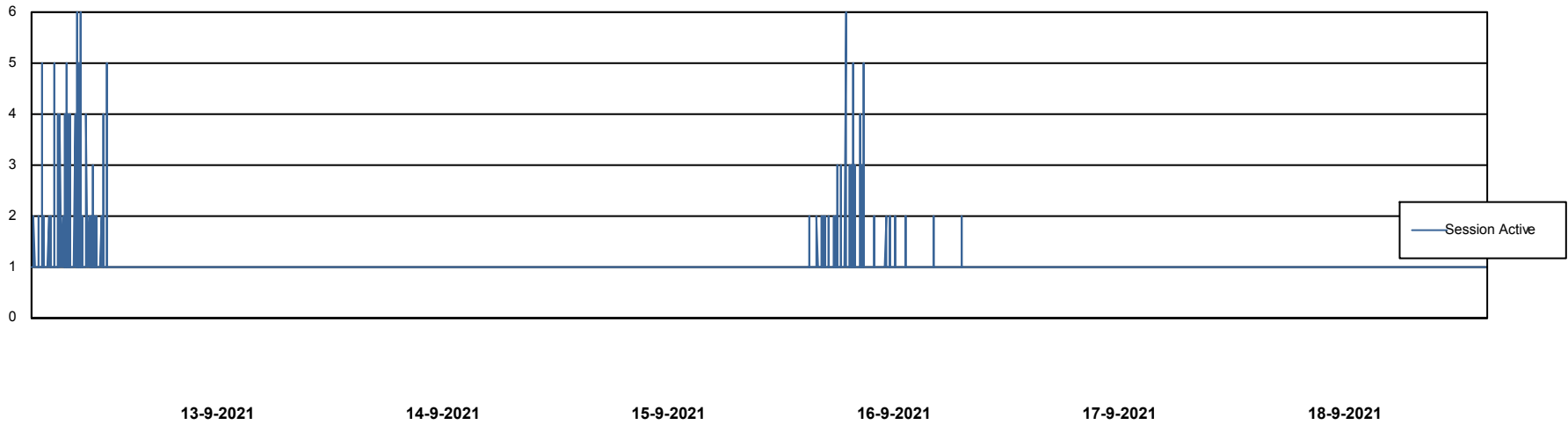
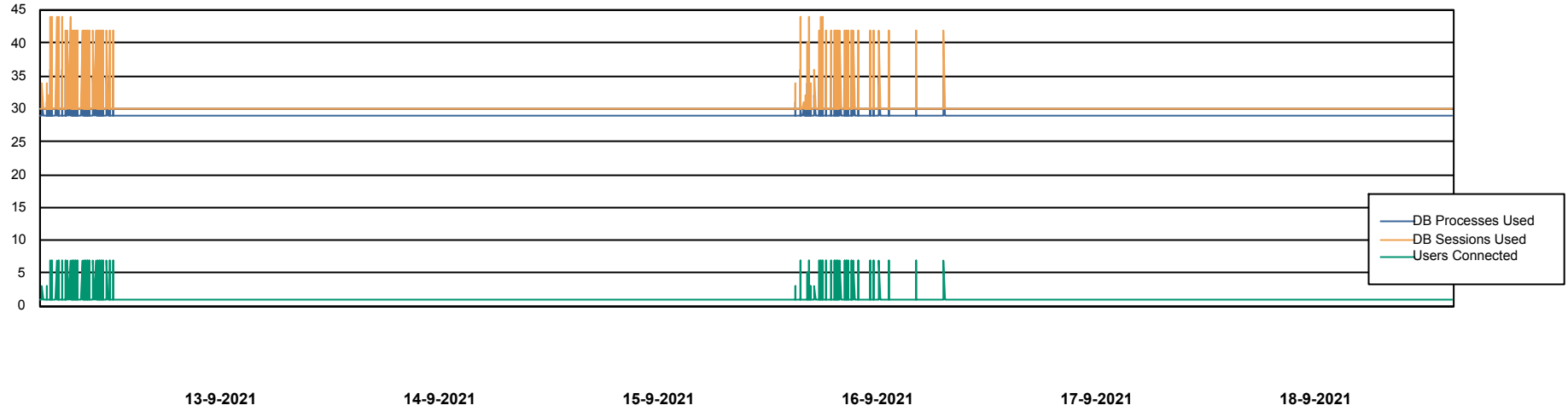


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## Database Performance SPODB\_Standby



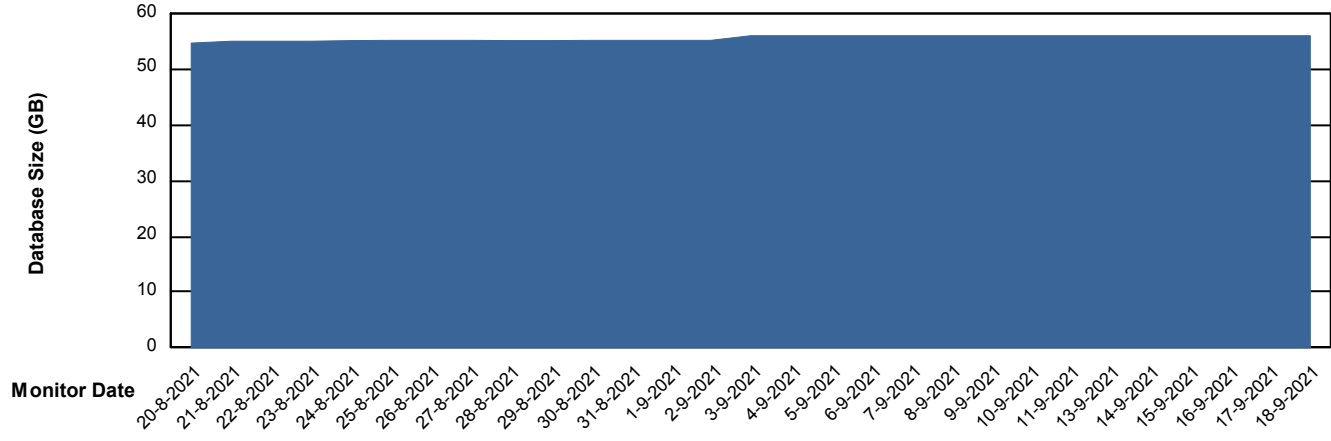
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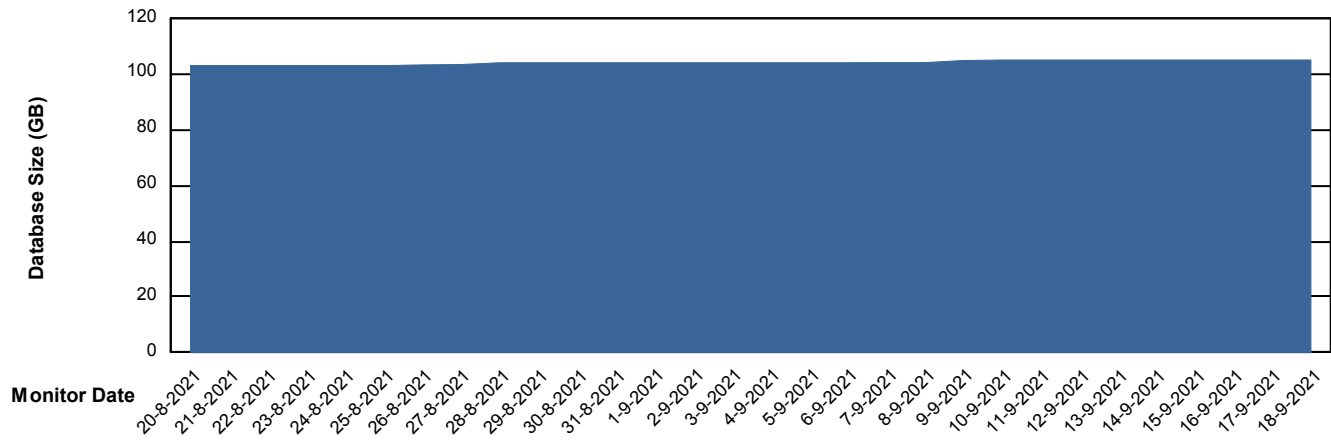
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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## Database Tablespace SPODB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-9-2021	ABSDATA	28	23	18
	INDX	39	31	21
17-9-2021	ABSDATA	28	23	18
	INDX	39	31	21
16-9-2021	ABSDATA	28	23	18
	INDX	39	31	21
15-9-2021	ABSDATA	28	23	18
	INDX	39	31	21
14-9-2021	ABSDATA	28	23	18
	INDX	39	31	21
13-9-2021	ABSDATA	28	23	18
	INDX	39	31	21

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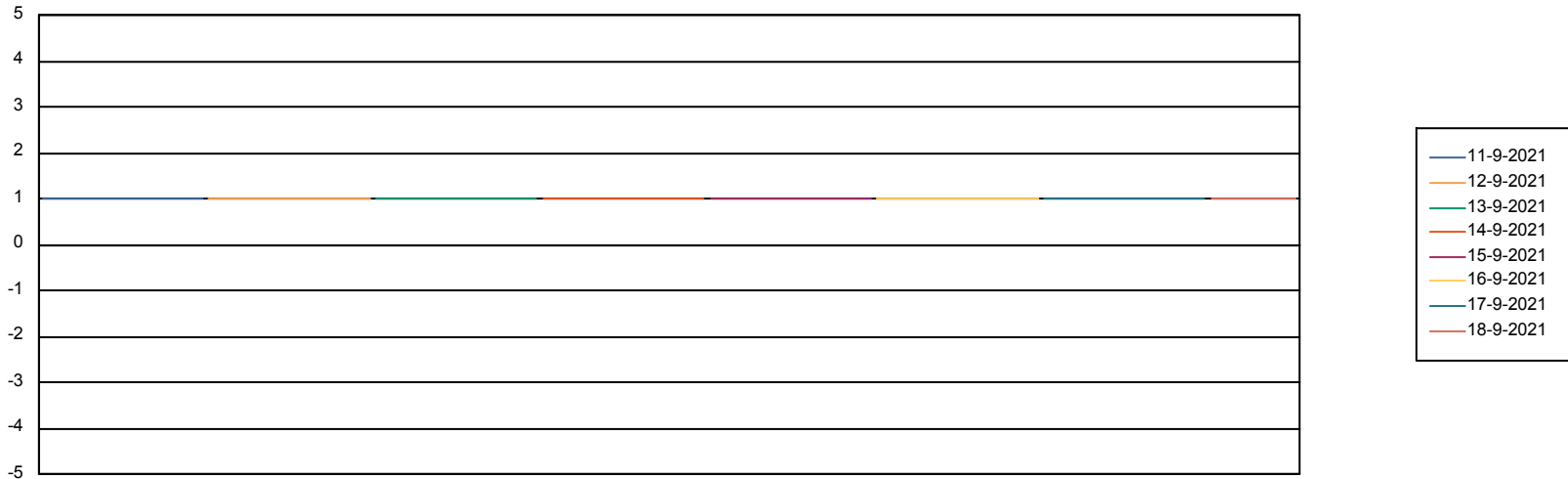


## Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
18-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
17-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
16-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
15-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
14-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
13-9-2021	ABSDATA	48	39	19
	INDX	77	64	17
12-9-2021	ABSDATA	48	39	19
	INDX	77	64	17

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



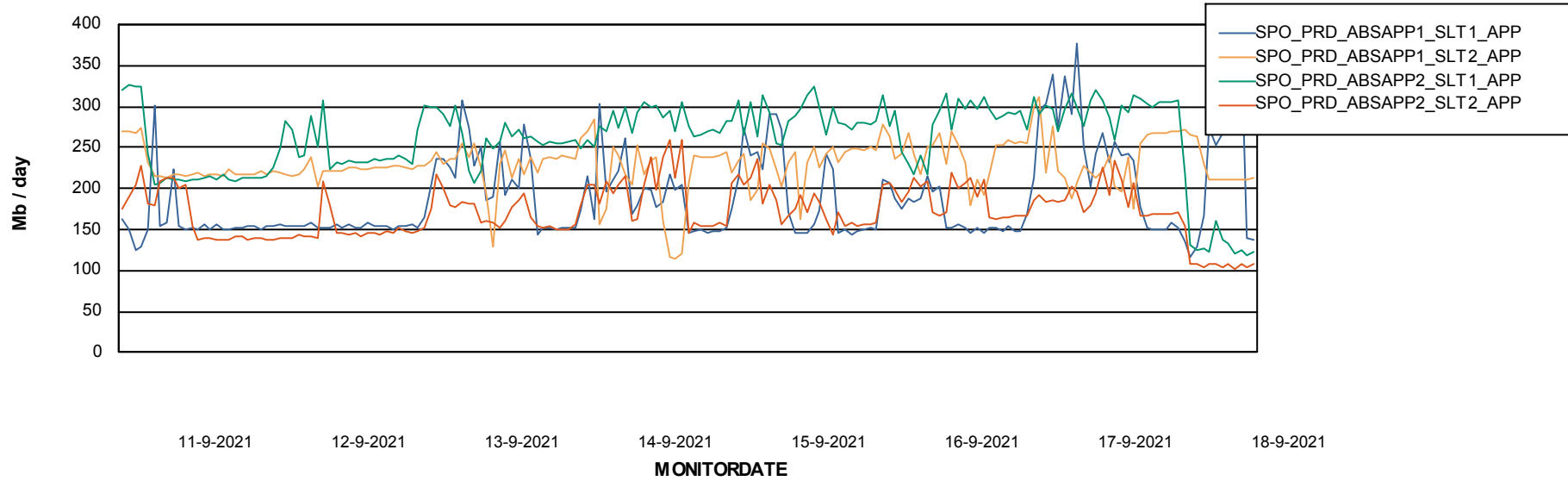
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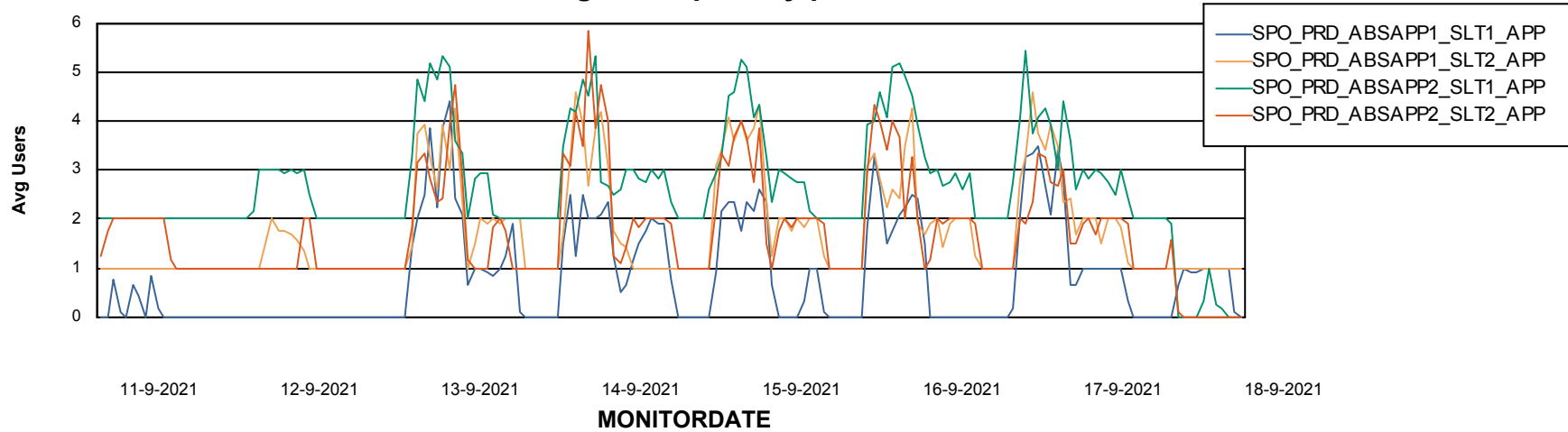


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



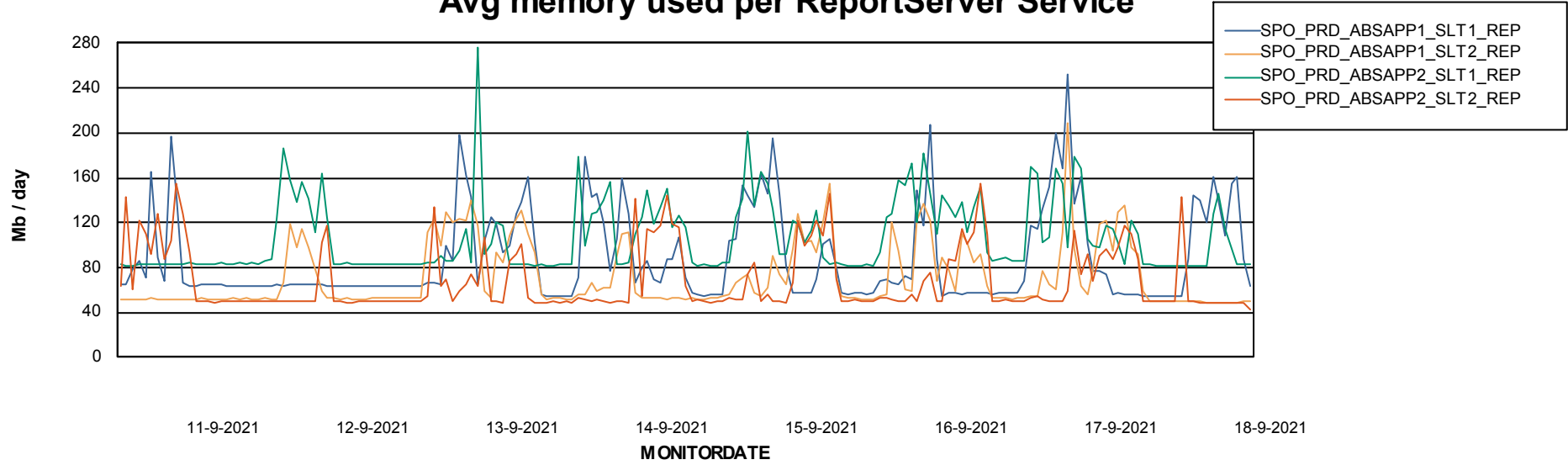
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



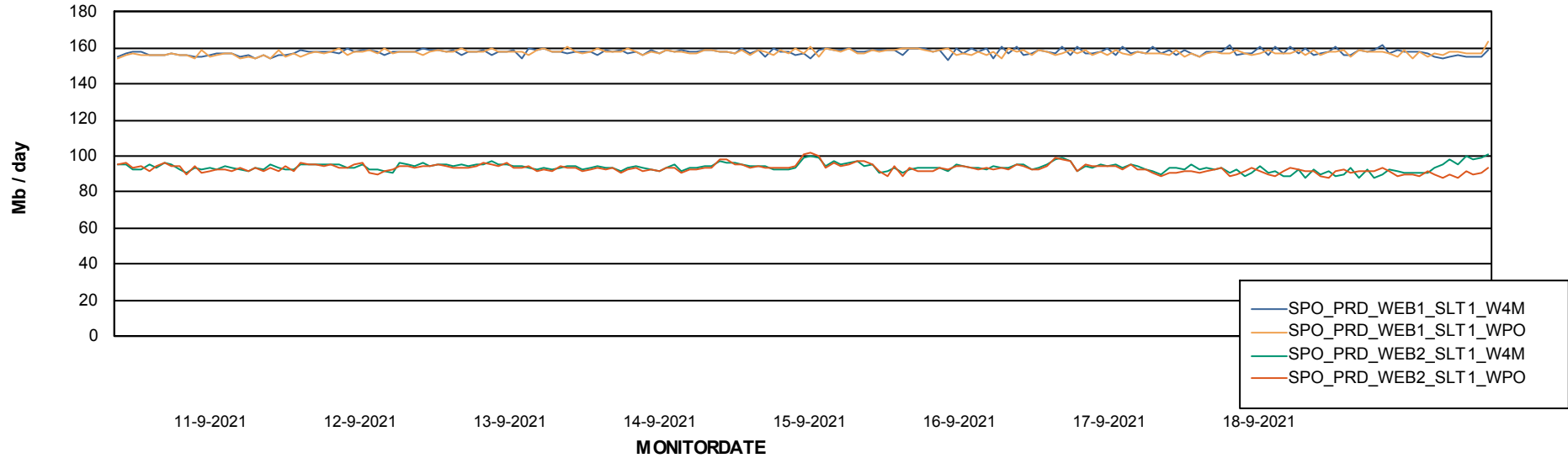
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

