

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 17-7-2021 | 27                       | 1                          | 1                         | 56                           | 97                              | 5                            | 0                           | 12                             | 443                             | 370                            |
| 16-7-2021 | 27                       | 1                          | 1                         | 56                           | 97                              | 5                            | 0                           | 12                             | 443                             | 371                            |
| 15-7-2021 | 27                       | 1                          | 1                         | 56                           | 97                              | 5                            | 0                           | 12                             | 443                             | 370                            |
| 14-7-2021 | 27                       | 1                          | 1                         | 56                           | 97                              | 5                            | 0                           | 12                             | 443                             | 369                            |
| 13-7-2021 | 27                       | 1                          | 1                         | 57                           | 97                              | 5                            | 0                           | 12                             | 443                             | 369                            |
| 12-7-2021 | 27                       | 1                          | 1                         | 57                           | 97                              | 5                            | 0                           | 12                             | 443                             | 370                            |
| 11-7-2021 | 27                       | 1                          | 1                         | 57                           | 97                              | 5                            | 0                           | 12                             | 443                             | 371                            |

## Harddisk Usage BGG\_PRD\_DB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|
| 17-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 22                              | 10                           | 7                           |
| 16-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 23                              | 10                           | 7                           |
| 15-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 24                              | 10                           | 7                           |
| 14-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 25                              | 10                           | 7                           |
| 13-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 25                              | 10                           | 7                           |
| 12-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 26                              | 10                           | 7                           |
| 11-7-2021 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 26                              | 10                           | 7                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|
| 17-7-2021 | 24                       | 1                          | 1                         | 65                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 16-7-2021 | 24                       | 1                          | 1                         | 66                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 15-7-2021 | 24                       | 1                          | 1                         | 66                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 14-7-2021 | 24                       | 1                          | 1                         | 66                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 13-7-2021 | 24                       | 1                          | 1                         | 66                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 12-7-2021 | 24                       | 1                          | 1                         | 66                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |
| 11-7-2021 | 24                       | 1                          | 1                         | 67                           | 100                         | 1                             | 0                            | 29                              | 20                           | 13                          |

## Harddisk Usage BGG\_PRD\_SRV2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|
| 17-7-2021 | 29                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 16-7-2021 | 29                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 15-7-2021 | 29                       | 1                          | 1                         | 70                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 14-7-2021 | 29                       | 1                          | 1                         | 70                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 13-7-2021 | 29                       | 1                          | 1                         | 70                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 12-7-2021 | 29                       | 1                          | 1                         | 70                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |
| 11-7-2021 | 29                       | 1                          | 1                         | 70                           | 100                         | 1                             | 0                            | 47                              | 10                           | 5                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_SRV3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|
| 17-7-2021 | 28                       | 1                          | 1                         | 82                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |
| 16-7-2021 | 28                       | 1                          | 1                         | 82                           | 100                         | 1                             | 0                            | 75                              | 10                           | 2                           |
| 15-7-2021 | 28                       | 1                          | 1                         | 83                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |
| 14-7-2021 | 28                       | 1                          | 1                         | 83                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |
| 13-7-2021 | 28                       | 1                          | 1                         | 83                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |
| 12-7-2021 | 28                       | 1                          | 1                         | 83                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |
| 11-7-2021 | 28                       | 1                          | 1                         | 83                           | 100                         | 1                             | 0                            | 76                              | 10                           | 2                           |

## Harddisk Usage BGG\_PRD\_SRV4

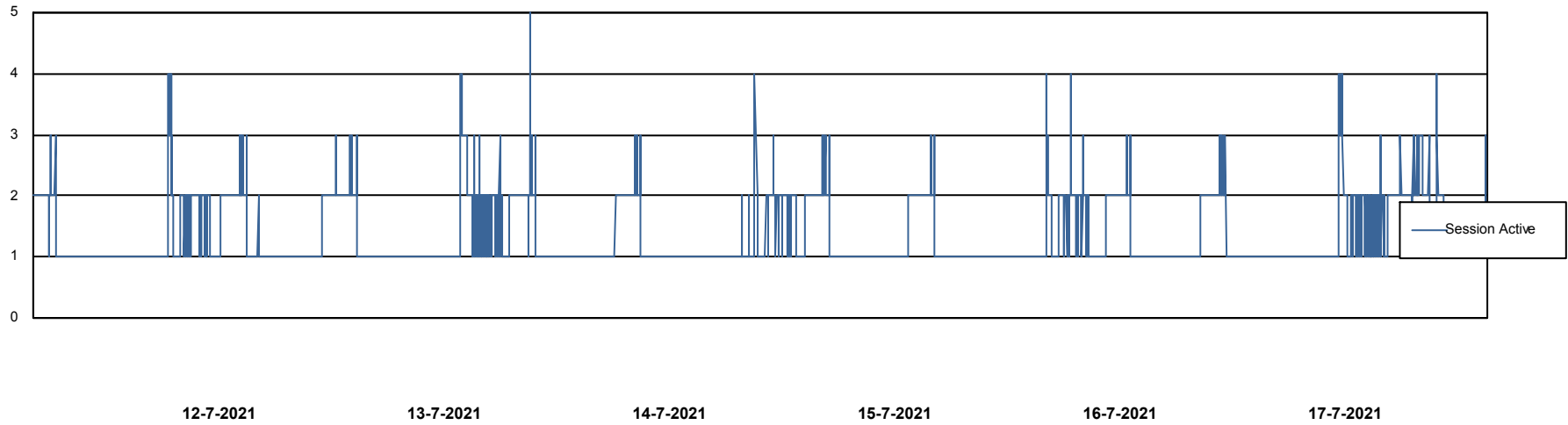
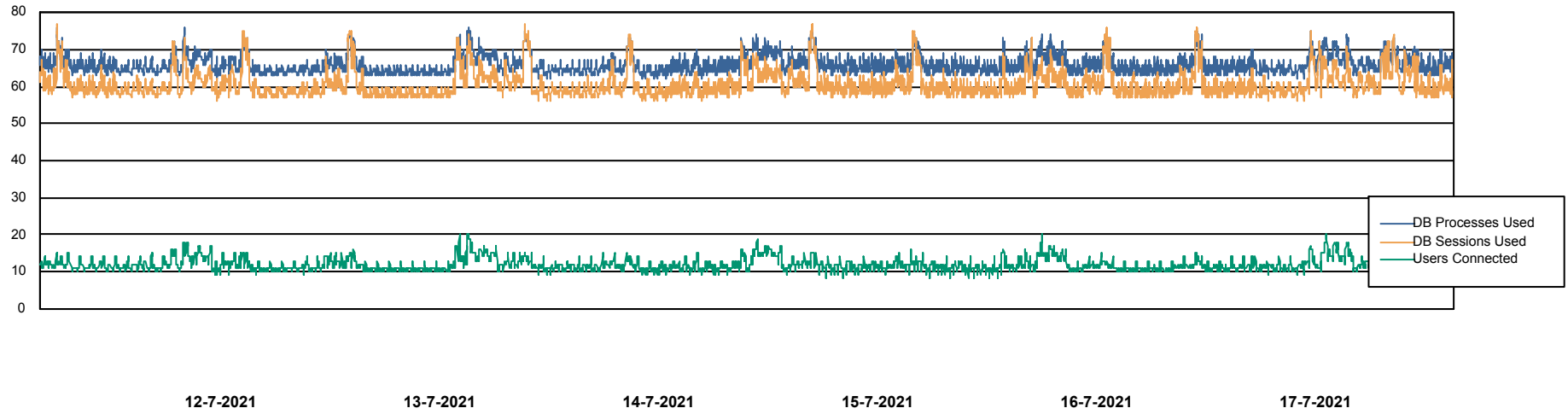
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs (%) | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|---------------------------------|------------------------------|-----------------------------|
| 17-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 16-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 15-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 14-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 13-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 12-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |
| 11-7-2021 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 42                              | 15                           | 8                           |

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_BI

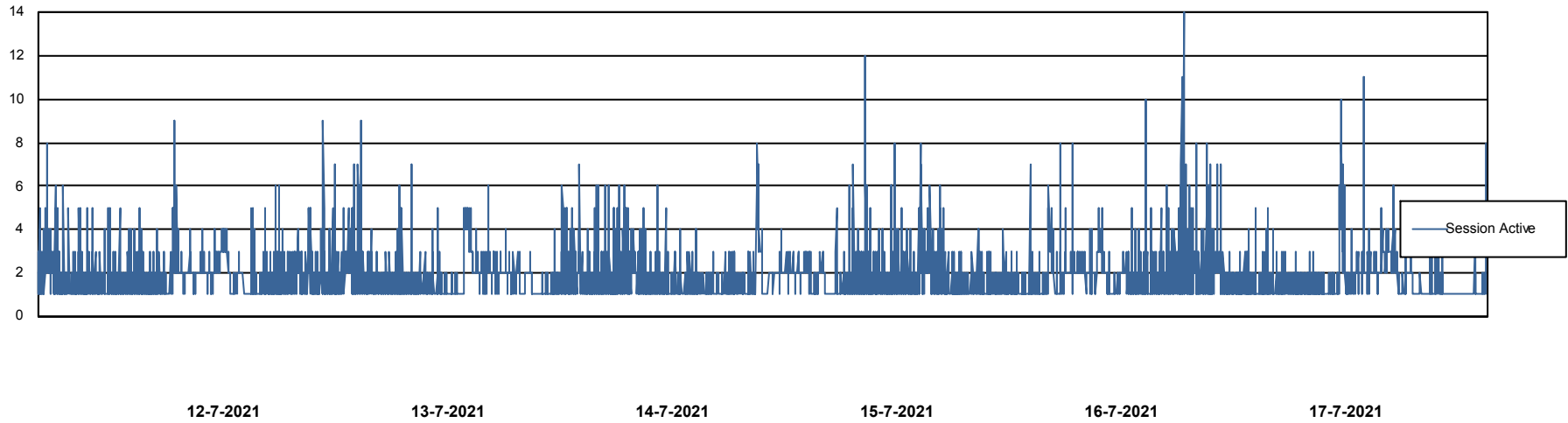
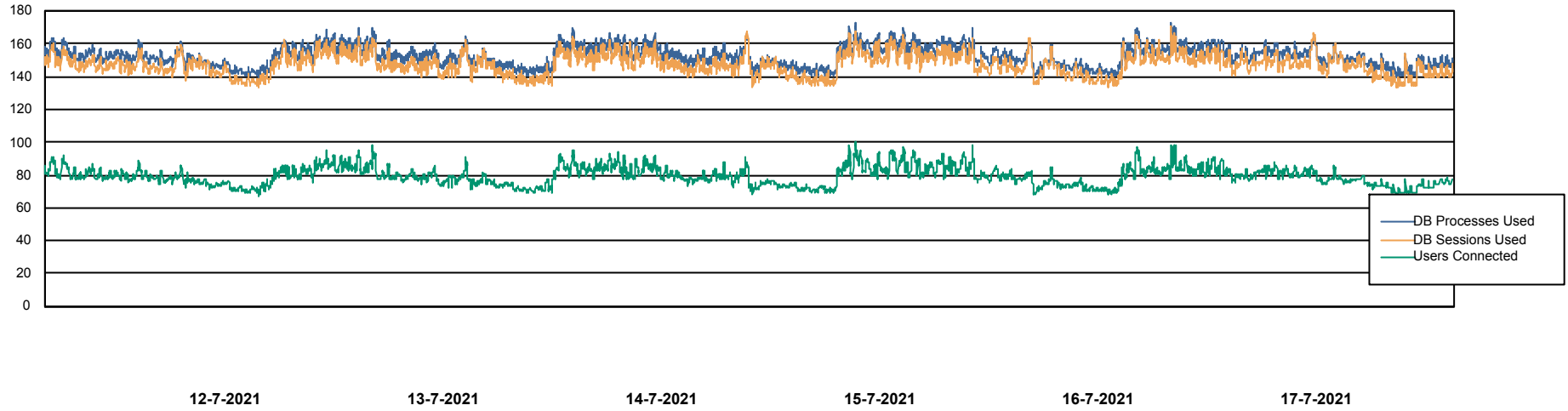


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Production

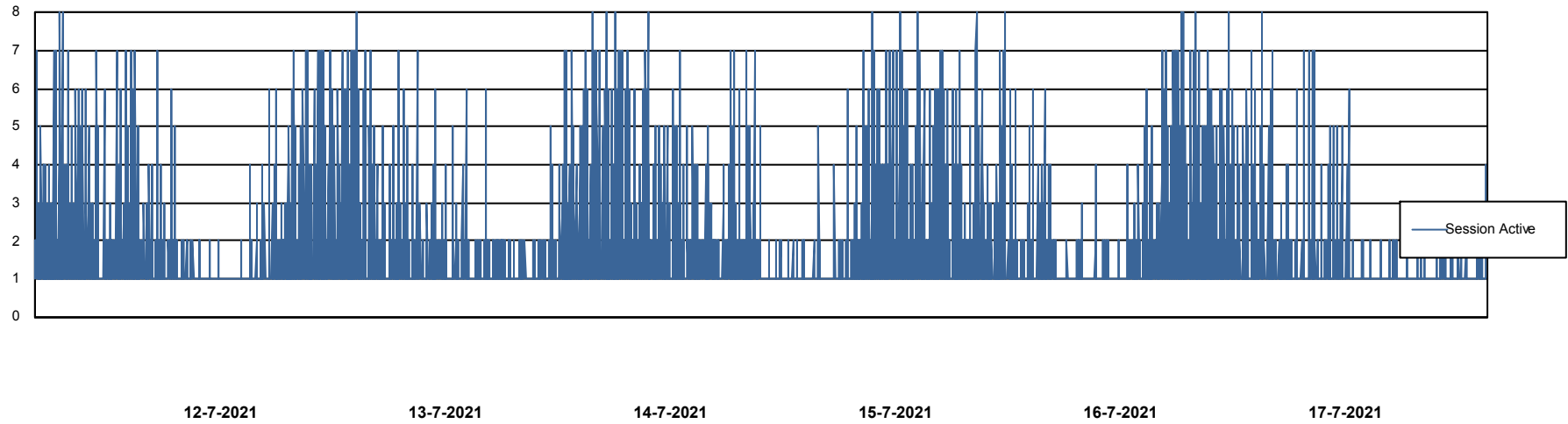
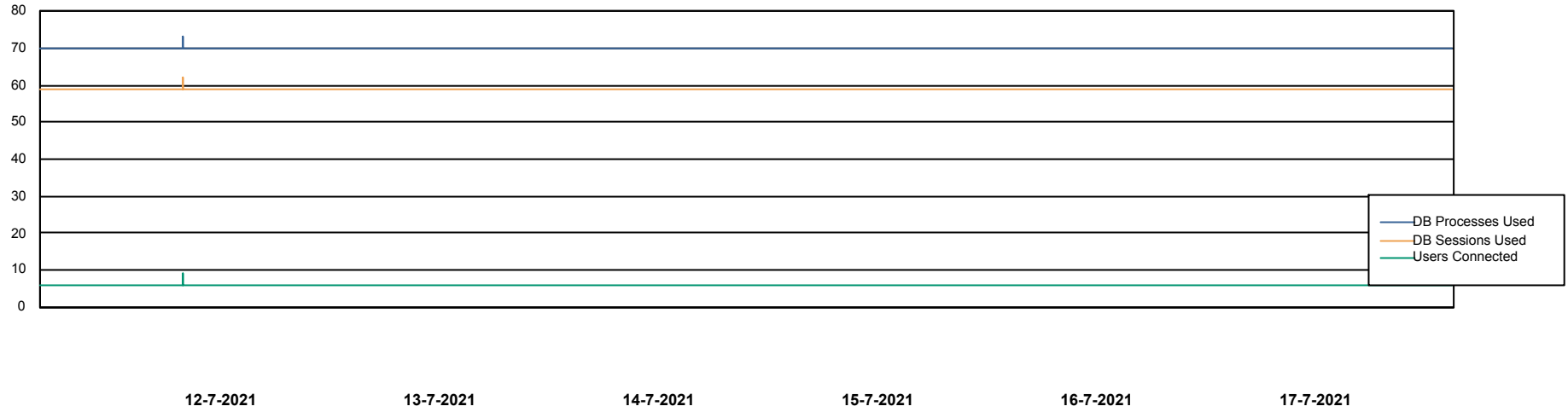


# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Database Performance BGGDB\_Standby



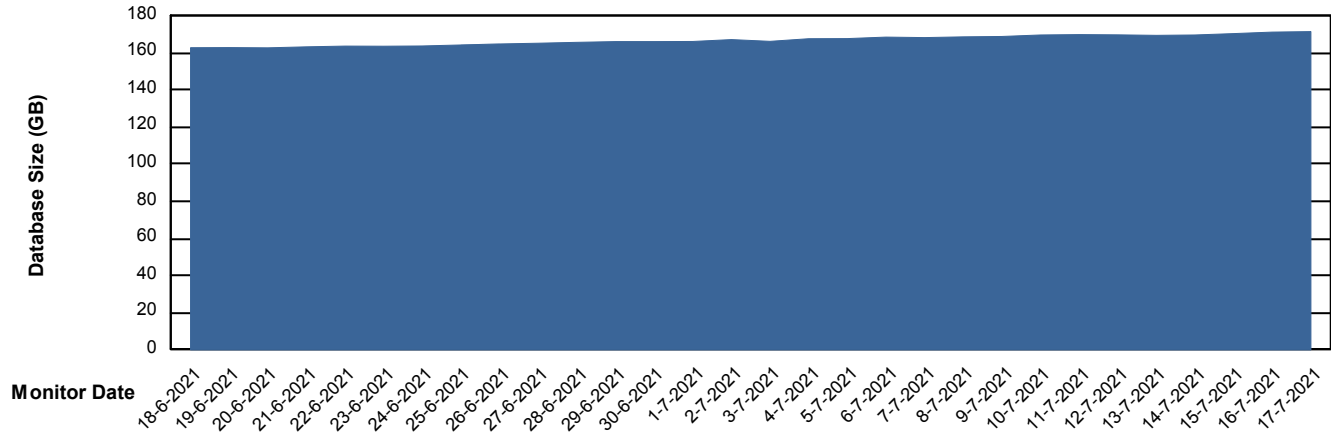
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



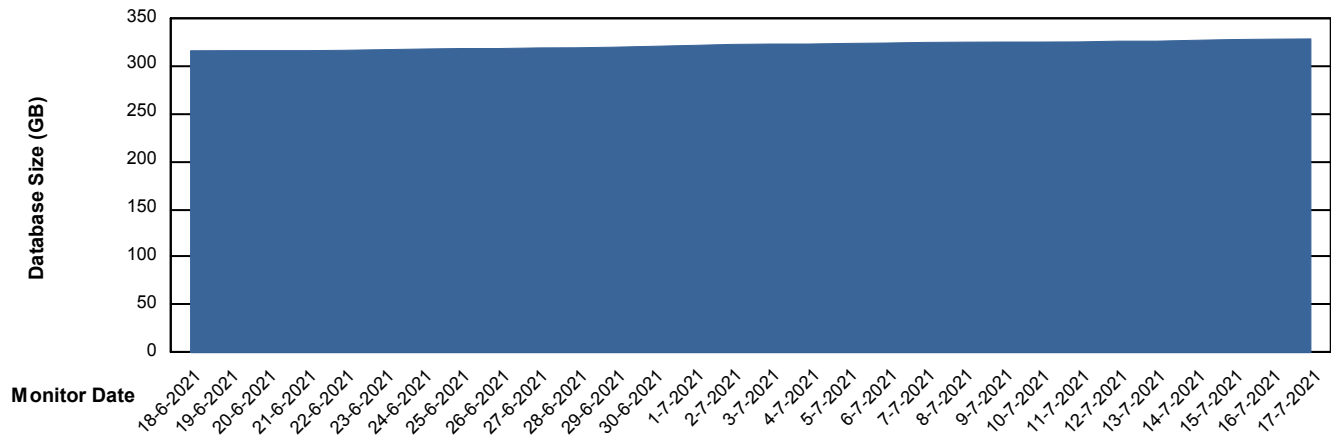
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 90            | 25              |
| 16-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 90            | 25              |
| 15-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 90            | 25              |
| 14-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 90            | 25              |
| 13-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 90            | 25              |
| 12-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 89            | 26              |
| 11-7-2021 | ABSDATA         | 111           | 78            | 30              |
|           | INDX            | 120           | 89            | 26              |

# Weekly SLA Customer Report

Customer BGG\_Production  
 Database ID 58



Database Tablespace BGGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 17-7-2021 | ABSDATA         | 352           | 301           | 14              |
|           | INDX            | 32            | 22            | 31              |
| 16-7-2021 | ABSDATA         | 352           | 301           | 14              |
|           | INDX            | 32            | 22            | 31              |
| 15-7-2021 | ABSDATA         | 352           | 301           | 14              |
|           | INDX            | 32            | 22            | 31              |
| 14-7-2021 | ABSDATA         | 352           | 300           | 15              |
|           | INDX            | 32            | 22            | 31              |
| 13-7-2021 | ABSDATA         | 352           | 299           | 15              |
|           | INDX            | 32            | 22            | 31              |
| 12-7-2021 | ABSDATA         | 352           | 299           | 15              |
|           | INDX            | 32            | 22            | 31              |
| 11-7-2021 | ABSDATA         | 352           | 299           | 15              |
|           | INDX            | 32            | 22            | 31              |

BI Status and last ETL error for BGGDB\_BI

|                                     | zo 11/7/2021 | ma 12/7/2021 | di 13/7/2021 | wo 14/7/2021 | do 15/7/2021 | vr 16/7/2021 | za 17/7/2021 |
|-------------------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| <b>ABS DataWarehouse ETL Health</b> | OK           | OK           | OK           | OK           | OK           | OK           | OK           |
| <b>ABS DWHStaging ETL Health</b>    | OK           | OK           | OK           | OK           | OK           | OK           | OK           |

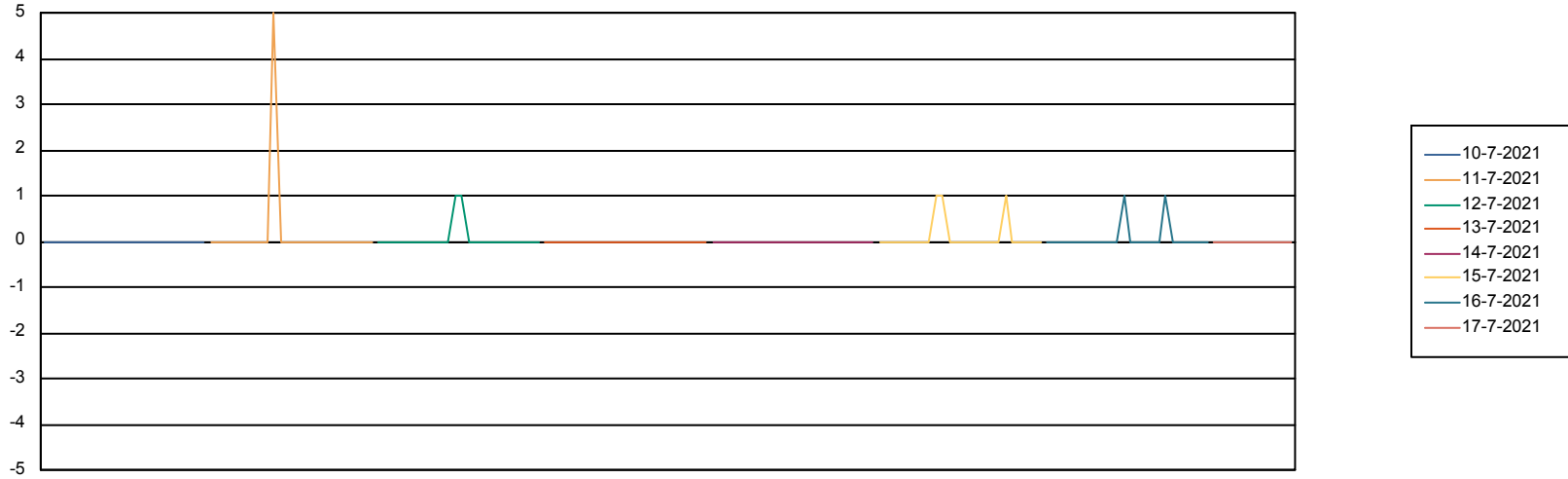
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



Standby Database Health BGG\_Production

## Recovery lag for last 7 days



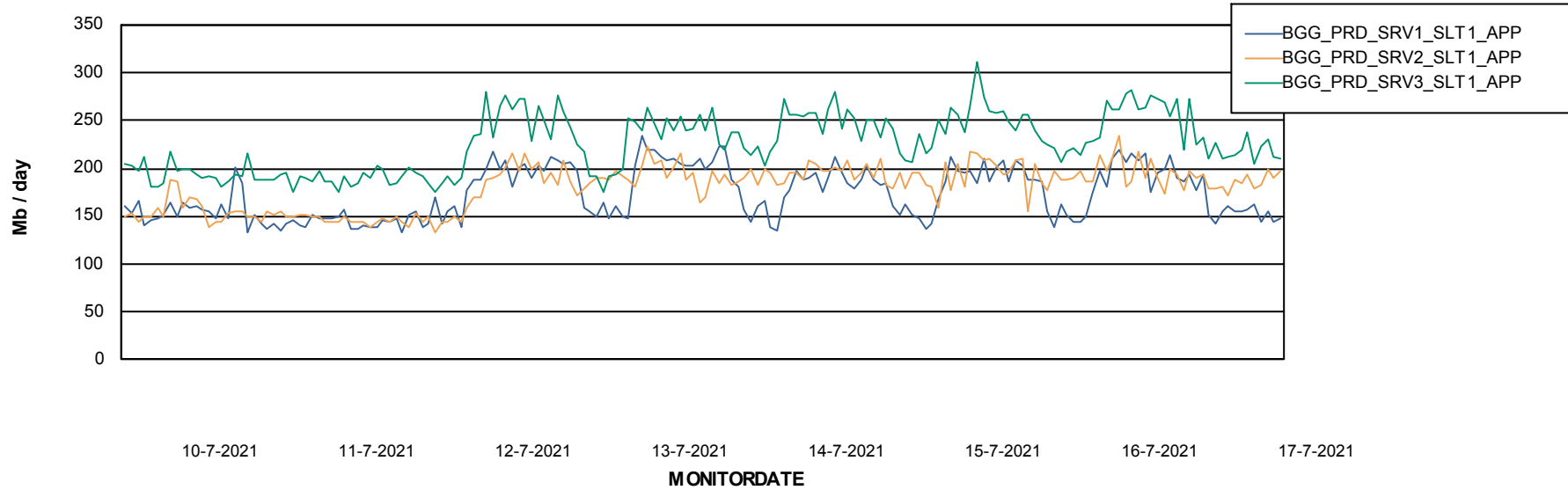
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58

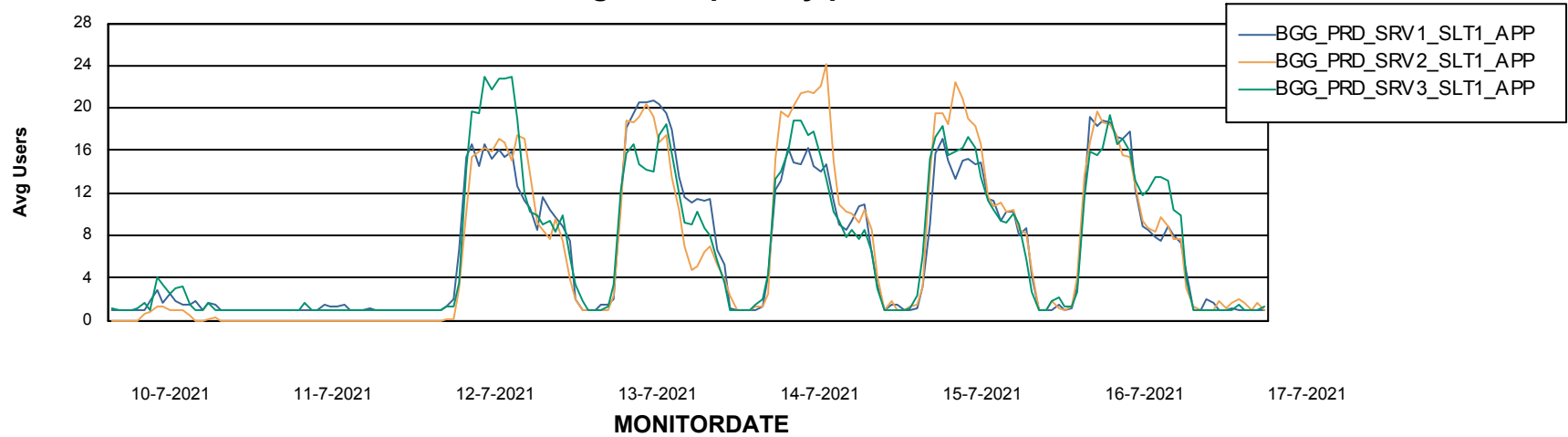


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



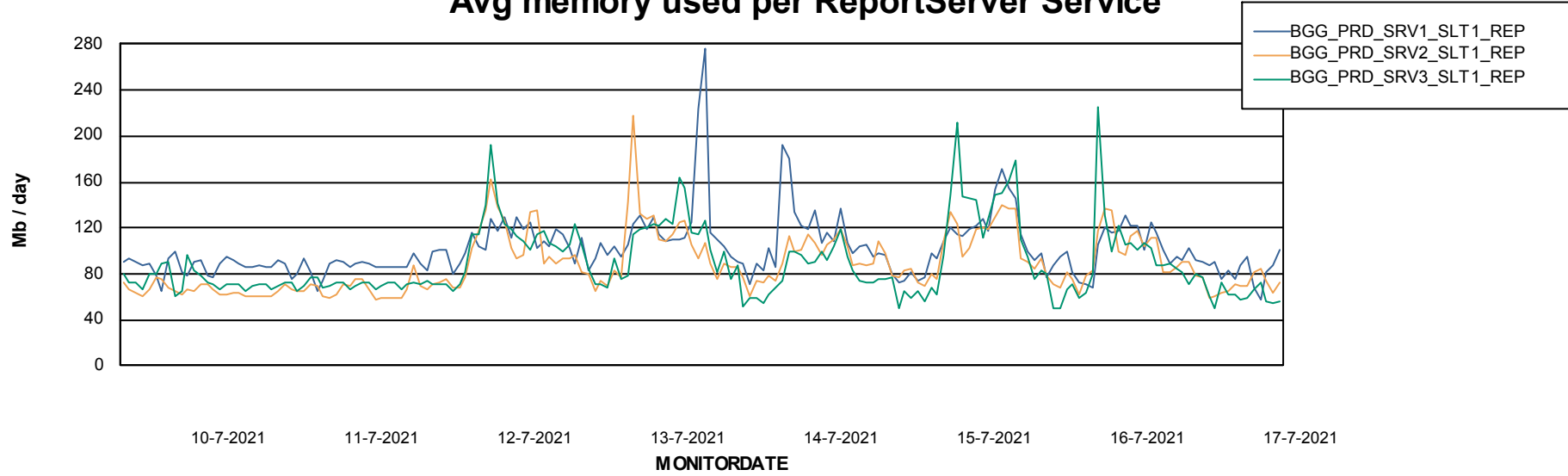
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



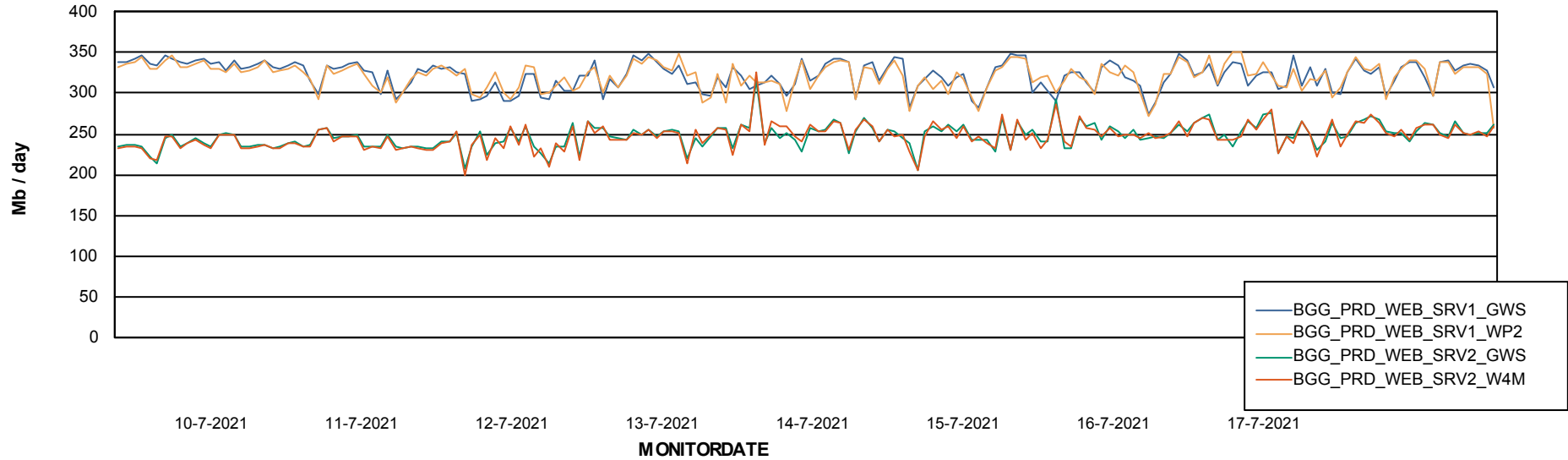
# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Disaster per ABS component

