

Weekly SLA Customer Report

Customer BGG_Production
Database ID 58



Harddisk Usage BGG_PRD_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
17-Apr-21	27	1	1	37	97	5	0	23	443	323
16-Apr-21	27	1	1	37	97	5	0	23	443	324
15-Apr-21	27	1	1	38	97	5	0	23	443	324
14-Apr-21	27	1	1	38	97	5	0	21	443	330
13-Apr-21	27	1	1	38	97	5	0	22	443	329
12-Apr-21	27	1	1	38	97	5	0	22	443	328
11-Apr-21	27	1	1	39	97	5	0	22	443	328

Harddisk Usage BGG_PRD_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Apr-21	34	1	1	2	96	1	0	36	10	6
16-Apr-21	34	1	1	2	96	1	0	36	10	6
15-Apr-21	34	1	1	2	96	1	0	36	10	6
14-Apr-21	34	1	1	2	96	1	0	36	10	6
13-Apr-21	34	1	1	2	96	1	0	37	10	6
12-Apr-21	34	1	1	3	96	1	0	37	10	6
11-Apr-21	34	1	1	3	96	1	0	37	10	6

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Harddisk Usage BGG_PRD_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Apr-21	24	1	1	77	100	1	0	40	20	11
16-Apr-21	24	1	1	77	100	1	0	39	20	11
15-Apr-21	24	1	1	78	100	1	0	40	20	11
14-Apr-21	24	1	1	78	100	1	0	40	20	11
13-Apr-21	24	1	1	78	100	1	0	40	20	11
12-Apr-21	24	1	1	78	100	1	0	40	20	11
11-Apr-21	24	1	1	78	100	1	0	40	20	11

Harddisk Usage BGG_PRD_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Apr-21	29	1	1	81	100	1	0	41	10	5
16-Apr-21	29	1	1	81	100	1	0	41	10	5
15-Apr-21	29	1	1	81	100	1	0	42	10	5
14-Apr-21	29	1	1	82	100	1	0	43	10	5
13-Apr-21	29	1	1	82	100	1	0	44	10	5
12-Apr-21	29	1	1	82	100	1	0	44	10	5
11-Apr-21	29	1	1	82	100	1	0	45	10	5

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Harddisk Usage BGG_PRD_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Apr-21	28	1	1	74	100	1	0	49	10	5
16-Apr-21	28	1	1	74	100	1	0	49	10	5
15-Apr-21	28	1	1	74	100	1	0	52	10	4
14-Apr-21	28	1	1	75	100	1	0	74	10	2
13-Apr-21	28	1	1	75	100	1	0	84	10	1
12-Apr-21	28	1	1	75	100	1	0	82	10	2
11-Apr-21	28	1	1	75	100	1	0	39	10	6

Harddisk Usage BGG_PRD_SRV4

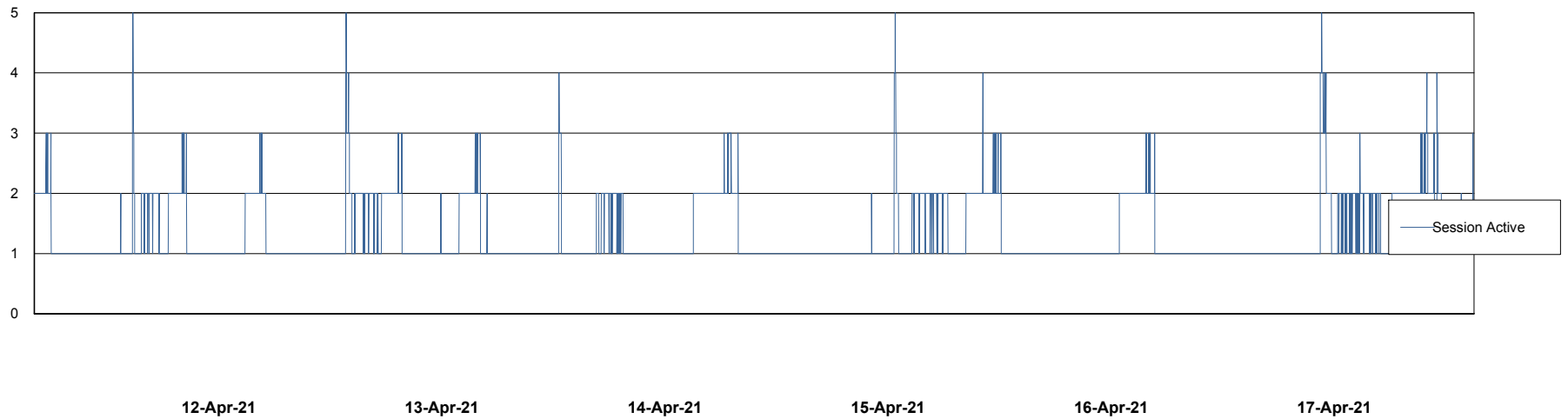
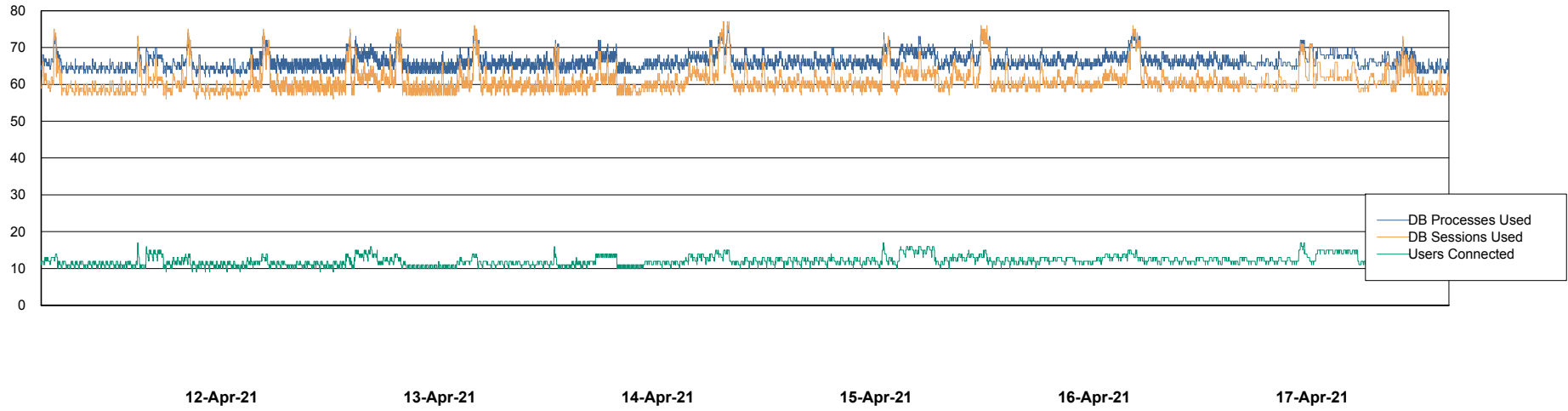
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
17-Apr-21	27	1	1	98	100	1	0	45	15	8
16-Apr-21	27	1	1	98	100	1	0	45	15	8
15-Apr-21	27	1	1	98	100	1	0	45	15	8
14-Apr-21	27	1	1	98	100	1	0	45	15	8
13-Apr-21	27	1	1	98	100	1	0	45	15	8
12-Apr-21	27	1	1	98	100	1	0	45	15	8
11-Apr-21	27	1	1	98	100	1	0	45	15	8

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Database Performance BGGDB_BI

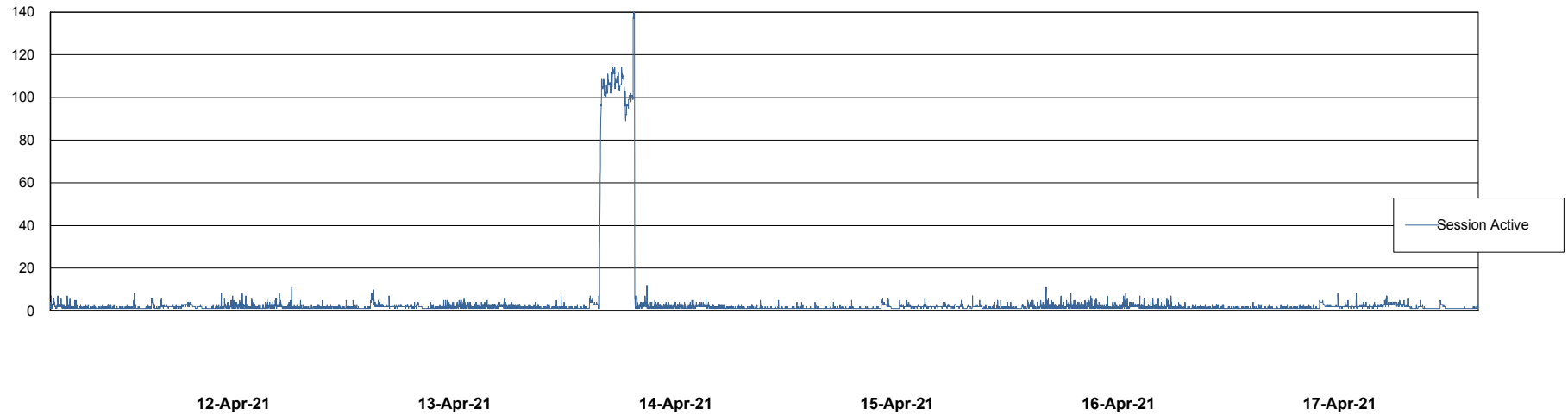
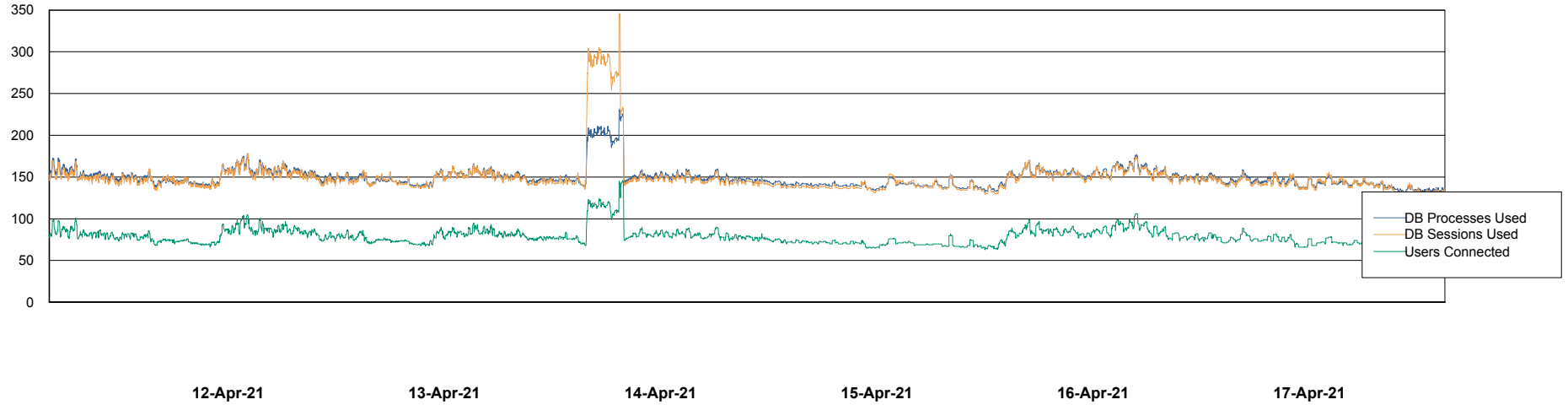


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Database Performance BGGDB_Production

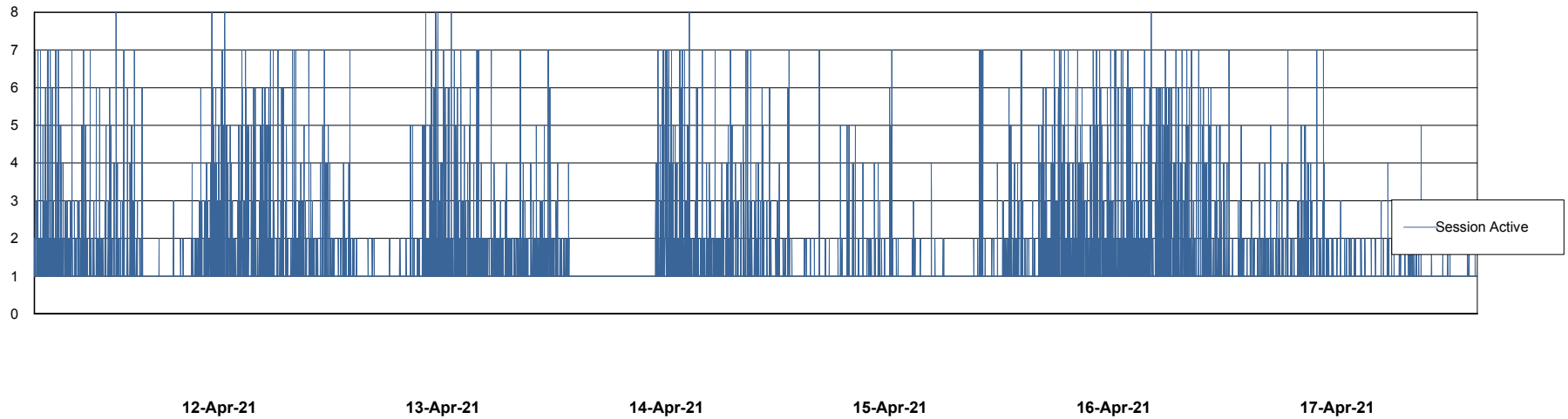
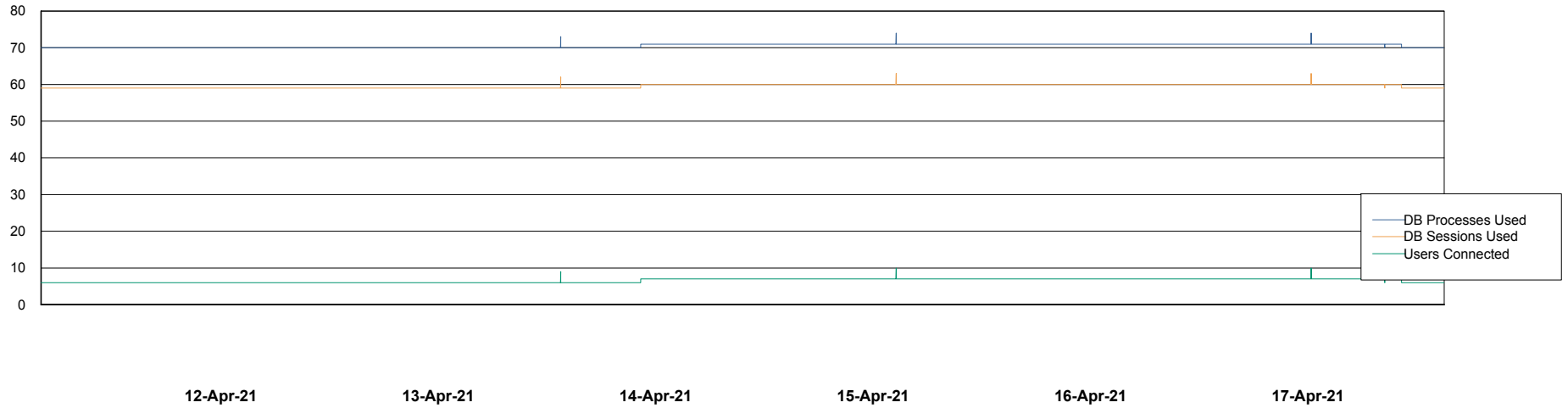


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Database Performance BGGDB_Standby



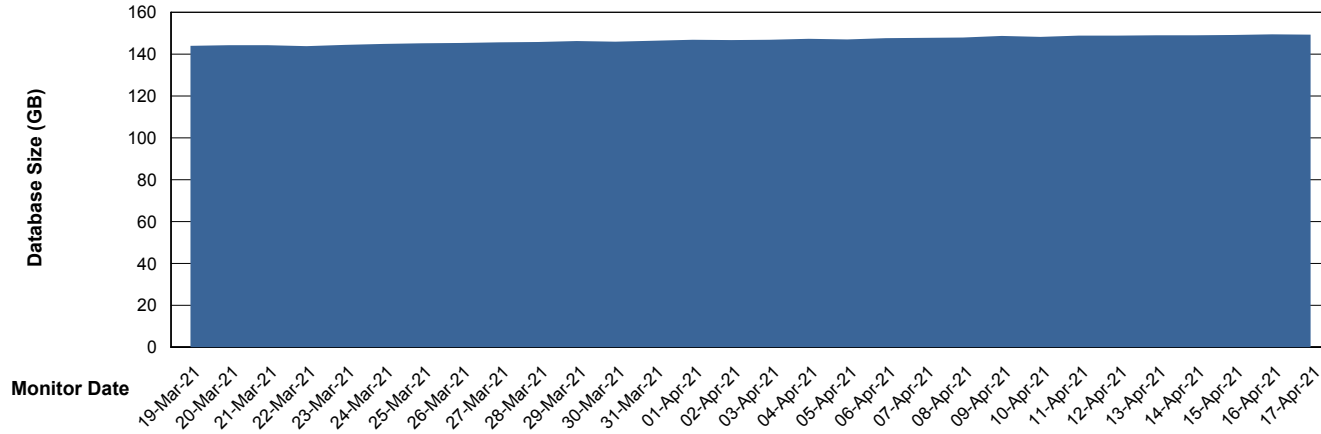
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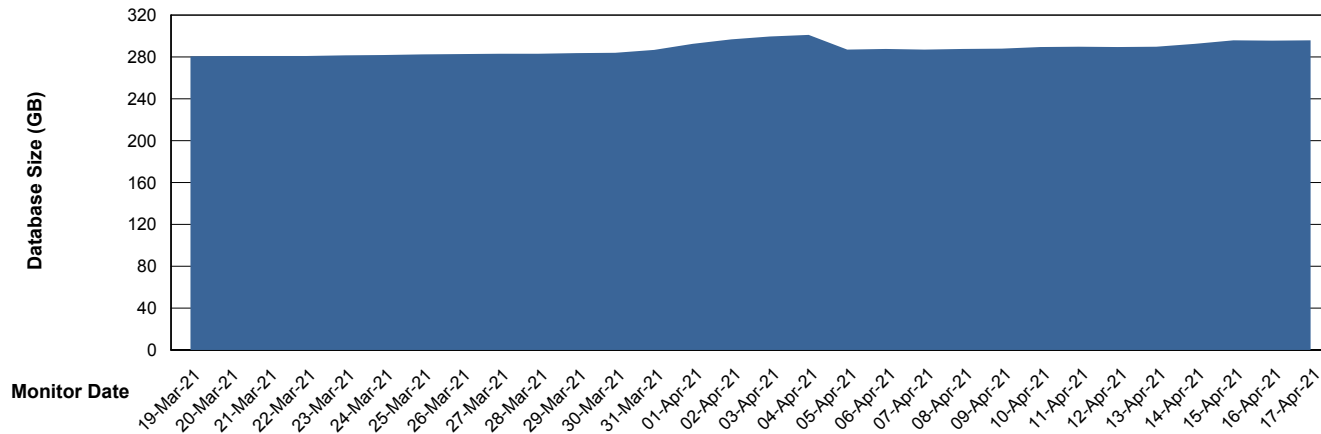
DATABASE SIZE BGGDB_BI

Database growth over last month



DATABASE SIZE BGGDB_Production

Database growth over last month



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Database Tablespace		BGGDB_BI		
Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
16-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
15-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
14-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
13-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
12-Apr-21	ABSDATA	83	69	17
	INDX	92	78	15
11-Apr-21	ABSDATA	83	69	17
	INDX	92	77	16

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Database Tablespace BGGDB_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
17-Apr-21	ABSDATA	303	271	11
	INDX	28	20	29
16-Apr-21	ABSDATA	303	271	11
	INDX	28	20	29
15-Apr-21	ABSDATA	303	271	11
	INDX	28	20	29
14-Apr-21	ABSDATA	303	269	11
	INDX	28	20	29
13-Apr-21	ABSDATA	303	265	13
	INDX	28	20	29
12-Apr-21	ABSDATA	303	265	13
	INDX	28	20	29
11-Apr-21	ABSDATA	303	264	13
	INDX	28	20	29

BI Status and last ETL error for BGGDB_BI

	Sun 11/4/2021	Mon 12/4/2021	Tue 13/4/2021	Wed 14/4/2021	Thu 15/4/2021	Fri 16/4/2021	Sat 17/4/2021
ABS DataWarehouse ETL Health	OK	OK	OK	OK	Not OK	OK	OK
ABS DWHStaging ETL Health	OK	OK	OK	OK	Not OK	OK	OK

BI last ETL error for BGGDB_BI

Thu, 15-04-2021 ORA-04021: timeout occurred while waiting to lock object

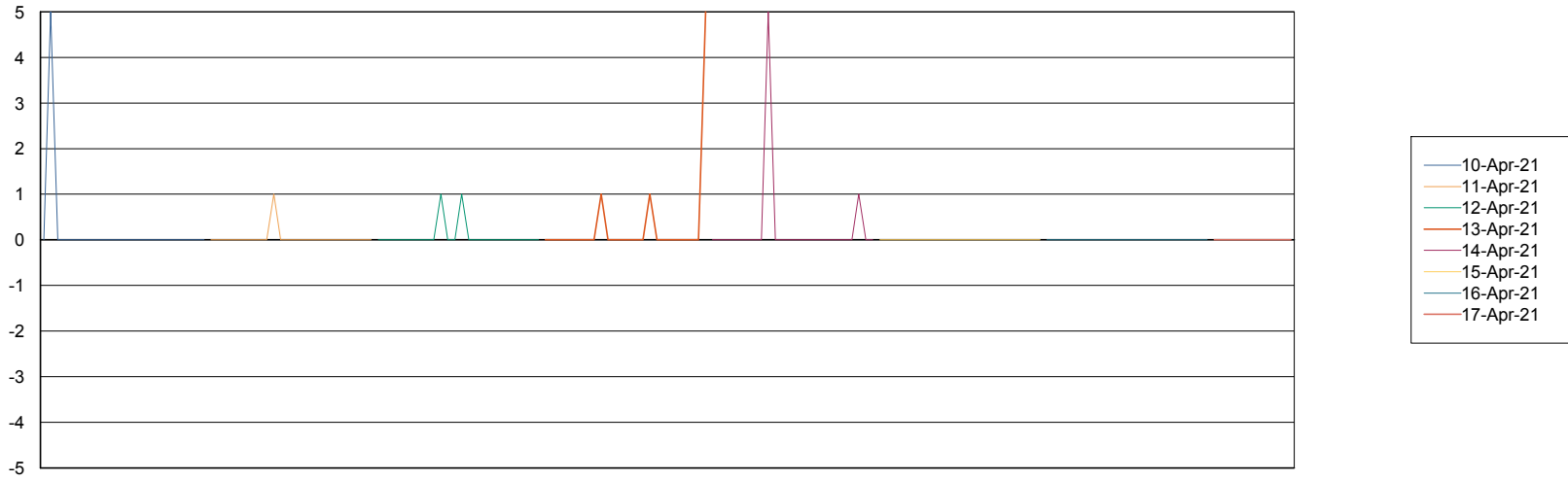
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Standby Database Health BGG_Production

Recovery lag for last 7 days



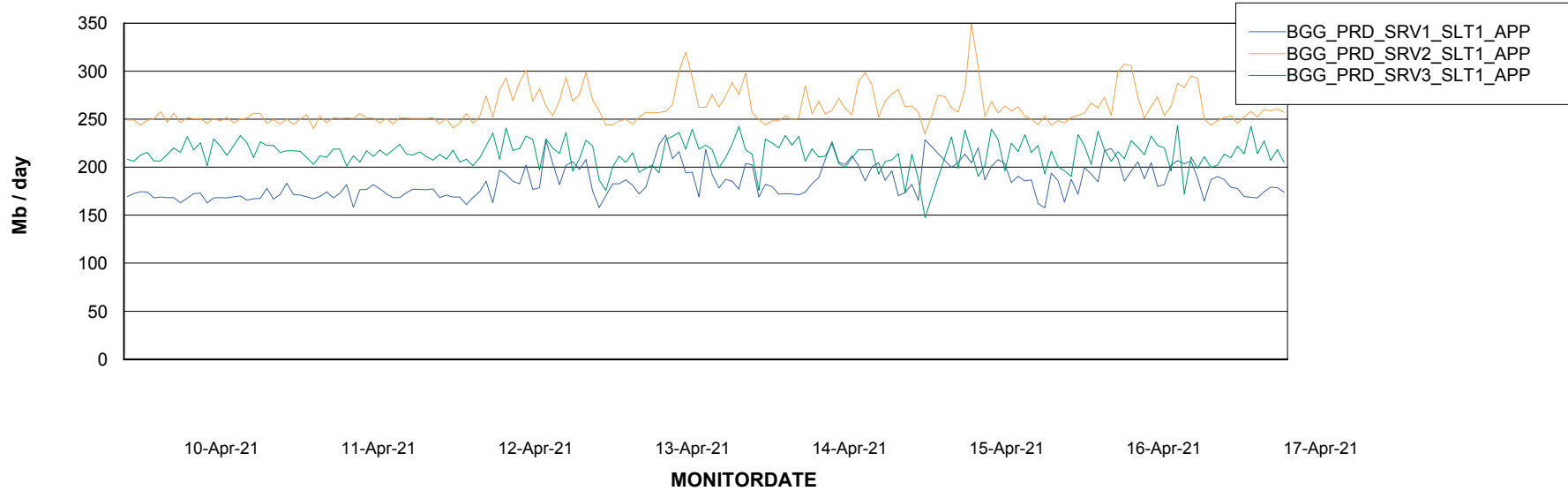
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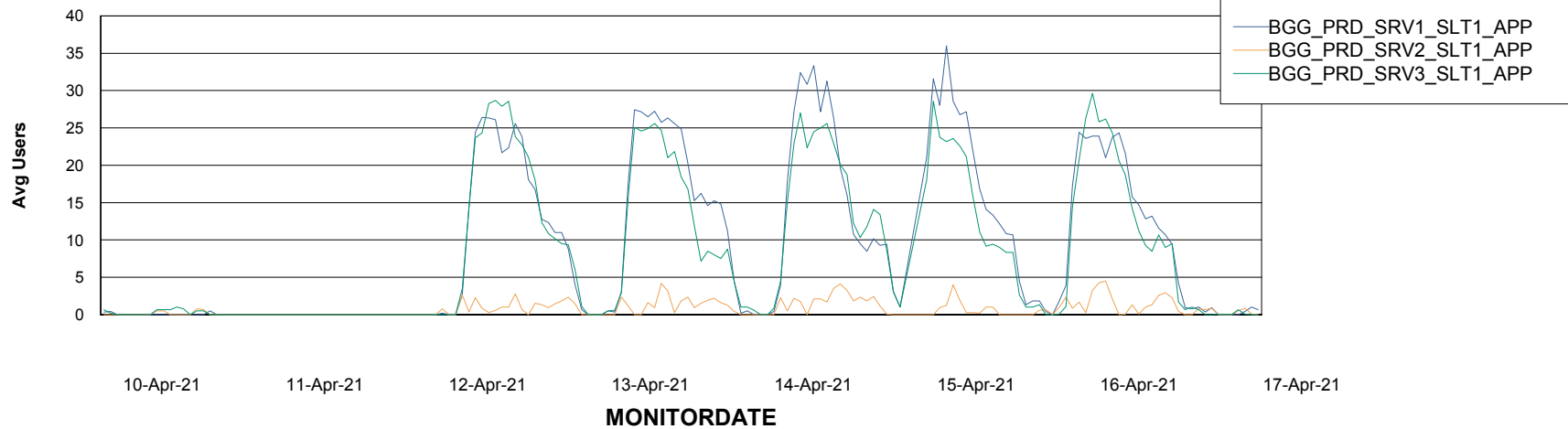


ABSSolute Application Server Services

Avg memory used per ABS Server Service



Avg users per day per ABS server



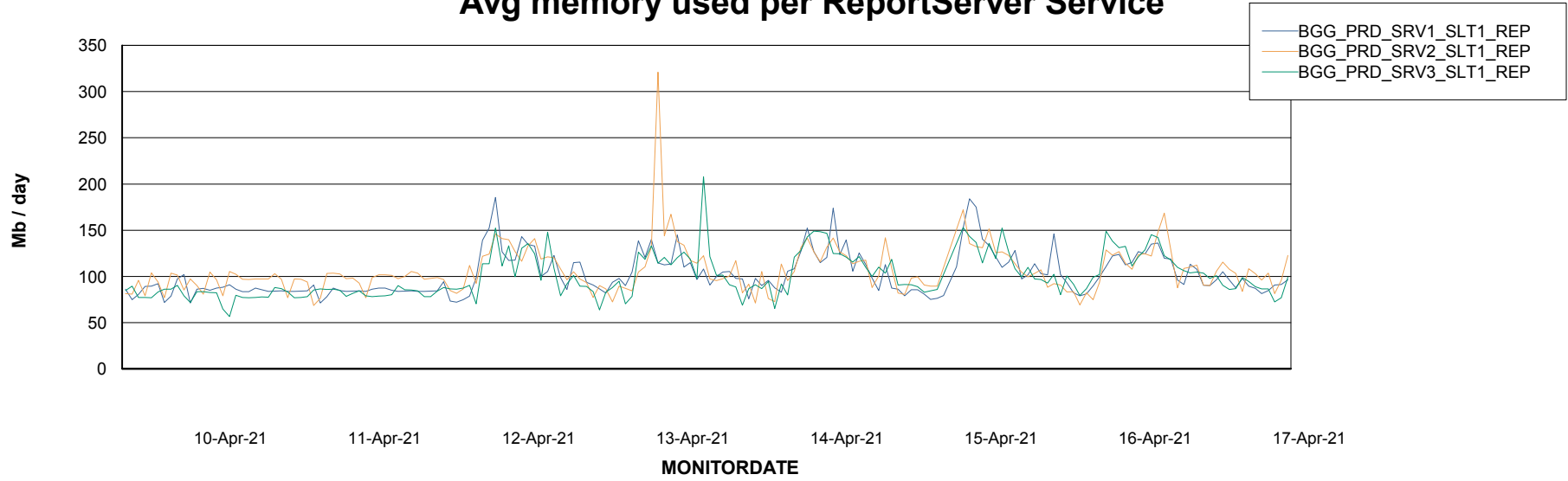
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ABSolute Application ReportServer Services

Avg memory used per ReportServer Service



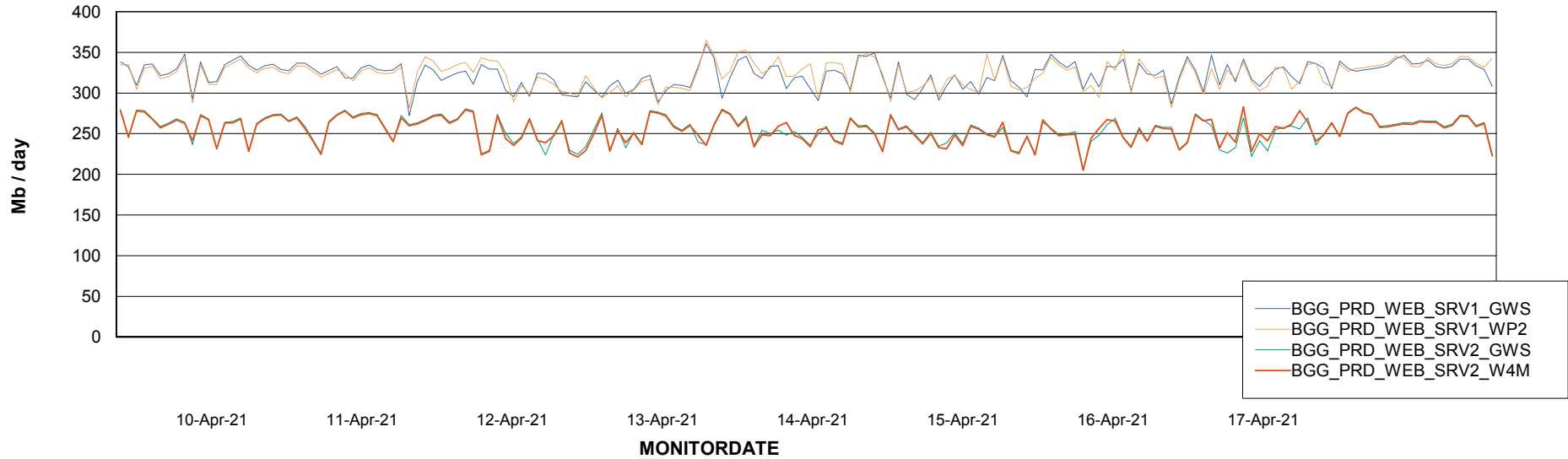
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ABSSolute Web Component Services

Avg memory used per ABS Web component



Weekly SLA Customer Report

Customer BGG_Production
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Disaster per ABS component

