

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 26-Jun-21 | 27                       | 1                          | 1                         | 15                           | 97                          | 5                            | 0                           | 13                             | 443                             | 367                            |
| 25-Jun-21 | 27                       | 1                          | 1                         | 16                           | 97                          | 5                            | 0                           | 13                             | 443                             | 366                            |
| 24-Jun-21 | 27                       | 1                          | 1                         | 16                           | 97                          | 5                            | 0                           | 13                             | 443                             | 365                            |
| 23-Jun-21 | 27                       | 1                          | 1                         | 16                           | 97                          | 5                            | 0                           | 13                             | 443                             | 365                            |
| 22-Jun-21 | 27                       | 1                          | 1                         | 16                           | 97                          | 5                            | 0                           | 13                             | 443                             | 364                            |
| 21-Jun-21 | 27                       | 1                          | 1                         | 17                           | 97                          | 5                            | 0                           | 13                             | 443                             | 364                            |
| 20-Jun-21 | 27                       | 1                          | 1                         | 17                           | 97                          | 5                            | 0                           | 13                             | 443                             | 364                            |

## Harddisk Usage BGG\_PRD\_DB1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 26-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 29                          | 10                           | 7                           |
| 25-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 29                          | 10                           | 7                           |
| 24-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 30                          | 10                           | 6                           |
| 23-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 30                          | 10                           | 6                           |
| 22-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 31                          | 10                           | 6                           |
| 21-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 31                          | 10                           | 6                           |
| 20-Jun-21 | 34                       | 1                          | 1                         | 2                            | 96                          | 1                             | 0                            | 31                          | 10                           | 6                           |

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## Harddisk Usage BGG\_PRD\_SRV1

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 26-Jun-21 | 24                       | 1                          | 1                         | 68                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |
| 25-Jun-21 | 24                       | 1                          | 1                         | 68                           | 100                         | 1                             | 0                            | 31                          | 20                           | 13                          |
| 24-Jun-21 | 24                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |
| 23-Jun-21 | 24                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |
| 22-Jun-21 | 24                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |
| 21-Jun-21 | 24                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |
| 20-Jun-21 | 24                       | 1                          | 1                         | 69                           | 100                         | 1                             | 0                            | 32                          | 20                           | 13                          |

## Harddisk Usage BGG\_PRD\_SRV2

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 26-Jun-21 | 29                       | 1                          | 1                         | 72                           | 100                         | 1                             | 0                            | 43                          | 10                           | 5                           |
| 25-Jun-21 | 29                       | 1                          | 1                         | 72                           | 100                         | 1                             | 0                            | 42                          | 10                           | 5                           |
| 24-Jun-21 | 29                       | 1                          | 1                         | 72                           | 100                         | 1                             | 0                            | 50                          | 10                           | 5                           |
| 23-Jun-21 | 29                       | 1                          | 1                         | 73                           | 100                         | 1                             | 0                            | 52                          | 10                           | 4                           |
| 22-Jun-21 | 29                       | 1                          | 1                         | 73                           | 100                         | 1                             | 0                            | 52                          | 10                           | 4                           |
| 21-Jun-21 | 29                       | 1                          | 1                         | 73                           | 100                         | 1                             | 0                            | 53                          | 10                           | 4                           |
| 20-Jun-21 | 29                       | 1                          | 1                         | 73                           | 100                         | 1                             | 0                            | 53                          | 10                           | 4                           |

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## Harddisk Usage BGG\_PRD\_SRV3

|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 26-Jun-21 | 28                       | 1                          | 1                         | 85                           | 100                         | 1                             | 0                            | 85                          | 10                           | 1                           |
| 25-Jun-21 | 28                       | 1                          | 1                         | 85                           | 100                         | 1                             | 0                            | 85                          | 10                           | 1                           |
| 24-Jun-21 | 28                       | 1                          | 1                         | 85                           | 100                         | 1                             | 0                            | 85                          | 10                           | 1                           |
| 23-Jun-21 | 28                       | 1                          | 1                         | 86                           | 100                         | 1                             | 0                            | 86                          | 10                           | 1                           |
| 22-Jun-21 | 28                       | 1                          | 1                         | 86                           | 100                         | 1                             | 0                            | 86                          | 10                           | 1                           |
| 21-Jun-21 | 28                       | 1                          | 1                         | 86                           | 100                         | 1                             | 0                            | 86                          | 10                           | 1                           |
| 20-Jun-21 | 28                       | 1                          | 1                         | 86                           | 100                         | 1                             | 0                            | 86                          | 10                           | 1                           |

## Harddisk Usage BGG\_PRD\_SRV4

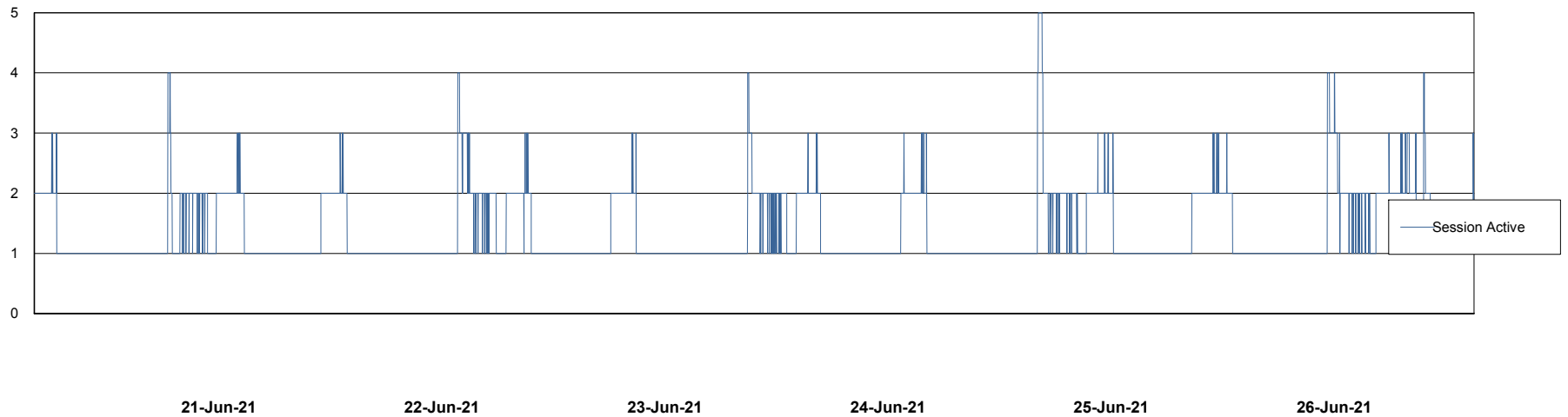
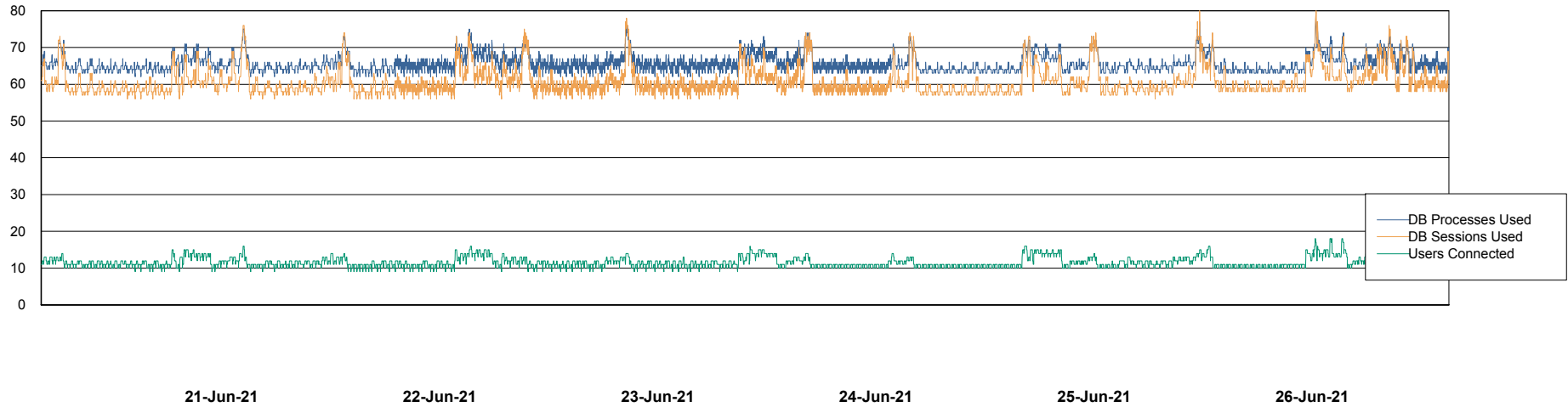
|           | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 26-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 25-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 24-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 23-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 22-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 21-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |
| 20-Jun-21 | 27                       | 1                          | 1                         | 98                           | 100                         | 1                             | 0                            | 45                          | 15                           | 8                           |

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## Database Performance BGGDB\_BI

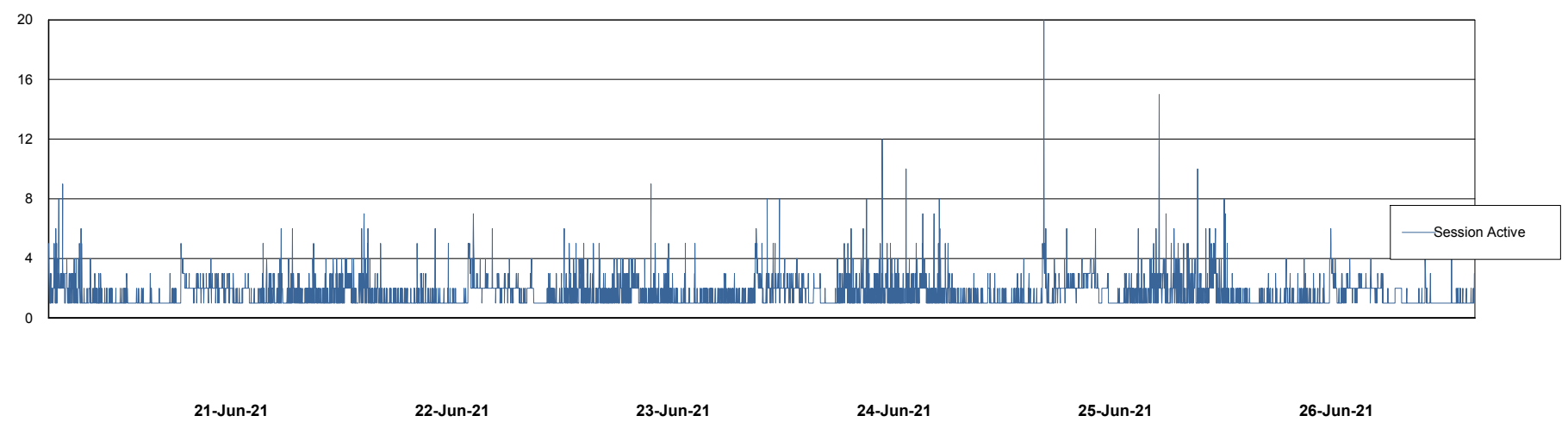
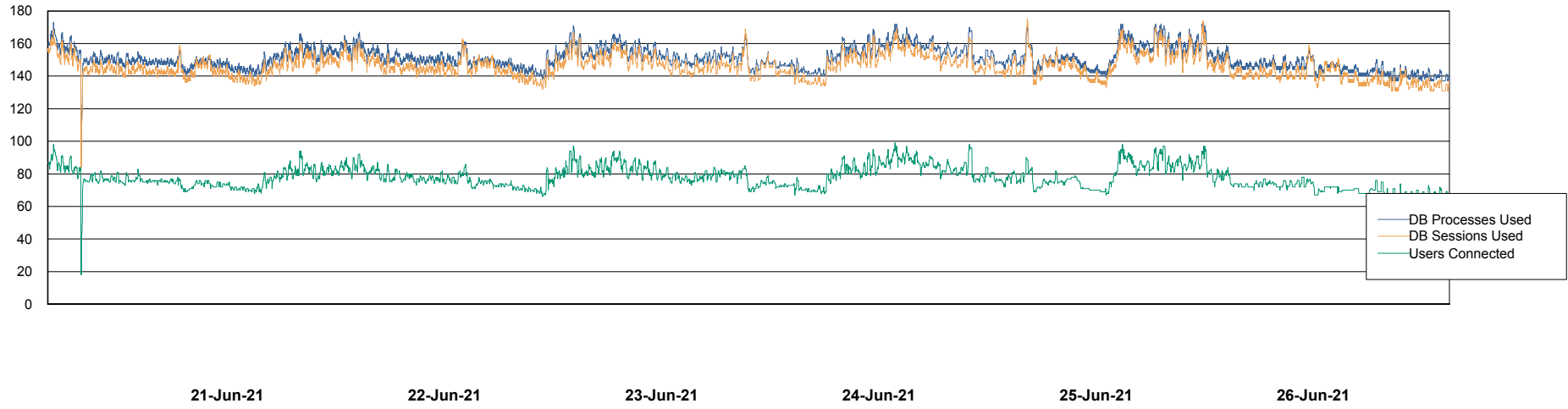


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## Database Performance BGGDB\_Production

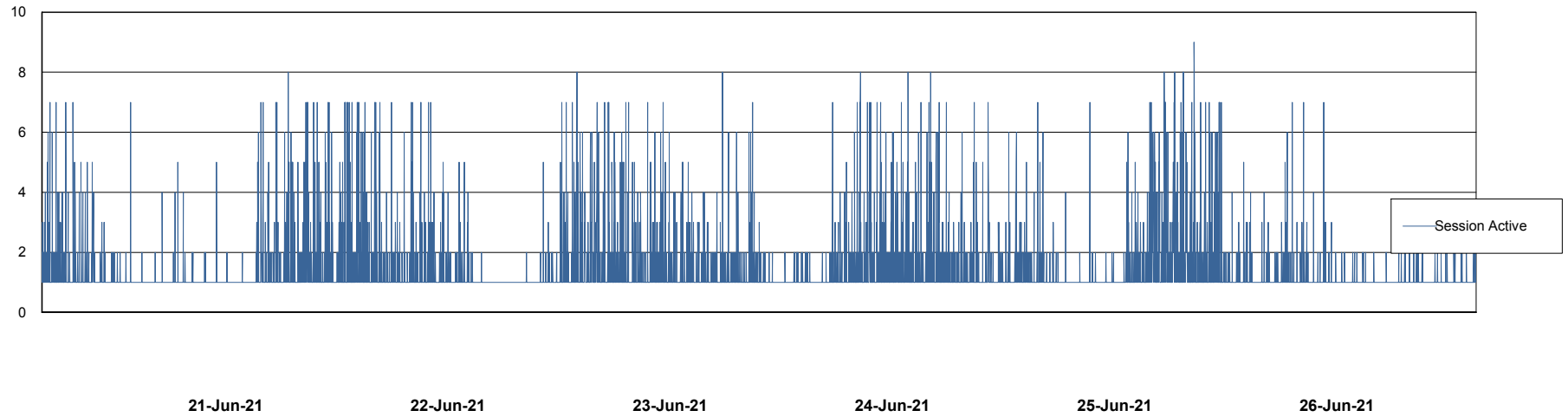
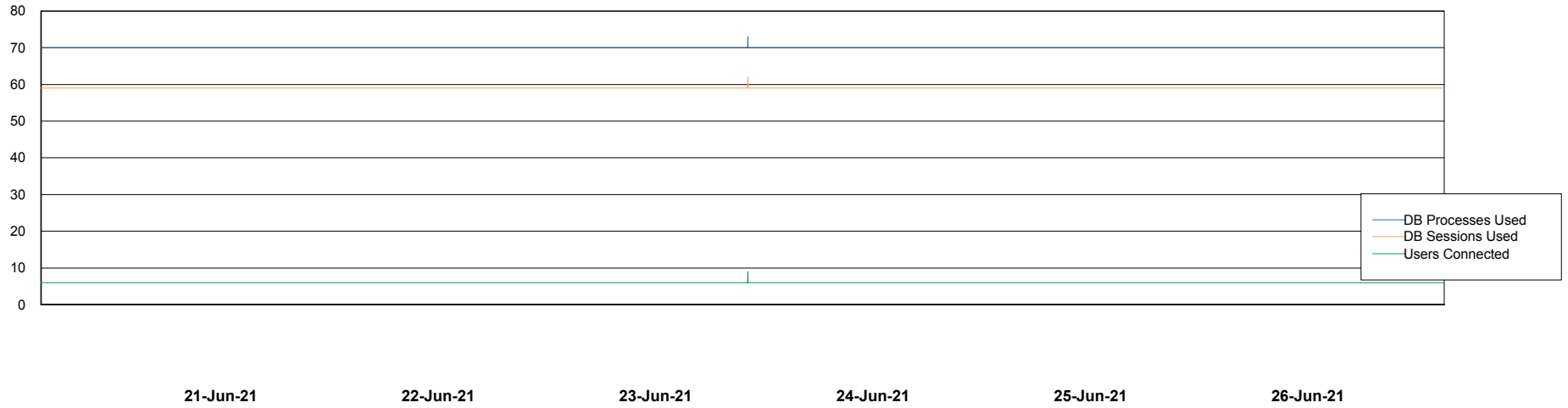


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## Database Performance BGGDB\_Standby



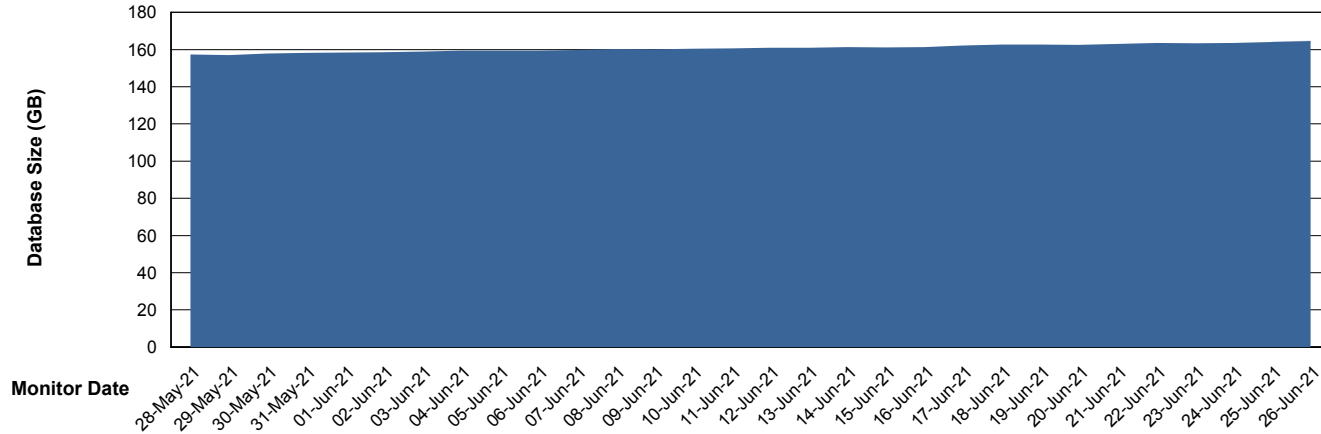
# Weekly SLA Customer Report

Customer BGG\_Production  
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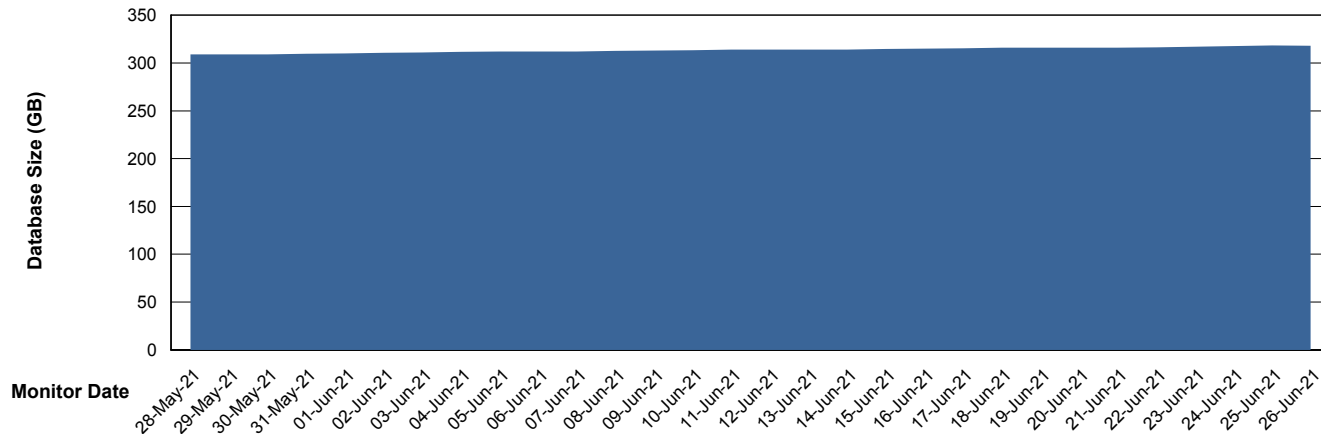
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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Database Tablespace BGGDB\_BI

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-Jun-21 | ABSDATA         | 111           | 76            | 32              |
|           | INDX            | 120           | 87            | 28              |
| 25-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |
| 24-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |
| 23-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |
| 22-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |
| 21-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |
| 20-Jun-21 | ABSDATA         | 111           | 75            | 32              |
|           | INDX            | 120           | 86            | 28              |

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Database Tablespace BGGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 26-Jun-21 | ABSDATA         | 352           | 292           | 17              |
|           | INDX            | 32            | 22            | 31              |
| 25-Jun-21 | ABSDATA         | 352           | 292           | 17              |
|           | INDX            | 32            | 22            | 31              |
| 24-Jun-21 | ABSDATA         | 352           | 292           | 17              |
|           | INDX            | 32            | 22            | 31              |
| 23-Jun-21 | ABSDATA         | 352           | 291           | 17              |
|           | INDX            | 32            | 22            | 31              |
| 22-Jun-21 | ABSDATA         | 352           | 290           | 18              |
|           | INDX            | 32            | 22            | 31              |
| 21-Jun-21 | ABSDATA         | 352           | 290           | 18              |
|           | INDX            | 32            | 22            | 31              |
| 20-Jun-21 | ABSDATA         | 352           | 290           | 18              |
|           | INDX            | 32            | 22            | 31              |

BI Status and last ETL error for BGGDB\_BI

|                                     | Sun 20/6/2021 | Mon 21/6/2021 | Tue 22/6/2021 | Wed 23/6/2021 | Thu 24/6/2021 | Fri 25/6/2021 | Sat 26/6/2021 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| <b>ABS DataWarehouse ETL Health</b> | OK            | OK            | OK            | OK            | OK            | OK            | OK            |
| <b>ABS DWHStaging ETL Health</b>    | OK            | OK            | OK            | OK            | OK            | OK            | OK            |

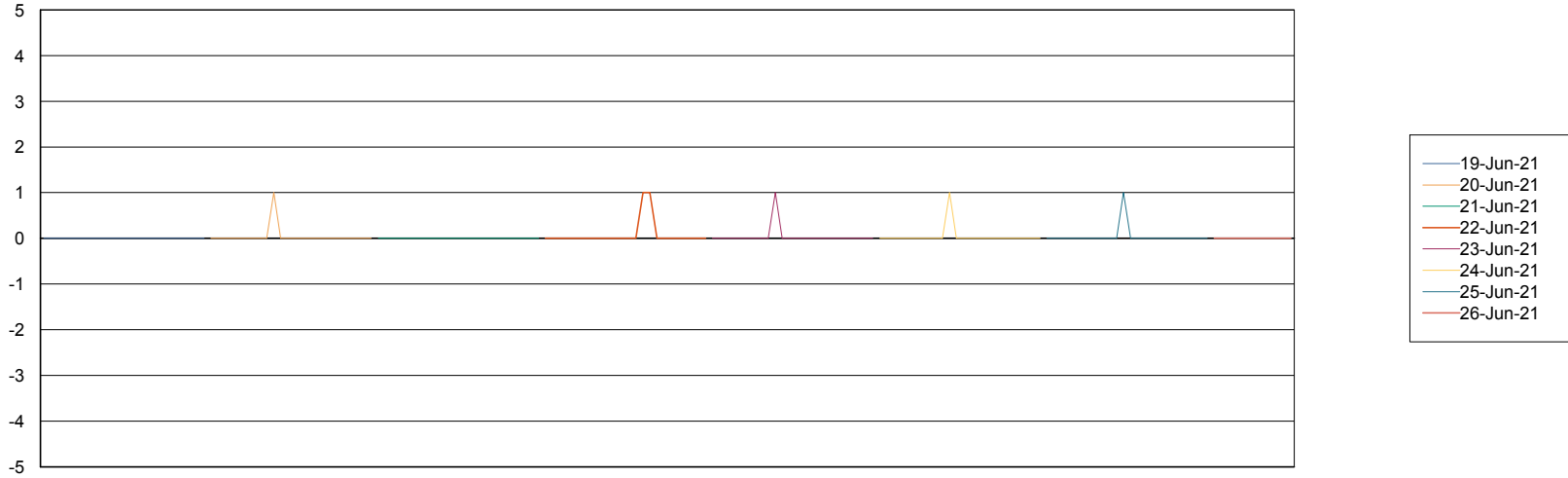
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



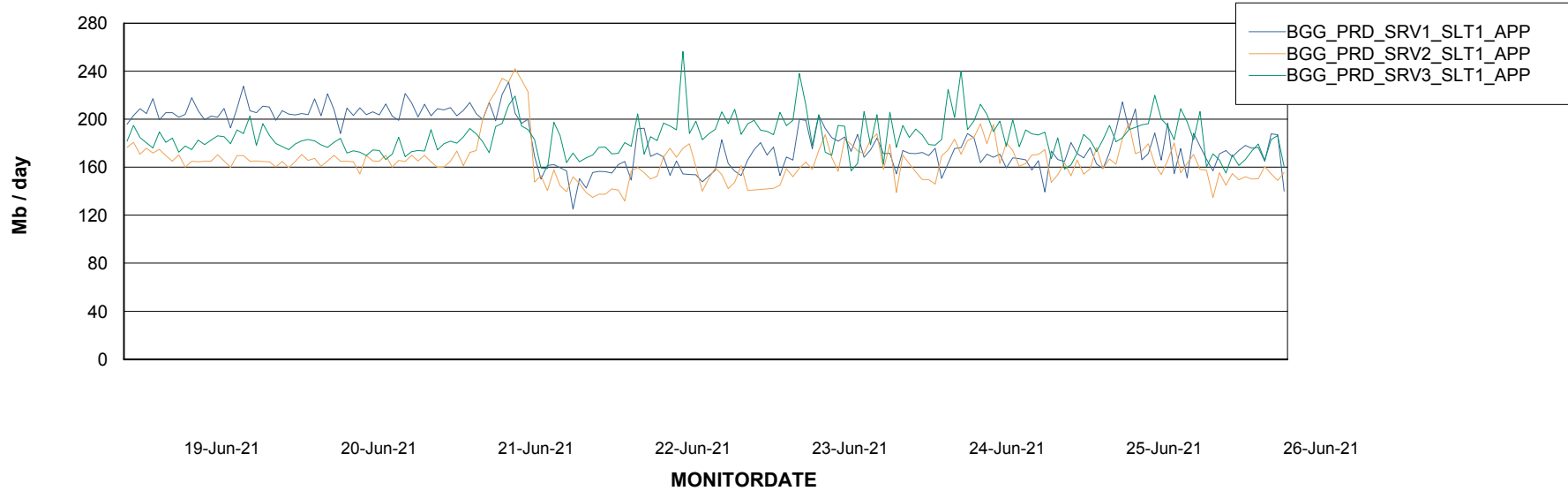
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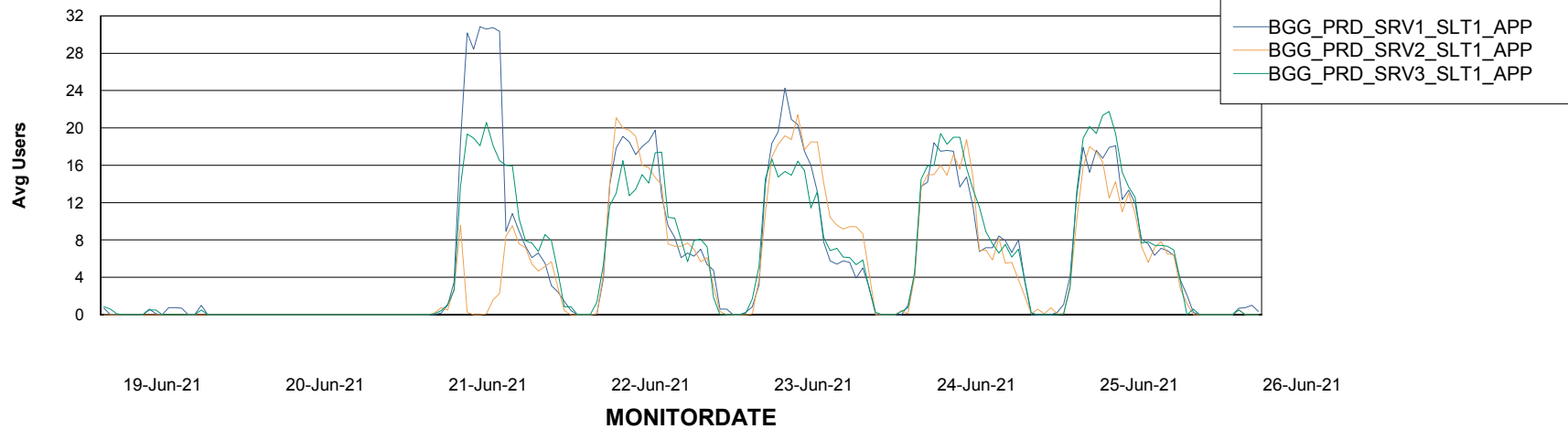


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



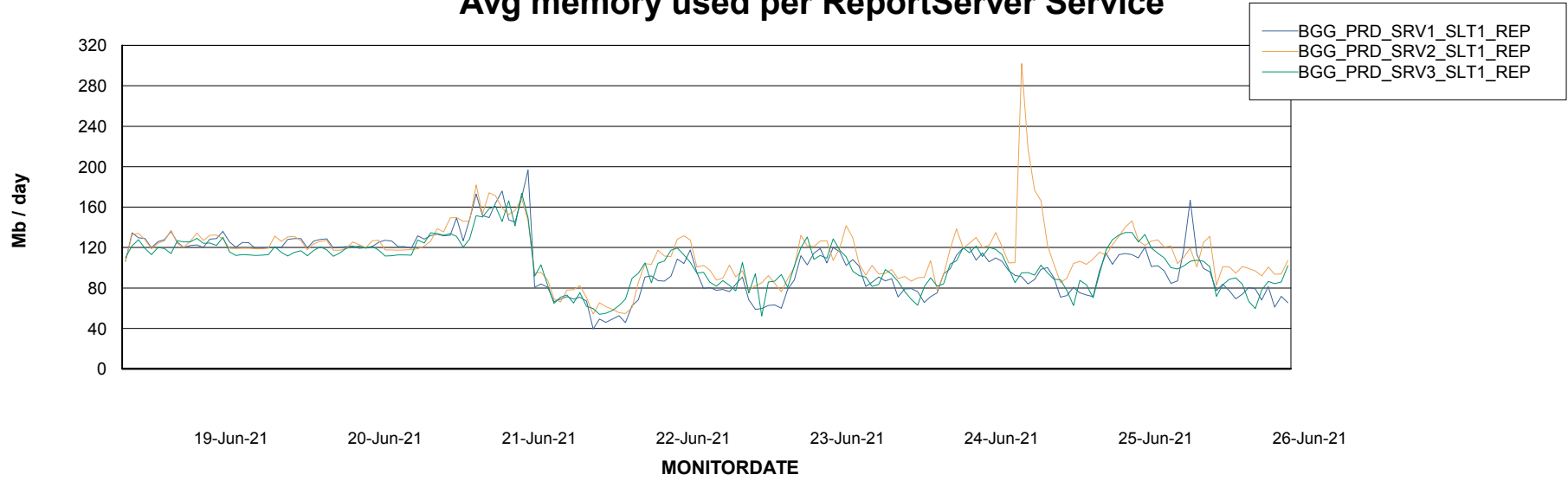
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



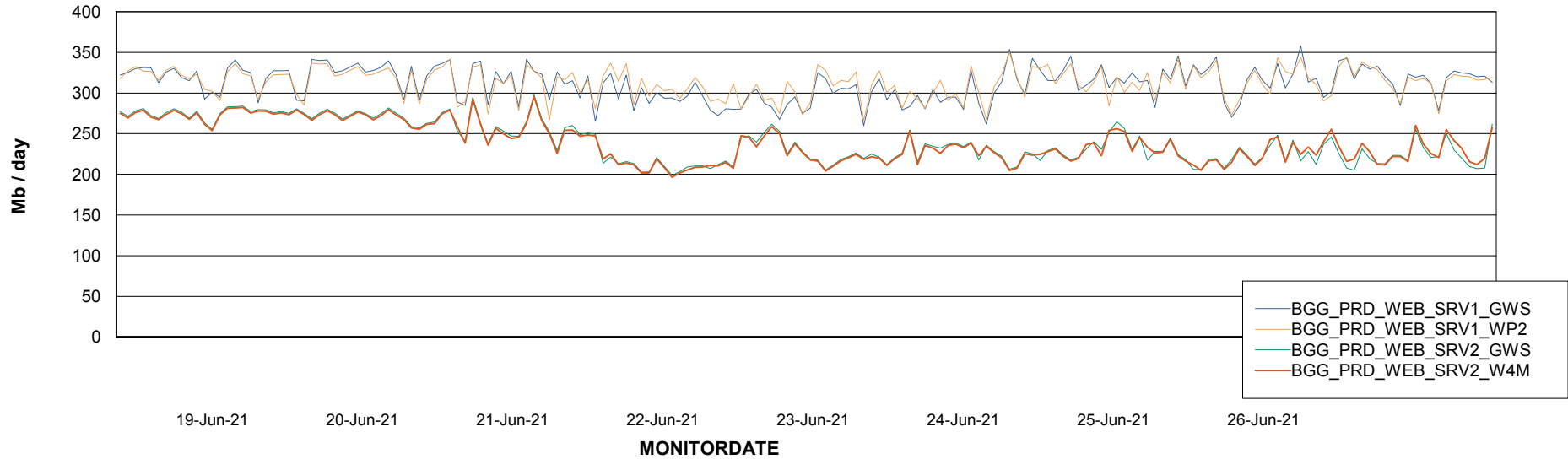
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



# Weekly SLA Customer Report

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## Disaster per ABS component

