

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 17                        | 80                          | 52                        | 100                         |
| 16-7-2021 | 17                        | 80                          | 52                        | 100                         |
| 15-7-2021 | 17                        | 80                          | 52                        | 100                         |
| 14-7-2021 | 18                        | 80                          | 52                        | 100                         |
| 13-7-2021 | 19                        | 80                          | 52                        | 100                         |
| 12-7-2021 | 19                        | 80                          | 52                        | 100                         |
| 11-7-2021 | 19                        | 80                          | 52                        | 100                         |

## Harddisk Usage SPO\_PRD\_ABS\_APP2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 25                        | 80                          | 94                        | 100                         |
| 16-7-2021 | 25                        | 80                          | 94                        | 100                         |
| 15-7-2021 | 25                        | 80                          | 94                        | 100                         |
| 14-7-2021 | 25                        | 80                          | 94                        | 100                         |
| 13-7-2021 | 27                        | 80                          | 94                        | 100                         |
| 12-7-2021 | 27                        | 80                          | 94                        | 100                         |
| 11-7-2021 | 27                        | 80                          | 94                        | 100                         |

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 38                        | 80                          | 98                        | 100                         |
| 16-7-2021 | 38                        | 80                          | 98                        | 100                         |
| 15-7-2021 | 38                        | 80                          | 98                        | 100                         |
| 14-7-2021 | 39                        | 80                          | 98                        | 100                         |
| 13-7-2021 | 40                        | 80                          | 98                        | 100                         |
| 12-7-2021 | 40                        | 80                          | 98                        | 100                         |
| 11-7-2021 | 40                        | 80                          | 98                        | 100                         |

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 54                        | 80                          | 95                        | 100                         |
| 16-7-2021 | 54                        | 80                          | 95                        | 100                         |
| 15-7-2021 | 54                        | 80                          | 95                        | 100                         |
| 14-7-2021 | 55                        | 80                          | 95                        | 100                         |
| 13-7-2021 | 56                        | 80                          | 95                        | 100                         |
| 12-7-2021 | 56                        | 80                          | 95                        | 100                         |
| 11-7-2021 | 56                        | 80                          | 95                        | 100                         |

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## Harddisk Usage SPO\_PRD\_ORACLE1

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 41                        | 100                         | 43                        | 250                         | 48                        | 200                         | 61                        | 75                          | 98                        | 1,863                       |
| 16-7-2021 | 41                        | 100                         | 43                        | 250                         | 48                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |
| 15-7-2021 | 41                        | 100                         | 43                        | 250                         | 49                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |
| 14-7-2021 | 42                        | 100                         | 43                        | 250                         | 50                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |
| 13-7-2021 | 42                        | 100                         | 43                        | 250                         | 50                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |
| 12-7-2021 | 42                        | 100                         | 43                        | 250                         | 51                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |
| 11-7-2021 | 42                        | 100                         | 43                        | 250                         | 51                        | 200                         | 58                        | 75                          | 98                        | 1,863                       |

## Harddisk Usage SPO\_PRD\_ORACLE2

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 65                        | 100                         | 47                        | 250                         | 48                        | 200                         | 34                        | 80                          |
| 16-7-2021 | 65                        | 100                         | 47                        | 250                         | 48                        | 200                         | 34                        | 80                          |
| 15-7-2021 | 65                        | 100                         | 47                        | 250                         | 50                        | 200                         | 34                        | 80                          |
| 14-7-2021 | 65                        | 100                         | 47                        | 250                         | 50                        | 200                         | 34                        | 80                          |
| 13-7-2021 | 67                        | 100                         | 47                        | 250                         | 51                        | 200                         | 34                        | 80                          |
| 12-7-2021 | 67                        | 100                         | 47                        | 250                         | 51                        | 200                         | 34                        | 80                          |
| 11-7-2021 | 67                        | 100                         | 47                        | 250                         | 51                        | 200                         | 34                        | 80                          |

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

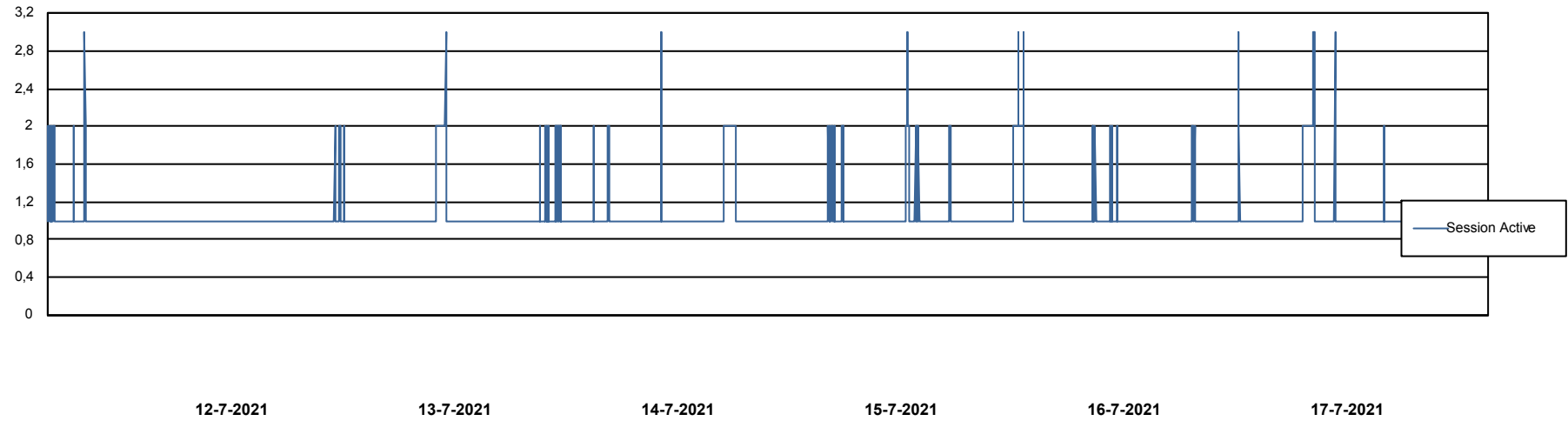
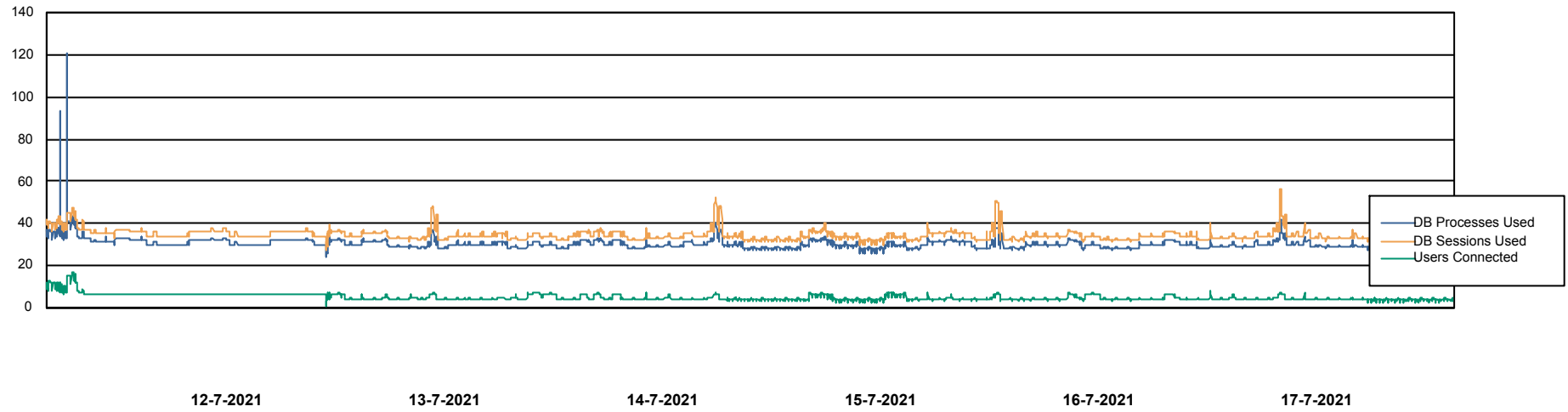
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 13                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 16-7-2021 | 13                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 15-7-2021 | 13                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 14-7-2021 | 13                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 13-7-2021 | 15                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 12-7-2021 | 15                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |
| 11-7-2021 | 15                        | 80                          | 33                        | 200                         | 100                       | 100                         | 100                       | 50                          |

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## Database Performance SPODB\_BI

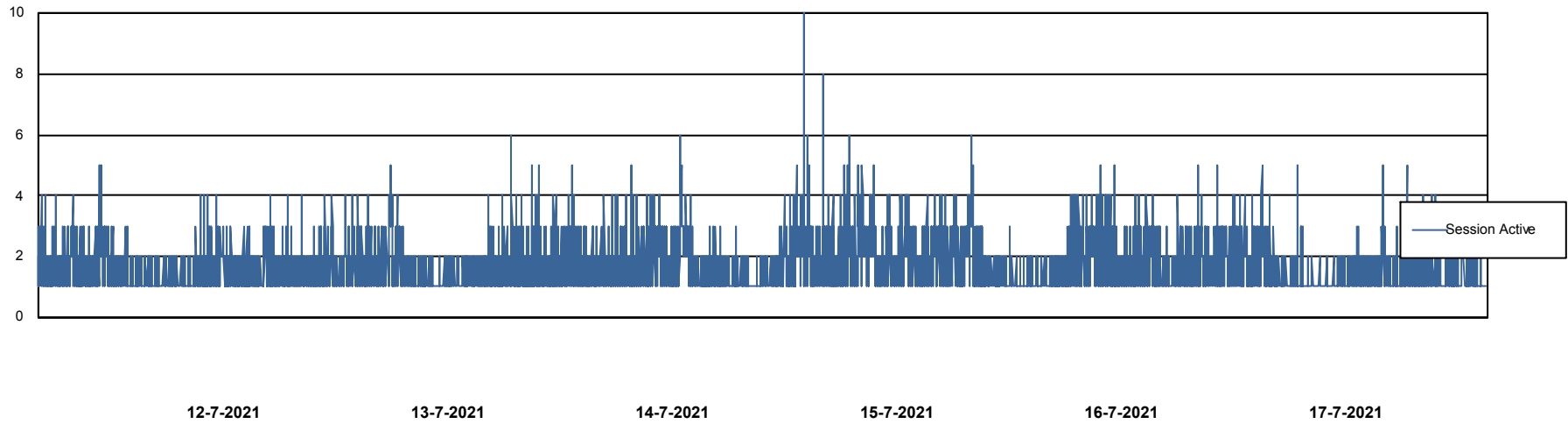
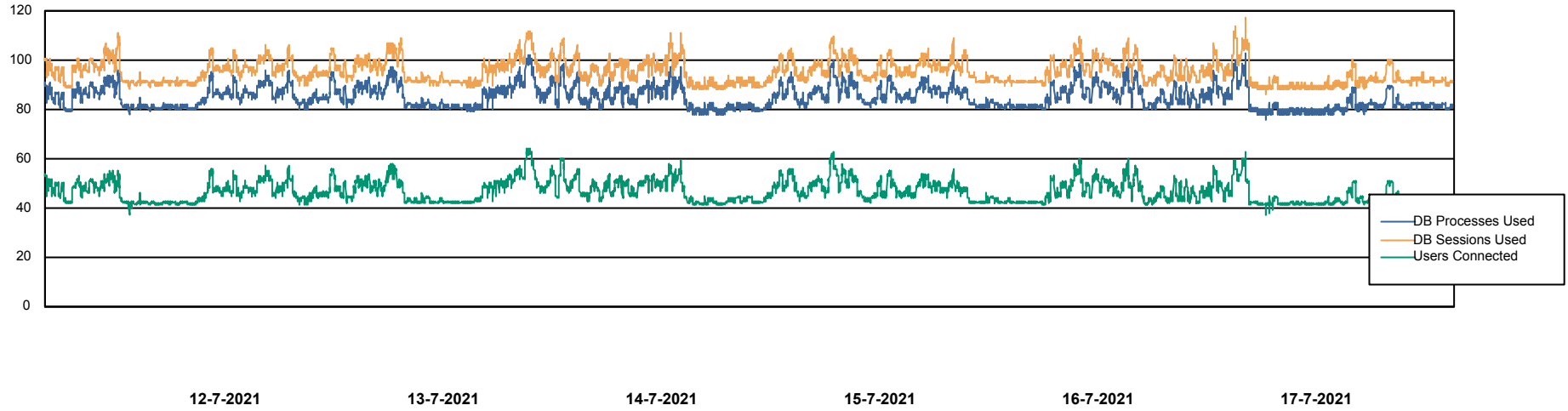


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## Database Performance SPODB\_Production

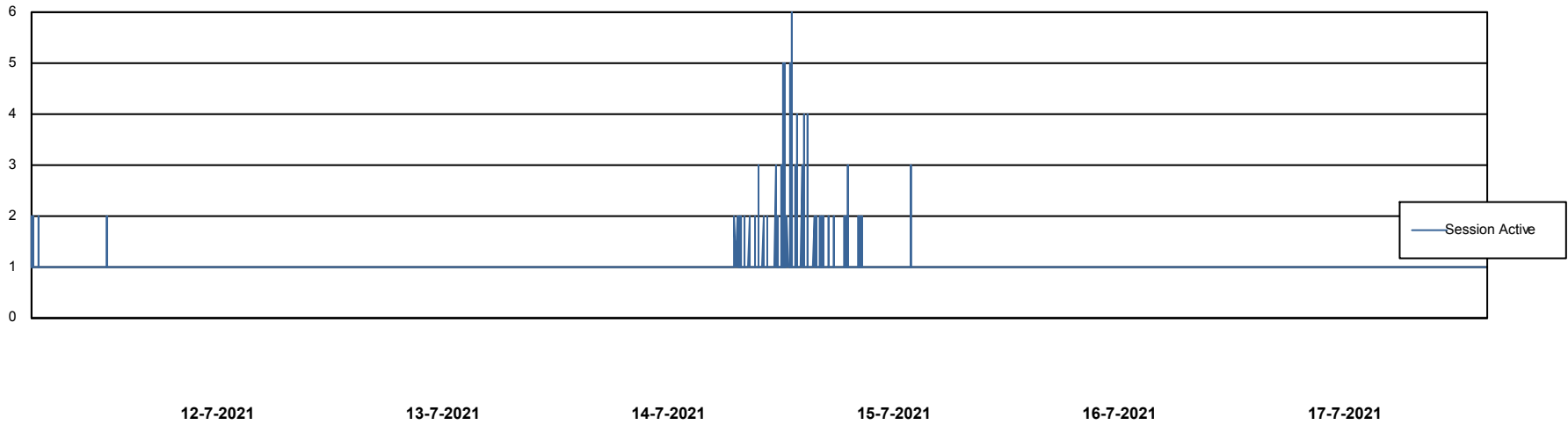
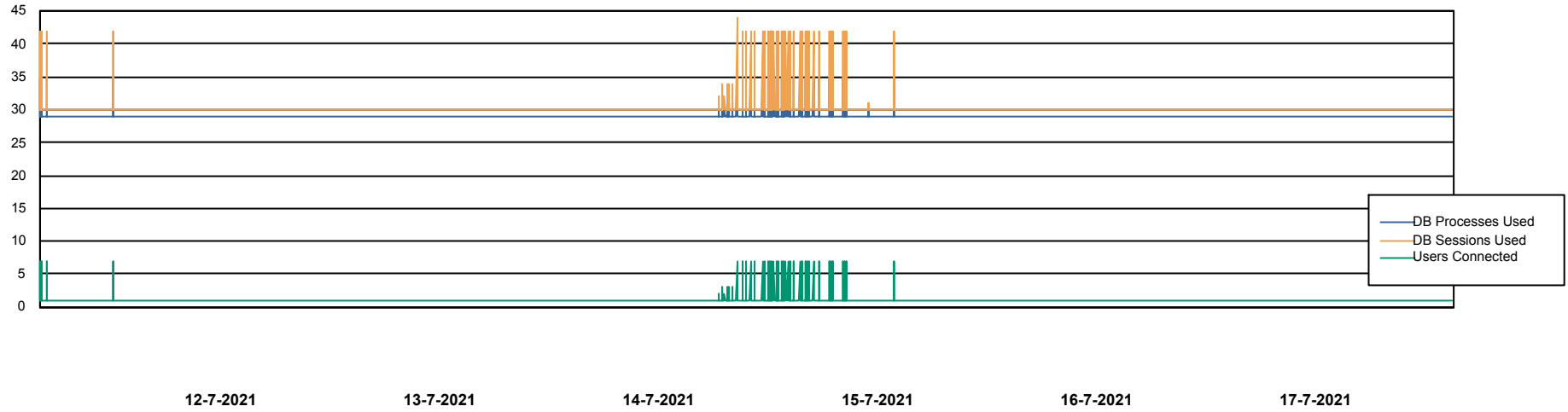


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## Database Performance SPODB\_Standby



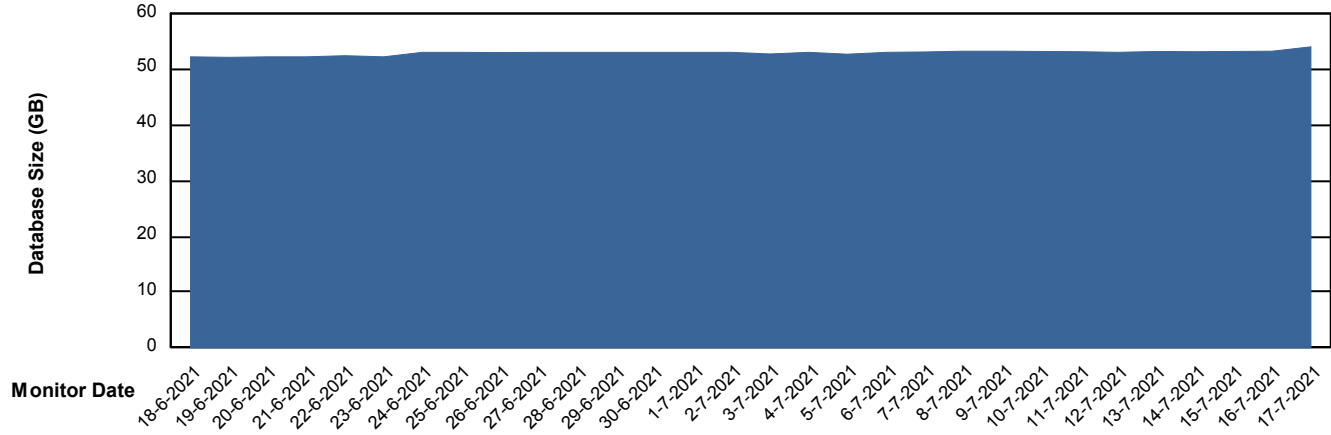
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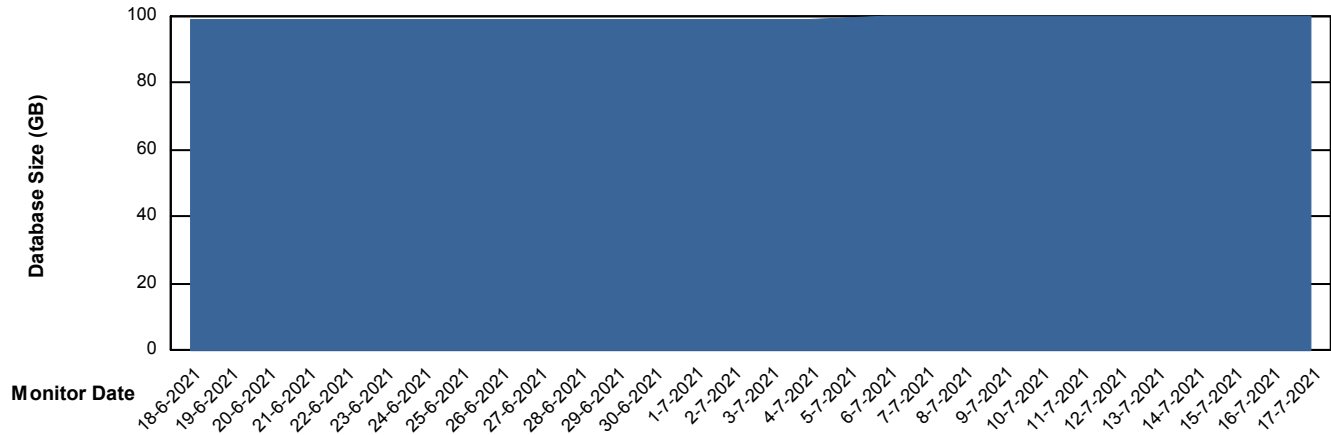
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



# Weekly SLA Customer Report

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Database Tablespace SPODB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 16-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 15-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 14-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 13-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 12-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |
| 11-7-2021 | ABSDATA         | 28            | 22            | 21              |
|           | INDX            | 35            | 29            | 17              |

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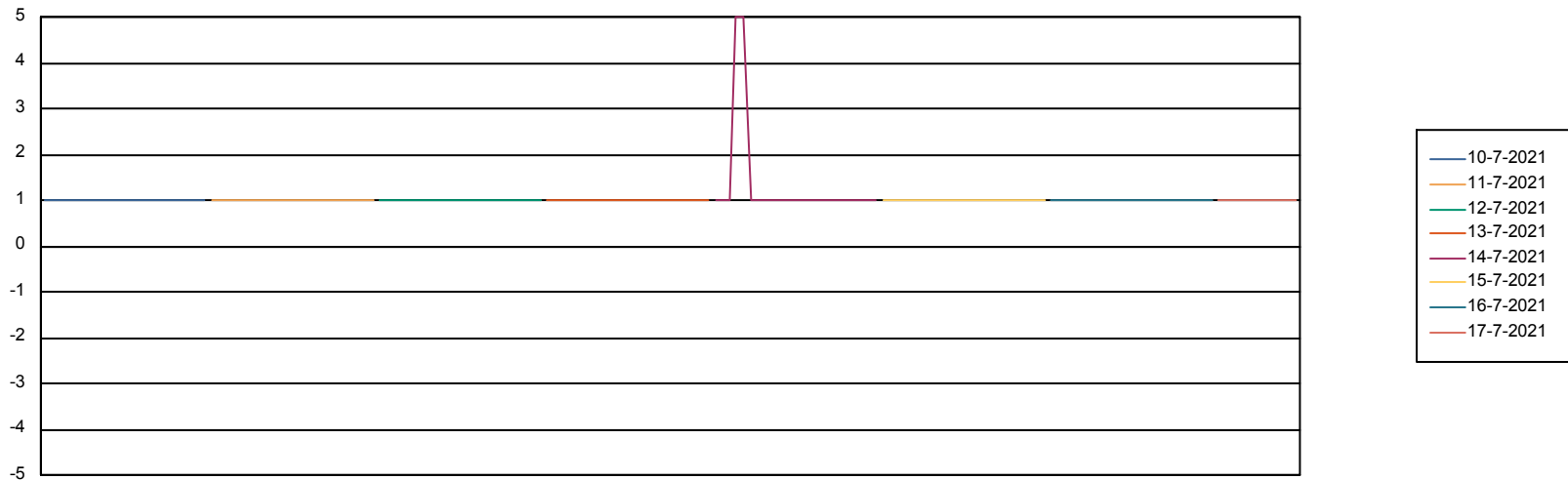


## Database Tablespace SPODB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-7-2021 | ABSDATA         | 44            | 37            | 16              |
|           | INDX            | 73            | 61            | 16              |
| 16-7-2021 | ABSDATA         | 44            | 38            | 14              |
|           | INDX            | 73            | 61            | 16              |
| 15-7-2021 | ABSDATA         | 44            | 38            | 14              |
|           | INDX            | 73            | 61            | 16              |
| 14-7-2021 | ABSDATA         | 44            | 37            | 16              |
|           | INDX            | 73            | 61            | 16              |
| 13-7-2021 | ABSDATA         | 44            | 37            | 16              |
|           | INDX            | 73            | 61            | 16              |
| 12-7-2021 | ABSDATA         | 44            | 37            | 16              |
|           | INDX            | 73            | 61            | 16              |
| 11-7-2021 | ABSDATA         | 44            | 37            | 16              |
|           | INDX            | 73            | 61            | 16              |

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



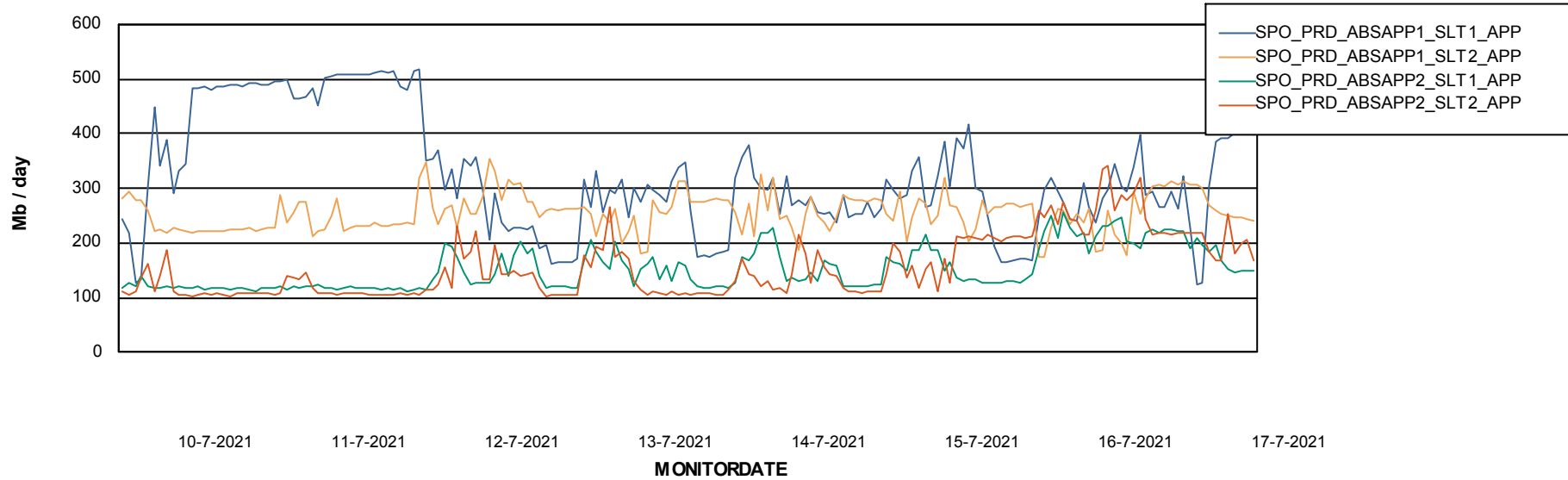
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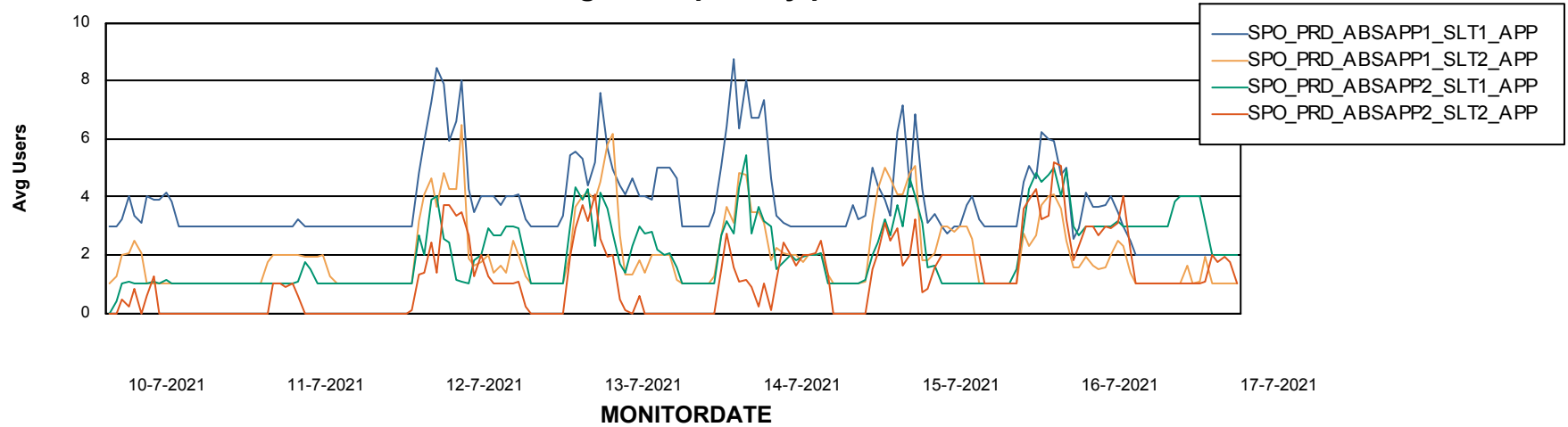


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



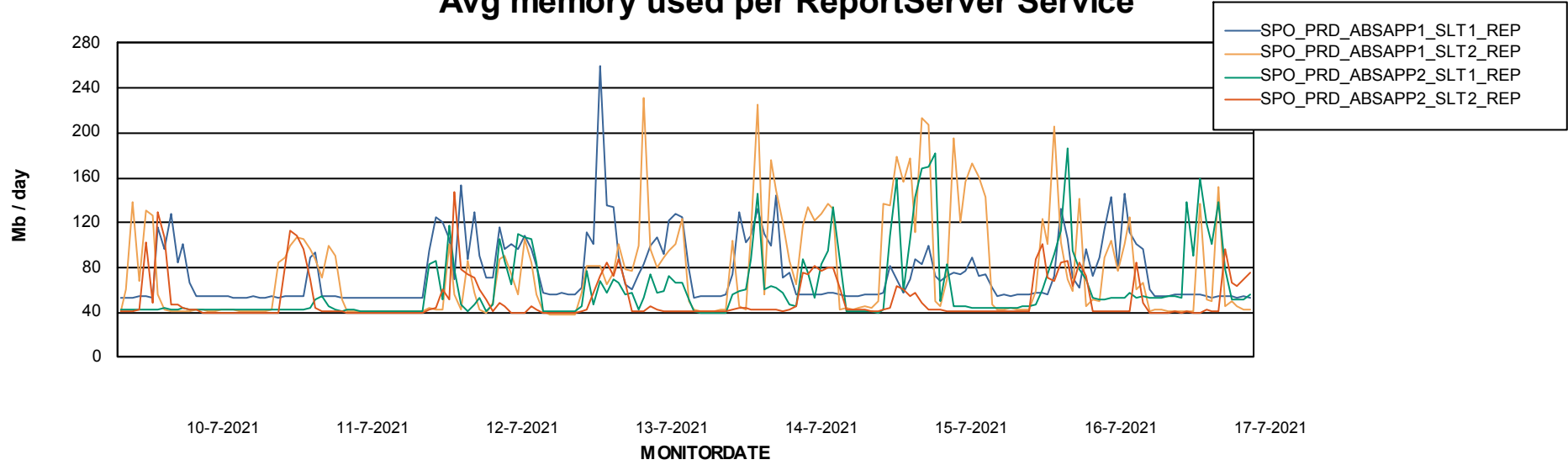
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



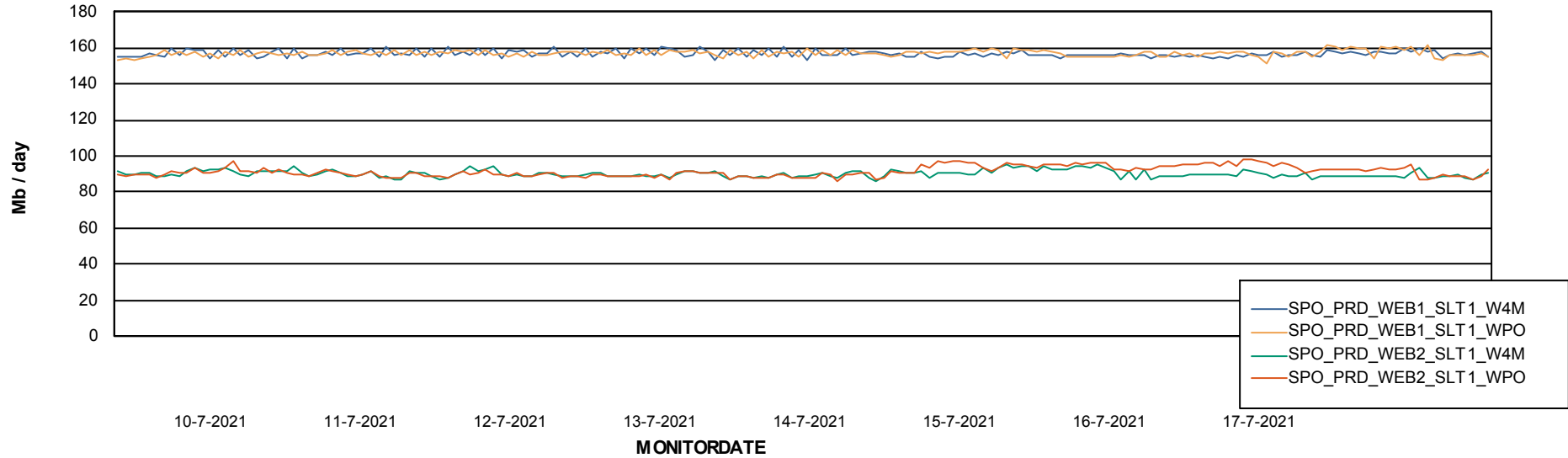
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

