

Weekly SLA Customer Report

Customer CUS Production
Database ID 84



Harddisk Usage CUS_ABSBI

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jun-21 | 73 | 199 | 43 | 800 |
| 18-Jun-21 | 73 | 199 | 42 | 800 |
| 17-Jun-21 | 73 | 199 | 43 | 800 |
| 16-Jun-21 | 73 | 199 | 43 | 800 |
| 15-Jun-21 | 73 | 199 | 43 | 800 |
| 14-Jun-21 | 73 | 199 | 42 | 800 |
| 13-Jun-21 | 73 | 199 | 43 | 800 |

Harddisk Usage CUS_ABSPROD1

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jun-21 | 26 | 199 |
| 18-Jun-21 | 26 | 199 |
| 17-Jun-21 | 26 | 199 |
| 16-Jun-21 | 27 | 199 |
| 15-Jun-21 | 28 | 199 |
| 14-Jun-21 | 28 | 199 |
| 13-Jun-21 | 28 | 199 |

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Harddisk Usage CUS_ABSPROD2

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jun-21 | 16 | 300 |
| 18-Jun-21 | 16 | 300 |
| 17-Jun-21 | 16 | 300 |
| 16-Jun-21 | 16 | 300 |
| 15-Jun-21 | 16 | 300 |
| 14-Jun-21 | 17 | 300 |
| 13-Jun-21 | 17 | 300 |

Harddisk Usage CUS_ABSWEBPROD

| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 19-Jun-21 | 68 | 199 |
| 18-Jun-21 | 68 | 199 |
| 17-Jun-21 | 69 | 199 |
| 16-Jun-21 | 69 | 199 |
| 15-Jun-21 | 69 | 199 |
| 14-Jun-21 | 70 | 199 |
| 13-Jun-21 | 70 | 199 |

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Harddisk Usage CUS_PrimaryDBSrv_ABSDB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jun-21 | 48 | 199 | 18 | 1,024 |
| 18-Jun-21 | 48 | 199 | 18 | 1,024 |
| 17-Jun-21 | 48 | 199 | 17 | 1,024 |
| 16-Jun-21 | 48 | 199 | 17 | 1,024 |
| 15-Jun-21 | 48 | 199 | 17 | 1,024 |
| 14-Jun-21 | 48 | 199 | 19 | 1,024 |
| 13-Jun-21 | 48 | 199 | 18 | 1,024 |

Harddisk Usage CUS_StandByDBSrv_ABSDB2

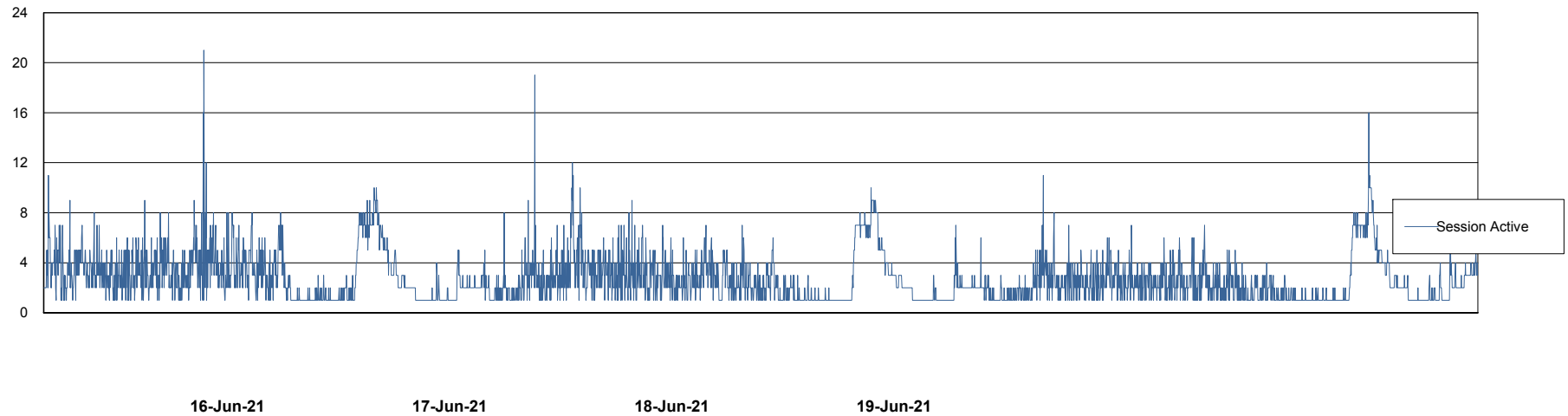
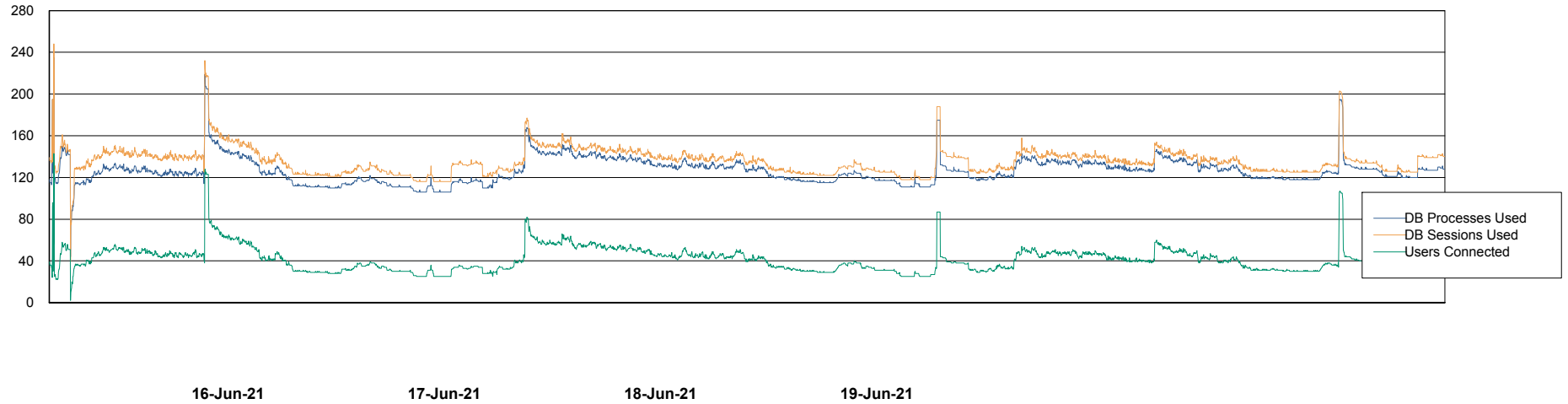
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 19-Jun-21 | 73 | 199 | 35 | 1,024 |
| 18-Jun-21 | 73 | 199 | 35 | 1,024 |
| 17-Jun-21 | 73 | 199 | 34 | 1,024 |
| 16-Jun-21 | 73 | 199 | 34 | 1,024 |
| 15-Jun-21 | 73 | 199 | 34 | 1,024 |
| 14-Jun-21 | 73 | 199 | 35 | 1,024 |
| 13-Jun-21 | 73 | 199 | 35 | 1,024 |

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Database Performance CUS_ProdDB_Primary

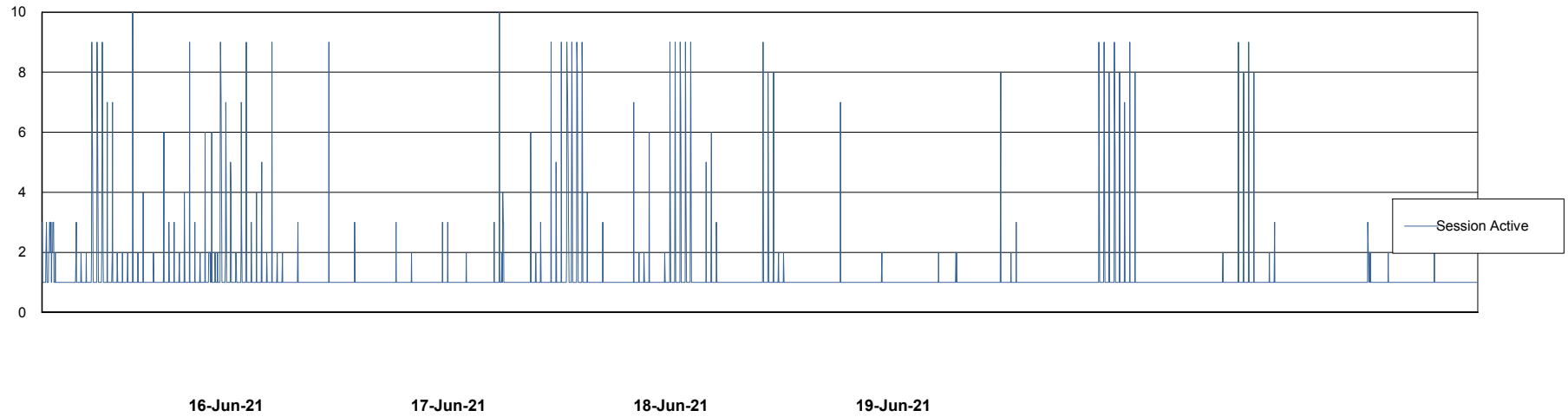
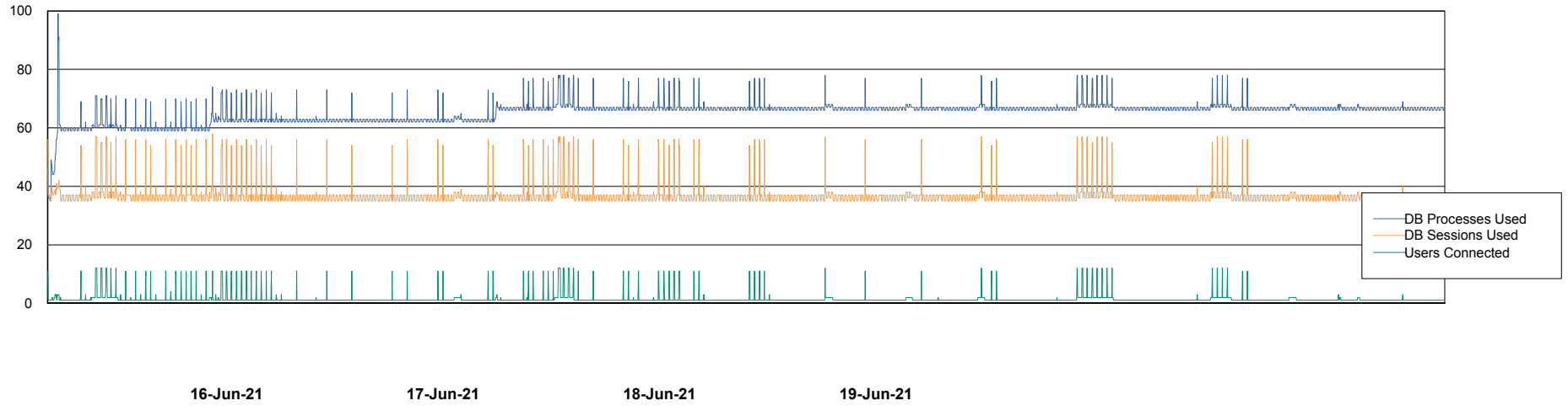


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Database Performance CUS_ProdDB_Standby



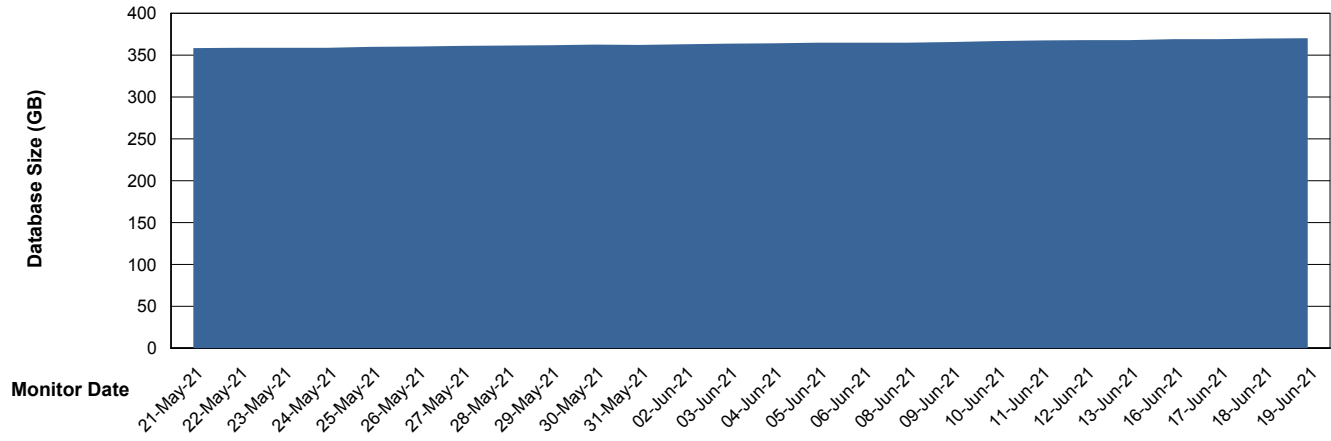
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DATABASE SIZE CUS_ProdDB_Primary

Database growth over last month



Database Tablespace CUS_ProdDB_Primary

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 19-Jun-21 | ABSDATA | 162 | 115 | 29 |
| | INDX | 235 | 197 | 16 |
| 18-Jun-21 | ABSDATA | 162 | 115 | 29 |
| | INDX | 235 | 197 | 16 |
| 17-Jun-21 | ABSDATA | 162 | 115 | 29 |
| | INDX | 235 | 197 | 16 |
| 16-Jun-21 | ABSDATA | 162 | 115 | 29 |
| | INDX | 235 | 197 | 16 |
| 13-Jun-21 | ABSDATA | 162 | 114 | 30 |
| | INDX | 230 | 197 | 14 |

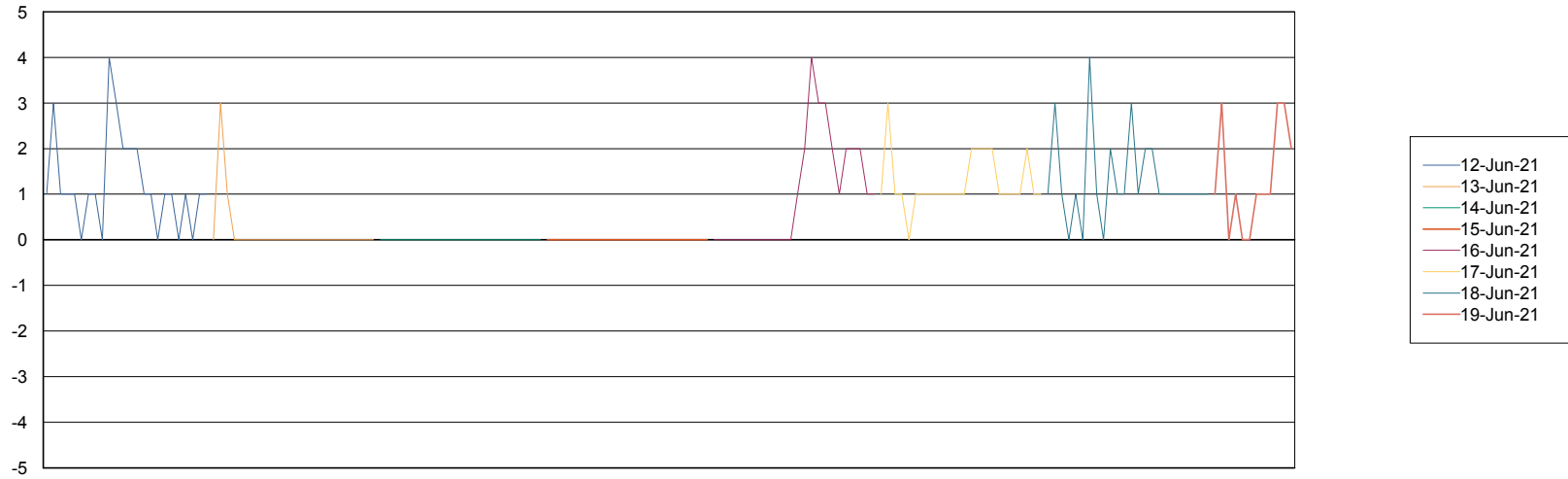
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Standby Database Health CUS Production

Recovery lag for last 7 days



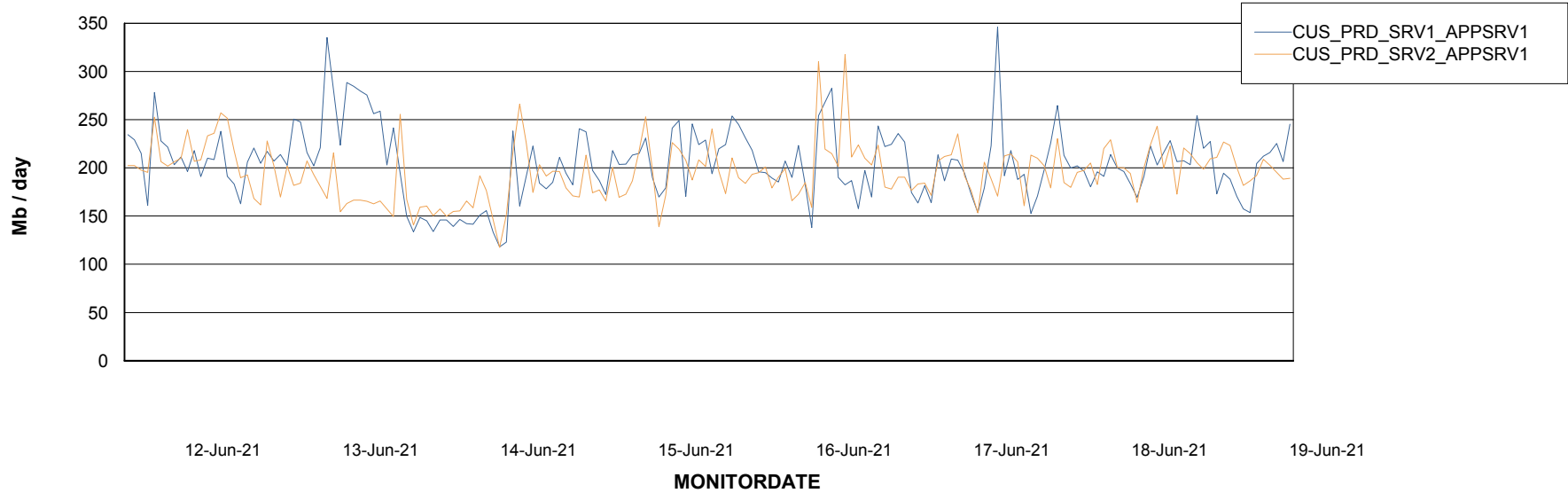
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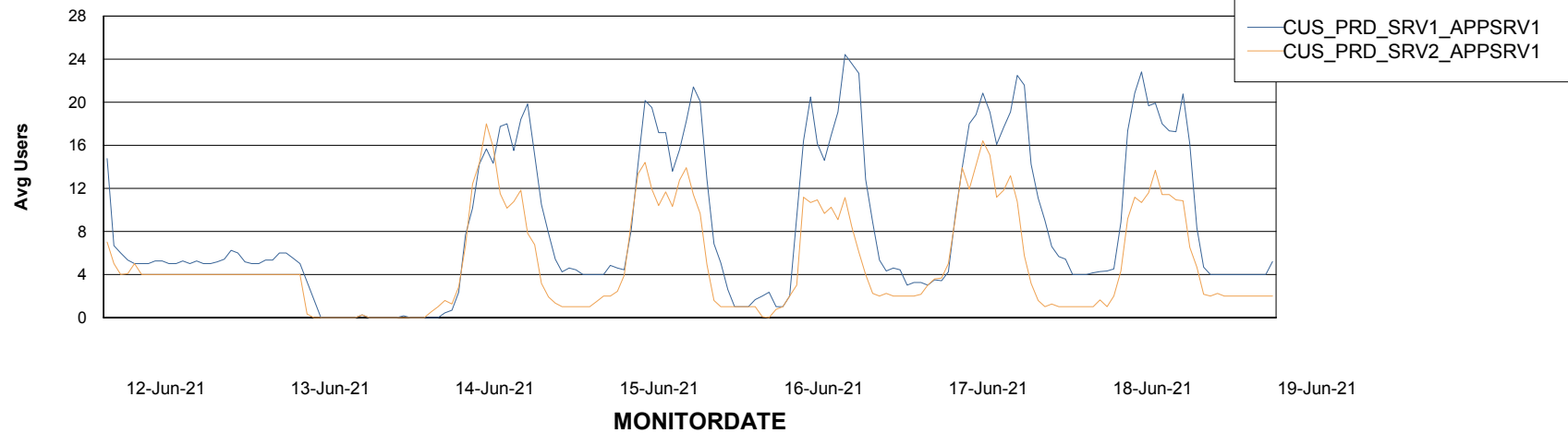


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



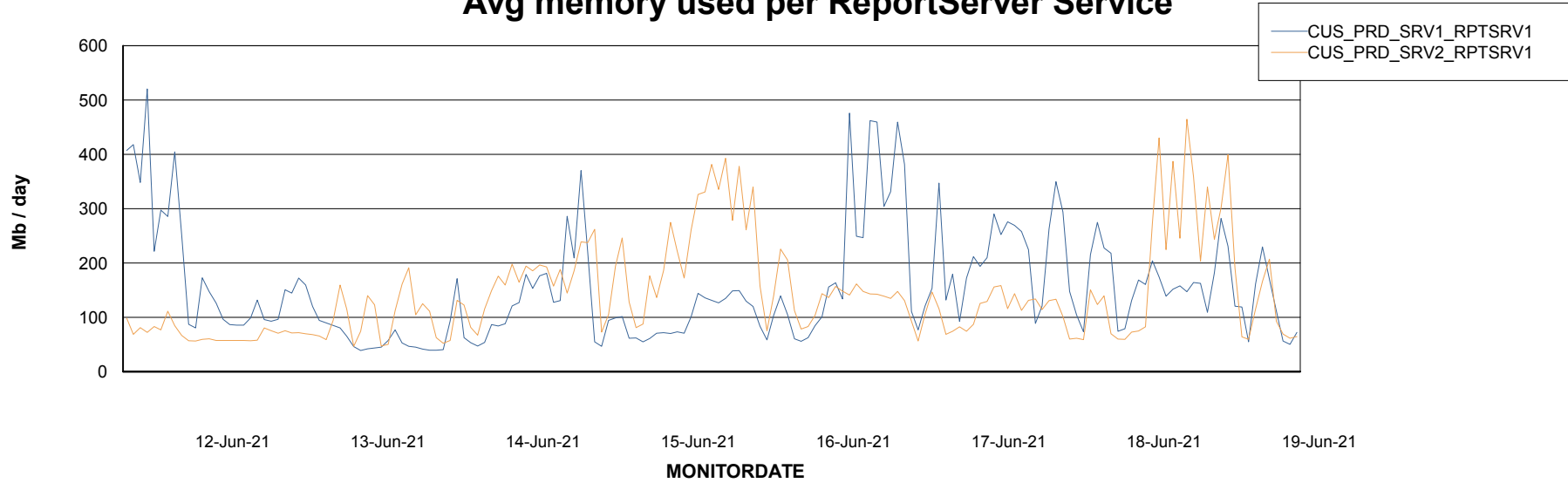
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ABSSolute Web Component Services

Avg memory used per ReportServer Service



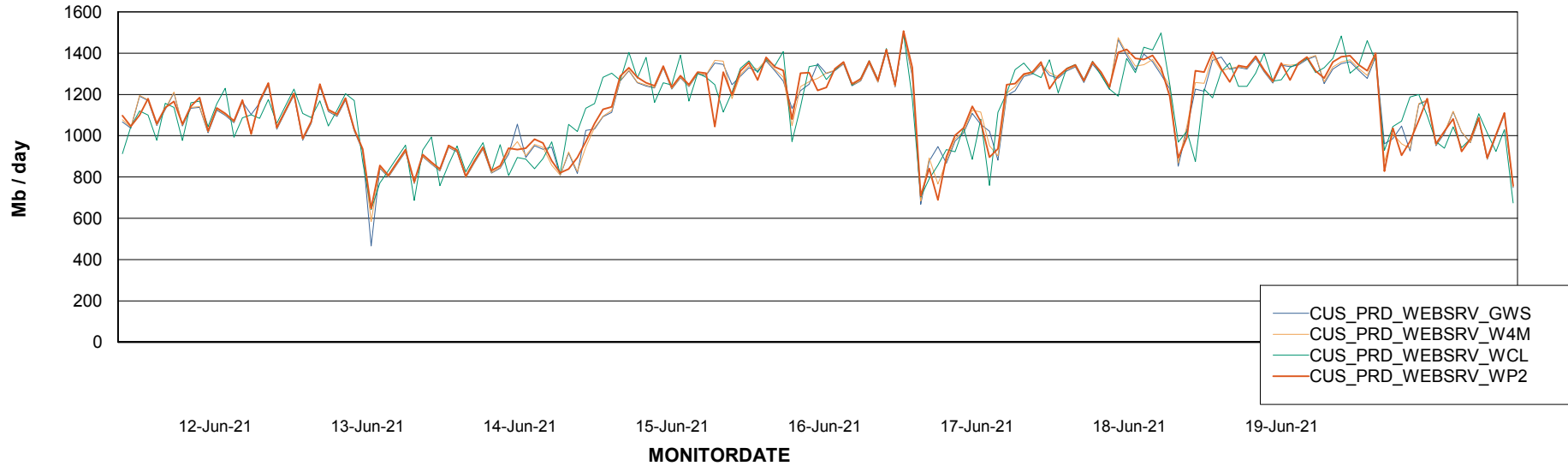
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ABSSolute Web Component Services

Avg memory used per ABS Web component



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Disaster per ABS component

