

Weekly SLA Customer Report

Customer ECL Production
Database ID 77



Harddisk Usage ECL_PRD_ECL-ABS

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 22-May-21 | 43 | 200 | 70 | 475 |
| 21-May-21 | 43 | 200 | 70 | 475 |
| 20-May-21 | 43 | 200 | 70 | 475 |
| 19-May-21 | 43 | 200 | 70 | 475 |
| 18-May-21 | 43 | 200 | 70 | 475 |
| 17-May-21 | 43 | 200 | 71 | 475 |
| 16-May-21 | 43 | 200 | 71 | 475 |

Harddisk Usage ECL_PRD_ECL-ABS-TEST

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 22-May-21 | 54 | 200 | 61 | 450 |
| 21-May-21 | 54 | 200 | 60 | 450 |
| 20-May-21 | 54 | 200 | 60 | 450 |
| 19-May-21 | 54 | 200 | 60 | 450 |
| 18-May-21 | 54 | 200 | 60 | 450 |
| 17-May-21 | 54 | 200 | 61 | 450 |
| 16-May-21 | 54 | 200 | 61 | 450 |

Weekly SLA Customer Report

Customer ECL Production
Database ID 77



Harddisk Usage ECL_PRD_ECL-ABS-WEB

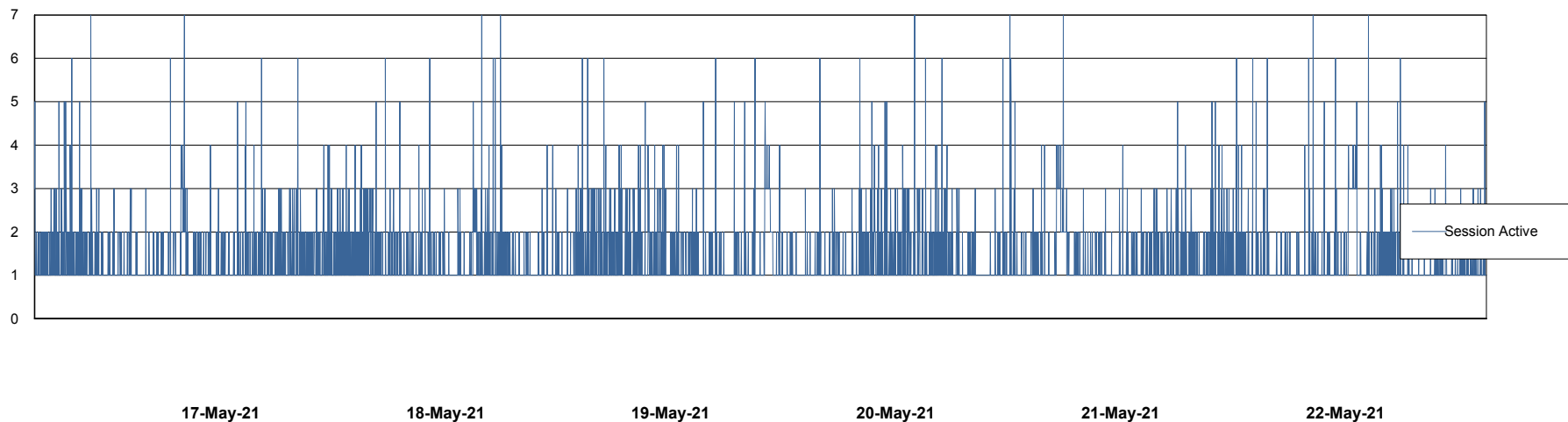
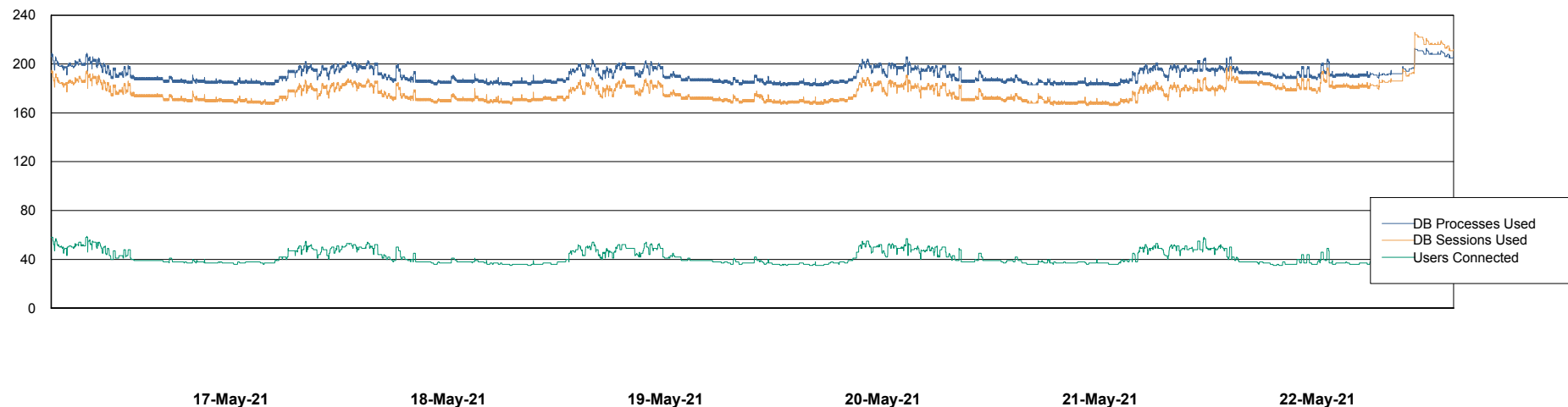
| | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 22-May-21 | 58 | 127 |
| 21-May-21 | 58 | 127 |
| 20-May-21 | 58 | 127 |
| 19-May-21 | 58 | 127 |
| 18-May-21 | 58 | 127 |
| 17-May-21 | 58 | 127 |
| 16-May-21 | 59 | 127 |

Weekly SLA Customer Report

Customer ECL Production
Database ID 77



Database Performance ECLDB_Production

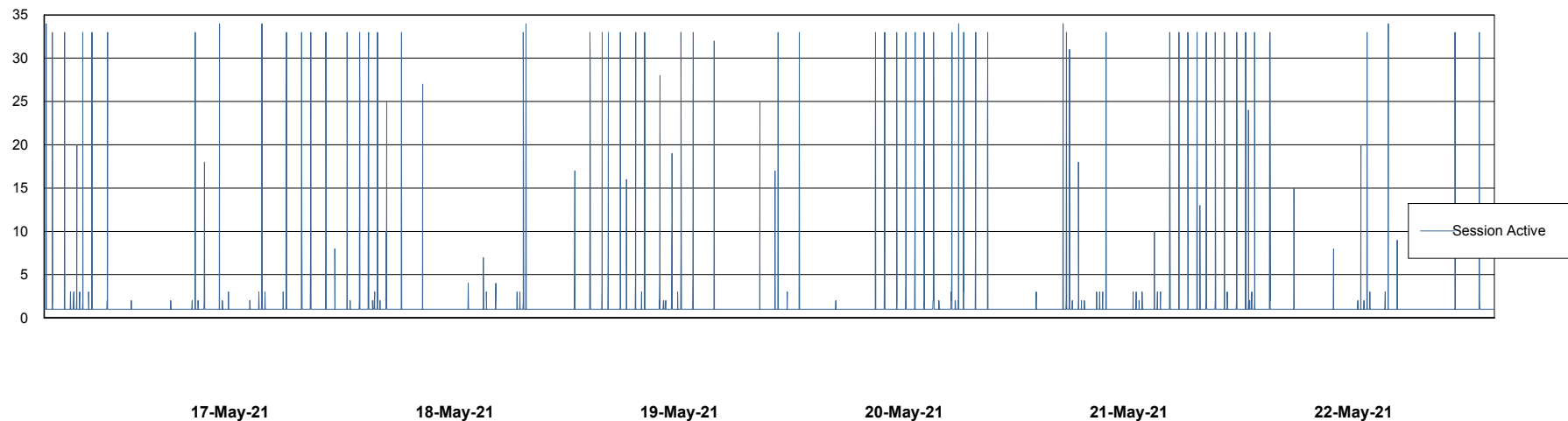
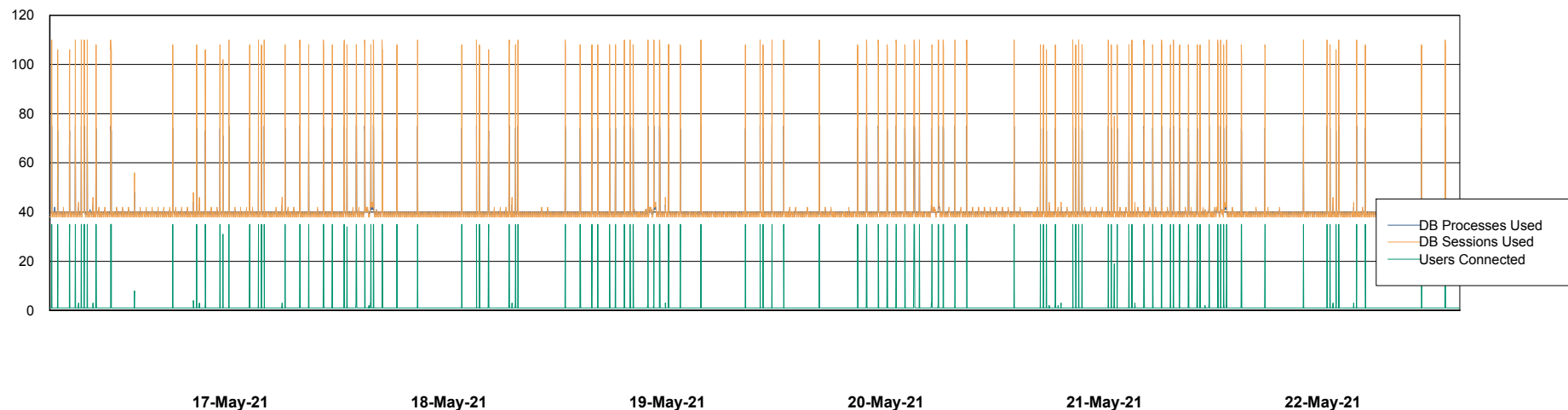


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Database Performance ECLDB_Standby



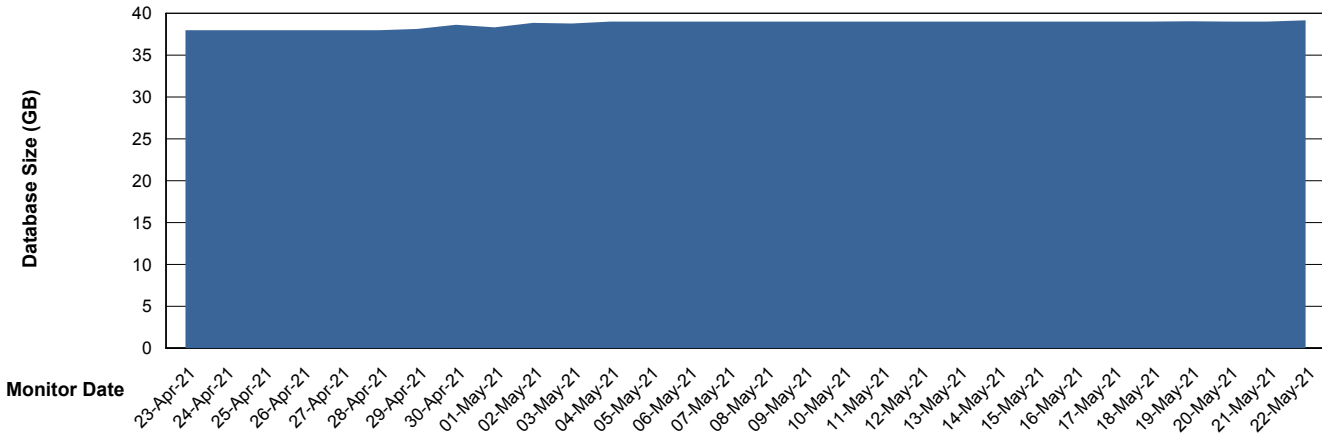
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DATABASE SIZE ECLDB_Production

Database growth over last month



Database Tablespace ECLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 22-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 21-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 20-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 19-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 18-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 17-May-21 | ABSDATA | 38 | 31 | 18 |
| | INDX | 8 | 3 | 63 |
| 16-May-21 | ABSDATA | 36 | 31 | 14 |
| | INDX | 8 | 3 | 63 |

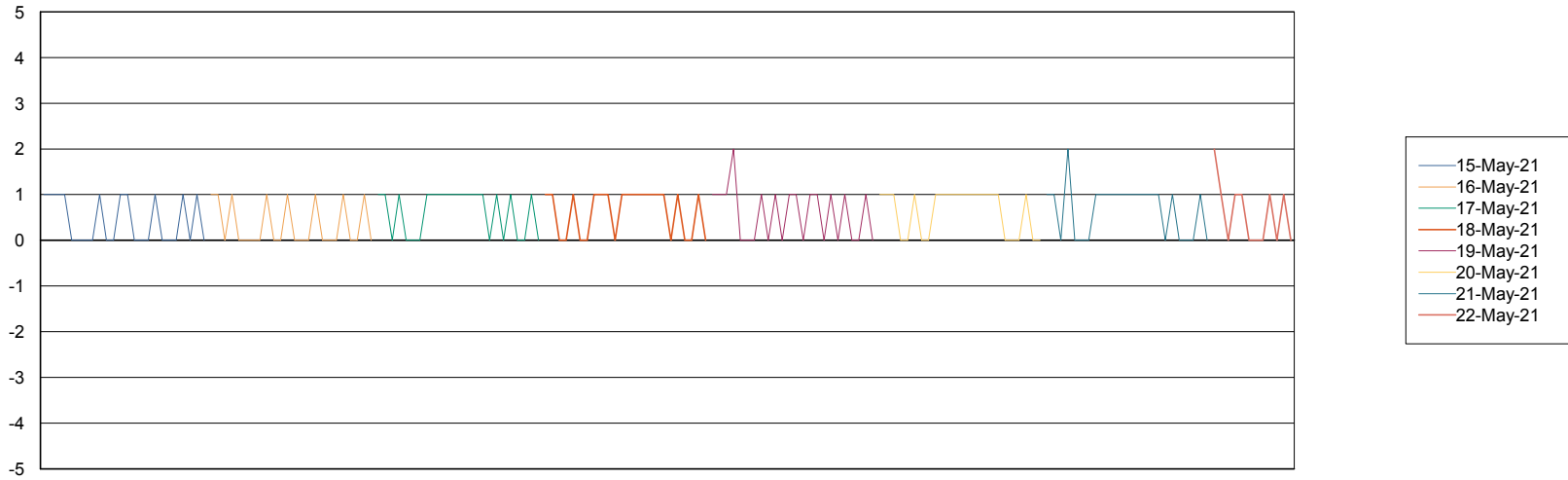
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Standby Database Health ECL Production

Recovery lag for last 7 days



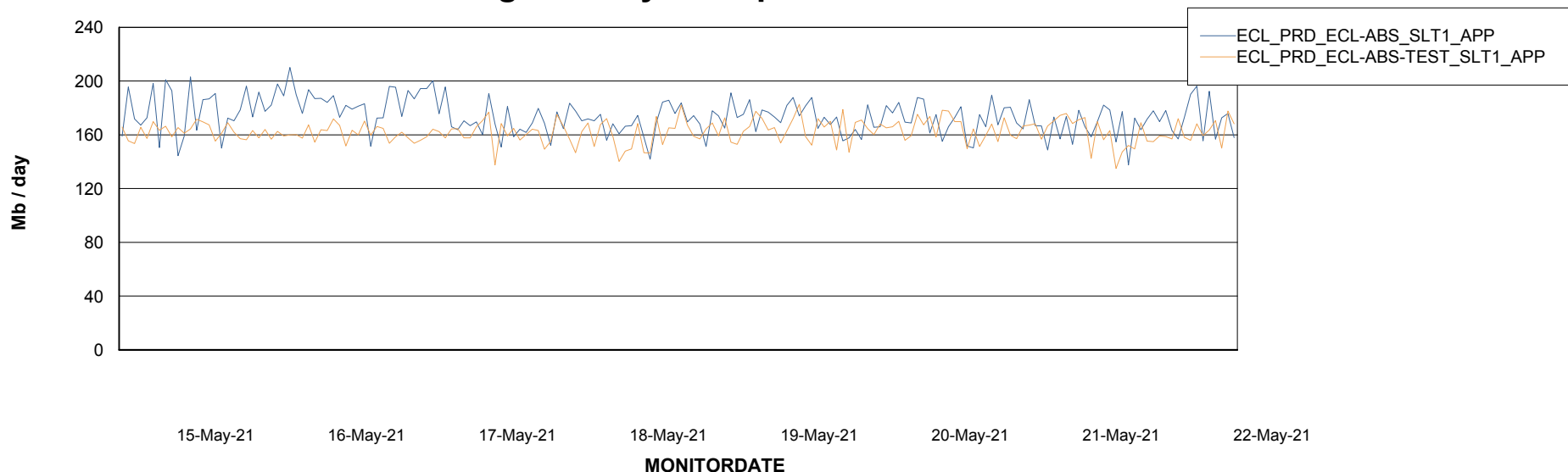
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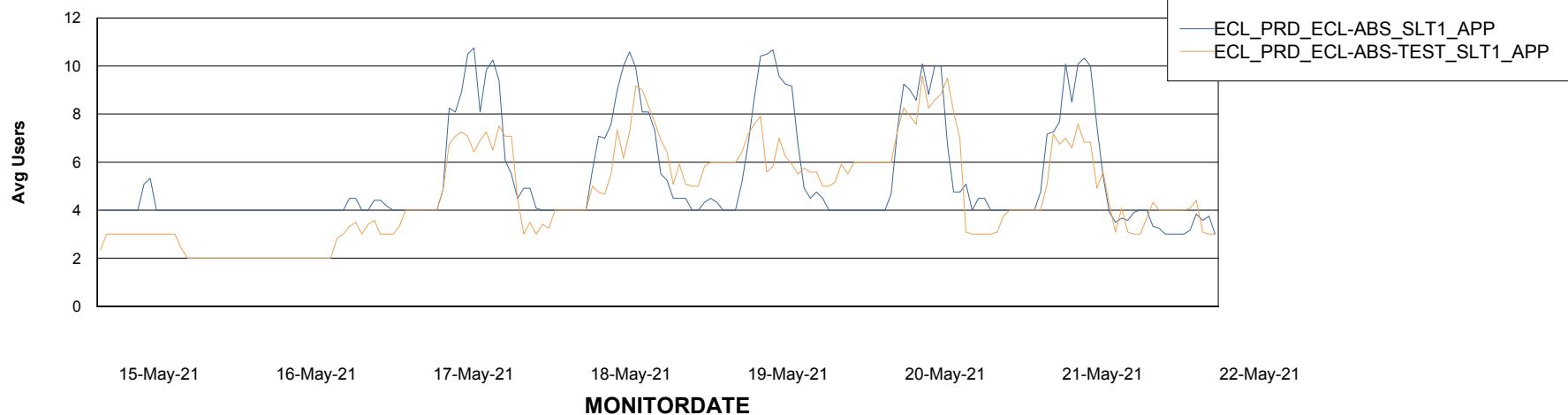


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



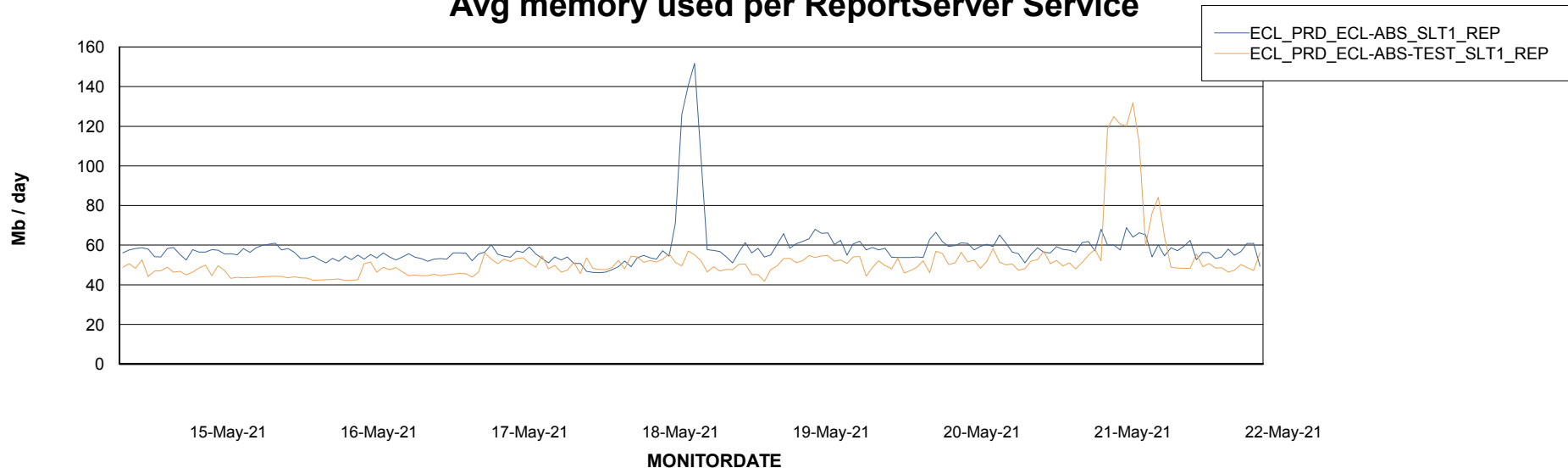
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



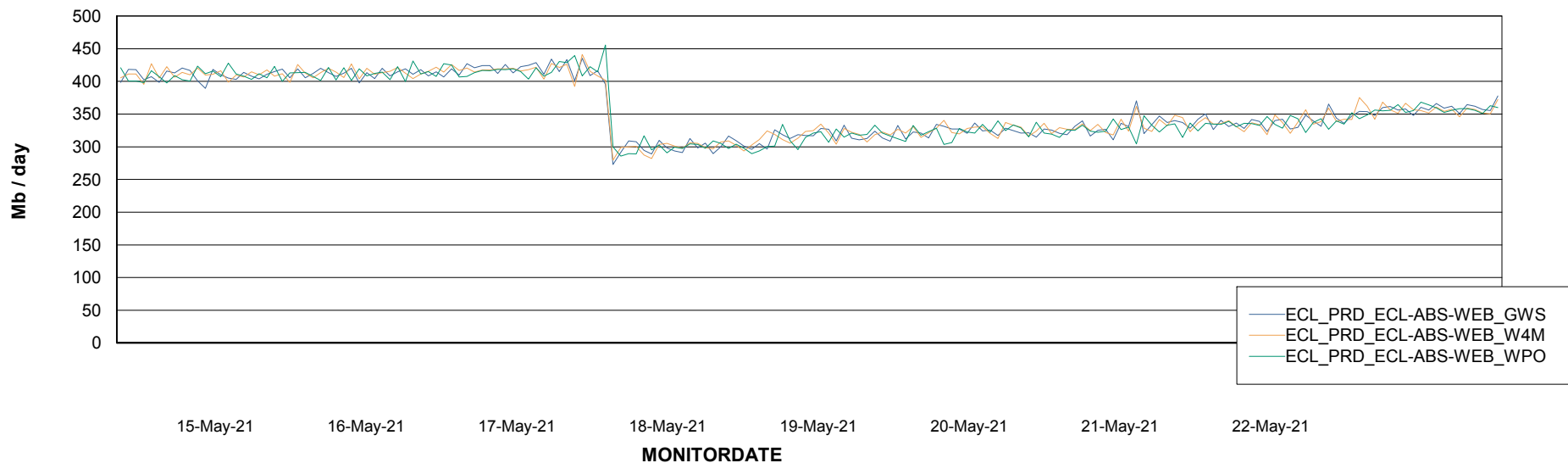
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer ECL Production
Database ID 77



Disaster per ABS component

