

# Weekly SLA Customer Report

Customer BGG\_Production  
Database ID 58



## Harddisk Usage BGG\_PRD\_BI

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs	Free disk space on /opt/oracle	Total disk space on /opt/oracle	Used disk space on /opt/oracle
10-Apr-21	27	1	1	39	97	5	0	23	443	325
09-Apr-21	27	1	1	39	97	5	0	22	443	329
08-Apr-21	27	1	1	40	97	5	0	22	443	328
07-Apr-21	27	1	1	40	97	5	0	22	443	329
06-Apr-21	27	1	1	40	97	5	0	22	443	328
05-Apr-21	27	1	1	40	97	5	0	22	443	328
04-Apr-21	27	1	1	41	97	5	0	22	443	328

## Harddisk Usage BGG\_PRD\_DB1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Apr-21	34	1	1	4	96	1	0	37	10	6
09-Apr-21	34	1	1	4	96	1	0	28	10	7
08-Apr-21	34	1	1	5	96	1	0	24	10	7
07-Apr-21	34	1	1	6	96	1	0	24	10	7
06-Apr-21	34	1	1	6	96	1	0	25	10	7
05-Apr-21	34	1	1	7	96	1	0	25	10	7
04-Apr-21	34	1	1	7	96	1	0	25	10	7

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## Harddisk Usage BGG\_PRD\_SRV1

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Apr-21	24	1	1	78	100	1	0	40	20	11
09-Apr-21	24	1	1	78	100	1	0	40	20	11
08-Apr-21	24	1	1	79	100	1	0	40	20	11
07-Apr-21	24	1	1	79	100	1	0	40	20	11
06-Apr-21	24	1	1	79	100	1	0	23	20	14
05-Apr-21	24	1	1	79	100	1	0	15	20	16
04-Apr-21	24	1	1	79	100	1	0	15	20	16

## Harddisk Usage BGG\_PRD\_SRV2

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Apr-21	29	1	1	82	100	1	0	45	10	5
09-Apr-21	29	1	1	82	100	1	0	45	10	5
08-Apr-21	29	1	1	82	100	1	0	46	10	5
07-Apr-21	29	1	1	83	100	1	0	46	10	5
06-Apr-21	29	1	1	83	100	1	0	47	10	5
05-Apr-21	29	1	1	83	100	1	0	47	10	5
04-Apr-21	29	1	1	83	100	1	0	48	10	5

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## Harddisk Usage BGG\_PRD\_SRV3

	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Apr-21	28	1	1	75	100	1	0	39	10	6
09-Apr-21	28	1	1	75	100	1	0	39	10	6
08-Apr-21	28	1	1	75	100	1	0	39	10	6
07-Apr-21	28	1	1	76	100	1	0	39	10	6
06-Apr-21	28	1	1	76	100	1	0	47	10	5
05-Apr-21	28	1	1	76	100	1	0	25	10	7
04-Apr-21	28	1	1	76	100	1	0	46	10	5

## Harddisk Usage BGG\_PRD\_SRV4

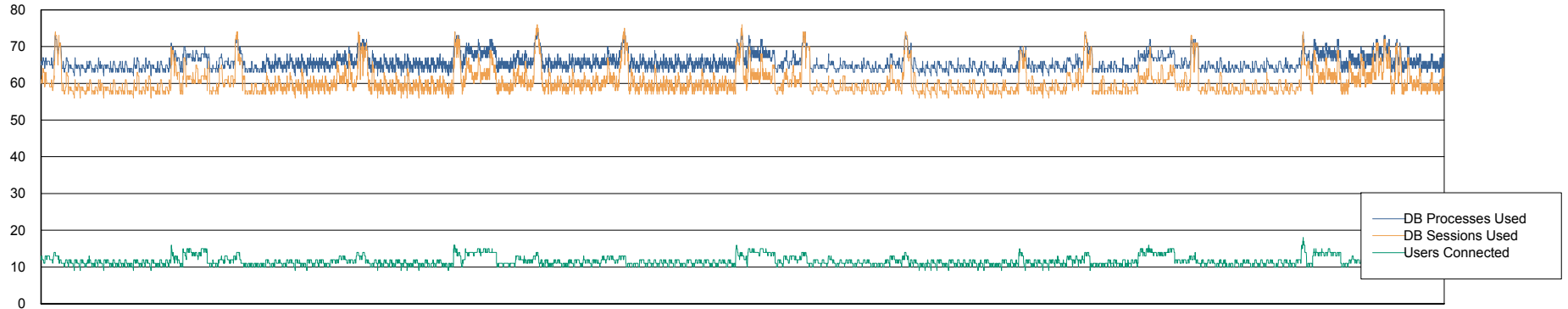
	Free disk space on / (%)	Total disk space on / (Gb)	Used disk space on / (Gb)	Free disk space on /home (%)	Free disk space on /opt (%)	Total disk space on /opt (Gb)	Used disk space on /opt (Gb)	Free disk space on /opt/abs	Total disk space on /opt/abs	Used disk space on /opt/abs
10-Apr-21	27	1	1	98	100	1	0	45	15	8
09-Apr-21	27	1	1	98	100	1	0	45	15	8
08-Apr-21	27	1	1	98	100	1	0	45	15	8
07-Apr-21	27	1	1	98	100	1	0	45	15	8
06-Apr-21	27	1	1	98	100	1	0	45	15	8
05-Apr-21	27	1	1	98	100	1	0	45	15	8
04-Apr-21	27	1	1	98	100	1	0	45	15	8

# Weekly SLA Customer Report

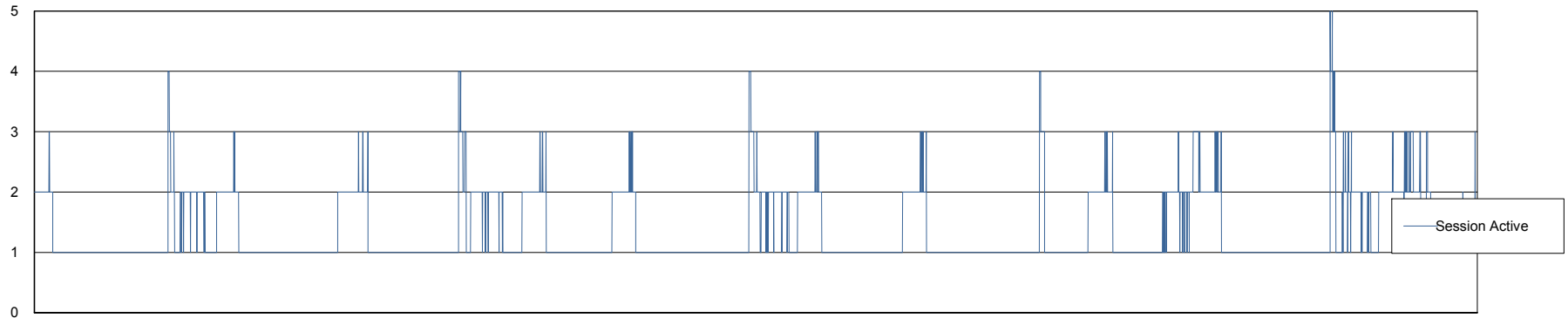
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## Database Performance BGGDB\_BI



05-Apr-21 06-Apr-21 07-Apr-21 08-Apr-21 09-Apr-21 10-Apr-21



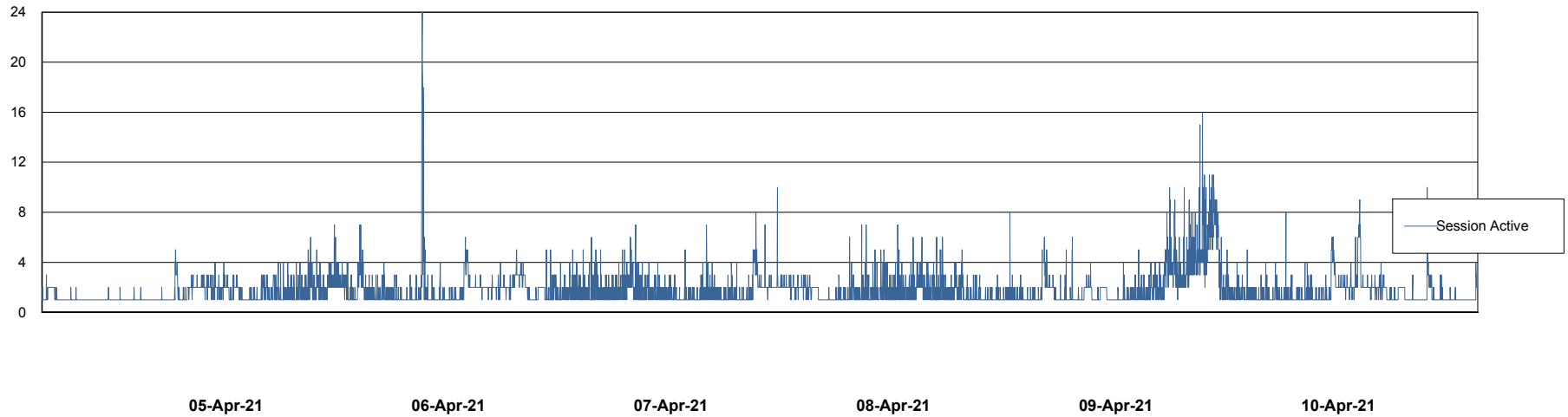
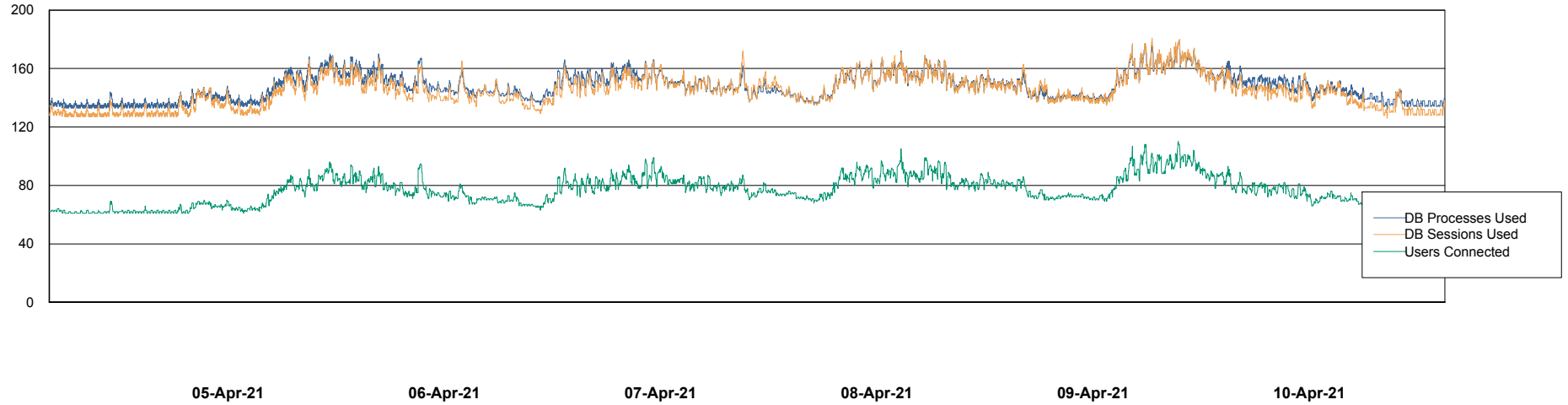
05-Apr-21 06-Apr-21 07-Apr-21 08-Apr-21 09-Apr-21 10-Apr-21

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## Database Performance BGGDB\_Production

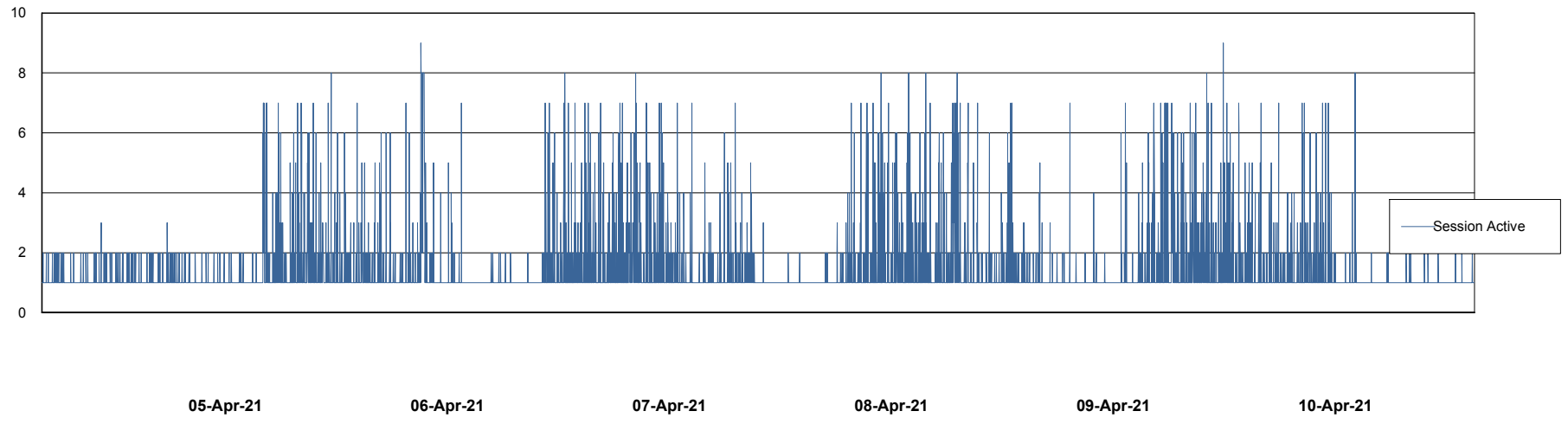
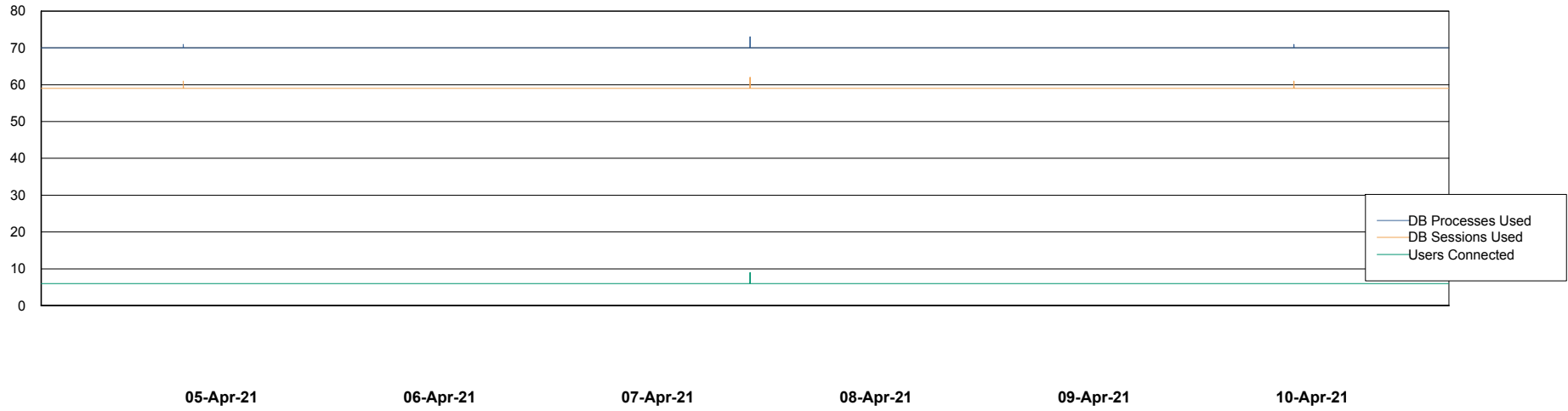


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## Database Performance BGGDB\_Standby



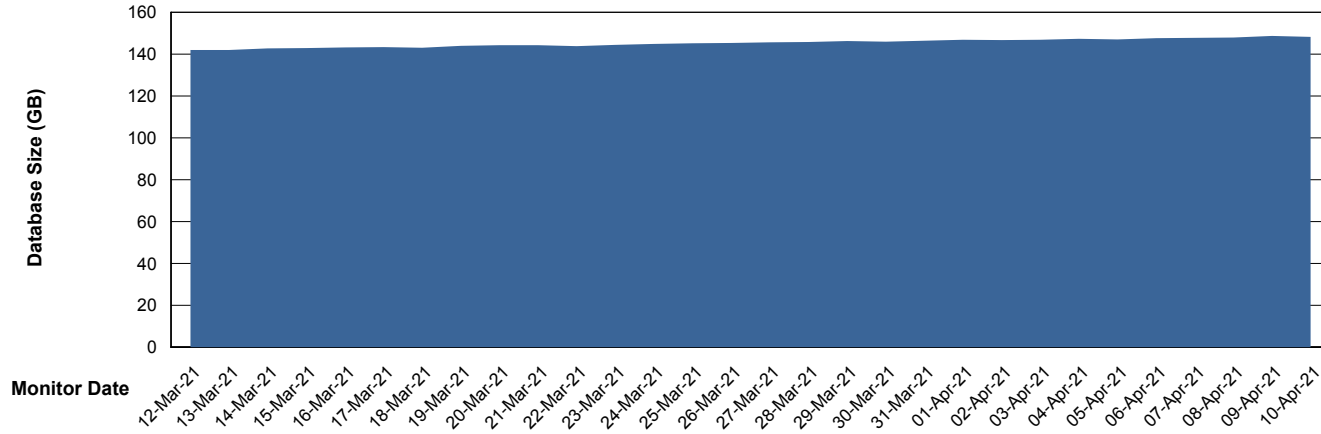
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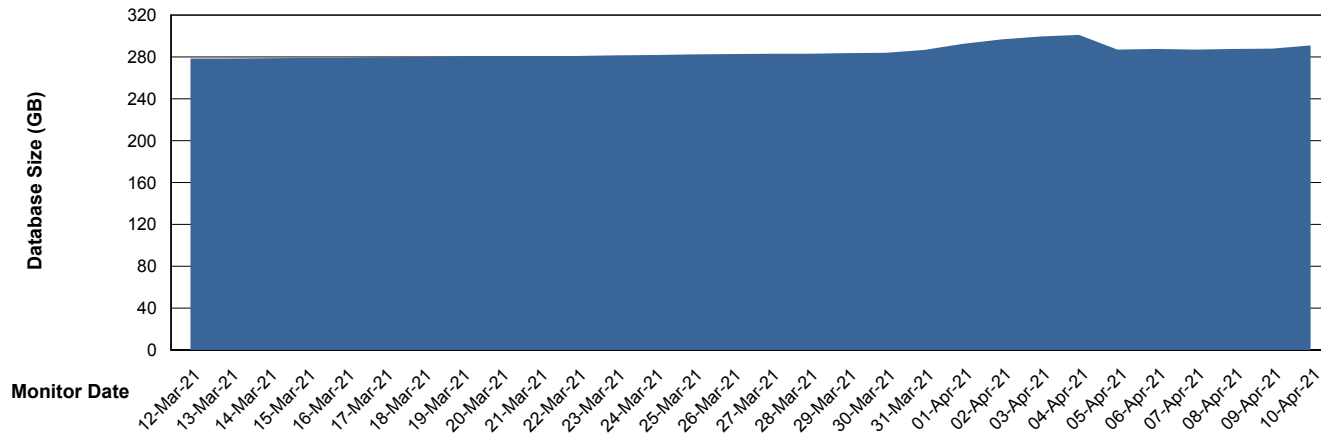
DATABASE SIZE BGGDB\_BI

### Database growth over last month



DATABASE SIZE BGGDB\_Production

### Database growth over last month



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Database Tablespace BGGDB\_BI

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-Apr-21	ABSDATA	83	69	17
	INDX	92	77	16
09-Apr-21	ABSDATA	83	69	17
	INDX	92	77	16
08-Apr-21	ABSDATA	83	69	17
	INDX	92	77	16
07-Apr-21	ABSDATA	83	68	18
	INDX	92	77	16
06-Apr-21	ABSDATA	83	68	18
	INDX	92	77	16
05-Apr-21	ABSDATA	83	68	18
	INDX	92	77	16
04-Apr-21	ABSDATA	83	68	18
	INDX	92	77	16

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Database Tablespace BGGDB\_Production

Date	Tablespace Name	Filesize (Gb)	Usedsize (Gb)	Percentage free
10-Apr-21	ABSDATA	303	264	13
	INDX	28	20	29
09-Apr-21	ABSDATA	303	263	13
	INDX	28	20	29
08-Apr-21	ABSDATA	303	263	13
	INDX	28	20	29
07-Apr-21	ABSDATA	303	262	14
	INDX	28	20	29
06-Apr-21	ABSDATA	303	262	14
	INDX	28	20	29
05-Apr-21	ABSDATA	303	261	14
	INDX	28	20	29
04-Apr-21	ABSDATA	303	261	14
	INDX	28	20	29

BI Status and last ETL error for BGGDB\_BI

	Sun 4/4/2021	Mon 5/4/2021	Tue 6/4/2021	Wed 7/4/2021	Thu 8/4/2021	Fri 9/4/2021	Sat 10/4/2021
<b>ABS DataWarehouse ETL Health</b>	OK	OK	OK	OK	OK	OK	OK
<b>ABS DWHStaging ETL Health</b>	OK	OK	OK	OK	OK	OK	OK

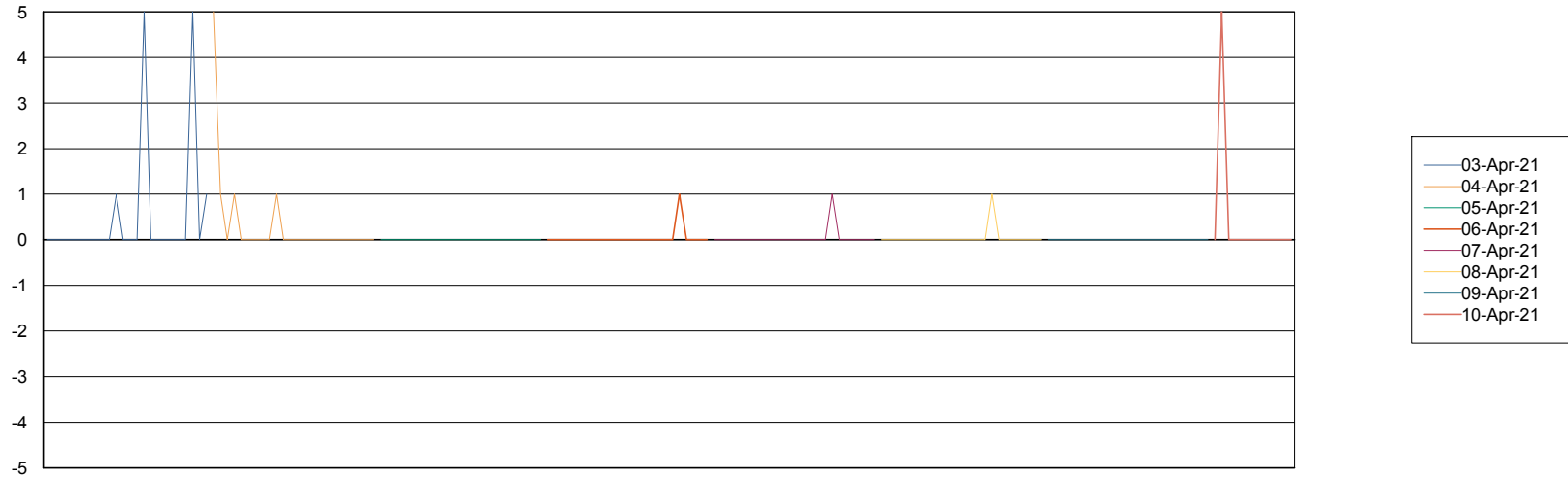
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Standby Database Health BGG\_Production

## Recovery lag for last 7 days



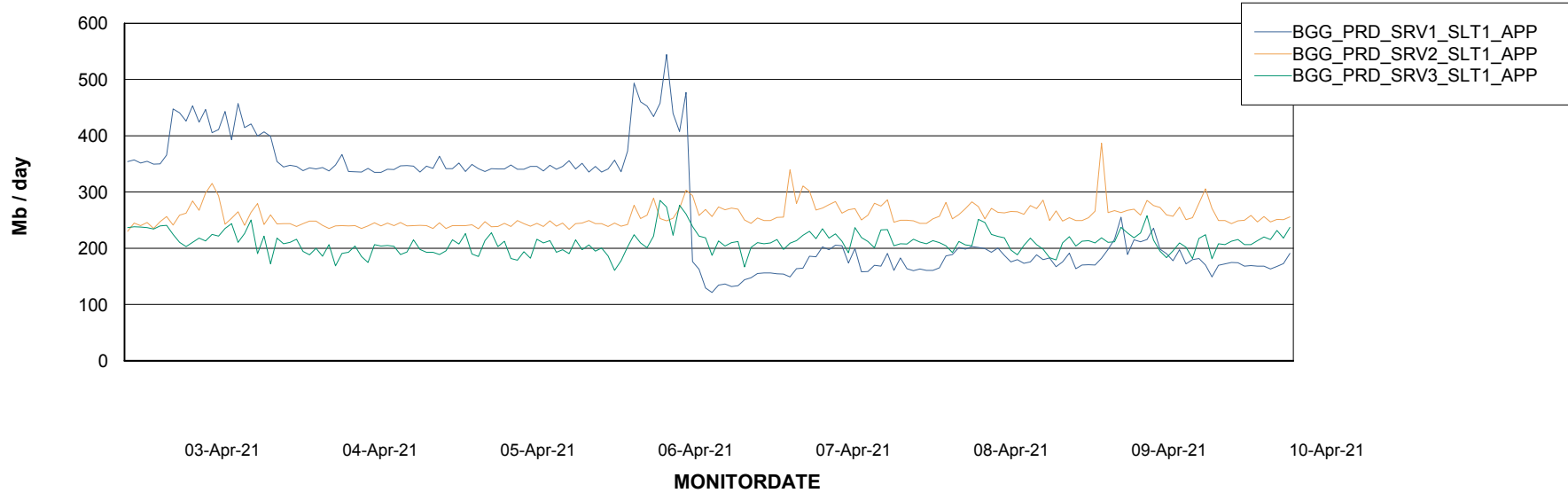
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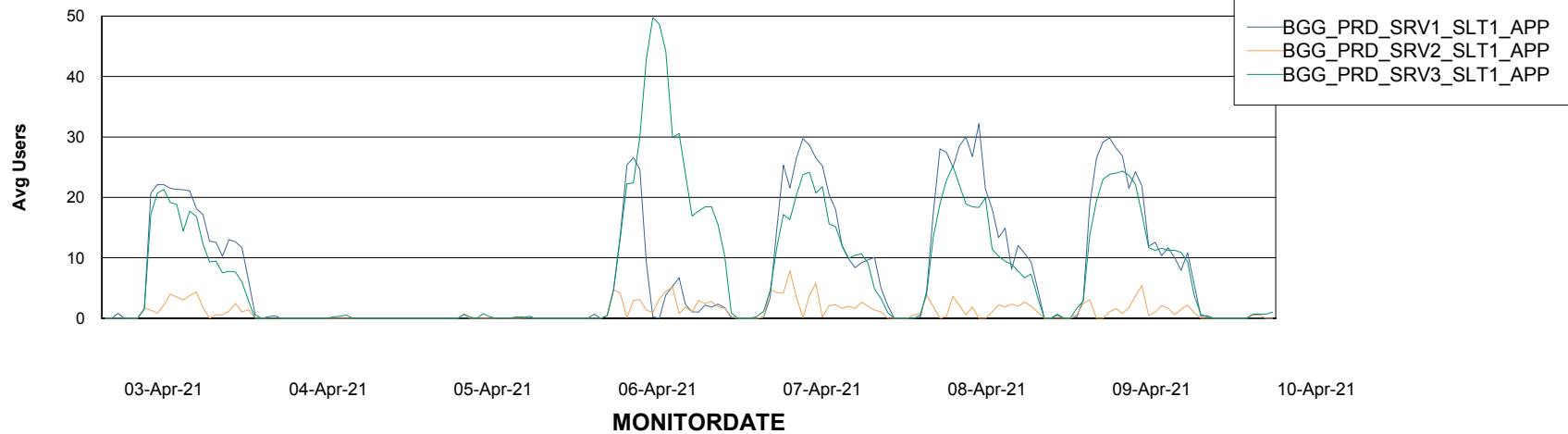


## ABSSolute Application Server Services

### Avg memory used per ABS Server Service



### Avg users per day per ABS server



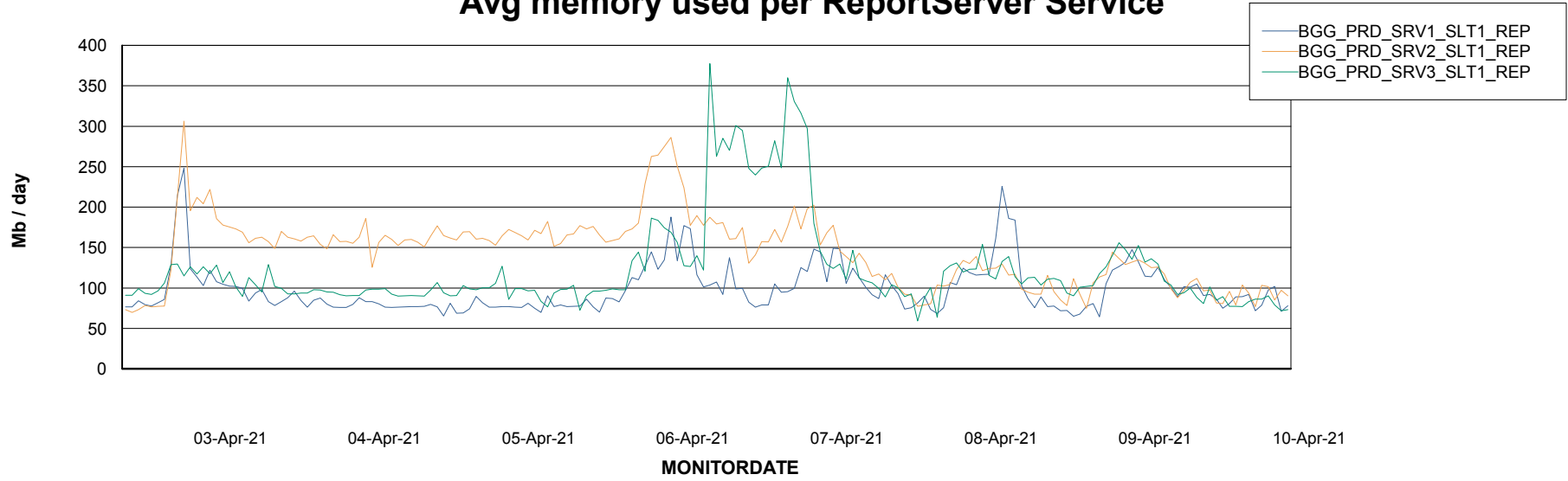
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## ABSSolute Application ReportServer Services

### Avg memory used per ReportServer Service



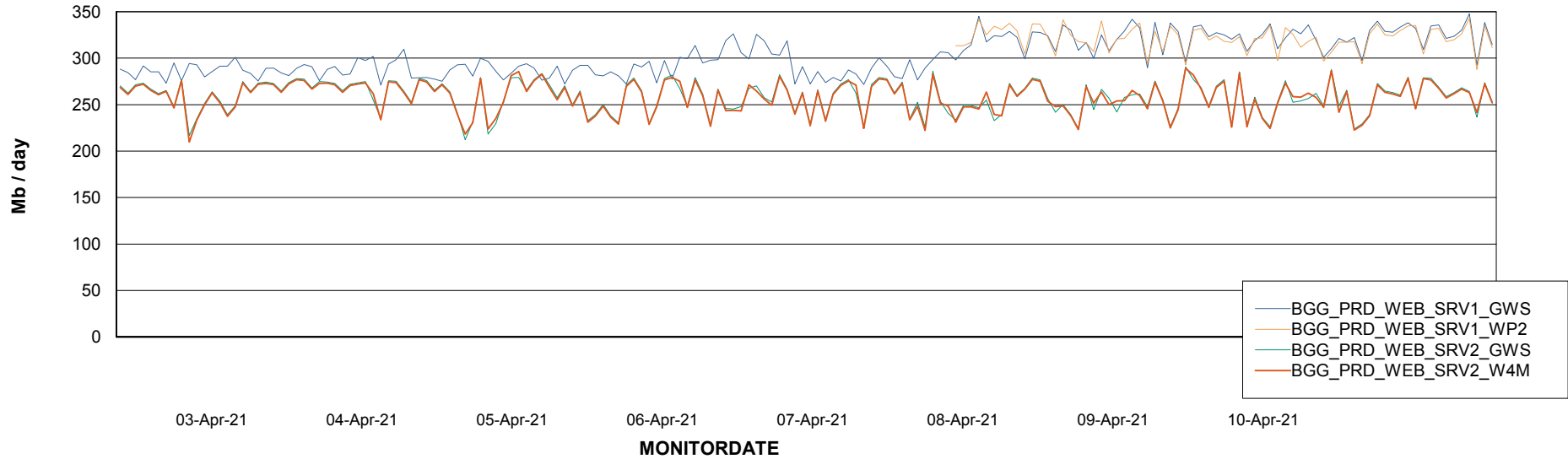
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## ABSolute Web Component Services

### Avg memory used per ABS Web component



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## Disaster per ABS component

