

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_CRUSHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 60 | 79 | 32 |
| 11-Jun-21 | 60 | 79 | 32 |
| 10-Jun-21 | 61 | 79 | 31 |
| 09-Jun-21 | 61 | 79 | 31 |
| 08-Jun-21 | 61 | 79 | 31 |
| 07-Jun-21 | 61 | 79 | 31 |
| 06-Jun-21 | 61 | 79 | 31 |

Harddisk Usage JSG_PRD_CYPHER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 61 | 79 | 31 |
| 11-Jun-21 | 61 | 79 | 31 |
| 10-Jun-21 | 61 | 79 | 31 |
| 09-Jun-21 | 63 | 79 | 30 |
| 08-Jun-21 | 64 | 79 | 29 |
| 07-Jun-21 | 64 | 79 | 29 |
| 06-Jun-21 | 65 | 79 | 28 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_GUINAN

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 59 | 79 | 32 |
| 11-Jun-21 | 59 | 79 | 32 |
| 10-Jun-21 | 59 | 79 | 32 |
| 09-Jun-21 | 59 | 79 | 32 |
| 08-Jun-21 | 59 | 79 | 32 |
| 07-Jun-21 | 59 | 79 | 32 |
| 06-Jun-21 | 59 | 79 | 32 |

Harddisk Usage JSG_PRD_LAFORGE

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 48 | 149 | 78 |
| 11-Jun-21 | 48 | 149 | 78 |
| 10-Jun-21 | 48 | 149 | 78 |
| 09-Jun-21 | 48 | 149 | 78 |
| 08-Jun-21 | 48 | 149 | 78 |
| 07-Jun-21 | 48 | 149 | 77 |
| 06-Jun-21 | 48 | 149 | 77 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_PICARD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 54 | 149 | 69 | 86 | 1,024 | 141 |
| 11-Jun-21 | 53 | 149 | 70 | 86 | 1,024 | 141 |
| 10-Jun-21 | 53 | 149 | 70 | 86 | 1,024 | 141 |
| 09-Jun-21 | 53 | 149 | 70 | 86 | 1,024 | 141 |
| 08-Jun-21 | 53 | 149 | 70 | 86 | 1,024 | 142 |
| 07-Jun-21 | 54 | 149 | 69 | 86 | 1,024 | 140 |
| 06-Jun-21 | 54 | 149 | 69 | 86 | 1,024 | 140 |

Harddisk Usage JSG_PRD_RIKER

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 73 | 199 | 53 | 82 | 1,024 | 181 |
| 11-Jun-21 | 73 | 199 | 53 | 82 | 1,024 | 181 |
| 10-Jun-21 | 73 | 199 | 53 | 82 | 1,024 | 179 |
| 09-Jun-21 | 73 | 199 | 53 | 83 | 1,024 | 178 |
| 08-Jun-21 | 73 | 199 | 53 | 83 | 1,024 | 176 |
| 07-Jun-21 | 73 | 199 | 53 | 83 | 1,024 | 172 |
| 06-Jun-21 | 73 | 199 | 53 | 83 | 1,024 | 172 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_TROI

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 63 | 149 | 55 |
| 11-Jun-21 | 64 | 149 | 54 |
| 10-Jun-21 | 65 | 149 | 53 |
| 09-Jun-21 | 65 | 149 | 53 |
| 08-Jun-21 | 65 | 149 | 53 |
| 07-Jun-21 | 65 | 149 | 53 |
| 06-Jun-21 | 65 | 149 | 52 |

Harddisk Usage JSG_PRD_WORF

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 56 | 149 | 65 |
| 11-Jun-21 | 57 | 149 | 64 |
| 10-Jun-21 | 57 | 149 | 65 |
| 09-Jun-21 | 57 | 149 | 65 |
| 08-Jun-21 | 57 | 149 | 65 |
| 07-Jun-21 | 57 | 149 | 65 |
| 06-Jun-21 | 57 | 149 | 64 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Harddisk Usage JSG_PRD_YAR

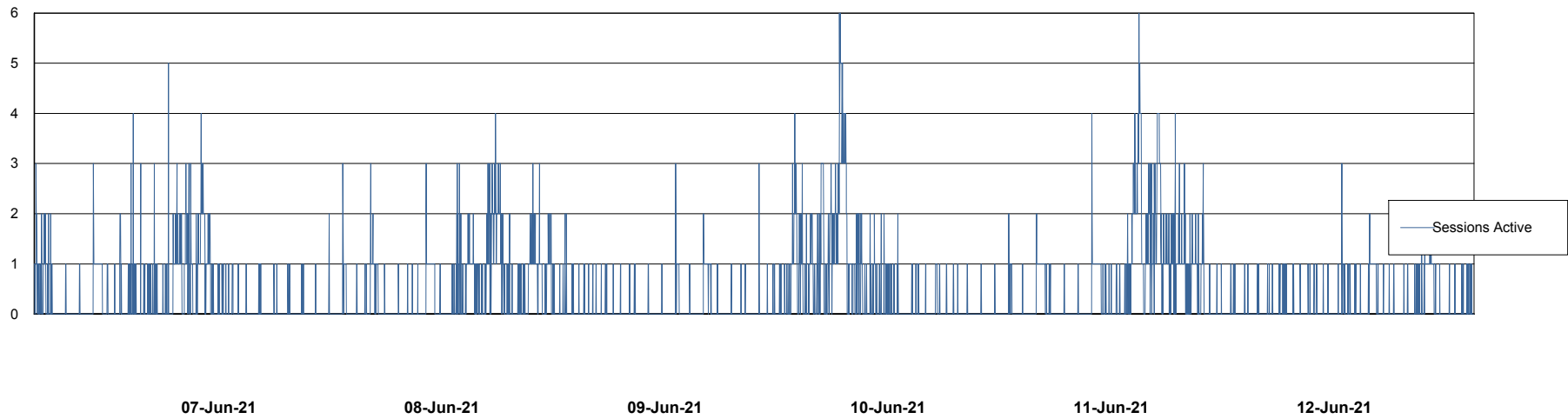
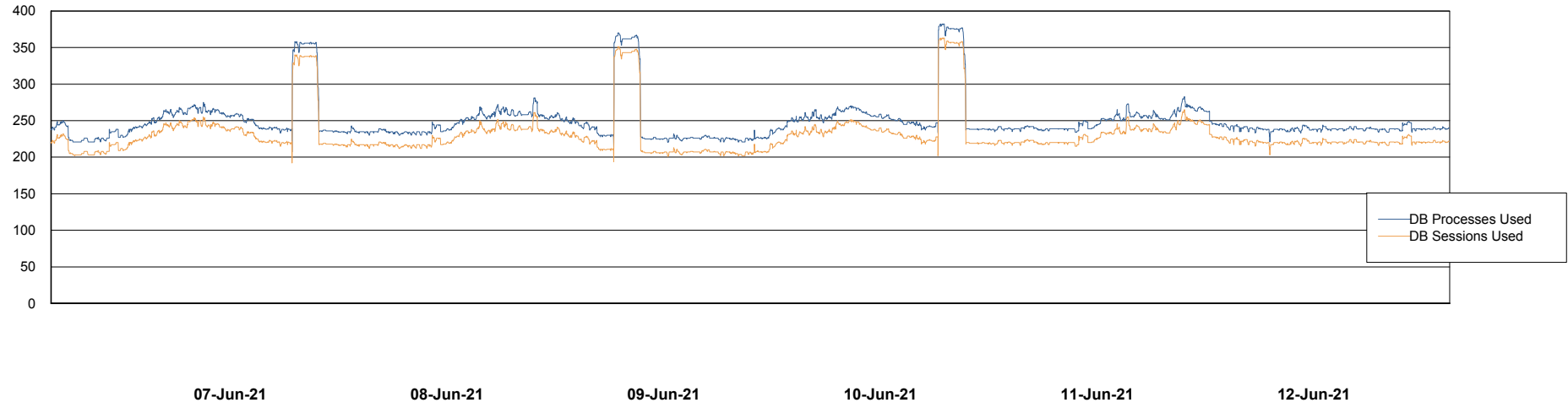
| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|
| 12-Jun-21 | 37 | 149 | 94 | 80 | 750 | 152 |
| 11-Jun-21 | 37 | 149 | 94 | 80 | 750 | 151 |
| 10-Jun-21 | 37 | 149 | 94 | 80 | 750 | 151 |
| 09-Jun-21 | 38 | 149 | 93 | 80 | 750 | 152 |
| 08-Jun-21 | 38 | 149 | 92 | 80 | 750 | 149 |
| 07-Jun-21 | 38 | 149 | 92 | 80 | 750 | 151 |
| 06-Jun-21 | 38 | 149 | 92 | 80 | 750 | 151 |

Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Database Performance JSG_PRD_PICARD_DB

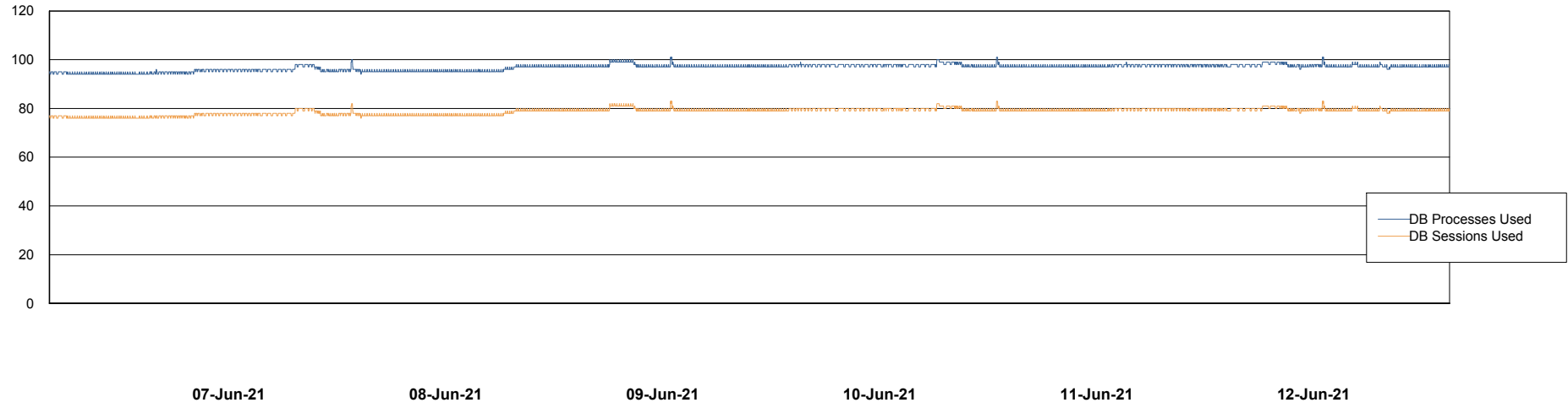


Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Database Performance JSG_PRD_RIKER_DB

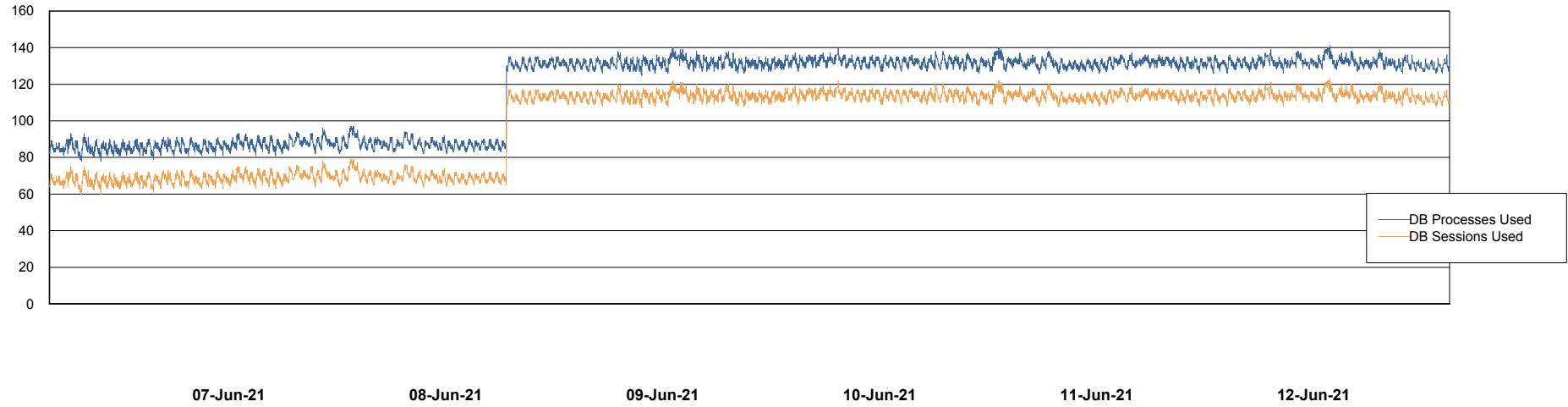


Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Database Performance JSG_PRD_YAR



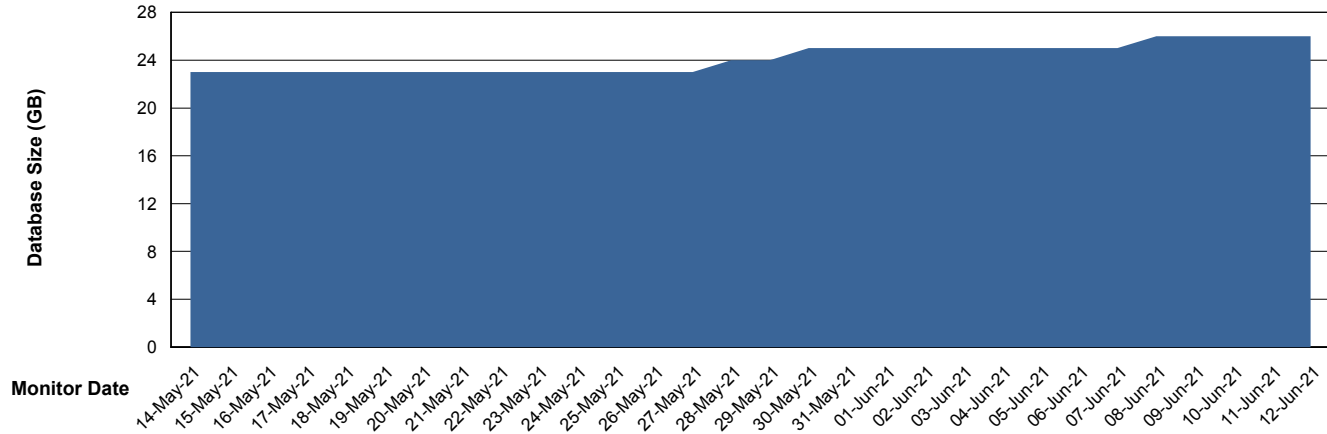
Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



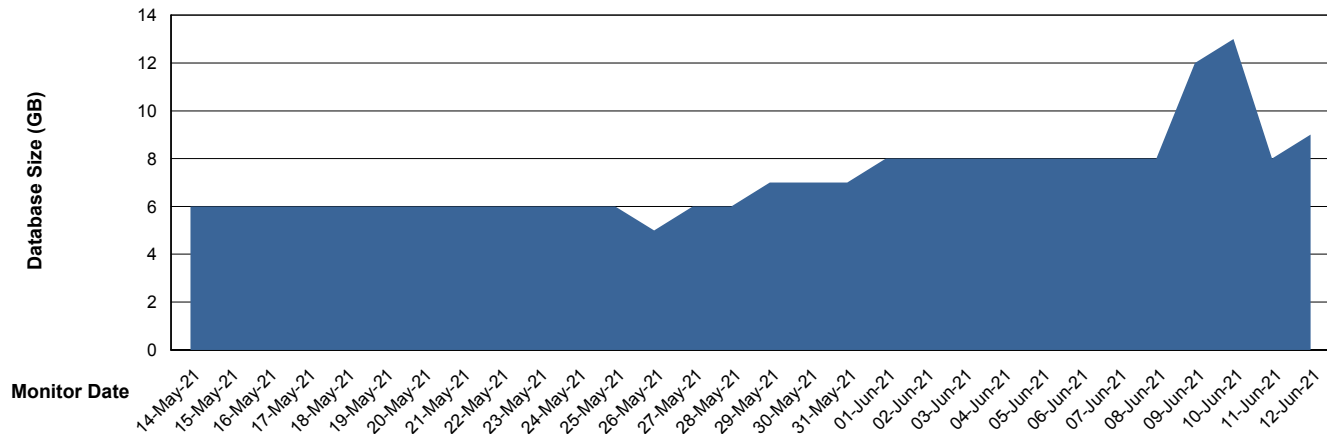
DATABASE SIZE JSG_PRD_PICARD_DB

Database growth over last month



DATABASE SIZE JSG_PRD_YAR

Database growth over last month



Weekly SLA Customer Report

Customer JSG_Production
 Database ID 102



Database Tablespace JSG_PRD_PICARD_DB

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-Jun-21 | ABSDATA | 40 | 7 | 84 |
| | INDX | 40 | 0 | 99 |
| 11-Jun-21 | ABSDATA | 40 | 7 | 84 |
| | INDX | 40 | 0 | 99 |
| 10-Jun-21 | ABSDATA | 40 | 6 | 84 |
| | INDX | 40 | 0 | 99 |
| 09-Jun-21 | ABSDATA | 40 | 6 | 84 |
| | INDX | 40 | 0 | 99 |
| 08-Jun-21 | ABSDATA | 40 | 6 | 84 |
| | INDX | 40 | 0 | 99 |
| 07-Jun-21 | ABSDATA | 40 | 6 | 85 |
| | INDX | 40 | 0 | 99 |
| 06-Jun-21 | ABSDATA | 40 | 6 | 85 |
| | INDX | 40 | 0 | 99 |

Weekly SLA Customer Report

Customer JSG_Production
 Database ID 102



Database Tablespace JSG_PRD_YAR

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 12-Jun-21 | ABSDATA | 80 | 5 | 93 |
| | INDX | 40 | 1 | 97 |
| 11-Jun-21 | ABSDATA | 80 | 5 | 94 |
| | INDX | 40 | 1 | 97 |
| 10-Jun-21 | ABSDATA | 80 | 10 | 88 |
| | INDX | 40 | 1 | 97 |
| 09-Jun-21 | ABSDATA | 80 | 9 | 88 |
| | INDX | 40 | 1 | 97 |
| 08-Jun-21 | ABSDATA | 80 | 5 | 94 |
| | INDX | 40 | 1 | 97 |
| 07-Jun-21 | ABSDATA | 80 | 5 | 93 |
| | INDX | 40 | 1 | 97 |
| 06-Jun-21 | ABSDATA | 80 | 5 | 93 |
| | INDX | 40 | 1 | 98 |

BI Status and last ETL error for JSG_PRD_YAR

| | Mon 7/6/2021 | Tue 8/6/2021 | Wed 9/6/2021 | Thu 10/6/2021 | Fri 11/6/2021 | Sat 12/6/2021 |
|-------------------------------------|--------------|--------------|--------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK |

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| BI last ETL error for | JSG_PRD_YAR |
|-----------------------|-------------|
| Wed, 9-06-2021 | None |
| Sun, 6-06-2021 | None |
| Wed, 9-06-2021 | None |
| Fri, 11-06-2021 | None |
| Sat, 12-06-2021 | None |
| Thu, 10-06-2021 | None |
| Sat, 12-06-2021 | None |
| Mon, 7-06-2021 | None |
| Thu, 10-06-2021 | None |
| Fri, 11-06-2021 | None |
| Sun, 6-06-2021 | None |
| Tue, 8-06-2021 | None |
| Tue, 8-06-2021 | None |
| Mon, 7-06-2021 | None |

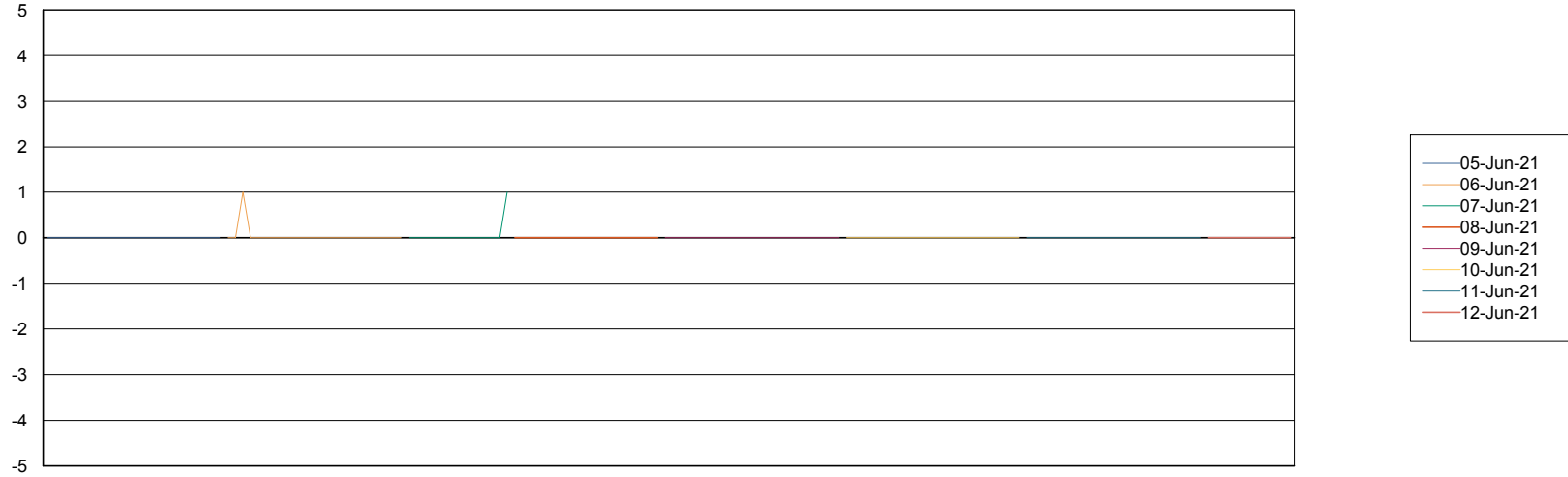
Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Standby Database Health JSG_Production

Recovery lag for last 7 days



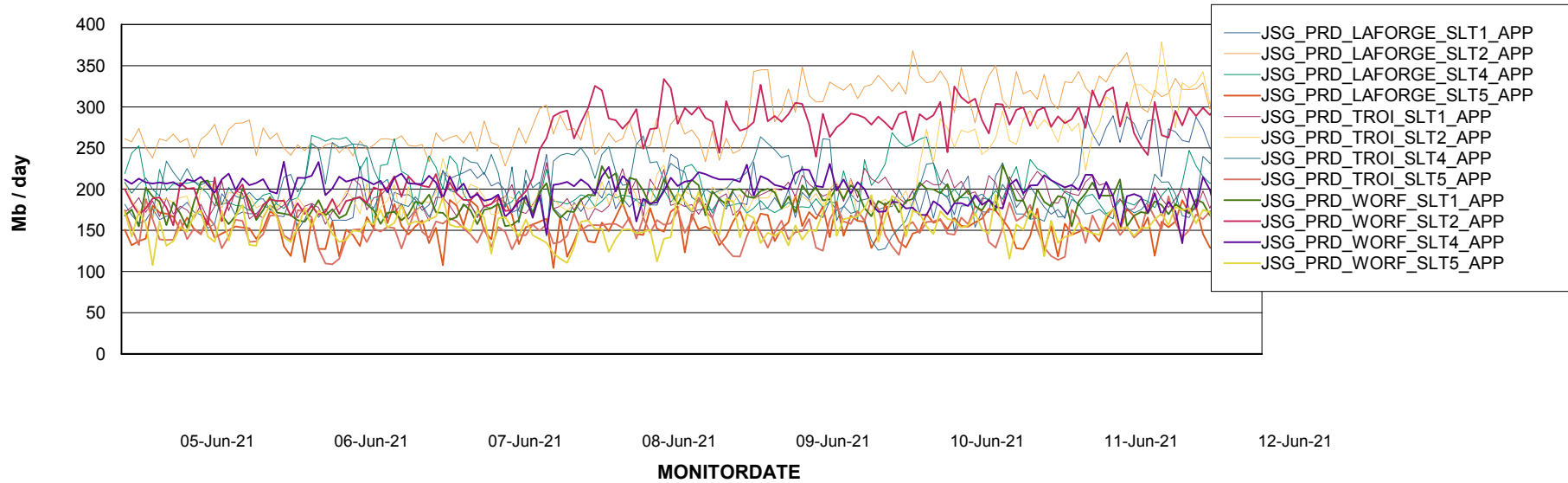
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Customer JSG_Production
Database ID 102

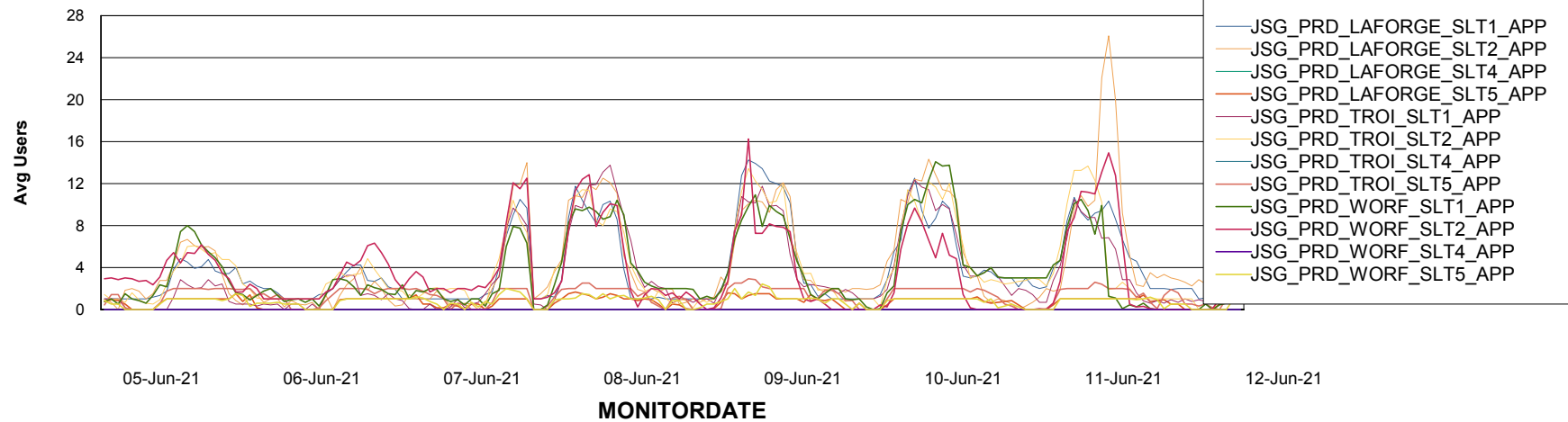


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



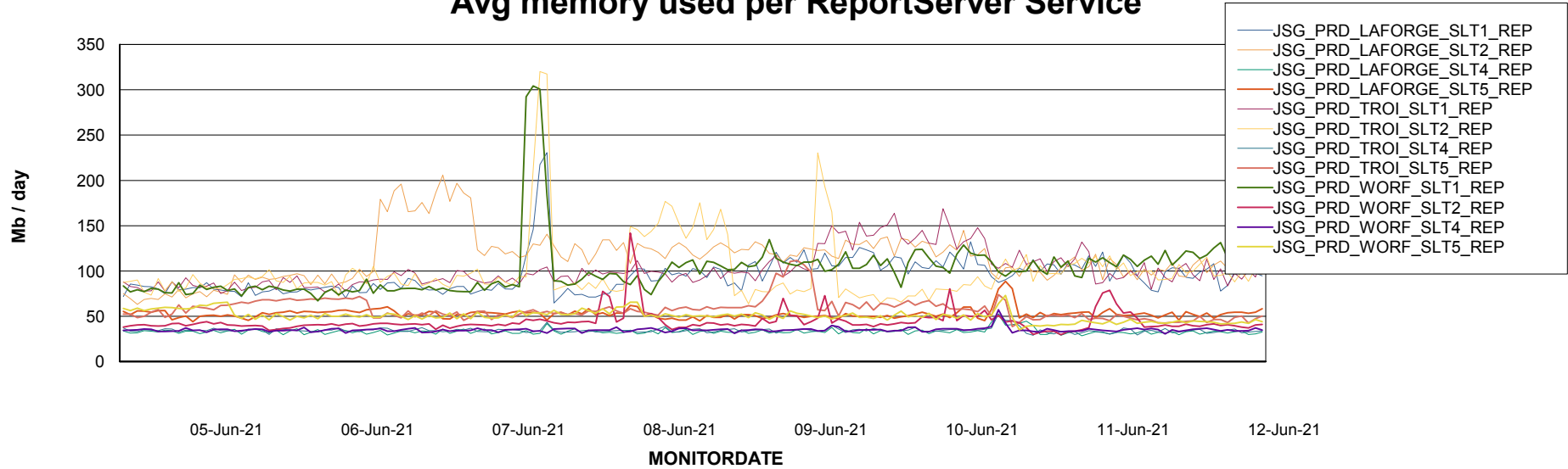
Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



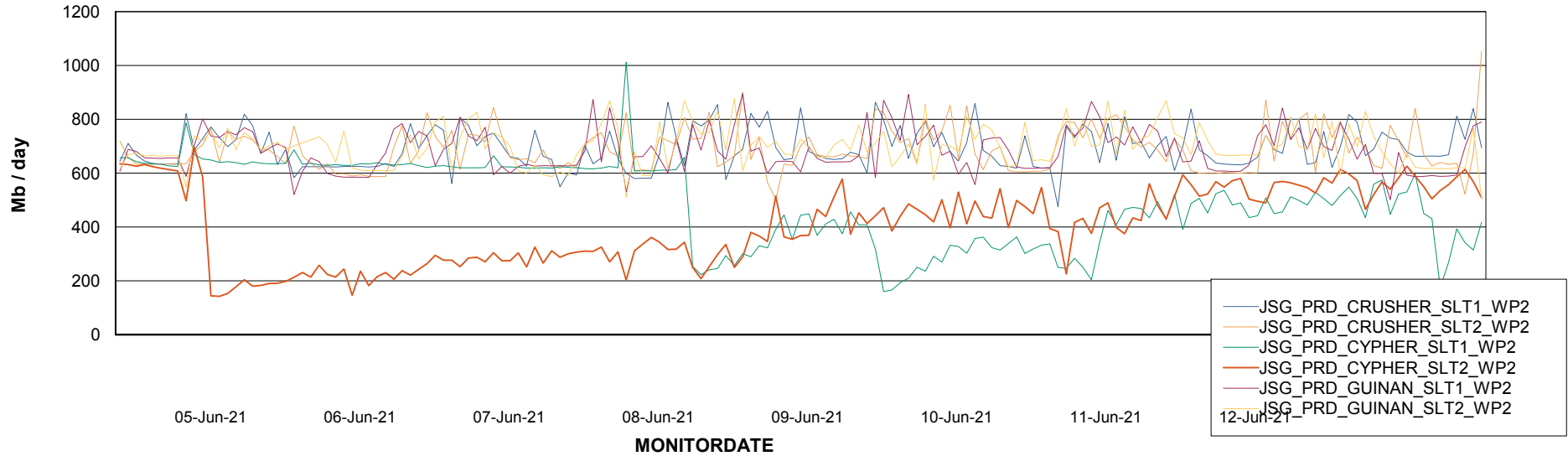
Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer JSG_Production
Database ID 102



Disaster per ABS component

