

Weekly SLA Customer Report

Customer KLA_Production
Database ID 65



Harddisk Usage KLAHQORA03

| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 36 | 150 | 51 | 250 |
| 30-Apr-21 | 36 | 150 | 51 | 250 |
| 29-Apr-21 | 36 | 150 | 52 | 250 |
| 28-Apr-21 | 36 | 150 | 52 | 250 |
| 27-Apr-21 | 36 | 150 | 52 | 250 |
| 26-Apr-21 | 41 | 150 | 26 | 250 |
| 25-Apr-21 | 43 | 150 | 15 | 250 |

Harddisk Usage KLA_STB

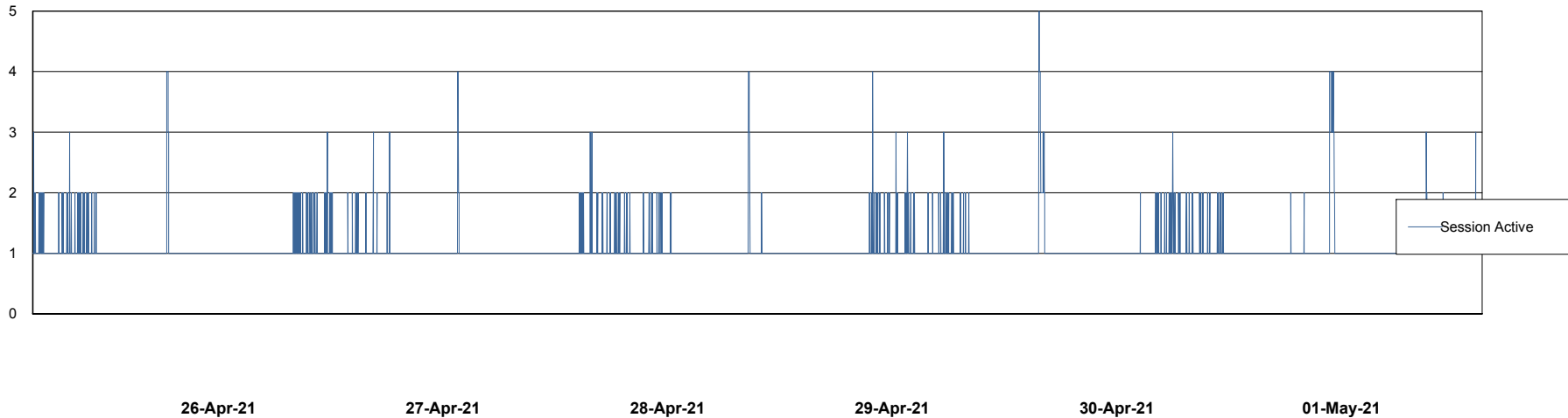
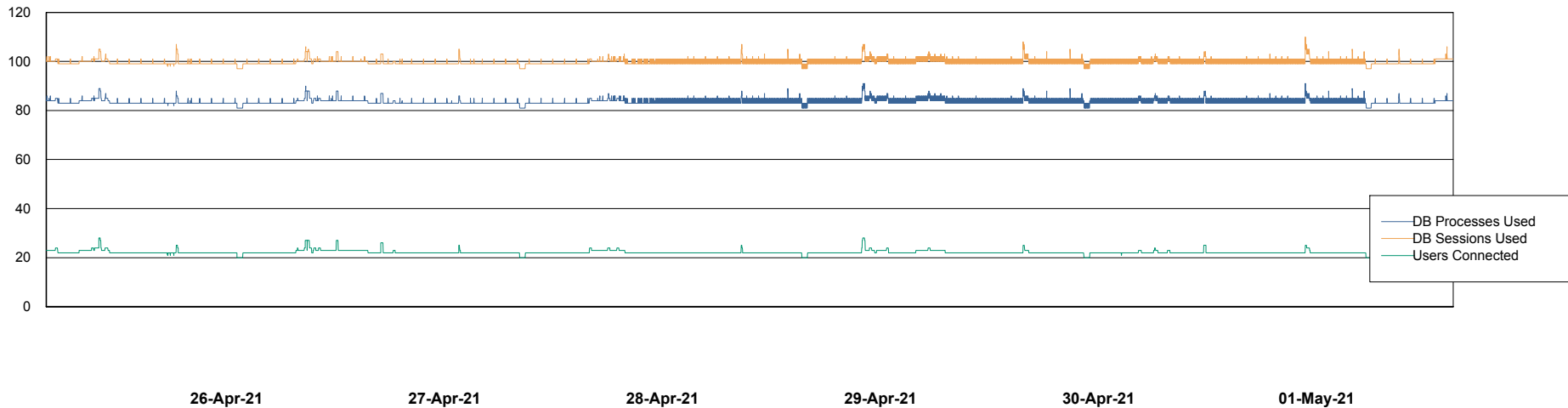
| | Free disk space on c: (%) | Total disk space on c: (Gb) | Free disk space on d: (%) | Total disk space on d: (Gb) |
|-----------|---------------------------|-----------------------------|---------------------------|-----------------------------|
| 01-May-21 | 53 | 250 | 36 | 200 |
| 30-Apr-21 | 53 | 250 | 36 | 200 |
| 29-Apr-21 | 53 | 250 | 36 | 200 |
| 28-Apr-21 | 53 | 250 | 36 | 200 |
| 27-Apr-21 | 53 | 250 | 36 | 200 |
| 26-Apr-21 | 53 | 250 | 36 | 200 |
| 25-Apr-21 | 53 | 250 | 36 | 200 |

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Database Performance KLADB_Production

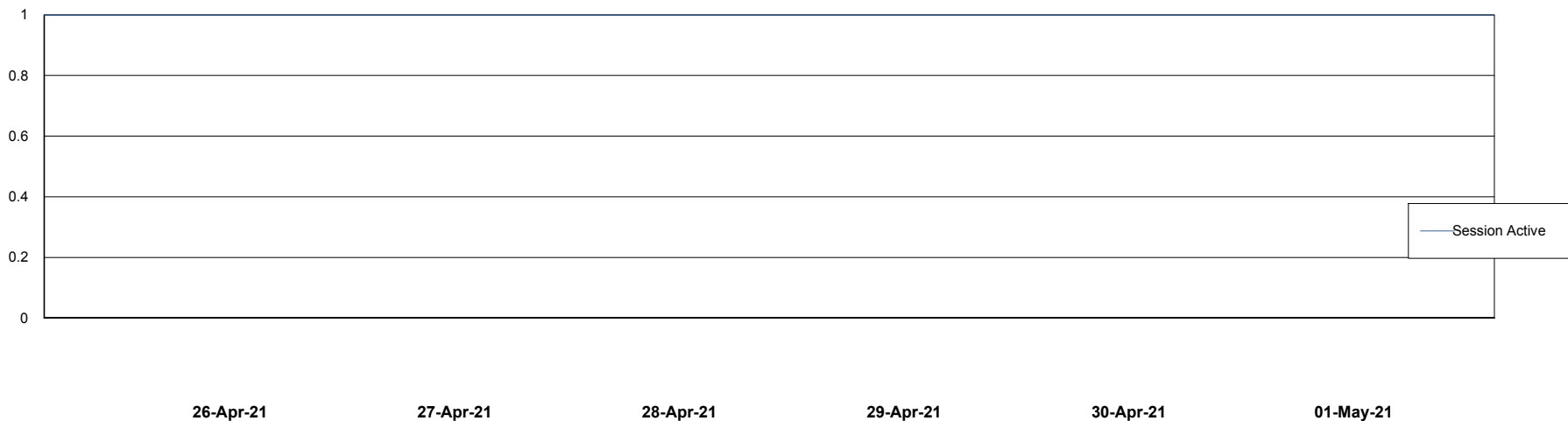
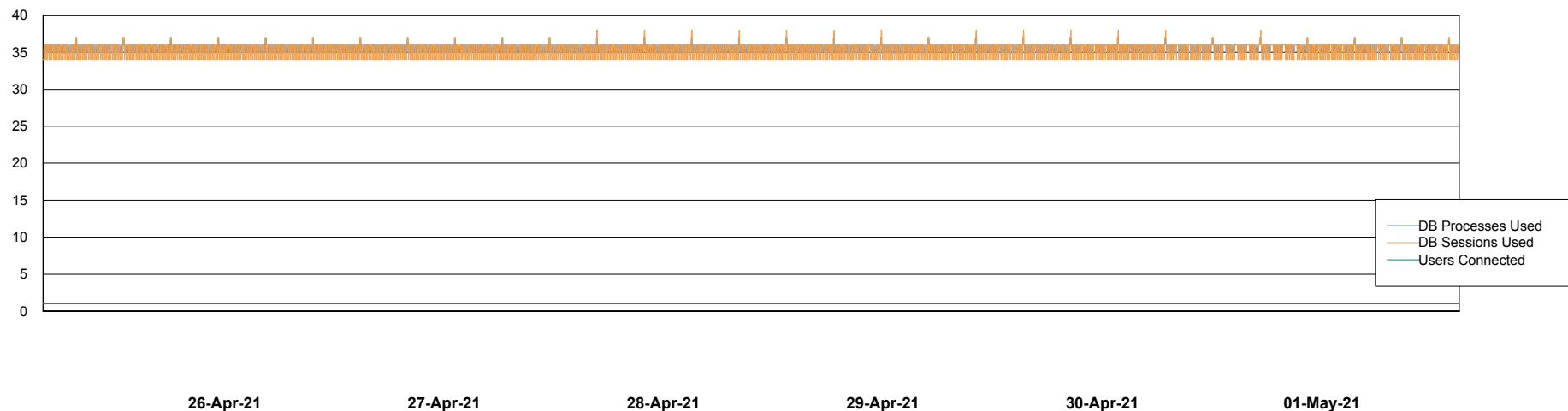


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Database Performance KLADB_Standby



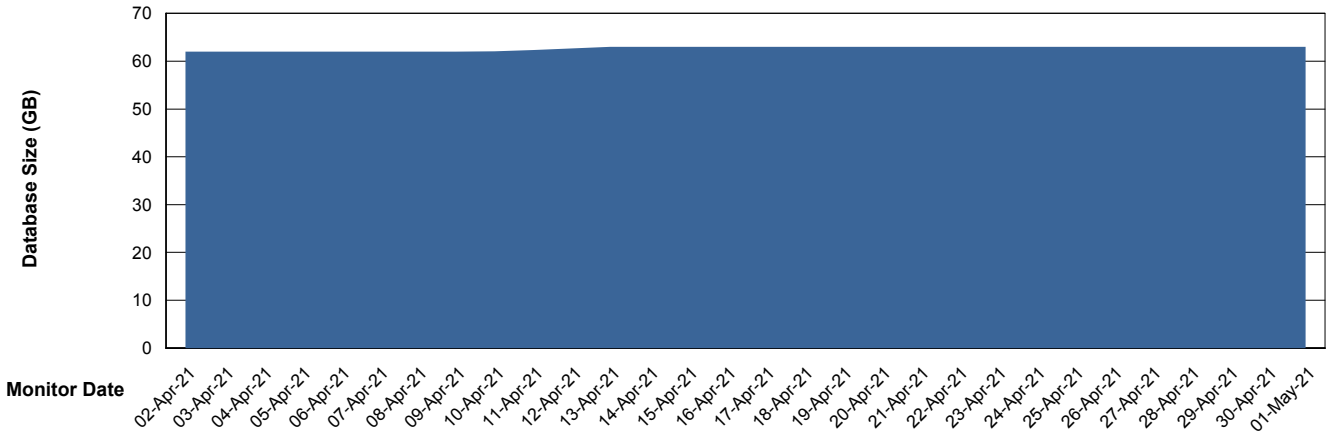
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DATABASE SIZE KLADB_Production

Database growth over last month



Database Tablespace KLADB_Production

| Date | Tablespace Name | Filesize (Gb) | Usedsize (Gb) | Percentage free |
|-----------|-----------------|---------------|---------------|-----------------|
| 01-May-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 30-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 29-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 28-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 27-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 26-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |
| 25-Apr-21 | ABSDATA | 40 | 31 | 23 |
| | INDX | 40 | 28 | 30 |

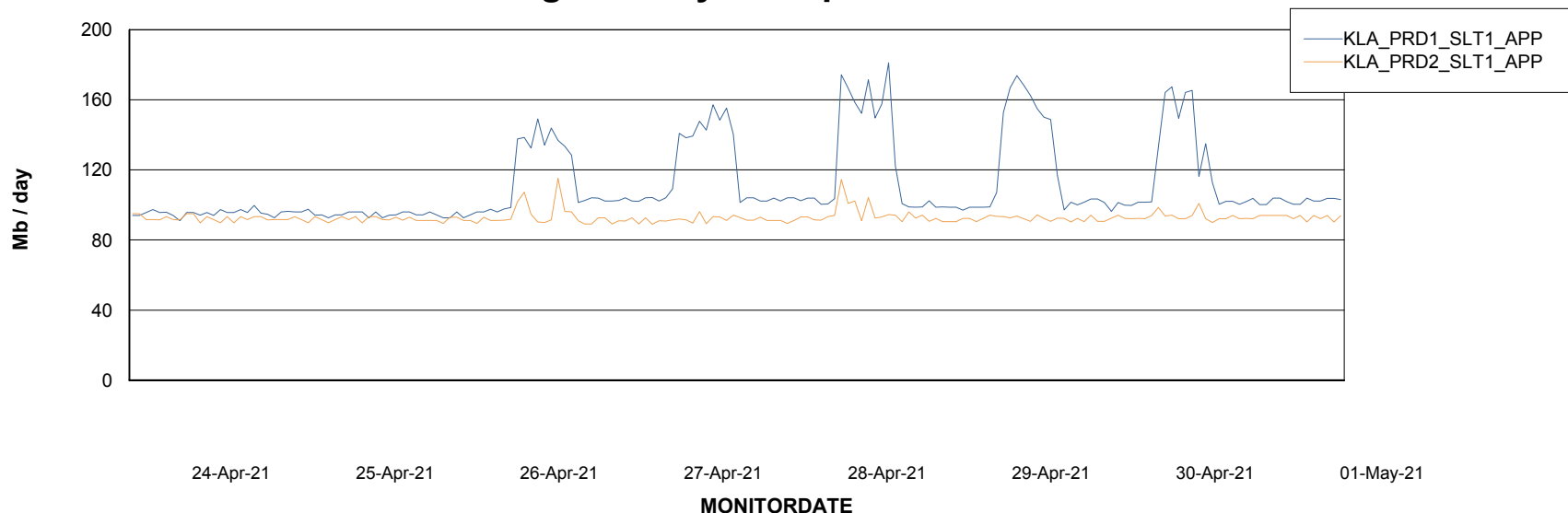
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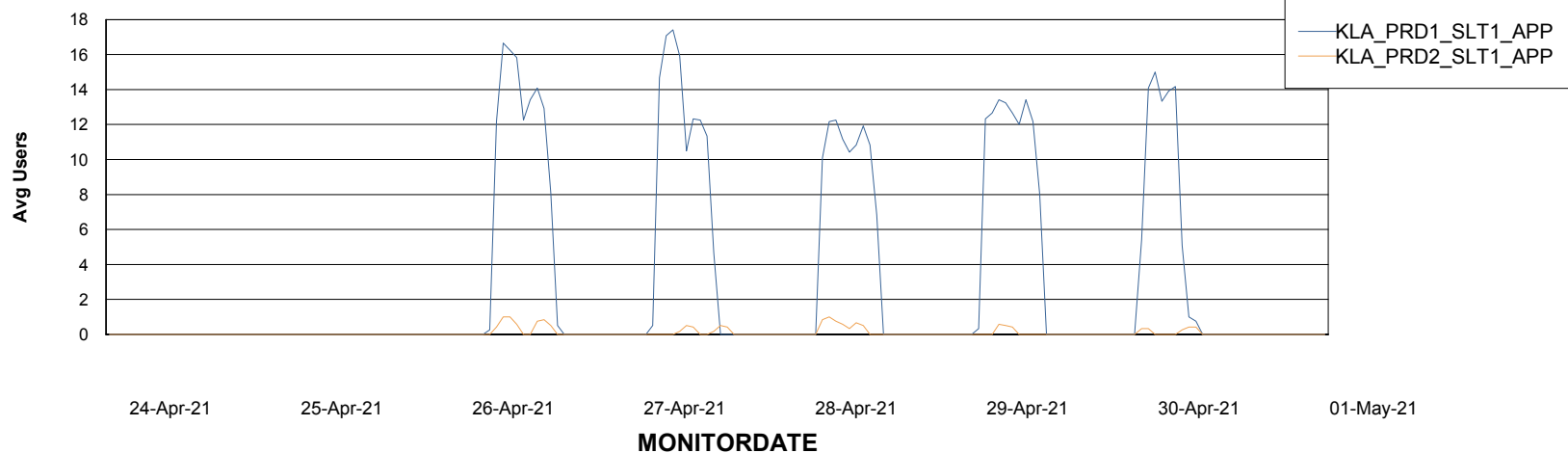


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



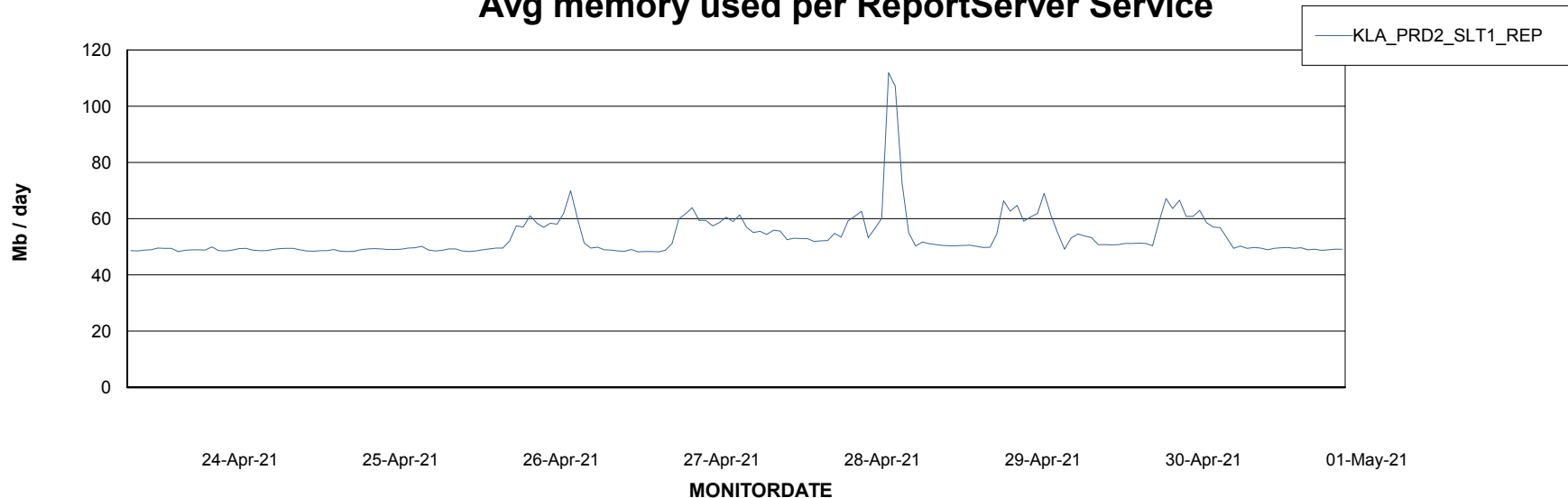
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ABSSolute Application ReportServer Services

Avg memory used per ReportServer Service



Disaster per ABS component

