

# Weekly SLA Customer Report

Customer RSS Production  
Database ID 52



## Harddisk Usage RSS\_PRD\_SV1364 (2020)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 08-May-21 | 44                        | 150                         | 70                        | 300                         | 30                        | 300                         |
| 07-May-21 | 44                        | 150                         | 70                        | 300                         | 30                        | 300                         |
| 06-May-21 | 44                        | 150                         | 70                        | 300                         | 29                        | 300                         |
| 05-May-21 | 44                        | 150                         | 70                        | 300                         | 29                        | 300                         |
| 04-May-21 | 44                        | 150                         | 70                        | 300                         | 29                        | 300                         |
| 03-May-21 | 44                        | 150                         | 70                        | 300                         | 30                        | 300                         |
| 02-May-21 | 44                        | 150                         | 70                        | 300                         | 30                        | 300                         |

## Harddisk Usage RSS\_PRD\_SV1365 (2020)

|           | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 08-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 07-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 06-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 05-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 04-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 03-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |
| 02-May-21 | 53                        | 150                         | 79                        | 800                         | 94                        | 800                         |

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Harddisk Usage RSS\_PRD\_SV1366 (2020)

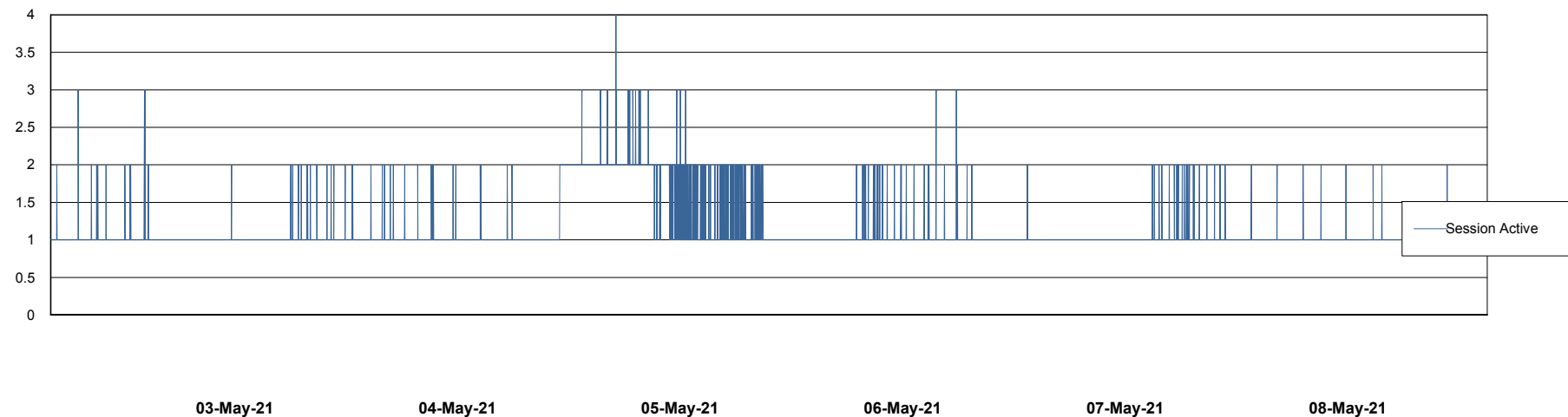
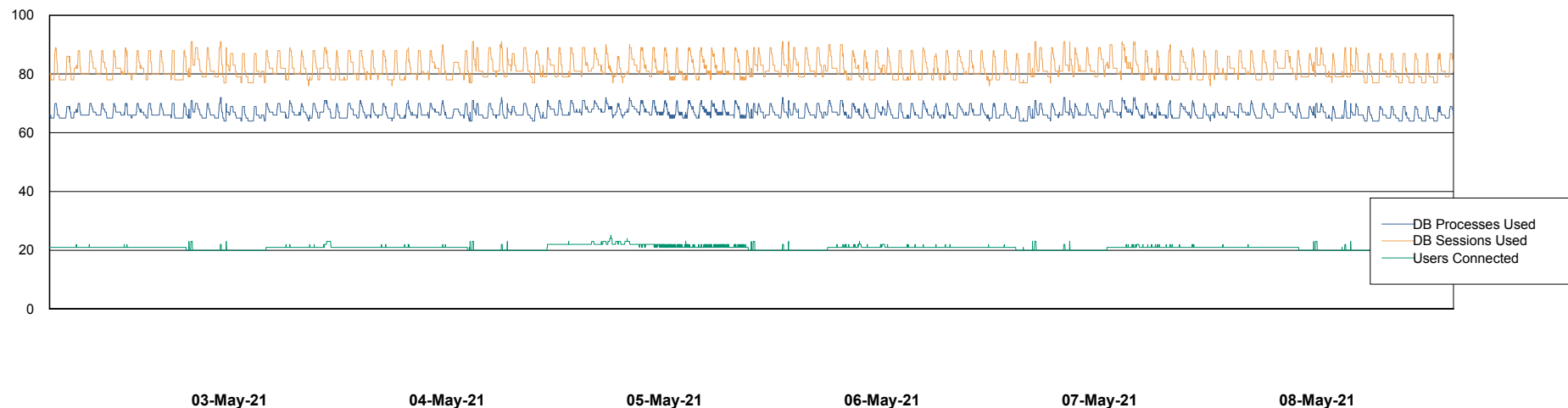
|           | Free disk space on c: (%) | Total disk space on c: (Gb) |
|-----------|---------------------------|-----------------------------|
| 08-May-21 | 61                        | 150                         |
| 07-May-21 | 61                        | 150                         |
| 06-May-21 | 61                        | 150                         |
| 05-May-21 | 61                        | 150                         |
| 04-May-21 | 61                        | 150                         |
| 03-May-21 | 61                        | 150                         |
| 02-May-21 | 61                        | 150                         |

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## Database Performance RSS\_DB\_Primary (2020)

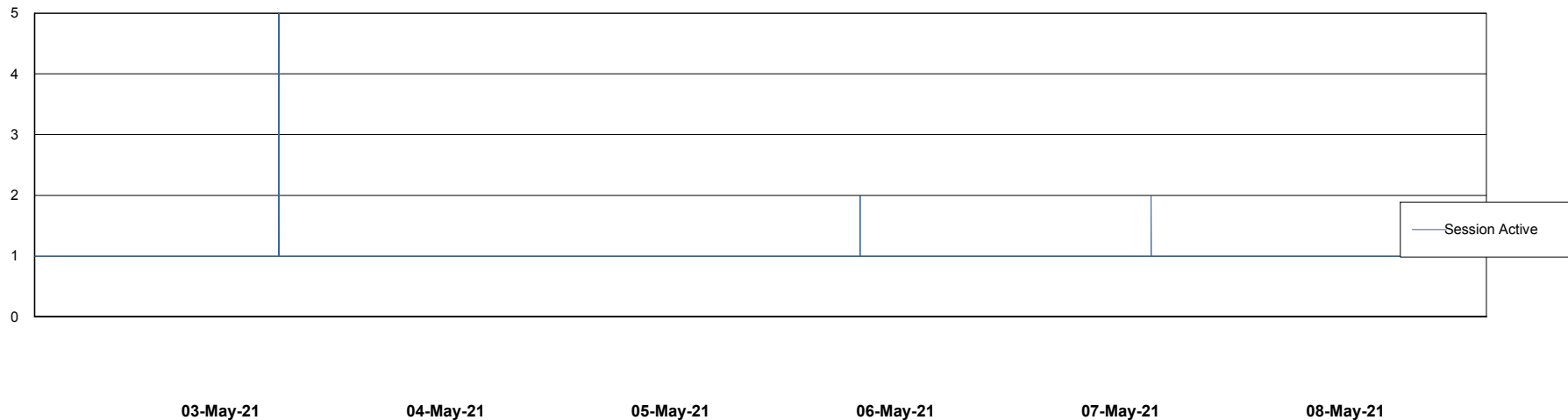
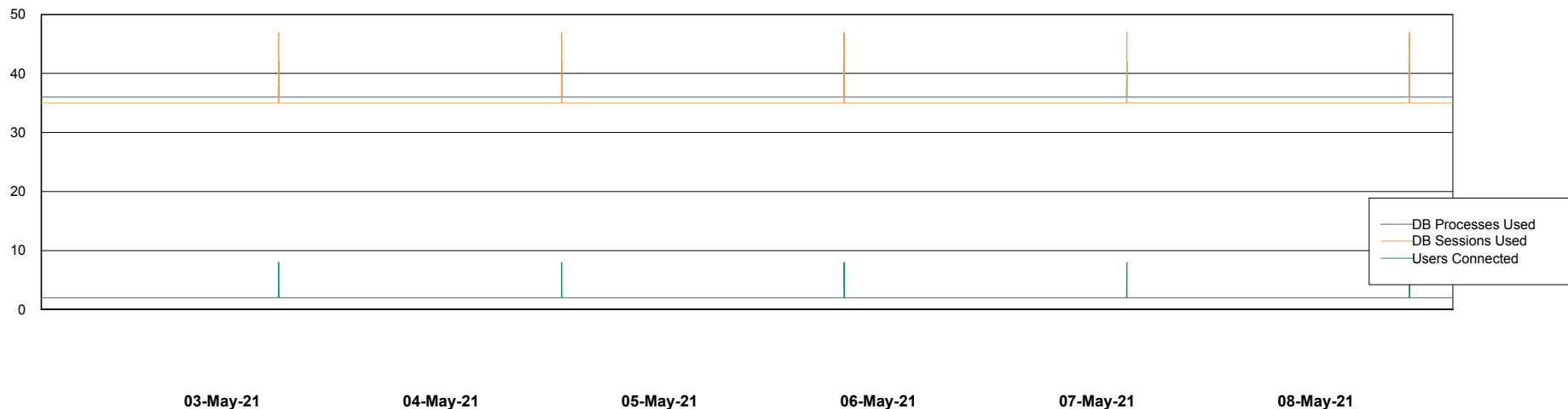


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## Database Performance RSS\_DB\_Standby (2020)



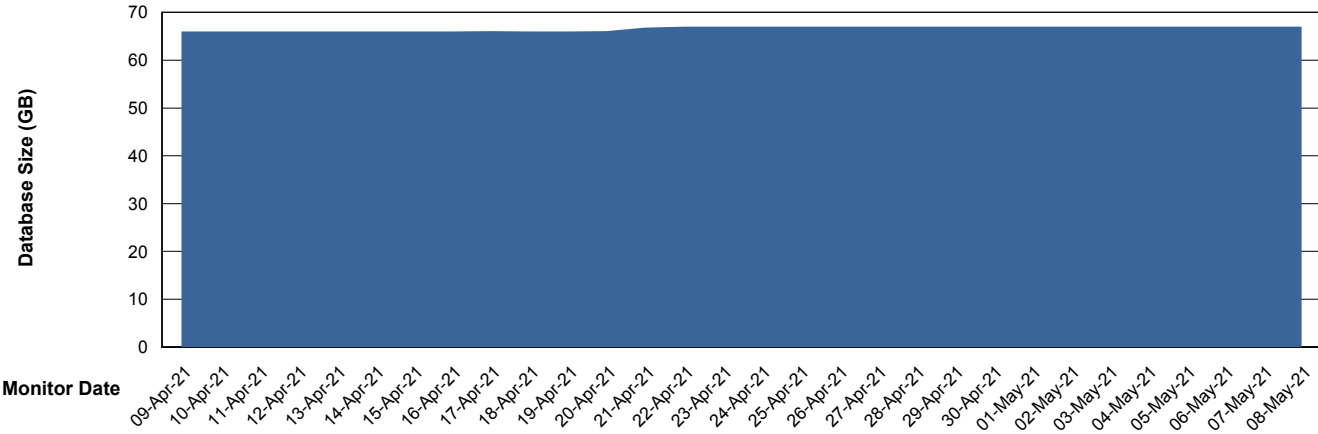
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DATABASE SIZE RSS\_DB\_Primary (2020)

Database growth over last month



Database Tablespace RSS\_DB\_Primary (2020)

| Date      | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 34            | 19              |
| 07-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 34            | 19              |
| 06-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 34            | 19              |
| 05-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 33            | 21              |
| 04-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 33            | 21              |
| 03-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 33            | 21              |
| 02-May-21 | ABSDATA         | 42            | 32            | 24              |
|           | INDX            | 42            | 33            | 21              |

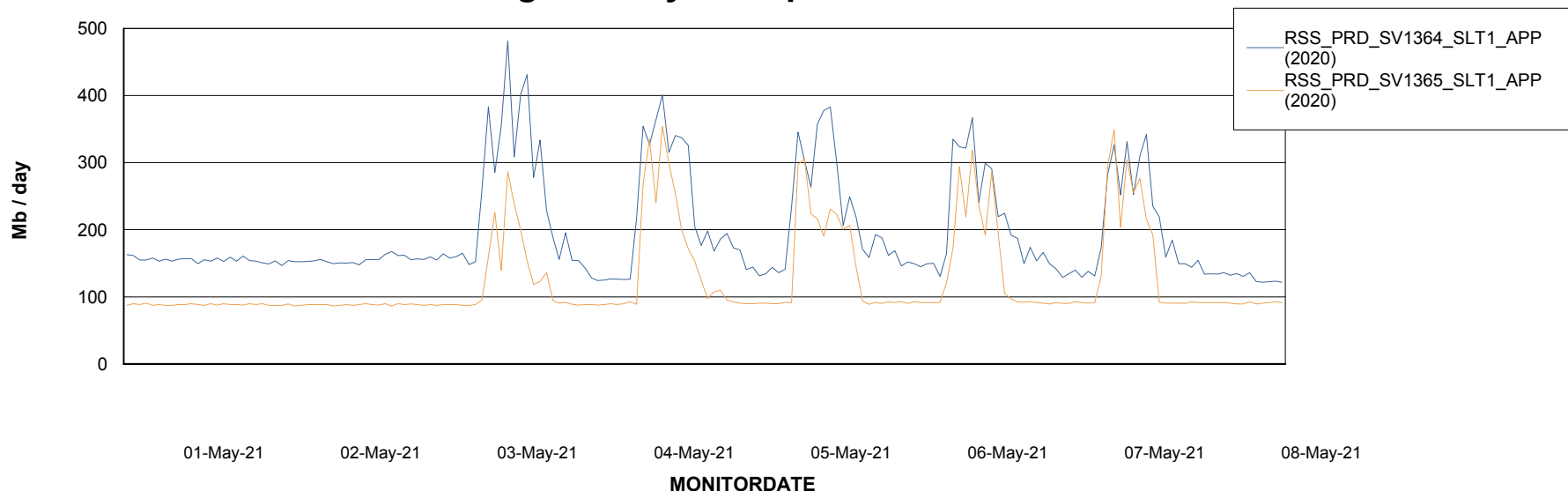
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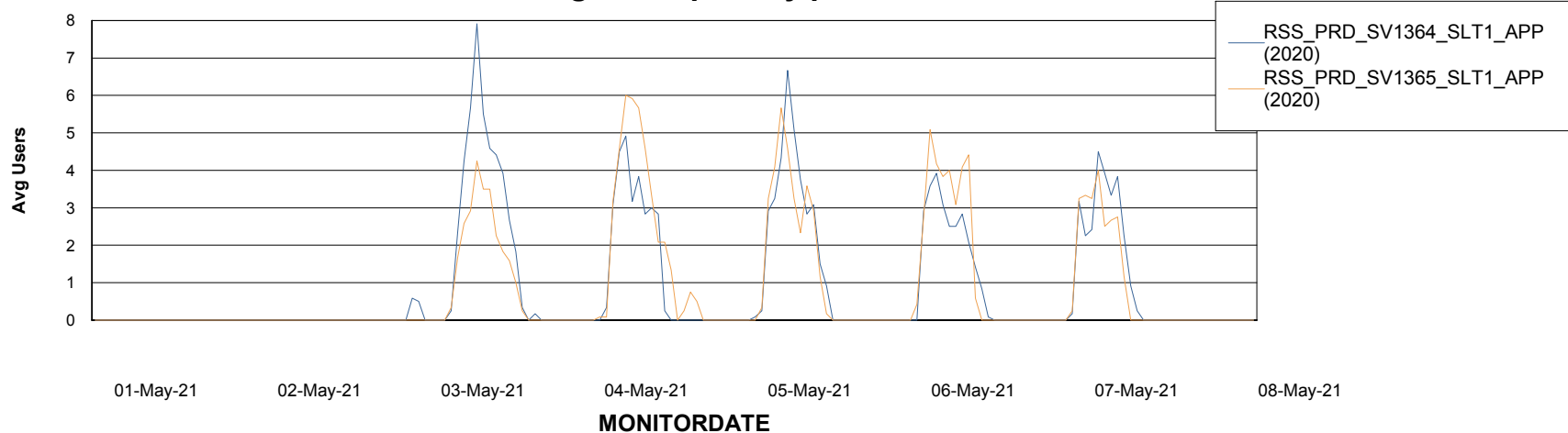


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



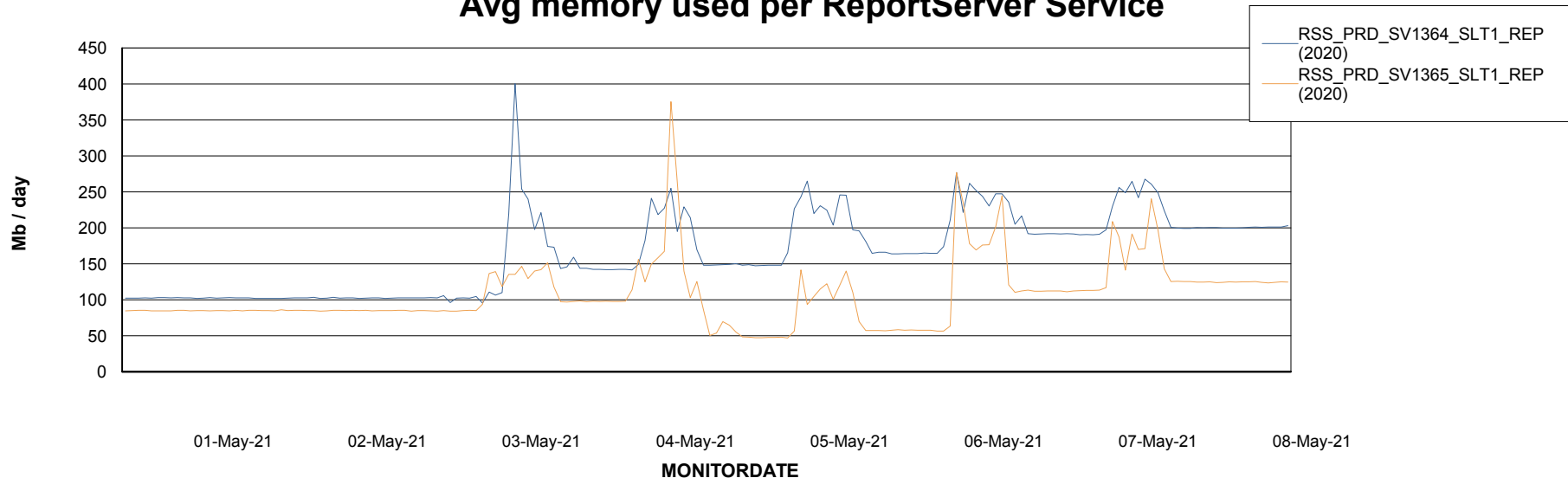
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



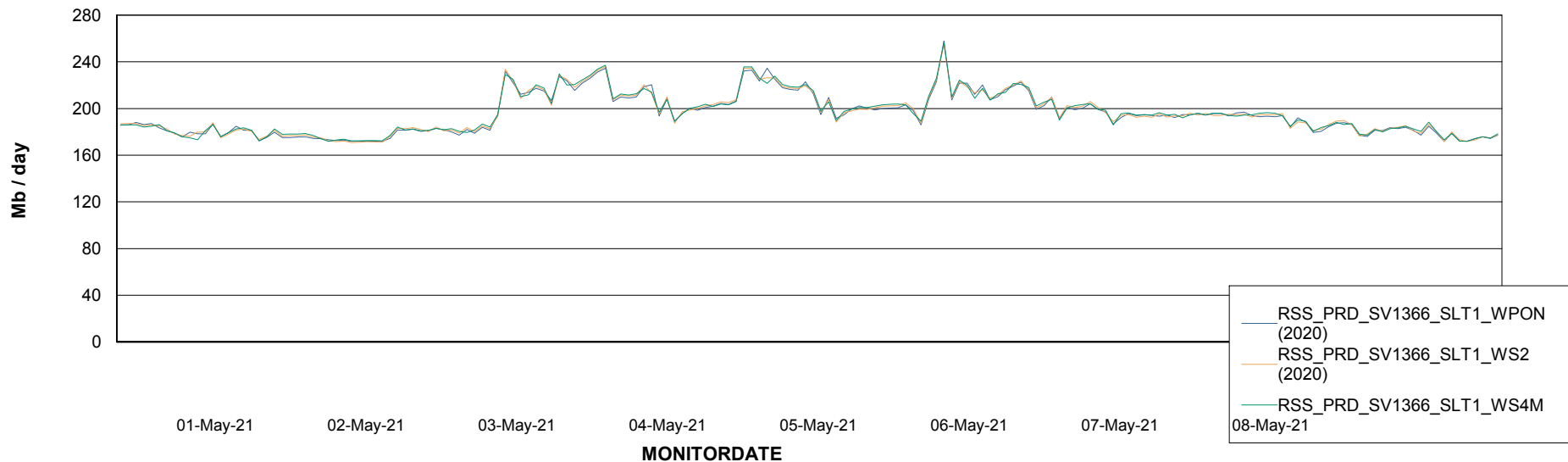
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

