

Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Harddisk Usage SPO_PRD_ABS_APP1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 16 | 80 | 53 | 100 |
| 30-Apr-21 | 17 | 80 | 53 | 100 |
| 29-Apr-21 | 17 | 80 | 53 | 100 |
| 28-Apr-21 | 17 | 80 | 53 | 100 |
| 27-Apr-21 | 17 | 80 | 53 | 100 |
| 26-Apr-21 | 17 | 80 | 53 | 100 |
| 25-Apr-21 | 17 | 80 | 53 | 100 |

Harddisk Usage SPO_PRD_ABS_APP2

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 27 | 80 | 94 | 100 |
| 30-Apr-21 | 27 | 80 | 94 | 100 |
| 29-Apr-21 | 27 | 80 | 94 | 100 |
| 28-Apr-21 | 27 | 80 | 94 | 100 |
| 27-Apr-21 | 28 | 80 | 94 | 100 |
| 26-Apr-21 | 28 | 80 | 94 | 100 |
| 25-Apr-21 | 27 | 80 | 94 | 100 |

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Harddisk Usage SPO_PRD_ABS_WEB1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 41 | 80 | 98 | 100 |
| 30-Apr-21 | 41 | 80 | 98 | 100 |
| 29-Apr-21 | 40 | 80 | 98 | 100 |
| 28-Apr-21 | 39 | 80 | 98 | 100 |
| 27-Apr-21 | 39 | 80 | 98 | 100 |
| 26-Apr-21 | 39 | 80 | 98 | 100 |
| 25-Apr-21 | 39 | 80 | 98 | 100 |

Harddisk Usage SPO_PRD_ABS_WEB2

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 57 | 80 | 95 | 100 |
| 30-Apr-21 | 57 | 80 | 95 | 100 |
| 29-Apr-21 | 56 | 80 | 95 | 100 |
| 28-Apr-21 | 55 | 80 | 95 | 100 |
| 27-Apr-21 | 55 | 80 | 95 | 100 |
| 26-Apr-21 | 55 | 80 | 95 | 100 |
| 25-Apr-21 | 55 | 80 | 95 | 100 |

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Harddisk Usage SPO_PRD_ORACLE1

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) | Free disk space on g: (%) | Total disk space on g: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 43 | 100 | 43 | 250 | 54 | 200 | 38 | 75 | 98 | 1,863 |
| 30-Apr-21 | 43 | 100 | 43 | 250 | 54 | 200 | 38 | 75 | 98 | 1,863 |
| 29-Apr-21 | 43 | 100 | 43 | 250 | 54 | 200 | 41 | 75 | 98 | 1,863 |
| 28-Apr-21 | 43 | 100 | 43 | 250 | 54 | 200 | 44 | 75 | 98 | 1,863 |
| 27-Apr-21 | 43 | 100 | 43 | 250 | 55 | 200 | 48 | 75 | 98 | 1,863 |
| 26-Apr-21 | 43 | 100 | 45 | 250 | 54 | 200 | 50 | 75 | 98 | 1,863 |
| 25-Apr-21 | 43 | 100 | 45 | 250 | 54 | 200 | 64 | 75 | 98 | 1,863 |

Harddisk Usage SPO_PRD_ORACLE2

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 67 | 100 | 47 | 250 | 54 | 200 | 16 | 80 |
| 30-Apr-21 | 67 | 100 | 47 | 250 | 54 | 200 | 18 | 80 |
| 29-Apr-21 | 67 | 100 | 47 | 250 | 55 | 200 | 21 | 80 |
| 28-Apr-21 | 67 | 100 | 47 | 250 | 55 | 200 | 24 | 80 |
| 27-Apr-21 | 67 | 100 | 47 | 250 | 55 | 200 | 48 | 80 |
| 26-Apr-21 | 67 | 100 | 48 | 250 | 54 | 200 | 64 | 80 |
| 25-Apr-21 | 67 | 100 | 49 | 250 | 54 | 200 | 66 | 80 |

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Harddisk Usage SPO_PRD_ORACLE_BI1

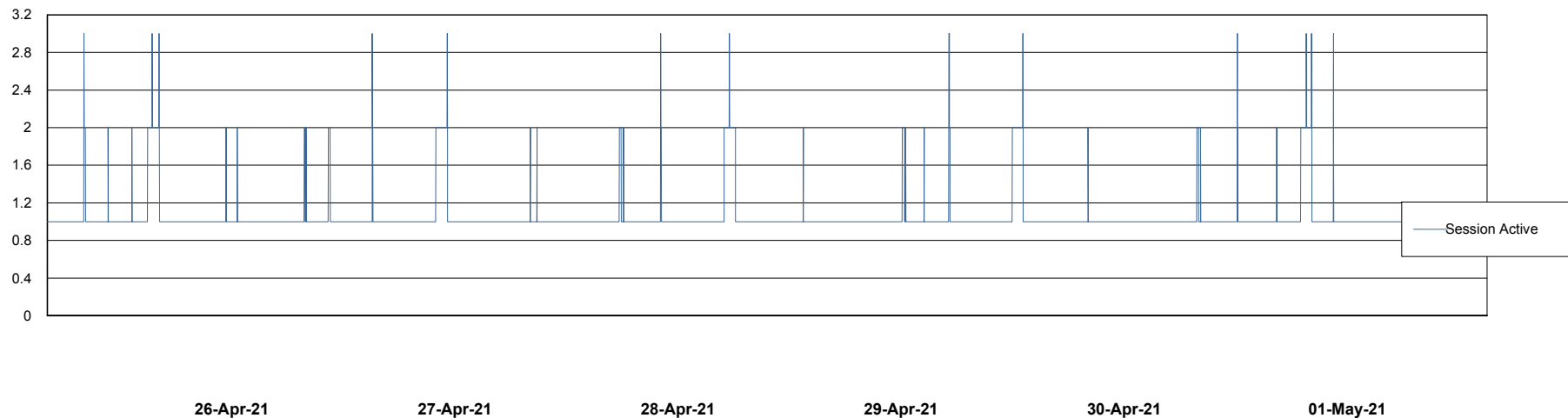
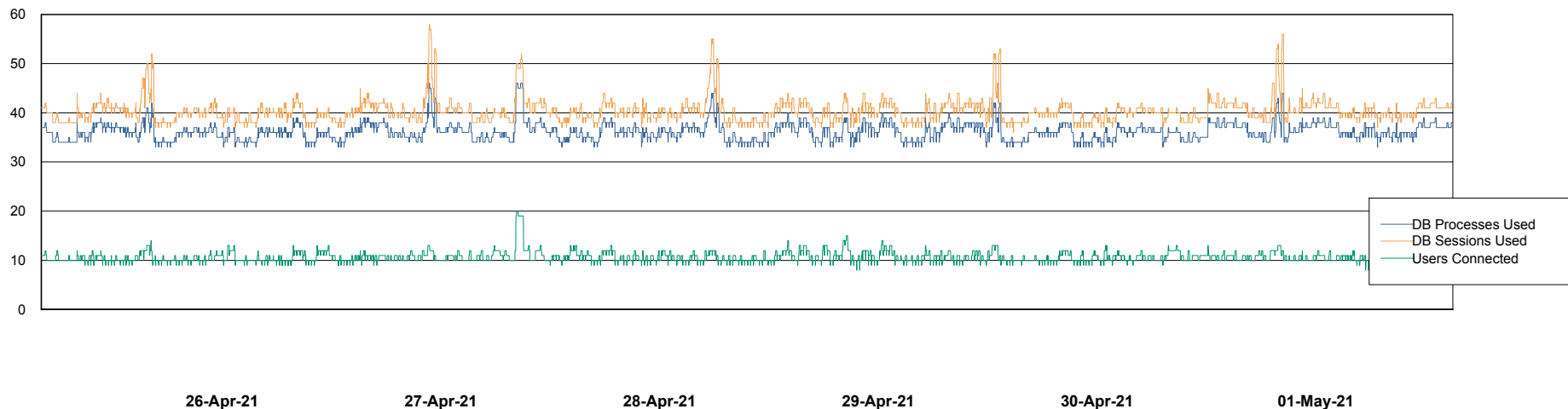
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) | Free disk space on e: (%) | Total disk space on e: (Gb) | Free disk space on f: (%) | Total disk space on f: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 30-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 29-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 28-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 27-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 26-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |
| 25-Apr-21 | 16 | 80 | 37 | 200 | 100 | 100 | 100 | 50 |

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Database Performance SPODB_BI

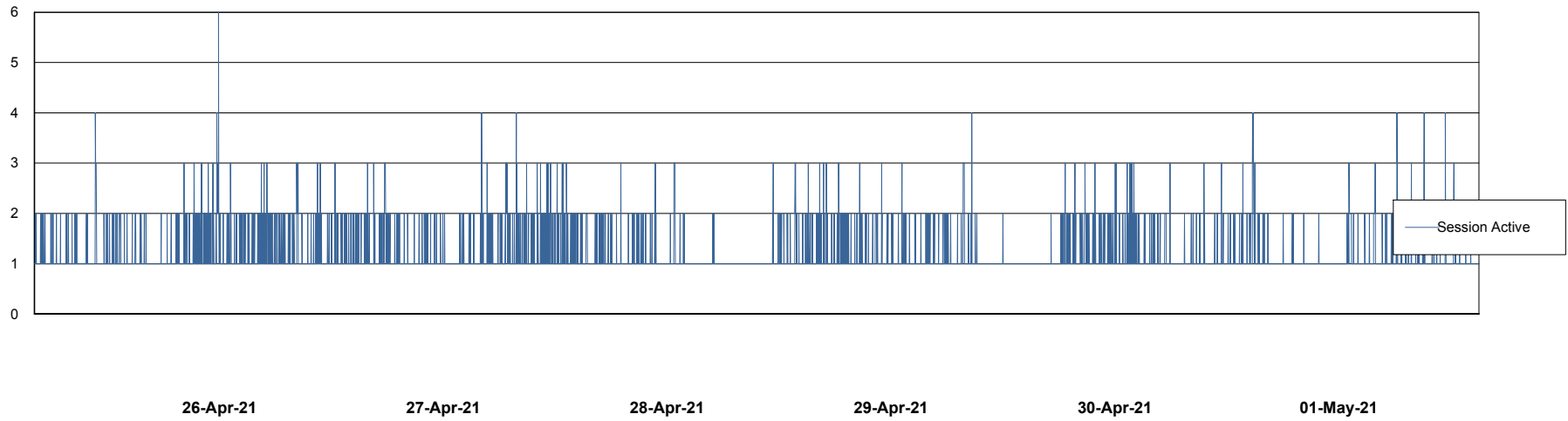
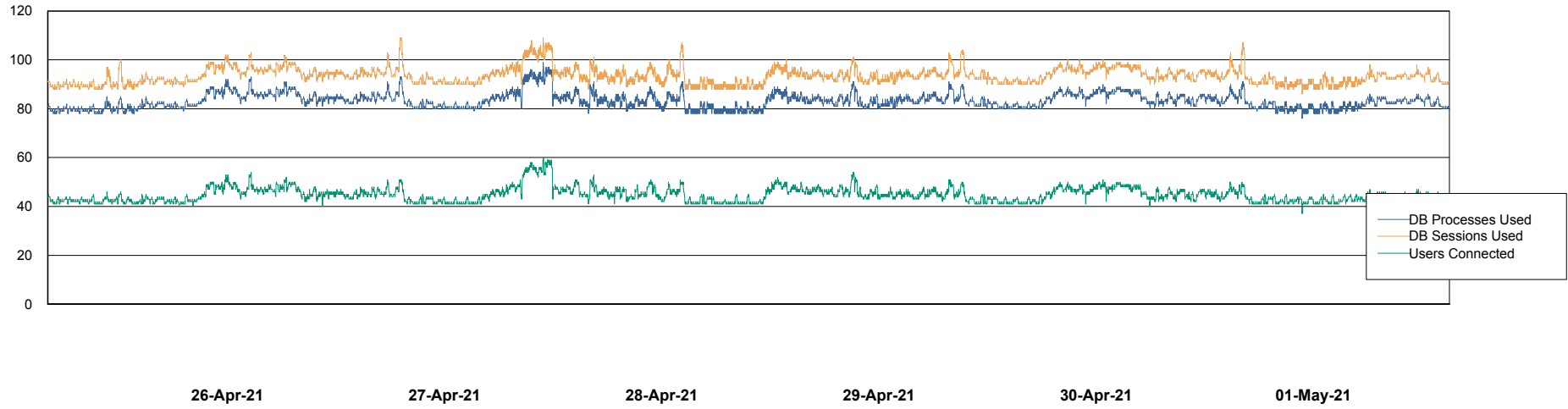


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Database Performance SPODB_Production

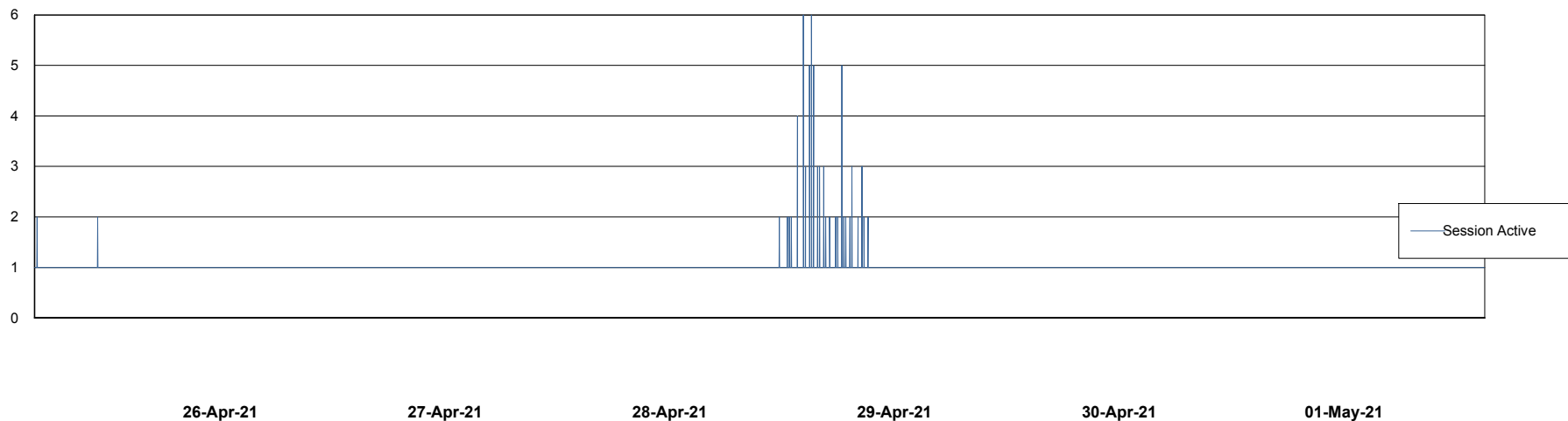
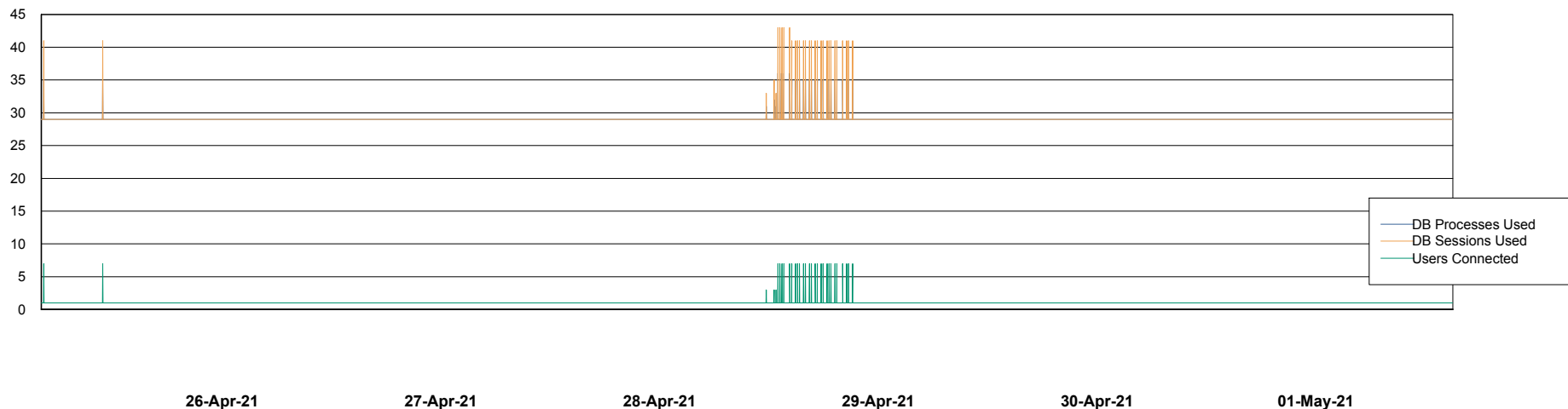


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Database Performance SPODB_Standby



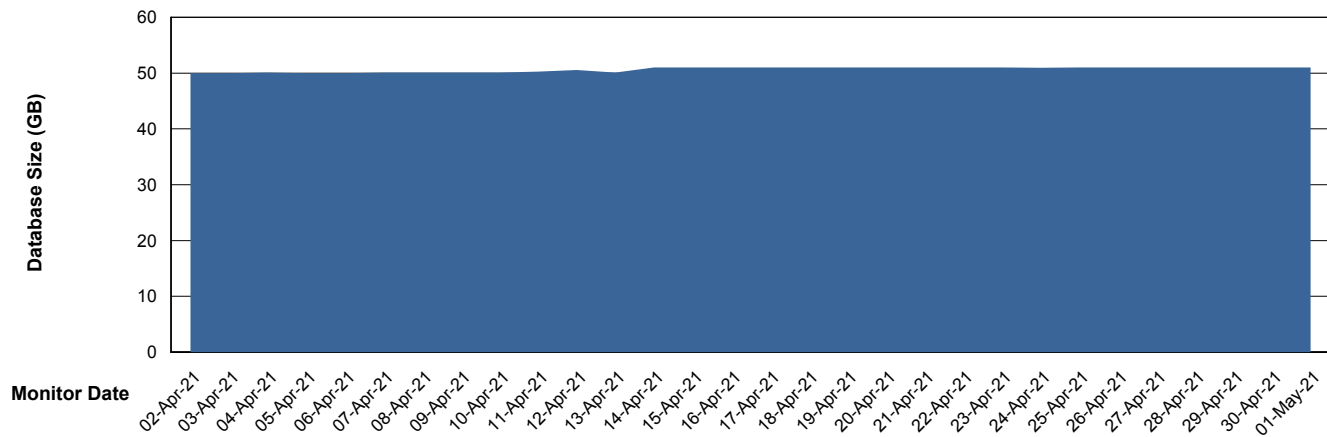
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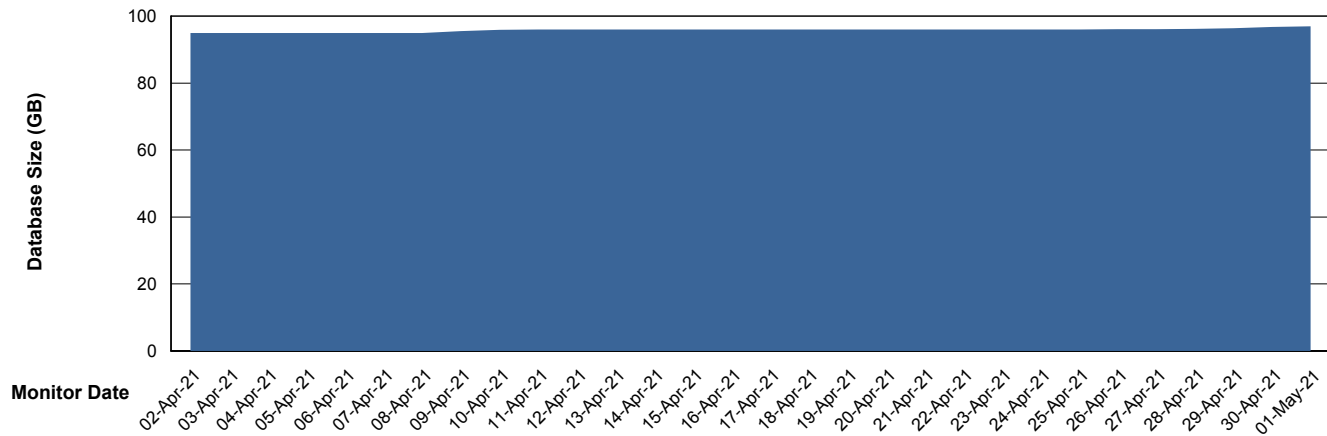
DATABASE SIZE SPODB_BI

Database growth over last month



DATABASE SIZE SPODB_Production

Database growth over last month



Weekly SLA Customer Report

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Database Tablespace SPODB_BI

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 01-May-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 30-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 29-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 28-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 27-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 26-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |
| 25-Apr-21 | ABSDATA | 28 | 21 | 25 |
| | INDX | 32 | 28 | 13 |

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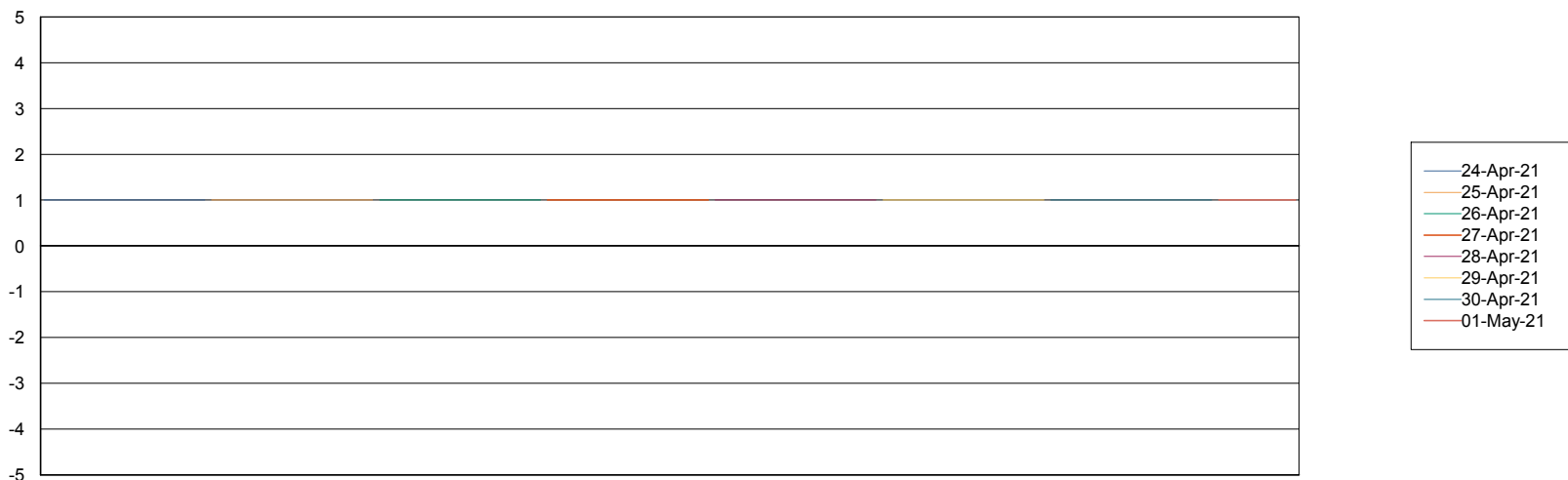


Database Tablespace SPODB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 01-May-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 30-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 29-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 28-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 27-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 26-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 73 | 59 | 19 |
| 25-Apr-21 | ABSDATA | 44 | 36 | 18 |
| | INDX | 68 | 59 | 13 |

Standby Database Health SPO_Production Silver

Recovery lag for last 7 days



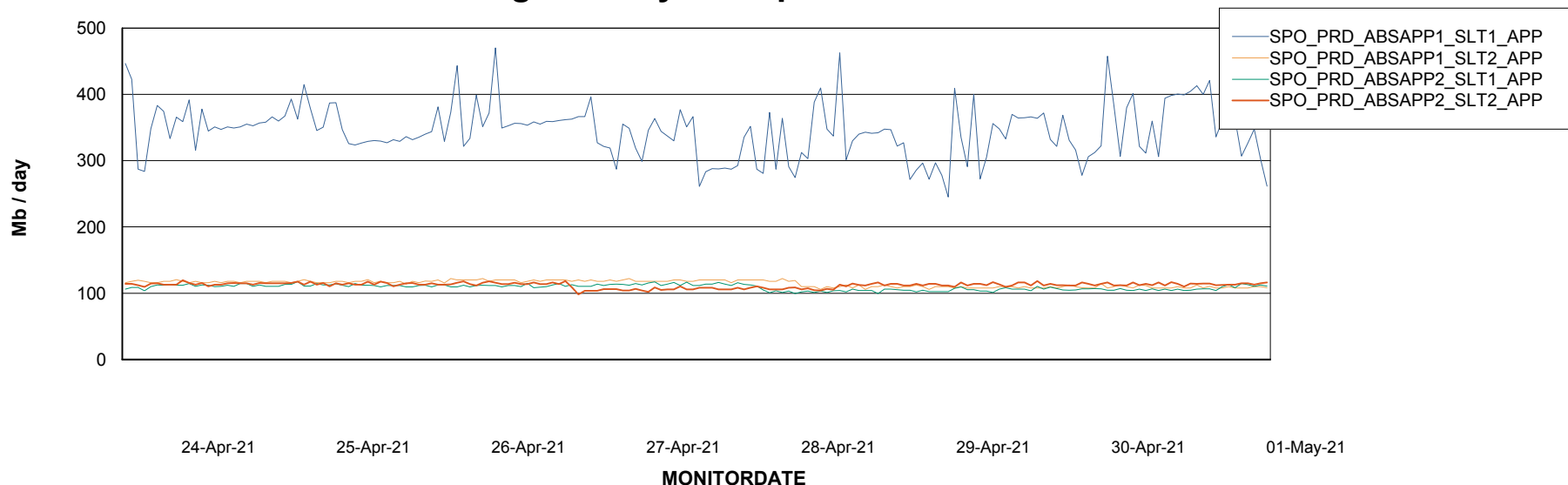
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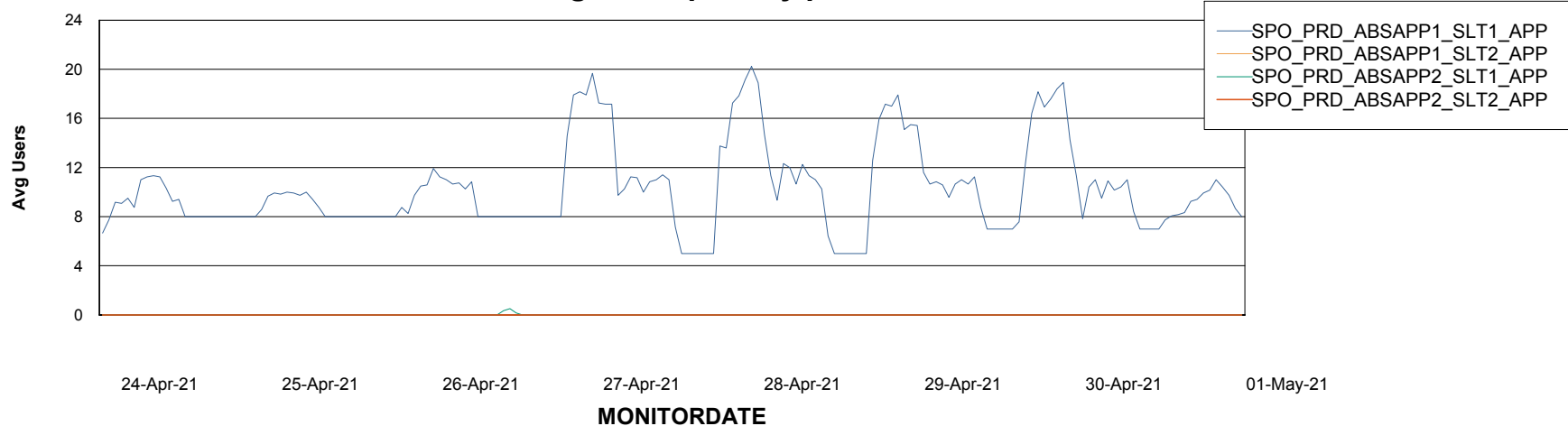


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



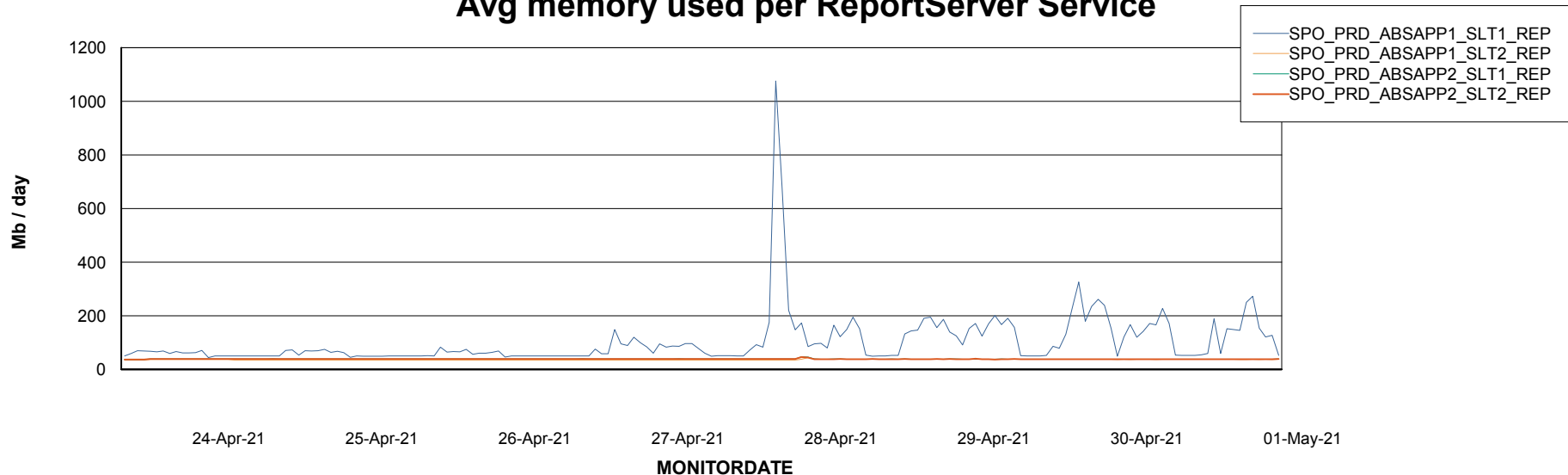
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



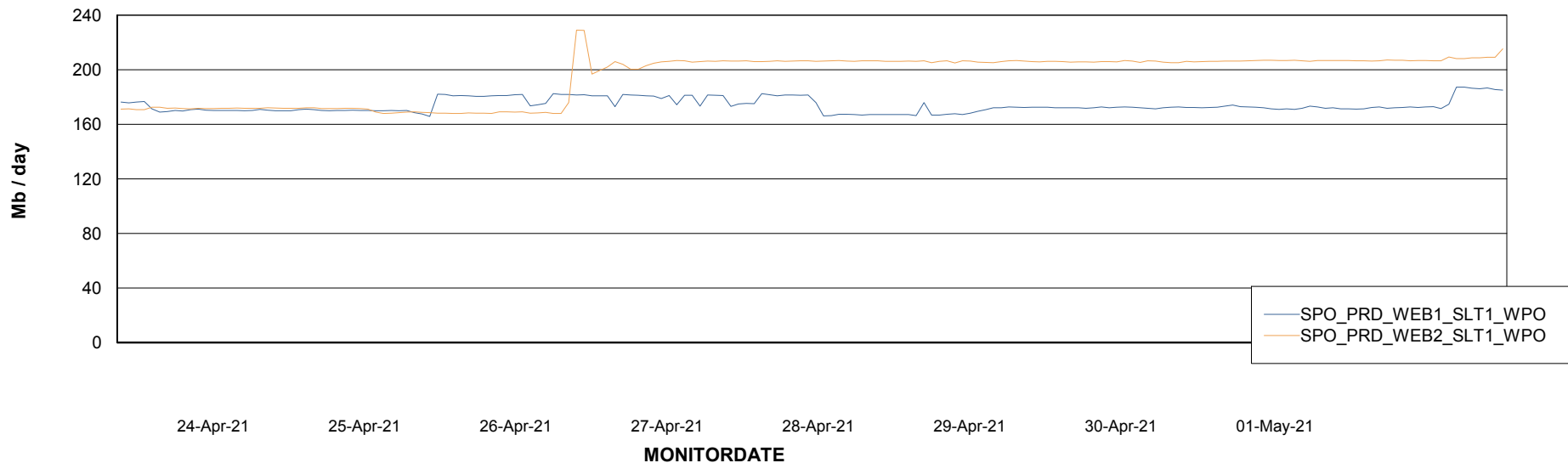
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer SPO_Production Silver
Database ID 57



Disaster per ABS component

