

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
Database ID 57



## Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Jun-21	23	80	52	100
18-Jun-21	23	80	52	100
17-Jun-21	24	80	52	100
16-Jun-21	24	80	52	100
15-Jun-21	24	80	52	100
14-Jun-21	24	80	52	100
13-Jun-21	24	80	52	100

## Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Jun-21	26	80	94	100
18-Jun-21	27	80	94	100
17-Jun-21	27	80	94	100
16-Jun-21	27	80	94	100
15-Jun-21	27	80	94	100
14-Jun-21	27	80	94	100
13-Jun-21	27	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Jun-21	40	80	98	100
18-Jun-21	40	80	98	100
17-Jun-21	40	80	98	100
16-Jun-21	40	80	98	100
15-Jun-21	40	80	98	100
14-Jun-21	40	80	98	100
13-Jun-21	40	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
19-Jun-21	56	80	95	100
18-Jun-21	56	80	95	100
17-Jun-21	56	80	95	100
16-Jun-21	56	80	95	100
15-Jun-21	56	80	95	100
14-Jun-21	56	80	95	100
13-Jun-21	56	80	95	100

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Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
19-Jun-21	42	100	43	250	47	200	61	75	98	1,863
18-Jun-21	42	100	43	250	47	200	59	75	98	1,863
17-Jun-21	42	100	43	250	47	200	59	75	98	1,863
16-Jun-21	42	100	43	250	47	200	59	75	98	1,863
15-Jun-21	42	100	43	250	47	200	59	75	98	1,863
14-Jun-21	42	100	43	250	47	200	59	75	98	1,863
13-Jun-21	42	100	43	250	47	200	59	75	98	1,863

Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-Jun-21	67	100	47	250	47	200	35	80
18-Jun-21	67	100	47	250	47	200	35	80
17-Jun-21	67	100	47	250	48	200	35	80
16-Jun-21	67	100	47	250	48	200	35	80
15-Jun-21	67	100	47	250	48	200	35	80
14-Jun-21	67	100	47	250	47	200	35	80
13-Jun-21	67	100	47	250	47	200	35	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

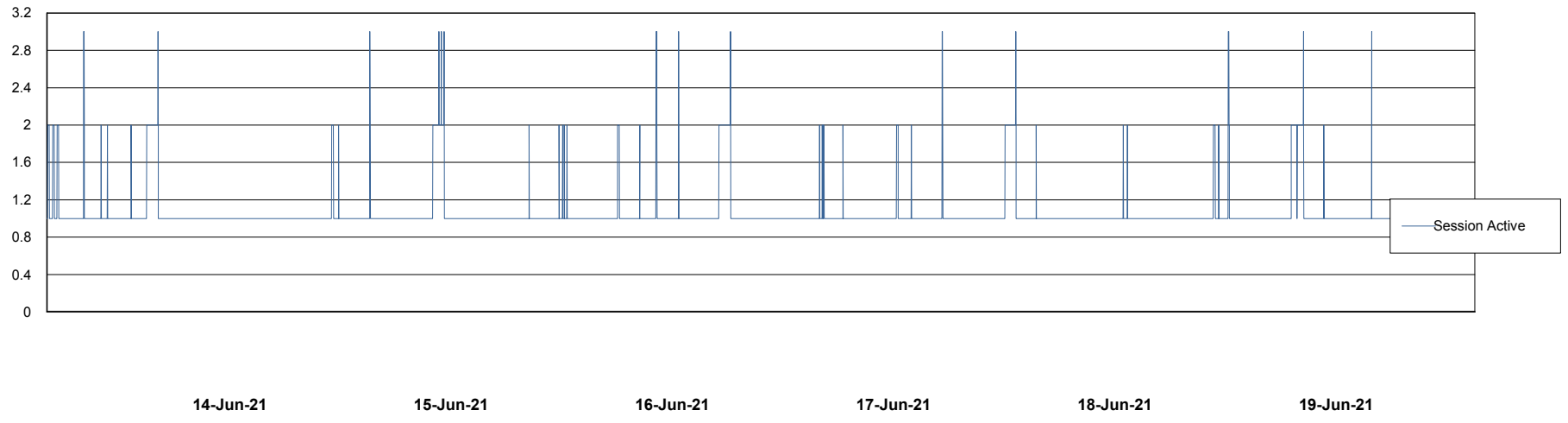
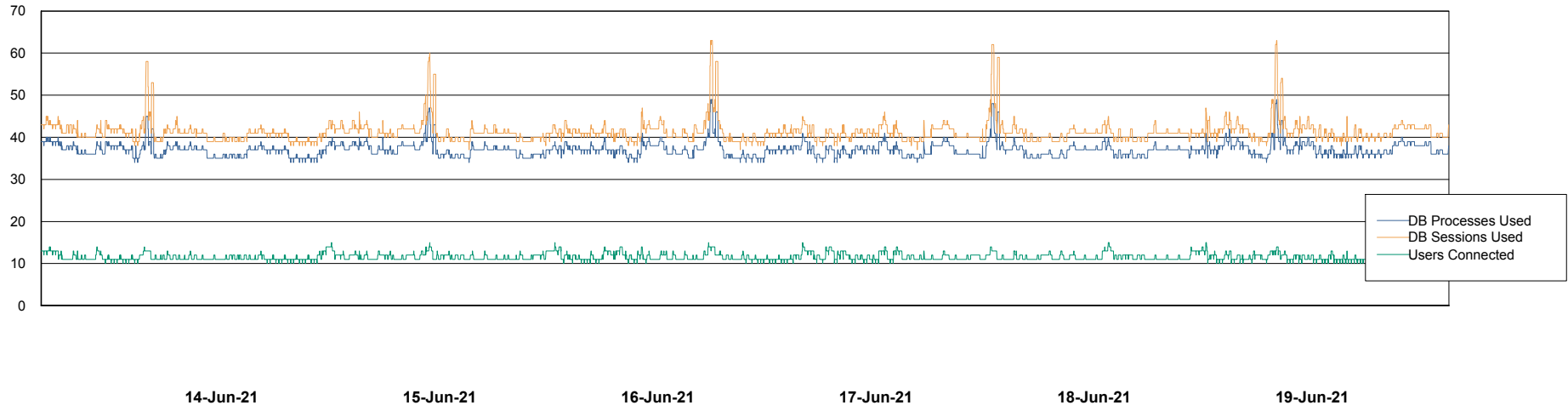
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
19-Jun-21	15	80	36	200	100	100	100	50
18-Jun-21	15	80	36	200	100	100	100	50
17-Jun-21	15	80	36	200	100	100	100	50
16-Jun-21	15	80	36	200	100	100	100	50
15-Jun-21	15	80	36	200	100	100	100	50
14-Jun-21	15	80	36	200	100	100	100	50
13-Jun-21	15	80	36	200	100	100	100	50

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## Database Performance SPODB\_BI

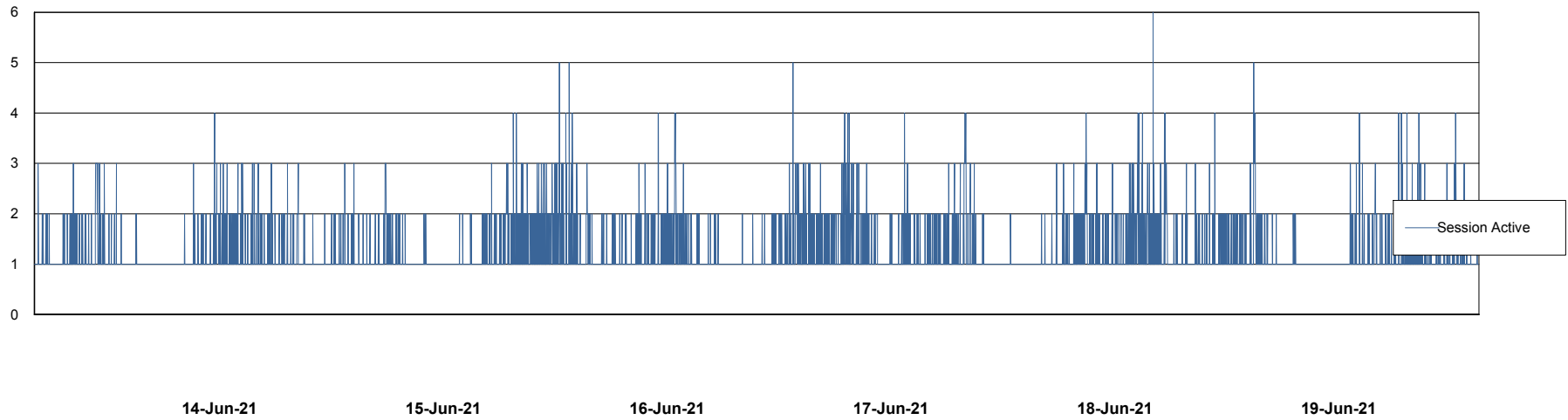
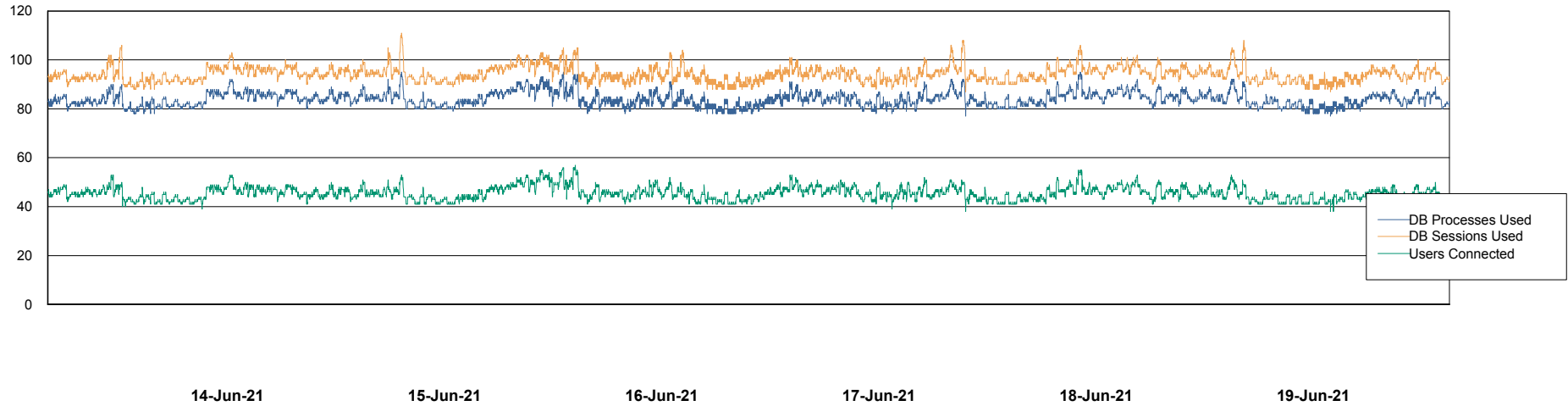


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## Database Performance SPODB\_Production

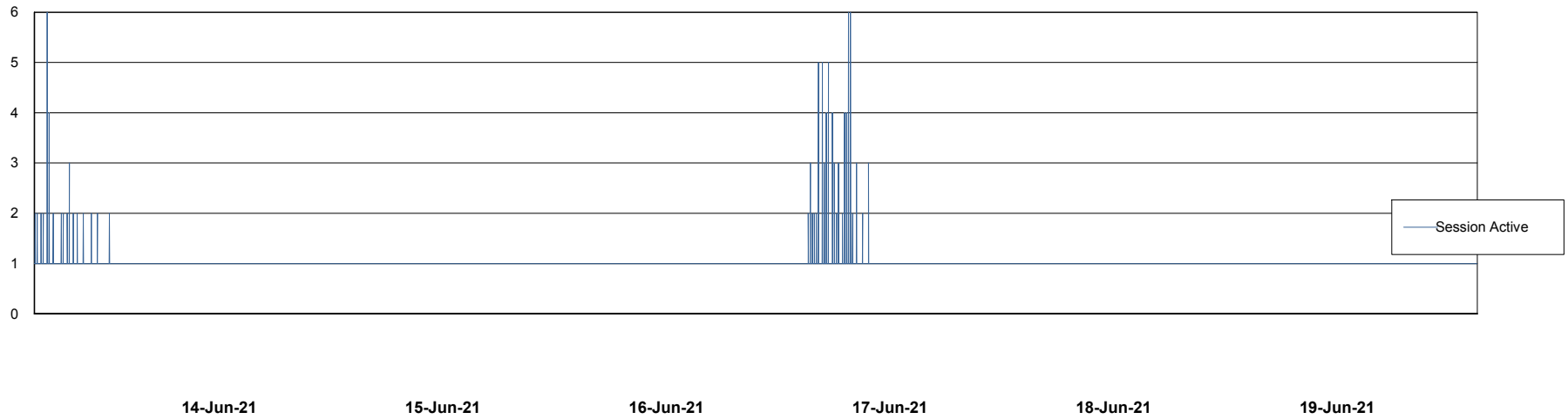
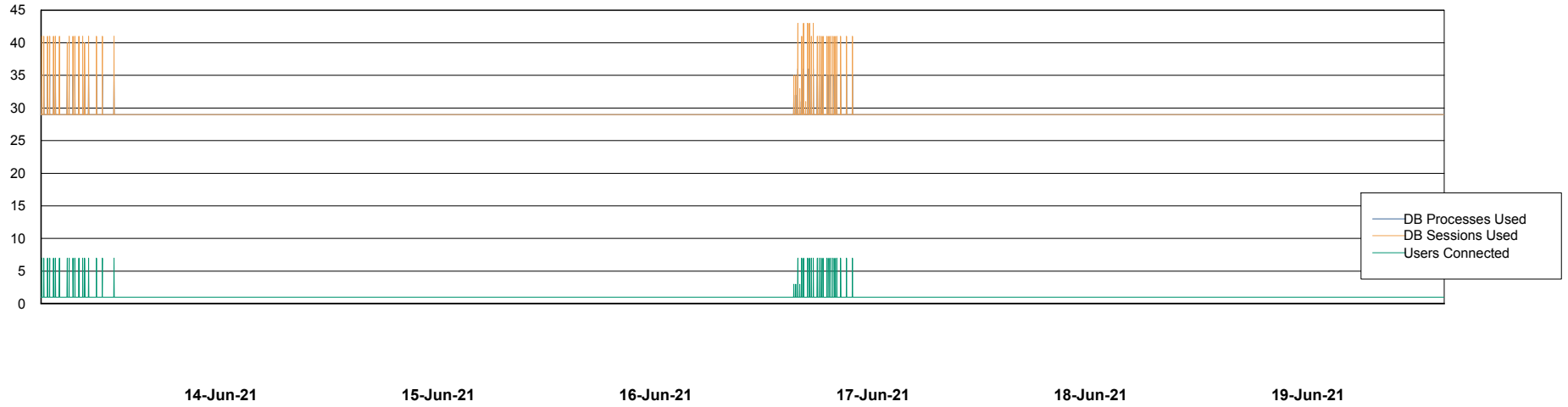


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## Database Performance SPODB\_Standby



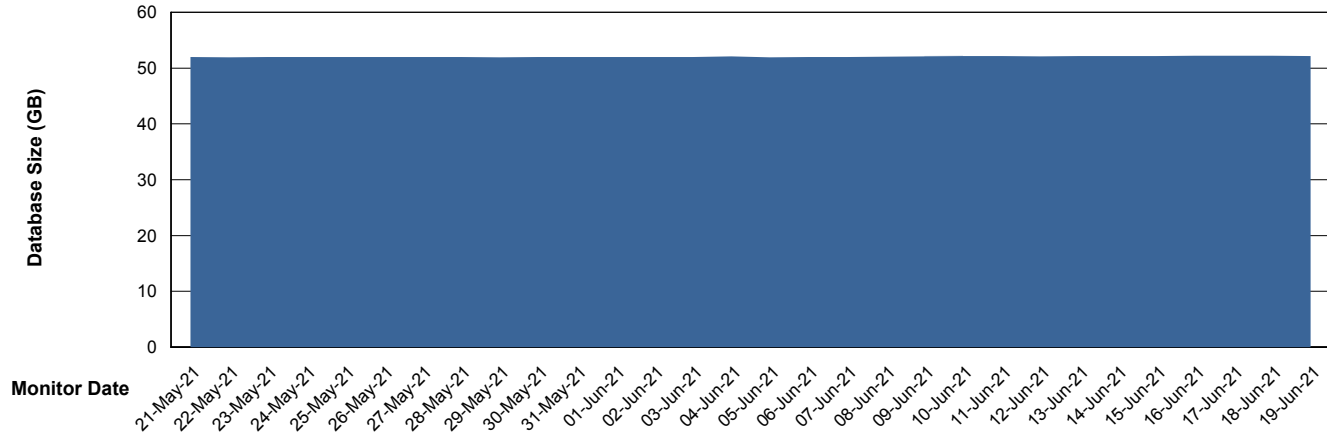
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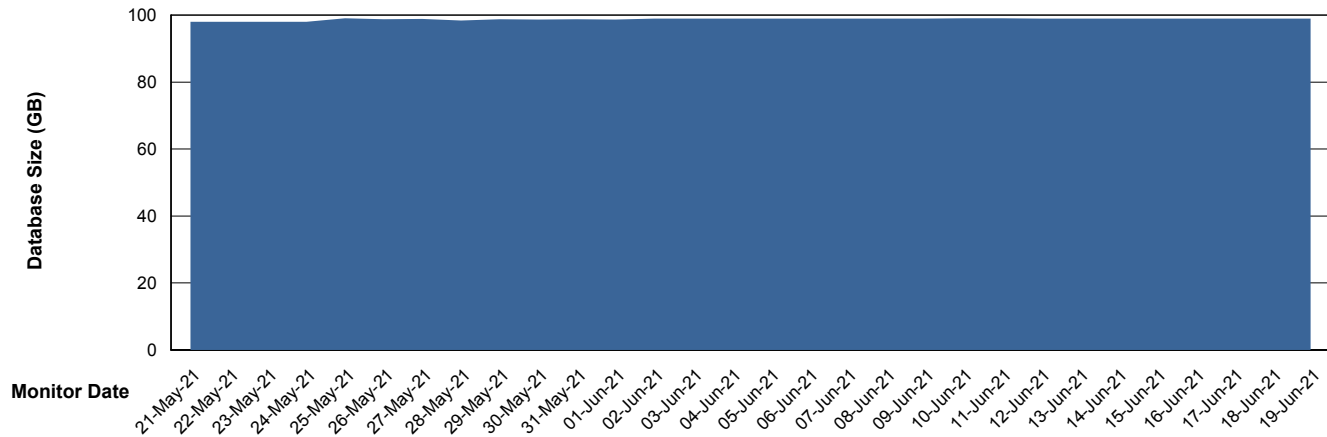
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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## Database Tablespace SPODB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
18-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
17-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
16-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
15-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
14-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17
13-Jun-21	ABSDATA	28	22	21
	INDX	35	29	17

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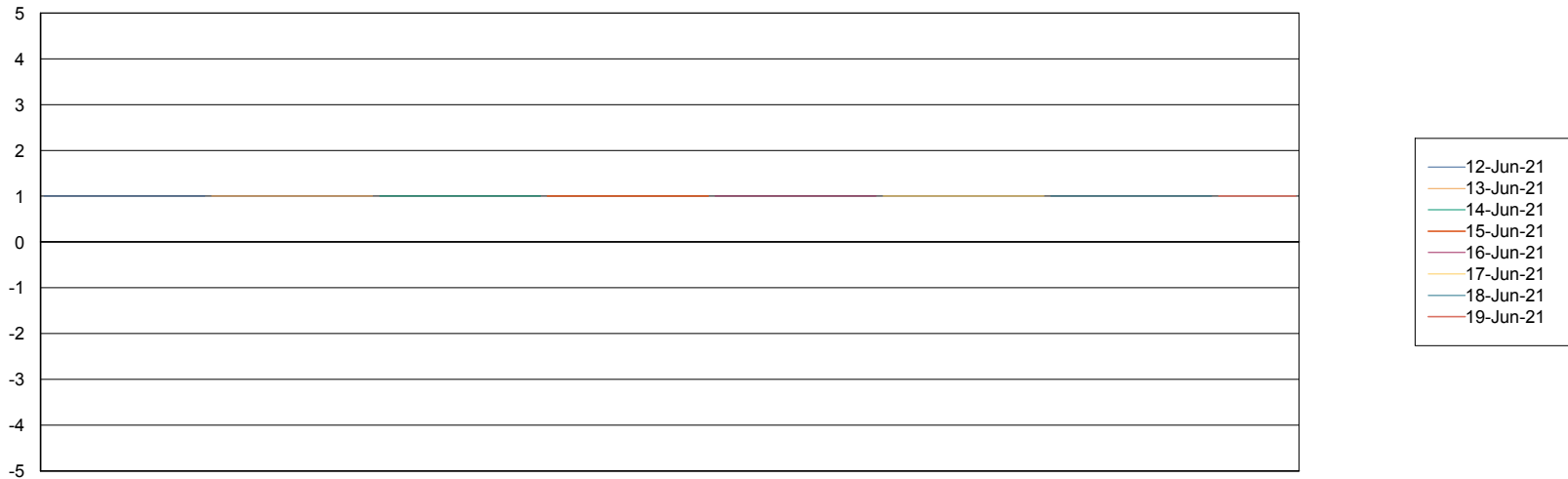


## Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
19-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
18-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
17-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
16-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
15-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
14-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18
13-Jun-21	ABSDATA	44	37	16
	INDX	73	60	18

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



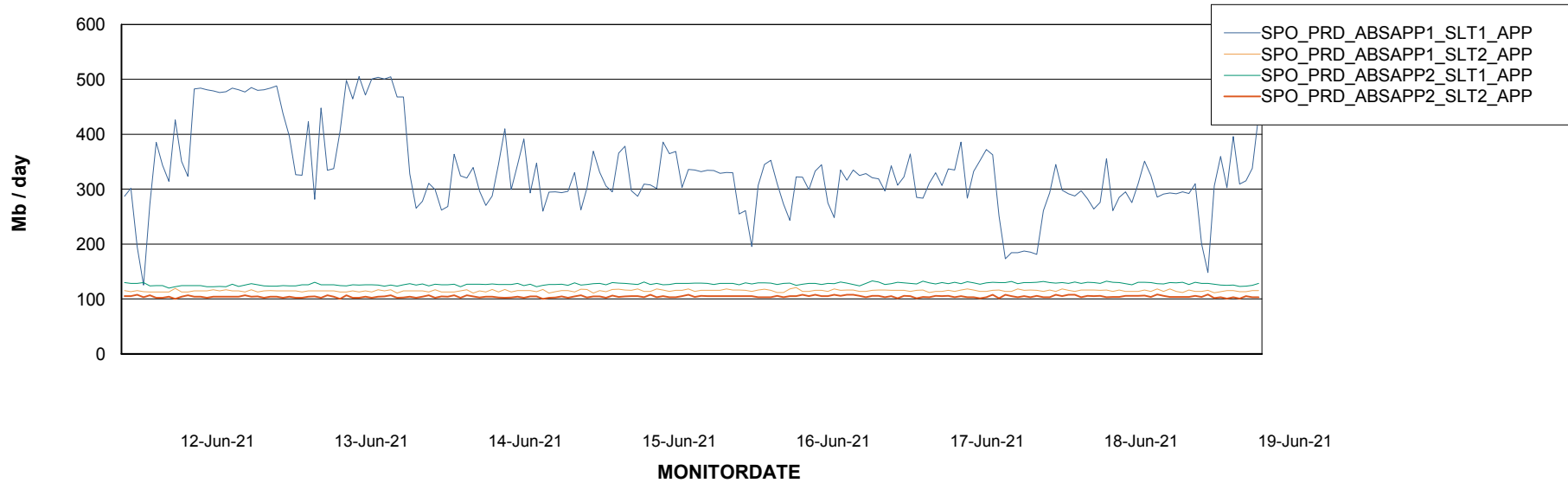
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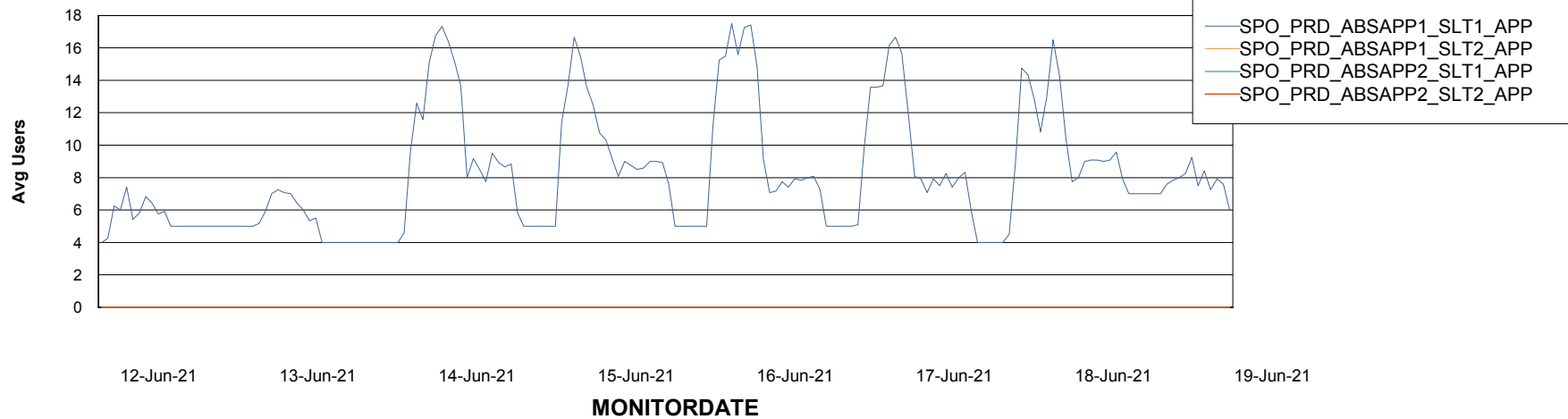


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



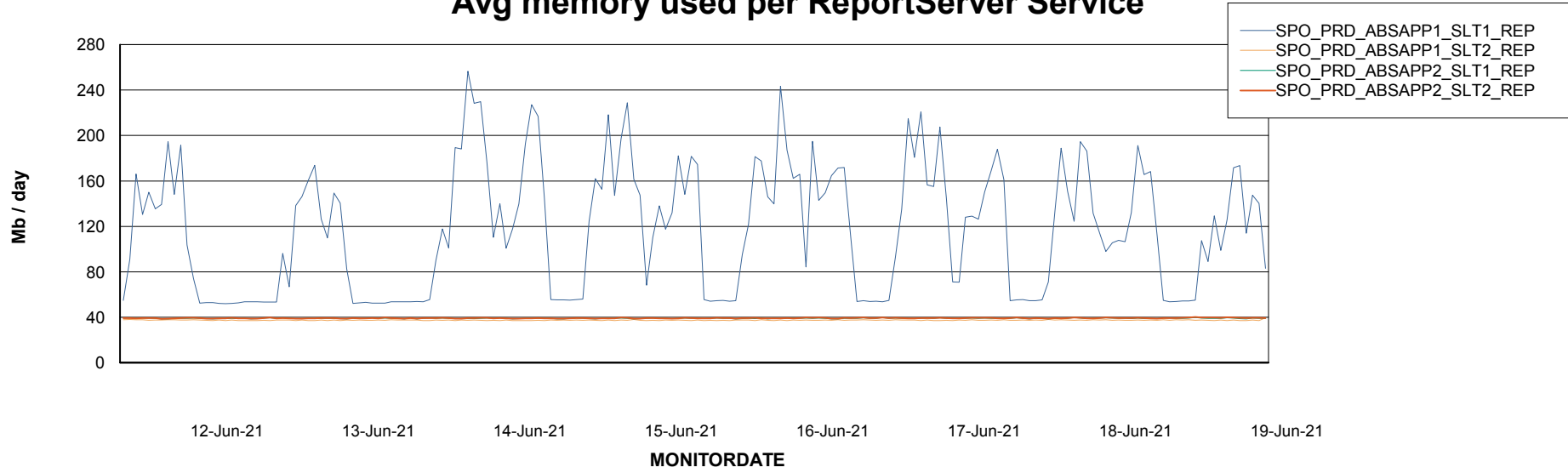
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



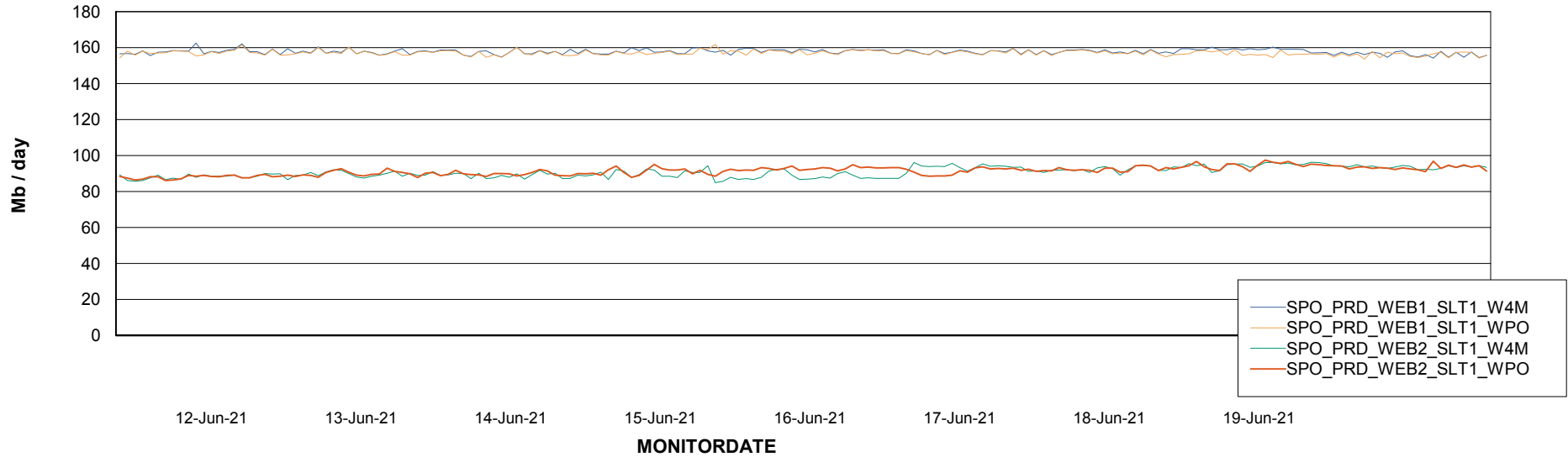
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

