

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
26-Jun-21	21	80	52	100
25-Jun-21	21	80	52	100
24-Jun-21	22	80	52	100
23-Jun-21	22	80	52	100
22-Jun-21	22	80	52	100
21-Jun-21	22	80	52	100
20-Jun-21	23	80	52	100

## Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
26-Jun-21	27	80	94	100
25-Jun-21	27	80	94	100
24-Jun-21	27	80	94	100
23-Jun-21	27	80	94	100
22-Jun-21	27	80	94	100
21-Jun-21	28	80	94	100
20-Jun-21	29	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
26-Jun-21	40	80	98	100
25-Jun-21	40	80	98	100
24-Jun-21	40	80	98	100
23-Jun-21	40	80	98	100
22-Jun-21	40	80	98	100
21-Jun-21	40	80	98	100
20-Jun-21	40	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
26-Jun-21	56	80	95	100
25-Jun-21	56	80	95	100
24-Jun-21	56	80	95	100
23-Jun-21	56	80	95	100
22-Jun-21	56	80	95	100
21-Jun-21	56	80	95	100
20-Jun-21	56	80	95	100

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## Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
26-Jun-21	43	100	43	250	52	200	61	75	98	1,863
25-Jun-21	43	100	43	250	51	200	59	75	98	1,863
24-Jun-21	42	100	43	250	52	200	59	75	98	1,863
23-Jun-21	42	100	43	250	52	200	59	75	98	1,863
22-Jun-21	41	100	43	250	48	200	59	75	98	1,863
21-Jun-21	42	100	43	250	47	200	59	75	98	1,863
20-Jun-21	42	100	43	250	47	200	59	75	98	1,863

## Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
26-Jun-21	67	100	47	250	52	200	34	80
25-Jun-21	67	100	47	250	52	200	34	80
24-Jun-21	67	100	47	250	52	200	34	80
23-Jun-21	67	100	47	250	52	200	34	80
22-Jun-21	67	100	47	250	48	200	34	80
21-Jun-21	67	100	47	250	47	200	34	80
20-Jun-21	67	100	47	250	47	200	34	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

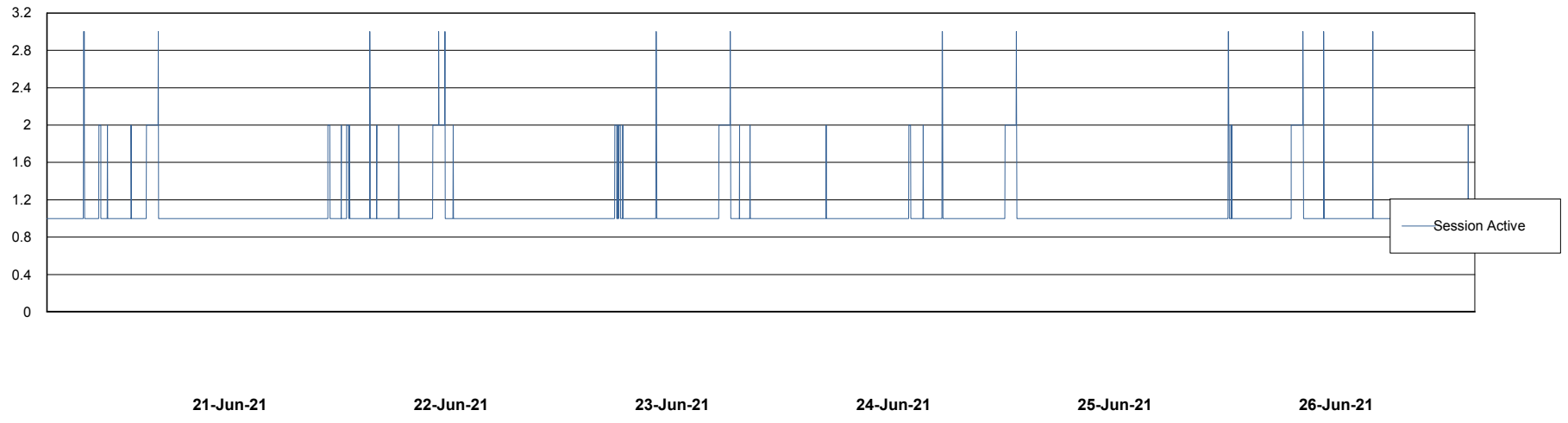
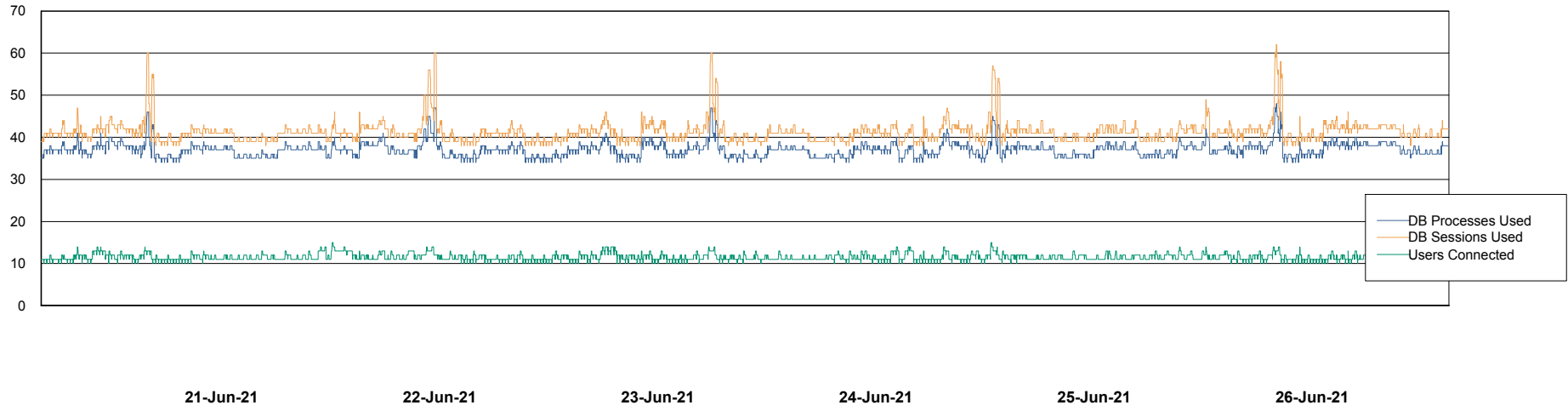
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
26-Jun-21	15	80	36	200	100	100	100	50
25-Jun-21	15	80	36	200	100	100	100	50
24-Jun-21	15	80	36	200	100	100	100	50
23-Jun-21	15	80	36	200	100	100	100	50
22-Jun-21	15	80	36	200	100	100	100	50
21-Jun-21	15	80	36	200	100	100	100	50
20-Jun-21	15	80	36	200	100	100	100	50

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## Database Performance SPODB\_BI

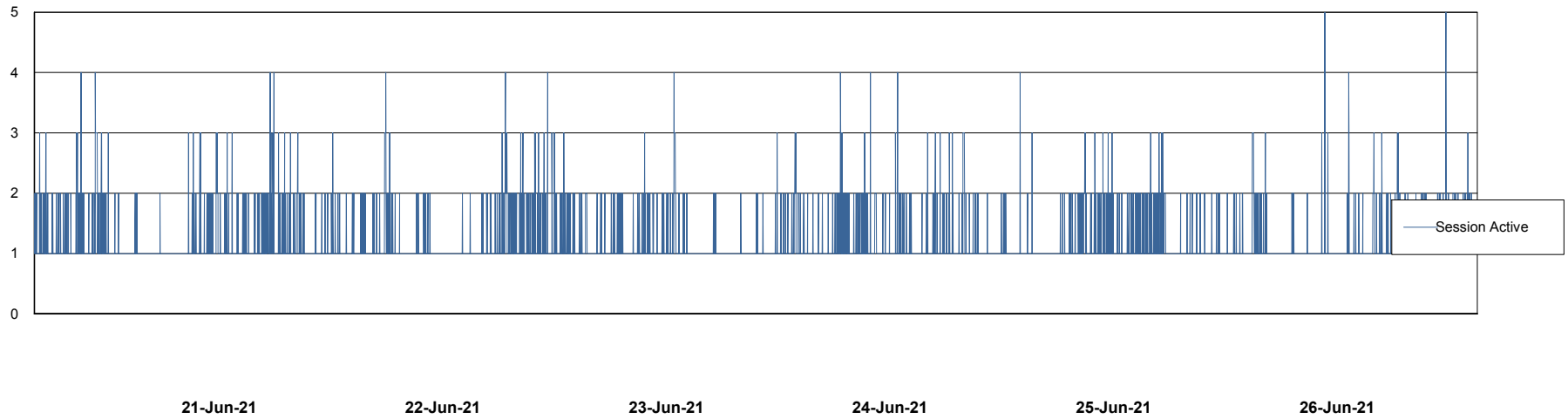
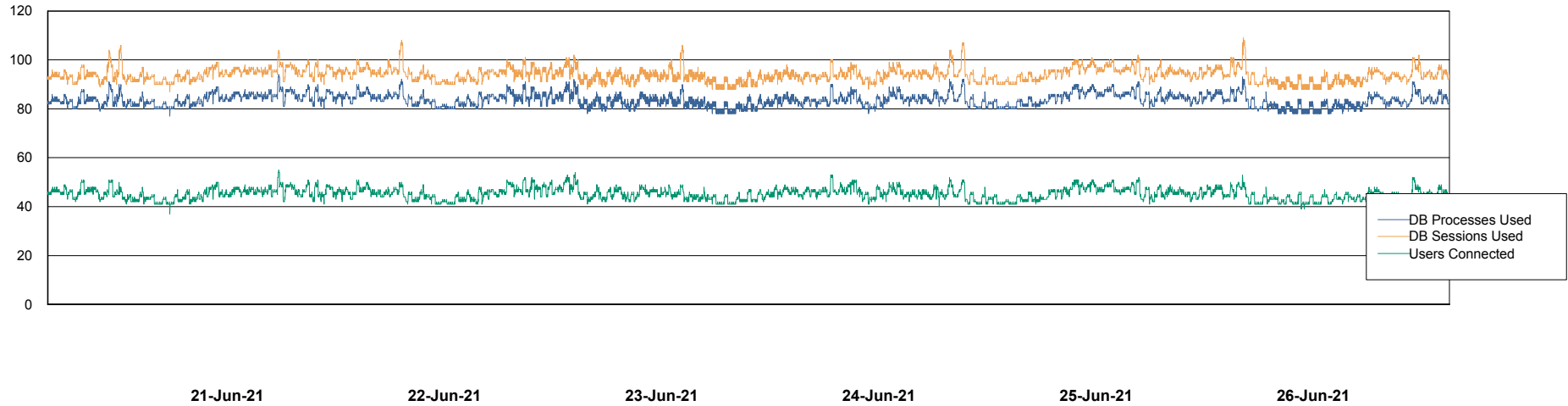


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## Database Performance SPODB\_Production

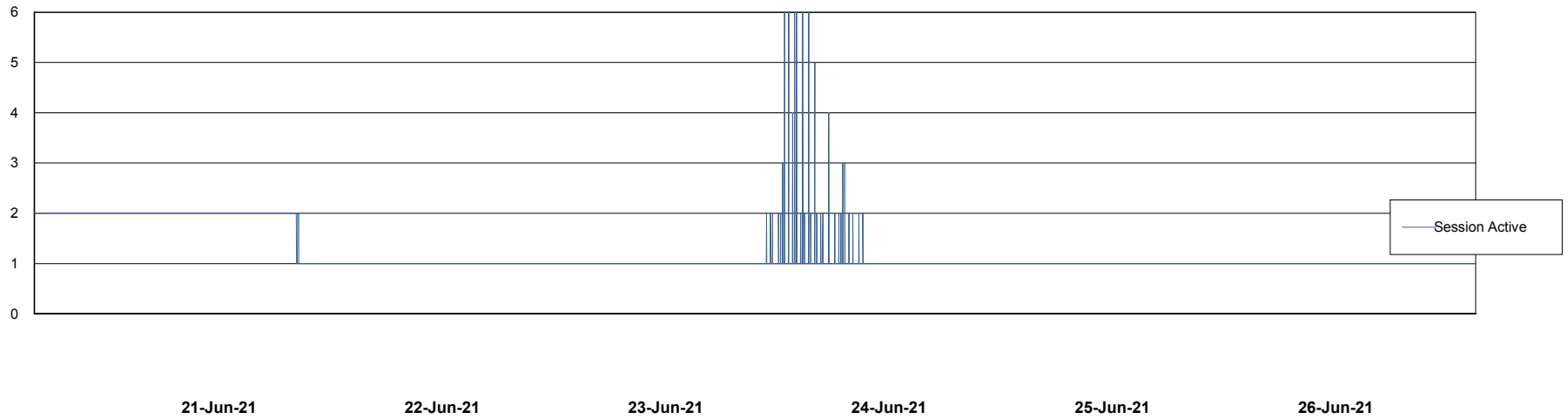
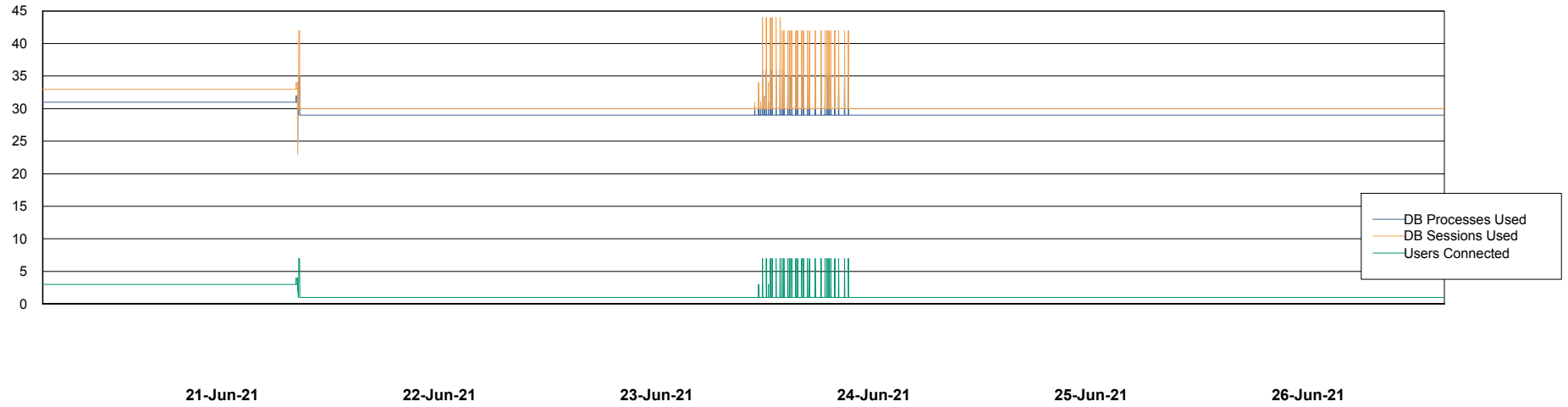


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## Database Performance SPODB\_Standby



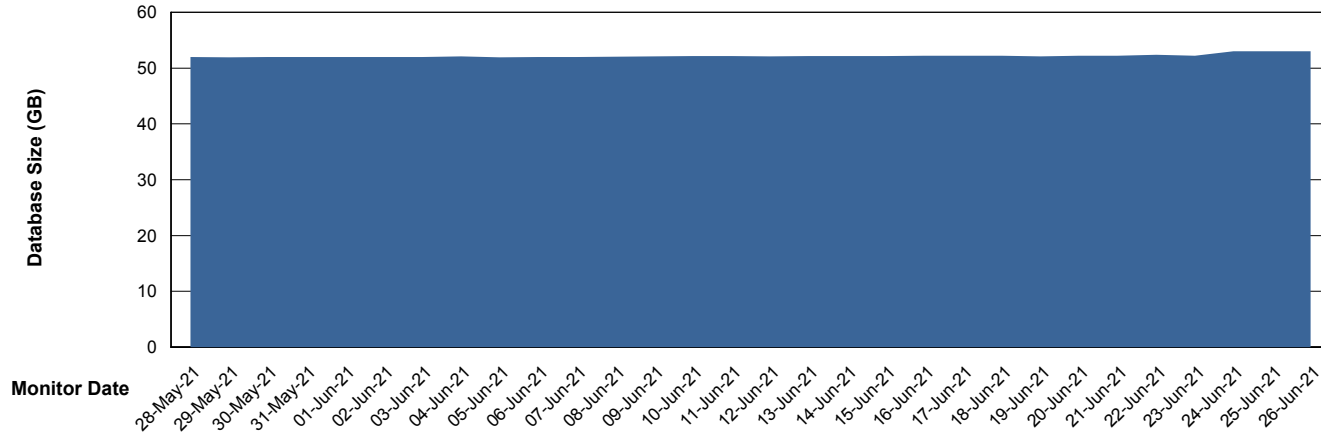
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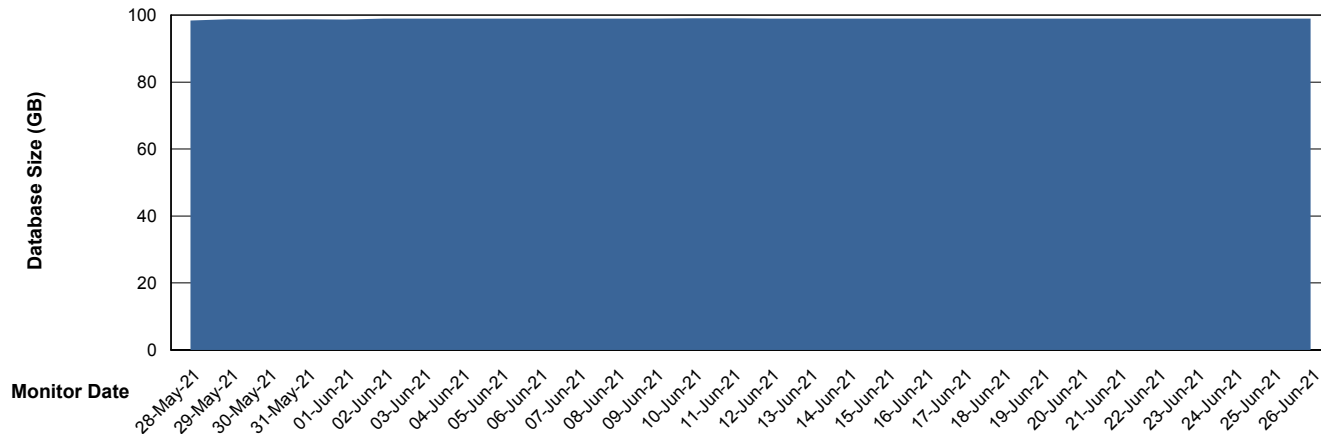
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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Database Tablespace SPODB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
25-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
24-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
23-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
22-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
21-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
20-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17

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## Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
26-Jun-21	ABSDATA	44	37	16
	INDX	73	61	16
25-Jun-21	ABSDATA	44	37	16
	INDX	73	61	16
24-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
23-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
22-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
21-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
20-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



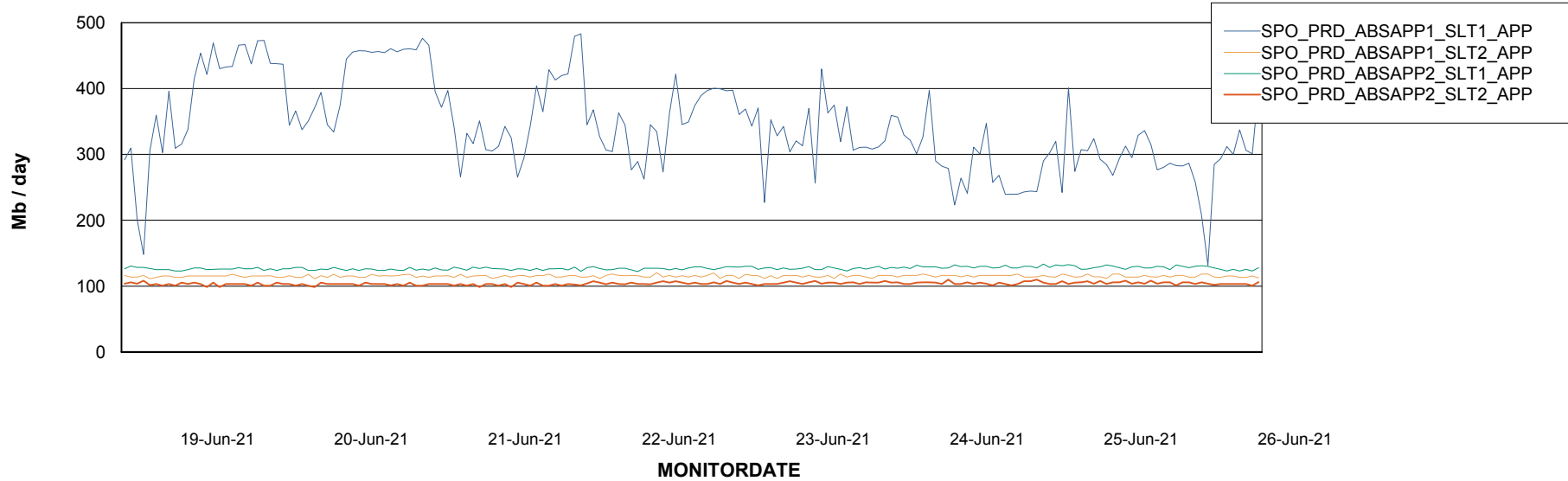
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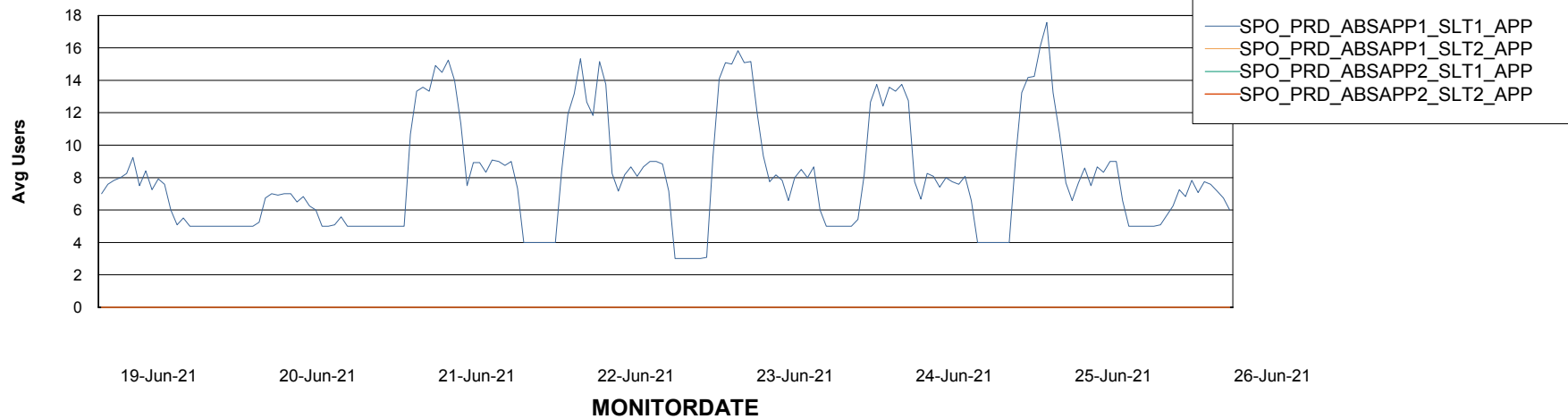


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



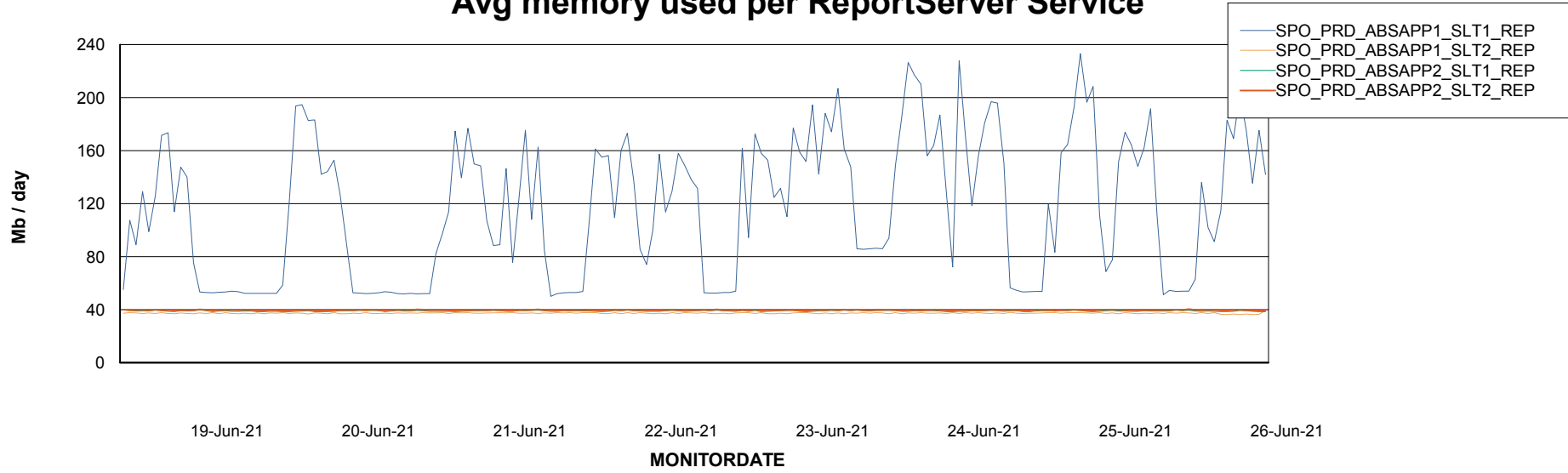
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



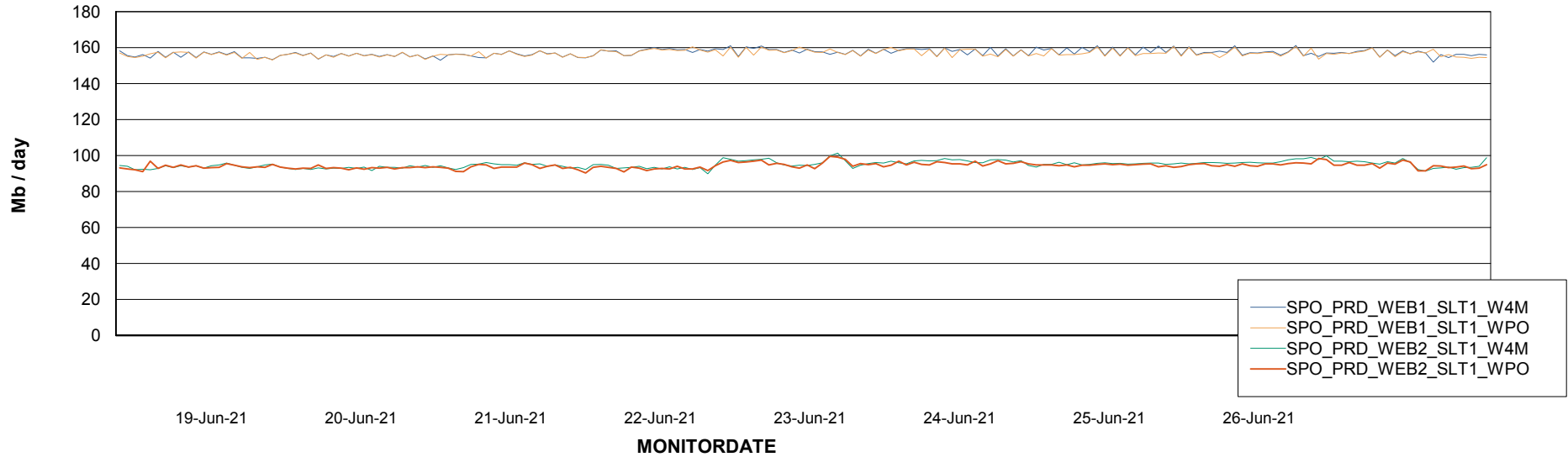
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

