

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Harddisk Usage LLG\_PRD\_APP01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-May-21 | 35                        | 200                         | 98                        | 200                         |
| 14-May-21 | 35                        | 200                         | 98                        | 200                         |
| 13-May-21 | 35                        | 200                         | 98                        | 200                         |
| 12-May-21 | 35                        | 200                         | 98                        | 200                         |
| 11-May-21 | 35                        | 200                         | 98                        | 200                         |
| 10-May-21 | 35                        | 200                         | 98                        | 200                         |
| 09-May-21 | 35                        | 200                         | 98                        | 200                         |

## Harddisk Usage LLG\_PRD\_APP02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-May-21 | 60                        | 200                         | 93                        | 200                         |
| 14-May-21 | 60                        | 200                         | 93                        | 200                         |
| 13-May-21 | 60                        | 200                         | 93                        | 200                         |
| 12-May-21 | 60                        | 200                         | 93                        | 200                         |
| 11-May-21 | 60                        | 200                         | 93                        | 200                         |
| 10-May-21 | 60                        | 200                         | 93                        | 200                         |
| 09-May-21 | 60                        | 200                         | 93                        | 200                         |

# Weekly SLA Customer Report

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Harddisk Usage LLG\_PRD\_BI02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|-----------------------------|
| 15-May-21 | 57                        | 150                         | 29                        | 685                         | 0                           |
| 14-May-21 | 57                        | 150                         | 29                        | 685                         | 0                           |
| 13-May-21 | 57                        | 150                         | 29                        | 685                         | 0                           |
| 12-May-21 | 57                        | 150                         | 29                        | 685                         | 0                           |
| 11-May-21 | 58                        | 150                         | 29                        | 685                         | 0                           |
| 10-May-21 | 58                        | 150                         | 29                        | 685                         | 0                           |
| 09-May-21 | 58                        | 150                         | 29                        | 685                         | 0                           |

Harddisk Usage LLG\_PRD\_ORS01

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-May-21 | 84                        | 279                         | 66                        | 928                         | 53                        | 749                         |
| 14-May-21 | 84                        | 279                         | 66                        | 928                         | 54                        | 749                         |
| 13-May-21 | 84                        | 279                         | 66                        | 928                         | 49                        | 749                         |
| 12-May-21 | 84                        | 279                         | 66                        | 928                         | 50                        | 749                         |
| 11-May-21 | 84                        | 279                         | 66                        | 928                         | 54                        | 749                         |
| 10-May-21 | 84                        | 279                         | 66                        | 928                         | 54                        | 749                         |
| 09-May-21 | 84                        | 279                         | 66                        | 928                         | 60                        | 749                         |

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Harddisk Usage      LLG\_PRD\_ORS02

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 14-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 13-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 12-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 11-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 10-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |
| 09-May-21 | 87                        | 279                         | 88                        | 1,117                       | 93                        | 559                         |

Harddisk Usage      LLG\_PRD\_TS2

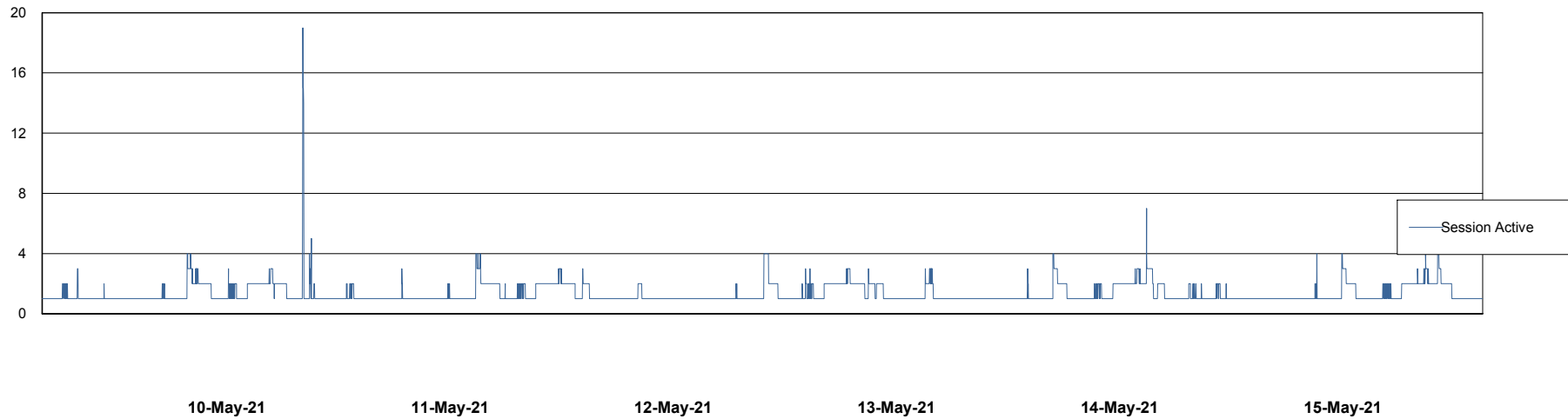
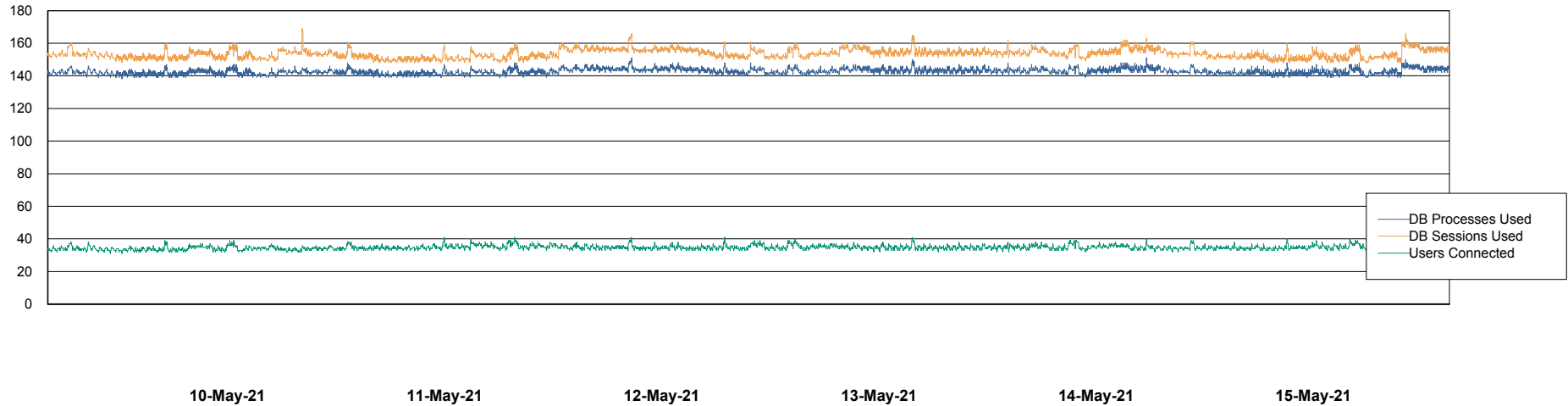
|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 15-May-21 | 62                        | 279                         | 70                        | 993                         | 63                        | 684                         |
| 14-May-21 | 62                        | 279                         | 70                        | 993                         | 63                        | 684                         |
| 13-May-21 | 62                        | 279                         | 70                        | 993                         | 63                        | 684                         |
| 12-May-21 | 62                        | 279                         | 70                        | 993                         | 63                        | 684                         |
| 11-May-21 | 63                        | 279                         | 70                        | 993                         | 63                        | 684                         |
| 10-May-21 | 65                        | 279                         | 70                        | 993                         | 61                        | 684                         |
| 09-May-21 | 65                        | 279                         | 70                        | 993                         | 63                        | 684                         |

# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_BI02

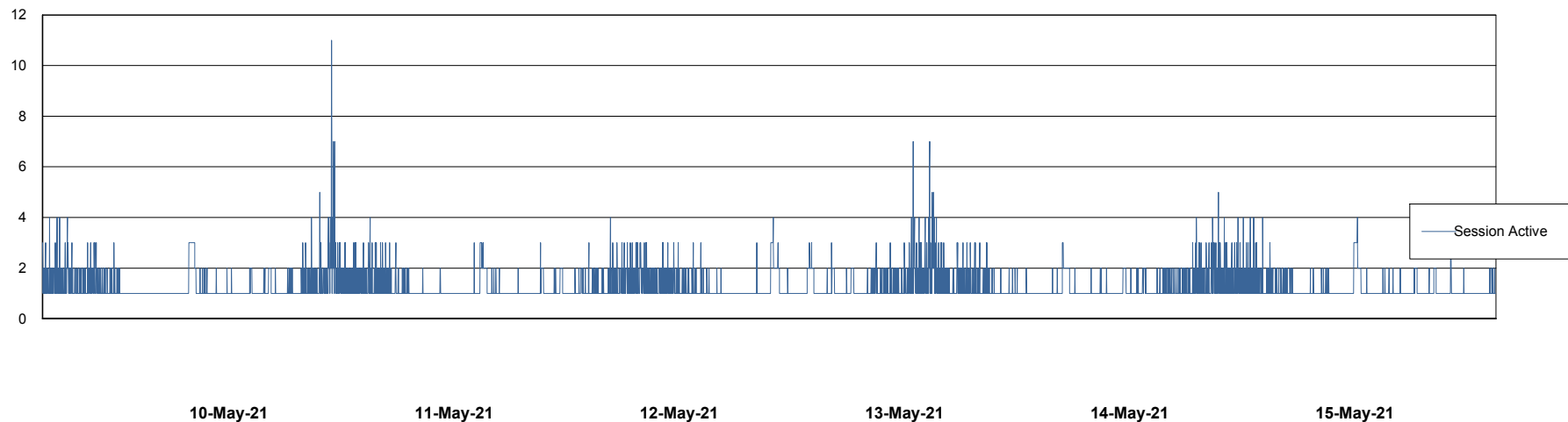
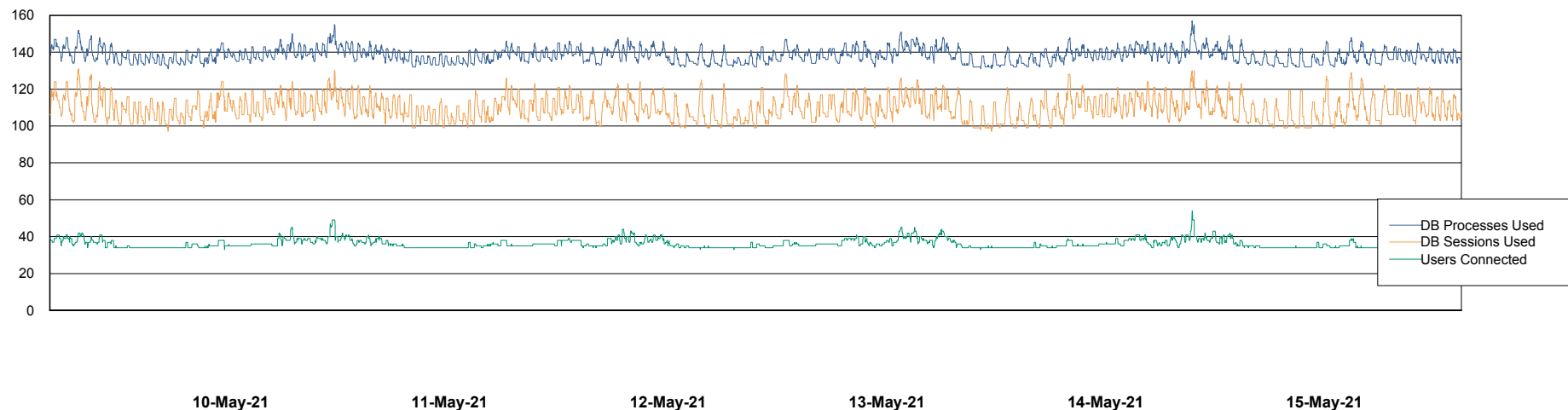


# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_Production

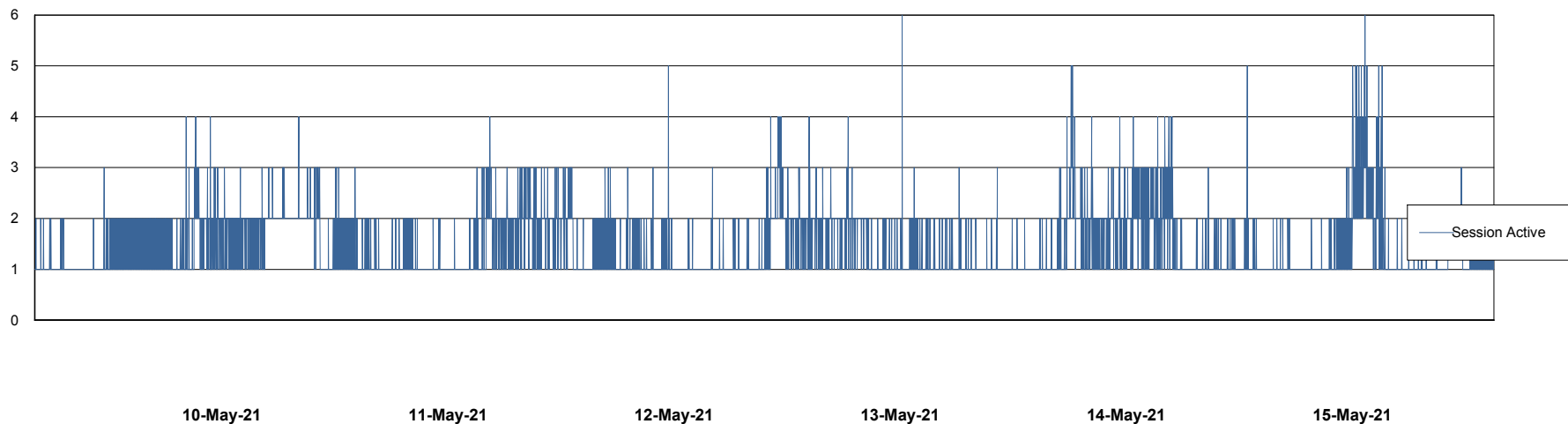
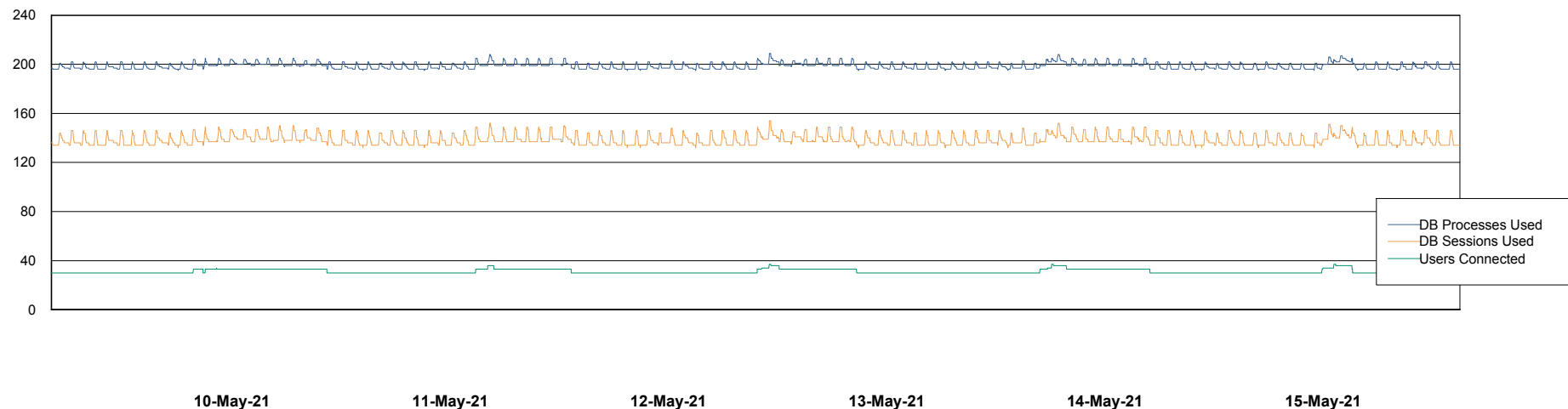


# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



## Database Performance LLGDB\_Standby



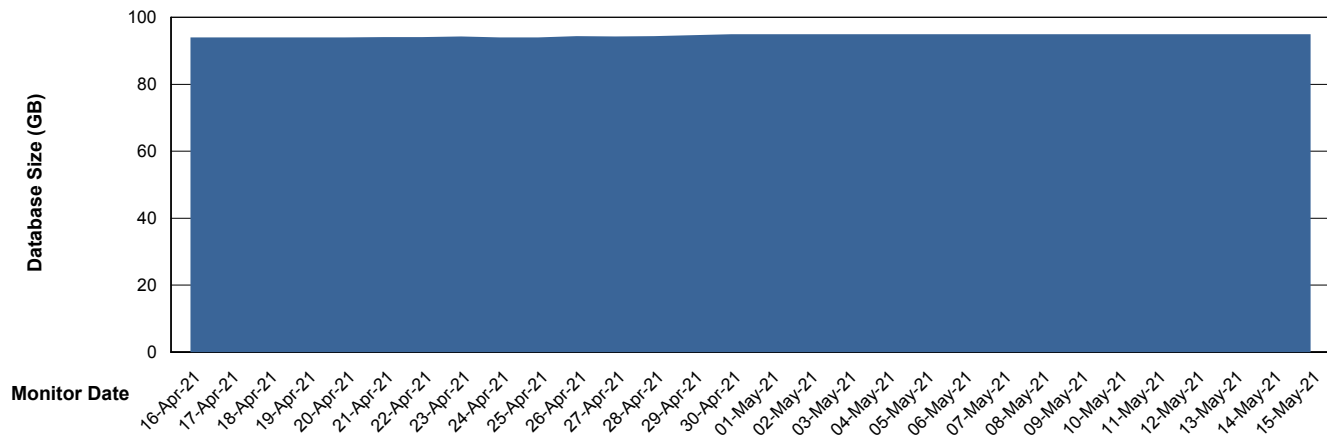
# Weekly SLA Customer Report

Customer LLG\_Production  
Database ID 53



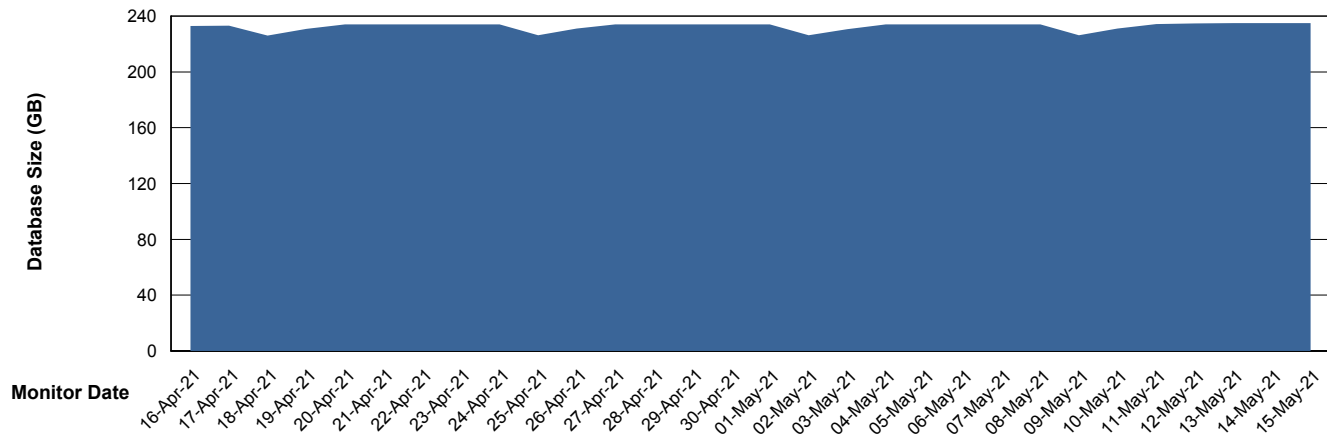
DATABASE SIZE LLGDB\_BI02

### Database growth over last month



DATABASE SIZE LLGDB\_Production

### Database growth over last month



# Weekly SLA Customer Report

Customer      LLG\_Production  
 Database ID    53



Database Tablespace      LLGDB\_BI02

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 14-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 13-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 12-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 11-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 10-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |
| 09-May-21 | ABSDATA         | 100           | 43            | 57              |
|           | INDX            | 100           | 45            | 55              |

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 Database ID 53



Database Tablespace LLGDB\_Production

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 15-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 14-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 13-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 12-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 11-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 10-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |
| 09-May-21 | ABSDATA         | 114           | 93            | 18              |
|           | INDX            | 160           | 132           | 18              |

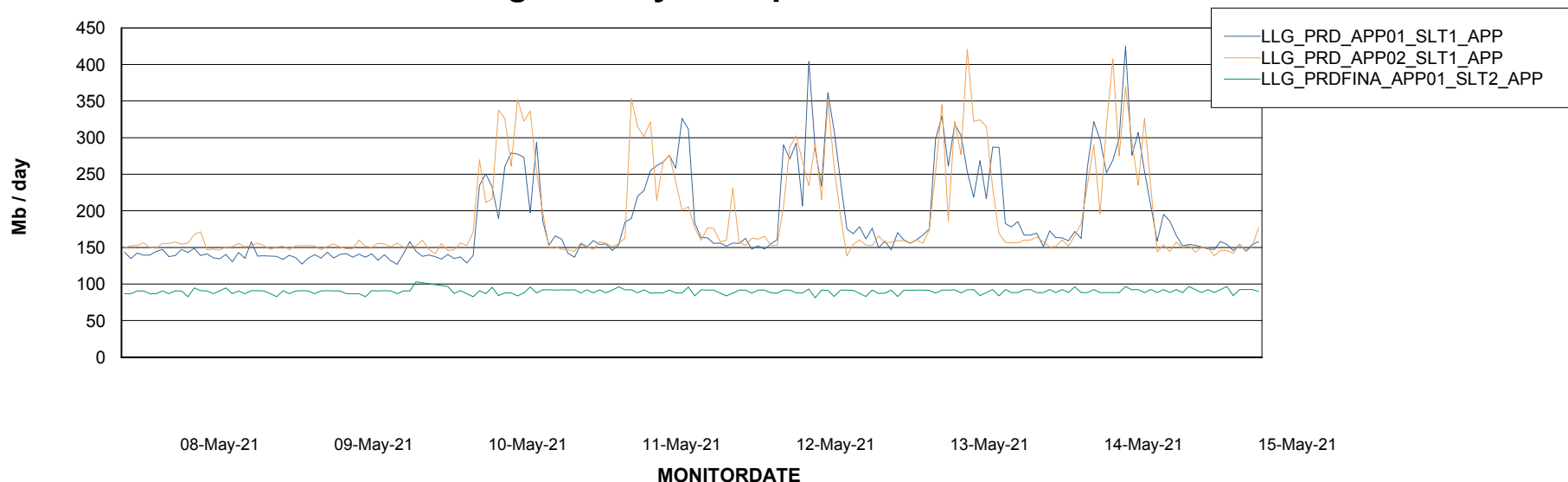
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Database ID 53



## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



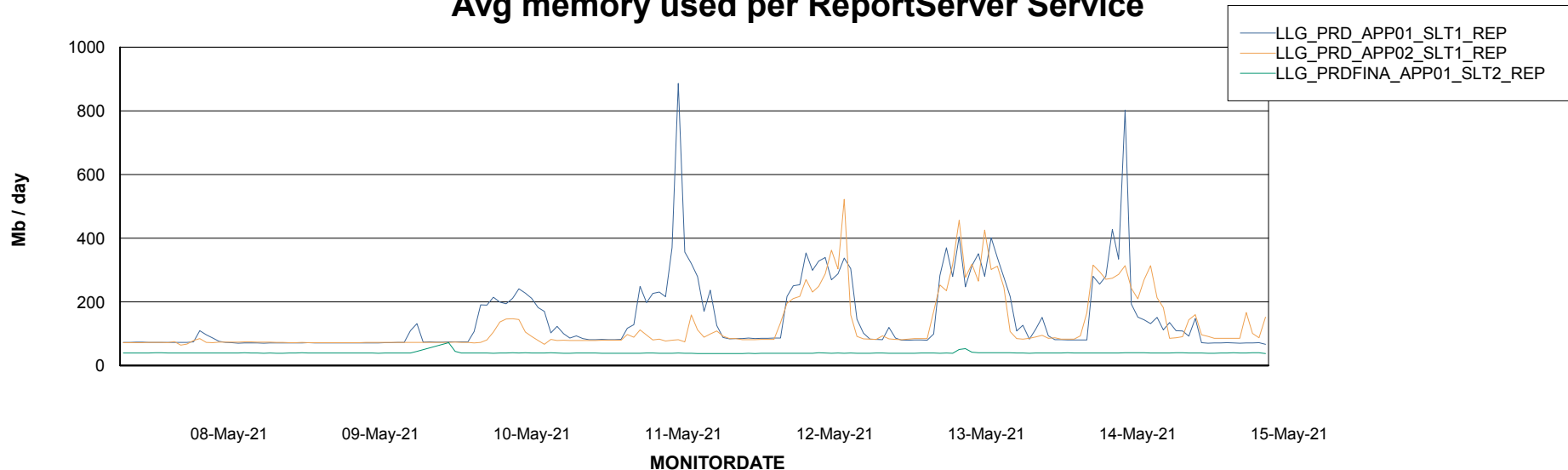
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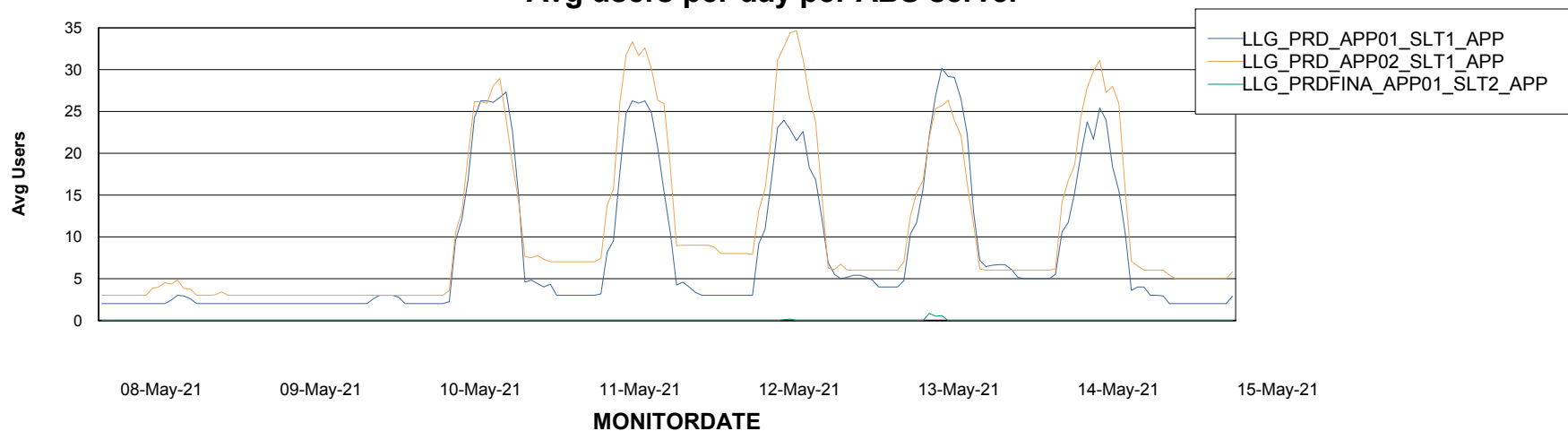


## ABSSolute Application Server Services

### Avg memory used per ReportServer Service



### Avg users per day per ABS server



# Weekly SLA Customer Report

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## Disaster per ABS component

