

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs | Free disk space on /opt/oracle | Total disk space on /opt/oracle | Used disk space on /opt/oracle |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|--------------------------------|---------------------------------|--------------------------------|
| 22-May-21 | 27 | 1 | 1 | 26 | 97 | 5 | 0 | 15 | 443 | 357 |
| 21-May-21 | 27 | 1 | 1 | 26 | 97 | 5 | 0 | 15 | 443 | 356 |
| 20-May-21 | 27 | 1 | 1 | 26 | 97 | 5 | 0 | 16 | 443 | 355 |
| 19-May-21 | 27 | 1 | 1 | 26 | 97 | 5 | 0 | 16 | 443 | 355 |
| 18-May-21 | 27 | 1 | 1 | 27 | 97 | 5 | 0 | 16 | 443 | 354 |
| 17-May-21 | 27 | 1 | 1 | 27 | 97 | 5 | 0 | 16 | 443 | 354 |
| 16-May-21 | 27 | 1 | 1 | 27 | 97 | 5 | 0 | 16 | 443 | 354 |

Harddisk Usage BGG_PRD_DB1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 22-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 32 | 10 | 6 |
| 21-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 32 | 10 | 6 |
| 20-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 32 | 10 | 6 |
| 19-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 33 | 10 | 6 |
| 18-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 33 | 10 | 6 |
| 17-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 33 | 10 | 6 |
| 16-May-21 | 34 | 1 | 1 | 2 | 96 | 1 | 0 | 33 | 10 | 6 |

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Harddisk Usage BGG_PRD_SRV1

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 22-May-21 | 24 | 1 | 1 | 73 | 100 | 1 | 0 | 27 | 20 | 13 |
| 21-May-21 | 24 | 1 | 1 | 73 | 100 | 1 | 0 | 18 | 20 | 15 |
| 20-May-21 | 24 | 1 | 1 | 73 | 100 | 1 | 0 | 18 | 20 | 15 |
| 19-May-21 | 24 | 1 | 1 | 73 | 100 | 1 | 0 | 18 | 20 | 15 |
| 18-May-21 | 24 | 1 | 1 | 73 | 100 | 1 | 0 | 18 | 20 | 15 |
| 17-May-21 | 24 | 1 | 1 | 74 | 100 | 1 | 0 | 18 | 20 | 15 |
| 16-May-21 | 24 | 1 | 1 | 74 | 100 | 1 | 0 | 19 | 20 | 15 |

Harddisk Usage BGG_PRD_SRV2

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 22-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 51 | 10 | 5 |
| 21-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 47 | 10 | 5 |
| 20-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 48 | 10 | 5 |
| 19-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 48 | 10 | 5 |
| 18-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 48 | 10 | 5 |
| 17-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 49 | 10 | 5 |
| 16-May-21 | 29 | 1 | 1 | 77 | 100 | 1 | 0 | 49 | 10 | 5 |

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Harddisk Usage BGG_PRD_SRV3

| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 22-May-21 | 28 | 1 | 1 | 89 | 100 | 1 | 0 | 85 | 10 | 1 |
| 21-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 82 | 10 | 2 |
| 20-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 83 | 10 | 2 |
| 19-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 83 | 10 | 2 |
| 18-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 83 | 10 | 2 |
| 17-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 83 | 10 | 2 |
| 16-May-21 | 28 | 1 | 1 | 90 | 100 | 1 | 0 | 83 | 10 | 2 |

Harddisk Usage BGG_PRD_SRV4

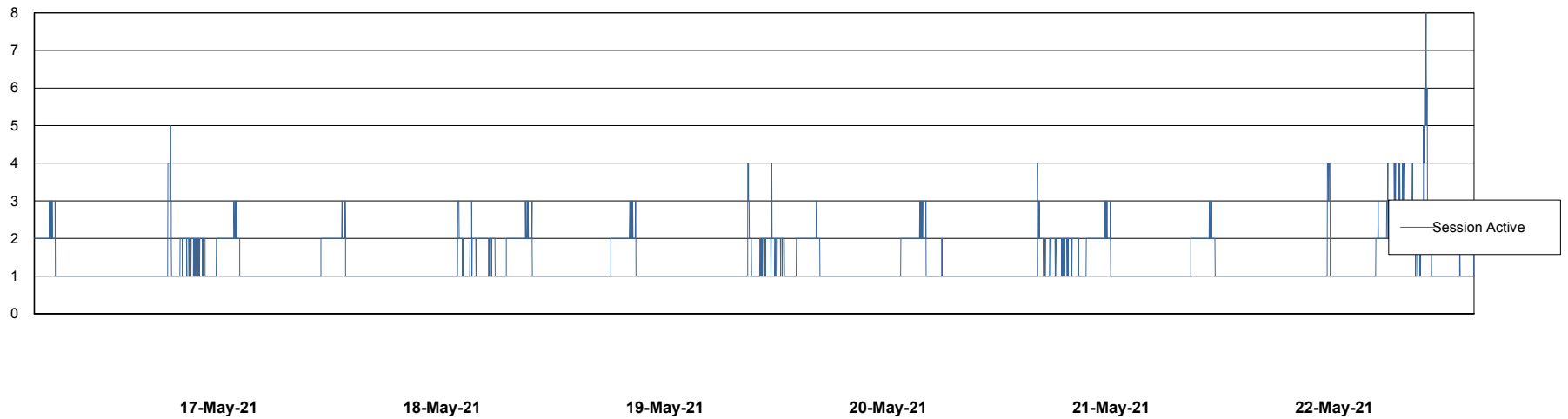
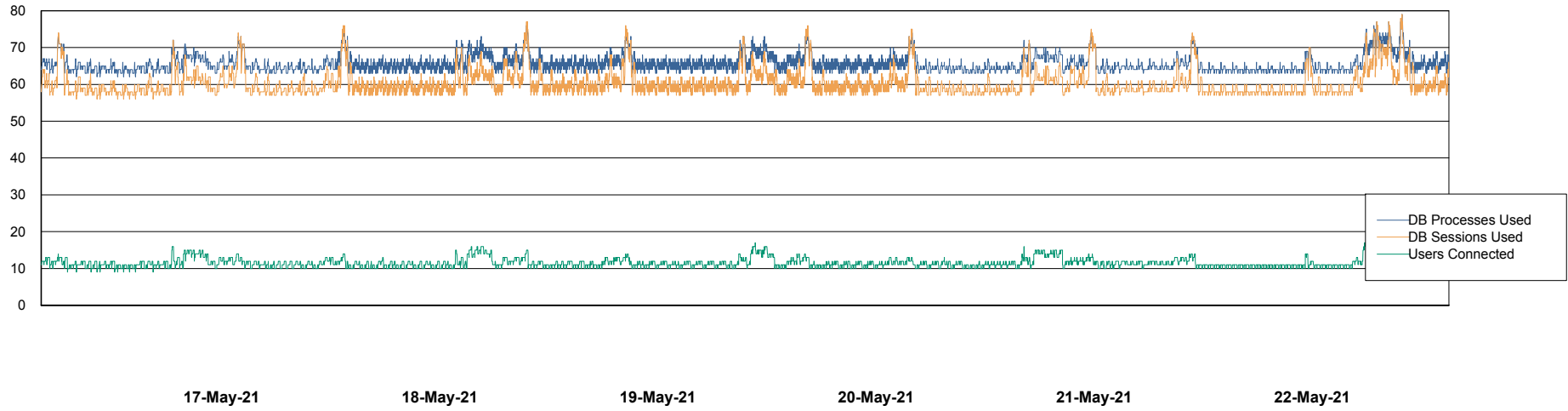
| | Free disk space on / (%) | Total disk space on / (Gb) | Used disk space on / (Gb) | Free disk space on /home (%) | Free disk space on /opt (%) | Total disk space on /opt (Gb) | Used disk space on /opt (Gb) | Free disk space on /opt/abs | Total disk space on /opt/abs | Used disk space on /opt/abs |
|-----------|--------------------------|----------------------------|---------------------------|------------------------------|-----------------------------|-------------------------------|------------------------------|-----------------------------|------------------------------|-----------------------------|
| 22-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 21-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 20-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 19-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 18-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 17-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |
| 16-May-21 | 27 | 1 | 1 | 98 | 100 | 1 | 0 | 45 | 15 | 8 |

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Database Performance BGGDB_BI

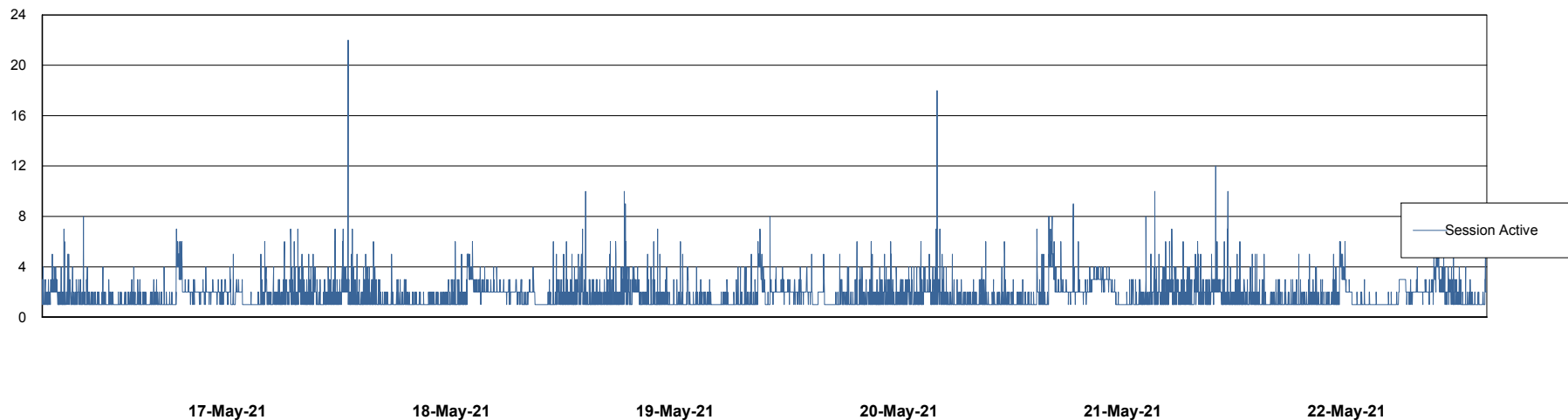
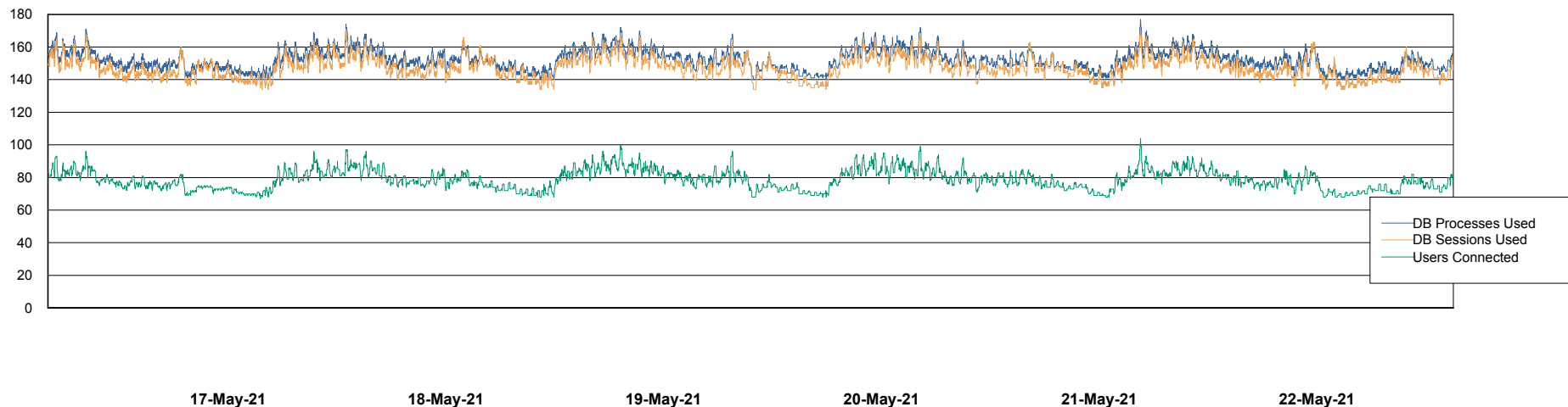


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Database Performance BGGDB_Production

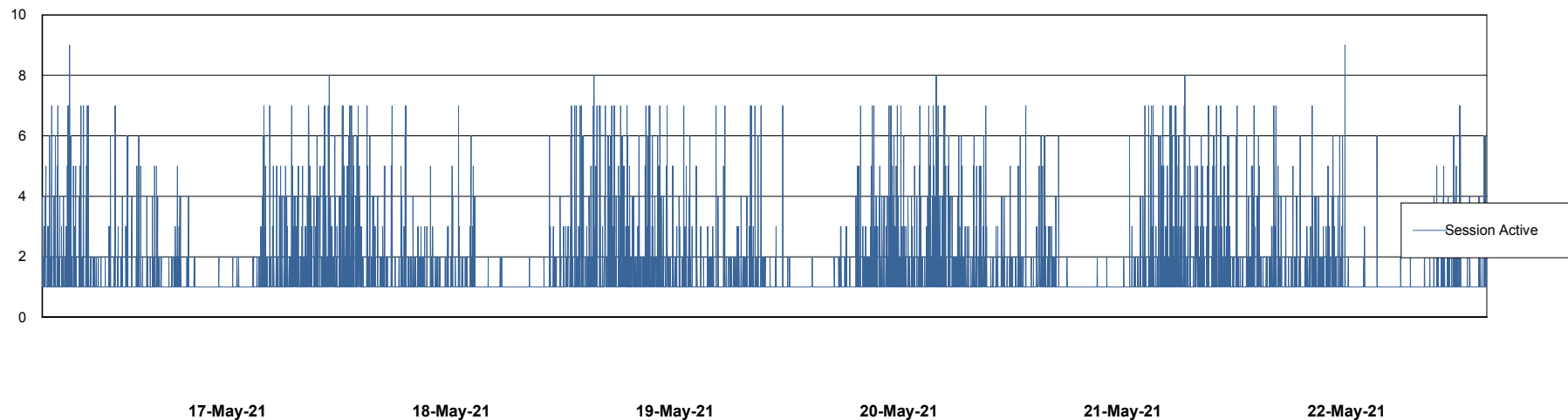
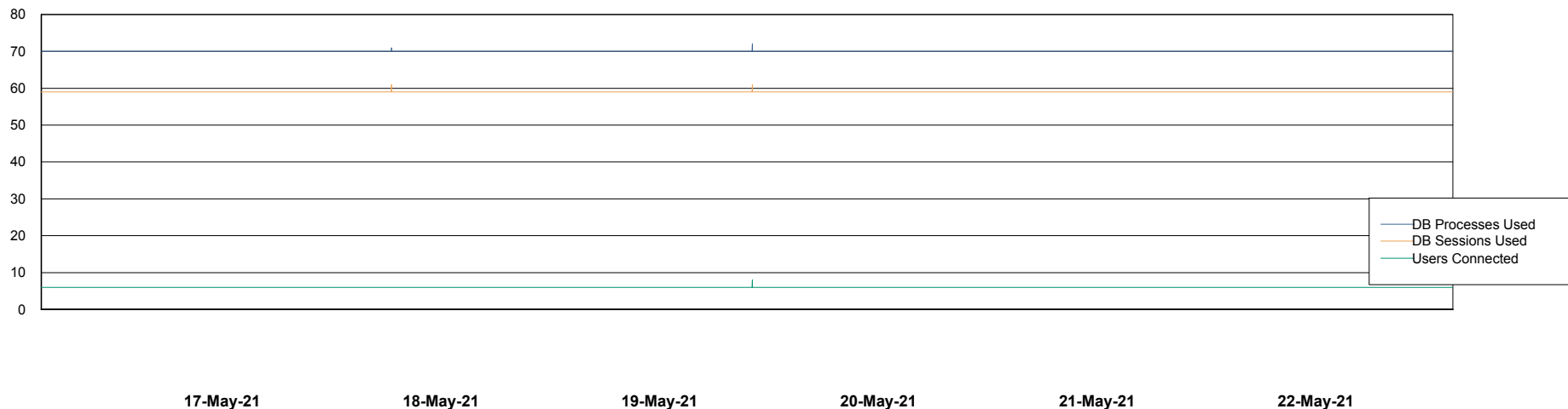


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Database Performance BGGDB_Standby



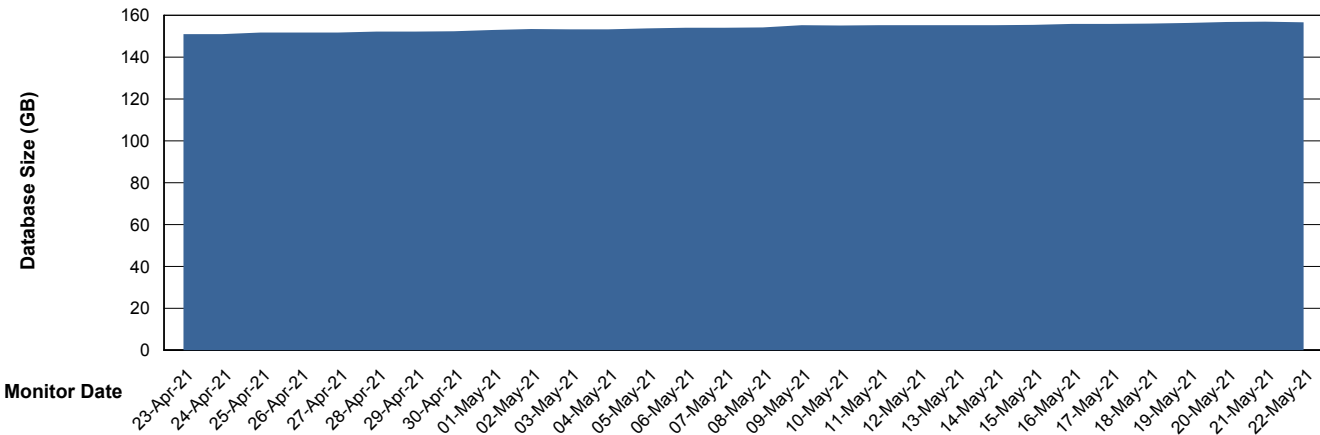
Weekly SLA Customer Report

Customer BGG_Production
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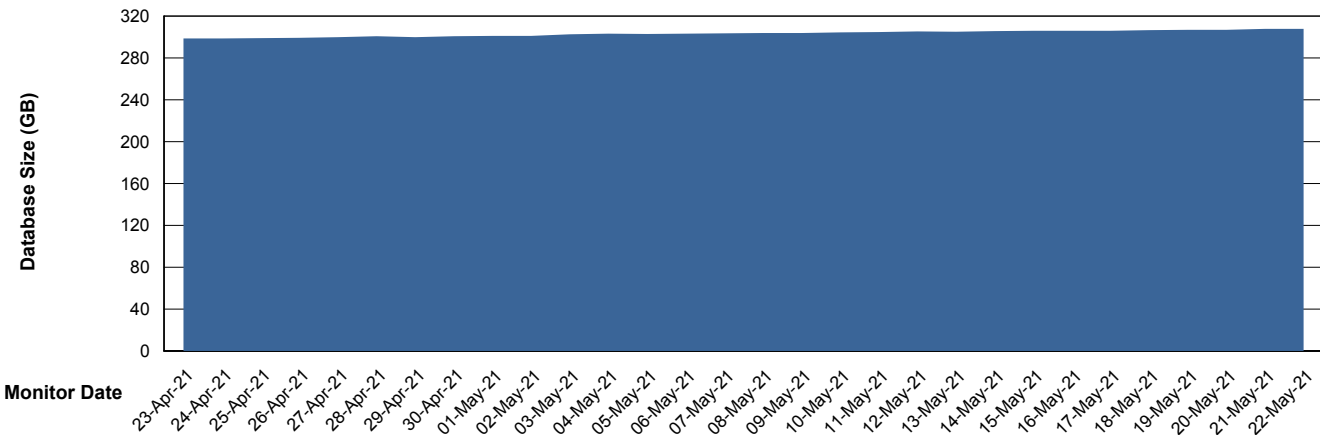
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



Weekly SLA Customer Report

Customer BGG_Production
 Database ID 58



Database Tablespace BGGDB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 22-May-21 | ABSDATA | 111 | 73 | 34 |
| | INDX | 120 | 82 | 32 |
| 21-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |
| 20-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |
| 19-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |
| 18-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |
| 17-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |
| 16-May-21 | ABSDATA | 111 | 72 | 35 |
| | INDX | 120 | 82 | 32 |

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Database Tablespace BGGDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 22-May-21 | ABSDATA | 352 | 282 | 20 |
| | INDX | 32 | 21 | 34 |
| 21-May-21 | ABSDATA | 352 | 282 | 20 |
| | INDX | 32 | 21 | 34 |
| 20-May-21 | ABSDATA | 352 | 282 | 20 |
| | INDX | 32 | 21 | 34 |
| 19-May-21 | ABSDATA | 352 | 281 | 20 |
| | INDX | 32 | 21 | 34 |
| 18-May-21 | ABSDATA | 352 | 281 | 20 |
| | INDX | 32 | 21 | 34 |
| 17-May-21 | ABSDATA | 352 | 281 | 20 |
| | INDX | 32 | 21 | 34 |
| 16-May-21 | ABSDATA | 352 | 280 | 20 |
| | INDX | 32 | 21 | 34 |

BI Status and last ETL error for BGGDB_BI

| | Sun 16/5/2021 | Mon 17/5/2021 | Tue 18/5/2021 | Wed 19/5/2021 | Thu 20/5/2021 | Fri 21/5/2021 | Sat 22/5/2021 |
|-------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| ABS DataWarehouse ETL Health | OK | OK | OK | OK | OK | OK | OK |
| ABS DWHStaging ETL Health | OK | OK | OK | OK | OK | OK | OK |

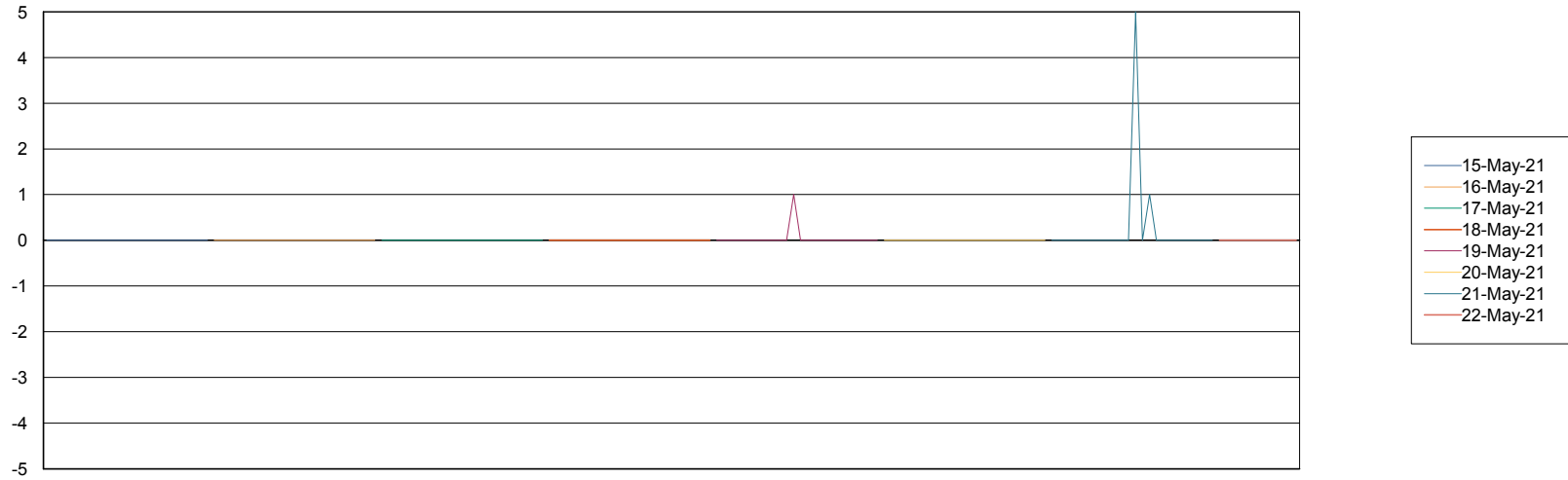
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Standby Database Health BGG_Production

Recovery lag for last 7 days



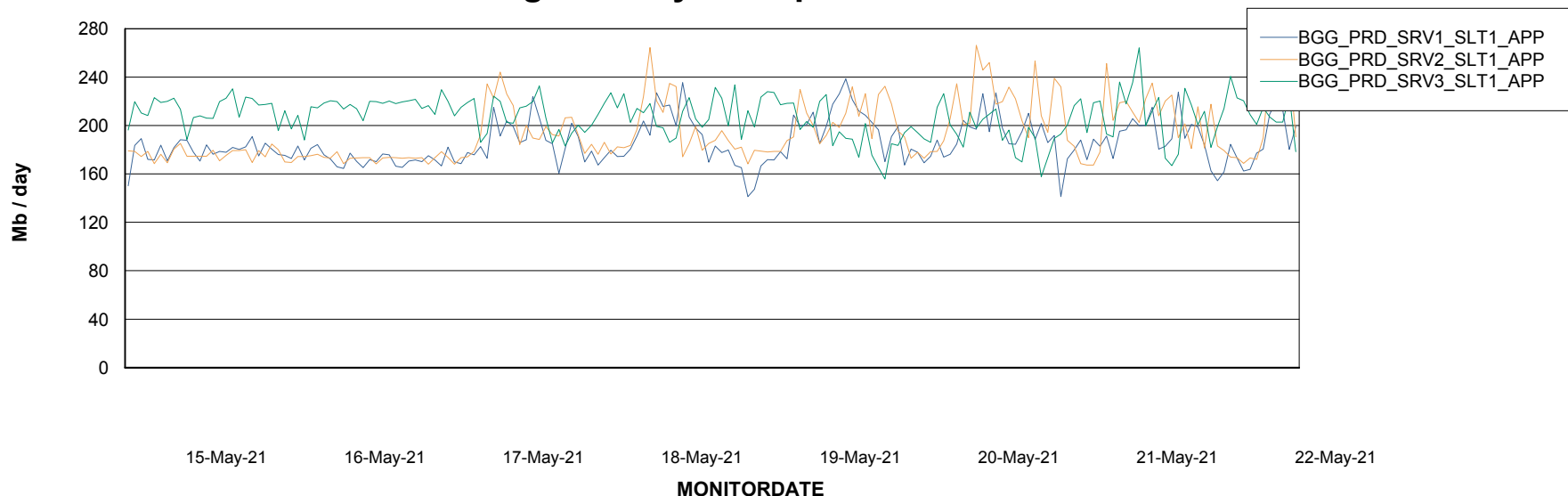
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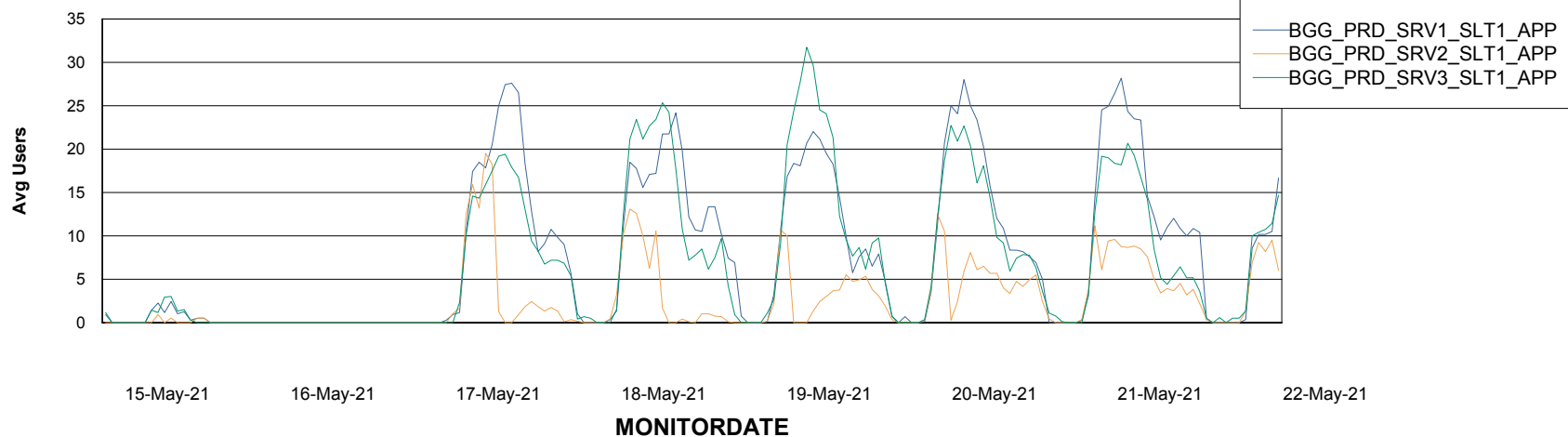


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



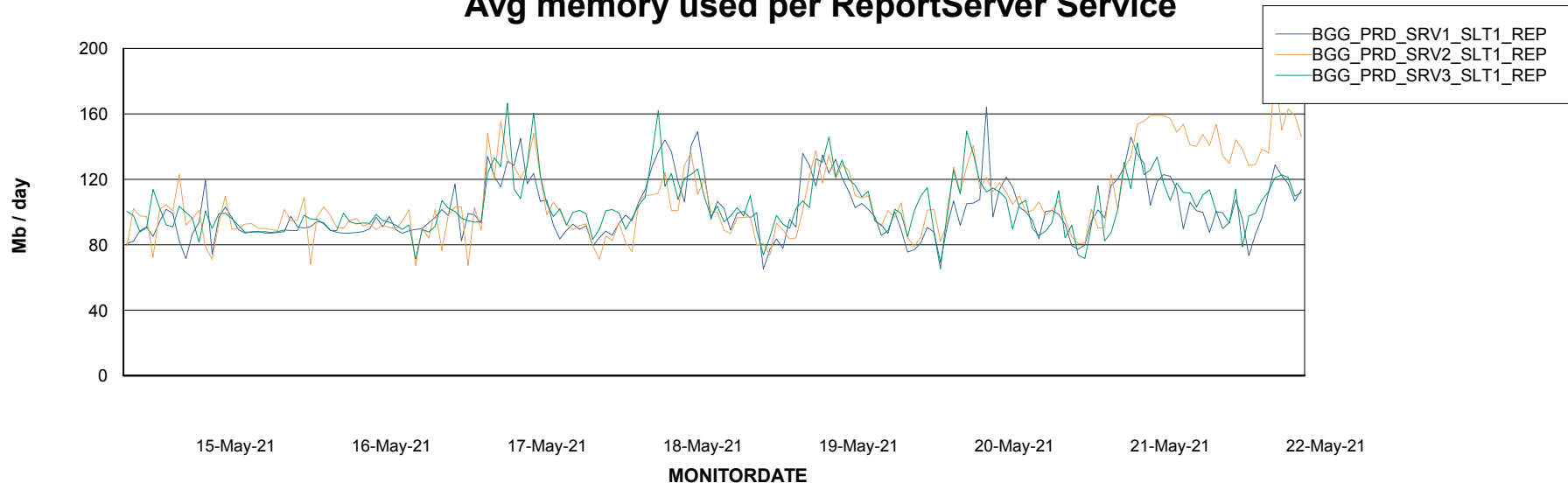
Weekly SLA Customer Report

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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



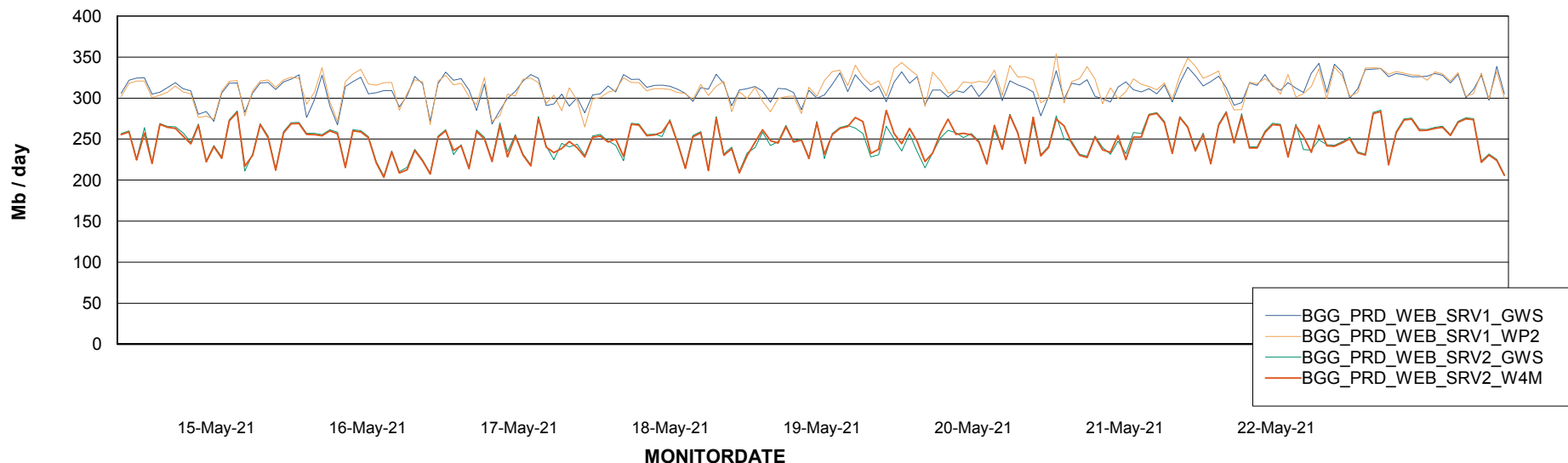
Weekly SLA Customer Report

Customer BGG_Production
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

