

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Harddisk Usage RSS\_PRD\_SV1364 (2020)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 45                        | 150                         | 69                        | 300                         | 31                        | 300                         |
| 16-7-2021 | 45                        | 150                         | 69                        | 300                         | 30                        | 300                         |
| 15-7-2021 | 45                        | 150                         | 69                        | 300                         | 30                        | 300                         |
| 14-7-2021 | 46                        | 150                         | 69                        | 300                         | 30                        | 300                         |
| 13-7-2021 | 46                        | 150                         | 69                        | 300                         | 30                        | 300                         |
| 12-7-2021 | 46                        | 150                         | 70                        | 300                         | 30                        | 300                         |
| 11-7-2021 | 46                        | 150                         | 70                        | 300                         | 30                        | 300                         |

## Harddisk Usage RSS\_PRD\_SV1365 (2020)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 17-7-2021 | 49                        | 150                         | 78                        | 800                         | 95                        | 800                         |
| 16-7-2021 | 49                        | 150                         | 78                        | 800                         | 95                        | 800                         |
| 15-7-2021 | 49                        | 150                         | 78                        | 800                         | 95                        | 800                         |
| 14-7-2021 | 50                        | 150                         | 78                        | 800                         | 95                        | 800                         |
| 13-7-2021 | 50                        | 150                         | 78                        | 800                         | 95                        | 800                         |
| 12-7-2021 | 50                        | 150                         | 79                        | 800                         | 95                        | 800                         |
| 11-7-2021 | 50                        | 150                         | 79                        | 800                         | 95                        | 800                         |

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Harddisk Usage RSS\_PRD\_SV1366 (2020)

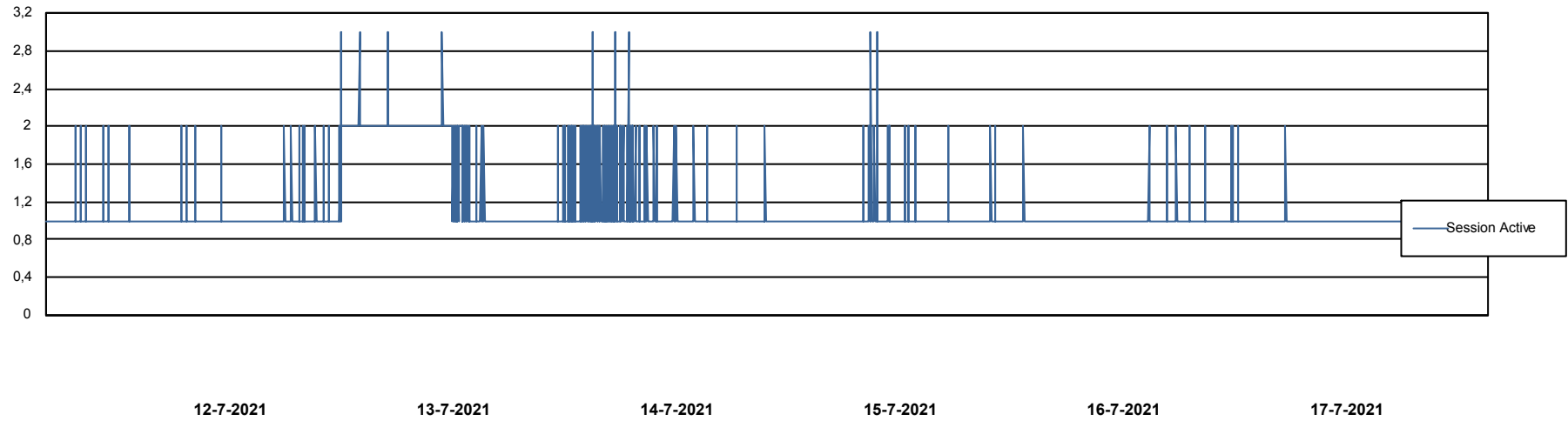
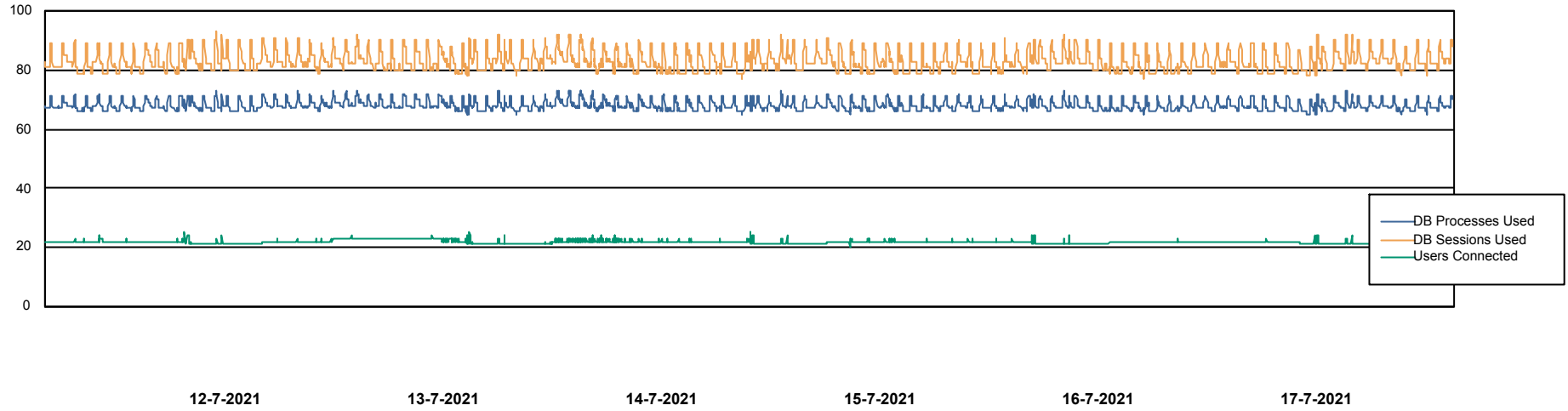
|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 17-7-2021 | 57                        | 150                         |
| 16-7-2021 | 57                        | 150                         |
| 15-7-2021 | 57                        | 150                         |
| 14-7-2021 | 58                        | 150                         |
| 13-7-2021 | 58                        | 150                         |
| 12-7-2021 | 58                        | 150                         |
| 11-7-2021 | 58                        | 150                         |

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## Database Performance RSS\_DB\_Primary (2020)

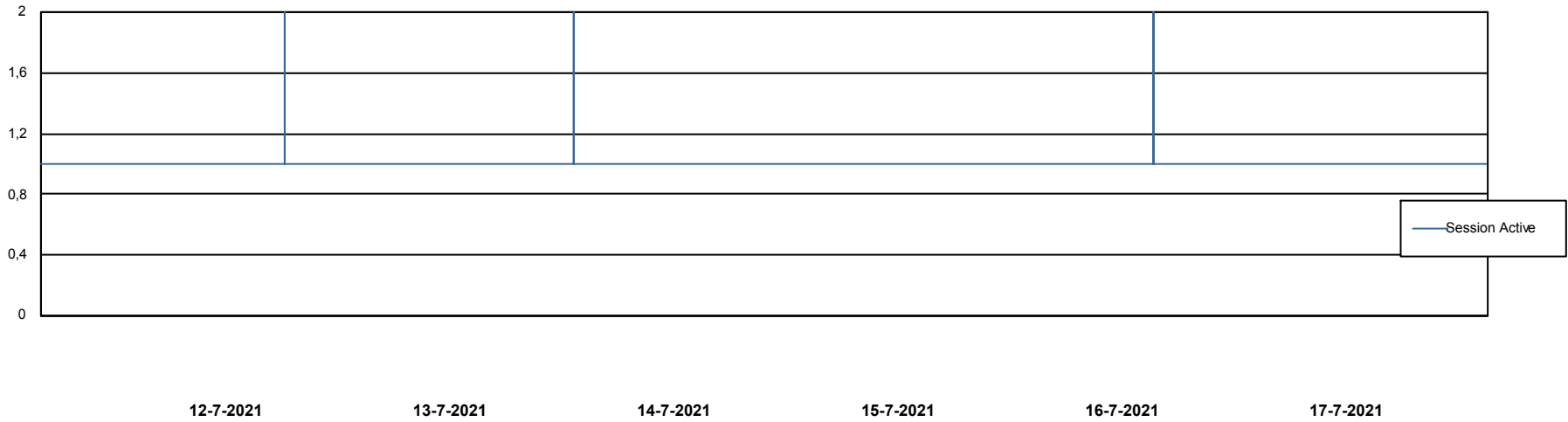
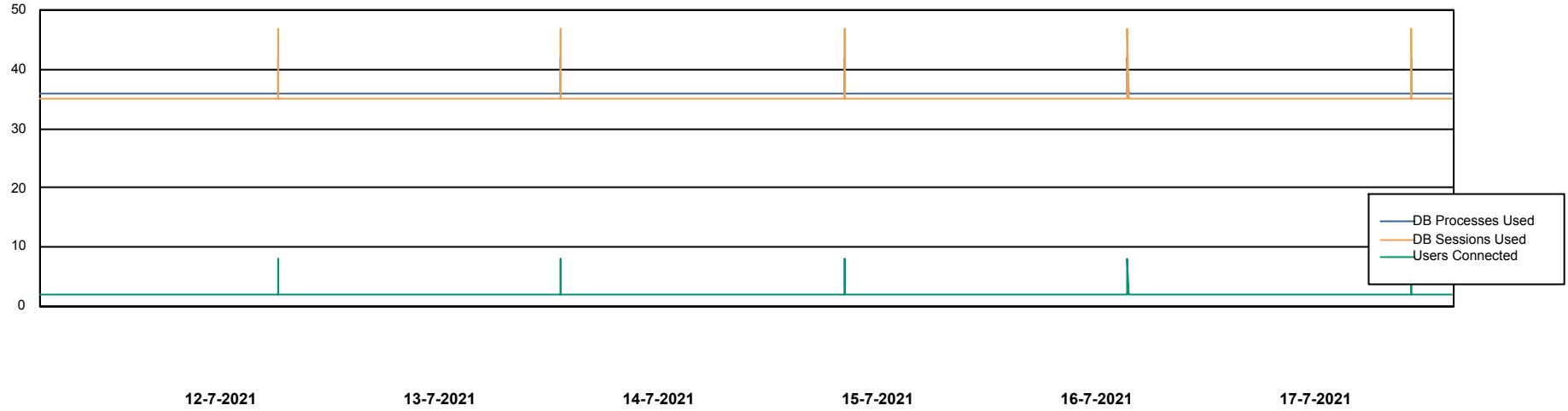


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## Database Performance RSS\_DB\_Standby (2020)



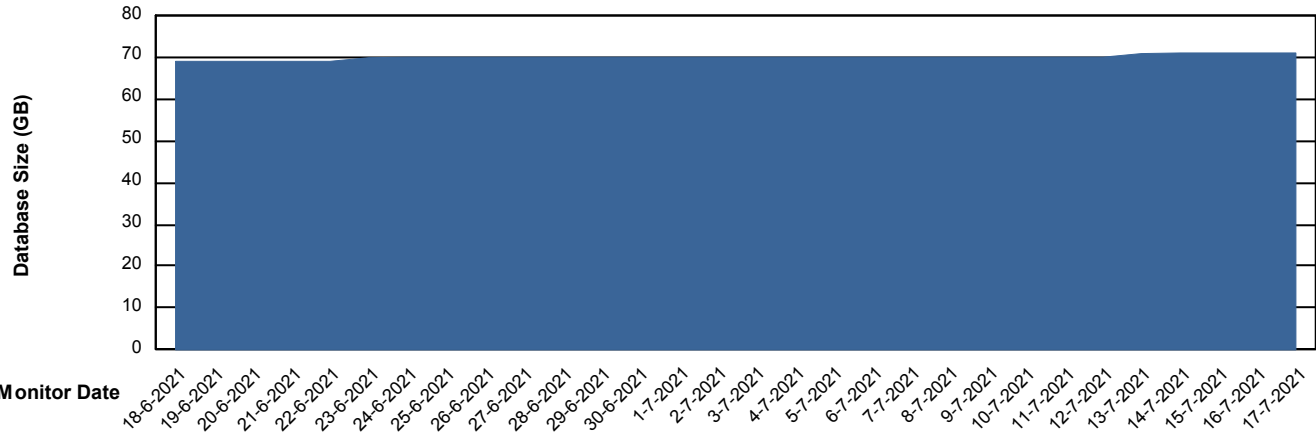
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DATABASE SIZE RSS\_DB\_Primary (2020)

Database growth over last month



Database Tablespace RSS\_DB\_Primary (2020)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 16-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 15-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 14-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 13-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 12-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 44            | 36            | 18              |
| 11-7-2021 | ABSDATA         | 42            | 33            | 21              |
|           | INDX            | 42            | 35            | 17              |

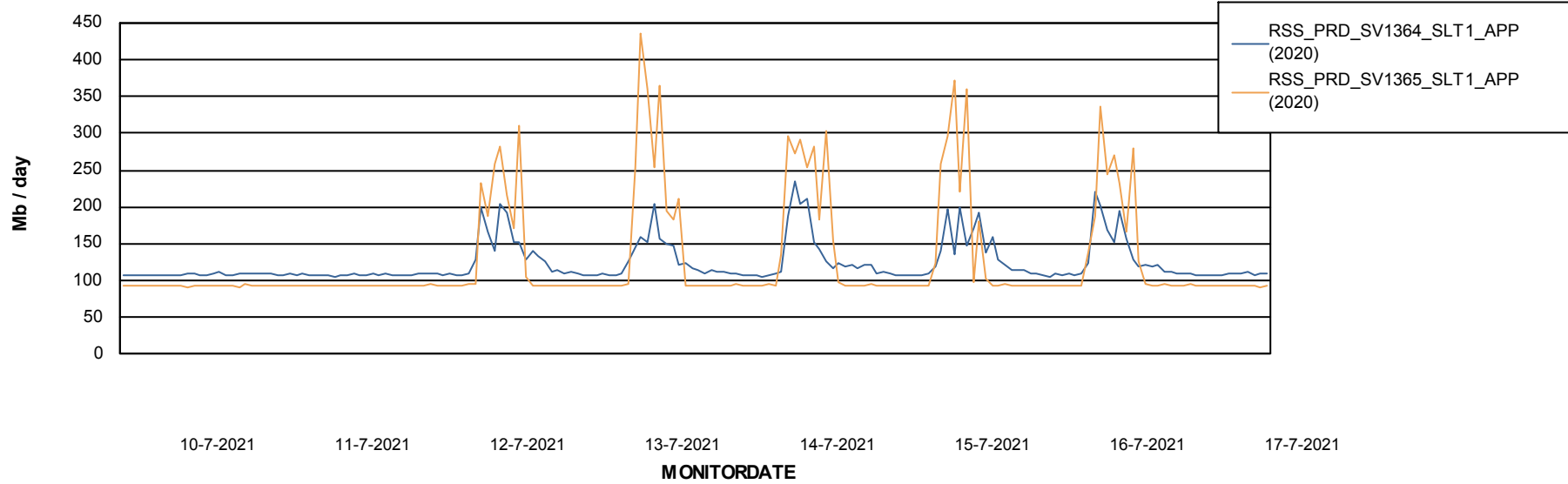
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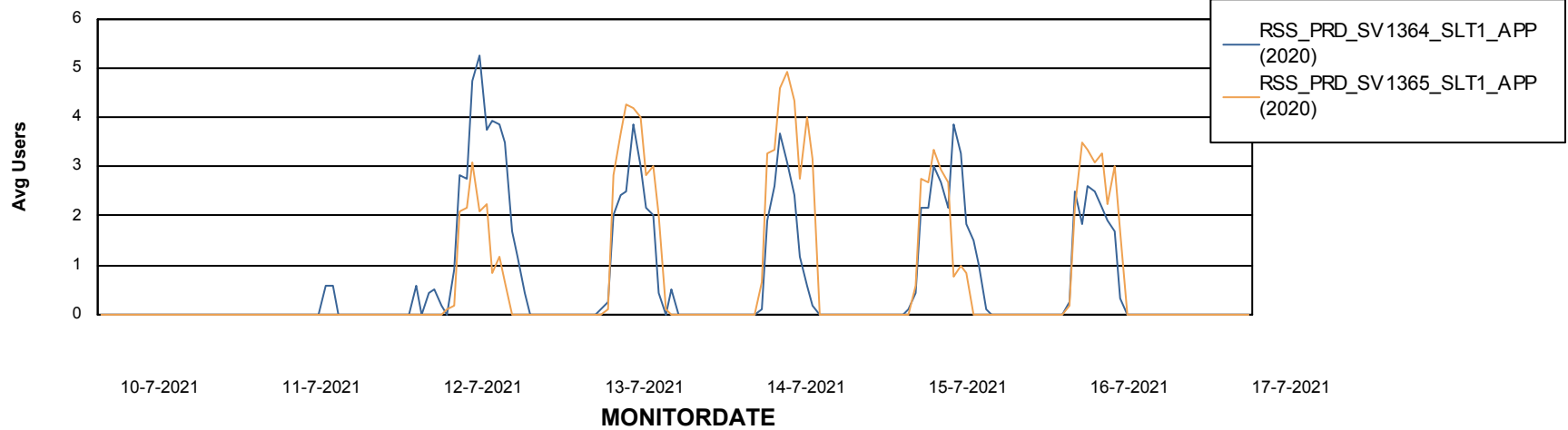


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



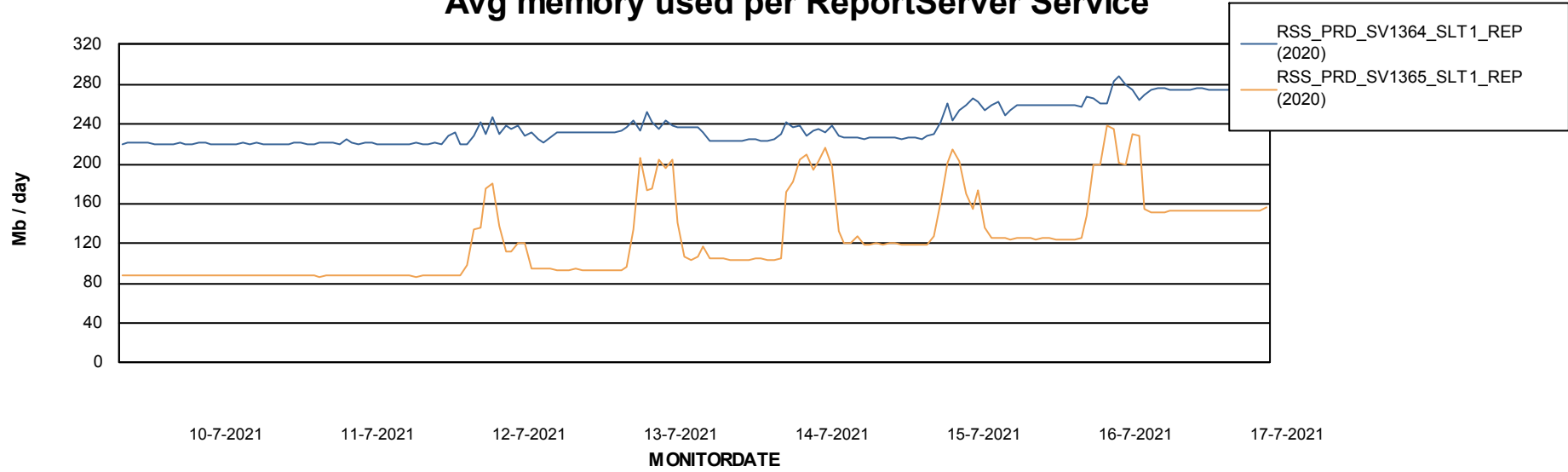
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



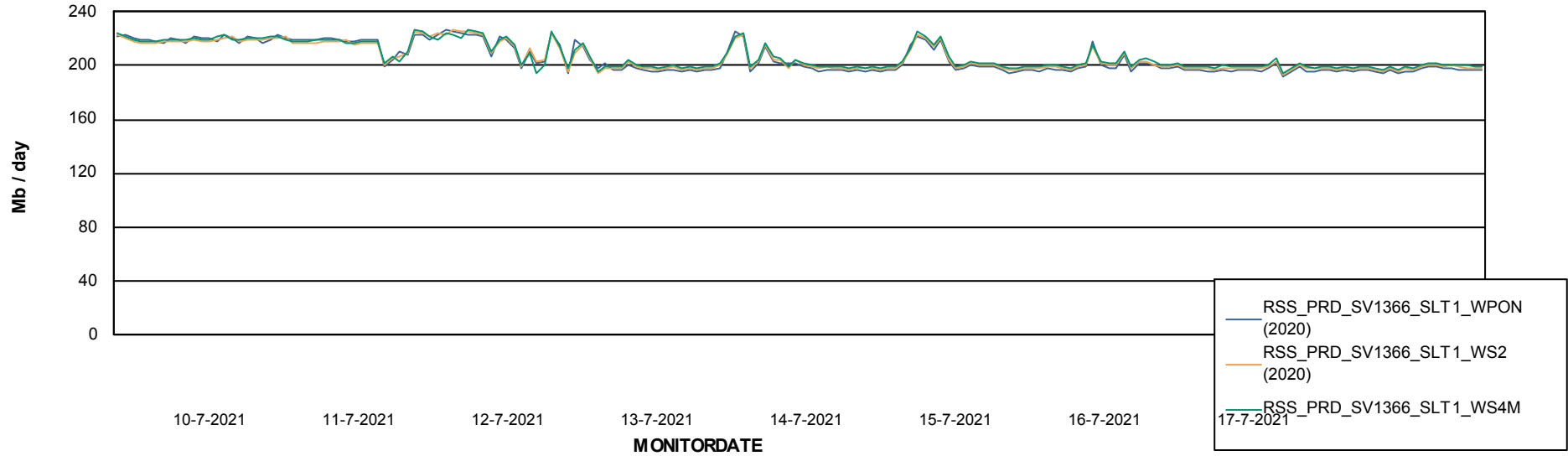
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

