

Weekly SLA Customer Report

Customer BCM_Production
Database ID 81



Harddisk Usage BCM_ABS-DEVBD-02 Standby DB Server

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-9-2021 | 28 | 100 | 72 | 60 | 200 | 79 | 69 | 50 | 16 |
| 17-9-2021 | 28 | 100 | 72 | 60 | 200 | 79 | 70 | 50 | 15 |
| 16-9-2021 | 28 | 100 | 72 | 61 | 200 | 79 | 70 | 50 | 14 |
| 15-9-2021 | 29 | 100 | 71 | 61 | 200 | 78 | 70 | 50 | 15 |
| 14-9-2021 | 29 | 100 | 70 | 61 | 200 | 78 | 70 | 50 | 15 |
| 13-9-2021 | 29 | 100 | 71 | 61 | 200 | 79 | 71 | 50 | 15 |
| 12-9-2021 | 29 | 100 | 71 | 61 | 200 | 78 | 69 | 50 | 16 |

Harddisk Usage BCM_ABS-PRODBD-02 Production DB Server

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 18-9-2021 | 48 | 100 | 51 | 73 | 200 | 54 | 79 | 250 | 52 |
| 17-9-2021 | 48 | 100 | 51 | 73 | 200 | 54 | 79 | 250 | 52 |
| 16-9-2021 | 48 | 100 | 51 | 74 | 200 | 53 | 79 | 250 | 52 |
| 15-9-2021 | 48 | 100 | 51 | 74 | 200 | 53 | 79 | 250 | 52 |
| 14-9-2021 | 49 | 100 | 50 | 74 | 200 | 53 | 79 | 250 | 52 |
| 13-9-2021 | 49 | 100 | 50 | 74 | 200 | 53 | 79 | 250 | 52 |
| 12-9-2021 | 49 | 100 | 50 | 73 | 200 | 55 | 77 | 250 | 57 |

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Harddisk Usage BCM_PRD_ABS-DEVPROD-02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-9-2021 | 55 | 126 | 56 |
| 17-9-2021 | 55 | 126 | 57 |
| 16-9-2021 | 55 | 126 | 57 |
| 15-9-2021 | 55 | 126 | 56 |
| 14-9-2021 | 56 | 126 | 56 |
| 13-9-2021 | 56 | 126 | 56 |
| 12-9-2021 | 56 | 126 | 56 |

Harddisk Usage BCM_PRD_ABS-DEVWEB-02

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-9-2021 | 68 | 79 | 26 |
| 17-9-2021 | 68 | 79 | 26 |
| 16-9-2021 | 67 | 79 | 26 |
| 15-9-2021 | 68 | 79 | 26 |
| 14-9-2021 | 69 | 79 | 25 |
| 13-9-2021 | 69 | 79 | 25 |
| 12-9-2021 | 69 | 79 | 25 |

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Harddisk Usage BCM_PRD_ABS-PROD-02

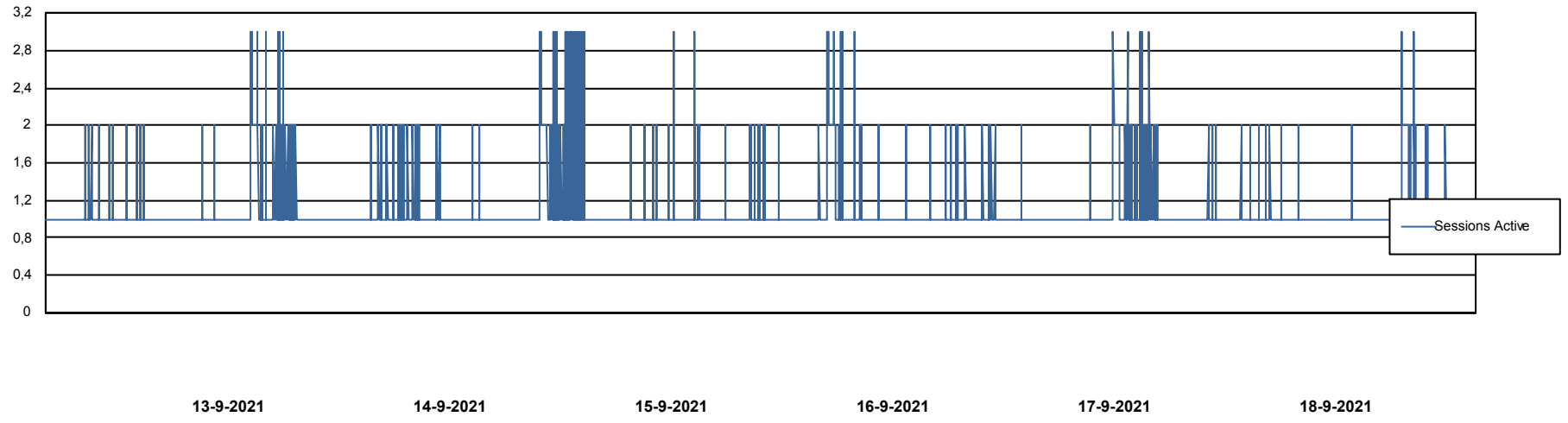
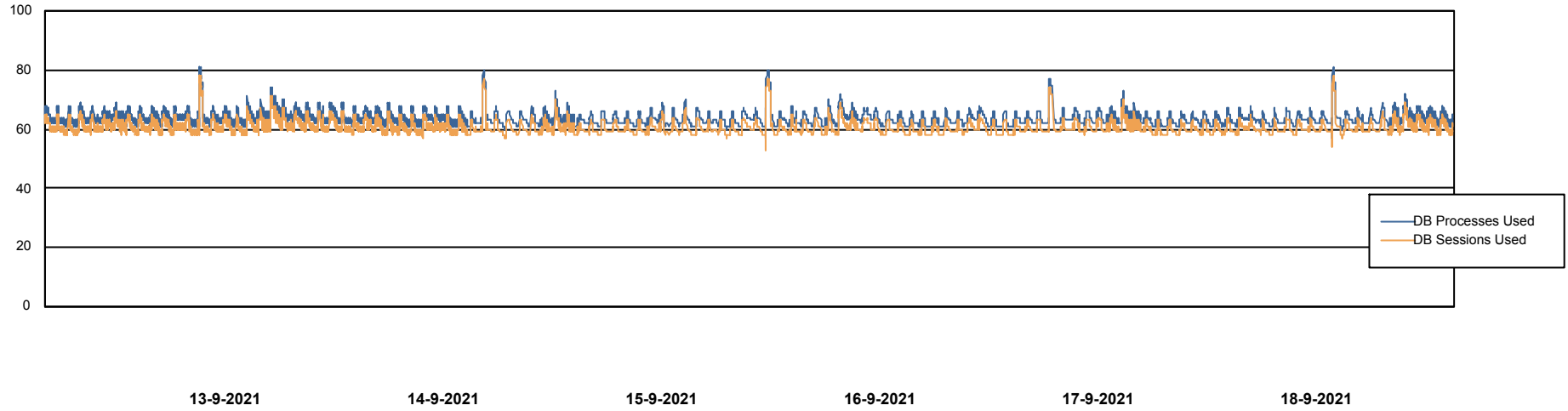
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 18-9-2021 | 50 | 100 | 50 |
| 17-9-2021 | 50 | 100 | 50 |
| 16-9-2021 | 50 | 100 | 50 |
| 15-9-2021 | 50 | 100 | 50 |
| 14-9-2021 | 50 | 100 | 50 |
| 13-9-2021 | 50 | 100 | 50 |
| 12-9-2021 | 50 | 100 | 50 |

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Database Performance BCMDB_ABS1 Production Database

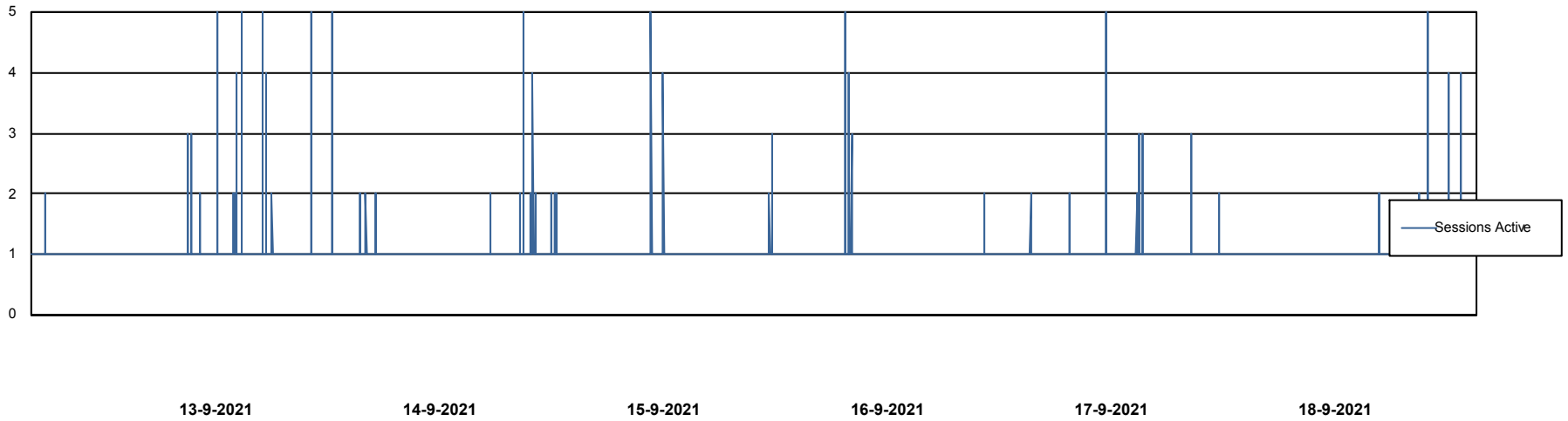
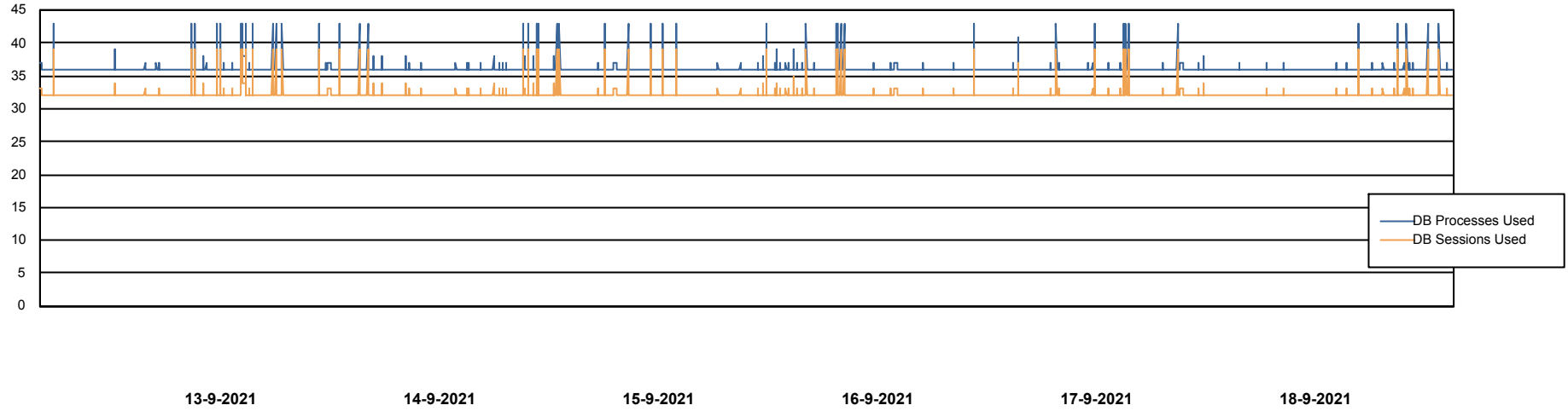


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Database Performance BCMDB_ABS1SB Standby Database



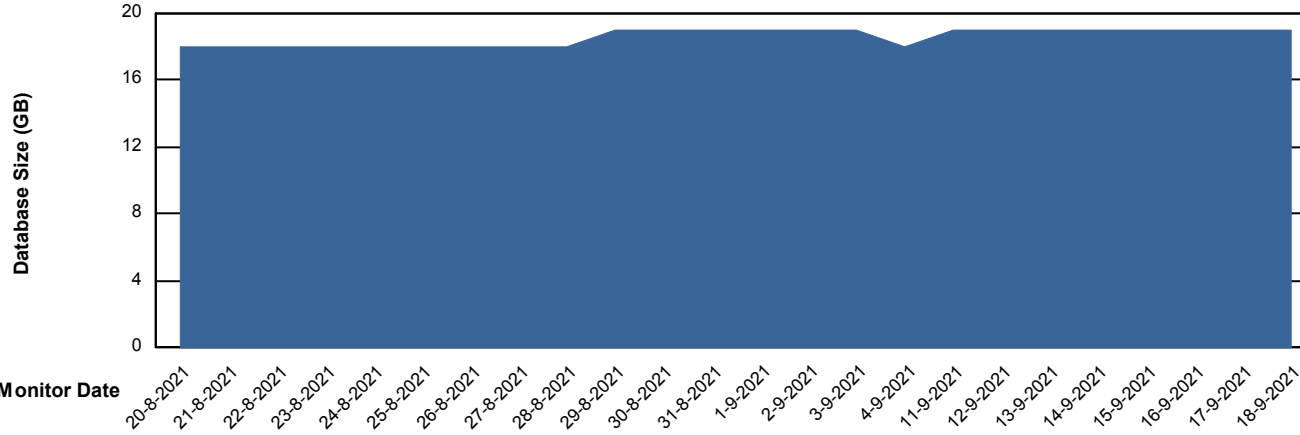
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DATABASE SIZE BCMDB_ABS1 Production Database

Database growth over last month



Database Tablespace BCMDB_ABS1 Production Database

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 18-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 17-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 16-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 15-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 14-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 13-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |
| 12-9-2021 | ABSDATA | 6 | 4 | 20 |
| | INDX | 11 | 9 | 20 |

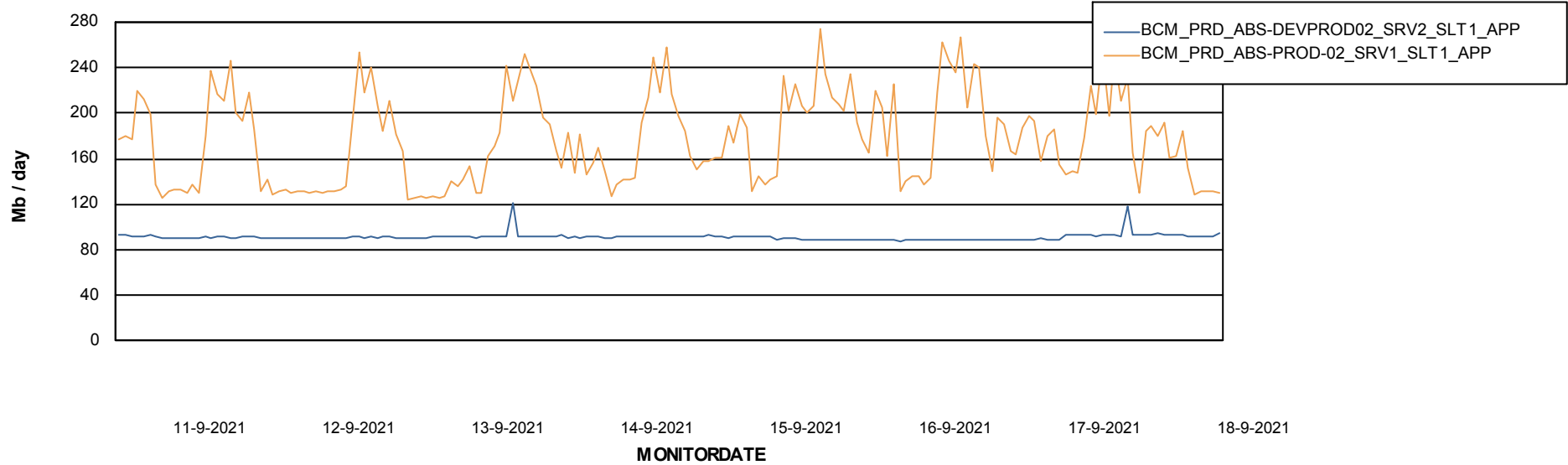
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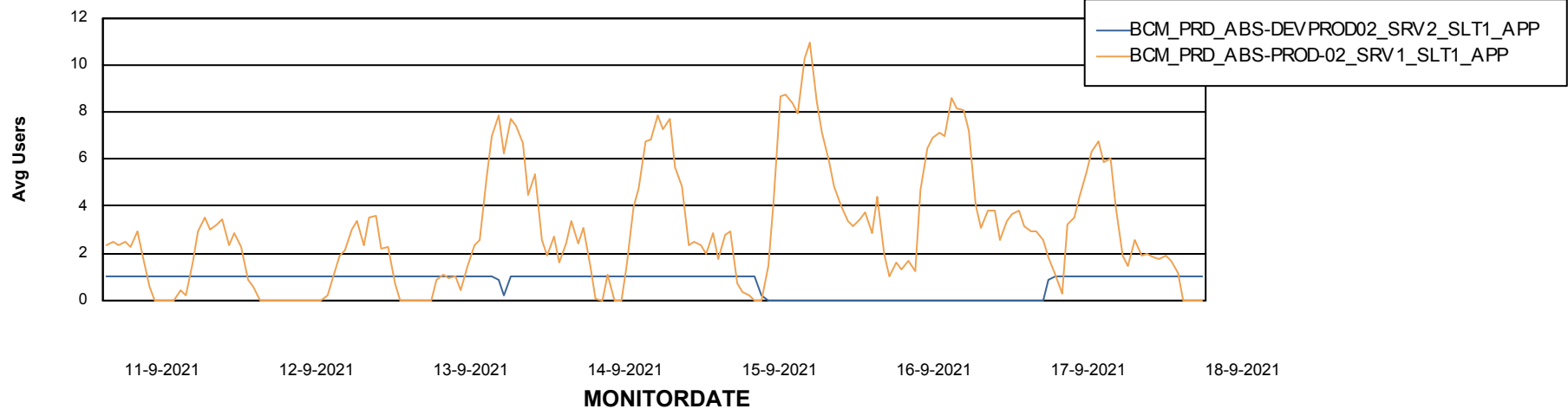


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



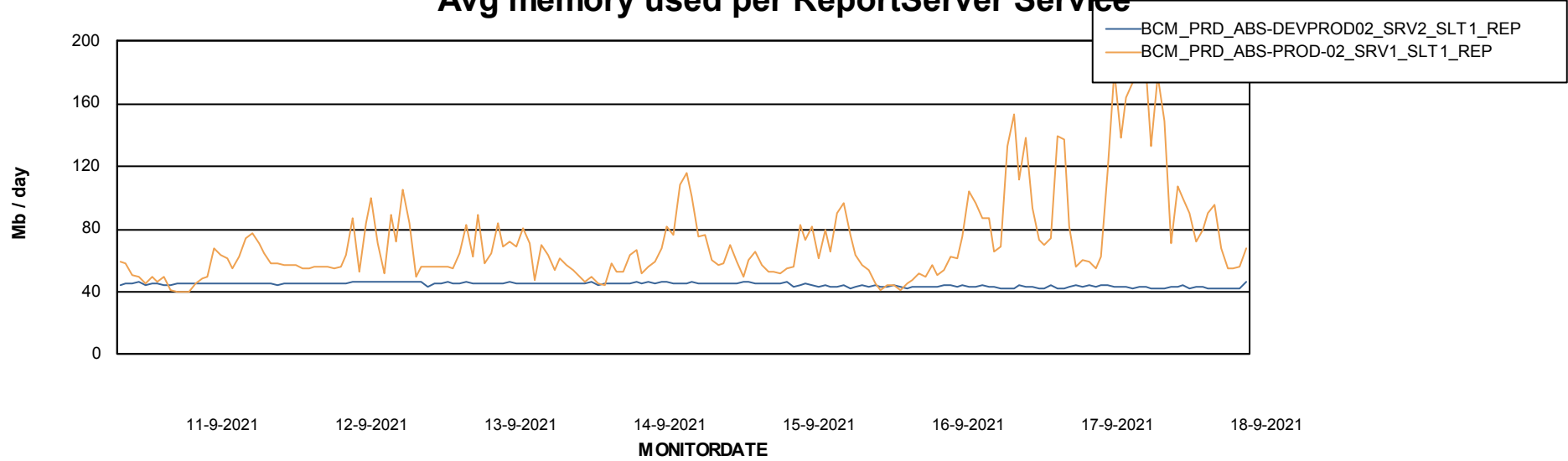
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



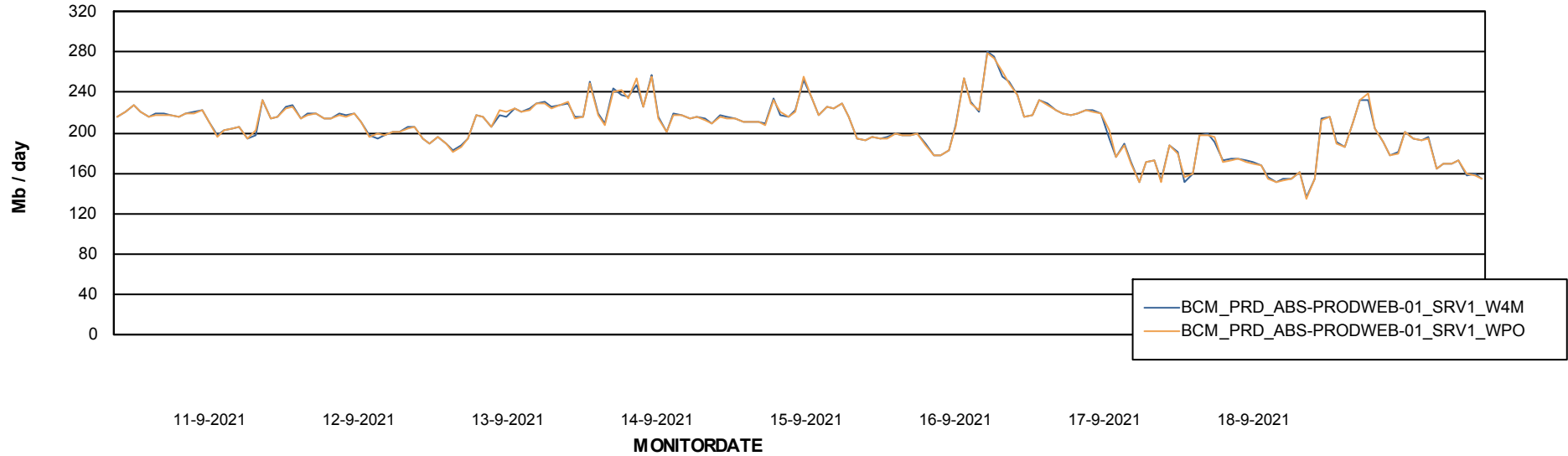
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BCM_Production
Database ID 81



Disaster per ABS component

