

# Weekly SLA Customer Report

Customer SPO\_Production Silver  
 Database ID 57



Harddisk Usage SPO\_PRD\_ABS\_APP1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
17-Apr-21	16	80	53	100
16-Apr-21	16	80	53	100
15-Apr-21	16	80	53	100
14-Apr-21	16	80	53	100
13-Apr-21	18	80	53	100
12-Apr-21	18	80	53	100
11-Apr-21	18	80	53	100

Harddisk Usage SPO\_PRD\_ABS\_APP2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
17-Apr-21	25	80	94	100
16-Apr-21	25	80	94	100
15-Apr-21	25	80	94	100
14-Apr-21	26	80	94	100
13-Apr-21	27	80	94	100
12-Apr-21	27	80	94	100
11-Apr-21	27	80	94	100

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## Harddisk Usage SPO\_PRD\_ABS\_WEB1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
17-Apr-21	39	80	98	100
16-Apr-21	39	80	98	100
15-Apr-21	39	80	98	100
14-Apr-21	39	80	98	100
13-Apr-21	41	80	98	100
12-Apr-21	41	80	98	100
11-Apr-21	41	80	98	100

## Harddisk Usage SPO\_PRD\_ABS\_WEB2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)
17-Apr-21	55	80	95	100
16-Apr-21	55	80	95	100
15-Apr-21	55	80	95	100
14-Apr-21	55	80	95	100
13-Apr-21	57	80	95	100
12-Apr-21	57	80	95	100
11-Apr-21	57	80	95	100

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## Harddisk Usage SPO\_PRD\_ORACLE1

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)	Free disk space on g: (%)	Total disk space on g: (Gb)
17-Apr-21	42	100	45	250	53	200	64	75	98	1,863
16-Apr-21	42	100	45	250	53	200	64	75	98	1,863
15-Apr-21	42	100	45	250	53	200	64	75	98	1,863
14-Apr-21	42	100	45	250	54	200	64	75	98	1,863
13-Apr-21	43	100	45	250	54	200	64	75	98	1,863
12-Apr-21	43	100	45	250	54	200	64	75	98	1,863
11-Apr-21	43	100	45	250	53	200	64	75	98	1,863

## Harddisk Usage SPO\_PRD\_ORACLE2

	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
17-Apr-21	66	100	49	250	53	200	66	80
16-Apr-21	66	100	49	250	53	200	66	80
15-Apr-21	66	100	49	250	54	200	66	80
14-Apr-21	66	100	49	250	54	200	66	80
13-Apr-21	67	100	49	250	54	200	66	80
12-Apr-21	67	100	49	250	54	200	66	80
11-Apr-21	67	100	49	250	54	200	66	80

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Harddisk Usage SPO\_PRD\_ORACLE\_BI1

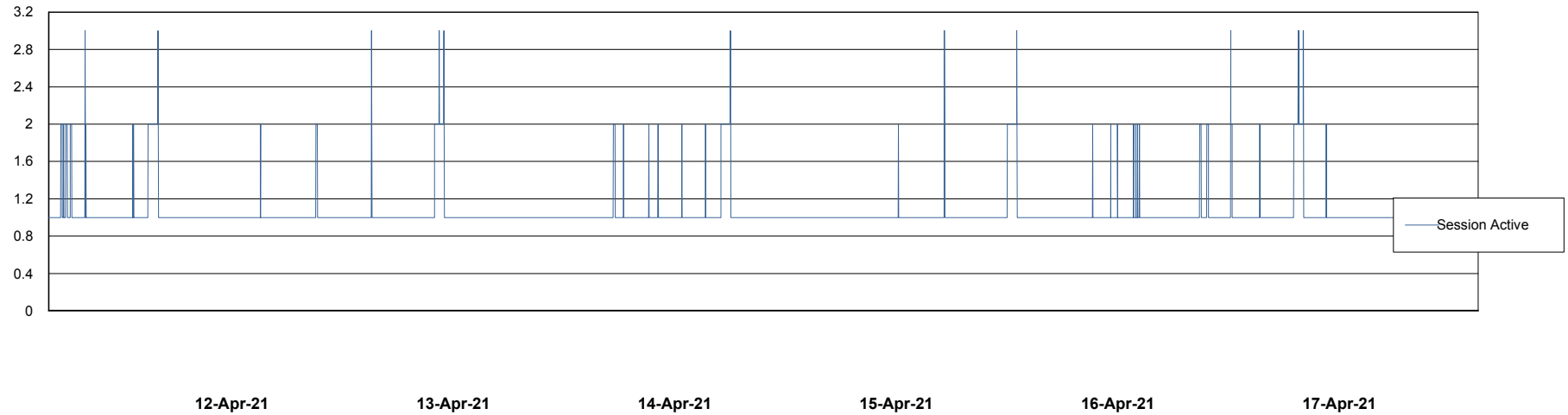
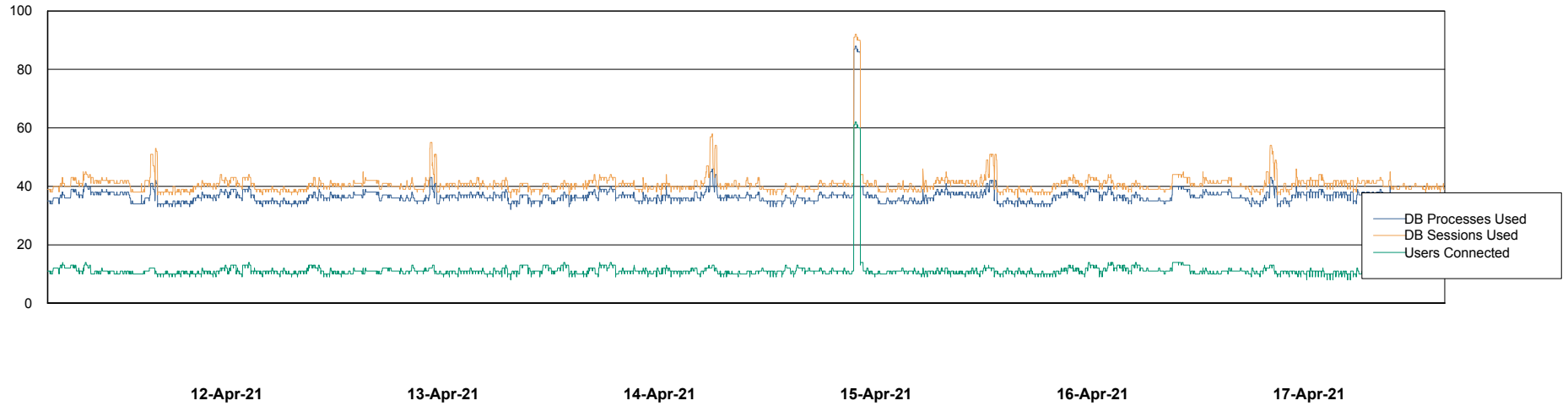
	Free disk space on c: (%)	Total disk space on c: (Gb)	Free disk space on d: (%)	Total disk space on d: (Gb)	Free disk space on e: (%)	Total disk space on e: (Gb)	Free disk space on f: (%)	Total disk space on f: (Gb)
17-Apr-21	19	80	37	200	100	100	100	50
16-Apr-21	19	80	37	200	100	100	100	50
15-Apr-21	19	80	37	200	100	100	100	50
14-Apr-21	19	80	37	200	100	100	100	50
13-Apr-21	19	80	37	200	100	100	100	50
12-Apr-21	19	80	37	200	100	100	100	50
11-Apr-21	19	80	37	200	100	100	100	50

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## Database Performance SPODB\_BI

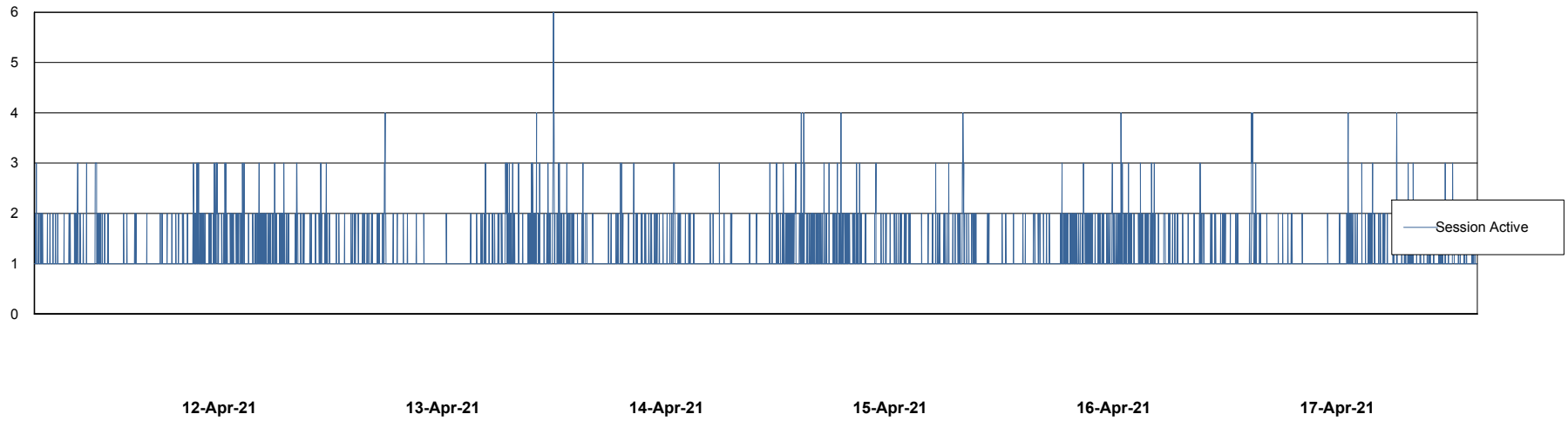
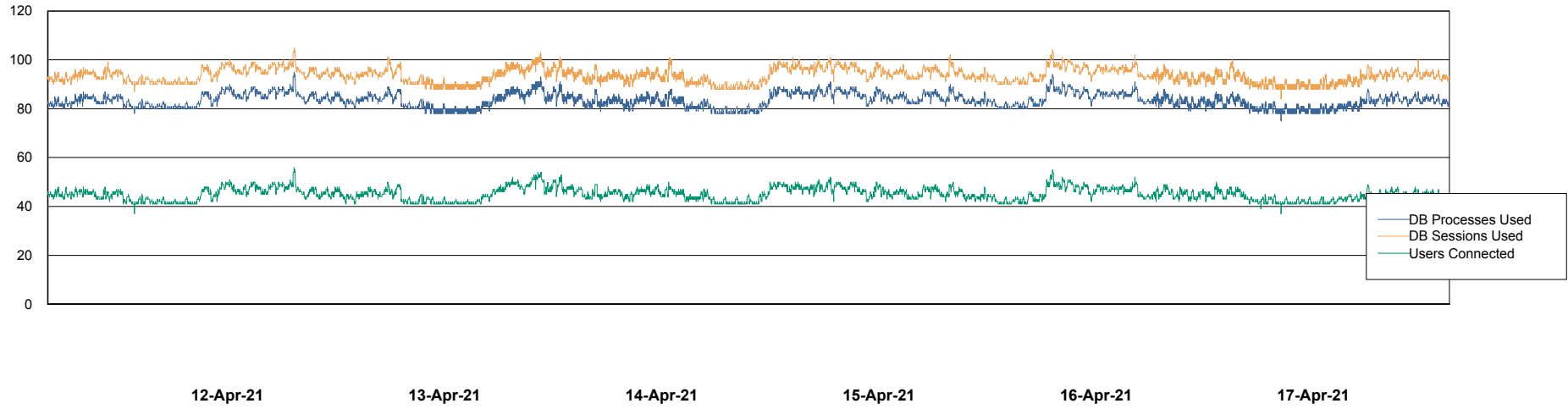


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## Database Performance SPODB\_Production

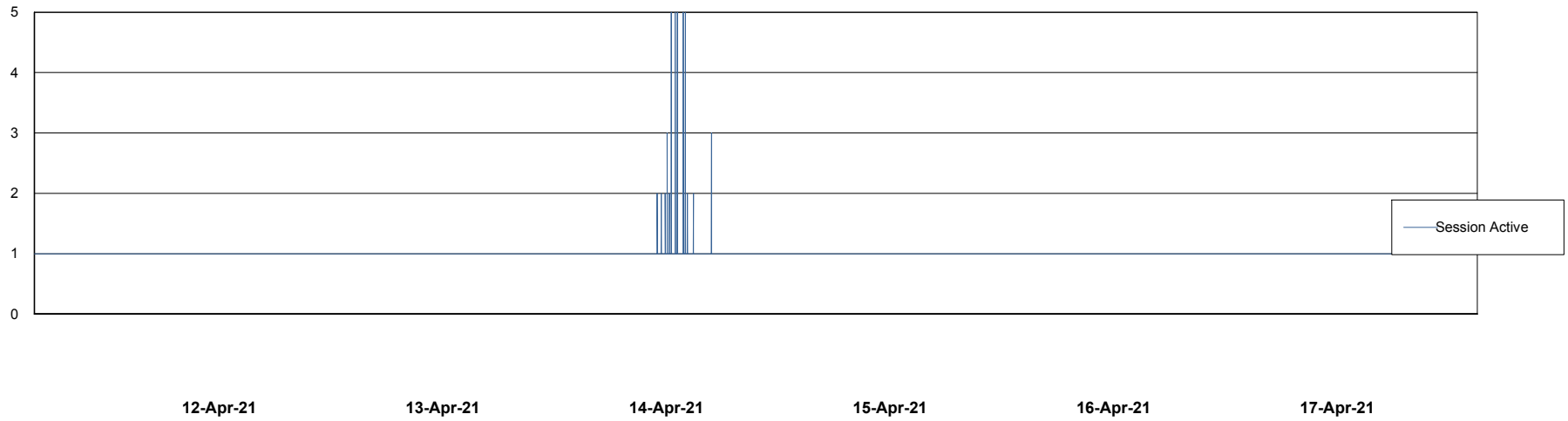
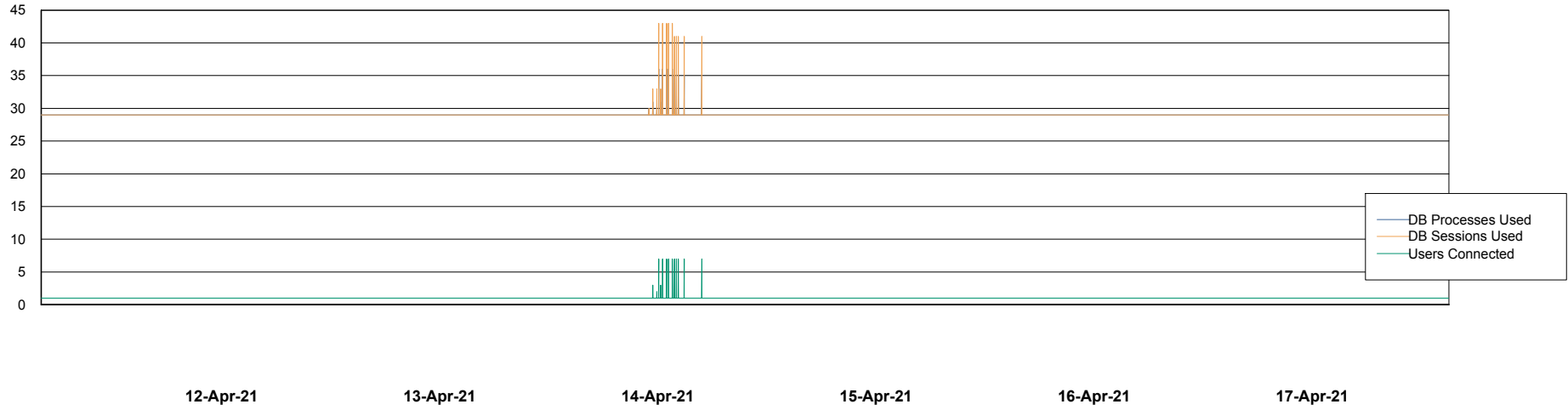


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## Database Performance SPODB\_Standby



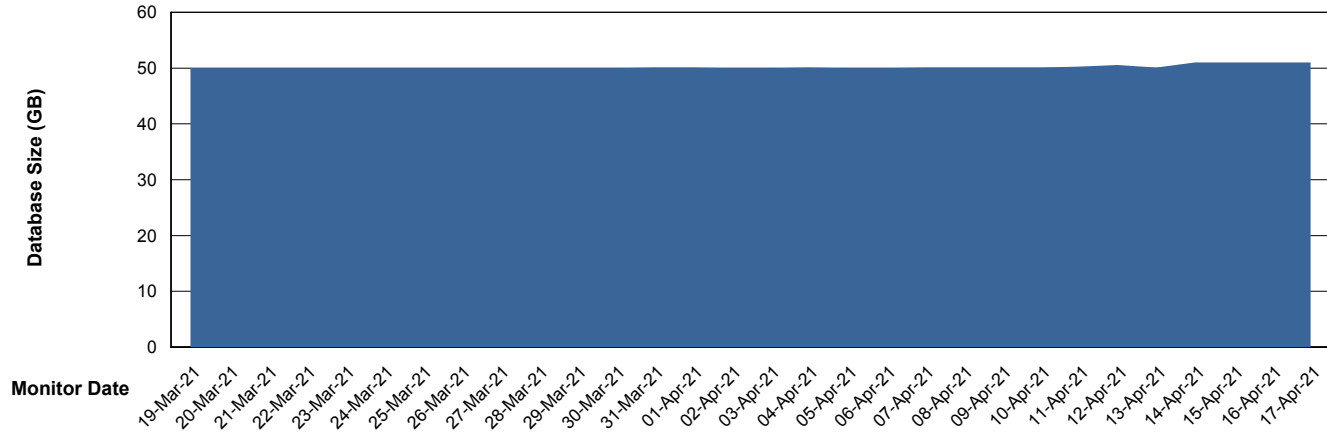
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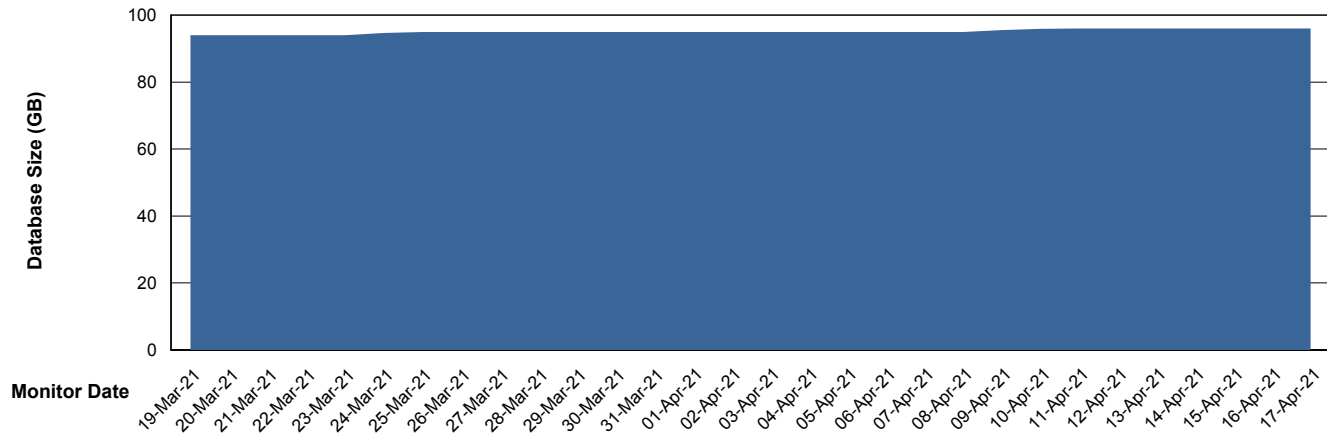
DATABASE SIZE SPODB\_BI

### Database growth over last month



DATABASE SIZE SPODB\_Production

### Database growth over last month



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Database Tablespace		SPODB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
16-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
15-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
14-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
13-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
12-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13
11-Apr-21	ABSDATA	28	21	25
	INDX	32	28	13

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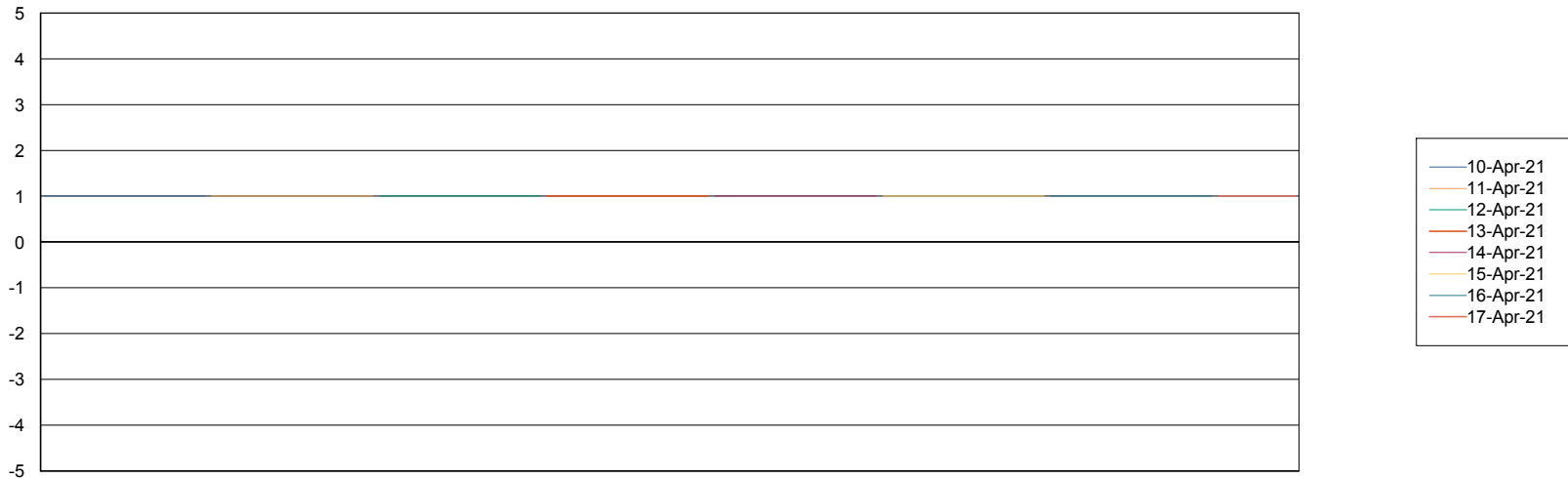


## Database Tablespace SPODB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Apr-21	ABSDATA	44	36	18
	INDX	68	59	13
16-Apr-21	ABSDATA	44	36	18
	INDX	68	59	13
15-Apr-21	ABSDATA	44	36	18
	INDX	68	59	13
14-Apr-21	ABSDATA	44	36	18
	INDX	68	58	15
13-Apr-21	ABSDATA	44	36	18
	INDX	68	58	15
12-Apr-21	ABSDATA	44	36	18
	INDX	68	58	15
11-Apr-21	ABSDATA	44	36	18
	INDX	68	58	15

## Standby Database Health SPO\_Production Silver

Recovery lag for last 7 days



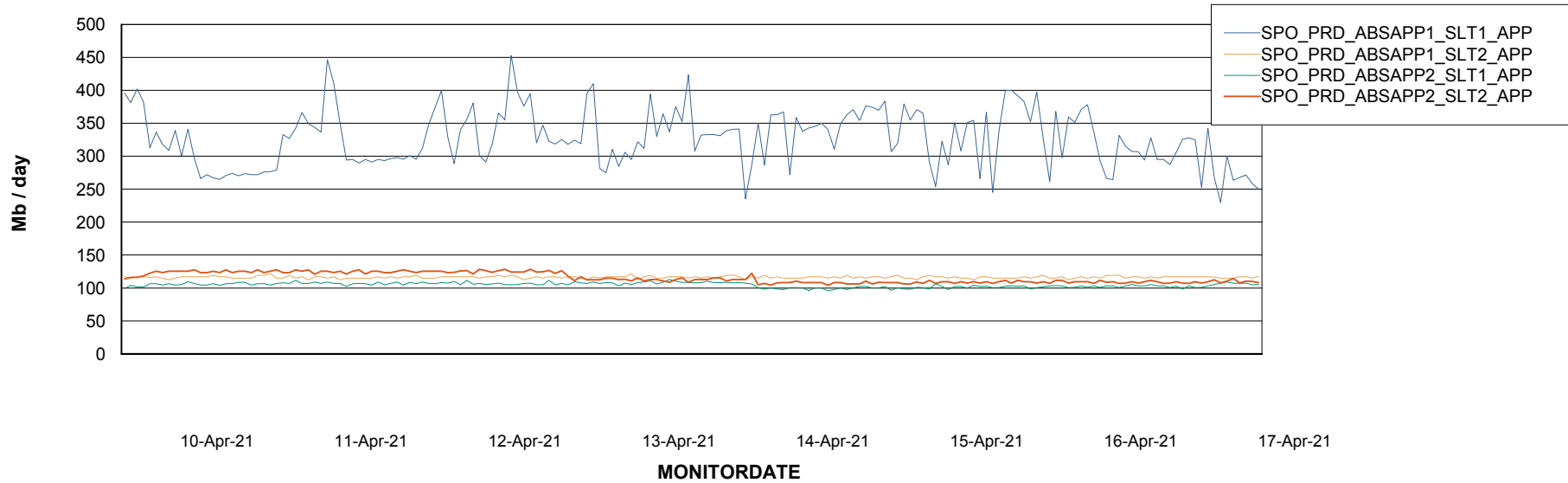
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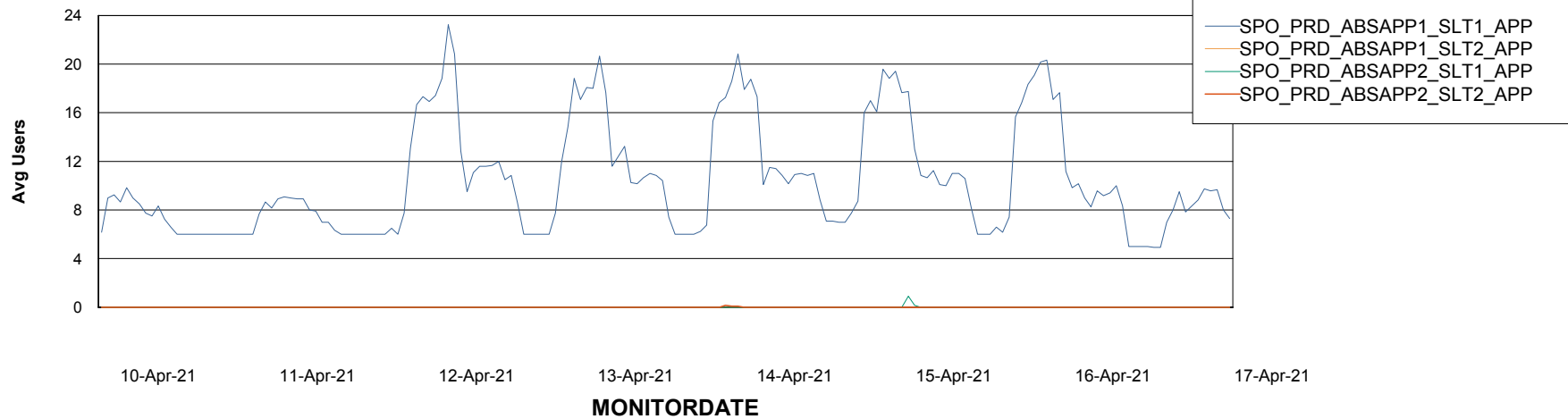


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



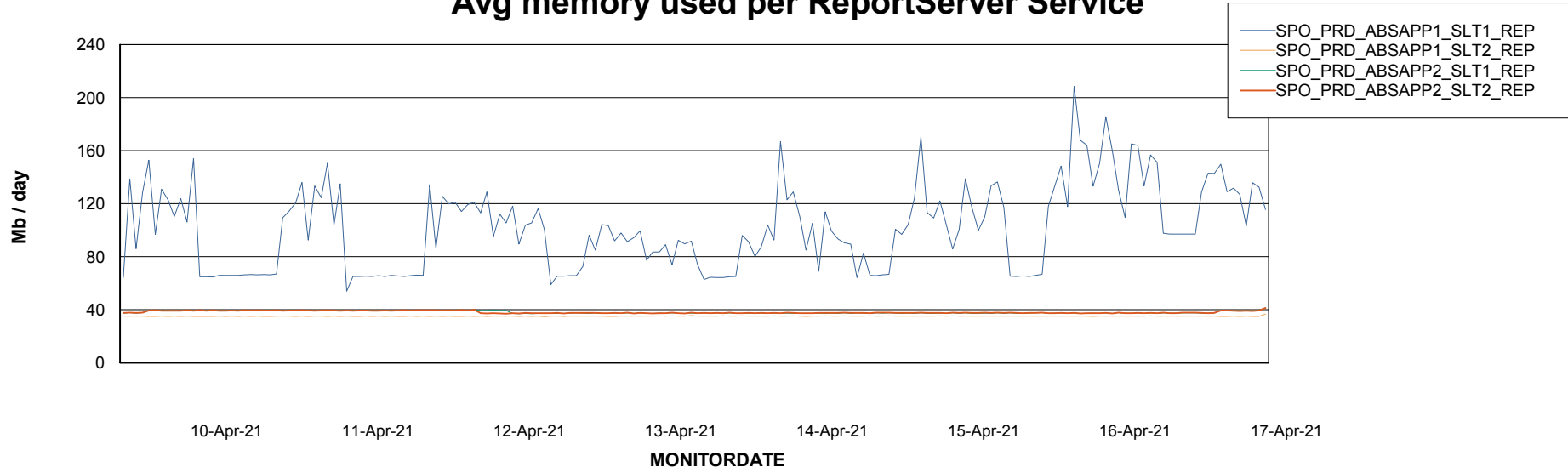
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



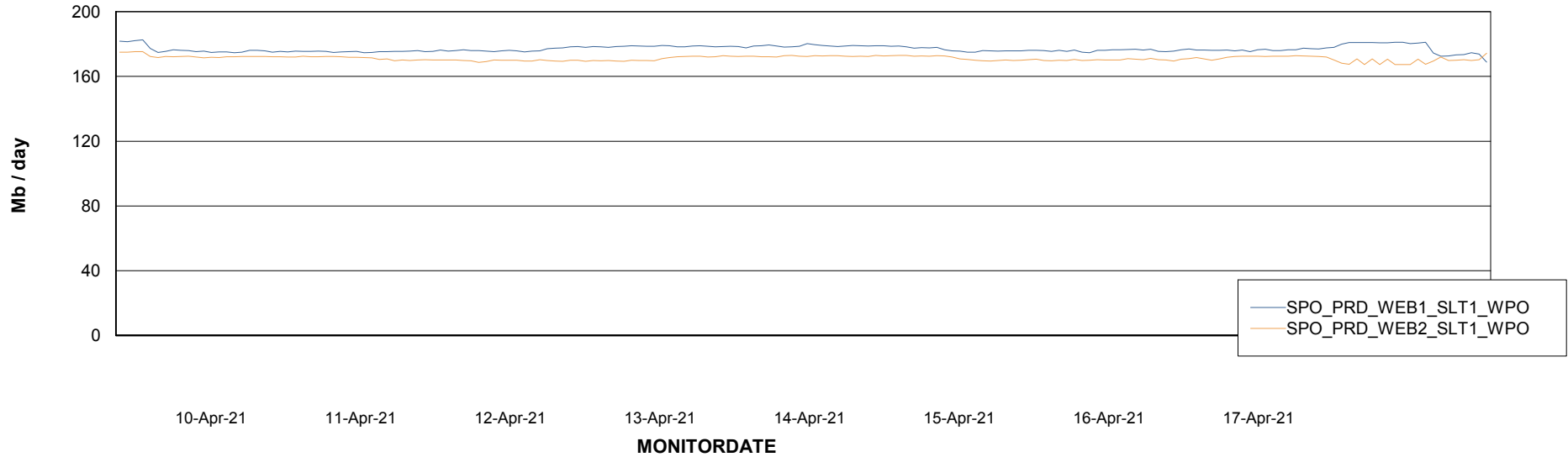
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## ABSSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

