

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
7-8-2021	23	80	52	100
6-8-2021	22	80	52	100
5-8-2021	22	80	52	100
4-8-2021	22	80	52	100
3-8-2021	19	80	52	100
2-8-2021	15	80	52	100
1-8-2021	15	80	52	100

## Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
7-8-2021	27	80	94	100
6-8-2021	25	80	94	100
5-8-2021	25	80	94	100
4-8-2021	25	80	94	100
3-8-2021	25	80	94	100
2-8-2021	25	80	94	100
1-8-2021	25	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
7-8-2021	40	80	98	100
6-8-2021	39	80	98	100
5-8-2021	38	80	98	100
4-8-2021	38	80	98	100
3-8-2021	38	80	98	100
2-8-2021	38	80	98	100
1-8-2021	38	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
7-8-2021	56	80	95	100
6-8-2021	55	80	95	100
5-8-2021	54	80	95	100
4-8-2021	54	80	95	100
3-8-2021	54	80	95	100
2-8-2021	54	80	95	100
1-8-2021	54	80	95	100

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Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
7-8-2021	42	100	41	250	48	200	61	75	98	1,863
6-8-2021	42	100	41	250	48	200	58	75	98	1,863
5-8-2021	41	100	41	250	49	200	58	75	98	1,863
4-8-2021	41	100	41	250	49	200	58	75	98	1,863
3-8-2021	41	100	41	250	50	200	58	75	98	1,863
2-8-2021	41	100	41	250	50	200	58	75	98	1,863
1-8-2021	41	100	41	250	49	200	58	75	98	1,863

Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
7-8-2021	67	100	44	250	48	200	33	80
6-8-2021	66	100	44	250	48	200	33	80
5-8-2021	65	100	44	250	49	200	33	80
4-8-2021	65	100	44	250	49	200	33	80
3-8-2021	65	100	44	250	50	200	33	80
2-8-2021	65	100	44	250	50	200	33	80
1-8-2021	65	100	44	250	50	200	33	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

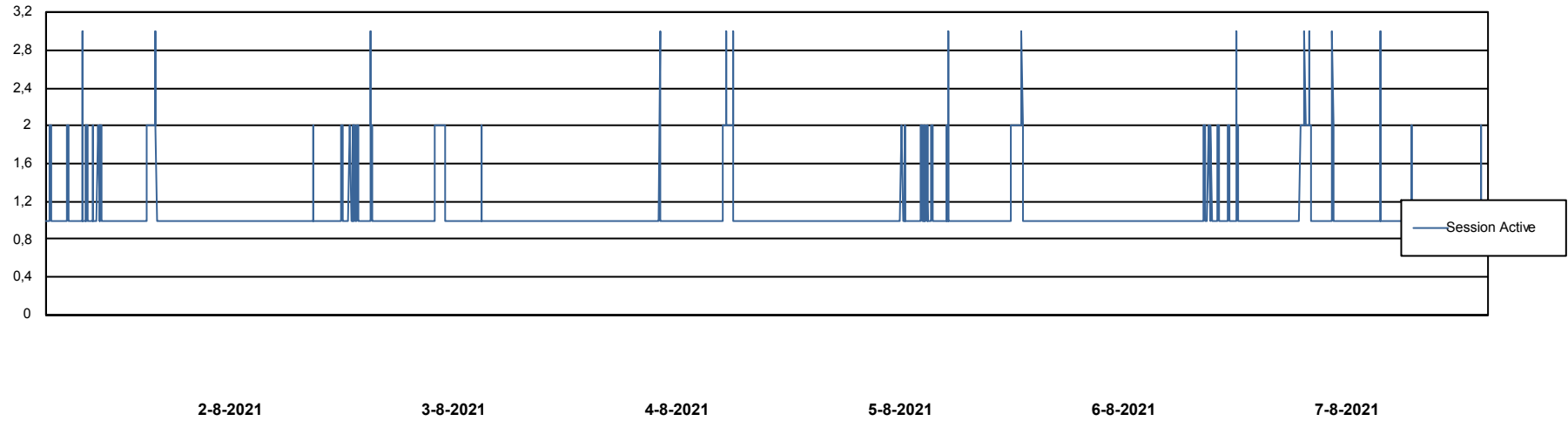
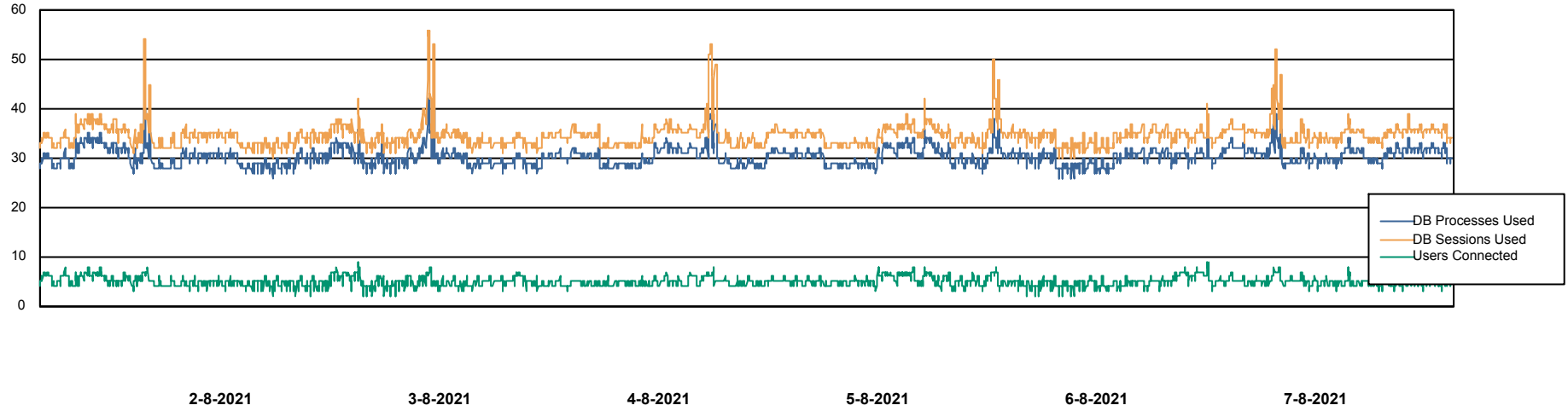
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
7-8-2021	16	80	31	200	100	100	100	50
6-8-2021	16	80	31	200	100	100	100	50
5-8-2021	16	80	31	200	100	100	100	50
4-8-2021	16	80	31	200	100	100	100	50
3-8-2021	16	80	31	200	100	100	100	50
2-8-2021	16	80	31	200	100	100	100	50
1-8-2021	16	80	31	200	100	100	100	50

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## Database Performance SPODB\_BI

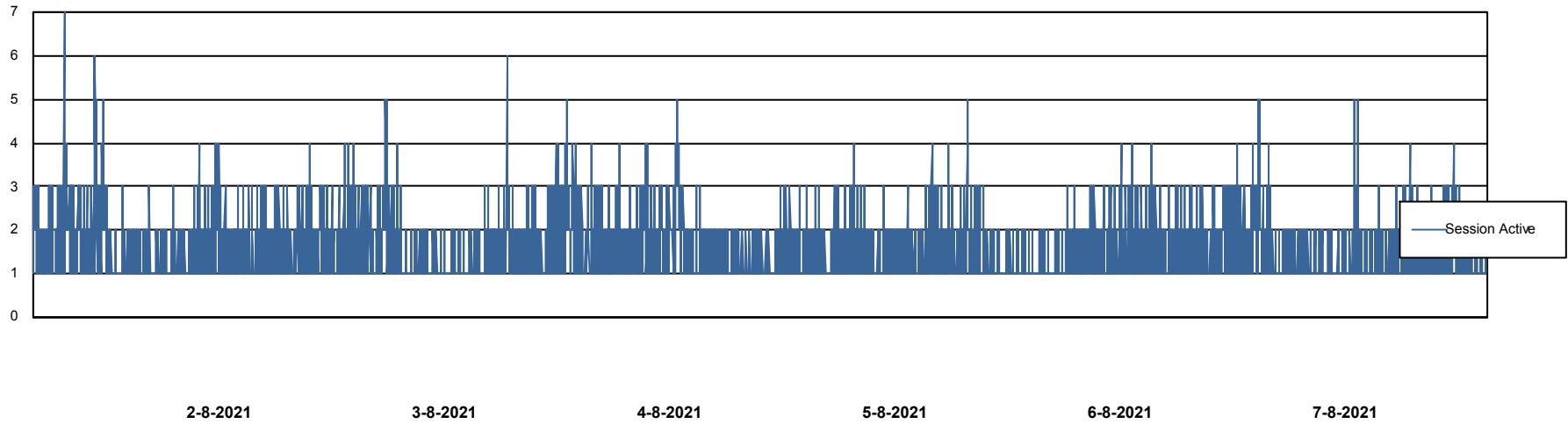
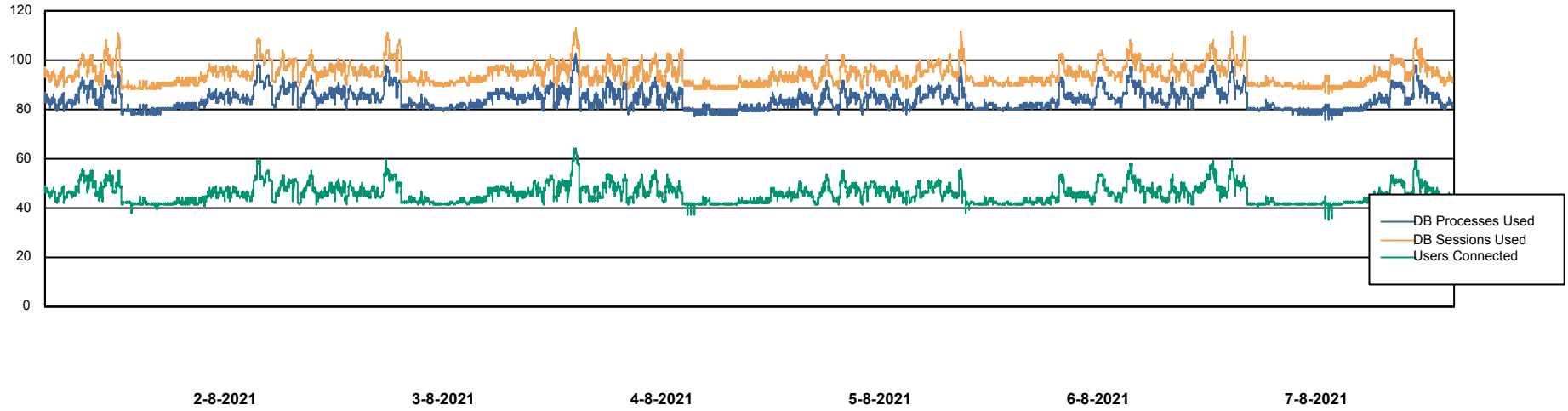


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## Database Performance SPODB\_Production

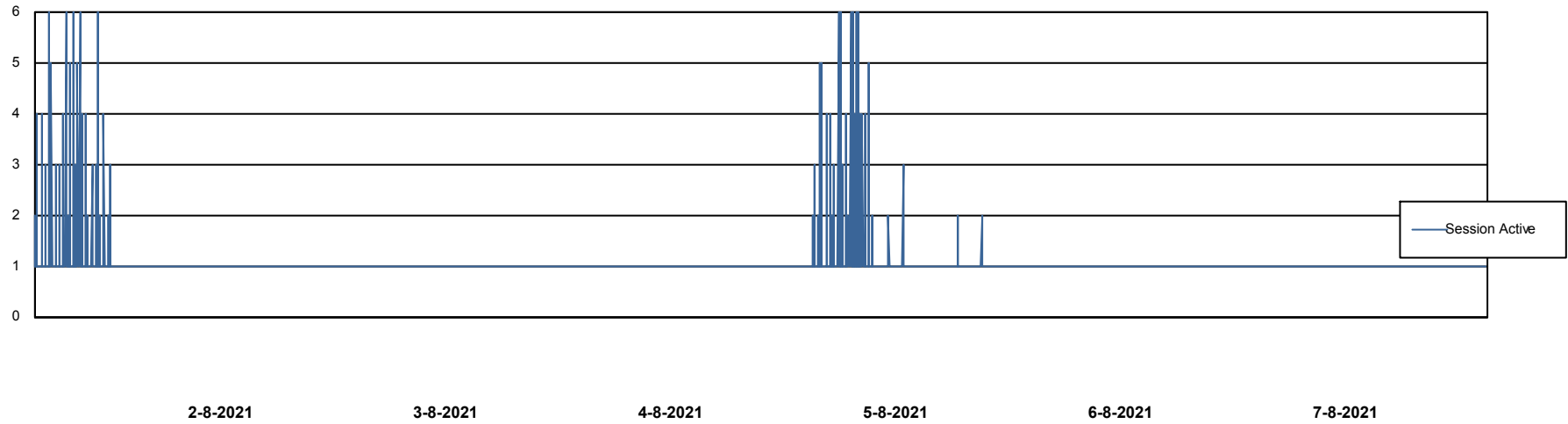
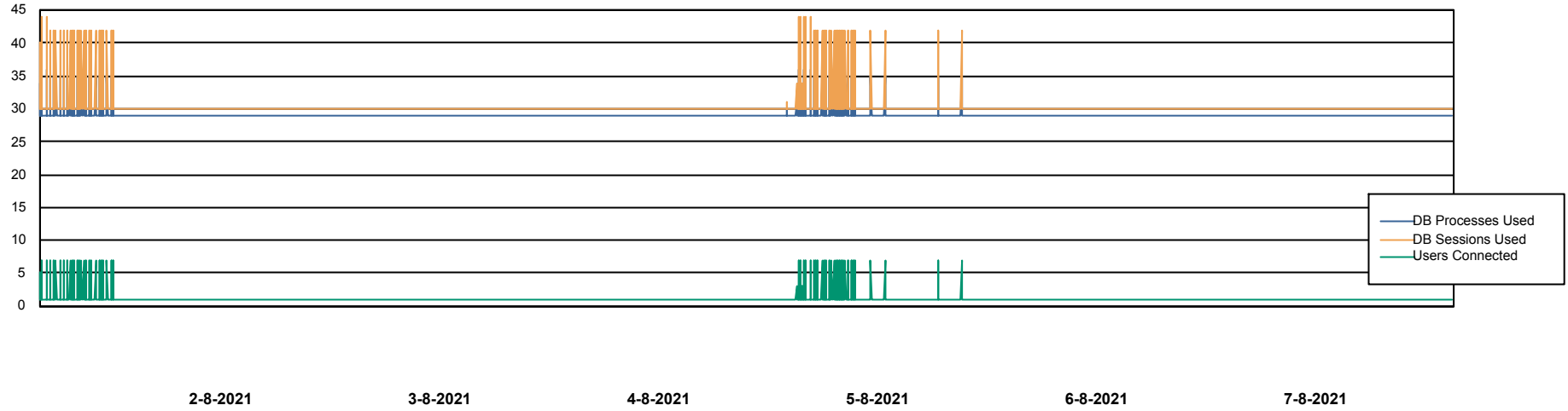


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## Database Performance SPODB\_Standby



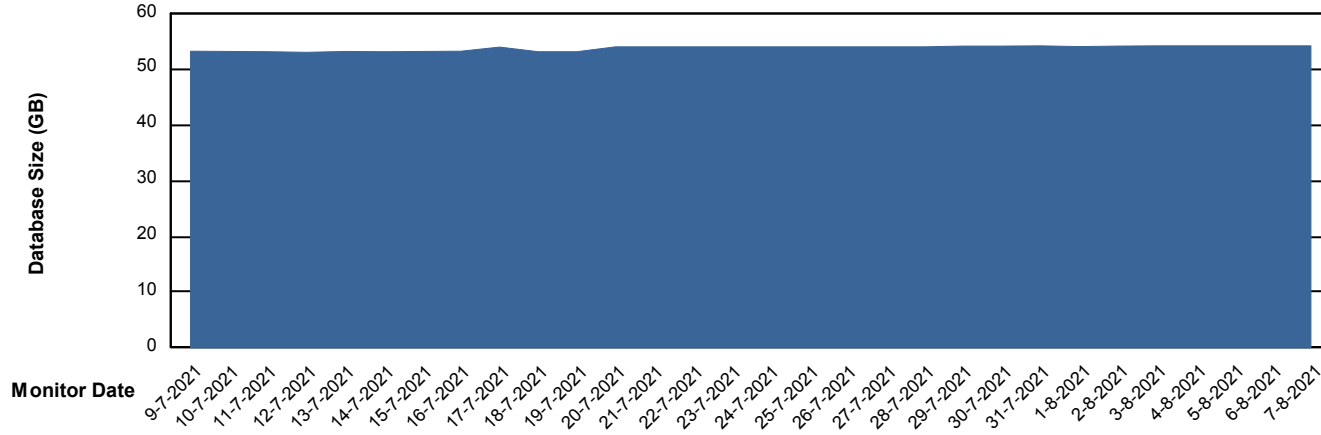
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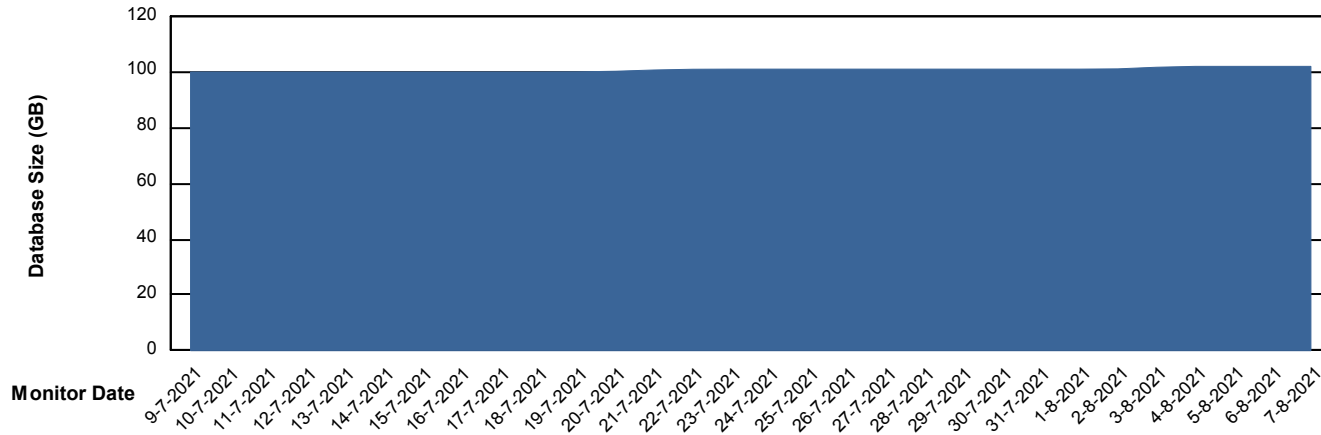
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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## Database Tablespace SPODB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
6-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
5-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
4-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
3-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
2-8-2021	ABSDATA	28	23	18
	INDX	39	30	23
1-8-2021	ABSDATA	28	23	18
	INDX	39	30	23

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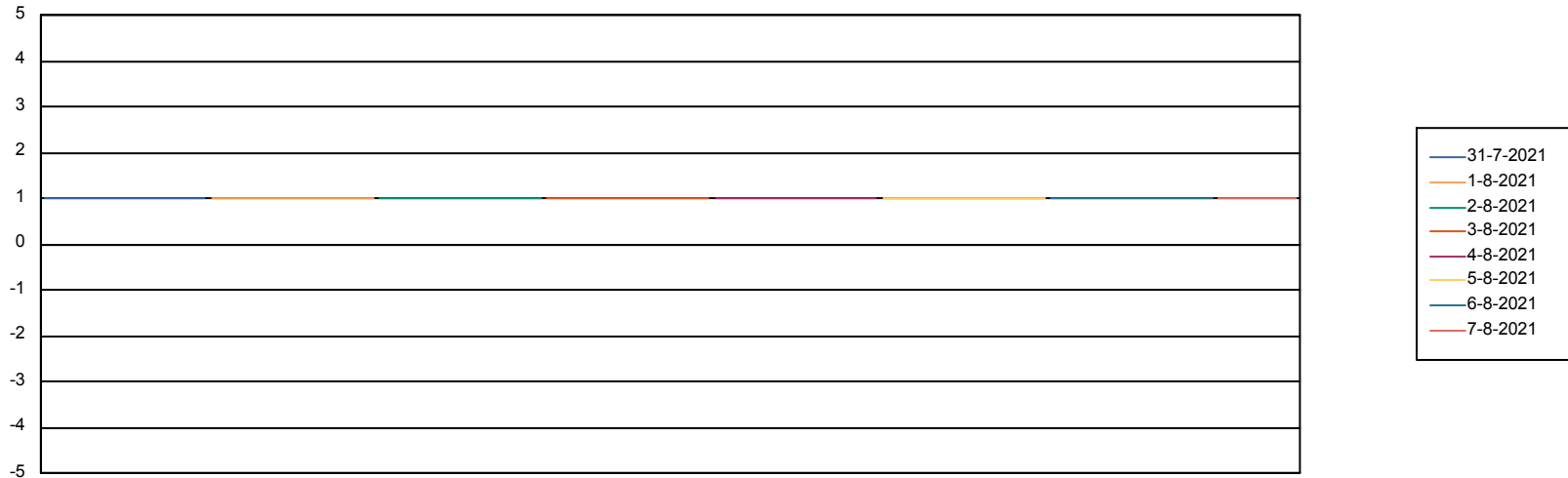


## Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
7-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
6-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
5-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
4-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
3-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
2-8-2021	ABSDATA	48	38	21
	INDX	75	62	17
1-8-2021	ABSDATA	48	38	21
	INDX	75	62	17

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



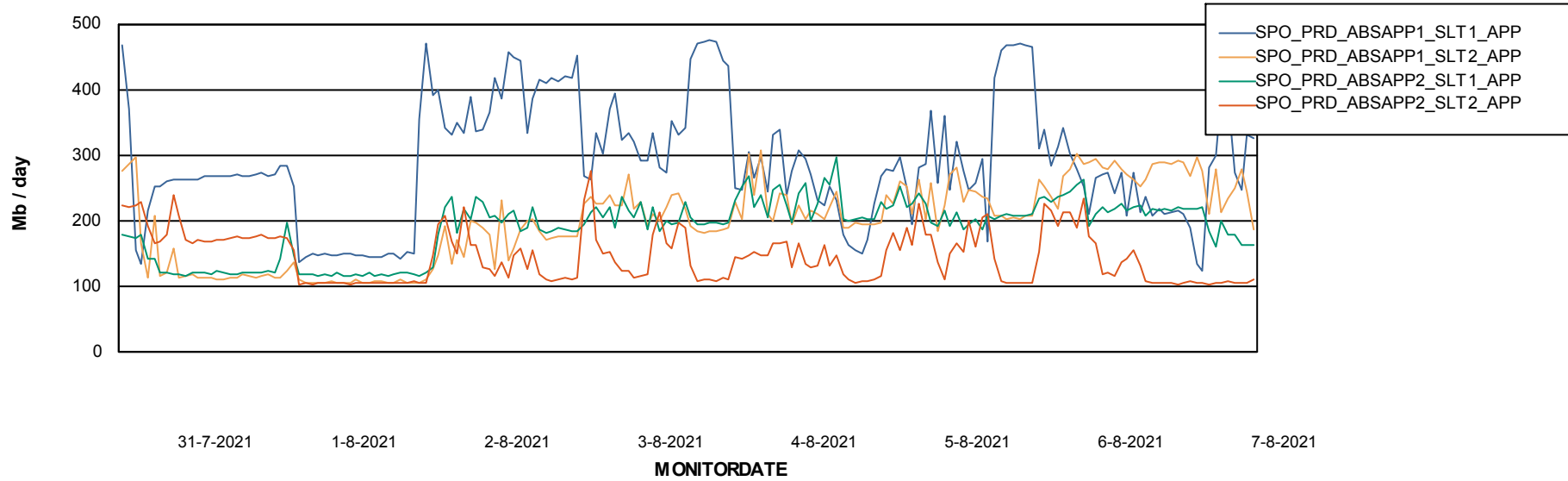
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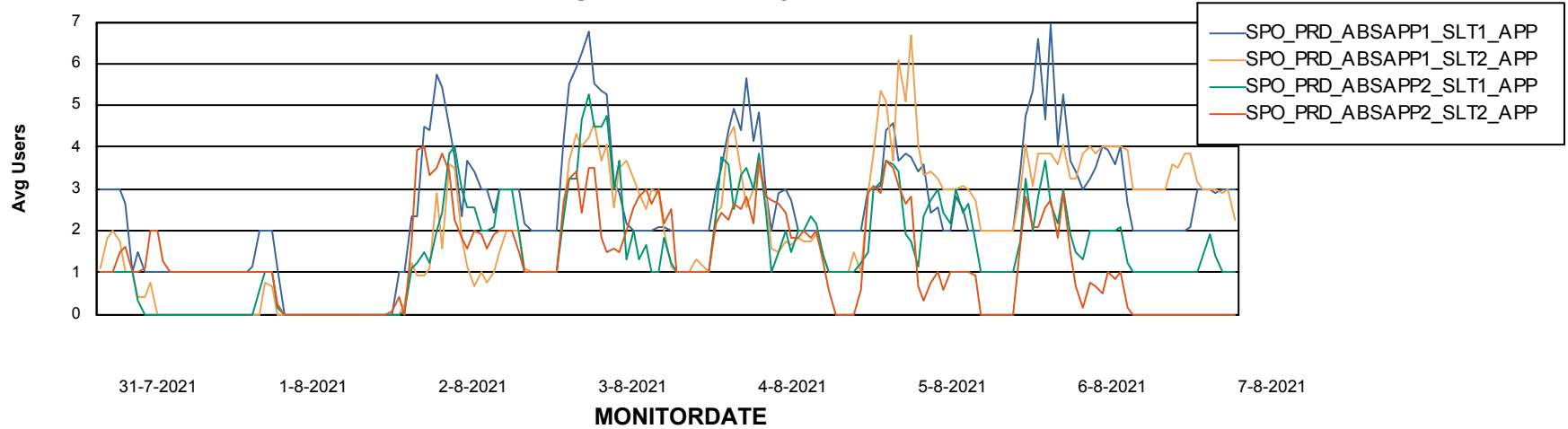


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



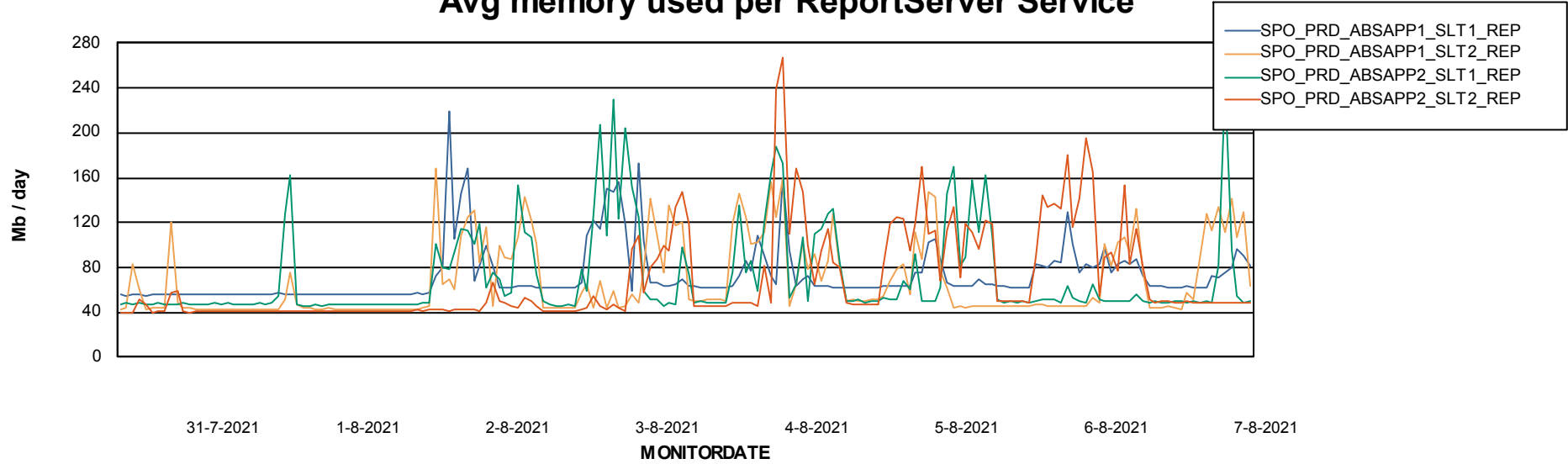
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



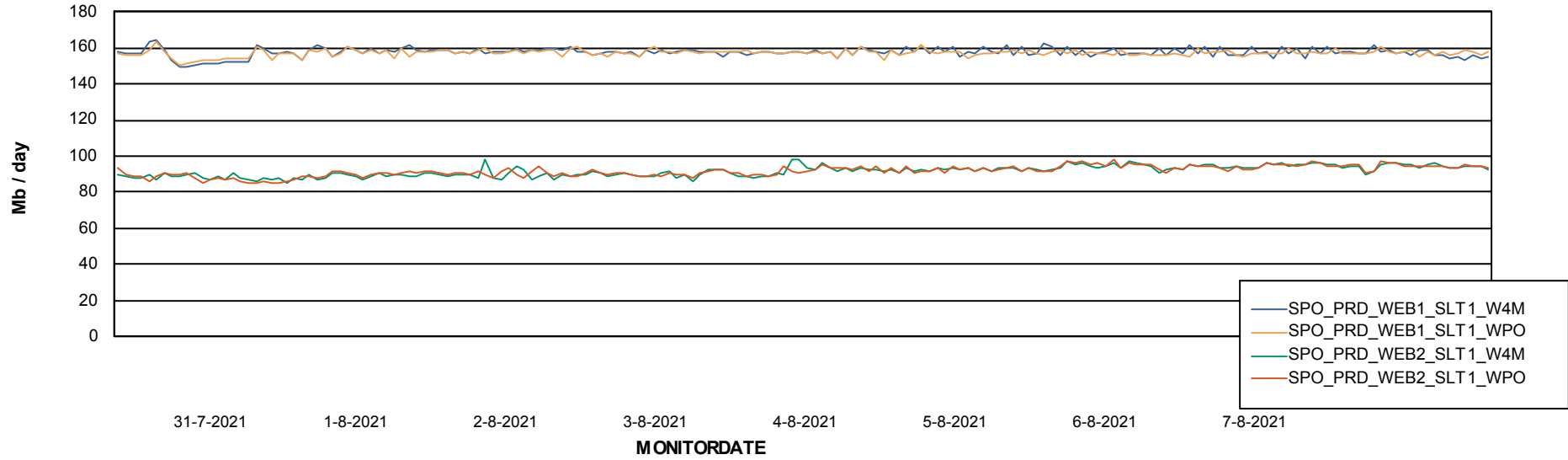
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

