

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Harddisk Usage RFL_PRD

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 08-May-21 | 32 | 195 | 133 | 74 | 373 | 97 | 57 | 373 | 160 | 64 |
| 07-May-21 | 32 | 195 | 133 | 74 | 373 | 97 | 57 | 373 | 160 | 65 |
| 06-May-21 | 32 | 195 | 132 | 74 | 373 | 97 | 57 | 373 | 160 | 64 |
| 05-May-21 | 32 | 195 | 132 | 74 | 373 | 97 | 57 | 373 | 160 | 64 |
| 04-May-21 | 33 | 195 | 132 | 74 | 373 | 97 | 57 | 373 | 160 | 64 |
| 03-May-21 | 33 | 195 | 131 | 74 | 373 | 97 | 57 | 373 | 160 | 62 |
| 02-May-21 | 33 | 195 | 131 | 74 | 373 | 97 | 57 | 373 | 160 | 58 |

Harddisk Usage RFL_STB

| | Free disk space on C: (%) | Total disk space on C: (Gb) | Used disk space on C: (Gb) | Free disk space on D: (%) | Total disk space on D: (Gb) | Used disk space on D: (Gb) | Free disk space on E: (%) | Total disk space on E: (Gb) | Used disk space on E: (Gb) | Free disk space on F: (%) |
|-----------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|-----------------------------|----------------------------|---------------------------|
| 08-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 94 |
| 07-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 94 |
| 06-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 94 |
| 05-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 93 |
| 04-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 93 |
| 03-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 93 |
| 02-May-21 | 17 | 195 | 162 | 77 | 559 | 129 | 49 | 559 | 283 | 93 |

Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Production

DB Processes Max 1,000

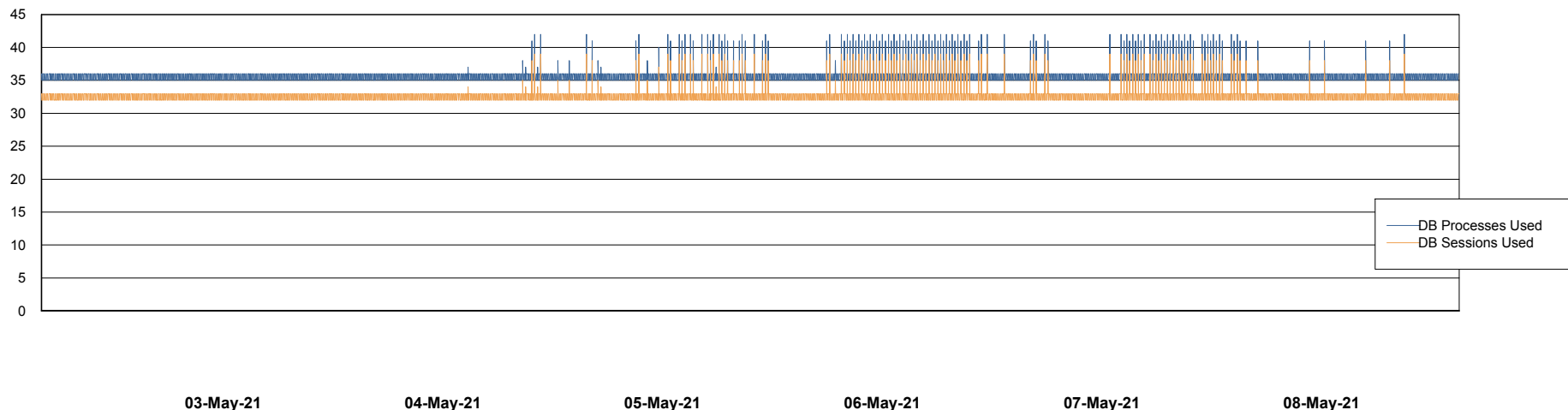
Weekly SLA Customer Report

Customer RFL_Production
Database ID 36



Database Performance RFLDB_Standby

DB Processes Max 1,000



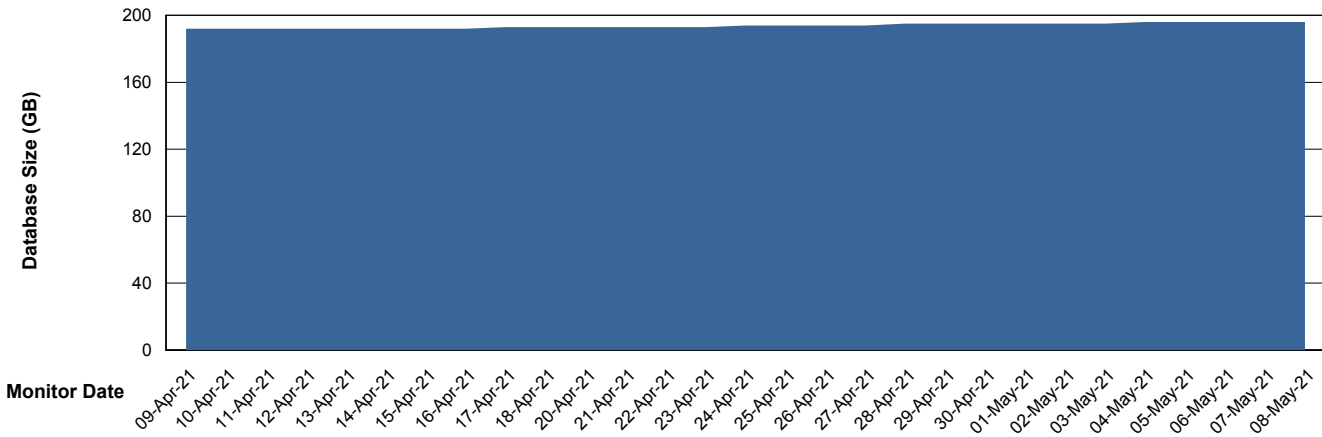
Weekly SLA Customer Report

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DATABASE SIZE RFLDB_Production

Database growth over last month



Database Tablespace RFLDB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 08-May-21 | ABSDATA | 72 | 58 | 19 |
| | INDX | 160 | 133 | 17 |
| 07-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 133 | 17 |
| 06-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 133 | 17 |
| 05-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 133 | 17 |
| 04-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 133 | 17 |
| 03-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 132 | 17 |
| 02-May-21 | ABSDATA | 72 | 58 | 20 |
| | INDX | 160 | 132 | 17 |

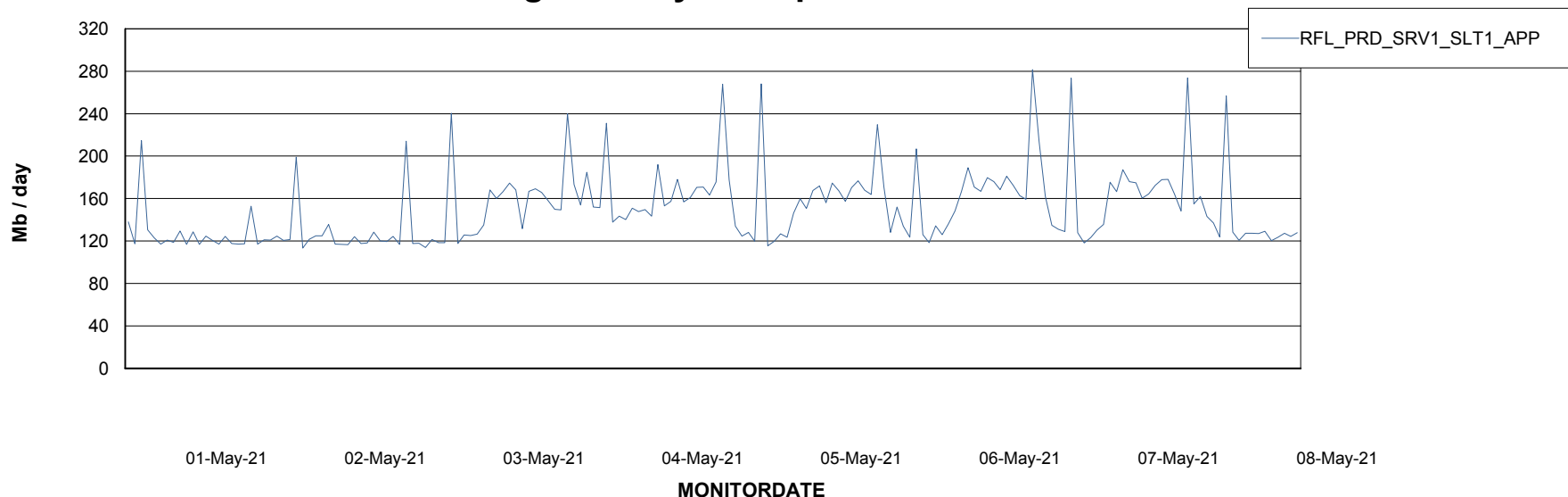
Weekly SLA Customer Report

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Database ID 36

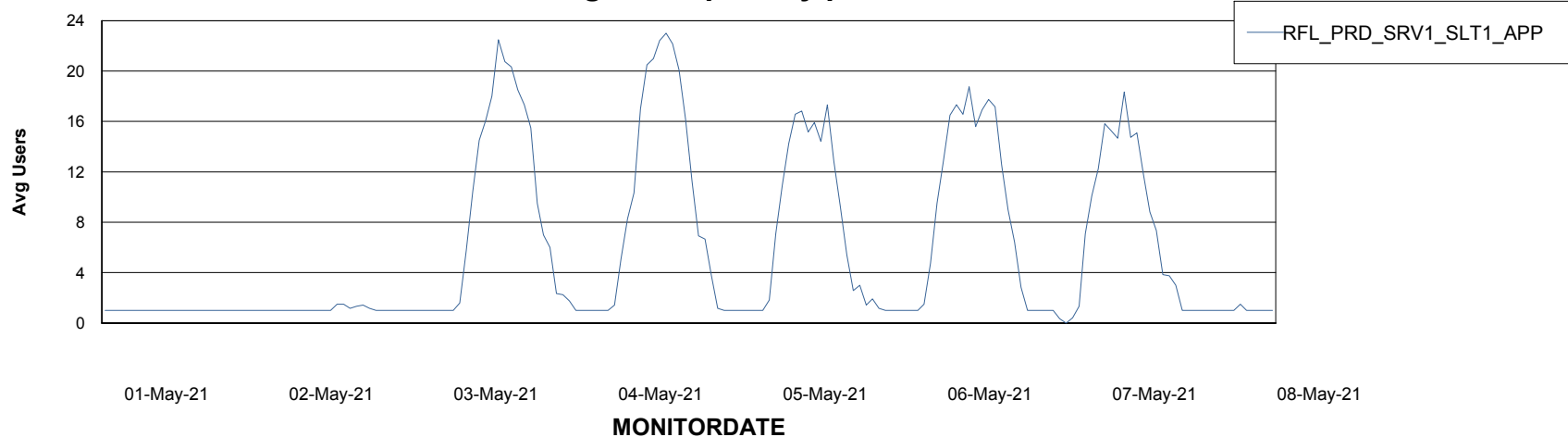


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



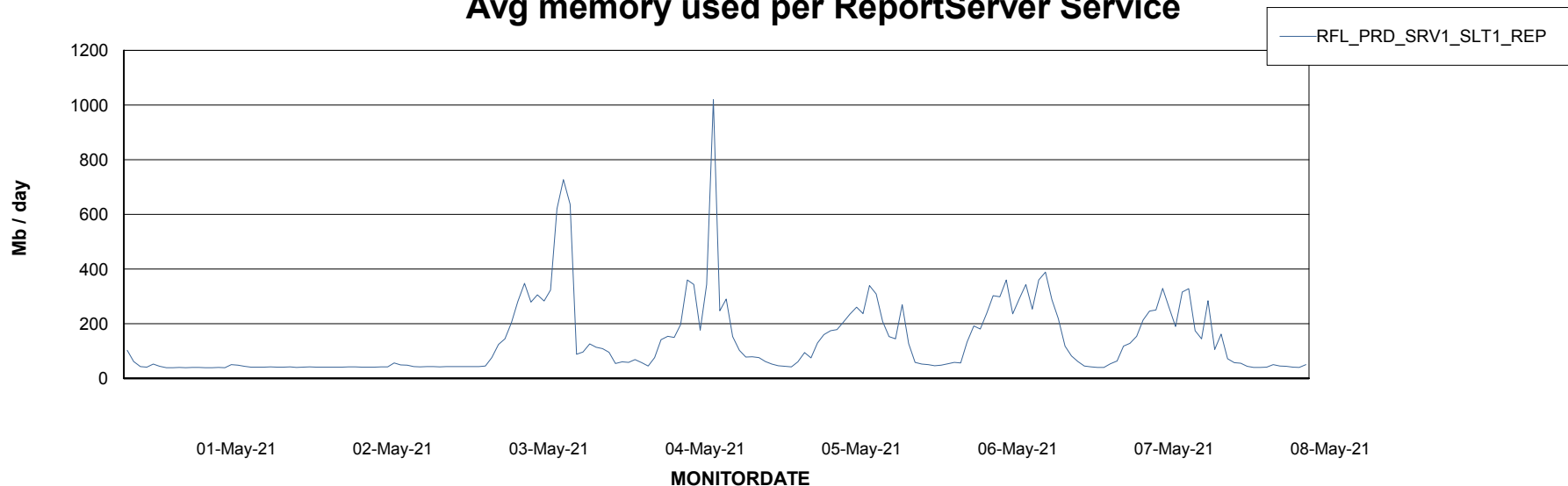
Weekly SLA Customer Report

Customer RFL_Production
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



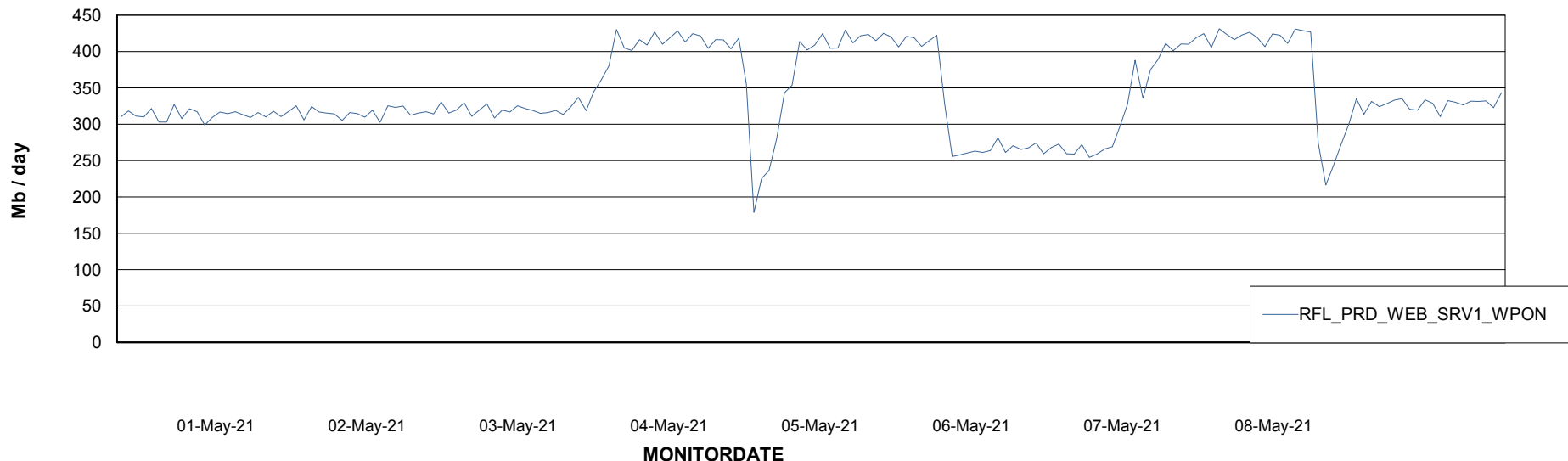
Weekly SLA Customer Report

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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer RFL_Production
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Disaster per ABS component

